

Office of Medicaid Policy Planning  
Non-Emergency Medical Transportation Reports

**Report Name:** Number of Medicaid Members Eligible for NEMT  
**Report Code:** MO-MME  
**Code Citation:** IC 12-15-30.5 (4)(a)(2)(A)

|               | Number of NEMT Eligible Members |
|---------------|---------------------------------|
| November 2021 | 247,227                         |

**Note:** Data reflects the number of Traditional Medicaid fee-for-service members for whom capitation payment was made for the NEMT covered service.

Office of Medicaid Policy Planning  
Non-Emergency Medical Transportation Reports

**Broker Name:** Southeastrans  
**Report Name:** Requests Received & Scheduled  
**Report Code:** MO-RRS  
**Code Citation:** IC 12-15-30.5-4 (a)(3)(A)

Experience Period >> 11/01/2021-11/30/2021

| Trip Status Count | Requests | Scheduled | % Scheduled | Fulfilled | % Fulfilled |
|-------------------|----------|-----------|-------------|-----------|-------------|
| Total             | 77,013   | 76,307    | 99%         | 56,899    | 74%         |

**Note:** Data reflects the number of ride requests made and the number scheduled/assigned to a transportation provider.  
A request may result in multiple scheduled trips.

Office of Medicaid Policy Planning  
Non-Emergency Medical Transportation Reports

**Broker Name:** Southeastrans  
**Report Name:** Member Call Center Performance  
**Report Code:** MO-MCC1  
**Code Citation:** IC 12-15-30.5-4 (a)(3)(B)

Experience Period >> 11/01/2021-11/30/2021

| <b>Item No.</b> | <b>Data Description</b>                          | <b>Data Entry</b> |
|-----------------|--|-------------------|
| 10              | <i>Number of Calls Received</i>                  | 40,544            |
| 11              | <i>Number of Calls Answered</i>                  | 39,733            |
| 12              | <i>Average Handle Time</i>                       | 04:41             |
| 13              | <i>Percent of Calls Abandoned</i>                | 2.00%             |
| 14              | <i>After Hours On-Time Call Back %</i>           | 100.0%            |
| 15              | <i>Calls Resolved in First Call</i>              | 96.1%             |
| 16              | <i>Percentage of calls answered w/in 45 sec.</i> | 91.8%             |
| 17              | <i>Percentage of calls answered w/in 60 sec.</i> | 93.5%             |

Office of Medicaid Policy Planning  
Non-Emergency Medical Transportation Reports

**Broker Name:** Southeastrans  
**Report Name:** Missed Trips  
**Report Code:** MO-MT  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B)i-iii

**Experience Period >> 11/01/2021-11/30/2021**

| Trip Not Provided       | To Appt. Legs | From Appt. Legs | Grand Total   | Percent of Scheduled Rides |
|-------------------------|---------------|-----------------|---------------|----------------------------|
| Holiday Closure         | 104           | 104             | 208           | 0%                         |
| Inclement Wthr/Mbr      | 0             | 0               | 0             | 0%                         |
| Inclement Wthr/Provider | 0             | 0               | 0             | 0%                         |
| Member Cancelled        | 2,557         | 2,596           | 5,153         | 7%                         |
| Member Deceased         | 91            | 90              | 181           | 0%                         |
| Member Hospitalized     | 168           | 181             | 349           | 0%                         |
| Member No-show          | 495           | 555             | 1,050         | 1%                         |
| Member Too Sick         | 175           | 184             | 359           | 0%                         |
| No Provider Assigned    | 1,498         | 1,438           | 2,936         | 4%                         |
| Provider No-Show        | 83            | 88              | 171           | 0%                         |
| Provider Too Late       | 30            | 36              | 66            | 0%                         |
| <b>Grand Total</b>      | <b>5,201</b>  | <b>5,272</b>    | <b>10,473</b> | <b>14%</b>                 |

**Note:** Data reflects the status of the trip on the date of the scheduled trip.

Office of Medicaid Policy Planning  
Non-Emergency Medical Transportation Reports

**Broker Name:** Southeastrans  
**Report Name:** Missed Trips by Residence  
**Report Code:** MO-CSR  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B)

**Experience Period >> 11/01/2021-11/30/2021**

| Missed Trips by Res. Types    | To Appt. Legs | From Appt. Legs | Grand Total   | Percent of Scheduled Rides |
|-------------------------------|---------------|-----------------|---------------|----------------------------|
| Own Home                      | 4,027         | 4,088           | 8,115         | 11%                        |
| Nursing Facility/<br>Ast. Liv | 1,140         | 1,149           | 2,289         | 3%                         |
| Hospital/Rehab                | 11            | 10              | 21            | 0%                         |
| Other Res. Facility           | 1             | 0               | 1             | 0%                         |
| Other (list below)            |               |                 |               | 0%                         |
| Shelter                       | 2             | 3               | 5             | 0%                         |
| Hotel                         | 20            | 22              | 42            | 0%                         |
| <b>Grand Total</b>            | <b>5,201</b>  | <b>5,272</b>    | <b>10,473</b> | <b>14%</b>                 |

**Note:** Data reflects the status of the trip on the date of the scheduled trip.

Office of Medicaid Policy Planning  
Non-Emergency Medical Transportation Reports

Broker Name: Southeastrans  
 Report Name: Send Backs Summary  
 Report Code: MO-SBS  
 Code Citation: IC 12-15-30.5-4 (a)(1)(B)v

|  |
|--|
| Experience Period >> 11/01/2021-11/30/2021 |
|--|

| Total Assigned Trips | Total # of Send Backs by Providers | Total % assigned trips Sent back | Late Sendbacks (<=48 hours) |                  |   |   | Timely Sendbacks (>48 hours) |                          |   |   |
|----------------------|------------------------------------|----------------------------------|-----------------------------|------------------|---|---|------------------------------|--------------------------|---|---|
|                      |                                    |                                  | # Late Sendbacks            | % Late Sendbacks | # late sendbacks successfully re-assigned | % late sendbacks successfully re-assigned | Number timely sendbacks      | Percent timely sendbacks | # timely sendbacks successfully re-assigned | % timely sendbacks successfully re-assigned |
| 42,039               | 7,411                              | 17.63%                           | 1,502                       | 20.27%           | 886                                       | 58.99%                                    | 5,909                        | 79.73%                   | 4,622                                       | 78.22%                                      |

**Note:** Data reflects the number of trips during the month that were sent back and were not re-assigned to another transportation provider by the date of the scheduled trip. All trips were initially assigned to a transportation provider.

Office of Medicaid Policy Planning  
Non-Emergency Medical Transportation Reports

**Broker Name:** Southeastrans  
**Report Name:** Complaint Summary  
**Report Code:** MO-CS  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(D)i-ii

11/01/2021-11/30/2021

| Description                                       | Data Entry |
|---|------------|
| Number of Complaints Received this Reporting      | 36         |
| Number of Complaints Acknowledged Received        | 36         |
| Percent of Complaints Acknowledged within One (1) | 100.00%    |
| Number of Complaints Received in the Reporting    | 36         |
| Number of Complaints Received in the Reporting    | 0          |
| Percent of Complaints Received in the Reporting   | 100.00%    |

**Note:** Data includes complaints or concerns directed to FSSA and to Southeastrans. A contact may include 1 or more issues.

Office of Medicaid Policy Planning  
Non-Emergency Medical Transportation Reports

**Broker Name:** Southeastrans  
**Report Name:** Complaint Summary by Residence  
**Report Code:** MO-CSR  
**Code Citation:** IC 12-15-30.5 (4)(a)(1)(D)iii

| Experience Period >> 11/01/2021-11/30/2021           |             |                           |
|--|-------------|---------------------------|
| Complaints by Member residence<br>See IC12-15-30.5-4 | Grand Total | Percent of All Complaints |
| Own Home   | 32          | 88.9%                     |
| Nursing Facility                                     | 4           | 11.1%                     |
| Grand Total  | 36          |                           |

**Note:** Data reflects the residence type for the complaints or concerns directed to FSSA and to Southeastrans.



Office of Medicaid Policy Planning  
Non-Emergency Medical Transportation Reports

**Broker Name:** Southeastrans  
**Report Name:** Complaints & Appeals  
**Report Code:** MO-MCA1  
**Code Citation:** IC 12-15-30.5 (4)(a)(3)(E)

Experience Period >> 11/01/2021-11/30/2021

**COMPLAINTS**

| Description  | Data Entry |
|--|------------|
| Number of Complaints Received this Reporting Period              | 36         |
| Number of Complaints Acknowledged Received within One (1)        | 36         |
| Percent of Complaints Acknowledged within One (1) Business       | 100.00%    |
| Number of Complaints Received in the Reporting Period that       | 36         |
| Number of Complaints Received in the Reporting Period that       | 0          |
| Percent of Complaints Received in the Reporting Period that Were | 100.00%    |

**APPEALS**

| Item No. | Details   | Data Entry |
|----------|---|------------|
| 7        | Number of Appeals Received this Reporting Period                    | 0          |
| 8        | Number of Appeals Acknowledged Received within One (1)              | 0          |
| 9        | Percent of Appeals Acknowledged within One (1) Business Day         | NA         |
| 10       | Number of Appeals Received in the Reporting Period that <b>Were</b> | 0          |
| 11       | Number of Appeals Received in the Reporting Period that <b>Were</b> | 0          |
| 12       | Percent of Appeals Received in the Reporting Period that Were       | NA         |

**Note:** Data includes the number of complaints received during the reporting month.  
One complaint may have one or more concerns.

Office of Medicaid Policy Planning  
Non-Emergency Medical Transportation Reports

Broker Name: **Southeastrans**  
Report Name: **Claims Processing Summary**  
Report Code: **MO-S1**  
Code Citation: **IC 12-15-30.5 (4)(a)(3)(C)**

Experience Period >> **11/01/2021-11/30/2021**

| Item #                           | Measure  | CMS1500         |                |
|----------------------------------|--|-----------------|----------------|
|                                  |  | In-Network      | Out-Of-Network |
| 1                                | Total Submitted Dollars (not paid amount)  | \$ 1,463,778.31 |                |
| <b>Clean Claims Received</b>     |  |                 |                |
| 2                                | Electronic   | 18,460          |                |
| 3                                | Paper  | 25,570          |                |
|                                  | <b>Total (calculated)</b>  | 44,030          | 0              |
| <b>Clean Claims Adjudicated</b>  |  |                 |                |
| 4                                | Paid On Time   | 42,501          |                |
| 5                                | Paid Late  | 0               |                |
| 6                                | Denied   | 1,529           |                |
|                                  | <b>Denial Rate (calculated)</b>  | 3.60%           | #DIV/0!        |
| <b>Claims Paid With Interest</b> |  |                 |                |
| 7                                | Total Number of Claims Paid With Interest  | 0               |                |
| 8                                | Total Dollar Amount of Interest Paid   | \$0.00          |                |
| <b>Claims Lag</b>                |  |                 |                |
| 9                                | Average number of days between the last date of service on claim and MCE's receipt of claim from provider. | 16              |                |
| 10                               | Average number of days between the receipt date on claim and the adjudication date.                        | 15              |                |
| 11                               | Average number of days from the adjudication date to payment (remittance advice) date.                     | 15              |                |
| 12                               | Clean Claims Adjudicated and Submitted as Encounters to DXC  | 42,550          |                |
| 13                               | Clean Claims Accepted by DXC   | 42,550          |                |
| 14                               | Clean Claims Rejected by DXC   | 0               |                |
| 15                               | <b>Acceptance Rate (calculated)</b>  | 100.00%         | #DIV/0!        |

**Top Denial Reasons Count**

| Item No. | Reason                                  | # in Reporting Period |
|----------|---|-----------------------|
| 25       | Time Variance                           | 306                   |
| 26       | Untimely Filing                         | 306                   |
| 27       | Service not provided to member          | 227                   |
| 28       | Incorrect Mobility Type                 | 94                    |
| 29       | Unauthorized No Show                    | 84                    |
| 30       | Incorrect Date of Service               | 76                    |
| 31       | Unauthorized Vehicle                    | 76                    |
| 32       | Maximum Benefit Paid by Primary Carrier | 72                    |
| 33       | Missing EOB                             | 65                    |
| 34       | Other                                   | 223                   |
| 35       | <b>Total</b>                            | <b>1,529</b>          |

Office of Medicaid Policy Planning  
Non-Emergency Medical Transportation Reports

**Report Name:** Claim Counts for Non-emergency Medical Transportation by Aid Category, Member Origin and Vehicle Type  
**Report Code:** MO-CC  
**Code Citation:** IC 12-15-30.5-6 (a)

Experience Period >> 11/01/21 - 11/30/21

| Recipient Aid Category                            | ICF / IID |            |                |                 | Health Facility |              |                |                       |
|---|-----------|------------|----------------|-----------------|-----------------|--------------|----------------|-----------------------|
|   | Ambulance | Ambulatory | Wheelchair Van | ICF / IID Total | Ambulance       | Ambulatory   | Wheelchair Van | Health Facility Total |
| 1115 Medicaid Expedited Eligibility               | 0         | 0          | 0              | 0               | 0               | 0            | 0              | 0                     |
| Aged  | 1         | 0          | 0              | 1               | 470             | 441          | 4,741          | 5,652                 |
| Blind   | 0         | 0          | 0              | 0               | 3               | 10           | 3              | 16                    |
| Breast and Cervical Cancer Treatment Program      | 0         | 0          | 0              | 0               | 1               | 0            | 0              | 1                     |
| Children age 1 through 18; (MCHIP)                | 0         | 0          | 0              | 0               | 0               | 0            | 0              | 0                     |
| Children ages 0 up to 1                           | 0         | 0          | 0              | 0               | 0               | 0            | 0              | 0                     |
| Children ages 1 through 5                         | 0         | 0          | 0              | 0               | 0               | 0            | 0              | 0                     |
| Children ages 6-19                                | 0         | 0          | 0              | 0               | 3               | 0            | 0              | 3                     |
| Children Receiving Adoption Assistance (under 19) | 0         | 0          | 0              | 0               | 0               | 0            | 0              | 0                     |
| Disabled  | 0         | 0          | 0              | 0               | 233             | 420          | 2,290          | 2,943                 |
| Former Foster Children (ages 18<26)               | 0         | 0          | 0              | 0               | 0               | 0            | 0              | 0                     |
| Foster Care Independence; ages 18-20              | 0         | 0          | 0              | 0               | 0               | 0            | 0              | 0                     |
| HIP Regular Basic                                 | 0         | 0          | 0              | 0               | 0               | 0            | 0              | 0                     |
| Low Income Pregnancy - Full Coverage              | 0         | 0          | 0              | 0               | 0               | 0            | 0              | 0                     |
| Newborn - infants born to Medicaid members        | 0         | 0          | 0              | 0               | 6               | 0            | 0              | 6                     |
| Parent/Caretaker of Relative                      | 0         | 0          | 0              | 0               | 0               | 0            | 37             | 37                    |
| PE Adult  | 0         | 0          | 0              | 0               | 5               | 0            | 0              | 5                     |
| PE Children Age Up To 1                           | 0         | 0          | 0              | 0               | 0               | 0            | 0              | 0                     |
| PE Children Ages 1 Through 18                     | 0         | 0          | 0              | 0               | 0               | 0            | 0              | 0                     |
| PE Former Foster Child Age 19-26                  | 0         | 0          | 0              | 0               | 0               | 0            | 0              | 0                     |
| Pregnancy   | 0         | 0          | 0              | 0               | 0               | 0            | 0              | 0                     |
| Qualified Medicare Beneficiary (QMB)              | 0         | 0          | 0              | 0               | 41              | 0            | 0              | 41                    |
| Retro Maternity                                   | 0         | 0          | 0              | 0               | 0               | 0            | 0              | 0                     |
| Room and Board Assistance (RBA)                   | 0         | 0          | 0              | 0               | 1               | 4            | 34             | 39                    |
| SSI Related                                       | 0         | 0          | 0              | 0               | 470             | 337          | 1,478          | 2,285                 |
| Title IV-E foster children under 18               | 0         | 0          | 0              | 0               | 0               | 0            | 0              | 0                     |
| Working Disabled MEDWORKS                         | 0         | 0          | 0              | 0               | 3               | 11           | 2              | 16                    |
|   | 0         | 0          | 0              | 0               | 0               | 0            | 0              | 0                     |
| <b>Total</b>                                      | <b>1</b>  | <b>0</b>   | <b>0</b>       | <b>1</b>        | <b>1,236</b>    | <b>1,223</b> | <b>8,585</b>   | <b>11,044</b>         |

**Note:** Data reflects the number of claim lines during the experience period.

Office of Medicaid Policy Planning  
Non-Emergency Medical Transportation Reports

| <u>Hospital</u> |              |                |                | <u>Community</u> |               |                |                 | Grand Total   |
|-----------------|--------------|----------------|----------------|------------------|---------------|----------------|-----------------|---------------|
| Ambulance       | Ambulatory   | Wheelchair Van | Hospital Total | Ambulance        | Ambulatory    | Wheelchair Van | Community Total |               |
| 0               | 0            | 0              | 0              | 5                | 29            | 50             | 84              | 84            |
| 76              | 282          | 467            | 825            | 195              | 4,463         | 3,347          | 8,005           | 14,483        |
| 1               | 0            | 26             | 27             | 2                | 73            | 25             | 100             | 143           |
| 0               | 0            | 0              | 0              | 0                | 17            | 0              | 17              | 18            |
| 3               | 0            | 0              | 3              | 1                | 2             | 0              | 3               | 6             |
| 2               | 0            | 0              | 2              | 2                | 0             | 0              | 2               | 4             |
| 2               | 0            | 0              | 2              | 1                | 1             | 0              | 2               | 4             |
| 9               | 29           | 0              | 38             | 14               | 13            | 12             | 39              | 80            |
| 7               | 2            | 0              | 9              | 20               | 12            | 0              | 32              | 41            |
| 97              | 873          | 604            | 1,574          | 105              | 8,964         | 3,409          | 12,478          | 16,995        |
| 1               | 0            | 0              | 1              | 2                | 8             | 0              | 10              | 11            |
| 1               | 0            | 0              | 1              | 0                | 0             | 0              | 0               | 1             |
| 2               | 0            | 0              | 2              | 1                | 0             | 0              | 1               | 3             |
| 0               | 0            | 0              | 0              | 1                | 2             | 0              | 3               | 3             |
| 2               | 0            | 0              | 2              | 3                | 0             | 0              | 3               | 11            |
| 0               | 0            | 5              | 5              | 0                | 24            | 12             | 36              | 78            |
| 23              | 0            | 0              | 23             | 23               | 0             | 0              | 23              | 51            |
| 1               | 0            | 0              | 1              | 1                | 0             | 0              | 1               | 2             |
| 0               | 0            | 0              | 0              | 5                | 0             | 0              | 5               | 5             |
| 1               | 0            | 0              | 1              | 0                | 0             | 0              | 0               | 1             |
| 0               | 0            | 0              | 0              | 1                | 3             | 0              | 4               | 4             |
| 67              | 0            | 0              | 67             | 77               | 0             | 0              | 77              | 185           |
| 3               | 0            | 0              | 3              | 0                | 0             | 0              | 0               | 3             |
| 0               | 0            | 4              | 4              | 2                | 94            | 18             | 114             | 157           |
| 152             | 1,137        | 457            | 1,746          | 231              | 10,940        | 2,563          | 13,734          | 17,765        |
| 4               | 1            | 0              | 5              | 10               | 29            | 0              | 39              | 44            |
| 4               | 0            | 0              | 4              | 1                | 148           | 4              | 153             | 173           |
| 0               | 0            | 0              | 0              | 0                | 0             | 0              | 0               | 0             |
| <b>458</b>      | <b>2,324</b> | <b>1,563</b>   | <b>4,345</b>   | <b>703</b>       | <b>24,822</b> | <b>9,440</b>   | <b>34,965</b>   | <b>50,355</b> |

Office of Medicaid Policy Planning  
Non-Emergency Medical Transportation Reports

**Broker Name:** Southeastrans  
**Report Name:** Program Integrity Audits & Investigations  
**Report Code:** MO-PIIS  
**Code Citation:** IC 12-15-30.5 (4)(a)(3)(D)

11/01/2021-11/30/2021

| <b>Date Initiated</b> | <b>Summary of Reason for Audit/Investigation</b> | <b>Actions Taken</b> | <b>Date Completed</b> | <b>Recoupment/Repayment Schedule</b> | <b>Projected Activity for Next Month</b> |
|-----------------------|--|----------------------|-----------------------|--------------------------------------|--|
|                       |  |                      |                       |                                      |  |
|                       |  |                      |                       |                                      |  |
|                       |  |                      |                       |                                      |  |

Office of Medicaid Policy Planning  
Non-Emergency Medical Transportation Reports

Report Name: Number of NEMT Vehicles by County  
 Report Code: MO-VC  
 Submission Date: 1/3/2022  
 Code Citation: IC 12-15-30.5-4 (a)(1)(A)

Experience Period >> 11/01/2021-11/30/2021

|             | 2          | 3                         | 4                                       | 5                     | 6              | 7                | 8                      | 9     | 10 |
|-------------|------------|---------------------------|---|-----------------------|----------------|------------------|------------------------|-------|----|
| County      | Ambulatory | Ambulatory/Wh<br>eelchair | Ambulatory/Wh<br>eelchair/Stretch<br>er | Basic Life<br>Support | Non-Contracted | Stretcher<br>Van | Wheelchair<br>Lift Van | Total |    |
| Adams       | 6          |                           |   |                       |                |                  |                        | 6     |    |
| Allen       | 21         | 76                        |   |                       | 1              | 5                | 1                      | 104   |    |
| Bartholomew | 20         | 10                        |   |                       | 1              | 1                |                        | 32    |    |
| Benton      | 1          | 4                         |   |                       |                |                  |                        | 5     |    |
| Blackford   | 5          | 9                         |   |                       | 1              |                  |                        | 15    |    |
| Boone       | 12         | 26                        |   |                       |                | 1                |                        | 39    |    |
| Brown       | 1          | 4                         |   |                       |                |                  |                        | 5     |    |
| Carroll     | 8          | 5                         |   |                       |                |                  | 1                      | 14    |    |
| Cass        | 9          | 19                        |   |                       |                | 1                |                        | 29    |    |
| Clark       | 9          | 22                        |   |                       | 1              | 2                |                        | 34    |    |
| Clay        | 6          | 3                         |   |                       |                | 1                |                        | 10    |    |
| Clinton     | 6          | 13                        |   |                       | 1              | 2                |                        | 22    |    |
| Crawford    | 2          | 1                         |   |                       |                |                  |                        | 3     |    |
| Daviess     | 2          | 7                         |   |                       | 2              |                  |                        | 11    |    |
| Dearborn    | 7          | 11                        |   |                       | 1              |                  | 2                      | 21    |    |
| Decatur     | 6          | 14                        |   |                       |                |                  | 1                      | 21    |    |
| DeKalb      | 2          | 24                        |   |                       |                |                  | 1                      | 27    |    |
| Delaware    | 16         | 31                        | 1                                       |                       |                | 2                |                        | 50    |    |
| Dubois      | 3          | 19                        |   |                       | 1              | 1                |                        | 24    |    |
| Elkhart     | 13         | 19                        |   |                       | 1              | 1                | 3                      | 37    |    |
| Fayette     | 1          | 15                        |   |                       |                | 1                |                        | 17    |    |
| Floyd       | 4          | 20                        |   |                       | 1              | 1                |                        | 26    |    |
| Fountain    | 7          | 4                         |   |                       |                |                  |                        | 11    |    |
| Franklin    | 3          | 2                         |   |                       |                |                  | 2                      | 7     |    |
| Fulton      | 2          | 11                        |   |                       |                |                  |                        | 13    |    |
| Gibson      | 5          | 5                         |   |                       |                |                  |                        | 10    |    |
| Grant       | 24         | 18                        |   |                       | 1              | 2                |                        | 45    |    |
| Greene      | 4          | 10                        |   |                       | 1              |                  |                        | 15    |    |
| Hamilton    | 37         | 54                        |   |                       | 1              | 9                | 1                      | 102   |    |
| Hancock     | 4          | 20                        |   |                       | 1              | 2                | 3                      | 30    |    |
| Harrison    | 10         | 9                         |   |                       |                |                  |                        | 19    |    |
| Hendricks   | 14         | 26                        |   |                       | 1              | 3                |                        | 44    |    |
| Henry       | 7          | 15                        |   |                       | 1              | 2                |                        | 25    |    |
| Howard      | 18         | 17                        |   |                       |                | 1                |                        | 36    |    |
| Huntington  | 4          | 13                        |   |                       | 1              | 1                |                        | 19    |    |
| Jackson     | 21         | 4                         |   |                       | 1              | 1                |                        | 27    |    |
| Jasper      | 4          | 9                         |   |                       | 1              |                  |                        | 14    |    |
| Jay         | 8          | 4                         |   |                       |                |                  |                        | 12    |    |
| Jefferson   | 5          | 10                        |   |                       | 1              |                  |                        | 16    |    |
| Jennings    | 16         | 7                         |   |                       | 1              | 1                |                        | 25    |    |
| Johnson     | 28         | 32                        |   |                       | 1              | 3                |                        | 64    |    |
| Knox        | 4          | 21                        |   |                       |                |                  |                        | 25    |    |
| Kosciusko   | 2          | 19                        |   |                       |                | 1                |                        | 22    |    |
| LaGrange    | 3          | 7                         |   |                       |                |                  | 2                      | 12    |    |
| Lake        | 41         | 35                        |   |                       | 1              | 3                | 2                      | 82    |    |
| LaPorte     | 15         | 6                         |   |                       | 1              | 1                | 2                      | 25    |    |
| Lawrence    | 5          | 10                        | 1                                       |                       | 1              | 1                |                        | 18    |    |
| Madison     | 11         | 22                        |   |                       | 1              | 3                |                        | 37    |    |
| Marion      | 80         | 109                       | 1                                       |                       | 1              | 10               |                        | 201   |    |
| Marshall    | 3          | 16                        |   |                       | 1              | 1                | 1                      | 22    |    |
| Martin      | 1          | 5                         |   |                       |                |                  |                        | 6     |    |
| Miami       | 5          | 22                        |   |                       |                | 2                |                        | 29    |    |
| Monroe      | 12         | 21                        |   |                       |                |                  |                        | 33    |    |
| Montgomery  | 6          | 4                         |   |                       | 1              | 1                | 1                      | 13    |    |
| Morgan      | 4          | 7                         | 1                                       |                       |                | 2                |                        | 14    |    |
| Newton      | 1          | 8                         |   |                       |                |                  |                        | 9     |    |
| Noble       | 2          | 22                        |   |                       | 1              | 1                | 1                      | 27    |    |
| Ohio        |            |                           |   |                       |                |                  |                        |       |    |
| Orange      | 4          | 6                         |   |                       |                |                  | 1                      | 11    |    |

Office of Medicaid Policy Planning  
Non-Emergency Medical Transportation Reports

Report Name: **Number of NEMT Vehicles by County**  
 Report Code: **MO-VC**  
 Submission Date: **1/3/2022**  
 Code Citation: **IC 12-15-30.5-4 (a)(1)(A)**

Experience Period >> **11/01/2021-11/30/2021**

|             | 2          | 3                     | 4                                   | 5                     | 6              | 7                | 8                      | 9     | 10 |
|-------------|------------|-----------------------|-------------------------------------|-----------------------|----------------|------------------|------------------------|-------|----|
| County      | Ambulatory | Ambulatory/Wheelchair | Ambulatory/Wheelchair/Stretch<br>er | Basic Life<br>Support | Non-Contracted | Stretcher<br>Van | Wheelchair<br>Lift Van | Total |    |
| Owen        | 7          | 4                     |                                     |                       |                |                  |                        | 11    |    |
| Parke       |            |                       |                                     |                       |                |                  |                        |       |    |
| Perry       | 4          | 10                    |                                     |                       | 1              |                  |                        | 15    |    |
| Pike        | 3          | 5                     |                                     |                       | 1              |                  |                        | 9     |    |
| Porter      | 27         | 24                    |                                     |                       | 1              | 2                | 3                      | 57    |    |
| Posey       | 3          | 4                     |                                     |                       |                |                  | 2                      | 9     |    |
| Pulaski     |            | 1                     |                                     |                       |                |                  |                        | 1     |    |
| Putnam      | 3          | 5                     |                                     |                       | 1              | 2                |                        | 11    |    |
| Randolph    | 11         | 5                     |                                     |                       |                | 1                |                        | 17    |    |
| Ripley      | 6          | 14                    |                                     |                       | 1              | 1                | 3                      | 25    |    |
| Rush        | 2          | 6                     |                                     |                       |                | 1                |                        | 9     |    |
| Scott       | 9          | 13                    |                                     |                       | 1              | 1                |                        | 24    |    |
| Shelby      | 6          | 15                    |                                     |                       | 1              | 2                |                        | 24    |    |
| Spencer     | 2          | 9                     |                                     |                       |                |                  |                        | 11    |    |
| St.Joseph   | 24         | 24                    |                                     |                       | 1              | 2                | 3                      | 54    |    |
| Starke      | 10         | 3                     |                                     |                       | 1              |                  | 5                      | 19    |    |
| Steuben     | 1          | 9                     |                                     |                       | 1              |                  |                        | 11    |    |
| Sullivan    | 4          | 4                     |                                     |                       |                |                  |                        | 8     |    |
| Switzerland | 1          | 3                     |                                     |                       | 1              |                  |                        | 5     |    |
| Tippecanoe  | 35         | 42                    | 1                                   |                       | 1              | 4                | 1                      | 84    |    |
| Tipton      |            | 2                     | 1                                   |                       |                |                  |                        | 3     |    |
| Union       |            | 10                    |                                     |                       |                | 1                |                        | 11    |    |
| Vanderburgh | 13         | 33                    |                                     |                       | 1              | 1                | 2                      | 50    |    |
| Vermillion  | 2          | 4                     |                                     |                       | 1              |                  |                        | 7     |    |
| Vigo        | 14         | 9                     |                                     |                       | 1              | 1                |                        | 25    |    |
| Wabash      | 4          | 8                     |                                     |                       |                | 1                |                        | 13    |    |
| Warren      | 4          | 3                     |                                     |                       |                |                  |                        | 7     |    |
| Warrick     | 11         | 23                    |                                     |                       | 1              |                  | 1                      | 36    |    |
| Washington  | 1          | 3                     |                                     |                       | 1              | 1                |                        | 6     |    |
| Wayne       | 10         | 19                    |                                     | 1                     |                | 3                |                        | 33    |    |
| Wells       | 4          | 15                    |                                     |                       | 1              | 1                |                        | 21    |    |
| White       | 6          | 9                     |                                     |                       |                |                  |                        | 15    |    |
| Whitley     |            | 10                    |                                     |                       |                |                  |                        | 10    |    |

Office of Medicaid Policy Planning  
Non-Emergency Medical Transportation Reports

Report Name: Number of NEMT Vehicles by County Ratio  
 Report Code: MO-VBCR  
 Submission Date: 1/3/2022  
 Code Citation: IC 12-15-30.5-4 (a)(2)(B)

Experience Period>> 11/01/2021-11/30/2021

| County      | Ambulatory | Ambulatory/Wheelchair | Ambulatory/Wheelchair/Stretcher | Basic Life Support | Non-Contracted | Stretcher van | Wheelchair Lift Van | Total vehicles | capitated members | member to vehicle ratio for all vehicle types | Ambulatory | Ambulatory/Wheelchair | Ambulatory/Wheelchair/Stretcher | Basic Life Support | Non-Contracted | Stretcher van | Wheelchair Lift Van |
|-------------|------------|-----------------------|---------------------------------|--------------------|----------------|---------------|---------------------|----------------|-------------------|---|------------|-----------------------|---------------------------------|--------------------|----------------|---------------|---------------------|
| Adams       | 6          |                       |                                 |                    |                |               |                     | 6              | 947               | 157.83  | 157.83     | #DIV/0!               | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| Allen       | 21         | 76                    |                                 |                    | 1              | 5             | 1                   | 104            | 14879             | 143.07  | 708.52     | 195.78                | #DIV/0!                         | #DIV/0!            | 14879.00       | 2975.80       | 14879.00            |
| Bartholomew | 20         | 10                    |                                 |                    | 1              | 1             |                     | 32             | 2754              | 86.06   | 137.70     | 275.40                | #DIV/0!                         | #DIV/0!            | 2754.00        | 2754.00       | #DIV/0!             |
| Benton      | 1          | 4                     |                                 |                    |                |               |                     | 5              | 338               | 67.60   | 338.00     | 84.50                 | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| Blackford   | 5          | 9                     |                                 |                    | 1              |               |                     | 15             | 519               | 34.60   | 103.80     | 57.67                 | #DIV/0!                         | #DIV/0!            | 519.00         | #DIV/0!       | #DIV/0!             |
| Boone       | 12         | 26                    |                                 |                    |                | 1             |                     | 39             | 1535              | 39.36   | 127.92     | 59.04                 | #DIV/0!                         | #DIV/0!            | #DIV/0!        | 1535.00       | #DIV/0!             |
| Brown       | 1          | 4                     |                                 |                    |                |               |                     | 5              | 536               | 107.20  | 536.00     | 134.00                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| Carroll     | 8          | 5                     |                                 |                    |                |               | 1                   | 14             | 572               | 40.86   | 71.50      | 114.40                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | 572.00              |
| Cass        | 9          | 19                    |                                 |                    |                | 1             |                     | 29             | 1525              | 52.59   | 169.44     | 80.26                 | #DIV/0!                         | #DIV/0!            | #DIV/0!        | 1525.00       | #DIV/0!             |
| Clark       | 9          | 22                    |                                 |                    | 1              | 2             |                     | 34             | 4782              | 140.65  | 531.33     | 217.36                | #DIV/0!                         | #DIV/0!            | 4782.00        | 2391.00       | #DIV/0!             |
| Clay        | 6          | 3                     |                                 |                    |                | 1             |                     | 10             | 1064              | 106.40  | 177.33     | 354.67                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | 1064.00       | #DIV/0!             |
| Clinton     | 6          | 13                    |                                 |                    | 1              | 2             |                     | 22             | 1164              | 52.91   | 194.00     | 89.54                 | #DIV/0!                         | #DIV/0!            | 1164.00        | 582.00        | #DIV/0!             |
| Crawford    | 2          | 1                     |                                 |                    |                |               |                     | 3              | 521               | 173.67  | 260.50     | 521.00                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| Daviess     | 2          | 7                     |                                 |                    | 2              |               |                     | 11             | 1128              | 102.55  | 564.00     | 161.14                | #DIV/0!                         | #DIV/0!            | 564.00         | #DIV/0!       | #DIV/0!             |
| Dearborn    | 7          | 11                    |                                 |                    | 1              |               | 2                   | 21             | 1529              | 72.81   | 218.43     | 139.00                | #DIV/0!                         | #DIV/0!            | 1529.00        | #DIV/0!       | 764.50              |
| Decatur     | 6          | 14                    |                                 |                    |                |               | 1                   | 21             | 1030              | 49.05   | 171.67     | 73.57                 | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | 1030.00             |
| DeKalb      | 2          | 24                    |                                 |                    |                |               | 1                   | 27             | 1362              | 50.44   | 681.00     | 56.75                 | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | 1362.00             |
| Delaware    | 16         | 31                    | 1                               |                    |                | 2             |                     | 50             | 5227              | 104.54  | 326.69     | 168.61                | 5227.00                         | #DIV/0!            | #DIV/0!        | 2613.50       | #DIV/0!             |
| Dubois      | 3          | 19                    |                                 |                    | 1              | 1             |                     | 24             | 1275              | 53.13   | 425.00     | 67.11                 | #DIV/0!                         | #DIV/0!            | 1275.00        | 1275.00       | #DIV/0!             |
| Elkhart     | 13         | 19                    |                                 |                    | 1              | 1             | 3                   | 37             | 5910              | 159.73  | 454.62     | 311.05                | #DIV/0!                         | #DIV/0!            | 5910.00        | 5910.00       | 1970.00             |
| Fayette     | 1          | 15                    |                                 |                    |                | 1             |                     | 17             | 1646              | 96.82   | 1646.00    | 109.73                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | 1646.00       | #DIV/0!             |
| Floyd       | 4          | 20                    |                                 |                    | 1              | 1             |                     | 26             | 3072              | 118.15  | 768.00     | 153.60                | #DIV/0!                         | #DIV/0!            | 3072.00        | 3072.00       | #DIV/0!             |
| Fountain    | 7          | 4                     |                                 |                    |                |               |                     | 11             | 619               | 56.27   | 88.43      | 154.75                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| Franklin    | 3          | 2                     |                                 |                    |                |               | 2                   | 7              | 819               | 117.00  | 273.00     | 409.50                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | 409.50              |
| Fulton      | 2          | 11                    |                                 |                    |                |               |                     | 13             | 721               | 55.46   | 360.50     | 65.55                 | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| Gibson      | 5          | 5                     |                                 |                    |                |               |                     | 10             | 1258              | 125.80  | 251.60     | 251.60                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| Grant       | 24         | 18                    |                                 |                    | 1              | 2             |                     | 45             | 3466              | 77.02   | 144.42     | 192.56                | #DIV/0!                         | #DIV/0!            | 3466.00        | 1733.00       | #DIV/0!             |
| Greene      | 4          | 10                    |                                 |                    | 1              |               |                     | 15             | 1330              | 88.67   | 332.50     | 133.00                | #DIV/0!                         | #DIV/0!            | 1330.00        | #DIV/0!       | #DIV/0!             |
| Hamilton    | 37         | 54                    |                                 |                    | 1              | 9             | 1                   | 102            | 6132              | 60.12   | 165.73     | 113.56                | #DIV/0!                         | #DIV/0!            | 6132.00        | 681.33        | 6132.00             |
| Hancock     | 4          | 20                    |                                 |                    | 1              | 2             | 3                   | 30             | 2107              | 70.23   | 526.75     | 105.35                | #DIV/0!                         | #DIV/0!            | 2107.00        | 1053.50       | 702.33              |
| Harrison    | 10         | 9                     |                                 |                    |                |               |                     | 19             | 1315              | 69.21   | 131.50     | 146.11                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| Hendricks   | 14         | 26                    |                                 |                    | 1              | 3             |                     | 44             | 3828              | 87.00   | 273.43     | 147.23                | #DIV/0!                         | #DIV/0!            | 3828.00        | 1276.00       | #DIV/0!             |
| Henry       | 7          | 15                    |                                 |                    | 1              | 2             |                     | 25             | 2288              | 91.52   | 326.86     | 152.53                | #DIV/0!                         | #DIV/0!            | 2288.00        | 1144.00       | #DIV/0!             |
| Howard      | 18         | 17                    |                                 |                    |                | 1             |                     | 36             | 3499              | 97.19   | 194.39     | 205.82                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | 3499.00       | #DIV/0!             |
| Huntington  | 4          | 13                    |                                 |                    | 1              | 1             |                     | 19             | 1353              | 71.21   | 338.25     | 104.08                | #DIV/0!                         | #DIV/0!            | 1353.00        | 1353.00       | #DIV/0!             |
| Jackson     | 21         | 4                     |                                 |                    | 1              | 1             |                     | 27             | 1840              | 68.15   | 87.62      | 460.00                | #DIV/0!                         | #DIV/0!            | 1840.00        | 1840.00       | #DIV/0!             |
| Jasper      | 4          | 9                     |                                 |                    | 1              |               |                     | 14             | 1016              | 72.57   | 254.00     | 112.89                | #DIV/0!                         | #DIV/0!            | 1016.00        | #DIV/0!       | #DIV/0!             |
| Jay         | 8          | 4                     |                                 |                    |                |               |                     | 12             | 871               | 72.58   | 108.88     | 217.75                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| Jefferson   | 5          | 10                    |                                 |                    | 1              |               |                     | 16             | 1402              | 87.63   | 280.40     | 140.20                | #DIV/0!                         | #DIV/0!            | 1402.00        | #DIV/0!       | #DIV/0!             |
| Jennings    | 16         | 7                     |                                 |                    | 1              | 1             |                     | 25             | 1489              | 59.56   | 93.06      | 212.71                | #DIV/0!                         | #DIV/0!            | 1489.00        | 1489.00       | #DIV/0!             |



Office of Medicaid Policy Planning  
Non-Emergency Medical Transportation Reports

Report Name: Number of NEMT Vehicles by County Ratio  
 Report Code: MO-VBCR  
 Submission Date: 1/3/2022  
 Code Citation: IC 12-15-30.5-4 (a)(2)(B)

Experience Period>> 11/01/2021-11/30/2021

| County      | Ambulatory | Ambulatory/Wheelchair | Ambulatory/Wheelchair/Stretcher | Basic Life Support | Non-Contracted | Stretcher van | Wheelchair Lift Van | Total vehicles | capitated members | member to vehicle ratio for all vehicle types | Ambulatory | Ambulatory/Wheelchair | Ambulatory/Wheelchair/Stretcher | Basic Life Support | Non-Contracted | Stretcher van | Wheelchair Lift Van |
|-------------|------------|-----------------------|---------------------------------|--------------------|----------------|---------------|---------------------|----------------|-------------------|---|------------|-----------------------|---------------------------------|--------------------|----------------|---------------|---------------------|
| Johnson     | 28         | 32                    |                                 |                    | 1              | 3             |                     | 64             | 4589              | 71.70   | 163.89     | 143.41                | #DIV/0!                         | #DIV/0!            | 4589.00        | 1529.67       | #DIV/0!             |
| Knox        | 4          | 21                    |                                 |                    |                |               |                     | 25             | 1831              | 73.24   | 457.75     | 87.19                 | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| Kosciusko   | 2          | 19                    |                                 |                    |                | 1             |                     | 22             | 2067              | 93.95   | 1033.50    | 108.79                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | 2067.00       | #DIV/0!             |
| LaGrange    | 3          | 7                     |                                 |                    |                |               | 2                   | 12             | 760               | 63.33   | 253.33     | 108.57                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | 380.00              |
| Lake        | 41         | 35                    |                                 |                    | 1              | 3             | 2                   | 82             | 18049             | 220.11  | 440.22     | 515.69                | #DIV/0!                         | #DIV/0!            | 18049.00       | 6016.33       | 9024.50             |
| LaPorte     | 15         | 6                     |                                 |                    | 1              | 1             | 2                   | 25             | 4028              | 161.12  | 268.53     | 671.33                | #DIV/0!                         | #DIV/0!            | 4028.00        | 4028.00       | 2014.00             |
| Lawrence    | 5          | 10                    | 1                               |                    | 1              | 1             |                     | 18             | 2078              | 115.44  | 415.60     | 207.80                | 2078.00                         | #DIV/0!            | 2078.00        | 2078.00       | #DIV/0!             |
| Madison     | 11         | 22                    |                                 |                    | 1              | 3             |                     | 37             | 6104              | 164.97  | 554.91     | 277.45                | #DIV/0!                         | #DIV/0!            | 6104.00        | 2034.67       | #DIV/0!             |
| Marion      | 80         | 109                   | 1                               |                    | 1              | 10            |                     | 201            | 43934             | 218.58  | 549.18     | 403.06                | 43934.00                        | #DIV/0!            | 43934.00       | 4393.40       | #DIV/0!             |
| Marshall    | 3          | 16                    |                                 |                    | 1              | 1             | 1                   | 22             | 1444              | 65.64   | 481.33     | 90.25                 | #DIV/0!                         | #DIV/0!            | 1444.00        | 1444.00       | 1444.00             |
| Martin      | 1          | 5                     |                                 |                    |                |               |                     | 6              | 540               | 90.00   | 540.00     | 108.00                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| Miami       | 5          | 22                    |                                 |                    |                | 2             |                     | 29             | 1324              | 45.66   | 264.80     | 60.18                 | #DIV/0!                         | #DIV/0!            | #DIV/0!        | 662.00        | #DIV/0!             |
| Monroe      | 12         | 21                    |                                 |                    |                |               |                     | 33             | 3913              | 118.58  | 326.08     | 186.33                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| Montgomery  | 6          | 4                     |                                 |                    | 1              | 1             | 1                   | 13             | 1364              | 104.92  | 227.33     | 341.00                | #DIV/0!                         | #DIV/0!            | 1364.00        | 1364.00       | 1364.00             |
| Morgan      | 4          | 7                     | 1                               |                    |                | 2             |                     | 14             | 2380              | 170.00  | 595.00     | 340.00                | 2380.00                         | #DIV/0!            | #DIV/0!        | 1190.00       | #DIV/0!             |
| Newton      | 1          | 8                     |                                 |                    |                |               |                     | 9              | 416               | 46.22   | 416.00     | 52.00                 | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| Noble       | 2          | 22                    |                                 |                    | 1              | 1             | 1                   | 27             | 1546              | 57.26   | 773.00     | 70.27                 | #DIV/0!                         | #DIV/0!            | 1546.00        | 1546.00       | 1546.00             |
| Ohio        |            |                       |                                 |                    |                |               |                     |                | 208               | #DIV/0!                                       | #DIV/0!    | #DIV/0!               | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| Orange      | 4          | 6                     |                                 |                    |                |               | 1                   | 11             | 1084              | 98.55   | 271.00     | 180.67                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | 1084.00             |
| Owen        | 7          | 4                     |                                 |                    |                |               |                     | 11             | 948               | 86.18   | 135.43     | 237.00                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| Parke       |            |                       |                                 |                    |                |               |                     |                | 682               | #DIV/0!                                       | #DIV/0!    | #DIV/0!               | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| Perry       | 4          | 10                    |                                 |                    | 1              |               |                     | 15             | 728               | 48.53   | 182.00     | 72.80                 | #DIV/0!                         | #DIV/0!            | 728.00         | #DIV/0!       | #DIV/0!             |
| Pike        | 3          | 5                     |                                 |                    | 1              |               |                     | 9              | 726               | 80.67   | 242.00     | 145.20                | #DIV/0!                         | #DIV/0!            | 726.00         | #DIV/0!       | #DIV/0!             |
| Porter      | 27         | 24                    |                                 |                    | 1              | 2             | 3                   | 57             | 4517              | 79.25   | 167.30     | 188.21                | #DIV/0!                         | #DIV/0!            | 4517.00        | 2258.50       | 1505.67             |
| Posey       | 3          | 4                     |                                 |                    |                |               | 2                   | 9              | 744               | 82.67   | 248.00     | 186.00                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | 372.00              |
| Pulaski     |            | 1                     |                                 |                    |                |               |                     | 1              | 504               | 504.00  | #DIV/0!    | 504.00                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| Putnam      | 3          | 5                     |                                 |                    | 1              | 2             |                     | 11             | 1194              | 108.55  | 398.00     | 238.80                | #DIV/0!                         | #DIV/0!            | 1194.00        | 597.00        | #DIV/0!             |
| Randolph    | 11         | 5                     |                                 |                    |                | 1             |                     | 17             | 1049              | 61.71   | 95.36      | 209.80                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | 1049.00       | #DIV/0!             |
| Ripley      | 6          | 14                    |                                 |                    | 1              | 1             | 3                   | 25             | 993               | 39.72   | 165.50     | 70.93                 | #DIV/0!                         | #DIV/0!            | 993.00         | 993.00        | 331.00              |
| Rush        | 2          | 6                     |                                 |                    |                | 1             |                     | 9              | 721               | 80.11   | 360.50     | 120.17                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | 721.00        | #DIV/0!             |
| Scott       | 9          | 13                    |                                 |                    | 1              | 1             |                     | 24             | 1516              | 63.17   | 168.44     | 116.62                | #DIV/0!                         | #DIV/0!            | 1516.00        | 1516.00       | #DIV/0!             |
| Shelby      | 6          | 15                    |                                 |                    | 1              | 2             |                     | 24             | 1816              | 75.67   | 302.67     | 121.07                | #DIV/0!                         | #DIV/0!            | 1816.00        | 908.00        | #DIV/0!             |
| Spencer     | 2          | 9                     |                                 |                    |                |               |                     | 11             | 702               | 63.82   | 351.00     | 78.00                 | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| St. Joseph  | 24         | 24                    |                                 |                    | 1              | 2             | 3                   | 54             | 9833              | 182.09  | 409.71     | 409.71                | #DIV/0!                         | #DIV/0!            | 9833.00        | 4916.50       | 3277.67             |
| Starke      | 10         | 3                     |                                 |                    | 1              |               | 5                   | 19             | 946               | 49.79   | 94.60      | 315.33                | #DIV/0!                         | #DIV/0!            | 946.00         | #DIV/0!       | 189.20              |
| Steuben     | 1          | 9                     |                                 |                    | 1              |               |                     | 11             | 995               | 90.45   | 995.00     | 110.56                | #DIV/0!                         | #DIV/0!            | 995.00         | #DIV/0!       | #DIV/0!             |
| Sullivan    | 4          | 4                     |                                 |                    |                |               |                     | 8              | 718               | 89.75   | 179.50     | 179.50                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| Switzerland | 1          | 3                     |                                 |                    | 1              |               |                     | 5              | 388               | 77.60   | 388.00     | 129.33                | #DIV/0!                         | #DIV/0!            | 388.00         | #DIV/0!       | #DIV/0!             |
| Tippecanoe  | 35         | 42                    | 1                               |                    | 1              | 4             | 1                   | 84             | 5224              | 62.19   | 149.26     | 124.38                | 5224.00                         | #DIV/0!            | 5224.00        | 1306.00       | 5224.00             |
| Tipton      |            | 2                     | 1                               |                    |                |               |                     | 3              | 391               | 130.33  | #DIV/0!    | 195.50                | 391.00                          | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |

Office of Medicaid Policy Planning  
Non-Emergency Medical Transportation Reports

Report Name: Number of NEMT Vehicles by County Ratio  
 Report Code: MO-VBCR  
 Submission Date: 1/3/2022  
 Code Citation: IC 12-15-30.5-4 (a)(2)(B)

Experience Period>> 11/01/2021-11/30/2021

| County                      | Ambulatory | Ambulatory/Wheelchair | Ambulatory/Wheelchair/Stretcher | Basic Life Support | Non-Contracted | Stretcher van | Wheelchair Lift Van | Total vehicles | capitated members | member to vehicle ratio for all vehicle types | Ambulatory | Ambulatory/Wheelchair | Ambulatory/Wheelchair/Stretcher | Basic Life Support | Non-Contracted | Stretcher van | Wheelchair Lift Van |
|-----------------------------|------------|-----------------------|---------------------------------|--------------------|----------------|---------------|---------------------|----------------|-------------------|---|------------|-----------------------|---------------------------------|--------------------|----------------|---------------|---------------------|
| Union                       |            | 10                    |                                 |                    |                | 1             |                     | 11             | 266               | 24.18   | #DIV/0!    | 26.60                 | #DIV/0!                         | #DIV/0!            | #DIV/0!        | 266.00        | #DIV/0!             |
| Vanderburgh                 | 13         | 33                    |                                 |                    | 1              | 1             | 2                   | 50             | 8208              | 164.16  | 631.38     | 248.73                | #DIV/0!                         | #DIV/0!            | 8208.00        | 8208.00       | 4104.00             |
| Vermillion                  | 2          | 4                     |                                 |                    | 1              |               |                     | 7              | 610               | 87.14   | 305.00     | 152.50                | #DIV/0!                         | #DIV/0!            | 610.00         | #DIV/0!       | #DIV/0!             |
| Vigo                        | 14         | 9                     |                                 |                    | 1              | 1             |                     | 25             | 5080              | 203.20  | 362.86     | 564.44                | #DIV/0!                         | #DIV/0!            | 5080.00        | 5080.00       | #DIV/0!             |
| Wabash                      | 4          | 8                     |                                 |                    |                | 1             |                     | 13             | 1373              | 105.62  | 343.25     | 171.63                | #DIV/0!                         | #DIV/0!            | #DIV/0!        | 1373.00       | #DIV/0!             |
| Warren                      | 4          | 3                     |                                 |                    |                |               |                     | 7              | 226               | 32.29   | 56.50      | 75.33                 | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| Warrick                     | 11         | 23                    |                                 |                    | 1              |               | 1                   | 36             | 1951              | 54.19   | 177.36     | 84.83                 | #DIV/0!                         | #DIV/0!            | 1951.00        | #DIV/0!       | 1951.00             |
| Washington                  | 1          | 3                     |                                 |                    | 1              | 1             |                     | 6              | 1218              | 203.00  | 1218.00    | 406.00                | #DIV/0!                         | #DIV/0!            | 1218.00        | 1218.00       | #DIV/0!             |
| Wayne                       | 10         | 19                    |                                 | 1                  |                | 3             |                     | 33             | 3770              | 114.24  | 377.00     | 198.42                | #DIV/0!                         | 3770.00            | #DIV/0!        | 1256.67       | #DIV/0!             |
| Wells                       | 4          | 15                    |                                 |                    | 1              | 1             |                     | 21             | 1022              | 48.67   | 255.50     | 68.13                 | #DIV/0!                         | #DIV/0!            | 1022.00        | 1022.00       | #DIV/0!             |
| White                       | 6          | 9                     |                                 |                    |                |               |                     | 15             | 808               | 53.87   | 134.67     | 89.78                 | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| Whitley                     |            | 10                    |                                 |                    |                |               |                     | 10             | 896               | 89.60   | #DIV/0!    | 89.60                 | #DIV/0!                         | #DIV/0!            | #DIV/0!        | #DIV/0!       | #DIV/0!             |
| all counties & all vehicles | 807        | 1310                  | 6                               | 1                  | 49             | 95            | 45                  | 2313           | 247090            | 106.83  | 306.18     | 188.62                | 41181.67                        | 247090.00          | 5042.65        | 2600.95       | 5490.89             |