

Office of Medicaid Policy and Planning  
Non-Emergency Medical Transportation Reports

**Broker Name:** Southeastrans  
**Version:** 2020.01  
**Report Name:** Missed Trips  
**Report Code:** MO-MT  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B) i-iii

*Note: Data reflects the status of the trip on the date of the scheduled trip.*

**Experience Period >>** 08/01/2020 - 08/31/2020

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
No Provider Assigned	1,755	1,815	3,570	5%
Inclement Wthr/Mbr	0	0	0	0%
Member Cancelled	2,007	2,287	4,294	6%
Member Deceased	96	94	190	0%
Member Hospitalized	152	164	316	0%
Member No-show	314	371	685	1%
Member Too Sick	113	121	234	0%
Inclement Wthr/Provider	0	0	0	0%
Provider No-Show	0	0	0	0%
Provider Too Late	14	16	30	0%
Holiday Closure	70	83	153	0%
<b>Grand Total</b>	<b>4,521</b>	<b>4,951</b>	<b>9,472</b>	<b>13%</b>