

Office of Medicaid Policy and Planning  
Non-Emergency Medical Transportation Reports

**Report Name:** Claims Processing Summary  
**Report Code:** MO-S1  
**Submission Date:** 5/30/19  
**Code Citation:** IC 12-15-30.5-4 (a)(3)(C)

Experience Period >> 04/01/19 - 4/30/19

Item No.	Measure	Claim Type	
		CMS1500	
		In-Network	Out-Of-Network
1	Total Submitted Dollars (not paid amount)	1530749.31	0
	<b>Clean Claims Received</b>	50,670	0
2	Electronic	10,377	0
3	Paper	40,293	0
	<b>Total (calculated)</b>	50,670	0
	<b>Clean Claims Adjudicated</b>		0
4	Paid On Time	50,147	0
5	Paid Late	0	0
6	Denied	523	0
	<b>Denial Rate (calculated)</b>	1.03%	0.00%
	<b>Claims Paid With Interest</b>		
7	Total Number of Claims Paid With Interest	0	0
8	Total Dollar Amount of Interest Paid	\$0.00	\$0.00
	<b>Claims Lag</b>		0
9	Average number of days between the last date of service on claim and MCE's receipt of claim from provider.	18	0
10	Average number of days between the receipt date on claim and the adjudication date.	16	0
11	Average number of days from the adjudication date to payment (remittance advice) date.	16	0
12	Clean Claims Adjudicated and Submitted as Encounters to DXC	50,217	0
13	Clean Claims Accepted by DXC	50,217	0
14	Clean Claims Rejected by DXC	0	0
15	<b>Acceptance Rate (calculated)</b>	100.00%	0.00%

**Note:** Data reflects the transportation services claims processed and paid in the reporting month.

**Report Name:** Claims Denial and Reason Code  
**Code Citation:** IC 12-15-30.5 (4)(a)(3)(C)

Experience Period >> 04/01/19 - 04/30/19

Item No.	Denial Reason	April 2019
1	Maximum Benefit Paid by Other Payer (MBP)	172
2	Service Not Provided to Member (Cancelled in the system) (SNPM)	264
3	Unauthorized No-Show (listed as member no-show, but billed)	75
4	Unauthorized Driver (UAD)	10
5	Other	2
6	<b>Total</b>	<b>523</b>

**Note:** Data reflects the reason codes for the claims denied when processed in the reporting month.