Broker Name: **Southeastrans**

Version: **2020.01**

Report Name: **Missed Trips**

Report Code: **MO-MT**

Code Citation: **IC 12-15-30.5-4 (a)(1)(B) i-iii**

Note: *Data reflects the status of the trip on the date of the scheduled trip.*

Experience Period >>   04/01/2021 - 04/30/2021

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
Insufficient Notice	9	10	19	0%
Agent Error	65	82	147	0%
No Provider Assigned	1,490	1,537	3,027	4%
Member No-show	377	446	823	1%
Inclement Wthr/Mbr	1	1	2	0%
Member Cancelled	2,304	2,592	4,896	7%
Member Hospitalized	189	201	390	1%
Member Deceased	92	97	189	0%
Member Too Sick	155	160	315	0%
Provider Too Late	40	39	79	0%
Provider No-Show	123	146	269	0%
Grand Total	4,845	5,311	10,156	14%