Electronic Visit Verification EVV

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What is Electronic Visit Verification?

❖EVV is a method for providers of personal care services and home health services to document services rendered. The recently passed 21st Century Cures Act requires certain information be electronically documented.

❖Information required for electronic verification includes:

- Date of Service
- Location of Service
- Individual Providing Service
- Type of Service
- Individual Receiving Service
- Time the Service Begins and Ends

When is the Required Implementation Date for EVV?

❖ Use of an EVV system to document personal care services was federally mandated to begin January 1, 2020.

❖ Indiana applied for, and received, a Good Faith Exemption (GFE) to allow FSSA additional time to work with the provider community and extends the mandated start date to January 1, 2021.

This extension will allow providers the opportunity to become more familiar with EVV requirements as well as train staff on the system of their choice.

Providers May Choose Which EVV System to Use

❖ The State-sponsored system is Sandata and there is no fee associated with using Sandata.

❖ Providers may another EVV system as long as the EVV system is an approved vendor that can interface with Sandata.

❖ Many EVV vendors already have an established interface with Sandata but will need to ensure the data sent for verification will match what is required by the State.

❖ Alternate EVV vendors may have fees associated with services.

What is the Recommended Timeline for Providers Using the Sandata EVV System?

❖ Four Months Prior to Your Implementation
- Registration, Training, Obtain Login Credentials

❖ Three Months Prior to Your Implementation
- Order Devices
- Ensure Mobile Visit Verification Can be Captured on Current Devices

❖ One Month Prior to Your Implementation
- Completion of Direct Care Worker Training

Although Indiana has been granted the GFE, providers need to actively work on getting systems in place as soon as feasibly possible.

What is the Recommended Timeline for Providers Using and Alternate EVV System?

❖ Four Months Prior to Implementation

- Request for Testing Credentials

❖ Three Months Prior to Implementation

- Sandata Reviews Test Files

❖ Two Months Prior to Implementation

- Completion of Test Files and Sandata Aggregator Access
- Provider to Complete Self-Paced Training
- Upon Completion of Training, Providers to Request Credentials

Resources

❖ FSSA EVV Website

https://www.in.gov/medicaid/providers/1005.htm

❖ FSSA Provider Bulletins for EVV Updates

https://www.in.gov/medicaid/providers/829.htm

❖ FSSA Sandata Training Reference Materials

https://www.in.gov/medicaid/providers/1024.htm

Providers can send questions or concerns regarding the EVV program or the State-sponsored EVV system via email to EVV@fssa.in.gov or can call IHCP Provider Customer Service at 1-800-457-4584, option 5.