

Compliments or concerns about this provider? Call the Consumer Service Line at 800-901-1133.

The Otis R. Bowen Center for Human Services, Inc.

Headquarters	2621 E. Jefferson St. Warsaw, IN 46580		
Website	http://www.bowencenter.org		
Crisis Number	574-267-7169		
Designated Counties/Areas	Huntington, Kosciusko, Marshall, Wabash, and Whitley		
Treatment Funding	Received \$11,498,120 in State Fiscal Year 2019 for treatment from the mental health, substance abuse and social service block grants and state funds (does not include Recovery Works funds).		

Individuals Served in the Public Mental Health and Addiction Treatment System by This Provider

County	Adults Receiving Mental Health Services	Children Receiving Mental Health Services	Individuals Receiving Addiction Treatment Services	Unduplicated Count of Individuals Served
Huntington	771	539	205	1,481
Kosciusko	1,199	1,026	342	2,521
Marshall	630	388	159	1,155
Wabash	661	487	291	1,394
Whitley	430	317	115	837

Why are the Division's numbers different from those provided by the community mental health center?

Community Mental Health Centers only submitted data to the Division for those individuals that meet the Division's income eligibility and diagnostic criteria.



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Outcome Data

The Mental Health Statistics Improvement Program (MHSIP) survey is a nationally used survey and measures satisfaction of adults receiving services. This survey was handed out to all individuals receiving services during at least a one week period between September 3 and September 21 in 2018; 296 surveys were completed. Surveys were completed anonymously. Below are the questions asked regarding outcomes of services.



The Youth Services Survey for Families (YSS-F) is a nationally used survey and measures satisfaction of parents of youth receiving services. This survey was handed out to all individuals receiving services during at least a one week period between September 3 and September 21 in 2018; 303 surveys were completed. Surveys were completed anonymously. Below are the questions asked regarding outcomes of services.

