



CONSUMER RIGHTS FOR ADULTS IN INDIANA'S HOME- AND COMMUNITY-BASED SERVICES PROGRAMS



NON-POCO Residential

The provider of services is an entity other than the home- and community-based services provider. “Non-POCO” means “non-provider controlled, owned and operated.” NON-POCO residential settings are owned, controlled or operated by an entity that provides a service or set of services. Examples include, but are not limited to assisted living facilities, group homes, adult foster care, room and board facilities, sober living environments, etc.

The Big Five

- 1** The setting is integrated in and supports full access to the greater community.
- 2** The setting is selected by the individual from among setting options including non-disability specific settings and an option for a private unit in a residential setting.
- 3** Ensures an individual's rights of privacy, dignity and respect, and freedom from coercion and restraint.
- 4** Optimizes, but does not regiment, individual initiative, autonomy, and independence in making life choices, including but not limited to, daily activities, physical environment and with whom to interact.
- 5** Facilitates individual choice regarding services and supports, and who provides them.

The POCO Five for Residential Settings

- 1** The unit or dwelling is a specific physical place that can be owned, rented, or occupied under a legally enforceable agreement by the individual receiving services, and the individual has, at a minimum, the same responsibilities and protections from eviction that tenants have under the landlord/tenant law of the state, county, city or other designated entity.
- 2** Each individual has privacy in their sleeping or living unit:
 - a.** Units have entrance doors lockable by the individual, with only appropriate staff having keys to doors.
 - b.** Individuals sharing units have a choice of roommates in that setting.
 - c.** Individuals have the freedom to furnish and decorate their sleeping or living units within the lease or other agreement.
- 3** Individuals have the freedom and support to control their own schedules and activities and have access to food at any time.
- 4** Individuals are able to have visitors of their choosing at any time.
- 5** The setting is physically accessible to the individual.



Division of Mental Health and Addiction

Division of Mental Health and Addiction
Indiana Family and Social Services Administration
402 W. Washington St., Room W353
Indianapolis, IN 46204