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CHAPTER: 1000 INTRODUCTION	SECTION: 1000.00.00 INTRODUCTION TO THE POLICY MANUAL

1000.00.00 INTRODUCTION TO THE POLICY MANUAL

This chapter provides information regarding the following:

- Purpose and Scope of the Manual (Section 1005)
- Manual Organization and Format (Section 1010)
- Manual Numbering Scheme (Section 1015)
- Manual Terminology (Section 1020)
- Manual Categories (Section 1025)
- Manual Distribution (Section 1035)
- Future Revisions to The Policy Manual (Section 1040)

1005.00.00 PURPOSE AND SCOPE OF THE MANUAL

The manual incorporates policies based on federal and state laws and regulations concerning the following:

- The Supplemental Nutrition Assistance Program (SNAP)
- Cash Assistance [Refugee Cash (RCA) & Temporary Assistance for Needy Families (TANF), and
- Indiana Manpower Placement and Comprehensive Training (IMPACT) programs.

These programs are administered by the Division of Family Resources throughout the State of Indiana. Policy concerning burial assistance is included in this manual but is not currently supported by the eligibility system.

1010.00.00 MANUAL ORGANIZATION AND FORMAT

The manual is organized into the following chapters:

- Chapter 1000 Introduction
- Chapter 1200 General Program Information
- Chapter 1400 Administrative Policy
- Chapter 1600 Categories of Assistance
- Chapter 1800 Application Registration
- Chapter 2000 Application Processing
- Chapter 2200 Continuing Case Processing
- Chapter 2400 Non-financial Eligibility Requirements
- Chapter 2500 IMPACT
- Chapter 2600 Resources
- Chapter 2800 Income
- Chapter 3000 Eligibility Standards

- Chapter 3200 Assistance Groups
- Chapter 3400 Budgeting and Benefit Calculation
- Chapter 3600 Benefit Issuance
- Chapter 4200 Appeals and Hearings
- Chapter 4400 Data Exchange
- Chapter 4600 Benefit Recovery
- Chapter 4800 Burial Provisions

Within each chapter, the manual material is organized with policy common to all programs presented first, followed by policy specific to a particular program or group of programs. The first section (or passage as referred to on-line) serves as a table of contents for the chapter by listing the main sections contained in the chapter.

When a policy applies to all programs, no program designators are listed after the passage title. When a policy applies to only one program, the program designator is listed in parentheses following the passage title.

When a policy applies to only one program, the program designator is listed in parentheses following the passage titles. The program designators and the programs they represent are:

- S - Supplemental Nutrition Assistance Program
- C - Temporary Assistance for Needy Families & Refugee Cash Assistance
- I - Indiana Manpower Placement and Comprehensive Training

1015.00.00 CATEGORIES

The 'C' program designator includes more than one category, while the program designator 'S' only includes one. The categories within the 'C' program designator follow.

Further clarification of each category is outlined in Chapter 1600.

Categories of assistance in the Cash program group are:

- Two-parent TANF Cash Assistance
- Regular TANF Cash Assistance
- Refugee Cash Assistance

1020.00.00 MANUAL NUMBERING SCHEME

The numbering scheme used for the policy manual provides a method for numbering each chapter and passage of text. The first number which represents the chapter and section number is four digits. All other numbers are two digits.

The numbering scheme used for the policy manual provides a method for numbering each chapter and passage of text.

There may be up to four sets of numbers in each passage number. The first number which represents the chapter and section number is four digits. All other numbers are two digits.

The numbering scheme is illustrated by the following:

- 1600.00.00 Indicates Chapter 1600.
- 1605.00.00 Indicates Chapter 1600, Section 1605.
- 1605.05.00 Indicates Chapter 1600, Section 1605, Subsection 1605.05.
- 1605.05.05 Indicates Chapter 1600, Section 1605, Subsection 1605.05, Second Subsection 1605.05.05.
- 1605.10.10.05 Indicates Chapter 1600, Section 1605, Subsection 1605.10, Second Subsection 1605.10.10, and Third Subsection 1605.10.10.05.

1030.00.00 MANUAL DISTRIBUTION

The manual is available online at <http://www.in.gov/fssa/dfr/3301.htm>.

1030.10.00 SEARCHING THE MANUAL

The manual may be searched by clicking 'find' in the edit menu of your internet browser or pressing ctrl + f on your PC keyboard.

1040.00.00 FUTURE REVISIONS TO THE POLICY MANUAL

When the manual needs to be revised or updated, a transmittal will be issued showing the revisions that have been made.

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CHAPTER: 1200 GENERAL PROGRAM INFORMATION	SECTION: 1200.00.00 GENERAL PROGRAM INFORMATION

1200.00.00 GENERAL PROGRAM INFORMATION

This chapter presents general information about the following Family and Social Services Administration (FSSA) programs, administered by the Division of Family Resources throughout 92 counties:

- Supplemental Nutrition Assistance Program (SNAP) (Section 1205)
- Temporary Assistance for Needy Families (TANF) (Section 1210)
- Refugee Cash Assistance (RCA)
- Indiana Manpower Placement and Comprehensive Training (IMPACT) (Section 1215)

1205.00.00 SUPPLEMENTAL NUTRITIONAL ASSISTANCE PROGRAM (S)

The purpose of the SNAP program is to provide nutrition benefits to supplement the food budget of needy families so they can purchase healthy food and move towards self-sufficiency.

1205.05.00 LEGAL BASIS (S)

The legal basis for SNAP is:

- The Food Stamp Act of 1977
- The Food and Nutrition Act of 2008
- The Omnibus Reconciliation Act of 1981; and
- The Food Security Act of 1965

The United States Department of Agriculture (USDA) is the federal agency which is responsible for administration of SNAP. This agency's Food and Nutrition Service (FNS) provides specific guidance to states concerning the SNAP Program.

1210.00.00 CASH ASSISTANCE (C)

Cash Assistance programs are designed to provide financial assistance to individuals who meet specific program eligibility requirements.

Two federal programs, Temporary Assistance for Needy Families (TANF) and Refugee Cash Assistance (RCA), comprise the Cash Assistance Programs:

- TANF provides financial assistance to dependent children and their parents or relatives who are deprived of financial support and who meet non- financial eligibility criteria.

- RCA provides financial assistance to refugee adults who have resettled in the United States. The purpose of the program is to provide for the effective resettlement of refugees and to assist them to achieve economic self-sufficiency as quickly as possible.

1210.05.00 LEGAL BASIS (C)

The legal basis for the TANF cash assistance program is:

- Title IV-A of the Social Security Act as amended by the Personal Work Opportunity Reconciliation Act (PRWORA) of 1996.
- The Indiana Code (IC) provides authority for operating in Indiana, and
- The Indiana Administrative Code (IAC) contains specific rules about how the program is run in Indiana.

The Administration for Children and Families (ACF) of the Department of Health and Human Services (HHS) is the federal agency responsible for the program.

The legal basis for the RCA program is:

- Title IV of the Immigration and Nationality Act (INA); and
- The Refugee Act of 1980.

1210.10.00 PROGRAM OVERVIEW (C)

TANF cash assistance is funded through the federal TANF Block Grant which requires states to maintain financial support of other programs for low-income families to receive the complete grant amount.

The Refugee Act of 1980 set procedures for the administration of the Refugee Cash Assistance (RCA) program. RCA is funded completely by federal funds.

1210.15.00 ELIGIBILITY CRITERIA (C)

TANF eligibility is based on financial eligibility factors (income, resources) and non-financial requirements (residency, immigration status, etc.), as well as the eligible child criteria noted below:

- A dependent child under age 18 who is a citizen of the United States, or an alien designated by Federal law as a 'qualified immigrant' (see 2402.20.00).
- Living with an eligible relative (as described in Section 3215.05.00) who is unable to provide adequate financial support for the child.

Refugee Cash Assistance (RCA) eligibility is determined based on:

- Refugee status as verified by the United States Citizenship and Immigration Services (USCIS).
- non-financial; and
- financial (income, resources)

RCA is time limited and based on the individual's entry date into the United States.

1215.00.00 IMPACT (I)

IMPACT (Indiana Manpower Placement and Comprehensive Training) assists clients who are receiving Cash Assistance and SNAP in becoming self-sufficient and meeting the work requirements of the given program. IMPACT offers education and training programs to assist clients in becoming work ready, obtaining employment, and maintaining employment.

1215.05.00 ELIGIBILITY CRITERIA (I)

IMPACT services are available to TANF and SNAP recipients. TANF IMPACT services are available for individuals included in the TANF grant, including zero grants, and those who are not included in the grant, when the following conditions are met:

- Whose 24 months of eligibility have expired, but the individual's TANF Assistance Group (AG) remains open, or
- Who are no longer eligible for TANF but have not completed the On-the-Job Training (OJT) contract initiated for the individual while the TANF AG was open.

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1400.00.00 FAMILY AND SOCIAL SERVICES ADMINISTRATION

The Family and Social Services Administration (FSSA) is the state agency responsible for social service and financial assistance programs. The administration includes seven major service divisions:

- The Division of Family Resources
 - The Division of Family Resources has the responsibility for SNAP, TANF, and Medicaid.
- The Division of Disability, Aging, and Rehabilitative Services
 - The Division of Disability and Rehabilitative Services administers programs for people with developmental disabilities.
- The Division of Mental Health and Addiction
 - The Division of Mental Health and Addiction (DMHA) is responsible for mental health needs and addiction services.
- The Division of Aging
 - The Division of Aging establishes and monitors programs that serve the needs of Indiana seniors.
- The Office of Medicaid Policy and Planning
 - The Office of Medicaid Policy and Planning administers Medicaid programs, performs medical reviews of Medicaid disability claims, and policy.
- The Office of Early Childhood and Out-of-School Learning.
 - The Office of Early Childhood and Out-of-School Learning (OECOSL) manages the Child Care Development Block Grant (CCDBG) including the CCDF voucher program which helps low-income families with the cost of childcare while parents are working, attending school or training, or enrolled in the TANF IMPACT program. OECOSL also administers Paths to Quality, Indiana’s childcare rating and improvement system.
- Indiana 211
 - Indiana 211 is a free information and referral service that connects Hoosiers with help and answers from thousands of health and human service agencies and resources right in their local communities, quickly, easily and confidentially.

The mission of FSSA is to develop, finance and compassionately administer programs to provide healthcare and other social services to Hoosiers in need to enable them to achieve healthy, self-sufficient, and productive lives.

1410.00.00 PERSONNEL STANDARDS

Certain personnel standards must be followed in the administration of the SNAP and Cash Assistance programs. DFR personnel responsible for determination of eligibility and calculation of benefits are to be state "Classified" staff. Functions of the eligibility staff include but are not limited to:

- Interviewing
- Evaluating
- Information gathering
- Establishing eligibility and benefit levels.

1410.20.00 SUFFICIENT STAFF

The DFR shall employ sufficient staff to perform eligibility and benefit issuance functions accurately and process benefits fairly and timely in accordance with the standards set forth in this manual.

1410.25.00 BILINGUAL STAFF AND MATERIALS

The DFR is to provide bilingual program information, certification and eligibility materials, staff and/or interpreters to low income, non-English speaking, single language AGs (AGs which speak the same non-English language and which do not contain adults fluent in English as a second language) in project areas where the DFR office serves a population of either approximately 100 single-language AGs or a low income group of less than 100 in which the majority are of the same single-language minority.

Certification materials include:

- The application forms.
- Change report forms; and
- Notices to AGs

1410.25.05 ESTIMATES OF POTENTIAL TARGET POPULATION

FSSA and DFR will work together to develop estimates regarding the numbers for low income, single language minority groups (both participating and non-participating in the programs) for each county using census data (including the Census Bureau's Current Population Report: Population Estimates and Projections, Series P.15, No. 627) and knowledge of project areas and services by certification offices.

There are several offices that may also be important in determining the need for bilingual services:

- Local Bureau of Census offices
- Community Services Administration offices Community Action Agencies
- Planning agencies
- Migrant service organizations
- School officials

If these information services do not provide sufficient information for FSSA to determine a need for bilingual staff of interpreters they may record the number of single language minority groups visiting the office to make inquiries about programs, file an application or be recertified.

1415.00.00 OUTREACH

Outreach promotes education and public awareness of assistance programs as well as increases access to services. Outreach includes:

- Providing program information.
- Providing referrals to other agencies.
- Training community organizations that provide program information to the public to promote assistance programs.
- Eliminating the social and geographic barriers to participation.
- Encouraging continued participation by AGs.
- DFR will work with community-based organizations to provide outreach to potentially eligible populations.

1420.00.00 INQUIRIES FOR INFORMATION

Individuals inquiring about assistance are to be given information in written form and orally, as appropriate, regarding eligibility requirements, scope of the program, and the rights and responsibilities of applicants/recipients.

Responses to inquiries regarding eligibility should be general. Information regarding agency procedures, income and resource standards, and program requirements may be provided.

In no event should individuals requesting information be told that they are eligible or ineligible unless that individual has filed an application and an official determination has been made.

A worker who makes an eligibility statement without receiving an application and/or completing a thorough investigation of an individual's or family's situation puts the agency at risk of providing benefits to ineligible people and denies the client the right to proper notice which is required by federal law.

The notice establishes and supports the client's right to appeal. Verbal communication without written notification serves to interfere with the client's rights.

1420.05.00 PRINTED MATERIAL

Written information that describes basic financial and non- financial eligibility criteria, the application process, and participant rights and responsibilities, are to be available.

This written information shall be distributed by the DFR and shall be made available to other local agencies upon request. This information is also available on the DFR website.

The informational leaflet explaining the rules and procedures governing the appeal and hearing process is to be made available by the DFR to each applicant/recipient and to any other interested person.

1420.10.00 MANUALS AND PROGRAM DIRECTIVES

Program manuals and supplemental instructions used in the determination of eligibility shall be accessible via the internet or at the DFR via the internet for examination by members of the public on regular workdays during regular office hours.

1425.00.00 CONFIDENTIALITY

All information obtained by the DFR and maintained in the case record about an applicant/recipient and their circumstances is confidential.

Information obtained by DFR from participants or individuals, whether they are currently participating or not, is also considered confidential.

Workers who access the agency's records pertaining to their family and friends are violating the client's right to confidentiality and the agency's security agreement. Violators will be subject to appropriate disciplinary action.

A relative, close friend, or co-worker may not perform any process of the interview or eligibility functions needed to complete the case. These types of cases should be transferred as determined appropriate by the regional manager or designee.

1425.05.00 ACCESS AND USE OF CONFIDENTIAL INFORMATION

Access and use of confidential information is to be restricted to DFR staff members with direct responsibility for establishing eligibility, authorizing benefits, administration, or oversight of the program, and providing services for the individual or family for whom the information was obtained.

Under no circumstances may a list of names and addresses of applicants/recipients be released for commercial or political purposes. (f1)

1425.10.00 RELEASE OF CONFIDENTIAL INFORMATION

Sections 1425.10.05 through 1425.10.15 describe circumstances in which confidential information may be released.

1425.10.05 RELEASE OF CONFIDENTIAL INFORMATION TO THE INDIVIDUAL

Case Records: Upon request by an applicant/recipient and/or authorized representative all case information pertaining to that individual is to be made available. Individuals who request copies of case material may be charged a fee per page (not to exceed the actual cost of copying by the DFR Office). (f2)

Telephone Records: Upon request by an applicant/recipient and/or the authorized representative the recorded telephone conversation may be available within a reasonable amount of time. In making this request the date and time of the telephone call and phone number which was the call was made must be provided. The request may be received via email or other electronic methods at the individual's expenses or request a transcript of the recording. Additional time is required to prepare a transcript. Transcripts are costly and the requesting individual is responsible for that cost.

When a hearing has been requested, DFR mandates the claimant and/or authorized representative are provided adequate opportunity prior to the date and during scheduled hearing to examine the contents of the case file, all documents, and records agency is to use at the hearing.

1425.10.10 RELEASE OF INFORMATION TO THIRD PARTIES

Unless permitted by one of the following sections, the release of agency information requires a statement signed by the applicant/recipient, authorizing the Local Office to release the information to the requesting agency or individual. This written authorization must specify the scope of information the DFR is authorized to release, the specific agency or individual to whom the information is to be released, and the period for which information is to be released. (f3) Authorizations should be preserved in the case file.

1425.10.10.05 RELEASE OF CONFIDENTIAL INFORMATION WITHOUT CONSENT

Confidential information may be released without the applicant's/recipient's permission for purposes directly connected with:

- The administration of the SNAP, TANF, IMPACT, (such purposes include establishing eligibility, determining the amount of assistance, and providing services).
- The administration of any other federal or federally funded program which provides assistance, in cash or in-kind, or services directly to individuals based on need such as Child Support, Medicaid, Title XX, Supplemental Security Income (SSI) programs, the Section 8 Housing Program, and the Workforce Innovation and Opportunity Ave (WIOA) programs.
- Any investigation, prosecution, or criminal or civil proceeding conducted in connection with the administration of any of the above programs; or any audit or similar activity (for example, a review of expenditure reports or a financial review) conducted in connection with any of the above programs by any governmental entity which is authorized by law to conduct such audit or activity. (f4)

1425.10.10.10 RELEASE OF CONFIDENTIAL INFORMATION WITHOUT CONSENT TO LAW ENFORCEMENT (S)

If a law enforcement officer provides a recipient's name and notifies the agency that the recipient is:

- Fleeing to avoid prosecution.
- Custody or confinement for a felony.
- Violating a condition of parole or probation; and/or
- Has information necessary for the officer to perform an official duty related to a felony/parole violation.

Then the agency must give the recipient's address, SSN, and photograph (if available) to the officer. The requesting officer must provide the applicable information listed above which must be documented in the eligibility system along with the officer's name and date requested.

142510.11.15 RELEASE OF CONFIDENTIAL INFORMATION WITHOUT CONSENT TO LAW ENFORCEMENT (C)

Confidential Cash Assistance information may also be released to support any effort by law enforcement officers to locate a Cash Assistance recipient who is a fugitive felon. The DFR may release the name and current address of the Cash Assistance recipient to a law enforcement officer only after the law enforcement officer has provided the DFR with the recipient's social security number and sufficient information that the Cash Assistance recipient is a fugitive felon.

1425.10.10.20 ISSUANCE OF SUBPOENA

If a subpoena is issued for the case record or for a DFR representative to testify concerning an applicant/recipient, the attorney for the DFR is to immediately be informed. The attorney should decide of the appropriateness of releasing the information and, where appropriate, bring to the court's attention the statute and regulation regarding confidentiality. When information is to be made available to any person under compulsory legal process, the DFR should make reasonable efforts to furnish prior notice to the client regarding the release.

1432.00.00 ADA/REHABILITATION ACT POLICY

The purpose of Section 504 of the Rehabilitation Act of 1973 and Title II of the Americans with Disabilities Act (ADA) is to protect disabled individuals and individuals who have a relationship or association with a disabled person from discrimination based upon the disability in participation of or obtaining benefits and services which they are otherwise qualified to receive. DFR does not discriminate against individuals with disabilities, as defined by Section 504 and/or the ADA.

1432.05.00 LEGAL BASIS FOR THE ADA/REHABILITATION POLICY

The legal basis for prohibition against discrimination of disabled individuals is Section 504, and the ADA. As a recipient of federal funds under the TANF program, the DFR is subject to Section 504 and its implementing regulation promulgated by the U.S. Department of Health and Human Services, 45 C.F.R. Part 84.

As a recipient of federal funds under the SNAP program, the DFR is subject to Section 504 and its implementing regulations promulgated by United States Department of Agriculture (USDA), 7 CFR Part 15 b. As a state agency providing social services, the DFR is subject to the ADA and implementing regulations promulgated by the U.S. Department of Justice, 28 CFR Part 35.

1432.05.05 ACCOMMODATIONS FOR THE ADA/REHABILITATION ACT

It is the DFR's policy to provide reasonable accommodations by furnishing individuals with disabilities appropriate auxiliary aids and services where necessary to afford individuals with disabilities an equal opportunity to participate in and enjoy the benefits of DFR's programs and services for which they are otherwise qualified to receive.

The DFR provides primary consideration to the accommodation requests of individuals with disabilities; however, requests which fundamentally alter the nature of a service, the programs, or create undue financial or administrative burden upon the DFR are addressed by the ADA Coordinator to ensure to the maximum extent possible individuals with disabilities who meet the essential eligibility requirements for the receipt of such DFR services have access to participate in and enjoy the benefit of the DFR's programs and services.

1432.10.00 ADA COORDINATOR

The DFR has an ADA Coordinator to ensure compliance with Section 504 and the ADA. The ADA Coordinator will provide training, advice, and guidance regarding Section 504 and the ADA. DFR staff and contractors with any specific questions or issues regarding compliance with the Section 504 or ADA provide inquiries to the RM, who will contact the ADA Coordinator. The ADA Coordinator works with RM to resolve questions or issues, and evaluate the next steps, if any, needed to comply with Section 504 or the ADA.

1435.00.00 NON-DISCRIMINATION

Individuals will not be discriminated against for reasons of age, race, color, sex, disability, religious creed, national origin, marital status, or political beliefs in any aspect of program administration including, but not limited to:

- The acceptance of and responsiveness to a request for assistance
- The eligibility determination
- The issuance of EBT cards or benefits
- The IMPACT Program administration
- Fair hearing procedure
- Any other service offered by the DFR.

1435.05.00 NON-DISCRIMINATION INFORMATION (S)

The U.S. Department of Agriculture (USDA) prohibits discrimination against its customers, employees, and applicants for employment on the basis of race, color, national origin, age, disability, sex, gender identity, religion, reprisal and, where applicable, political beliefs, marital status, familial or parental status, sexual orientation, or all or part of an individual's income is derived from any public assistance program, or protected genetic information in employment or in any program or activity conducted or funded by the Department.

- Individuals who are deaf, hard of hearing, or have speech disabilities and wish to file either an EEO or program complaint of discrimination can do so by completing one of the following:
- Complete the USDA Program Discrimination Complaint Form, found online at <https://www.ascr.usda.gov/filing-program-discrimination-complaint-usda-customer>, at any USDA office, or call (866)632-9992 to request the form.
- Write a letter containing all the information requested in the form. Send your completed complaint form or letter to U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, SW, Washington D.C. 20250-9410, by fax (202)690-7442 or email at program.intake@usda.gov.
- Contact the USDA through the Federal Relay Service at (800) 877-8339 or (800) 845-6136 (in Spanish).

Persons with disabilities, who wish to file a program complaint, please see information above on how to contact us by mail directly or by email. If you require alternative means of communication for program information (e.g., Braille, large print, audiotape, etc.) please contact USDA's TARGET Center at (202)720-2600 (voice and TDD).

This institution is an equal opportunity provider.

To inform all individuals of their protection against discrimination and to ensure agency compliance with civil rights laws and policies:

- The DFR publicizes the procedures for filing state and federal complaints to inform individuals of nondiscrimination compliance.
- All offices must display the USDA nondiscrimination poster "And Justice for All" – AD-475B.
- Information regarding the complaint system and an explanation of the procedure must be provided to all individuals immediately upon request.

1440.00.00 COMPLAINTS

An applicant/recipient, or a person acting on his behalf, may register any dissatisfaction he may have regarding a DFR action or inaction relative to his entitlement to benefits as well as any mistreatment by agency staff.

Complaints may be made to the DFR in person, by telephone, online or in writing.

Some complaints may be directed to the FSSA or other officials of federal or state government. Complaints directed to other governmental offices are normally referred to the DFR for investigation and reply.

All complaints are to be given prompt, courteous, and thorough attention by DFR staff.

1440.05.00 PUBLICATION OF COMPLAINT PROCEDURE (S)

The DFR is responsible for making information on the complaint procedure available to AGs, potential AGs, and other interested persons. These include provision of all appropriate telephone numbers and addresses, the same being displayed in a reasonable fashion in the DFR Offices and provided specifically to any person raising a complaint.

1440.10.00 APPLICANT/RECIPIENT COMPLAINTS RECEIVED BY THE DFR

Upon receipt of a complaint from an applicant/recipient, the DFR is to take immediate steps addressing the problem, including any or all the following:

- Review the situation to determine whether the action taken was in accord with federal and state law and regulation; (If an error occurred, adjusting action is to be taken immediately.)
- Promptly interview, telephone, or write the complainant to interpret appropriate aspects of the program.
- Provide the complainant with appropriate program eligibility information.
- Advise the complainant of other programs and community resources that may be able to meet his needs; and
- Advise complainants of their appeal rights and help them to understand the appeal and hearing process.

See IPPM 4205.00.00 – 4205.10.00 regarding appeal rights.

1440.15.00 COMPLAINTS RECEIVED FROM THIRD PARTIES BY THE DFR

When the DFR receives a complaint or inquiry on behalf of the applicant/recipient from another individual, specific information about the applicant/recipient cannot be released without their signed consent. (f5) see PPM 1425.00.00-1425.10.10.20 regarding confidentiality.

If such inquiry is received without an authorization for release of information, the DFR is to provide general information relative to the nature of the complaint. The complainant should be advised of the confidentiality of case records and of the necessity of obtaining the applicant's/recipient's signed consent.

1440.20.00 COMPLAINTS OF DISCRIMINATION

Discrimination in the SNAP or Cash Assistance programs is specifically prohibited based on race, color, national origin, sex, (including sexual orientation and gender identity) age, or disability.

SNAP also prohibits discrimination for religion or political beliefs. These are considered 'protected classes'. In addition, Federal civil rights laws make it illegal to discriminate against someone who has filed a complaint or has engaged in other Equal Employment Opportunity (EEO) or civil rights activity.

Examples of Discrimination

Discrimination can occur in many ways. The actions below are examples of discrimination and non-compliance with civil rights requirements when the action is motivated by or results from a policy that disproportionately has an adverse impact on a person or group of people who belong to one of the protected classes:

- Denial of an individual or household of any service or benefits provided under the program for which the individual or household is otherwise eligible.
- Not providing a translator or other foreign language assistance to a household with limited English proficiency.
- The failure of DFR staff to provide the same quality, quantity, manner of service or benefits to all.
- Segregation or separate treatment of individuals in any manner related to the application for or receipt of program benefits (separate facilities or separate procedures based on race or another protected class status and having noticeably better office space in one part of town versus another where populations include a greater percentage of those with protected class status).
- Use of criteria or methods of administration that have the effect of defeating or impairing the objectives of any program (imposing additional eligibility criteria on certain individuals).
- Selection of sites for offices that exclude or discourage individuals from accessing the benefits of the program such as offices that are not accessible to persons with disabilities or offices located far away from an eligible minority community and not served by public transportation.
- Adverse treatment such as rude, unprofessional, and unresponsive behavior directed at any individual with protected status.

Evidence of discrimination is established when all the following conditions are met:

- A complainant shows that the individual has been adversely affected by a program decision.
- The adverse action is related to a protected condition.
- The individual against whom the action was taken is a member of the protected class.

The complaint must be filed no later than 180 days from the date of the alleged discrimination or when the complainant became aware of the action. If circumstances warrant, the Civil Rights Director of the Department of Agriculture or the Director of Health and Human Services may extend the filing time.

Program applicants or program recipients who feel that they have been discriminated against can complain to the following:

- DFR Office staff
- DFR Policy Section of the Division of Family Resources, 402 W. Washington Street, Room W363, Indianapolis, IN 46204, or call (317)233-0826

- Regional Director, Office of Civil Rights/EEO, USDA, Food and Nutrition Service, Midwest Region, 77 W. Jackson Blvd., 20th Floor, Chicago, IL 60604-3511
- **For SNAP:** complete the USDA Program Discrimination Complaint Form or call (866) 632-9992 to request the form. Send a completed complaint form to U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, or by fax (202) 690-7442. The form may also be submitted via email at program.intake@usda.gov; or
- To file a complaint of discrimination regarding a program receiving Federal financial assistance through the U.S. Department of Health and Human Services (HHS), write: HHS Director, Office of Civil Rights, Room 515-F, 200 Independence Avenue, S.W., Washington, D.C. 20201, or call (202) 619-0403 (voice) or (800) 537-7697 (TTY).

Individuals who feel they have been discriminated against may file a written or verbal complaint. Anyone contacted about a complaint should make every effort to obtain the following information from the complainant:

- Name
- Address
- Telephone number or other means of contacting the complainant.
- Name and location of office where the alleged discrimination took place.
- The nature of the incident that led to the complaint.
- The protected status (i.e., race, color, national origin, sex, age, religion, political beliefs, or disability) that the complainant believes was violated.
- The names and contact information of the individuals who have knowledge of the discriminatory action.
- The date of the alleged discriminatory action.

1440.20.05 DFR AND DISCRIMINATION COMPLAINTS

The DFR's responsibilities related to handling complaints of discrimination are listed below:

- Civil Rights complaints are to be forwarded to the appropriate Regional Manager who will initiate the investigation. Complaints may be forwarded to the Regional Manager (RM) via telephone or the regional mailbox (email).
- Any complaints determined to be a complaint of discrimination based on age are to be reported to the FNS Regional Office of Civil Rights (OCR) within 5 days of receipt.
- The tracking of civil rights complaints will be managed by the SNAP Policy section.
- The RM will notify the designee in SNAP policy so that tracking of the complaint may begin. Tracking will include, at a minimum, date complaint was received by the RM; nature of complaint; disposition of complaint; date final response provided to the client.
- The RM will designate a manager in their region to address the complaint. This will include at a minimum: contacting client; reviewing case information or other documentation; rectifying any errors in case processing, etc.; completing a report for DFR records; completing a letter that summarizes the findings and responds to the client's complaint. The RM will maintain oversight of this process.
- All complaints must be resolved within 90 days, but an investigation will be initiated upon receipt of the complaint.

- The report will contain, at a minimum, the following information: findings of the investigation with relation to the specific allegations of the complaint and a summary of all interviews with the complainant, participants, and community organizations and casefile examinations. The report will be forwarded to SNAP policy for tracking and transmittal to FNS.
- The report will be submitted to the FNS Midwest Regional Office prior to mailing of a summary letter to the complainant.
- A letter will be mailed to the complainant with a summary of the findings and actions taken by the Region conducting the investigation after approval from FNS. The letter will include information regarding the right to appeal to the Secretary of Agriculture.

1440.20.10 DFR POLICY SECTION AND DISCRIMINATION COMPLAINTS

The DFR Policy Section responsibilities in resolving complaints of discrimination are described below:

- Complaint is received. Attempt to get as much information as possible as described in Section 1440.20.00.
- If the complaint alleges discrimination by a specific worker or refers to one incident (and there is no allegation of or reason to believe that there is a policy or practice in the office that may be discriminatory), refer the complainant to the appropriate DFR office within one day after receipt.
- If the complaint alleges widespread discrimination or discriminatory practices in the DFR office, arrange to have someone from the DFR Policy Section to go to the DFR office to investigate the allegation. The investigation would be conducted in a manner like the procedures described in Section 1440.20.05, but more emphasis would be put on contacting other applicants and recipients of the same protected classes the complainant to see if they had experienced similar treatment. These cases would also be handled in the same timeframes described under DFR office procedures.
- Acknowledge receipt of the complaint to the complainant in writing within 5 days after receipt.
- Review the draft of the decision letter prepared by the Regional Manager or their designee or DFR Policy Section staff after the investigation is completed.
- Determine if the investigation was thorough and whether appropriate action was taken.
- If all the information is complete and the decision is in keeping with stated findings, forward the report to the appropriate federal regional office.
- Instruct the Regional Manager or their designee to forward a copy of the final decision letter to the complainant.
- If an investigation was not conducted, review the DFR's written report to determine if the reason(s) for not investigating are acceptable.
- Follow up on all findings of 'probable non-compliance' to ensure that corrective actions have been taken and that problems are not recurring.
- **For SNAP:** Submit a quarterly report to FNS on all discrimination complaints processed during that period.
- Review discrimination complaint logs to determine if there are any patterns of complaints that may require training or other corrective actions either statewide or project areas.

- Analyze participation data to determine if there are areas where any protected classes appear to be underrepresented and take corrective action (such as outreach) as needed.
- **For SNAP:** Provide information to FNS on complaints to review during civil rights compliance reviews.
- Ensure that state agency staff and all DFR offices understand and receive annual training on civil rights requirements.

1440.25.00 OTHER SNAP COMPLAINTS (S)

Any complaints concerning the following establishments should be referred to the SNAP Policy Unit for referral to the USDA, Food and Nutrition Service (FNS):

- Retail grocery stores
- Meal delivery services
- Communal dining facilities
- Drug or alcoholic treatment and rehabilitative centers.

1445.00.00 MANDATORY REPORTING OF CHILD ABUSE OR NEGLECT

Indiana law requires any individual who has reason to believe that a child is a victim of child abuse or neglect to make a report. A person who knowingly fails to make such a report commits a Class B misdemeanor. Reports are to be made by contacting the local Department of Child Services or law enforcement agency.

Each DFR office should have an established policy which addresses how staff is to report suspected child abuse and neglect. Each worker should be aware of this policy and be encouraged to make appropriate reports.

1450.00.00 CASE RECORD MAINTENANCE

The Eligibility Worker is responsible for the maintenance of a complete and accurate case record. Case records serve the following purposes:

- Provides historical information to substantiate DFR action.
- Provides essential information about the individual and his current situation to reflect his need for assistance.
- Helps to ensure continuity of service by the DFR and/or proper referral to other needed resources.
- Prevents needless repetition of fact gathering.
- Provides material for research and statistical purposes.
- Provides material by which agency policies, practices, and standards of performance can be substantiated and evaluated.
- Provides the basis for the state's payment to or on behalf of an AG.

1450.10.00 CONTENT OF CASE FILE

The case file must contain all signed application forms necessary to support the eligibility determination, collateral sources of verification, and correspondence.

1450.20.00 RETENTION OF DOCUMENTS WITHIN THE CASE FILE

Most case records are to be maintained for three years. The three-year period starts at different times for different documents. The following is the list of documents that must be retained for the entire life of the case and three years following the date on which the eligibility or claims collection case was discontinued:

- Application
- Combined application form used for application actions.
- Medical information
- Absent parent information
- Assignment of rights forms
- Court records
- Legal agreements
- Records establishing overpaid benefits and/or fraud.
- Social security numbers
- Birth and death records
- Citizenship records

Other case file records must be retained for a three-year period beginning with the effective date of the action it supports. Those records include but are not limited to:

- Budget forms
- Income and expense records used to support the eligibility determination and benefit calculation.
- Notices
- Hearing decisions
- Benefit issuance records not related to overpaid or underpaid benefits.

Inactive case records may also be preserved during the life of the individual, or for as long as they may be needed for repayments on existing claims.

1455.00.00 DESTRUCTION OF CASE MATERIAL

All case file materials must be maintained for review and audit purposes in accordance with the retention guidelines presented previously.

Before destroying case file records, it will be important to ensure that the record has lost relevance for all the programs in which the case members participated.

When case records have been inactive for three years, a request for record destruction is submitted to the Archives Division, Commission on Public Records, with a representative sample of three cases for the year. Upon approval, the other inactive case records may be destroyed.

1460.00.00 GENERAL SNAP BENEFITS USE (S)

SNAP AGs must be informed, at application and eligibility review, of rules governing SNAP benefits usage.

SNAP benefits are designed for use by participants to purchase eligible foods, including seeds and plants used to produce food, for home consumption and use. SNAP benefits may not be used to purchase:

- Alcoholic beverages
- Tobacco
- Hot foods and hot food products prepared for immediate consumption.
- Paper and cleaning products.

AGs are not required to have cooking facilities or access to cooking facilities to participate in the program.

1460.10.00 SPECIAL SNAP BENEFITS USE (S)

Although SNAP benefits were originally intended for use by eligible AGs to purchase foods for home consumption, certain groups have been authorized to use their SNAP benefits to obtain prepared meals, or to facilitate their obtaining food. These authorized special uses for SNAP benefits are as follows.

1460.10.05 COMMUNAL DINING FACILITIES (S)

Communal dining facilities are public or private nonprofit establishments authorized by FNS to prepare and serve meals for elderly persons and/or for SSI recipients, and their spouses.

AG members who are eligible to use all or any part of their SNAP benefits to purchase meals prepared at an approved communal dining facility include:

- Individuals 60 or older and their spouse
- Individuals receiving SSI and their spouse.

1460.10.10 MEAL DELIVERY SERVICES (S)

Meal delivery services are nonprofit services authorized by FNS which provide home meal delivery. These services may be political subdivisions, private nonprofit organizations, or private establishments with which the state or local agency has contracted for meal preparation and delivery.

To be eligible to use all or part of their SNAP benefits to purchase meals from a meal delivery service, AG members must be:

- Individuals 60 or older and their spouse
- Housebound
- Physically handicapped.

- Otherwise disabled to the extent that they are unable to adequately prepare all their meals.
- A spouse of an individual listed above.

1460.10.15 DRUG ADDICTION/ALCOHOLIC TREATMENT CENTERS (S)

Residential addictions treatment facilities (formally called Drug Addict and Alcohol Treatment Programs, or DAA) can be certified to utilize the SNAP benefits of eligible SNAP recipients who reside in the facility if the program is tax exempt and certified by the state agency as responsible for the treatment and rehabilitation of drug addicts or alcoholics under part B of title XIX of the Public Health Service Act to provide treatment that can lead to the rehabilitation of drug addicts or alcoholics; or is authorized as a retailer by FNS. Questions regarding whether a facility is approved under these conditions should be directed to SNAP Policy for clarification. The DAA facility can utilize the SNAP benefits of residents within the facility to provide food for the residents of the facility under certain conditions.

The DAA is required to:

- Appoint an employee of the facility as an authorized representative.
- Submit a list monthly to Division of Family Resources that indicates all SNAP clients who are residing in the home.
- Utilize only half of the benefits from the card prior to the 15th day of the month (based on the client's staggered issuance date); and the other half of the benefits on or after the 16th day of the month (based on client's staggered issuance date)
- Provide notice to the state that a client has left their facility within 5 days of the occurrence.
- Return EBT cards to clients who choose to leave the facility. If a client leaves without taking the EBT card, the facility is responsible for returning the card to the local office within 5 days.
- Residents of DAA facilities, who choose to apply for SNAP while residing in a DAA facility, are to appoint the facility designee as the authorized representative. Facility authorized representatives must verify that they are approved by the facility to be an authorized representative.
- If the client is residing at the facility with their own children, the children should be included in the assistance group; otherwise, the client is treated as a single person assistance group. Eligibility is determined as per current business practice, requiring the same verifications.

Clients are exempt from work registration while residing in such a facility and this must be indicated in the eligibility system. When a client leaves a DAA facility, their work registration status must be reviewed and updated.

Clients should be advised of the following at the time of the interview:

- The process of appointing and revoking an authorized representative.
- The DAA facility may maintain possession of the EBT card while the client resides at the facility.
- The client should be made aware of the importance of reporting a change in address if leaving the DAA facility (though it is not required as part of simplified reporting).

- The DAA facility may take half of the benefits from the card prior to the 15th day of the month (based on the client's staggered issuance date); and the other half of the benefits on or after the 16th day of the month (based on client's staggered issuance date).
- If the client chooses to leave the DAA facility to relocate, the DAA facility must return the client's EBT card as noted above.

1460.10.20 GROUP LIVING ARRANGEMENTS (S)

A group living arrangement is an eligible institution if the facility is authorized by FNS to accept SNAP. Residents of such group living arrangements may be eligible to use SNAP benefits issued to them to purchase meals prepared especially for them.

1460.10.25 SHELTERS FOR BATTERED PERSONS (S)

A shelter for battered persons is an eligible institution that serves battered persons. If such a facility serves other individuals, a portion of the facility must be set aside on a long-term basis to serve only battered persons.

Residents of such shelters for battered persons may use SNAP benefits issued to them to purchase meals prepared and served by the shelter.

1460.10.30 HOMELESS MEAL PROVIDERS (S)

Homeless meal providers are eligible institutions certified by FSSA and authorized by USDA to accept SNAP in payment for prepared meals for the homeless. Homeless individuals may use SNAP benefits to purchase meals prepared and served by such providers. Meals must be provided at the same rate to SNAP recipients as to other homeless individuals.

1460.10.35 SHELTERS FOR HOMELESS PERSONS (S)

A public or private nonprofit shelter for homeless persons is considered an eligible institution. Homeless persons who reside in these shelters may be certified for SNAP.

1465.10.00 LOCATION AND HOURS OF CERTIFICATION SERVICES (S)

The DFR Office is responsible for determining the locations and hours of operation of the certification services made available in each county.

1465.10.05 METHODS TO FULFILL CERTIFICATION NEEDS (S)

The DFR Offices use full-service certification offices where low-income populations fulfill their certification needs. The DFR has full-service locations in every county within the state. In more heavily populated areas, there are more than one certification office. Certification interviews may take place in person or via telephone based on client preference.

Documentation required for certification may be submitted in person at a local office, via fax or via US mail or document upload via the Benefits Portal.

Each DFR office must offer basic certification services including distributing and accepting applications, interviewing applicants, and accepting notices of change in AG circumstances.

1465.10.15 EXCEPTIONS TO CERTIFICATION SERVICES (S)

Applicants who are unable to obtain certification services during normal certification hours established in accordance with the requirements of this section without missing time from work shall be given appointments for such services.

They should be informed that they may apply online or by fax or have a telephone interview.

1465.10.20 DROP-OFF POINT FOR APPLICATIONS (S)

Applications and documents are accepted 24/7 online and via fax. Applications, case verifications, and change documentation can be provided to the Division of Family resources in the following ways:

- Online via the DFR client portal at <https://www.fssabenefits.in.gov/>
- By telephone or fax to 1-800-403-0864
- Visiting a local office.

1465.10.35 REQUIREMENT TO PUBLICIZE (S)

The DFR Office shall publicize the availability of these procedures.

Normal hours of operation are to be posted in the waiting areas and the issuance areas of the DFR Offices.

1465.15.10 MINIMUM HOUR REQUIREMENTS (S)

The minimum issuance service requirements set forth as follows shall be applied to each county. In accordance with normal processing standards, issuance services shall be planned and implemented so that all eligible AGs are given an opportunity to obtain SNAP benefits within 30 days of filing their applications.

1465.15.10.10 EXPEDITED SERVICES (S)

Issuance service shall be planned and implemented so that any applicant receiving expedited service and determined eligible in accordance with expedited service provisions is given an opportunity to obtain SNAP benefits by the seventh calendar day following the date of

application. If the seventh day falls on a weekend or holiday, SNAP benefits must be issued by the workday prior to the weekend or holiday.

1465.15.20 UNITS WITH ELDERLY AND DISABLED MEMBERS (S)

The DFR Office shall assist these AGs by assisting them in finding authorized representatives who can act on their behalf, or by using other appropriate means.

DFR Office staff or state vendor staff may not serve as authorized representatives to certified AGs.

1465.25.00 STAGGERED ISSUANCE OF SNAP BENEFITS (S)

SNAP issuance days are staggered from the 5th through the 23rd of each month statewide. See PPM 3610.05.25 for the issuance cycle.

1465.25.05 DETERMINING THE ISSUANCE SCHEDULE (S)

SNAP issuance can only be staggered based upon the first letter of the last name of the case head.

SNAP benefit availability shall not elapse more than 40 days between any two issuances provided to any AG participating for at least two months. AGs must be able to access SNAP benefits on or after their scheduled date.

AGs certified under expedited procedures are exempt from the staggered issuance schedule. Benefits will be available the day following case approval.

Staggered issuance schedules may not be implemented until the second full month of an AG's certification period.

1465.25.10 REQUIREMENT TO PUBLICIZE (S)

The written notice for a change to the issuance schedule must be given to all AGs at least 30 days prior to implementation and must include, at minimum, the following information:

- An explanation of the issuance schedule.
- Hours of issuance

1465.25.15 POSTING OF THE SCHEDULE (S)

In addition, the DFR Office must publicize any changes to the issuance schedule. Some suggested methods are as follows:

- Contact local civic and community action groups.
- Place articles in area newspapers
- Make announcements on local radio and television.

1470.00.00 DISASTERS (S)

A disaster is defined as a natural event such as flood, tornado, or fire. It may affect one or many families. In the event FNS declares a disaster in an affected area, AGs in that area will be approved under special disaster procedures.

Once a disaster is formally declared and FNS has authorized disaster benefits applications to be processed by the state:

- DFR will designate the areas (generally by zip code, but other methods may be used based on size of disaster) where individuals may be considered for disaster benefits.
- DFR will determine eligibility for individuals affected by the disaster in the designated disaster area.
- DFR will arrange for one or more sites for disaster benefits applications to be processed.
- Replacements of SNAP benefits may be processed at the disaster benefit site, refer to 3610.15.35 for information on replacements.
- Records will be maintained of disaster benefits issued for a given disaster.

1499.00.00

FOOTNOTES FOR CHAPTER 1400

Following are the footnotes for Chapter 1400

- (f1) IC 12-14-22-8
- (f2) 470 IAC 2.1-3-1(a)
- (f3) 470 IAC 2.1-3-1(b)
- (f4) 7 CFR 272.1(c); IC 12-14-1-7
- (f5) 470 IAC 2.1-3-1(b)

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1600.00.00 CATEGORIES OF ASSISTANCE

This chapter of the manual provides information regarding the SNAP and TANF programs. It also defines each specific TANF category under which a person/family can qualify.

The main sections in this chapter are:

- Categories of Assistance (Section 1600)
- Cash Assistance (Section 1605)
- SNAP (Section 1630)

1605.00.00 CASH ASSISTANCE (C)

Two programs provide Cash Assistance in Indiana:

- Temporary Assistance for Needy Families (TANF)
- Refugee Cash Assistance (RCA).

The specific categories are discussed in the following sections.

1605.05.00 REGULAR TANF (C)

To be eligible in this category one or both of the child's parents will be absent from the home.

1605.10.00 TWO-PARENT TANF (C)

To be eligible in this category the assistance group will include both parents. (f1)

1605.20.00 REFUGEE CASH ASSISTANCE (C)

Refugee Case Assistance (RCA) is limited to those individuals who meet immigration status and identification requirements as a refugee and who are not eligible for cash assistance under the TANF programs. (f2)

Refugees who are 65 years of age or older, or who are disabled or blind, must be referred to the Social Security Administration (SSA) to apply for Supplemental Security Income (SSI). Cash Assistance may be provided until SSI is approved. Assistance under this category is limited to the first twelve months the refugee is in the United States.

1630.00.00 SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (S)

Supplemental Nutrition Assistance Program (SNAP) assistance groups (AGs) are known as either Non-Assistance (NA) or Public Assistance (PA). The definition of a PA AG is identical to that of categorically eligible AGs (Reference Section 2410.10.05). All other AGs are non-categorically eligible. The eligibility system will determine if an AG is categorically eligible when all members receive TANF or SSI.

Caseworkers need to recognize which AGs are categorically eligible to correctly apply the different verification standards that apply to PA households.

1699.00.00

FOOTNOTES FOR CHAPTER 1600

(f1) Family Support Act of 1988

(f2) 45 CFR 400.60

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1800.00.00 APPLICATION REGISTRATION

This chapter contains the application registration processes. It includes:

- Request for an Application (Section 1805)
- Initial Contact Person (Section 1820)
- Joint SSI/SNAP application (S) (Section 1825)
- Completion of the Application (Section 1830.05.00)
- Scheduling the Interview (Section 1835)
- Tracking the Application (Section 1835.10.00)
- Denying an Application (Section 1835.15.00)

1805.00.00 REQUEST FOR AN APPLICATION

The Indiana Application for Assistance is always accessible to clients online. Kiosks in local DFR offices are available for online applications during business hours. Applications requested to be mailed will be mailed same day and paper applications may be obtained in any DFR local office.

Clients must be informed that an application is valid when the name and address is completed, and the application is signed. No other requirements or limitations can be placed on the client's right to file an application.

It is important to Inform the individual requesting the application that the date of entitlement for all programs is determined by the date of the signed application is received at the Local Office, or electronically, if filed online.

A person has the right to apply and to have his or her eligibility determined without discrimination based on race, color, sex, age, handicap, religion, national origin, marital status, or political belief. Any individual requesting assistance must receive an application without question or delay, regardless of apparent eligibility.

1820.00.00 INITIAL CONTACT PERSON

The individual who makes the initial request for assistance is referred to as the Initial Contact Person (ICP). An initial contact person may or may not be applying for themselves and may or may not be interviewed. Refer to Section 2005.05.10 which explains who may be interviewed.

Rights and Responsibilities will be discussed in detail during the interactive interview with the eligibility worker.

1825.00.00 JOINT SSI/SNAP APPLICATIONS (S)

A household where all members are receiving or applying for SSI benefits, has the right to apply for SNAP benefits at the Social Security Office. An application is to be completed at the Social Security Office and forwarded to DFR for processing. The SSA office must prescreen the application for entitlement to expedited service the day the application is received at the SSA office, and enter "Expedited Processing" on the application, if appropriate.

The SSA office should inform households that expedited benefits may be provided sooner if they approach the local DFR office directly. The date of application will be the date SSA date stamps the application unless the application qualifies as expedited. For expedited applications, the date of application is the date on which DFR receives the application.

1830.00.00 APPLICATION REGISTRATION PROCESS

Application registration begins the application process for individuals requesting assistance. The purpose of application registration is to:

- Gather basic demographic information on the individual(s) for application completion
- Perform individual clearance, statewide clearance, prior contact checks and address inquiries through the eligibility system
- Identify expedited SNAP AGs
- Initiate tracking of applications through the eligibility system.

1830.05.00 COMPLETION OF THE APPLICATION

An application for assistance may be filed in any Local DFR Office regardless of where the applicant resides. Under no circumstances is an individual to be denied the right to apply for assistance.

A client may complete an online application in any local office and may request assistance in completing the application from a local office staff member. In the case of systems failure, any client visiting the local office for the purpose of completing an application will be provided with a paper application and may request staff assistance in completing the application.

The individual's legal name is to be used on the application in most cases. If the individual has an alias or has used other names in the past, it is important to establish which name the individual uses most frequently when doing business. The individual's most used name is the name under which the case is to be established.

All other names by which the individual is known are to be documented in Comments.

An individual with no fixed home address may provide another mailing address at the time of application. If no other address is available to the client, the local office address may be used.

Once a signed application is received, the recorded information supplied by the ICP is not to be changed nor is information to be added.

The date of application is the date on which a signed application is received by the Division. Any application received after 4:30 pm Eastern time or on a non-business day, is to be recorded as received on the next business day. For SNAP redeterminations, the date of the application is the date of the interview.

When an invalid application is received (one without one of the three required elements), it is not recorded within the system and timeliness is therefore not tracked. If enough information is present on the application form, the submitter of the application will be notified via mail that the application is incomplete and that a complete application needs to be submitted.

1830.25.00 SCREENING FOR SNAP EXPEDITED SERVICES (S)

During the application registration process, every SNAP application must be screened for potential eligibility for SNAP expedited service. If the expedited questions on an application submitted online, fax or mail are not answered, eligibility for expedited service cannot be determined until the interview. The prescreening questions on the application are the only questions used to determine eligibility for expedited service prior to the interview.

The screening elements are as follows:

- Households with less than \$150 monthly gross income and liquid resources do not exceed \$100 in the month of application
- Migrant or seasonal farm worker households that can be classified as "destitute" with liquid resources that do not exceed \$100; or
- Migrant AGs are considered "destitute" and are eligible for expedited service when the only household income for the month of application:
 - Is received from a terminated source prior to the date of application; and/or
 - Is from a new source and no more than \$25 will be received by the 10th calendar day after the date of application.
- Households whose combined monthly gross income and liquid resources are less than the household's monthly rent or mortgage and utilities, including entitlement to an SUA in the month of application. The appropriate SUA is used to calculate the total shelter.

Individuals applying in a local office are screened at time of application. Those who are determined to be eligible for expedited service should be offered a same day appointment. Individuals who apply via online, mail or fax who are determined eligible for expedited processing should be contacted via telephone to schedule an appointment next day or as soon as possible to accommodate benefit issuance by the seventh day.

An AG previously certified with postponed verification(s), is entitled to expedite processing again only if:

- The postponed verifications were subsequently provided after the previous expedited certification
- The proposed verifications are currently provided
- The AG has been certified under normal processing standards since the previous expedited certification.
- To support timely processing, there are alerts generated within the eligibility system that serve as a reminder for expedited processing deadlines.

1835.00.00 SCHEDULING/CONDUCTING THE INTERVIEW

Interviews are scheduled same day (if applying in person) or as soon as possible for clients eligible for expedited services. Expedited interviews may be in office or via telephone.

All other clients will be scheduled with sufficient time (at least 6 days in advance) for a system generated notice to be mailed from the eligibility system regarding appointment date, time, and method.

Clients may select an office or telephone appointment on the application. If no selection is made, clients are scheduled for telephone appointments. Clients who would prefer an office interview may call the customer service line and request the change.

During the interview, as a client's needs are made known to the eligibility worker, the worker should make appropriate referrals to services and service brokers (such as 211, food banks, etc.) to assist the client in meeting their needs.

Clients must be informed that if they wish to apply for additional programs, an application must be completed.

Clients who fail to attend a scheduled appointment will receive a notice of missed appointment that is system generated and mailed the business day following the missed appointment.

1835.10.00 TRACKING THE APPLICATION

Application timeliness is tracked by the eligibility system. If an application has not been processed a task is generated to eligibility staff 2 days prior to the 30th day as a reminder that the case is due.

1835.15.00 DENYING AN APPLICATION

If an individual does not keep an appointment within 30 days of the application date, the eligibility system generates an alert to the eligibility worker. The eligibility worker must then take action to deny the application on the 30th day, or the following business day if the 30th day is a non-business day. An applicant may voluntarily withdraw the application at any time.

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2000.00.00 APPLICATION PROCESSING

At the end of the application registration process, client scheduling takes place in order to schedule an interactive interview.

The policies in this chapter pertain to the processing of new applications after the application registration and interview scheduling processes have occurred.

The following sections are contained in this chapter:

- The Interview (Section 2005)
- Responsibilities of the Applicant/Recipient (Section 2015)
- Application Time Standards (Section 2020)
- Verification (Section 2025)
- Providing Information to the Assistance Group (Section 2030)
- Determination of Initial Eligibility (Section 2035)
- Reapplications (Section 2040)

2005.00.00 THE INTERVIEW

An interactive interview is required for all individuals who submit an application.

2005.05.00 COOPERATION WITH THE ELIGIBILITY INTERVIEW

An application is to be denied if an individual does not cooperate with the interview requirement. For SNAP, applications are to be denied on the 30th day (or next business day when the 30th day is a non-business day) when the applicant has failed to keep scheduled appointments or to reschedule an appointment by the 30th day. (f1)

2005.05.10 WHO CAN BE INTERVIEWED

An applicant or authorized representative may be the interviewee and can conduct all business related to the application process.

- An Authorized Representative Form must be used to authorize someone to apply on behalf of an AG and must be filed in the electronic case file.
- A participating AG member can be interviewed without a written authorization. (f2)
- Legal guardians and powers of attorney may apply for assistance on behalf of the applicant and must present the appropriate documents verifying their status.
 - A power of attorney document must be general enough to encompass applying for assistance.

- Authorized representatives assume responsibility for the accuracy of the information provided. AGs who utilize an authorized representative are subject to the same disqualification penalties and possible prosecution as AGs representing themselves.
- For SNAP, ARs will be held liable for any over issuance that results from erroneous information provided by the authorized representative. An exception exists when a drug and alcohol treatment center or a group living arrangement acts as an authorized representative.

When there is an authorized representative the DFR may still require personal contact with the applicant if such contact is necessary in order to determine eligibility under any program.

The eligibility worker may not know until the end of the interactive interview whether or not written authorization is required. Once the AGs are formed, the eligibility worker must determine if there are any AGs for which authorization is required.

2005.05.15 RESCHEDULING AN INTERVIEW

If the interviewee fails to appear for the first eligibility interview, the application is pended, and the client will be mailed a Notice of Missed Interview (NOMI).

For SNAP, if the individual contacts the DFR to reschedule the missed appointment prior to the 30th day after application, the interview should be rescheduled as soon as possible. Clients should be scheduled as soon as possible to stay within processing time frames.

2015.00.00 RESPONSIBILITIES OF THE APPLICANT/RECIPIENT

The DFR must advise each applicant/recipient of the respective rights and responsibilities as indicated in the following sections.

2015.05.00 PROVIDE PROOF OF INFORMATION

- An applicant/recipient must provide verifications required to correctly determine eligibility. (f3)
- DFR will offer assistance to an applicant/recipient in attempt to obtain necessary documentation.
 - Failure or refusal to provide required verifications will render the AG ineligible for assistance (f4).
 - When neither the eligibility worker nor the individual is able to secure the necessary documentation, the individual's statement is to be accepted as sufficient documentation upon the approval of a supervisor.
 - The worker must clearly and completely document the reason for the use of client statement.

2015.20.00 REPORT CHANGES IN CIRCUMSTANCES (C)

The applicant/recipient must report any changes in circumstances affecting TANF eligibility to the DFR within 10 days of the date on which the change occurred or became known to the recipient. (f5)

- This requirement is to be addressed by the eligibility worker during the interview.
- This provision is applicable at any time after the interview, regardless of whether the application has been approved.

2015.20.05 CHANGES THAT MUST BE REPORTED

SNAP AGs are subject to simplified reporting requirements and must only report whenever the AGs monthly income exceeds the gross monthly income limit for the AG size. Changes that result in the AG exceeding the gross income for AG size must be reported by the 10th day of the month following the change.

- Other changes may be reported by the AG and if reported, must be acted upon.
- Households must report substantial lottery and gambling winnings of \$4250 or more (amount effective as of 10/01/2022) (amount to be updated with COLA changes annually) within 10 days of the end of the month in which the winnings were received.

2020.00.00 APPLICATION TIME STANDARDS

Time standards for application processing as required by the individual programs are explained in the following sections.

2020.05.00 APPLICATION TIME STANDARDS (S)

Action must be taken to approve or deny a SNAP application within 30 days of the application.

- If all verifications are provided and the AG is eligible, the case must be authorized by the 30th day. The AG's benefits would be calculated from the date of application.
 - EXCEPTION: For residents of institutions who apply for SNAP prior to their release from the institution, an opportunity to participate must be no later than 30 calendar days from the date of release from the institution.
- Denials can be completed the following business day. (f6)
- If all required verifications are submitted after denial but before the 60th day from the application file date, the denial is to be rescinded. If eligible, the date the final required verification was received is to be used as the proration date for benefits.
- If the rescind results in ineligibility, the client will receive a notice with the specific reasons for denial.
- If the only verifications outstanding are for expenses/deductions, the application must be processed by the 30th day without the unverified expenses/deductions.
- If expenses/deductions are later verified, the case will be processed.
- An eligibility notice is generated from the eligibility system to the client upon authorization of the case.

Applicants are given 13 days to provide required verifications. The exception is if the client has caused a delay in the interview process. In this case, the documents are due two days prior to the

30th day. An interview that is conducted two days or less prior to the 30th day, the due date for the verifications is the same day.

Client and agency delay for the purpose of determining the verification due date is defined as follows:

- Client delay: When the client refuses to accept an initial appointment within 12 calendar days from application file date or requests to reschedule the appointment after 12 calendar days from application file date and the appointment is scheduled within 30 days from the application file date.
- Agency delay: When the agency, due to no appointment slots being available, schedules the initial appointment after the 12th calendar day from application file date or appointment is rescheduled to a date after 30 days from the application file date.
- If an AG which is entitled to expedited services misses a scheduled appointment and contacts to reschedule, the first available appointment is to be offered.
- The AG must have eligibility established by the 7th calendar day following the rescheduled appointment as long as the AG completes the rescheduled interview. The 7 days expedited processing time begins again the day after the scheduled interview. These procedures apply if the applicant still meets expedited criteria.
- If the verification is provided within 30 days from application file date, the AG is entitled to assistance from the date of application, if determined eligible.

EXAMPLE:

Applicant submits an application on Monday April 16th and is scheduled for an appointment on Wednesday, April 18th. The applicant misses the scheduled appointment but contacts the agency on April 26th and reschedules an appointment for Friday, April 27th. Saturday the 28th is day one of the seven-day processing standard. The AG is entitled to have benefits authorized by May 4th.

2020.05.05 TIME STANDARDS FOR EXPEDITED SERVICE (S)

The DFR will make SNAP benefits available to AGs entitled to expedited service no later than the close of business on the seventh calendar day following the date of application. If the seventh day falls on a holiday or weekend, SNAP benefits must be issued on the business day prior to the holiday or weekend. (f7)

The first calendar day following the date of application is the first day of the time frame.

EXAMPLE:

AG submits an application on December 22 they must receive their SNAP benefits by December 29, to meet the expedited time frame.

All expedited AGs which apply after the 15th calendar day and receive a prorated allotment for the month of application will also receive the second month's allotment within the expedited time standard.

Expedited service is not allowed for AGs that file applications during the redetermination month.

2020.05.15 COMBINED MONTH ISSUANCE TIME STANDARD (S)

AGs which apply after the 15th calendar day for initial month's assistance and fulfill all eligibility requirements, are eligible for the month of application and the subsequent month and must be issued the initial month's prorated allotment and the second month's allotment simultaneously.

When the first month's benefits of less than \$10 is prorated to a zero benefit, the AG will not receive combined benefits. Benefits for the second month will be available on the first working day of the second month.

2020.05.20 NOTICE OF MISSED INTERVIEW (S)

When a client has an application on file for SNAP and misses the appointment, a notice must be sent to the client informing him of the missed appointment. This applies to initial applications, reapplications, and redeterminations.

The eligibility system will automatically send this notice if both requirements are met:

- The SNAP appointment has been scheduled using the Client Scheduler in the eligibility system.
- The application is taken through Application Registration.

All other situations will require a manual notice to be sent to the client if a SNAP application is on file and the client misses the SNAP interview. Examples of these are if the worker adds SNAP as a program in an already existing case or if client scheduling was not used to schedule the appointment.

2020.10.00 APPLICATION TIME STANDARDS (C)

Applicants are to be advised of application processing time frames verbally and in writing during the interview.

For Assistance Groups (AGs) meeting all conditions of eligibility:

- If not required to participate in Applicant Job Search (AJS), assistance shall begin no later than 30 days from the date of application.
- For AG's that are required to participate in AJS, it shall be no later than 60 days from the date of the application. (f8)

For AGs not meeting all conditions of eligibility:

- If not participating in AJS, the authorization to deny the application should occur no later than 31 days from the date of application or the next business day if the 31st day is a non-business day.
- For AG's participating in AJS, the authorization to deny the application should occur no later than 61 days from the date of application, or the next business day if day 61 is a non-business day.

2020.10.05 TIME STANDARDS FOR PAROLED, TRANSITIONED OR RELEASED PRISONERS (C)

All efforts will be made to ensure that the normal time processing standards will allow for assistance to be available when the prisoner, if eligible, is released, transitioned, or paroled, in accordance with IC 11-10-12-5.

2020.20.10 EXCEPTIONS TO APPLICATION TIME STANDARD (C)

Every effort must be made by the DFR to process all applications within the time standards. If an application pends beyond the time standard, the reason must be clearly documented in the eligibility system. Reasons are as follows:

- Awaiting documentation of life insurance cash value from a life insurance company
- Other extenuating circumstances
- Receipt of hearing decision (the eligibility system will require a delay code to be entered if a denial was overturned by the Administrative Law Judge (ALJ)).

2025.00.00 VERIFICATION

The DFR must have adequate factual information on which to base case eligibility decisions.

- At least one source of verification for each eligibility factor, other than relationships (see 2420.05.05), is considered adequate verification.
- Proper verification would include the use of third-party information or documentation, as well as other sources as appropriate.

EXAMPLE:

Financial and demographic information is required only for those individuals living in the home who are members of the AG (as participants or non-participants). Therefore, when dealing with a household made up of AG members and excluded persons, the eligibility worker may not require the AG, as a condition of eligibility, to provide information and verify the circumstances of the non-AG members.

Verifications may be secured by one of the following methods:

- Telephone contact
- Personal contact

- Written (hard copy) documentary evidence;
 - including verifications received by fax or other electronic devices where the authenticity of the source of the verification along with the verification itself can be validated.

The eligibility system must contain all telephone or personal contacts used as verification. At a minimum, the following must be recorded:

- The eligibility factors verified.
- The name of the contact person
- The date of the contact
- The information obtained from the contact.

Notes in the eligibility system must be in sufficient detail to support the determination of eligibility or ineligibility.

2025.05.05 VERIFICATION OF QUESTIONABLE INFORMATION

When determining if information provided is questionable, the eligibility worker will base the decision on the circumstances of the AG. Further verifications may be necessary if the following situations occur:

- A report of expenses that exceed income.
- Information has been received that individuals listed as household members is incorrect or incomplete.
- Other situations that indicate that case circumstances may not be as reported by the applicant/recipient.

Questionable information alone does not serve as a basis for a denial or termination of the case. Benefits for one program may not be terminated only because benefits for another program have been terminated.

When unclear information is received from a third party or from the AG, clarification and verification of the AG's circumstances must be pursued.

- Mail a request for verification specifically addressing all required verifications.
- 13 calendar days must be allowed for the return of verifications.
- Take action to close/deny the case if, by the due date the AG fails to respond or does not provide sufficient information as indicated on the request for verification.

2025.05.10 COLLATERAL CONTACTS

When contacting collateral contacts, disclosure of information should be limited to that which is absolutely necessary to obtain the information being sought.

- Disclosure that the AG has applied for or is receiving SNAP or Cash Assistance should not occur.
- Collateral contacts may require a signed release from an applicant/recipient.

When asked to release information necessary to process an application, the date and the name of the person or organization from which information is being requested must be listed on the release form prior to requesting the client's signature.

- This policy applies to the Authorization for Release of Information Form, or any of the other forms used to document the client's authorization for the release of confidential information.
- All forms of this type must show the date of the client's signature and may not be honored if more than 90 days old. The client may also revoke this authorization at any time prior to the expiration of the release.

2025.05.15 CLIENT ATTESTATION AND WRITTEN STATEMENTS

When all reasonable attempts have been made but neither the worker nor the client can secure the necessary documentation; the client's signed statement is to be acceptable information. The signed statement will serve as verification of the given eligibility element.

Client Attestation cannot be used for any of the following:

- Citizenship or Immigration status
- Social Security number
- Legal documentation that includes but not limited to trusts, wills, court orders, or contracts.

If a written statement is submitted, the statement must include the client's best estimate of the information that was requested (for example, date employment ended if the former employer refuses to write a statement for the client). The statement must be dated and signed by the client.

Note: All written and attested statements must include a signature, date, and give specific monetary/frequency terms of actual/anticipated projections of information when applicable.

EXAMPLE:

"My mother gave me a total of \$25 in the month of May, and it was only for one month" or, "My mother gives me \$200 per month each month to assist with expenses", or "My last day of employment at ABC company was January 5th."

The worker must document the reason for the signed statement (i.e., case notes could read "Client states previous employer would not give them a statement showing their last day of employment, accepted handwritten statement from client stating last date employed.")

Note: If the client verbally provides information over the phone rather than in writing, this must be properly documented in case notes.

EXAMPLE:

Joe called and stated his previous employer will not provide any statements regarding his last day worked. Accepted Joe's statement on 4/15/23 as best available verification of end date of employment.

If there is question as to whether a submission or statement is sufficient, send to PAL for review before taking adverse action on the case.

2030.00.00 PROVIDING INFORMATION TO THE ASSISTANCE GROUP

The eligibility worker must verbally explain the following information to each interviewee:

- The AG will receive written notice stating the actions that must be taken to stay eligible. (If the AG cannot comply, the payee should call before the deadline to request assistance.)
- All eligibility factors pertaining to the categories of assistance which have been chosen.
- The applicant's rights and responsibilities.
- The fact that the application will be processed for the most assistance available.
- The latest date by which the DFR must deliver the AG's assistance (if they are eligible).
- If the AG disagrees with any action taken by the DFR, it may request a fair hearing.
- The AG's SSNs will be matched against the records of other agencies to detect unreported income and resources and that failure to provide either an SSN or proof of application for one will mean that the person cannot be on SNAP or TANF, with the exception of the first month for expedited SNAP.
- The next steps to be taken by both the applicant and the DFR.
- An individual may withdraw his application at any time during the application process or request that his assistance be discontinued.

2030.05.00 PROVIDING INFORMATION TO THE AG (S)

The following should be explained verbally:

- That all persons subject to time limited benefits must meet work requirements, or the individual may lose SNAP.
- Those AG members are expected to keep any suitable job they might have. (Quitting or reducing hours without good cause might make the individual ineligible.).
- Those AGs under simplified reporting are only required to report when their total calendar month income exceeds the gross income limit for their AG size and substantial lottery and gambling winnings.
- That the AG has the right to request a telephone interview for any scheduled interview.
- SNAP may only be used to purchase food items and garden seeds at retailers approved by the USDA. They also may not be used to purchase cigarettes, alcoholic beverages, firearms, ammunition, explosives, and other non-food items.
- Sales tax may not be charged on any item purchased with SNAP.
- SNAP benefits on an EBT account may not be bought, sold, or traded.

2035.00.00 DETERMINATION OF INITIAL ELIGIBILITY

This section discusses policy for:

- Disposition - The initial determination of eligibility or ineligibility
- Date of entitlement - The initial date of eligibility for assistance

Refer to Chapter 2200.00.00 for determination of on-going eligibility, redeterminations, and certification periods.

2035.05.00 EXPEDITED SERVICE (S)

Identity is the only factor that must be verified prior to receiving expedited benefits.

Verification necessary for ongoing eligibility determination will be requested per the usual process of utilizing state form 54107 and allowing 13 days for the provision of verifications.

For expedited benefits, when requested verifications are not received by the 13th day, the case is closed and is not eligible for a rescind of closure. A new application must be filed.

If client indicates that they have received benefits in another state for the month of application, they are not eligible for month of application in Indiana.

Pending verification of receipt of out of state benefits are postponed if not available during the expedited time frame.

Readily available verification of AG income must be accepted, including client's statement of no income.

Applicants are not eligible for expedited processing if postponed verifications were not provided on the most recent expedited application and the client has not been certified under normal processing since the previous expedited application.

Expedited AG's eligible for combined issuance that have postponed verifications cannot receive the third month's benefits until all required verifications are provided.

2035.25.00 DETERMINATION OF CASH ASSISTANCE CATEGORY (C)

When Cash Assistance is indicated as a program choice, the eligibility system automatically determines (through a process called failure logic) the category under which the Assistance Group (AG) may receive benefits, according to the hierarchy listed below. If the AG fails to meet the eligibility requirements of all Cash Assistance categories, assistance is to be denied.

Cash Assistance Hierarchy:

- Regular TANF: TANF based upon absence of a parent.
- Refugee Cash Assistance: Cash assistance when categorical TANF eligibility does not exist for an AG with refugee status.
- Two-Parent TANF: TANF based on a two-parent AG.

2035.35.00 DETERMINATION OF INELIGIBILITY

An AG is to be denied if just one eligibility requirement fails to be met causing the entire AG to be ineligible. However, if other requirements are not met, all reasons for denial must be entered.

2035.40.00 AUTHORIZATION

An AG must be authorized when all required eligibility information is documented, and the determination of eligibility is complete. Authorization of an AG is not to be delayed while awaiting completion of the eligibility determination for other AGs in the case.

Before authorizing an AG, the eligibility worker should carefully review all data in the eligibility system for accuracy.

2035.50.00 EFFECTIVE DATE (S)

The effective date for SNAP assistance is the date of application, unless the initial month(s) is denied, or an AG delay has occurred which revises the effective date.

If any Migrant/Seasonal Farm Worker AG was certified for the month prior to the application month in any state or county, benefits will not be prorated from the application date, but will receive a full month's benefits.

2035.55.00 EFFECTIVE DATE (C)

The effective date of assistance is the first of the month following the date of application except when an application is filed on the first day of a month containing 31 days.

In this instance, the effective date is the 31st day of the month. Benefits for this day are prorated by the eligibility system. If an application is filed on January, March, May, July, August, October, or December first, a benefit is calculated for the 31st day only.

A person applying for Cash Assistance in Indiana who has received case assistance in another state, cannot receive benefits in Indiana until the other state has verified benefit discontinuance. Cash assistance effective date can be no earlier than the discontinuance date in the other state.

2040.00.00 REAPPLICATIONS

A reapplication may be made at any time by an individual whose application for assistance was denied or whose assistance was discontinued.

- If a recipient comes into compliance prior to the effective date of the discontinuance, it is appropriate to rescind the adverse action rather than to require a reapplication.
- An individual who appeals a denial or discontinuance which had become effective may file a reapplication at any time.

- The individual is not to be denied the right to reapply pending the decision of the Administrative Law Judge (ALJ).
- If the hearing decision is in the individual's favor, the DFR is to take adjusting action as directed in the decision.
- If the DFR action is sustained, the reapplication is to be processed in the usual manner.
- The DFR is not to delay the processing of a reapplication taken under these circumstances until the hearing decision is issued, as this is not considered an extenuating circumstance for pending a case beyond the time standard.

2099.00.00

FOOTNOTES FOR CHAPTER 2000

Following are the footnotes for Chapter 2000:

- (f1) 7 CFR 273.2(e)(3)
- (f2) 7 CFR 273.2(e)(1) SNAP;
470 IAC 10.3-2-2 TANF
- (f3) 470 IAC 2.1-1-2(a)
- (f4) 470 IAC 2.1-1-2(e)
- (f5) 470 IAC 2.1-1-2(b)
- (f6) 7 CFR 273.10(g)(1)
- (f7) 7 CFR 273.2(i)(3)(i)
- (f8) 470 IAC10.3-2-3(c)

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CHAPTER: 2200 CONTINUING CASE PROCESSING	SECTION: 2200 CONTINUING CASE PROCESSING

2200.00.00 CONTINUING CASE PROCESSING

This chapter contains policy regarding continuing case processing, including:

- Continuing Case Processing (Section 2200)
- Redeterminations (Section 2205)
- Interim Reporting (Section 2212)
- Changes (Section 2215)
- Processing Changes (Section 2220)
- Adding an Individual to the AG (Section 2225)
- Entitlement without verification of expenses (Section 2230)
- Timely Notice of Adverse Action (Section 2232)
- AG Changes Address (Section 2240)
- Voluntary Withdrawal from Assistance (2250)
- Footnotes for Chapter 2200 (Section 2299)

2205.00.00 REDETERMINATIONS

A periodic review of eligibility is necessary on assistance cases to ensure accurate case processing. During a redetermination, the individual or authorized representative participates in an interview and verifications are obtained for all unverified eligibility factors.

2205.05.00 ESTABLISHING THE REDETERMINATION MONTH

All Non-elderly/disabled SNAP assistance groups and elderly/disabled AGs with earnings and/or self-employment must have a redetermination interview every twelve (12) months. (f2)

SNAP assistance groups containing all elderly (Individuals aged 60+) and/or disabled members are given a 36-month certification period. Under the simplified requirements, data matching must be used to gather SNAP eligibility information for the elderly/disabled SNAP AGs. (f3)

All CASH assistance groups must have a redetermination interview every twelve (12) months. (f4)

2205.10.00 SCHEDULING REDERMINATION INTERVIEWS

For SNAP, a Notice of Expiration is sent to AGs approximately 45 days prior to the certification period expiration date. The notice advises the client that the certification period is ending and that an interview will be required. (f5)

For all AGs (**SNAP and CASH**), approximately 6 days prior to the interview, an appointment notice will be mailed advising of a specific time and method of interview.

2210.05.00 TIMELY SUBMISSION OF THE REDETERMINATION (S)

To be considered timely:

- The interview must be completed by the 15th of the last month of the certification period.
- A Summary of Eligibility must be signed by the individual or authorized representative and returned for the redetermination to be considered complete. (f1)
- For a redetermination to be processed within the certification period, interviews must be scheduled to allow 13 days for verification to be returned prior to the end of the certification period. (f6)

Authorization:

- If all verifications are provided and the AG is eligible, the case must be authorized by the end of the last certification month. (f7)
- If all required verifications are submitted after denial, but before the end of the month immediately following the end of the certification period, the denial is to be rescinded. If eligible, the date the final required verification was received is to be used as the proration date for benefits. (f8)

2210.05.05 UNTIMELY SUBMISSION OF THE REDETERMINATION (S)

It is considered untimely submission if the client reschedules the interview for after the 15th of the last month of the certification period.

The following standards apply for untimely redeterminations:

- The redetermination is to be processed by the 30th day after filing; and
- A 13-day period is allowed for verifications.
 - If verifications are not received by the 13th day, the redetermination is denied.
 - If all required verifications are submitted after denial, but before the end of the month immediately following the end of the certification period, the denial is to be rescinded. If eligible, the date the final required verification was received is to be used as the proration date for benefits.

2212.00.00 INTERIM REPORTING (S)

Non-elderly/disabled and elderly/disabled SNAP assistance groups **with** earned income will be required to complete a SNAP Interim Report at the 6th month of the SNAP certification period.

SNAP assistance groups containing all elderly and/or disabled members **with no** earned and/or self-employment income will not be required to complete a SNAP Interim Report. The following is the timeline for Interim Reports:

- The system will send applicable AGs the SNAP Interim Report at 6 calendar days prior to recur date in the month prior to the Interim Report month (either the 5th or 11th month of the certification period).
- The SNAP Interim Report is sent with a cover letter to explain the form and provide instructions and inform of which verifications may be needed.

- If a client turns age 60 during the certification period, there is still a requirement to submit an Interim Report at 6 months. This AG would not be considered elderly/disabled AG. At the next certification the AG will not be required to submit a SNAP Interim Report.
- The due date for the SNAP Interim Report is the 1st calendar day (or the next business day if the 1st falls on a weekend or holiday) of the Interim Report month (either the 6th or 12th of certification of the period).
- If a SNAP Interim Report is not submitted by the 1st calendar day (or next business day if the 1st falls on a weekend or holiday) of the Interim Report month, a reminder notice will be sent to the AG and the Authorized Representative that the Interim Report is due within 10 days of the mailing of the reminder notice.
- If the SNAP Interim Report is not received, the AG will be set for system closure in time to allow for notice of adverse action.
- If the SNAP Interim Report is submitted prior to the effective date of closure, a rescinding action must be taken.

2212.05.00 COMPLETE INTERIM REPORTS (S)

For the Interim Contact form to be considered complete:

- The form must be signed by the individual or authorized representative.
- Have all questions answered.
- Provide acceptable verification for each item that has been answered as “yes” on the form. Acceptable verification includes, but is not limited to, the following:
 - For jobs: pay stubs for the last 30 days.
 - For unearned income: award letter with current amount
 - For new vehicles: vehicle registration
 - For resources: most recent bank statement

2212.10.00 RETURNED INTERIM REPORTS (S)

If some, but not all the conditions in 2212.05.00 are met:

- A reminder notice and Interim Report with a pending verification checklist will be sent to the AG and the Authorized Representative informing that a complete Interim Report is due for return within 13 days.
- If the AG does not comply in providing information and/or verification necessary for processing within the deadline date, the SNAP AG must be closed.
- Clients who report a new address after the first of the interim month, will have an Interim Report mailed to them with a due date of 13 days.

2215.00.00 CHANGES

Changes may be reported by an applicant/recipient, discovered via interface, or reported by another individual. The eligibility worker is responsible for promptly evaluating the reported change and taking action to adjust the case/benefit as appropriate.

Changes in circumstances include, but are not limited to:

- Income
- childcare expenses
- composition of the AG
- living arrangements
- resources
- An unanticipated change in IMPACT or work registration status; or
- Legal obligation to pay child support.

2215.05.00 SIMPLIFIED REPORTING (S)

SNAP AGs are subject to simplified reporting requirements. The following must be reported by the 10th of the month following the change:

- the AG's monthly income exceeds the 130% gross monthly income limit for the AG size.
- ABAWDs who are employed at 20 hours or more per week must report when their employment drops below 20 hours per week.
- there are lottery/gambling winning of \$4250 (effective 10/1/2022) or more.

No other changes are required to be reported by these AGs. However, other changes may be reported by the AG and if reported, must be acted upon. There is no penalty for the AG failing to report other changes. A change which results in the AG exceeding the gross income limit must be reported by the 10th day of the month following the month exceeding the gross income limit to be considered as timely reported. (f9)

2215.05.05 CHANGE TIMELY REPORTING (C)

The applicant/recipient must report any changes in circumstances affecting TANF eligibility to the DFR within 10 days of the date on which the change occurred or became known to the recipient. (f10)

2215.10.00 DATE CHANGE REPORTED

The date a change is reported is the date on which an individual reports the change in person, by phone, by fax, in writing to the DFR, or Document Center. This includes speaking directly to the eligibility worker or other staff member.

All reports of changes are to be accurately documented and should be entered in the eligibility system the same day the change is reported. The eligibility system establishes the date that the information is entered in the system as the date it was reported. The "occur date" is the date on which the change actually occurred.

2215.15.00 ELIGIBILITY WORKER RESPONSIBILITIES REGARDING CHANGES

The eligibility worker must take appropriate action on all reports of changed information promptly but no later than ten (10) days from the date of the receipt of the change. (f11)

If the eligibility worker does not have adequate information to process a change, a request for verification will be sent to the AG allowing 13 days for provision of the required verifications.

- If the AG fails to provide the request verification within 13 days, the eligibility worker will, as of the first day following expiration of the 13-day period, take action to recalculate eligibility and authorize the appropriate action for each AG.
- If verification is provided within the 13 days, appropriate action will be taken.
- Verification of changes in medical expenses cannot be required during the certification period. If an unverified new or changed expense is reported, the previously verified expenses are to remain in the budget until the next redetermination.

Written notification of case change is automated within the eligibility system. If the change was reported by the AG, the AG will be notified even if there is no change in eligibility or benefit amount.

2220.00.00 PROCESSING CHANGES

If the action is negative (the case is to close or the benefit is to be reduced), another 13 days must be allowed for timely notice of adverse action prior to the action taking effect. (f12)

If an individual is attempting to cooperate but is unable to provide required verification, DFR staff will assist in obtaining verifications. If an extension of time allowed for verifications to be provided is necessary and granted, it must be clearly documented in case notes. Case processing times must be observed.

If all efforts to obtain verification are exhausted, the best available information is used to process the change and is documented in case notes.

2220.05.00 CHANGES REPORTED AND VERIFIED TIMELY

A change that is reported timely and is also verified within 13 days of the report date, action is taken as indicated below:

Positive (increase in benefits) change: The change is effective the month following the month that the change was reported.

A change resulting in decrease or termination of benefits is effective the month following the expiration of the timely notice period.

EXAMPLE:

An individual reports on 7/25 that his last day of work was 7/16 and his last paycheck will be 7/26. He did not voluntarily quit his job. He provides a statement from his employer on 7/30 (within 13-day guideline). The earnings are removed from the budget effective 8/1.

2220.10.00 CHANGES REPORTED UNTIMELY YET VERIFIED TIMELY

If a change is not reported timely, yet is verified within 13 days following the report date, action is taken as indicated below:

- Positive (increase in benefits) change: The change is effective the month following the month that the change was reported.
- A change resulting in decrease or termination of benefits is effective the month following the expiration of the timely notice period.

EXAMPLE OF POSITIVE CHANGE:

An individual is fired from his job on 6/3 and received his last paycheck on 6/23. He calls to report the change on 6/28. On 7/3 he faxes in his last paycheck stub. The eligibility worker verifies by phone that his last day was 6/3 and his last pay was 6/23. The loss of earnings are reflected 7/1 with a supplemental benefit being issued for 7/1.

EXAMPLE 1 OF NEGATIVE CHANGE:

A TANF child moves to Texas to live with his father on 6/3. His mother calls on 6/28 to report the change and provides the new address on 6/30. Since this child is the only eligible child, the case is discontinued effective 8/1.

EXAMPLE 2 OF NEGATIVE CHANGE:

An individual begins a job on 5/26 which he reports on 7/19. His earnings reduce his TANF benefit effective 9/1. Benefit recovery is pursued for July. Refer to Chapter 4600.00.00.

2220.10.05 CHANGES RESULTING IN AN INCREASE BUT NOT VERIFIED TIMELY (S)

When a change is reported:

- If the verification is not provided by the 13th day, the benefits should continue at the current amount until after the untimely verifications are provided or the end of the current certification period.
- When the untimely verifications are provided, the increase shall be implemented from the date the verification is provided rather than from the date the change is reported.

This section only applies to reported change(s) that will increase benefits such as:

- Adding a member with zero income

- Decreases in countable income.
- Increases in allowable expenses from previously verified sources.

When non-financial or resource changes that may make an individual or the entire AG ineligible are reported, and the changes occur alone or with a change that would increase benefits, all changes must be verified.

EXAMPLE 1:

The AG reports on 5/25 that a member has lost his earned income. The AG is given until 6/7 to provide the verification. If the AG provides the verification by the deadline, the benefits are increased to reflect the change for June benefits since the change resulted in an increase in benefits. (A supplemental will be required.)

If the same AG failed to provide the verification by the deadline, the benefits would continue at the same amount for June and subsequent months. If the AG provided the verification on 6/10 the increase benefits should be reflected in the July budget. No restoration is given for June benefits.

EXAMPLE 2:

Same situation as above but Aunt Betty has no income. She has other non-financial verifications (citizenship, etc.) pending beyond 13 days. Although adding her appears to be a positive change resulting in an increase, she cannot be added to the AG until she complies because her non-financial eligibility has not been determined.

2220.15.00 FAILURE OF ASSISTANCE GROUP TO REPORT CHANGES

If it is discovered that the AG failed to report a change as required, and as a result received benefits to which it was not entitled, a referral is made to Benefit Recovery to initiate a claim determination and benefit recovery.

Simplified reporting requirements must be considered prior to submitting a benefit recovery referral.

2220.20.00 AGS WHICH SPLIT UP DURING A CERTIFICATION PERIOD (S)

In the month when the original AG separates, no additional benefits are due to any member if the individual participated as a member of the original AG during that month.

- If the original payee remains, the payee does not change when the AG separates unless the AG requests a payee change.

- If payee is incarcerated (verified) and another adult is available in the AG, the payee can be changed, and case would not close.
- If payee is deceased and another adult is available in the AG, the payee can be changed, and case would not close.
- Any departing AG member who wants SNAP benefits will be required to reapply to determine eligibility.
- The eligibility worker must act on a reported change within the specified time period.
- A change notice will be mailed to the original AG, once the case is authorized.
- If the adverse action period expires after the beginning of the following month, the allotment cannot be reduced until the subsequent month.

Exception: Battered spouse. Refer to Sections 3210.15.30 and 3210.15.30.05.

2225.00.00 ADDING AN INDIVIDUAL TO THE AG

When adding an individual to an assistance group, all eligibility factors must be reviewed.

- Neither an application nor an interview is necessary, but all of the required information and verification regarding the new member must be obtained in order to make an eligibility determination and add him to the AG.
- When an individual must be added for the next month and the cut-off date has passed, eligibility must be created manually so that it is properly tracked.

2225.05.00 EFFECTIVE DATE FOR ADDED INDIVIDUALS

The effective date for added individuals is the first of the month following the date of request when verification is provided timely, and the result is an increase in benefits.

If there is a decrease in benefits, normal adverse action timeframes apply.

2225.15.00 TANF FAMILY BENEFIT CAP

The TANF family benefit cap was repealed under SB265 effective 1/1/2022 - retroactive.

2230.00.00 ENTITLEMENT WITHOUT VERIFICATION OF DEDUCTIBLE EXPENSES (S)

If a deductible expense must be verified and the verification is not provided by the 30th day, eligibility and benefit level will be determined without providing a deduction for the claimed, but unverified, expense.

If, after entitlement, the AG provides the missing verification, the additional information will be processed as a change.

2232.00.00 TIMELY NOTICE OF ADVERSE ACTION

Recipients must be given 13 day advance written notice of any adverse action. (f13)

2232.05.00 EXCEPTIONS TO TIMELY NOTICE (S)

The following are the only reasons a case may be exempted from advance (13-day) notice of adverse action:

- Mass changes: instructions for providing notice will always originate from the State level.
- Reliable information received that:
- All members of the AG died;
- The AG has moved out of the state; or
- The AG will move out of the state prior to their next scheduled issuance date. Notice of cancellation must be sent prior to the AG's next scheduled issuance date.
- The AG chose to receive its restoration over several months, and the restoration is completed, IF the AG was notified in writing of when the restoration would be completed.
- The AG's allotment varies within the certification period AND the AG was notified of the changes at the time of certification.
- The AG's TANF grant is added to the budget AND the AG was notified at the time of certification that its benefits would decrease when TANF was received.
- An AG member is disqualified for IPV, and benefits of the remaining members are reduced.
- Postponed verifications are not provided or are provided, and reduction/cancellation of benefits is appropriate.
- The AG's allotment is reduced to make a claim repayment because the AG did not make the agreed upon repayment.

2232.15.00 EXCEPTIONS TO TIMELY NOTICE (C)

If the client wishes to waive the right to timely notice for a closure action taken after adverse, but prior to the recur date so that the discontinuance will be effective the first of the following month (often in cases where they wish to receive child support in the next month), the Voluntary Withdrawal Form (SF 50699/FI 0039) should be provided to the client to waive the 13-day notice. Upon receipt of the signed form by the agency, as long as it is prior to recur/cut-off, adverse action timely notice is not required.

2234.00.00 CHANGES IN CATEGORY OF ASSISTANCE (C)

When a change in circumstances causes an AG to lose eligibility under one category, the eligibility system (through failure logic) will fail the AG for that category and explore eligibility under other assistance categories. A new application is not needed to establish eligibility under a new category. With this process, assistance should not be discontinued unless:

- The eligibility system determines that the recipients no longer meet any assistance category's eligibility requirements; or

- The AG fails to provide verification required to establish eligibility under the new category.

A circumstance likely to generate a change from one cash assistance category to another is a change in household composition.

EXAMPLE:

Mrs. Bell has been receiving benefits for herself and her three children from a previous relationship under the Regular TANF category. Mr. Bell is receiving SNAP only. Upon the birth of a mutual child, the entire family becomes categorically eligible under the Two- Parent TANF category.

2238.00.00 DISCONTINUANCE

When an AG fails to meet the eligibility requirements of any category within a program, assistance is discontinued for that program. Discontinuance is effective the first day of the month following the expiration of the required timely notice.

2238.10.00 CLOSED CASE FILES

When all the AGs in a case are closed, the system will automatically transfer the case to closed files on the effective date of the discontinuance.

However, there are exceptions involving SNAP cases:

- If at application point and case is denied for not providing requested verifications, the case will not go to closed files until after the 63rd day from the application file date; OR
- If at redetermination and case is denied for not providing requested verifications, the case will not go to closed files until 2 months after the SNAP certification month ends.

2240.00.00 AG CHANGES ADDRESS

When processing an address change the SNAP certification period cannot be lengthened or shortened.

Moving to a new address in Indiana, in and of itself, does not cause ineligibility. A new living situation may trigger new elements to be verified; however, eligibility must not lapse while the systematic process of changing cases is completed.

2250.00.00 VOLUNTARY WITHDRAWAL FROM ASSISTANCE

A recipient may voluntarily withdraw from assistance at any time. The withdrawal may be made in writing or verbally; however, if made verbally a Pending Verification for Applicants/Recipients

and a Voluntary Withdrawal form must be mailed to the client. **The action to close should be processed – there is no need to wait for the written confirmation.** The case notes should be updated with the reason for the voluntary withdrawal.

- **For SNAP only:** if the withdrawal is reported to a vendor, a state worker will contact the client, confirm that they want to withdraw and advise them of their right to re-apply at any time.
- **For TANF clients** who wish to waive timely adverse notice in order to have TANF closed for the next month, written confirmation is required (SF50699/FI0039). Reference section 2232.15.00.

2299.00.00

FOOTNOTES FOR CHAPTER 2200

Following are the footnotes for Chapter 2200:

- (f1) 7 CFR 273.14(2)
- (f2) 7 CFR 273.14(b)(3)
- (f3) IC12-14-30-8 EFFECTIVE JULY 1, 2023
- (f4) 45 CFR 206.10(a)(9)(iii)
- (f5) 7 CFR 273.14(b)(1)(i)
- (f6) 7 CFR 273.14(b)(3)(iii)
- (f7) 7 CFR 273.14(d)(2)
- (f8) 7 CFR 273.14(e)(2)
- (f9) 7 CFR 273.12(a)(5)
- (f10) 45 CFR 206.10(a)(2)(ii)
- (f11) 45 CFR 206.10(a)(9)(ii)
- (f12) 45 CFR 205.10(a)(4)(i) TANF;
7 CFR 273.12(c)(2)(i) SNAP
- (F13) 7 CFR 273.13(a)(1)

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SNAP/TANF Program Policy Manual	
CHAPTER: 2400 NON-FINANCIAL REQUIREMENTS	SECTION: 2400 NON-FINANCIAL REQUIREMENTS

2400.00.00 NON-FINANCIAL REQUIREMENTS

This chapter contains the various non-financial eligibility requirements which must be considered depending upon the types of assistance for which an individual is applying.

The major sections in this chapter are:

- Citizenship/Immigration Status (Section 2402)
- Requirement to Provide a Social Security Number (Section 2404)
- Residency (Section 2406)
- Identity (Section 2408)
- Age (Section 2410)
- SSI Status
- Residence in the Home of a Specified Relative (Section 2420)
- Institutional Status (Section 2422)
- Child Support Participation (Section 2436)
- Work Registration (Section 2438)
- Cooperation with Quality Control (Section 2440)
- Intentional Program Violation (Section 2442)
- Strike Participation (Section 2446)
- Reserved (Section 2448)
- Personal Responsibility Agreement (Section 2450)
- TANF Benefit Time Limits (Section 2452)
- Self-Sufficiency Plan (Section 2454), and
- Footnotes for Chapter 2400 (Section 2499)

2402.00.00 CITIZENSHIP/IMMIGRATION STATUS

To be eligible for assistance, an individual must be:

- A citizen of the United States
- A U.S. non-citizen national (a person born in an outlying possession of the United States, American Samoa, or Swain's Island)
- An immigrant who is in a qualified immigration status as defined in Section 2402.20.00, and who meets the specific requirements of each program.
- An individual who meets other specific requirements for a specific program as defined in the following sections.

2402.05.00 DECLARATION OF CITIZENSHIP/IMMIGRATION STATUS

During the eligibility interview, the interviewee is questioned about various personal characteristics of each individual in the assistance group, including whether the person under consideration is a citizen of the United States.

When an AG indicates inability or unwillingness to provide documentation of immigration status for any AG member, that individual without documentation must be considered as an undocumented immigrant for SNAP and Cash Assistance.

DFR staff will not report any information about an immigrant applying for SNAP and/or Cash Assistance to the United States Citizenship and Immigration Service (USCIS) unless the USCIS has established that the immigrant is unlawfully present in the United States through a formal review process conducted by USCIS.

A Systematic Alien Verification Entitlements request and response of inaccurate documentation does not serve this purpose. An applicant's statement or any other third-party information does not constitute a determination of unlawful status. An eligibility worker should not seek to obtain an immigrant's status unless the immigrant requests help in obtaining this verification.

A refusal to sign the declaration will result in the ineligibility of the entire AG.

2402.10.00 DEFINITION OF U.S. CITIZENSHIP

To be considered a U.S. citizen, an individual must meet one of the following conditions:

- Be born in the U.S. or a U.S. territory (2402.10.05)
- Be a naturalized citizen (2402.10.10)
- Be born abroad to a U.S. citizen and meet specified criteria (2402.10.15).

2402.10.05 BORN IN THE U.S. OR A U.S. TERRITORY

An individual is considered born in the U.S. or a U.S. territory if either of the following conditions is met:

- The individual is born in one of the United States or the District of Columbia (D.C.); or
- The individual is born in one of the following current territories:
 - Puerto Rico;
 - Northern Marianas;
 - American Samoa;
 - Harcon Tract;
 - Swain's Island;
 - Guam; or
 - The U. S. Virgin Islands.

2402.10.10 NATURALIZED CITIZENS

An individual is considered a naturalized citizen when U.S. citizenship is gained after birth either:

- Through individual naturalization; or

- Derived from a naturalized parent.

Women who could have been lawfully naturalized and, prior to September 22, 1922, were married to citizens, or were married to aliens who became citizens before that date, automatically become citizens. An alien married to a U.S. citizen on and after September 22, 1922, must apply for naturalization to become a U.S. citizen.

2402.10.15 CHILDREN BORN ABROAD TO U.S. CITIZENS

In most instances, citizenship is acquired at birth if at least one of the natural parents is a U.S. citizen. It should not be presumed, however, that the child was a citizen at birth unless at least one citizen parent was a previous U.S. resident or lived in a U.S. territory. (Refer to Section 2402.10.05)

For children born before May 24, 1934, U.S. citizenship may only be established in this way for legitimate children through their citizen father who would have had to meet the above-mentioned residency requirement. For children born after May 24, 1934, both parent's U.S. citizenship and residency may serve as the basis for the foreign-born child's own U.S. citizenship.

2402.10.20 CITIZENSHIP AFTER BIRTH

Children become U.S. citizens after birth when all the following requirements are met:

- At least one parent is a U.S. citizen either by birth or naturalization.
- The child is under 18 years of age.
- The child is residing in the United States in the legal and physical custody of the United States citizen parent, pursuant to a lawful admission for permanent resident. (If adopted, the child must meet all the requirements above, as well as satisfy the requirements applicable to adopted children under Section 101(b) (1) of the Social Security Act. (f2)

2402.15.00 VERIFICATION REQUIREMENTS FOR U.S. CITIZENS

Verification of citizenship is required for TANF Cash Assistance.

For the SNAP program, a declaration of U.S. citizenship (whether by birth or naturalization) is accepted, unless the information is questionable. Questionable information should always be verified.

2402.15.05 VERIFICATION SOURCES FOR U.S. CITIZENS

Acceptable sources of verification for U.S. citizens include, but are not limited to, the following:

- Physician's record of birth
- Birth or hospital certificates showing U.S. birth
- Form FS-545 (Certification of Birth)
- Form I-197 (U.S. Citizen I.D. card)

- Religious documents, such as a baptismal record, showing birth in the U.S.
- SSA records
- County Department of Health birth records
- A census indicating age and citizenship
- U.S. passport
- Certificate of Citizenship or Naturalization
- Resident Citizen Cards
- Form FS-240 (Report of Birth Abroad of a Citizen of the United States)
- Form I-97 (Consulate Report of Birth or Certification of Birth)
- Form 179 (U.S. Citizen I.D. Card)
- INS correspondence

A signed statement from another person who is a citizen, stating that the member in question is a U.S. citizen, is also an acceptable verification source if other verification is not available.

2402.20.00 IMMIGRANTS

Individuals who are not citizens of the United States may qualify for assistance based on their status granted by the U.S. Citizenship and Immigration Service (USCIS). Listed below are "qualified" immigrants as defined in Federal law. However, the eligibility of these immigrants varies among the programs and is based on certain factors as explained in the following sections. Do not authorize or deny assistance based solely on this list. Read the following sections to understand the distinctions in program eligibility and benefits. Immigrants in any other INS classification are not eligible for SNAP and TANF.

- Lawful Permanent Resident under the Immigration and Naturalization Act (INA).
- Asylees under Section 208 of the INA.
- Refugees under Section 207 of the INA.
- Parolees under Section 212(d) (2) of the INA if paroled for at least one year.
- Persons whose deportation is withheld under Section 243(h) of the INA.
- Conditional Entrant Refugee under Section 203(a) (7) of the INA in effect prior to April 1, 1980.
- Cuban and Haitian entrants.
- Amerasians admitted pursuant to Section 584 of P.L. 100-202 and amended by P.L. 100-461.
- Iraqi/Afghan Special Immigrants per section 1244(g) of Div. A of Pub. L. 110-181, as amended (8 U.S.C. § 1157 note) and section 602(b) (8) of Div. F of Pub. L. 118- 8, as amended (8 U.S.C. § 1101 note)
- Victims of Human Trafficking per the Victims of Trafficking and Violence Protection Act of 2000, Pub. L. No. 106-386, as amended, 22 U.S.C. § 7105(b) (1) (A) and (C)

NOTE: For SNAP, aliens who are otherwise ineligible for SNAP are not made eligible for SNAP because of SSI receipt. That is, the ineligibility status of an alien takes precedence over categorical eligibility.

2402.20.05 LAWFULLY ADMITTED FOR PERMANENT RESIDENCE

Under the Immigration and Nationality Act (INA), a Lawfully Admitted Permanent Resident (LPR) is one who has been lawfully accorded the privilege of permanently residing in the U.S. as an immigrant in accordance with Section 101(a) 15 and 101 (a) 20 of the INA, with such status not having changed since admission.

Lawful Permanent Residents should present INS Form I-551 as documentation of their immigration status.

NOTE: Eligibility workers should check the coding on the I-551 for code, RE-6, RE-7, RE-8, or RE-9. This denotes entry as an individual with refugee assistance eligibility with subsequent adjustment to LPR status. Refer to Section 2402.20.15 concerning eligibility of refugees.

A lawful permanent resident is eligible AG members for SNAP if one or more of the following conditions exist:

- The individual has 40 Qualifying Quarters of employment or could be credited with such Qualifying Quarters of employment (See Sections 2402.20.05.10 through 2402.20.05.20 for instructions about how to calculate Qualifying Quarters.
- The individual has legally resided in the U.S. for 5 years (Policy Effective 4/1/03).
- The individual who is a veteran with an honorable discharge for reasons other than alienage.
- The individual is the spouse or dependent of a person who has 40 qualifying quarters or is a veteran with an honorable discharge and lives with that person.
- The individual is a child under age 18 legally residing in the U.S. (Policy Effective 10/1/03).
- On or after 11/1/98, the individual had LPR status on 8/22/96 and was age 65 or older at that time; or
- The individual is now blind or disabled based upon criteria in IPPM 3210.10.25.05.

Lawful Permanent Residents who were in the country prior to 8/22/96 may receive benefits if the LPR has 40 qualifying quarters of employment or can be credited with such qualifying quarters of employment. (Refer to Sections 2020.20.05.05 through 2402.20.05.15 regarding determining 40 quarters). LPRs who were receiving SNAP as of 8/22/96 did not have to meet the 40-quarter requirement until their first redetermination or verification of quarters worked subsequent to April 1, 1997, but no later than January 31, 1998.

A qualifying quarter may include time worked by a parent of an alien while the alien was under 18 and a quarter worked by a spouse during their marriage if the alien remains married to the spouse or the spouse is deceased.

A qualifying quarter belonging to a parent(s) may be credited to the parent, the parent's spouse **and** to one or more children.

In addition, a lawful permanent alien of any age can be credited with qualifying quarters earned by a parent through the quarter the alien attains age 18, whether the parent(s) is currently living.

EXAMPLE:

A lawful permanent resident couple and their two children, who are also lawful permanent residents, (one age 12 and the other age 23) all apply for SNAP. Each member of the couple has earned 20 qualifying quarters for work done more than 5 years earlier, before the older child turned age 18. All four applicants meet the 40 qualifying quarter's eligibility requirements based on the couple's combined 40 qualifying quarters.

Spouses cannot get credit for quarters of a spouse when the couple divorces prior to a determination of SNAP eligibility. However, if eligibility is determined based on the quarters of coverage of the spouse and then the couple divorces, the non-citizen's eligibility determination must then be made without crediting the non-citizen with the former spouse's quarters of coverage.

Beginning January 1, 1997, any quarter in which the LPR received TANF cash assistance, SNAP, SSI, or Medicaid (except emergency coverage) is not counted as a qualifying quarter.

Lawful Permanent Residents who were residing in the U.S. prior to 8/22/96 are eligible AG members for TANF cash assistance. However, LPRs who enter the U.S. on and after 8/22/96 are not eligible for TANF cash assistance unless the LPRs are veterans or in active military. (Refer to Section 2402.20.45).

2402.20.05.05 LPRS WHO HAVE ADJUSTED FROM ANOTHER REFUGEE ASSISTANCE ELIGIBLE STATUS

Legal Permanent Residents whose I-551 contains code RE-6, RE-7, RE-8, or RE-9 indicates the individual had previously entered the U.S. with a classification that afforded the individual potential eligibility for TANF or Refugee Assistance. The individuals retain this eligibility even though the status has adjusted to LPR.

2402.20.05.10 AMERICAN INDIANS BORN IN CANADA

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

A North American Indian born in Canada may freely enter and reside in the U.S. and is lawfully admitted for permanent residence if he is of at least 50% American Indian blood. This does not include the spouse or child of such an Indian nor a non-citizen whose membership in an Indian tribe or family is created by adoption unless such person is of at least 50% American Indian blood.

Sources of verification are:

- Birth or baptismal record issued on a reservation.
- Tribal records.
- Letter from the Canadian Department of Indian Affairs; or
- School records

2402.20.05.15

OBTAINING 40 QUALIFYING QUARTER VERIFICATION (S)

During the interview the worker must obtain information to determine whether the applicant/recipient of immigrant status has worked or obtained credit for 40 quarters of employment. Since the applicant's work and work by parents and/or a spouse can be combined to attain the 40 quarters, it is necessary to obtain information to determine the proper relationships, the date of birth of the applicant and certain identifying information.

The quarters of the following individuals may count in the 40-quarter determination:

- The applicant
- The applicants natural/adoptive or stepparents (while the applicant was under age 18, including quarters worked before the child was born). If a stepparent relationship ends based on marital status the quarters of the stepparent are no longer applicable.
- The current spouse
- Former spouse (only if deceased).

The eligibility worker must also determine if it is possible for the applicant to meet the 40-quarter requirement by asking how many years each relevant individual (persons who quarters may count) and the applicant have lived in this country, then add the years together. If the total is less than 10, the applicant cannot meet the 40-quarter requirement and will be determined to be ineligible.

Then, determine how many years in total the applicant and relevant individuals have worked in the U.S. Four quarters in each year can be credited to the applicant and each relevant individual. Quarters of work not covered by Title II of the Social Security Act may be counted in the determination.

The 40-quarter verification will be completed via interface with the Social Security Administration.

Aliens are also deemed eligible when the DFR or applicant has requested verification/information from a federal agency, and verification is pending from the agency.

2402.20.05.20

40-QUARTER MATCH (S)

If an applicant is coded in the eligibility system as a legal permanent resident, the eligibility system will automatically request the qualifying quarter verification from SSA for the applicant and the spouse, and parent(s) listed in the eligibility system via an interface.

If there are relevant individuals (spouse, deceased spouse, or parents) not in the home for whom data must be obtained, update the eligibility system with the following information for the spouse/parents:

- Full name of individual (non-AG member spouse/parent)
- Date of birth
- Social security number
- sex of individual
- relationship to applicant

On Friday of each week, the eligibility system sends SSA a file containing all the individuals that have been entered in the last week requesting the 40-quarter information. SSA sends the file back with the information the next week and the eligibility system processes it on Fridays. The schedule may vary if problems result. The following Monday the eligibility worker will be notified when the information is available. The process will also compare current wage information for the most recent two years with Workforce Development wage information for the recipient.

All quarters verified as a qualifying quarter during the most recent two years will be added.

The eligibility worker must compare the quarters with other information obtained during the interview regarding receipt of other public assistance benefits (Medicaid, SNAP, TANF or SSI) received in a month of a qualifying quarter. Those months must not be included in the 40-quarter count. Documentation should be entered in the eligibility system regarding any quarter not considered.

Any quarter for a parent or spouse of the applicant/ recipient must be reviewed to determine if it is a countable quarter; that is, the quarter was in a time when the child was under 18 if the parent has the quarter, or the applicant was married if the spouse has the quarter.

After the 40-quarter determination is complete, the worker is to enter the lawful permanent resident alien's status in the eligibility system.

If the client requests review by Social Security that should be entered in the eligibility system and the client will be able to participate up to 6 months pending the completion of the review.

AGs which contain lawful permanent residents who do not have 40 qualifying quarters of income and are determined ineligible should have their qualifying quarters re- evaluated at each redetermination. This will be an off-line determination made by adding the quarters of employment obtained since the last determination to the number previously recorded. The total should be documented in the eligibility system and updated with each re-determination.

If all members of an AG are determined to be ineligible because the individuals do not have 40 qualifying quarters and later re-apply, another interface will automatically occur if the eligibility system is coded with the alien status of PR.

2402.20.05.25 RECONCILING 40 QUALIFYING QUARTER VERIFICATION (S)

If Interface shows QUESTION MAXIMUM NBR QC's 1937-1950, and the amount is needed to meet the 40-quarter determination, the individual must request a review by SSA.

If Interface displays one of the 3 following messages the client must also request a review by SSA:

- CASEWORKER TO DETERMINE
- EARNINGS RECORD NOT FOUND
- RECORD NOT PROCESSABLE

If the individual believes that the work performed was covered and is not counted for a past year, SSA is responsible for investigating the discrepancy and correcting the record.

Refer the individual to the local Social Security office to resolve the issue.

A copy of the interface screen should be given to the individual along with the SSA contact form.

SSA will give the individual a form to verify that a request for a review has been made.

If the information from a rematch is not obtained within 60 days, call the local SSA office.

If the information is obtained and shows that the individual is not eligible based on the 40 quarters a claim will be needed for the months during which benefits were received pending the verification.

When an applicant cannot meet the 40 qualifying quarter exemption using covered earnings or Medicare only Federal, State, or local wages but alleges that there is additional work that is not shown on the data match, determine if qualifying quarters are missing from the record.

If qualifying quarters are missing, obtain the following information:

- Name and address or employer
- Dates of employment
- Amount of earnings
- Type of business or self-employment
- Rate of pay.
- Work performed.

Request the AG obtain evidence to credit the qualifying quarters. Evidence may include, but not be limited to: Form W-2 and W-2c, employer prepared statements, IRS copy of tax returns, union records, pay envelopes, vouchers, and individual personal records.

When verification is obtained and submitted by the AG, contact the Help Desk with the information for assistance in determining the number of qualifying quarters that can be credited.

Since 97 percent of all employment is now covered under the Social Security Act, these instances of non-covered employment should be rare.

2402.20.10 **CONDITIONAL ENTRANT REFUGEE**

Section 203(a) (7) of the Immigration and Nationality Act (INA) in effect before April 1, 1980, provides conditional entrant refugee status for persons who, because of persecution or fear of persecution on account of race, religion, or political opinion, have fled from a Communist or Communist-dominated country or from the area of the Middle East or who are refugees from natural catastrophes. (Section 203(a) (7) of the INA was replaced by Section 207 effective April 1, 1980.)

Conditional entrant refugees are eligible AG members for SNAP.

Individuals with this status are eligible AG members for TANF or Refugee Cash Assistance (RCA). (Note: a person entering the U.S. on and after 8/22/96 will not be given this INS status since it is no longer in effect.)

Verification is established by viewing INS Form I-94, Arrival-Departure Record, bearing the stamped legend "Refugee - CONDITIONAL ENTRY" and citing the section of the INA under which the individuals were admitted.

2402.20.15 REFUGEE UNDER SECTION 207

Individuals admitted as refugees under Section 207 of the INA are eligible AG members for SNAP, TANF or Refugee Cash Assistance (RCA). Refugees usually adjust to Lawful Permanent Resident status after 12 months in the U.S., but retain eligibility based on the original refugee status.

Refugees will have INS Form I-94 annotated with a stamp showing entry as refugee under Section 207 and date of entry, or I-766 annotated "A3". INS Form I-571 also indicates status as a refugee but does not reflect the date of admission. If Form I-94 is not available, verification must be obtained from the USCIS.

Refugees are referred to the services of state contracted refugee resettlement agencies upon admission to the United States. The Resettlement Agencies assist refugees in applying for benefits through DFR offices and enrolling refugees in appropriate employment and training programs.

2402.20.20 PAROLEES UNDER SECTION 212(D)(5)

Individuals granted parole into the country under Section 212(d)(5) of the INA would be eligible AG members for SNAP if lawfully residing in the U.S. and:

- In receipt of disability benefits
- Has 40 qualifying quarters
- Has 5 years of qualified status
- Is under the age of 18.
- Is a veteran or in active military duty, including spouses and dependent children.
- Was born on or before 8/22/1931 AND was lawfully residing in the U.S. on or before 8/22/1996.

Individuals who were granted parole under Section 212(d)(5) for at least one year, and who entered the U.S. prior to 8/22/96 are eligible AG members for TANF. Those who enter the U.S. on and after 8/22/96 are not eligible for TANF unless the individuals are veterans or in active military duty. Veterans and military personnel can be eligible for TANF or Refugee Cash Assistance (RCA). (Refer to Section 2402.20.45 concerning veterans and active-duty military.)

Verification is established by viewing INS Form I-94 annotated with a stamp showing granting of parole under Section 212(d)(5) of the INA and a date showing granting of parole for at least 1 year or Form I-766 annotated "C11" or "A4".

2402.20.25 ASYLEES UNDER SECTION 208

Individuals granted asylum under Section 208 of the INA are eligible AG members for SNAP for 7 years after obtaining this status.

Asylees are eligible AG members for TANF or Refugee Cash Assistance (RCA). If the status is granted after the individual's entry into the U.S., eligibility begins on the date the status was granted (the date status was granted should be considered as the date of entry).

Verification of the asylee status includes INS Form I-94 annotated with a stamp showing granting of asylum under Section 208 of the INA or a grant letter from the Asylum Office of the INS. Form I-766 annotated "A5" indicates status as an asylee. The date of the form does not reflect when the status was granted. Request Form I-94, the grant letter, or the person's copy of a court order. Verify with USCIS if none of these are available.

2402.20.30 DEPORTATION WITHHELD UNDER SECTION 243(H)

Individuals who have had deportation withheld by an Immigration Judge under Section 243(h) of the INA are eligible AG members for SNAP for 7 years after obtaining this status. However, if these individuals meet one of the conditions that make qualified immigrants eligible (such as qualified status for 5 years), the individuals would be eligible indefinitely.

Individuals with a deportation withheld order are eligible AG members for TANF. An immigrant who has had deportation withheld under this status will have an Order of an Immigration Judge showing deportation withheld under Section 243(h) of the INA and date of the grant. Form I-766 annotated "A10" indicates deportation was withheld under Section 243(h) or removal withheld under Section 241(b) (3), but normally do not reflect the date of withholding. Request the person's copy of the court order. If not available, verification must be obtained from the USCIS.

2402.20.35 AMERASIAN IMMIGRANTS

Certain Amerasians from Vietnam, with their close family members, have been allowed entry into the U.S. in immigrant status through the Orderly Departure Program beginning March 20, 1988.

The individuals are eligible AG members for SNAP, TANF or Refugee Cash Assistance (RCA).

Acceptable documentation of this status is:

- I-94 indicating codes AM1, AM2, or AM3;
- I-551 indicating codes AM6, AM7, AM8;
- Vietnamese Exit Visa, Vietnamese Passport, or
- U.S. passport if stamped by the USCIS with the codes AM1, AM2, or AM3;
- Temporary I-551 stamp in foreign passport; or
- I-571 Refugee Travel Document

2402.20.40 CUBAN AND HAITIAN IMMIGRANTS

Cuban and Haitian entrants, as defined in Section 501(e) of the Refugee Education Assistance Act of 1980, are eligible AG members for SNAP, TANF or Refugee Cash Assistance (RCA).

NOTE: Cuban and Haitian Entrant is not an immigration status. A Cuban and Haitian Entrant could be legally considered a refugee, asylee, parolee, or legal permanent resident. See the policy sites for verifications to each possible legal status. The Cuban and Haitian Entrant status should be used in the eligibility, regardless of what the legal status is.

The 5-year limitation on LPRs would not apply to a Cuban and Haitian entrant. (f2)

2402.20.43 HMONG/LAO IMMIGRANTS (S)

Effective 11/1/98, any individual lawfully residing in the United States who was a member of the Hmong or Highland Laotian tribe at the time that the tribe assisted the United States personnel during the Vietnam era is an eligible AG member for SNAP.

The spouse and un-remarried dependent child(ren) of this immigrant are also eligible. The un-remarried surviving spouse of a deceased individual with this status is eligible as well.

2402.20.44 CROSS BORDER NATIVE AMERICANS (S)

Native Americans with treaty rights to cross the U.S. borders with Canada and Mexico, regardless of whether born on the Canadian or Mexican side of the border are eligible for SNAP effective 11/1/98.

2402.20.45 VETERAN OR ACTIVE-DUTY MEMBER OF THE ARMED FORCES

As explained in the previous sections, immigrants with certain USCIS classifications who would otherwise be subject to assistance limitations can be eligible if:

- veterans,
- on active duty in the military,
- have served minimum active-duty service requirements, or
- are spouses or dependent children of veterans or military personnel who died during active military duty.

The exemption for veterans also applies to individuals who served in the Philippine Commonwealth Army during World War II or as Philippine Scouts following the war.

An eligible veteran is a person who served in the active U.S. military, naval, or air service, and was released with a discharge characterized as honorable and not on account of alienage. Veterans should have received a full copy of DD Form 214 (Certificate of Release of Discharge from Active Duty) that contains the necessary information. An honorable discharge is denoted by the entry of "Honorable" in the "Character of Service" block of DD Form 214. If the evidence characterizes the

discharge as anything other than "Honorable", such as "Under Honorable Conditions", the individual and family members cannot be determined eligible based on the veteran exception. Eligibility based on veteran status cannot be established if the reason for discharge was based on alien status, lack of U.S. citizenship or other "alienage" reasons, or if the "Separation Code" block contains an entry JCP, KCP, SCP, or YCP. Those codes establish discharge based on alienage. If the individual attests to meeting the veteran requirements but is unable to present the appropriate discharge papers as documentation, the caseworker should contact the Veterans Affairs Regional Office.

The eligibility exception for veterans also applies to the Hmong and other Highland Lao tribal people who fought on behalf of the U.S. Armed Forces during the Vietnam conflict.

Persons who fulfill the minimum active-duty service requirements or their un-remarried surviving spouse and dependent children are also exempt from other alien requirements. Minimum active duty served by a person who initially enters service after 9/7/80 is 24 months of continuous active duty or the full period for which the person was called or ordered to active duty.

A person who is on active duty in the U.S. Armed Forces (other than active duty for training) is also not subject to the assistance limitations placed on immigrants in their classification. Documentation of active-duty status is the individual's service identity card (U.S. Form DD-02) which should be a green service identity card marked "Active" after the form number. A red service identity card marked "Reserved" is not evidence of active duty unless supported by a copy of the individual's current orders showing active duty, and not active duty for training. A blue (retiree) or beige (dependent) card is not evidence of active duty.

2402.20.47 BATTERED ALIEN SPOUSE/CHILD (S)

Certain aliens who have been subjected to battery or extreme cruelty in the United States by a family member are considered qualified aliens. Battered aliens who are not eligible under any other qualified status may be eligible for SNAP if lawfully residing in the U.S. and meet one of the following conditions:

- Are in receipt of disability benefits, OR
- Have 40 qualifying quarters, OR
- Have 5 years in qualified status, OR
- Are under age 18, OR
- Were born on or before 8/22/31, OR
- Are a veteran with an honorable discharge or who are on active duty. Applies to spouse and dependent children of veterans and active-duty personnel.

A battered alien with a connection to one of the preceding conditions also must meet four requirements as listed below.

Following are the four requirements which must be met to make a battered alien/child or parent a qualified alien:

- The USCIS (United States Citizenship and Immigration Service) or the EOIR (Executive Office for Immigration Review) has granted a petition or application filed by or on behalf of the alien, the alien's child, or the alien child's parents. To prove this, the applicant needs to present documentation of an INS-130 or an INA-360. After this is provided, INS must

- be contacted to verify there is an approved petition or application pending under 204(a)(1)(A)(B) or 244(a)(3) of the Immigration and Nationality Act; (contact the Help Desk for assistance in this requirement);
- The individual must have been battered or subjected to extreme cruelty in the United States by a spouse or a parent, or by a member of the spouse or parent's family residing in the same household as the alien and the spouse or parent consented to, or acquiesced in, the battery or cruelty;
 - The phrase "battered or subjected to extreme cruelty" includes but is not limited to being victim of any act or threatened act of violence, including any forceful detention, which results or threatens to result in physical or mental injury. Psychological or sexual abuse or exploitation, including rape, molestation, incest (if victim is a minor), or forced prostitution are considered acts of violence.
 - "Member of the spouse or parent's family" includes any person related by blood, marriage, or adoption to the spouse or parent of the alien, or any person having a relationship to the spouse or parent that is covered by the civil or criminal domestic violence status of the state.
 - There is a substantial connection between the battery or extreme cruelty and the need for SNAP; and
 - In determining whether there is a substantial connection between the battery or cruelty and the need for benefits the worker should look at some of the following questions as guidance:
 - Will the benefits enable the applicant/child or parent to become self-sufficient?
 - Will the benefits enable the abused individual(s) to escape the abuser?
 - Are the benefits needed due to a loss of financial support resulting from the applicant's, the child, and/or the parent's separation from the abuser?
 - Are the benefits needed for medical attention or mental health counseling because of the battery/abuse or cruelty?
 - Are the benefits needed to alleviate nutritional risk or need resulting from the abuse or following separation from the abuser?
 - The battered/abused alien, child or parent no longer resides in the same household as the abuser.

An applicant is not technically considered a qualified alien eligible for benefits until the battered/abused applicant or child, or parent ceases residing with the batterer/abuser. However, applicants will generally need the assurance of the availability of benefits to be able to leave their batterer/abuser and survive independently. Therefore, any relevant credible evidence supporting the claim of non-residency with the batterer/abuser should be accepted. Such examples would include, but not be limited to, a civil protection order requiring the battered/abuser to stay away from the applicant or the applicant's children or parent, employment records, utility or school records, an affidavit from a staff member at a shelter, family member's friends or other third parties with personal knowledge, or the battered applicant if no other sources are available.

If the battered/abused alien meets all four criteria requirements, then the alien is a qualified alien and eligible for benefits assuming all other eligibility criteria is met.

Qualified battered aliens who are sponsored are exempt from having the income and resources of their spouse deemed in their eligibility determination for a period of twelve months. After expiration of the one-year period, alien applicants continue to be exempt from the deeming requirements regarding the income and resources of the batterer only if the applicant can show that the battery or cruelty has been recognized in an order of a judge or administrative law judge. In addition, a substantial connection between the abuse or battery suffered by the applicant/child or parent and the need for the benefits being applied for must be shown as continuing to exist.

2402.20.48 VICTIMS OF SEVERE TRAFFICKING IN PERSONS

Victims of trafficking who are non-U.S. citizens are eligible for SNAP under the Trafficking Victims Protection Act of 2000 (Public Law 106-386). Severe forms of trafficking in persons is defined as Sex Trafficking which is the recruitment, harboring, transportation, provision or obtaining of a person for the purpose of a commercial sex act induced by force, fraud or coercion, or in which the person is forced to perform such act is under the age of 18 years; or Labor Trafficking which is the recruitment, harboring, transportation, provision or obtaining of a person for labor or services, through the use of force, fraud, or coercion, for the purpose of subjection to involuntary servitude, peonage, debt bondage or slavery.

In addition, minor children, spouses and in some cases the parents and siblings of victims of severe trafficking may also be eligible for benefits.

Victims of trafficking are issued T Visas by U.S. Citizenship and Immigration Service (USCIS). Eligible relatives of trafficking are entitled to visas designated as T-2, T-3, T-4, or T-5 (Derivative T Visas). In the case of an immigrant who is awarded a T Visa and who is under 21 years of age on the date the T Visa was filed, Derivative T Visas are available to the alien's spouse, children, unmarried siblings under 18 years of age on the date on which the alien's Visa application was filed as well as the parents of the alien victim. In the case of an alien who is awarded a T Visa and was 21 years of age or older on the date the T Visa application was filed, the Derivative T Visas are available to the alien's spouse and children.

Eligibility for SNAP may be verified through the HHS Trafficking Victim's toll-free number (1-866-401-5510). Since the law also confers potential eligibility for TANF or Refugee Cash Assistance (RCA), individuals with these Visas are also categorically eligible for SNAP.

2402.20.49 IRAQI AND AFGHANI SPECIAL IMMIGRANTS

Certain Iraqi and Afghan nationals have special immigrant status under section 101(a) (27) of the Immigration and Nationality Act (INA) and may be eligible for SNAP, TANF or Refugee Cash Assistance (RCA). Iraqi and Afghani Special immigrants are eligible for all benefits available to the same extent and for the same period as refugees pursuant to Section 207 of the Immigrations and Nationality Act.

Both Iraqi and Afghani special immigrants will either enter the U.S. as Lawful Permanent Residents (LPRs) with the special immigrant visa or will adjust to special immigrant status after entering the U.S. under another immigration status (such as an asylee or parolee). Therefore, unless the

immigrant is a qualified alien and is eligible under current program rules, the date of eligibility may or may not coincide with the special immigrant's date of entry.

This policy is based on the Department of Defense Appropriations Act of 2010 (Section 8120, P.L. 111-118) enacted on December 19, 2009.

2402.20.50 OTHER IMMIGRANTS, VISITORS, AND NON-IMMIGRANTS

Any other immigrants, including those who are undocumented, who are not specified in the previous sections, are not eligible for SNAP or TANF. It is important to remember that the eligibility restrictions and prohibitions apply only to the applicant's immigration status, not other family members. For example, a child who is a U.S. citizen may have parents who are undocumented.

If an immigrant alleges to be in a qualified immigrant status as defined in the previous sections, but is unable to present documentation, the Local Office is to advise him in writing of their obligation to contact the INS to obtain the documentation if not obtainable through using SAVE. The individuals must meet all eligibility requirements except the factor of citizenship/immigration status and Social Security numbers.

Visitors, tourists, foreign students, temporary workers, crewmen on shore leave, diplomats, members of foreign information media, exchange visitors, and so forth, who are lawfully admitted for specific periods of time and with no intention of establishing a permanent residence in the U.S.

These non-citizens would have the following types of documentation:

- I-94, Arrival - Departure Record;
- I-185, Canadian Border Crossing Card;
- SW-434, Mexican Border Visitor's Permit;
- I-186, Non-Resident Alien Mexican Border Crossing Card;
- I-95A, Crewman's Landing Permit; or
- I-184, Crewman's Landing Permit and Identification Card.

2402.20.55 SYSTEMATIC ALIEN VERIFICATION FOR ENTITLEMENTS (SAVE)

In addition to obtaining documentation from the AG (as discussed in Section 2402.20.05), the Local Office is required to verify each alien's immigration status with Systematic Alien Verification for Entitlements (SAVE). SAVE was established by the Immigration and Naturalization Service (INS) to implement a provision of the Immigration Reform and Control Act of 1986 which mandated direct verification of alien immigration status with INS. INS has undergone a name change to Citizenship and Immigration Services (CIS) under the Department of Homeland Security.

NOTE: SAVE procedures are not to be initiated for individuals who declare U.S. citizenship by birth or naturalization. Verification requirements for citizens are discussed in Sections 2402.15.00 and 2402.15.05.

2404.00.00 PROVIDING A SOCIAL SECURITY NUMBER

Each applicant must, as a condition of eligibility, furnish their Social Security Number (SSN). A verbal statement from the individual or authorized representative is sufficient to meet this requirement. If the SSN is unknown or has never been obtained, the individual must apply for an SSN through the local Social Security Administration (SSA) office.

The applicant should be informed that when applying for SNAP providing the Social Security Number (SSN) of each household member is voluntary and that failure to provide the SSN will result in the denial of SNAP to everyone who doesn't provide this information.

The SSN of an AG member who is not a participating member of the AG but whose income or resources are included in the budget, is required for data exchange purposes.

An applicant/recipient who does not have an SSN or who cannot remember the SSN must contact the SSA and apply for a number.

If any applicant/recipient shows multiple cards for himself to the DFR, it is to be reported to the local SSA District Office for investigation. The same procedure applies if it is suspected that multiple SSNs exist.

For more information on individuals who are and are not required to provide a social security number please refer to section 3205.00.00.

2404.15.00 HOSPITAL ENUMERATION

The notice provided by hospitals indicating that an individual applied for an SSN is sufficient verification of compliance with eligibility requirements only if the notice (SSA-2853) contains the applicant's name and is signed and dated by a hospital representative and includes the title of the representative.

2404.20.00 EXCEPTION TO PROVIDING/APPLYING FOR A SSN (S)

The SSN requirement may be waived for the month of application for individuals in expedited households. These individuals must apply for or provide a SSN prior to the first full month of eligibility unless good cause exists.

Refer to Section 2404.20.05)

EXCEPTION: AGs who receive combined benefits will have until the 30th day to provide verification.

Individuals who have good cause as determined by the caseworker for failure to apply for a SSN are eligible for one month in addition to the month of application. For example, if the AG applies on January 15, and is eligible for January, the re-evaluation of good cause begins March 1. Good cause must be evaluated each month for the individual to continue to be eligible.

If the AG is unable to provide proof of application for an SSN for a newborn, the SSN requirement will be waived until the next recertification or six months from the month the baby was born, whichever is later. The AG should be informed of this requirement when the baby is added to the case. If the AG is unable to provide the newborn's SSN or proof of application by the end of the waiver period, the worker must determine if good cause exists. Refer to Section 2404.20.05.

Categorically eligible AGs are assumed to have fulfilled this requirement. No further verification is required.

2404.20.05 SOCIAL SECURITY NUMBER GOOD CAUSE DETERMINATION (S)

To determine if good cause exists for failure to comply with the requirement to apply for or provide an SSN, the eligibility worker shall consider information provided by the AG or SSA. Documentary evidence or collateral information indicating that the AG member has applied for an SSN or made every effort to supply information to complete the application is considered good cause for not complying timely with the requirement. Good cause must be determined monthly for the member to participate as a member of the AG.

Good cause does not include delays due to illness, lack of transportation, or temporary absences, because SSA makes provisions for mailing applications in lieu of applying in person. If the AG member can show good cause why an application for a SSN has not been completed in a timely manner (for example, obtaining an out-of-state birth certificate), that person shall be allowed to participate for one month in addition to the month of application.

2404.25.00 REFUSAL TO COMPLY WITH SOCIAL SECURITY REQUIREMENT

Penalties may be assessed when an individual does not apply for, or provide, an SSN. These penalties are discussed in the following sections.

2404.25.05 PENALTIES FOR SSN NON-COMPLIANCE

The individual who does not comply with the SSN requirement is an ineligible AG member. The individual is not counted in the AG size, but a portion of the individual's income and expenses is counted. Resources count in their entirety. This sanction will continue until the person who has failed to comply comes into compliance with the SSN requirement.

2404.25.10 PENALTIES FOR SSN NON-COMPLIANCE (C)

The refusal of an applicant to provide or apply for an SSN, results in their ineligibility. This ineligibility will continue until the person who has failed to comply comes into compliance with the SSN requirement.

When the ineligible individual is a parent or sibling required to be included in the AG, the ineligible individual's income and resources must be considered when determining the financial eligibility of the remaining AG members.

When the ineligible person is the only participating person or dependent child in the AG, the entire AG is ineligible for TANF as there is no eligible child.

2404.30.00 VERIFICATION OF SOCIAL SECURITY NUMBER

If verification does not occur through interface, the eligibility system will generate task T0286 SVES SSN Verification - SSN not in SSA File. The eligibility worker must obtain verification of the individual's SSN to ensure the correct number is being submitted for verification. The following documentation is acceptable:

- SS card.
- Correspondence from SSA containing the individual's name and account number (if the number has an A, J, M, or T suffix, this is the SSN).
- A Social Security check issued on the individual's own account number.
- A Medicare card issued on the individual's own account number (if the number has an A, J, M, or T suffix, this is the SSN); or
- A SSA certificate of award which will contain a claim number (if the number has an A, J, M, or T suffix, this is the SSN).

The eligibility worker must establish that Social Security coverage is provided under the individual's own account number and not someone else's with the individual as a beneficiary.

Once verification is obtained, the eligibility worker enters a verification code in the eligibility system.

2406.00.00 RESIDENCY

To receive assistance, all individuals must be residents of Indiana. Specific program requirements are explained in the following sections.

2406.05.00 RESIDENCY OF HOMELESS INDIVIDUALS

Homeless individuals and residents of public or private nonprofit shelters for the homeless and/or Domestic Violence victims located in Indiana meet Indiana residency requirements. An otherwise eligible individual must not be required to reside in a permanent dwelling or have a fixed mailing address. (f10)

2406.10.00 RESIDENCY REQUIREMENTS (S)

Residency requires the intent to reside either permanently or temporarily in the state; however, individuals in the state solely for vacation purposes are not considered residents. (f13)

Residency requirements do not have to be assessed for categorically eligible AGs.

2406.15.00 RESIDENCY REQUIREMENTS (C)

A resident of Indiana is one who is living in Indiana voluntarily with the intention of making a home here and not for a temporary purpose. Residence does not depend upon the reason for which the individual entered Indiana, except insofar as it may bear upon whether he is here voluntarily or for a temporary purpose. Under this definition, the child is a resident of the state in which the caretaker relative is a resident.

Individuals who are receiving assistance from another state while in Indiana are presumed to be residents of that state. Verification of the termination of assistance from that state is needed to establish eligibility in Indiana.

An individual visiting a relative in Indiana would not be an Indiana resident. However, migrants and itinerant workers moving from state to state for employment purposes, and homeless individuals, meet the residency requirement and may receive assistance if otherwise eligible.

Additionally, residents of Indiana who leave the state for shelter from Domestic Violence are to be considered Indiana residents unless it is specifically stated that there is no intention of returning to Indiana.

2406.25.00 TEMPORARY ABSENCE FROM INDIANA

Residence is retained until abandoned. Temporary absence from Indiana, with subsequent returns to the state or intent to return when the purpose of the absence has been accomplished, does not interrupt continuity of residence.

See also Temporary Absence for TANF and SNAP households in Section 3205.05.10. Assistance cannot be discontinued when an individual leaves the state temporarily and no other state recognizes them as a resident for assistance purposes during the absence.

2406.30.00 PERMANENT ABSENCE FROM INDIANA

If the recipient leaves Indiana with the intent of establishing residence in another state, assistance is to be discontinued.

2406.35.00 RESIDENCY VERIFICATION (S)

For SNAP, residency documentation is only required if the client's current state of residence is questionable. If the address of a client is questionable, please see 2407.00.00. Documentation that provides a name and address, such as the following, may be used to verify residency:

- driver's license.
- school records.
- other forms of I.D.
- employment records.
- church records.

- rent/mortgage receipts and/or utility bills.
- local postal record; or
- written statement from a third party.

In the event no written documentation is available, a collateral contact such as the following may be used:

- landlord.
- neighbor.
- utility company.
- school.
- shelter manager; or
- employer

2406.40.00 RESIDENCY VERIFICATION (C)

For TANF residency must be verified and documented. Documentation that provides a name and address may be used to verify residency:

- driver's license.
- school records.
- other forms of I.D.
- employment records.
- church records.
- rent/mortgage receipts and/or utility bills.
- local postal record; or
- written statement from a third party.

In the event no written documentation is available, a collateral contact such as the following may be used:

- landlord.
- neighbor.
- utility company.
- school.
- shelter manager; or
- employer

2407.00.00 QUESTIONABLE ADDRESS

When the eligibility worker becomes aware that the address most recently reported by the AG may not be its residence, resolution of this discrepancy is required. The eligibility worker may become aware of these discrepancies through such circumstances as:

- Their own observations; or
- The AG's mail is returned to the DFR with notations indicating that the addressee does not reside at that location.

The fact that the AG is not residing at the last reported address does not render the AG ineligible for assistance, but it is an indication that further investigation is required.

The steps required to resolve this discrepancy are described below:

- Send the AG a pending checklist asking for proof of current address of residence and household composition. Send this notice to the last known address within 10 days of the date the discrepancy.
- If there is no response and the pending checklist is not returned to the DFR, send a notice of eligibility to the last known address, notifying the AG that benefits will be cancelled due to "failure to verify information necessary to determine eligibility such as identity, assistance group composition, resources and/or income". The termination is effective the first of the month after the date advance (13-day) notice is sent.
- If the pending checklist is returned by the Post Office, the eligibility worker should check the case file to ensure that the form was sent to the correct address. If the form was sent to the correct address, and the pending checklist is returned by the Post Office indicating no known forwarding address, send a notice of adverse action to the last known address.
- If the address was incorrect, and the eligibility worker still has reason to believe the AG does not live at the reported address, repeat the procedures in the paragraph above.

2408.00.00 IDENTITY (S)

The identity of the individual making application must be established. If an authorized representative applies on behalf of a household, the identity of both the authorized representative and the individual making application must be established.

2408.05.00 VERIFICATION OF IDENTITY (S)

Identity may be verified by using any type of readily available documentation or, if this is unavailable, through a collateral contact. Examples of acceptable documentation include, but are not limited to, the following:

- Driver's license
- Work or school I.D.
- Voter registration card
- Wage stubs
- Birth certificate
- I.D. for health benefits or for any assistance or social services program

Note: While SSN match is sufficient for expedited benefits before ongoing benefits can be authorized a more permanent form of identity verification from the list above is required.

Official photo ID, such as driver's license or state ID may stand alone as a sufficient verifier of identification. If other, non-photo sources of identification are utilized, more than one source should be obtained and used in combination with the SSA data match to verify identity.

2410.00.00 AGE

All assistance programs have age related requirements. Age may be either a requirement for eligibility, a requirement for special budget considerations, or a requirement for an exemption from employment and training activities.

2410.05.00 DEFINITION OF A CHILD (C)

To be considered a child for program eligibility purposes, an individual must be under the age of 18 and unmarried, divorced or separated.

A married minor is, therefore, not treated as a child in the TANF eligibility determination. The married minors are excluded from the TANF AG unless participating as the parent/caretaker relative of a dependent child.

2410.05.25 VERIFICATION OF AGE (C)

Acceptable sources of verification of age include, but are not limited to, the following:

- Birth certificate or
- Health department records, including data exchange interface with the Department of Health; or
- Other credible sources, including:
 - hospital records
 - physician's records
 - Bureau of Vital Statistics
 - baptismal, confirmation, or other church records
 - passport
 - naturalization papers
 - immigration papers
 - alien registration card
 - court records, including adoption records, in which the child's age has been noted.
 - records of social agencies (including the Local Office)
 - insurance company records
 - school records

2410.10.00 AGE OF ELDERLY INDIVIDUALS (S)

Individuals who are or will be 60 in the month of application are considered "elderly". These individuals may have medical expenses deducted and are eligible for special budget considerations (uncapped shelter, not subject to gross income limits).

2410.10.05 VERIFICATION OF AGE FOR THE ELDERLY (S)

Verification of age is not required for SNAP unless it is questionable.

2414.00.00 SSI STATUS

In some situations, an individual's benefit status with the Supplemental Security Income (SSI) program influences their non-financial eligibility. The following sections discuss these situations.

2414.05.00 SSI RELATED INELIGIBILITY (C)

An individual is ineligible for Cash Assistance for any month in which an SSI benefit is received. (f36)

When the only dependent child would be eligible for TANF if the only dependent child were not an SSI recipient, the parent or other caretaker relative may be eligible for TANF as a one person AG.

2414.10.00 SSI 1619 STATUS

Section 1619 of the Social Security Act provides an incentive to the blind or disabled SSI recipient to continue work when the recipient's earned income reaches levels that would otherwise jeopardize eligibility. Individuals in 1619(a) status receive reduced SSI benefits, while individuals in 1619(b) status receive no SSI benefits.

A recipient's 1619-SSI status is verified through an interface with the SSA. An individual's SSI status is automatically updated on the eligibility system and the eligibility worker is notified of the update through an alert.

2414.10.05 CATEGORICAL ELIGIBILITY (S)

Any AG in which all AG members are certified as eligible for SSI, TANF or a combination of both are categorically eligible for SNAP. Individuals are considered certified for TANF if the individual is considered part of the AG. Members not receiving a benefit because of the 24-month limit, or members with a voluntary quit penalty are considered part of the AG. Members who have a TANF sanction for IMPACT or IV-D non-compliance are not considered part of the AG or part of the TANF AG.

Categorically eligible AGs are eligible for SNAP without verification of resources, income, SSN, residency, or sponsored alien status because the verifications obtained when TANF and SSI were approved are below the SNAP guidelines.

Categorical eligibility still exists for SSI individuals in 1619 status regardless of receipt or non-receipt of SSI payments. However, individuals who are suspended from receiving SSI benefits because of noncompliance with Drug Addiction and/or Alcoholism (DAA) treatment requirements cannot be considered categorically eligible for SNAP. Eligibility for suspended cases would be

determined without including an SSI amount until the suspension period ended and benefits are resumed.

The following persons will not be included in AGs that are otherwise categorically eligible:

- Ineligible aliens.
- Ineligible students.
- Institutionalized members.
- Disqualified AG members.

Any AG in which all AG members receive assistance in the form of non-cash TANF funded benefits or services are Broad-Based Categorically Eligible (BBCE) for SNAP benefits. An AG is not considered BBCE if any member of the assistance group is deemed disqualified from the SNAP program for IPV, voluntary quit penalty, and/or felony drug conviction.

2414.10.15 1619 STATUS (C)

An individual who has 1619(a) status continues to receive an SSI benefit. This individual is ineligible to receive Cash Assistance due to the receipt of SSI.

An individual who has 1619(b) status no longer receives an SSI benefit and is not automatically excluded from membership in the Cash Assistance AG determination.

2420.00.00 RESIDENCE IN THE HOME OF A SPECIFIED RELATIVE (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

An otherwise eligible child must be **living with** a person having a specified degree of relationship, in a place of residence maintained by one or more of such relatives as their own home. (f65) Once this relationship is established, the specified relative will be denoted as the parent or other caretaker relative.

2420.05.00 RELATIONSHIP OF RELATIVE TO CHILD (C)

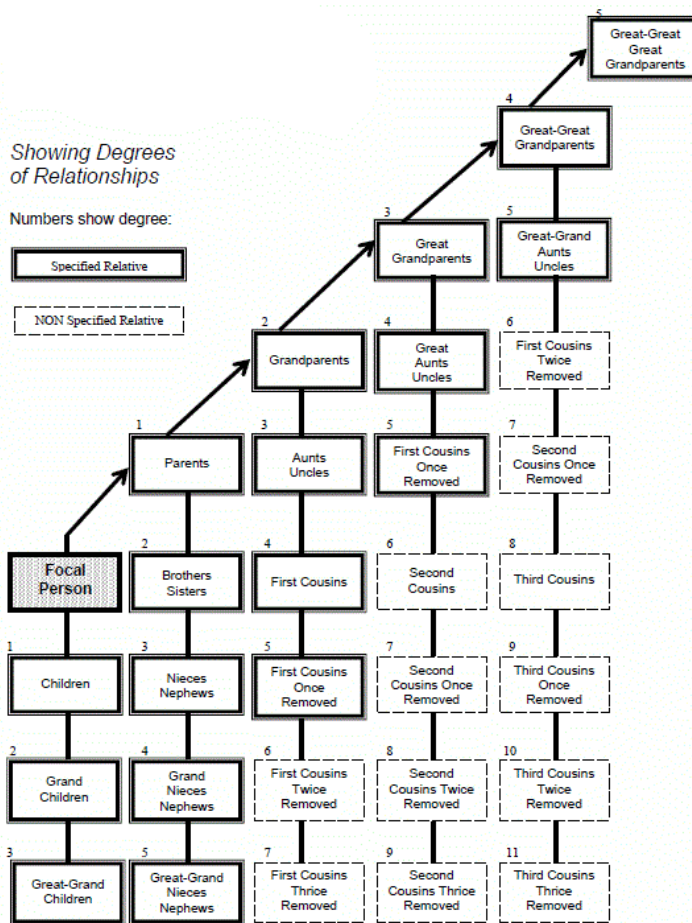
Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

The individual with whom the child resides must be related to the child as specified in the following groups:

- Mother;
- Father, legal or biological;
- Any blood relative within the fifth degree of relationship, including, but not limited to, those of half-blood, including first cousins, first cousins once removed, nephews, nieces, and individuals of preceding generations as denoted by prefixes of grand, great, great-

great, or great- great-great (this group includes the sister, brother, aunt, and uncle of the child); (These relatives are indicated in the following table by the numbers 1-5.)

- Stepfather, stepmother, stepbrother, and stepsister; NO OTHER 'STEP' RELATIONS QUALIFY. (The parent of the stepparent does not meet this degree of relationship. There is no blood relationship, nor can this relationship be established through marriage);
- An individual who legally adopts a child or the child's parent, as well as the natural and other legally adopted children and other relatives of the adoptive parents; and
- Legal spouses of any individuals named in the five (5) above groups, even though the marriage was terminated by death or divorce. (f66)



When the parental rights of a parent are terminated, that parent cannot be a specified relative unless there is another specified relationship to the child. For example, a child could be adopted by grandparents. The child and the birth parent would become siblings which is another specified relationship.

A guardian may receive assistance **ONLY** when such person is a relative listed above **AND** the child lives with that person.

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

It is the responsibility of the applicant/recipient to assist the eligibility worker to verify the degree of relationship between a child and a specified relative. Verifications are required for each link in the relationship chain. For instance, the child's parentage and their parent's parentage would be needed to establish the relationship of a child to the grandparent. When conducting a redetermination, staff must ensure that all relationships between a child and relatives (especially the child and specified relative) are properly verified and documented within the case.

The relationship of a child to a relative listed in the previous section, except for an alleged father, is verified when the eligibility worker either:

- Sees the child's birth certificate (data exchange interface with the Department of Health is equivalent to the Birth Certificate), or
- Obtains verification from two of the sources listed below, when the birth certificate is not seen:
 - Hospital records established at the time of birth (including a hospital issued birth certificate);
 - Physician's records;
 - Marriage records;
 - Court records, including adoption records;
 - Social Security Administration records;
 - Church documents, such as baptismal certificates;
 - Passport;
 - Immigration records;
 - Naturalization records;
 - School records;
 - Records of social agencies (including the Local Office); or
 - Signed statement from an unrelated reliable person having specific knowledge about the relationship of the child to the specified relative.
 - For refugee or other eligible non-citizen immigration status applicants, the I-94 will suffice as suitable documentation of familial relationship if there is no birth certificate or related documentation available.

2420.05.05.05

DEFINITION OF PRESUMED BIOLOGICAL FATHER (C)

Within the C category, the policy stated in this section applies to both Two-Parent TANF and Regular TANF.

Verification of the relationship of a child to an alleged father is contingent upon Indiana law used for establishing paternity.

IC 31-14-7-1 states that a man is presumed to be a child's biological father if:

- He and the child's biological mother are or have been married to each other and the child is born during the marriage or within 300 days after the marriage is terminated by death, annulment, or dissolution;

- He and the child's biological mother attempted to marry each other by a marriage solemnized in apparent compliance with the law, even though the marriage is void under IC 31-11-8-2, IC 31-11-8-3, IC 31-11-8-4,
- or IC 31 11-8-6 or voidable under IC 31-11-9, and the child is born during the attempted marriage or within 300 days after the attempted marriage is terminated by death, annulment, or dissolution; or
- The man undergoes a genetic test that indicates with at least a ninety-nine percent (99%) probability that the man is the child's biological father.

2420.05.05.10 PATERNITY ACKNOWLEDGEMENT (C)

Within the C category, the policy stated in this section applies to both Two-Parent TANF and Regular TANF.

If there is not a presumed biological father, there is a rebuttable presumption that a man is the child's biological father if, with the consent of the child's mother, the man:

- Receives the child into the man's home.
- Openly holds the child out as the man's biological child.

The circumstances under this section do not establish the man's paternity. (A man's paternity may only be established as described in IC 31-14-2-1.) (f66a)

When a child is living with a paternal relative, the Local Office must verify the child's relationship to the father to establish the specified relationship of the relative.

2420.05.05.15 PATERNITY BY AFFIDAVIT

A man is a child's legal father if the man executed a paternity affidavit in accordance with IC 16-37-2-2.1 and the paternity affidavit has not been rescinded or set aside under IC 16-37-2-2.1.

2420.10.00 THE "LIVING WITH" DEFINITION (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

The child must be living with a specified relative (as defined in Section 2420.05.00) in a place of residence maintained as their own home. A home is the family setting maintained or in the process of being established by the parent or relative, as evidenced by assumption and continuation of responsibility for day-to-day care of the child by the relative with whom the child is living. (f67) A home exists so long as the relative exercises responsibility for the care and control of the child, even though either the child or the relative is temporarily absent from the customary family setting. (f68)

Within this interpretation, the child is living with a relative even though:

- The child is under the jurisdiction of the court (for example, receiving probation services or protective supervision); or
- Legal custody is held by an agency that does not have physical possession of the child.

Placement may be made by either state or out-of-state courts or agencies.

The primary responsibility of the DFR is to establish that the applicant is, in fact, exercising primary responsibility for the care and control of the child.

2420.10.05 VERIFICATION OF LIVING WITH (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

The "living with" requirement may be satisfied by the applicant's/recipient's statement unless discrepant information exists.

If there is a question whether the child is living with a relative, verification may be obtained from other sources based on the individual situation. Such sources include, but are not limited to:

- Seeing the child in the home
- School records
- Childcare provider's records
- Landlord's statement
- Hospital, clinic, or physician's records
- Social Security or other benefit records
- Church records
- Court support order
- Child welfare records
- Signed statement from a reliable individual having personal knowledge of the child living with the specified relative.

2420.15.00 TEMPORARY ABSENCE FROM THE HOME (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

Absence of the recipient child or parent/caretaker relative from the home for limited periods of time (f69) does not affect eligibility, provided that:

- The absent member intends to return to the home by the end of the payment month; and
- The parent/caretaker relative continues to exercise responsibility for the care and control of the child.

2420.20.00 CHILDREN WHO REMAIN HOSPITALIZED AFTER BIRTH (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

Children who remain hospitalized following birth in order to receive medical care are not eligible for assistance in the above categories.

2420.25.00 UNSUITABLE HOME (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

An otherwise eligible child may not have assistance denied or discontinued because the home in which he resides is considered unsuitable due to the neglect, abuse, or exploitation of the child. The home shall be considered suitable until such time as the court has ruled it unsuitable and, because of such action, the child is removed from the home.

2420.30.00 OBTAINING PHYSICAL CUSTODY TO ESTABLISH TANF ELIGIBILITY (C)

The policy stated in this section affects only the Two- Parent TANF and Regular TANF categories of cash assistance. It applies to all assistance groups whose eligibility is determined under those categories.

When a person applies for TANF cash assistance, and at the proposed addition of a child to an existing assistance group, the child's current living arrangement (and the reason for it) must be reviewed to determine whether the child is living with the adult for the sole purpose of qualifying for TANF cash assistance, which is prohibited. (f70)

This eligibility criterion is considered to be met without further investigation when the child is in the physical custody of a parent or other specified relative who also has sole legal custody or when there is sufficient documentation to establish that:

- The child resides with a parent and no other parent is known.
- The child resides with a non-parent caretaker relative and the only known parent is deceased or cannot be located.
- The child resides with a non-parent caretaker relative and both parents are deceased or cannot be located.
- The child resides with a non-parent caretaker relative, and one parent is deceased and the other parent's whereabouts are unknown.
- The child resides with a non-parent caretaker relative after placement in the relative's home because of parental neglect or abuse.

Note: A "known" parent, in this context, is defined as the child's undisputed mother or father as established legally, biologically, or informally. When two men claim paternity or have been named as the child's father, there is no "known" father.

If one of the above situations exists, the caseworker is to indicate in the eligibility system that the physical custody criterion is met by confirming custody of child was not attained to receive TANF.

Further inquiry will be necessary if none of the circumstances listed above apply. The first step involves asking the current caretaker relative why the child is living with them and when the living arrangement began. At this point, the eligibility system will be coded "Y" for physical custody only if the caretaker states that the child did, in fact, begin living with him them to obtain or increase TANF cash assistance.

If the current living arrangement has been in place for three months or more prior to the application for assistance, a presumption can be made that physical custody was not obtained for the purpose of establishing eligibility for TANF cash assistance. Verification in these circumstances may be limited to documenting the length of time the caretaker relative and the dependent child have been together. Verification can be obtained from another relative, a friend or neighbor having knowledge of the family history, school, medical or religious records or other legitimate sources.

When the child and the specified relative have been living together less than three months the person with whom the child previously lived should be located for corroboration. Once there is sufficient verification that the child does not currently live with the parent or caretaker to acquire benefits, the eligibility system can be coded "N" for physical custody. The reason for the change in physical custody as well as other pertinent information (dates, individuals contacted, etc.) should be entered on the eligibility system and all correspondence and collateral documents filed in the case file.

If a non-parent caretaker relative has physical custody of the dependent child and the living arrangement is not long- term, the situations of both absent parents must be addressed as indicated above.

The provision of the TANF benefit is not to be delayed or denied because the child's previous caretaker failed to provide verification or could not be reached. Verification that physical custody was or was not obtained for the purpose of qualifying for TANF cash assistance also may include (but is not limited to):

- A court order addressing physical custody of the child.
- Documentation from Child Protective Services indicating that the child has been placed with the current caretaker relative
- A statement from a professional person having knowledge of the family's situation.
- A statement from a friend, neighbor or family member verifying or refuting the current caretaker relative's stated reason for acquiring physical custody.

The physical custody field on the eligibility system is coded "Y" only when there is documented evidence that the child lives with the caretaker relative for the purpose of qualifying for TANF cash assistance. TANF cash assistance will fail for the child. The caretaker relative will also be ineligible for benefits unless there is another dependent child in the caretaker's assistance group who meets the physical custody requirement and is otherwise TANF cash assistance eligible.

2422.00.00 INSTITUTIONAL STATUS

An institution, as defined by federal regulation, is an establishment that furnishes (in single or multiple facilities) food, shelter, and some treatment or services to four or more persons unrelated to the proprietor.

2422.05.00 RESIDENTS OF INSTITUTIONS (S)

Residents of institutions, with certain exceptions, are not eligible to participate in the SNAP program. Individuals are considered residents of institutions when the institution provides them with the majority of their meals (50% of three meals or at least two meals a day) as a part of its normal services.

Students who purchase a majority of their meals at one of a school's facilities are considered residents of an institution regardless of whether obtaining meals at a school facility is mandatory or optional. (Refer to Section 3210.15.35 for definition of eligible student.)

Individuals who do not receive their meals from an authorized institution and prepare their own food or are participating in a delivered meals program or a communal dining program, are eligible for SNAP on the factor of residency.

2422.05.05 EXEMPTIONS FROM INSTITUTIONAL PROVISIONS (S)

The following individuals residing in group facilities are residing in eligible institutions and are eligible for SNAP consideration:

- Any narcotics addict or alcoholic who resides at a public or private non-profit facility or treatment center under the supervision of a drug alcohol treatment and rehabilitation program.
- Residents of federally subsidized housing for the elderly under either Section 202 of the Housing Act of 1959 or Section 236 of the National Housing Act.
- Certain blind and disabled individuals as defined in Section 3210.10.25 who live in authorized small group living arrangements.
- Persons temporarily residing in a shelter for battered persons (such individuals shall be considered individual household AGs for purposes of applying for and participating in the program).
- Residents of public or private nonprofit shelters for homeless individuals.

2432.05.00 REQUIREMENTS FOR REFUGEES (C)

The policy stated in this section only applies to the Refugee Cash Assistance category.

Eligibility under the TANF program must be determined for a refugee who applies for Cash Assistance. If the refugee is not eligible for TANF cash assistance, eligibility is then determined for the Refugee Cash Assistance Program.

In addition, the eligibility worker must refer refugees who are 65 years of age or older, or who are blind or disabled, to the SSA to apply for assistance under the SSI program.

Cash Assistance is to be furnished to eligible refugees until eligibility under the SSI program is determined.

2436.00.00 CHILD SUPPORT PARTICIPATION (C)

Within the C category, the policy stated in this chapter only applies to Two-Parent TANF and Regular TANF.

Certain individuals must cooperate with child support enforcement as a condition of eligibility.

The purpose of the Child Support Program is to identify and locate absent parents, establish paternity, and obtain child support. In effect, the Child Support program:

- Promotes greater financial responsibility of parents toward their children; and
- Provides a support collection service to reduce dependency upon public funds.

The eligibility worker must thoroughly explain to applicants, recipients, and non-recipient parents/caretaker relatives the IV-D requirements as related to eligibility, and the consequences involved of noncooperation. The Rights and Responsibilities are incorporated in the application, which contains an explanation of cooperation, assignment, and penalties for non-cooperation. Refer to Section 2436.20.05.

2436.05.00 CHILD SUPPORT ENFORCEMENT REQUIREMENTS (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

Child support enforcement activities include the assignment of rights to support and cooperation in obtaining support. These requirements are discussed in the following sections.

2436.05.05 ASSIGNMENT OF RIGHTS TO SUPPORT (C)

The policy stated in this section applies only to the Two- Parent TANF and Regular TANF categories of assistance.

All applicants/recipients must assign their rights to child and spousal support to the Child Support Bureau (f92) regardless of whether support is currently being paid or whether paternity has been established.

The applicant's signature on the application serves to assign all current and pending support payments due or any participating member of the AG, and any arrearage that accrues while receiving TANF. The assignment date is the date of application. The child support collection date becomes effective the first of the month following the month in which the eligibility worker acts on the case. For example, if application is made 8/29/94, and the case was acted upon by the

eligibility worker in September, the collection date would be 10/1/94. TANF benefits would be effective 9/1/94. The only individual who may legally assign support rights is the parent/caretaker relative. If an individual other than the parent/caretaker signs the application, a separate assignment of support rights must be obtained from the parent/caretaker.

One of the results of this assignment is that the payment of all child and spousal support to which the AG is entitled, is made to the Division of Family Resources rather than to the TANF recipient. All support payments must be reported and paid to the Child Support Bureau. The DFR is responsible for the conversion of child support payments to the Child Support Bureau as soon as possible after eligibility is established.

2436.05.10 COOPERATION IN OBTAINING SUPPORT (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

Each applicant for or recipient of assistance or non- recipient parent/caretaker relative, unless exempt as described in Section 2436.10.05, is required to cooperate in:

- Identifying and locating the parent of a child for whom assistance is requested.
- Establishing the paternity of a child born out of wedlock for which assistance is requested.
- Providing complete information required to obtain support.
- Obtaining support payments for the applicant/recipient and for a child for whom assistance is requested; and
- Obtaining any other payments or property due the applicant/recipient or the child for whom assistance is requested.

Cooperation includes the following:

- Appearing at the offices of the child support agency as necessary, to provide verbal or written information or documentary evidence known to be possessed (or reasonably obtainable) that is essential to obtaining support.
- Appearing as a party to or witness at court or other hearings or proceedings
- Providing information, or attesting to the lack of information, under penalty of perjury
- Forwarding any support payments received after the assignment has been executed to the designated child support agency.

2436.05.10.05 CHILD SUPPORT COOPERATION REQUIREMENTS (C)

Information is to be provided about each absent parent named as a parent of the child. This includes any alleged, acknowledged, or legal parent.

When a minor parent is included as the eligible caretaker in the TANF AG, cooperation is required in providing information about the parent of the minor's child as well as the parent(s) of the minor parent who do not reside with them.

2436.10.00 CHILD SUPPORT COOPERATION EXEMPTIONS (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

A recipient parent/caretaker or non-recipient parent/caretaker may be exempt from cooperation requirements if certain conditions exist, or if there is good cause for failing to cooperate. These exemptions are discussed in the following sections.

2436.10.05 AUTOMATIC CHILD SUPPORT EXEMPTIONS (C)

Cases which fall under any of the following categories are automatically exempt from cooperation requirements:

- Documentation exists of the verified death of the absent parent.
- The parent is living in the home.
- The absent parent's parental rights have been involuntarily terminated by court order.
- The parent/caretaker relative receives TANF based solely upon the only child's receipt of SSI benefits.
- The child was adopted by a single parent and is living with that parent.
- The parent of the minor TANF parent resides with the AG. This exemption exists only during the period of shared residence.

For Two-Parent TANF and Regular TANF there is no exemption from assignment or collection of child support paid on behalf of recipient children or adults. An exemption granted from pursuit of support against one absent parent does not automatically exempt the entire case.

In the event the case involves more than one absent parent, all absent parents must qualify for an exemption to exempt the entire case. If one absent parent in the case and their child qualifies for an exemption, while other absent parents in the case and their children do not, the normal procedures for completing and processing information regarding the nonexempt absent parent are to be followed.

2436.10.10 CHILD SUPPORT GOOD CAUSE EXEMPTIONS (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

A recipient parent/caretaker relative or non-recipient parent/caretaker relative may have good cause for refusing to cooperate in child support enforcement activities, and thus be exempt from the cooperation requirement. Good cause exists when cooperation would be against the best interests of the child.

Each recipient parent/caretaker relative or non-recipient parent/caretaker relative subject to the cooperation requirement is to be informed of the right to claim good cause prior to the requiring of cooperation. If the recipient parent/caretaker relative or non-recipient parent/caretaker relative wishes to make a claim, then the parent/caretaker must provide corroborative evidence

to establish the existence of the good cause circumstance and, if requested, provide sufficient information to permit the DFR to investigate.

Assistance is not to be denied, delayed, or discontinued depending upon a good cause claim determination on cooperation, if all other eligibility requirements are met.

The Child Support Bureau will not undertake activities to establish paternity or to secure support when notified that an individual has claimed good cause.

The determination of whether good cause exists is to be made by the DFR within 45 days of the date on which the good cause claim is made.

2436.10.10.05 CHILD SUPPORT GOOD CAUSE CIRCUMSTANCES (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

Good cause may be established if cooperation by the recipient parent/caretaker relative or non-recipient parent/caretaker relative would be against the best interests of the child only if:

The recipient parent/caretaker relative's or non-recipient parent/caretaker relative's cooperation in establishing paternity or securing support can reasonably be anticipated to result in:

- Physical harm to the child for who support is to be sought.
- Emotional harm to the child for who support is to be sought.
- Physical harm to the parent/caretaker relative with whom the child is living, which reduces the parent/caretaker relative's capacity to adequately care for the child; or
- Emotional harm to the parent/caretaker relative with whom the child is living, of such nature or degree that it reduces the parent/caretaker relative's capacity to adequately care for the child.
- Physical or emotional harm to either of the child's biological parents.

Proceeding to establish paternity or to secure support would be detrimental to the child due to the existence of **at least one of the following circumstances:**

- The child for whom support is sought was conceived because of incest or forcible rape.
- Legal proceedings for the adoption of the child are pending before a court of competent jurisdiction; or
- The parent is currently being assisted by a public or licensed private social agency to resolve the issue of whether to keep the child or to relinquish them for adoption **and** the discussions have not gone on for more than three months.

2436.10.10.10 CHILD SUPPORT GOOD CAUSE CONSIDERATIONS (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

Physical and emotional harm must be of a serious nature to justify a finding of good cause.

Emotional harm is based upon demonstration of an emotional impairment that substantially affects the individual's functioning. The following factors are to be considered when emotional harm to the child, recipient parent/caretaker relative, non-recipient parent/caretaker relative or child's parent(s) not in the household is claimed:

- The present emotional state of the person subject to emotional harm.
- The emotional health history of that person.
- The intensity and probable duration of the emotional upset.
- The degree of cooperation required by the recipient parent/caretaker relative or non-recipient parent/caretaker relative; and
- The extent of involvement of the child in paternity establishment or support enforcement activities.

2436.10.10.15 CHILD SUPPORT GOOD CAUSE CORROBORATIVE EVIDENCE (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

The SF 4149 Notice of Right to Claim Good Cause should be provided to any recipient parent/caretaker relative or non-recipient parent/caretaker relative claiming or inquiring about good cause. (The information contained on the form is also included in the Application for Assistance in Section 3 of the Rights and Responsibilities.) The recipient parent/caretaker relative or non-recipient parent/caretaker relative is to provide a signed statement regarding the reasons good cause is claimed and provide corroborative evidence to establish the claim.

Evidence is to be submitted no more than 20 days from the date on which the good cause claim was made. A good cause claim may be corroborated with the following types of evidence:

- Birth certificate or medical or law enforcement records which indicate that the child was conceived as the result of incest or forcible rape.
- Court documents or other records which indicate that legal proceedings for adoption are pending before a court of competent jurisdiction.
- Court, medical, criminal, child protective services, social services, psychological, or law enforcement records which indicate that the absent parent might inflict physical or emotional harm on the child or caretaker.
- Medical records or records of a mental health professional which indicate emotional health history or the present emotional state of the caretaker or child subject to emotional harm.
- A written statement from a public or licensed private social agency that the applicant/recipient is being assisted by the agency to resolve the issue of whether to keep the child or relinquish him for adoption; or
- Sworn statements from individuals other than the caretaker with knowledge of the circumstances which provide the basis for the good cause claim.

In addition, if the evidence submitted is insufficient to establish good cause, the Division of Family Resources is to:

- Promptly notify the recipient parent/caretaker relative or non-recipient parent/caretaker relative that additional evidence is required.
- Advise him of the type of documents needed and how to obtain the necessary documents; and
- Make a reasonable effort to obtain any specific documents which he cannot reasonably obtain without assistance.

Further, the Division of Family Resources may conduct its own investigation by contacting the absent parent or alleged father, if such contact is necessary to establish the good cause claim.

Prior to making contact, the recipient parent/caretaker relative or non-recipient parent/caretaker relative is to be notified with these options:

- Present additional corroborative evidence or information so that contact with the parent or alleged father will be unnecessary.
- Withdraw the application for assistance or have the case closed.
- Have the good cause claim denied.

2436.10.10.20 EVALUATION OF CHILD SUPPORT GOOD CAUSE CLAIM (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

All good cause claims are reviewed by the DFR Policy Section (refer to Section 2436.10.10) to determine whether good cause exists. The good cause claim is to be approved if the statements and evidence substantiate potential harm to the child, recipient parent/caretaker relative, non-recipient parent/caretaker relative or the child's parent(s) not in the household if child support is pursued.

2436.10.10.25 CHILD SUPPORT GOOD CAUSE DETERMINATION (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

Once the good cause decision has been received from DFR Policy Section the decision is entered into the eligibility system by the eligibility worker and a written notice must be sent to the recipient parent/caretaker relative or non- recipient parent/caretaker relative.

If good cause is not approved, the notice must include the following:

- The decision that good cause does not exist and the basis for the findings.
- The right to appeal this decision.
- The individual must cooperate with the child support collection effort if their needs are to be included in the grant.
- The right to withdraw the application or have the case closed.

If the claim is approved, cooperation is not required. If the claim is denied, the recipient parent/caretaker relative or non-recipient parent/caretaker relative is required to cooperate. (See Section 2436.20.00)

2436.10.10.30 REVIEW OF CHILD SUPPORT GOOD CAUSE DETERMINATION (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

Any time the circumstance upon which good cause was based appears to have changed, the eligibility worker should submit their findings to the DFR Policy Section for review. If the DFR Policy Section determines that there is not sufficient evidence to revoke the good cause exemption, it is to continue.

If the DFR Policy Section determines that good cause no longer exists based on the original circumstance, the recipient parent/caretaker relative or non-recipient parent/caretaker relative is to be given the opportunity to claim good cause based on their current situation and to provide evidence to support a new good cause claim (PPM 2436.10.10.15). The good cause claim should then be submitted to the DFR Policy Section for a new determination to be completed; or, if no new good cause claim is made, cooperation with IV-D requirements will be enforced.

2436.15.00 CHILD SUPPORT NON-COOPERATION (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

Non-cooperation is determined by the prosecutor's office. The prosecutor's office will notify the DFR of any non-cooperation through the agreed upon procedures.

2436.15.05 BLOOD TEST RESULTS (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

When the prosecutor determines that a child's alleged father is excluded by blood tests, the prosecutor will notify the recipient parent/caretaker relative or non-recipient parent/caretaker relative of the paternity exclusion and the requirement to name all men who could have fathered the child in question. Ten (10) days is given to provide this additional information. Information regarding the penalty for failure to cooperate is also included on the notice.

2436.20.00 PENALTIES FOR CHILD SUPPORT NON-COOPERATION (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

Penalties for non-cooperation are applied only when the caseworker receives notification from the prosecutor's office that the action is required. These penalties are discussed in the following sections.

2436.20.05 TANF PENALTIES FOR CHILD SUPPORT NON-COOPERATION (C)

When the prosecutor's office determines that the recipient parent/caretaker relative or non-recipient parent/caretaker relative with whom the TANF child is living refuses without good cause to cooperate in obtaining support, the prosecutor's office will notify the eligibility worker that a sanction should be initiated. As of 11-01-07, sanctions are Full Family, resulting in the AG's ineligibility for TANF cash assistance. (f106)

2436.25.00 ENDING CHILD SUPPORT SANCTIONS (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

A sanction must be applied and removed only as directed by the prosecutor's office.

2438.00.00 WORK REGISTRATION (S)

Work Registration is completed when an Assistance Group (AG) member signs the application.

Each mandatory work registrant has certain Rights and Responsibilities which are included on the approval notice when the AG is authorized. This notice also contains the names of the AG members who are work registered.

Each work registrant must:

- Respond to requests for more information about employment status or availability for work, and
- Provide sufficient information to allow determination of employment status or job availability.

Each work registrant must not:

- Voluntarily quit a job without good cause, or
- Voluntarily reduce work hours below 30 hours per week without good cause.

2438.05.00 IMPACT

Within the TANF category (C) the policy stated in this section only applies to Two-Parent TANF and Regular TANF Assistant Groups (not Refugee Cash Assistance).

IMPACT is defined as "Indiana Manpower Placement and Comprehensive Training" and represents the State's Employment and Training Program. IMPACT is the cooperative effort of the

Family and Social Services Administration (FSSA), the Department of Workforce Development (DWD), the Department of Education (DOE), and various other service agencies that offer employment and training services for TANF and SNAP individuals.

Services are designed to assist individuals in overcoming employment barriers due to poor education, absence of marketable skills, or lack of support services including childcare and transportation.

For IMPACT policy not covered in this chapter, refer to Chapter 2500.

2438.05.05 REFERRAL TO IMPACT (C)

During the eligibility interview, the eligibility worker reviews the applicant's circumstances and determines whether the person is IMPACT mandatory or exempt. (Refer to Section 2438.15.10.05 for TANF exemption criteria).

Effective July 1, 2011, all IMPACT mandatory TANF applicants are referred to Applicant Job Search (AJS).

TANF individuals determined mandatory for IMPACT participation, and exempt individuals who wish to voluntarily participate, are referred to IMPACT when the eligibility worker enters the appropriate information in the eligibility system.

TANF recipients determined to be **exempt due to age** who wish to participate are referred as voluntary participants. The eligibility worker will enter the correct TANF exemption code and 'V' for voluntary under TANF status in the eligibility system. These individuals will not be subject to the TANF sanction penalties for non-compliance.

Other exempt TANF recipients who wish to participate are demonstrating having overcome their prior barrier(s) to participation. In this situation, the exempt TANF recipient is to be treated as mandatory and indicated as such in the eligibility system. The individuals should be informed of their subject to the TANF sanction penalties for non-compliance.

When individuals receive both TANF and SNAP benefits, the individuals are subject only to the TANF IMPACT Program requirements and may be sanctioned for non-compliance.

When the eligibility worker authorizes a TANF referral, the individual will be advised of their Rights and Responsibilities at the Initial Interview and Assessment.
See Sections 2520.00.00 and 2520.05.00.

TANF IMPACT referral process: IMPACT case managers are notified of the referral of a new TANF IMPACT participant and should schedule the individual for an Assessment interview according to the time frames in Section 2525.05.00.

2438.05.05.05 REFERRAL TO IMPACT (S)

Upon determination of an individual's eligibility for SNAP benefits, recipients who wish to participate in the IMPACT program will contact their eligibility worker and request a referral to IMPACT.

SNAP IMPACT referral process: When the SNAP case is authorized and the individual is referred to IMPACT as a voluntary participant, the automated referral process will schedule the client to attend an IMPACT orientation interview. Volunteer SNAP IMPACT participants who fail to cooperate will be removed from the program without loss of benefits and will not be sanctioned.

2438.05.10 IMPACT SERVICE PRIORITIES

Indiana has established service priorities for IMPACT based on federal requirements for county DFR and IMPACT Offices that may lack sufficient staff and/or monetary resources to serve all mandatory TANF individuals and TANF and SNAP recipients who volunteer to participate in IMPACT activities.

TANF recipients who are mandatory or volunteer for IMPACT participation are to be given service priority over SNAP volunteers.

2438.05.20.05 SNAP IMPACT CASE MANAGER RESPONSIBILITIES (S)

The IMPACT case manager must explain to the volunteer SNAP participant, both orally and in writing:

- The benefits of participation
- The right to withdraw from participation without loss of benefits.
- That failure to comply with any assigned or scheduled IMPACT activities, or the requirements of their Self-Sufficiency Plan, may result in their removal from the IMPACT program without loss of benefits, or the imposition of a sanction.
- The participant may request a re-referral to the IMPACT program at any time.

2438.05.25 IMPACT RIGHTS AND RESPONSIBILITIES (C)

Each IMPACT participant, whether voluntary or mandatory, has certain Rights and Responsibilities. The Assistance Group (AG) is informed of these at the Initial Interview.

Each IMPACT participant has the **right** to:

- Fair and equal treatment in the assignment of employment and training activities.
- File a written complaint if the individual thinks discrimination has occurred, and
- Request a hearing if the AG's TANF and/or Medicaid benefits were reduced, denied, or discontinued.

Each IMPACT participant has the **responsibility** to:

- Keep scheduled appointments with the IMPACT case manager.
- Keep scheduled appointments with other community resources, agencies, or potential employers to which the individual is referred by the IMPACT case manager.

- Participate in all employment and training activities outlined in the Self-Sufficiency Plan
- Accept suitable childcare, transportation and other supportive services that will enable the individual to fully participate in employment and training activities.

2438.10.00 DETERMINATION OF PARTICIPATION STATUS

The eligibility worker must determine IMPACT participation and Work Registration status for applicable individuals.

Participation requirements vary by program and are described in the following sections.

2438.10.05 DETERMINATION OF WORK REGISTRATION STATUS (S)

Work Registration is completed when a member of the SNAP AG signs the Work Registration statement on the application.

The eligibility worker must determine which individuals are required to register for work and which are exempt. Each individual in the AG who is not exempt must be work registered at:

- Initial application,
- Each re-determination or re-certification, and
- Upon receipt of information that a change in participation status may have occurred.

The worker must act timely on agency anticipated changes and on any reported change by changing the status in the eligibility system. If the exemption is no longer relevant and the individual becomes an ABAWD, that must also be indicated.

If a change could not be anticipated by the agency and not required to be reported, then the change is made at the next recertification.

Example: The only child leaves the AG after the IR is submitted and mother is no longer exempt. This does not have to be reported so it would be changed at recertification.

If a change IS anticipated by the agency, the worker must work the change in a timely manner and adjust work registration as necessary.

Example: At recertification in June, the worker determines the child in the home is turning 18 years of age in September. Because this is known information, the worker must initiate the change in a timely manner and adjust work registration for the AG members as necessary.

2438.10.05.05 POSTPONED DETERMINATION OF WORK REGISTRATION STATUS (S)

For AGs entitled to expedited services, registration of all required individuals may be postponed if registration cannot be accomplished within the expedited service time frames.

If an individual claims an exemption due to a disability that is not apparent or may be questionable, the eligibility worker must postpone verification of the disability if verification cannot be obtained within the expedited service time frames.

2438.10.10 DETERMINATION OF IMPACT PARTICIPATION STATUS

IMPACT status must be determined in the following circumstances:

- At initial application,
- At each re-determination or re-certification, and
- Upon receipt of information that a change in participation status may have occurred.

During application entry, the eligibility worker must determine the appropriate IMPACT referral status for each individual in the AG.

Exempt individuals are not required to participate.

Non-ABAWD SNAP individuals are exempt from IMPACT participation unless the individuals indicate a willingness to volunteer. The eligibility worker will change the referral status from exempt to voluntary.

TANF individuals, who are exempt due to age, but wish to participate, are referred as voluntary participants in the eligibility system. These individuals are not subject to the TANF sanction penalties, but would lose supportive services.

All other exempt TANF individuals who wish to participate in IMPACT are referred as mandatory participants because the eligibility worker has determined that the reason for the exemption is not a barrier. These individuals are subject to the TANF sanction penalties. (Refer to Section 2545.15.05.)

All non-exempt TANF applicants and recipients will be referred to an IMPACT case manager who is responsible for assessing the individual and developing the Self- Sufficiency Plan.

Individuals may not be referred in both TANF and SNAP IMPACT concurrently.

2438.15.00 EXEMPTIONS FROM WORK REQUIREMENTS (S)

This section discusses exemptions from participation in the IMPACT program.

Note: Effective May 1, 2010, all mandatory SNAP work registrants are exempt from participation in the IMPACT program but may volunteer to participate.

2438.15.05 EXEMPTIONS FROM WORK REGISTRATION (S)

Any AG member who meets one or more of the following conditions is exempt from Work Registration:

- Under age 16

- Age 60 or over
- A person aged 16 or 17 who is not the head of a household or who is attending school, or is enrolled in an employment training program, on at least a half- time basis.
- Physically or mentally unfit
- Responsible for an incapacitated individual
- Responsible for care of a dependent child under six
- Student enrolled in any school at least half-time – enrollment must be verified. (see Section 3210.15.35)
- Participating in a drug/alcohol treatment program
- Complying with TANF IMPACT requirements
- Receiving unemployment compensation
- Employees under contract during the non-work season (school employees, migrants) if the employee meets certain conditions (see Section 2438.15.05.55)
- Working a minimum of 30 hours a week or equivalent
- Earning the federal minimum wage, times 30 hours

2438.15.05.05 INDIVIDUALS UNDER SIXTEEN YEARS OF AGE (S)

Individuals under 16 are exempt from Work Registration. Individuals whose 16th birthday occurs during the entitlement period will be required to register as part of the next scheduled re-certification process, unless qualified for another exemption. The individual's statement of age is accepted, unless questionable. This policy is for all AG members who turn 16 during a certification period because this is a change the AG is not required to report.

2438.15.05.10 INDIVIDUAL AGED SIXTY OR OVER (S)

Individuals aged 60 or over are exempt from Work Registration. The individual's statement of age is accepted, unless questionable.

2438.15.05.15 INDIVIDUALS AGED SIXTEEN OR SEVENTEEN AND ATTENDING SCHOOL (S)

Individuals aged 16 or 17 are exempt if:

- Not the head of the AG; or
- Are attending any recognized (secondary) school or enrolled in an employment and training program on at least a half-time basis.

The individual's statement is acceptable verification unless questionable.

2438.15.05.20 INDIVIDUALS PHYSICALLY OR MENTALLY UNFIT FOR EMPLOYMENT (S)

An individual who has a physical or mental impairment resulting from (but not limited to) illness, addiction, injury, or domestic violence which prevents entry into employment or training is

exempt from Work Registration. Verification is required if a mental or physical impairment is not evident. If necessary, the eligibility worker should provide information to help the individual obtain the appropriate verification.

Verification may consist of a signed statement from a:

- Physician, physician's assistant, nurse, nurse practitioner, or a designated representative of the physician's office.
- A licensed or certified psychologist, social worker or clinician, or another medical professional.

The signed statement must confirm that the individual is:

- Unable to work due to the specific illness.
- The length of time the individual is expected to be unable to work, or
- Proof of temporary or permanent disability benefits issued by government or private sources.

Disability determined by the VA would qualify a SNAP recipient for the exemption as mentally/physically unfit, regardless of percentage.

2438.15.05.25 CARE OF AN INCAPACITATED INDIVIDUAL (S)

Recipients responsible for the care of an incapacitated individual are exempt. The incapacitated individual:

- May or may not be an AG member.
- Need not reside with the AG, and
- No documentation of the incapacity is required unless it is questionable. If questionable, a physician's statement or other appropriate documentation should be obtained.

2438.15.05.30 INDIVIDUALS RESPONSIBLE FOR CARE OF A DEPENDENT CHILD (S)

An individual responsible for the care of a dependent child under age six is exempt from Work Registration.

If the child's sixth birthday occurs during the entitlement period, Work Registration is required as part of the next re-certification process unless another exemption is met.

2438.15.05.35 STUDENT (S)

Students enrolled on at least a half-time basis (as defined by the institution) in any recognized school (including high school), training program, or institution of higher education, are exempt. Verification of enrollment and number of hours of participation are required.

Self-initiated training is not an allowable activity for a SNAP recipient. Therefore, participating in on-line independent study, or correspondence courses, does not qualify an individual for this exemption.

Students remain exempt during normal periods of class attendance, vacation, and recess, unless the student graduates, is suspended or expelled, drops out, or does not intend to register for the next normal school term.

2438.15.05.40 PARTICIPANTS IN DRUG ADDICTION/ALCOHOLIC TREATMENTS (S)

Individuals enrolled and participating in a drug addiction or alcoholic treatment and rehabilitation program are exempt.

The individual does not have to be a resident of the center.

The exemption also applies to persons participating in an outpatient program.

2438.15.05.50 INDIVIDUALS RECEIVING UNEMPLOYMENT BENEFITS (S)

Individuals receiving unemployment compensation, or eligible to receive these benefits, are exempt.

2438.15.05.55 SCHOOL EMPLOYEES UNDER CONTRACT (S)

Employees under contract are exempt during the non-work season if meeting one of the following conditions:

- Total annual wages equal the federal minimum wage multiplied by 1560 (52 weeks times 30 hours).
- Total number of hours worked equals or exceeds 1560 (52 weeks times 30 hours); or
- Seasonal farm workers (migrants) under contract, or similar agreement, with an employer to begin work within 30 days.

2438.15.05.60 INDIVIDUALS WORKING MINIMUM OF THIRTY HOURS WEEKLY (S)

Individuals are exempt if employed or self-employed and meet one of the following criteria:

- Working a minimum of 30 hours per week
- Receiving earnings equal to or greater than the federal minimum wage multiplied by 30 hours, or the training wage multiplied by 30 hours if the employment situation warrants the payment of a training wage.
- Are migrant or seasonal farm workers under contract, or a similar agreement, with an employer to begin work within 30 days?

When determining whether a self-employed individual is exempt under these criteria, the eligibility worker may use the following information:

- Income alone may be sufficient (unsubsidized employment 30 hours per week)
- If the self-employment income does not equal the federal minimum wage multiplied by 30 (i.e., babysitting), but the individual claims he works.
- 30 hours per week, the individual must cooperate with the eligibility worker to establish that the volume of work equals 30 hours per week.
- Individuals engaged in hobbies or volunteer work (except VISTA or AmeriCorps), or any other activity which does not generate sufficient income, cannot be considered gainfully employed and may not be exempt from Work Registration regardless of the number of hours spent in the activity.
- When the self-employed individual hires or contracts with another individual or firm to handle daily activities of the enterprise, the individual may not be considered self-employed unless the individual works at least 30 hours per week in the activity.

2438.15.10.05 EXEMPTIONS FROM IMPACT (C)

The policy in this section affects the Two-Parent TANF and Regular TANF categories.

TANF recipients are exempt from participating in IMPACT activities if meeting one or more of the following criteria:

- Under age 16
- Full-time student (as defined by the school) at an elementary or secondary school who is age 16 or 17 and not a minor parent TANF case head.
- Age 60 or older
- Eligible for Medicaid for the disabled or blind (f107e)
- Individuals receiving Social Security Disability Insurance (SSDI) or other assistance due to disability.
- A Refugee (or other alien with refugee equivalent status) for twelve (12) months from their date of arrival
- Needed in the home to provide care for a child who is less than 12 weeks of age.
- Needed in the home to provide care for an incapacitated household member. Verification of the need for their presence is required.
- A doctor's statement, or State Form 54717 (4-13), STATEMENT OF MEDICAL CONDITION FOR DETERMINATION OF PARTICIPATION IN THE IMPACT PROGRAM, would be acceptable as medical documentation to verify being needed in the home to provide care to an incapacitated household member.

NOTE: Except for the exemption for persons aged 60 and over, the circumstances which cause the exemptions may be subject to change. Therefore, it is necessary to review the exemption circumstances at each eligibility re-determination to assess whether the recipient's exempt status should be revoked or maintained.

When an individual has been exempted due the care of a young child or the care of an incapacitated family member, and the individual begins working or indicates that the ability to

participate in an employment activity, the exemption is revoked because the individual's prior barrier to participation has been removed.

Per the Personal Responsibility and Work Opportunity and Reconciliation Act of 1996, all individuals are subject to the 60-month federal time limit regardless of their IMPACT status. Individuals who are determined to be exempt from IMPACT participation should be provided services that will assist them in overcoming barriers to economic self-sufficiency.

2438.15.10.10 EXEMPTIONS FROM EMPLOYMENT AND TRAINING PARTICIPATION FOR RCA (C)

The policy in this section affects the Refugee Cash Assistance (RCA) category.

The resettlement agencies that are contracted to provide employment and training services to DFR clients are responsible for reviewing and correctly applying exemptions based on client's individual circumstances.

Recipients of Refugee Cash Assistance (RCA) are exempt from participation in employment and training activities for refugees if meeting one or more of the following criteria:

- Under age 16
- Full-time student (as defined by the school) aged 16 or 17 at an elementary or secondary school.
- Aged 65 or older.
- Completely unable to work.
 - The condition can be the result of many things including illness, addiction or injury, or domestic violence. Documentation of the physical and/or mental condition is needed as well as an explanation of how and why the condition prevents employment. Receipt of SSI, Social Security Disability Insurance (SSDI), or other assistance due to disability is sufficient documentation of the client's inability to work.
- Required presence in the home on a continuous basis to care for an ill or incapacitated household member if there is no appropriate caregiver in the home.
 - The need for the recipient's presence as caregiver must be verified by a physician or qualified psychologist.
- Working 30 or more hours per week
- An RCA recipient who is determined to be mandatory and who subsequently starts employment of 30 or more hours per week, either through E&T or on their own, does not become exempt because of becoming employed. The individual remains mandatory, and employment becomes their E&T activity. The individual should be encouraged to increase hours, seek promotions, or raises, etc., to bring their family to self-sufficiency.
- Pregnancy in second or third trimester verified in writing by a licensed medical professional.
- Caretaker of a child under age six for RCA
 - This exemption is not available if the parent is under age 20 and does not have a high school diploma, GED or HSE diploma.

NOTE: Except for the exemption for persons aged 65 and over, the circumstances which cause the exemptions to be allowed are subject to change.

Therefore, it is necessary to periodically review the exemption circumstances but no later than six (6) months after application to determine whether the recipient's exempt status should be revoked or maintained.

2438.17.00 ABLE BODIED ADULTS WITHOUT DEPENDENTS (S)

An ABAWD is defined as an Able-Bodied Adult without Dependents and is subject to time limited benefits. ABAWDs are limited to 3 months of SNAP benefits within a fixed 36-month period unless meeting one of the following requirements:

- Working an average of 20 hours per week for a total of 80 hours per month; includes those who are self-employed.
- Participating in an approved SNAP employment and training activity through the Indiana Manpower Placement and Comprehensive Training (IMPACT) program, Workforce Innovation and Opportunity Act (WIOA) or a program under Section 236 of the Trade Act of 1974 (TAA), or any other approved employment and training activity for a minimum of 20 hours per week (may not be averaged)
- Participating in a combination of work and an approved SNAP employment and training activity for a minimum of 20 hours per week
- Participating in a Workfare (Community Work Experience Program-CWEP) activity for the required hours. The number of hours required to fulfill the requirement with a CWEP activity is calculated by dividing the individual's allotment by the federal minimum wage (rounded down) for example: ABAWD with \$192 allotment divided by federal minimum wage of \$7.25 would meet the monthly requirement by having 26 hours in a CWEP activity. (f108)

The 36-month time periods are:

- July 1, 2015, through June 30, 2018.
- July 1, 2018, through June 30, 2021.
- July 1, 2021, through June 30, 2024.
- July 1, 2024, through June 30, 2027.

Prorated SNAP benefits are not counted toward the 3-month limit. Additionally, if the individual does not receive SNAP benefits in a month, that month is not counted in the 3-month compliance determination. This includes months where the individual was sanctioned but continues to be a household member. This also includes an ABAWD who did not participate in each month.

SNAP benefits erroneously received by an ABAWD shall be counted unless or until the ABAWD repays the benefit in full.

2438.17.05 ABAWD STATUS DETERMINATION (S)

ABAWD status is determined at initial application, redetermination, or when an individual is added to the case. Coding an individual as an ABAWD in the eligibility system will trigger an interface between the eligibility system and the Employment and Training (E&T) Vendor. The client will then receive an appointment notice from the eligibility system for an orientation with vendor for E&T services.

An individual between the ages of 18-52 is not subject to time limited benefits if:

- Exempt from work registration requirement (refer to 2438.15.05); or
- Physically or mentally unfit for employment:
 - if the client is receiving temporary or permanent disability benefits issued by a governmental or private source or
 - if the individual is obviously mentally or physically unfit for employment as determined by the eligibility worker.
 - If the client's level of fitness for work is not obvious, the client must provide documentation from a physician, physician's assistant, nurse, nurse practitioner, designated representative of the physician's office, a licensed or certified psychologist, a social worker, or any other medical personnel the State agency determines appropriate, that the client is physically or mentally unfit for employment.
 - **Note:** An individual who is in the initial joint application process for SSI and SNAP is not considered an ABAWD. A client who has not applied for SSI on a joint application with SNAP benefits, or whose SSI is currently undergoing an appeal, is still considered an ABAWD. It should be noted that DFR does not currently receive joint applications for SSI and SNAP. Applications for any other type of disability does not affect work registration status. An individual who is not receiving a disability benefit would have to be determined unfit for work by another method. If the client attests to an inability to work and the impairment is not obvious to the state eligibility worker, then documentation from a medical professional would be required to verify the impairment.
- An individual is considered disabled by the Veterans Administration at any percentage, then the individual is exempt from work registration and exempt from ABAWD requirements.
- A member of a SNAP assistance group that contains a child aged 17 or younger; or
- Pregnant (any trimester). Verification must be obtained before changing the ABAWD status.
- The individual is homeless.
- The individual is a veteran.
- The individual is 24 years of age or younger and was in foster care under the responsibility of the state through the maximum age permitted by the state.

Individuals who are not classified as an ABAWD for one of the above reasons should be evaluated for the proper work registration classification.

Individuals considered as ABAWDs would not be subject to time limited benefits if residing in a county or city which has been approved as a waived labor surplus area by Food and Nutrition

Service (FNS). There are currently no such designations. This designation is only to be coded if directed by SNAP policy.

If an individual is not considered an ABAWD for any portion of a given month, that month is not considered towards time limited benefits.

EXAMPLE:

If an ABAWD individual turns age 53 in the month of June; then the individual would no longer be an ABAWD from June forward, this includes any prorated months.

2438.17.10 COMPLIANCE WITH ABAWD (S)

An individual is in compliance with ABAWD requirements when:

- Working an average of 20 hours per week for a total of
- 80 hours per month
- Participating in an approved SNAP employment and training activity through the Indiana Manpower and Comprehensive Training (IMPACT) program, program or any other approved employment and training activity for a minimum of 20 hours per week (may not be averaged)
- Participating in a combination of work and an approved SNAP employment and training activity through the IMPACT program for a minimum of 20 hours per week
- Participating in a Workfare (CWEP) activity for the required hours

The individual remains in compliance while meeting the above provisions or becomes exempt from work registration/ABAWD requirements.

An Individual may remain in compliance when participating in an approved activity or working less than the required hours due to illness or injury.

When an individual has received 3 months of benefits without complying, the individual will be determined ineligible for SNAP benefits. If the individual is the only member of the AG, benefits will be closed. The individual's income, resources and expenses will continue to be included in the SNAP budget if others are in the AG.

NOTE: If an individual applies in Indiana and had received benefits in another State, verification should be obtained regarding the number of ABAWD months used in the other state and the time period. Those months will be used to determine eligibility in Indiana. If the ABAWD months from another State are within the 3-year eligibility period, the months will count in Indiana.

The eligibility system captures a status for each ABAWD during each month that the ABAWD is receiving benefits during the 36-month period. Manual overrides of the status are possible by authorized users (managers).

ABAWD countable month: An ABAWD countable month is a month in which the ABAWD is not meeting the work requirements, the month counts towards the 3 months of non-compliance allowed within a 36-month period before losing SNAP eligibility.

Provider Determination: If an ABAWD E&T participant is assigned to a given activity, and the provider of that activity determines that the individual is not suited to that activity (known as provider determination), the month in which the determination is made will not be included as a countable month. If the ABAWD remains non-compliant with work requirements in subsequent months, the months will be countable months.

If a provider determination is made and there is no suitable option for E&T participation via IMPACT for the individual, a manual override of the month in which the determination is made will be made by an eligibility worker. A request for the override will be made by an IMPACT staff person (contractor or state) to a regional mailbox.

Any time there is a provider determination, an alternate suitable activity should be pursued for the individual. If it is suspected that the individual should be exempt from work registration, a request for review of work registration status should be submitted to eligibility staff via the appropriate regional mailbox.

2438.17.15 REGAINING ELIGIBILITY (S)

After an individual loses eligibility for failure to comply with the ABAWD work requirement, eligibility can be regained by meeting one of the requirements below. The individual must still meet the other eligibility requirements for SNAP. There is no limit on how many times an individual may regain eligibility and subsequently maintain eligibility by meeting the work requirements.

Eligibility can be regained by meeting one of the following requirements:

- Working at least 80 hours in a 30-day period
- Participating in approved employment and training activities for 20 hours per week (may not be averaged) for a total of 80 hours in a 30-day period.
- Become exempt from Work Registration
- The 36-month period expires, and a new 36-month period begins (f109)
- Participating in a combination of work and an approved SNAP employment and training activity program for 20 hours per week for a total of 80 hours in a 30-day period

If an individual becomes exempt from work registration, then the individual is exempt from ABAWD work requirements.

An individual must verify having met at least one of the above noted conditions prior to becoming eligible for SNAP benefits.

2438.17.20 ABAWD ONE TIME, 3 MONTH EXTENSION (S)

If an individual has used 3 months of ABAWD eligibility in a noncompliant status and regains eligibility by meeting employment requirements, and then loses the employment, the individual may be entitled to a one time, 3 consecutive month extension.

The individual must be evaluated under the voluntary quit policy (2438.50.00), and all other eligibility criteria must be met to receive SNAP benefits during the extension. This 3-month extension will run consecutively once it has begun and is allowed only one time in the 36-month period.

The one time 3-month extension requires a mandatory override within the eligibility system by a State Eligibility Manager.

An individual may avoid using the 1 time, 3-month consecutive month extension by withdrawing from the program before the effective date of the extension. If the individual is a mandatory member of an AG, the entire AG must withdraw.

2438.17.30 REPORTING REQUIREMENTS FOR ABAWD INDIVIDUALS (S)

SNAP AGs with ABAWDs are subject to simplified reporting as outlined in 2015.20.05 with one exception:

- If changes in work hours decrease below 20 hours per week, the ABAWD must report the change.

2438.17.35 SNAP IMPACT COMPLIANCE (S)

SNAP recipients who volunteer for the IMPACT program, are in compliance with IMPACT E&T requirements unless failing to:

- Attend a scheduled orientation.
- Participate in the Assessment and Self-Sufficiency Plan (SSP) development interview.
- Attend 100% of the scheduled hours for any component(s) included on their SSP.
- Cooperate with any employment and training agency whose services are included on the SSP.
- Accept any credible or suitable offer of employment.

The IMPACT case manager is responsible for identifying and documenting the above non-compliances and, if appropriate, requesting the individual's removal from the IMPACT program without loss of benefits, or the imposition of a sanction.

When a volunteer SNAP recipient is removed from the IMPACT Program, the case manager is to notify the eligibility worker to change the SNAP referral code from volunteer to exempt.

2438.30.00 LOSS OF EXEMPTION WHILE CERTIFIED (S)

Individuals who lose Work Registration exemption status due to a change in circumstance(s) that has been, or must be, reported will be required to work register when such a change occurs.

Examples of changes are:

- Loss of employment, or
- An exemption was granted to an AG member to care for a child and the child leaves the home.

If a change occurs which is not required to be reported, and not known by the agency, the registration will occur at the next re-certification.

2438.35.00 IMPACT PARTICIPATION STATUS RE-EVALUATION (C)

Reported changes which affect an individual's IMPACT participation status are entered into the eligibility system by the eligibility worker. Examples of changes that must be reported are:

- A gain or loss of employment
- Address change
- Birth of a child

At each re-determination, the eligibility worker should also re-evaluate any exemptions which are not considered to be permanent in nature.

A review in less than six months is indicated when there is reason to believe that the condition or circumstance which made the exemption necessary has been eliminated. (f110) (Refer to Section 2215.15.00.)

2438.40.05 IMPACT CASE MANAGER RESPONSIBILITIES FOR SNAP VOLUNTEERS (S, I)

The IMPACT case manager is responsible for the Initial Assessment and development of the Self-Sufficiency Plan with each volunteer SNAP participant.

The IMPACT case manager is also responsible for determining whether a volunteer SNAP participant is complying with their IMPACT Program requirements.

2438.45.00 NON-COMPLIANCE DEFINITION (C)

The following actions constitute failure to cooperate with Employment and Training (E&T) services for Refugee Cash Assistance, and will require a good cause determination/sanction:

- Failing to attend a scheduled Orientation Workshop
- Failing to complete an Assessment and Self-Sufficiency Plan development interview.
- Failing to attend a job interview.
- Terminating employment
- Refusing to accept employment.
- Voluntarily reducing employment hours

- Refusing to cooperate with any other agency to which the client was referred through E&T services.

2438.45.05 NON-COMPLIANCE WITH IMPACT (S)

Non-compliance applies to the individual's failure to participate in activities scheduled by, or with, the IMPACT case manager and/or in the activities listed on the individual's Self-Sufficiency Plan.

When voluntary IMPACT SNAP recipients fail to comply with their IMPACT requirements, then the recipients will be removed from the IMPACT program without loss of benefits, or the imposition of a sanction. The IMPACT referral code will be changed and the referral status to exempt. The individuals may request another referral to IMPACT at any time.

2438.45.10.10 VOLUNTARY QUIT GOOD CAUSE DETERMINATION (S)

The guidelines for determining good cause for mandatory work registrants who voluntarily quit a job or reduce their hours are listed below:

- **Failure to report to a potential employer to who referred.** The AG member shall be considered to have good cause if any of the following criteria are met:
 - Personal illness, illness of another AG member requiring the registrant's presence in the home, or the death of an immediate family member. A physician's statement may be required if personal illness is reason given for failure to report.
 - A household emergency which threatens injury to a person or damage to property such as a natural gas or water leak or fire
 - Lack of transportation, either because none is available or available transportation is nonfunctioning.
 - Lack of safe and adequate childcare
 - Inclement weather conditions which could threaten the health and safety of the individual.
 - A subsequent occurrence which rendered the AG member exempt from Work Registration
- **Declining a job:** The AG member shall be considered to have good cause if any of the following criteria are met:
 - Job was less than minimum wage or, if receiving training wage
 - Job was further than walking distance (one mile) and no public or private transportation was available.
 - Job involved a health risk for that person.
 - Job required illegal activity.
 - Job required that the AG member join, resign from, or refrain from joining any legitimate labor organization to keep the job.
 - Job hours or responsibilities interfere with religious beliefs.
 - The AG member was physically or mentally unfit to perform the responsibilities specific to this job.
 - The AG member lived a distance that required more than one hour's travel (one way) to the job, excluding transporting a child to and from a childcare facility.

- The job was offered within the first 30 days of registration and was not in the AG member's major field of experience.

A subsequent occurrence rendered the AG member exempt from Work Registration

See Section 2438.45.10.15 and all sub-sections of 2438.50 for good cause for Voluntary Quit and Voluntary Reduction of Hours.

2438.45.10.15 SUITABLE EMPLOYMENT (S)

Employment will be considered unsuitable if the following applies:

- The wage offered is less than the highest of the applicable federal minimum wage, or 80 percent of the federal minimum wage if the federal minimum wage is not applicable.
- The employment offered is on a piece-rate basis, and the average hourly yield the employee can reasonably be expected to earn is less than the applicable hourly wages specified above
- The AG member, as a condition of employment or continuing employment, is required to join, resign from, or refrain from joining any legitimate labor organization.
- The work offered is at a site subject to a strike or lockout at the time of offer unless the strike has been declared unlawful.

All other employment will be considered suitable unless the registrant can demonstrate that:

- The degree of risk to health and safety is unreasonable.
- The individual is physically or mentally unfit to perform the employment, as documented by a physician's statement, medical evidence, or by reliable information from other sources such as employer statement regarding the medical verification he has received.
- The employment offered within the first 30 days of registration is not in the individual's major field of experience.
- Cost of commuting from individual's home to place of employment is unreasonable, considering the expected wage and the time and cost of commuting.
- Daily commuting time exceeds two hours per day, including the time required for transporting a child to a childcare facility.
- The distance to the employment site prohibits walking, and public or private transportation is not available to transport the individual to the job site.
- Working hours or the nature of the employment interfere with the member's religious observances, convictions, or beliefs.

2438.45.30 NON-COMPLIANCE WITH EMPLOYMENT AND TRAINING FOR RCA (C)

Non-Compliance with Employment and Training (E&T) applies to the individual's failure to participate without good cause in activities scheduled by, or with, the Refugee Cash Assistance (RCA) E&T contractor. RCA E&T services are currently contracted through refugee resettlement agencies.

For RCA, eligibility staff act on a case once non-compliance is reported by the E&T contractor. Non-compliance must be reported immediately (same day) upon indication that the client is non-

compliant. This allows timely action can be taken on the case. Procedures for reporting non-compliance are established by the DFR Office of Refugees Coordinator. Sanctioning is discussed in Sections 2438.45.35.05 and 2438.45.35.15.

2438.45.35 EMPLOYMENT AND TRAINING GOOD CAUSE DETERMINATION (C)

Once an RCA recipient has failed to comply with employment/training requirements, the resettlement agency will immediately (same day) notify DFR eligibility staff. This will be accomplished through procedures established by the office of the Refugee Coordinator. Eligibility staff will close benefits for the recipient who has failed to comply.

For the RCA category, a good cause exemption shall be granted only in the following circumstances: (f112)

- The individual is incapable of performing the task on a regular basis due to a verified physical or mental impairment.
- The total daily commuting time to the service or employment site exceeds two hours, excluding transportation to a childcare facility, unless the generally accepted community standard exceeds two hours.
- Childcare is necessary for an E&T activity and is not available.
- The conditions of the E&T site violate federal, state, or local health and safety standards.
- Assignments are discriminatory in terms of age, sex, race, creed, color, or national origin.
- Wages offered to the individual do not meet applicable federal minimum wage requirements or, if greater than the federal minimum wage rate, are less than the customary wages paid for that activity in the community.
- The daily or weekly hours of work exceed those normally associated with the occupation.
- The position offered is vacant due to a strike, lockout, or other labor dispute.
- The individual would be required to work for an employer contrary to union membership.
- The quality of training does not meet local employers' requirements.
- The employment offered interrupts an in-progress On-The-Job training program or professional re-certification program, which was previously approved in a Self-Sufficiency Plan.

2438.45.35.05 SANCTION FOR E&T NON-COMPLIANCE (C)

For **RCA**, the E&T RCA contractor (resettlement agency) provides notification to a dedicated email box which is monitored by the office of Refugee Coordinator. The notification of non-compliance is then forwarded to the appropriate region where action will be taken to close the case and initiate the sanction.

2438.45.35.15 LENGTH OF E&T SANCTION PERIODS (C)

For **RCA**, the following penalties apply:

- For the first non-cooperation incident, the sanction will remain in effect for **three payment months**.

- For any subsequent non-cooperation incidences, the sanction will remain in effect for **six payment months.** (f115)

2438.50.00 VOLUNTARY QUIT

Certain individuals, who have voluntarily quit a job, or refused to accept an offer of employment without good cause, may be subject to a penalty. An individual who voluntarily quits a job, or voluntarily reduces hours of work, without good cause is subject to disqualification from SNAP.

For TANF, an individual who voluntarily reduces their earnings without good cause is considered the same as voluntarily quitting a job. The specific program guidelines and penalties are discussed in the following sections.

For SNAP, Voluntary Quit or Reduction of Hours is treated as a Work Registration requirement. The disqualification periods for Voluntary Quit/Reduction of Hours are outlined in Section 2438.50.25.

2438.50.05 SITUATIONS NOT CONSIDERED VOLUNTARY QUIT (S)

An AG member who quits a suitable job voluntarily is subject to the Voluntary Quit rules. This includes an AG member who is not going to work, but who has not actually been terminated by the employer, or has been terminated for absenteeism. Quitting a job because of the following situations is not considered a Voluntary Quit if:

- The client would have been exempt from Work Registration at the time of the quit for a reason other than the employment.
- The quit occurred 60 or more days prior to the application date.
- The client was terminated (fired) by the employer for a reason other than non-attendance.
- The quit was initiated by the employer. For instance, the individual was told he had a choice to quit or be fired.
- The individual is under age 60, but the resignation is considered retirement by the employer.
- The client obtained other employment after the Voluntary Quit of at least 30 hours a week, or the equivalent of the federal minimum wage times 30, or the training wage times 30 (if the situation warrants the payment of a training wage)
- The client had a change occur which did not need to be reported but caused the individual to lose exemption status. For example, child turned six years old, but individual remains exempt until recertification.

When any of the following criteria apply to the job the AG member quit, the worker does not need to make a Voluntary Quit determination:

- Job was less than minimum wage or less than the training wage if the employment situation warranted the payment of a training wage.
- Job was less than 30 hours per week.
- Job was further than walking distance (one mile), and no public or private transportation was available.

- Job involved a health risk for that person.
- Job required illegal activity.
- Job required that the AG member join, resign from, or refrain from joining any legitimate labor organization to keep the job.
- Job site was the location of a strike or lockout.
- Job hours or responsibilities interfere with religious beliefs.
- Job was self-employment.
- Job was accepted at more than 30 hours per week, or the equivalent of the federal minimum wage multiplied by 30, and either did not materialize, or resulted in employment of less than 30 hours a week, or less than the federal minimum wage multiplied by 30.

2438.50.10 GOOD CAUSE FOR VOLUNTARY QUIT (S)

Good cause for leaving employment includes the good cause provisions for declining employment found in Section 2438.45.10.10, and resigning from a job that does not meet the suitability criteria in Section 2438.45.10.15, regardless of whether the job was unsuitable at the time of employment or became unsuitable later.

Other good cause criteria include:

- Discrimination by any employer based on age, race, sex, color, handicap, religious beliefs, national origin, political beliefs, or marital status.
- Work demands or conditions that render continued employment unreasonable, such as working without being paid on schedule.
- Acceptance by any AG member of employment or enrollment at least half-time in any recognized school, training program, or institution of higher education that requires an AG member to leave employment.
- Leaving a job in connection with patterns of employment in which employees frequently move from one employer to another, such as migrant farm labor or construction work. (This is good cause even if there is a time lapse between the end and begin date of employment.)

2438.50.15 REQUIREMENTS FOR VOLUNTARY QUIT DISQUALIFICATION (S)

The AG member will be disqualified for Voluntary Quit if all the following conditions are met:

- The individual quit employment within 60 days of the date of application, or any time thereafter.
- The individual did not meet one of the exemptions for Work Registration.
- The employment involved work of at least 30 hours per week, or produced earnings in an amount at least equivalent to the federal minimum wage multiplied by 30 hours.
- The individual is currently unemployed (that is, employed less than 30 hours per week, or receiving less than weekly earnings equivalent to the federal minimum wage multiplied by 30), including employees of federal, state, and local government who have been dismissed from employment because of participation in a strike against such government, and
- The quit was without good cause.

2438.50.20 HOW TO MAKE A VOLUNTARY QUIT DETERMINATION (S)

The eligibility worker will obtain a statement from the individual who voluntarily quit a job, or from the authorized representative, as to the reason for the quit.

The eligibility worker must get enough information/verification from the AG to determine:

- If a quit occurred, and
- The reason for the quit.

This should be accomplished during the application process if the AG is currently being certified, providing the processing time frames can be met. Otherwise, within two working days of receipt of a report of loss of employment, send the AG a notice requesting necessary information to determine whether good cause exists. Give the AG a deadline of 13 days to provide the information.

The eligibility worker will help obtain verification of the Voluntary Quit if the information is difficult for the AG to obtain.

Acceptable sources of verification include, but are not limited to:

- The previous employer
- Employee associations
- Union representatives
- Grievance committees or organizations.

The eligibility worker is responsible for obtaining verification from collateral contacts provided by the AG.

If the Voluntary Quit resulted from circumstances that, with good reason, cannot be verified such as:

- Resignation from employment due to discrimination
- Unreasonable demands by any employer
- Because the employer cannot be located.

The AG will **not** be disqualified for Voluntary Quit.

2438.50.25 DISQUALIFICATION FOR VOLUNTARY QUIT (S)

If a determination is made that **an AG member who is a mandatory work registrant quit employment without good cause**, the eligibility worker enters the information in the system. When the eligibility system runs, the disqualification will be shown. The disqualification period will be applied as follows:

- For **applicant AGs**, if the quit occurred during the 60 days prior to the application date, the member is disqualified for a minimum of 2 months beginning with the day after the quit or until the AG member complies, whichever is later (for the first violation).
 - **Note:** There is no penalty for a Voluntary Quit that occurred more than 60 days before the application date.

- For **applicant AGs**, if the quit occurred after the application date, but prior to authorization, the AG member is disqualified for a minimum of 2 months beginning with the application date, or until the member complies, whichever is later (for the first offense).
- For **recipient AGs**, the AG member is disqualified for a minimum of 2 months, beginning with the first of the month after normal procedures for adverse action have been followed or until the member complies, whichever is later (for the first offense); and
- If the quit occurred in the last month of a certification period, the AG member is disqualified beginning with the first day of the month following the end of the certification period. The disqualification will last for a minimum of 2 months or until the member complies, whichever is later (for the first offense).

When the individual cures the sanction, he will be added back into the AG the month following the cure or the end of minimum sanction period, whichever is later.

A one member AG must reapply following compliance.

If an appeal is filed and continued benefits are provided pending a hearing, the disqualification cannot be imposed until the month after the hearing decision sustaining the original action is released. **No claim is necessary for the benefits received pending the hearing.**

When the sanction is imposed, the AG must be given a notice of denial for applicant AG members and a notice of termination for recipient AG members. The AG will be informed of its hearing rights on the notice. The notice will contain the period of disqualification and explain what the AG member may do to avoid or end the disqualification.

The penalties for subsequent offenses are the later of 6 months for the second violation and 36 months disqualification for the third violation or until the individual complies.

If a disqualified client becomes exempt from Work Registration, the Voluntary Quit sanction is terminated immediately. The minimum disqualification period may not be served in this situation.

2438.50.25.05 DISQUALIFICATION FOR REDUCING HOURS (S)

Mandatory work registrants who voluntarily reduce their employment to less than 30 hours a week without good cause will be disqualified.

Good cause will be the same good cause applicable to Voluntary Quit which is included in Sections 2438.45.10.10, 2438.45.10.15 and 2438.50.10. Follow the steps in Section 2438.50.20 for Voluntary Quit, when determining if a voluntary reduction has occurred.

2438.50.25.10 ENDING A VOLUNTARY QUIT/REDUCTION DISQUALIFICATION (S)

Individuals who have been disqualified for Voluntary Quit/Reduction in Hours may be recertified for SNAP when the AG member who was disqualified:

- Serves the minimum sanction period; and
- Obtains employment comparable in salary or hours to the job that was quit/reduced, or
- Becomes exempt from Work Registration

If the criteria for ending the Voluntary Quit/Reduction of Hours is met while the case is closed, the sanction will be terminated when the client reapplies.

2438.50.30 VOLUNTARY QUIT AND REFUSAL OF EMPLOYMENT (C)

The eligibility worker ensures that the Voluntary Quit is identified and dealt with appropriately using effective interviewing techniques and collateral information from employers. A Voluntary Quit determination may often be generated by the individual's response to an open-ended question: "How and why did your last job end?" The response to this question may prompt a collateral contact with the employer for clarification and/or verification.

The rules, penalties, and categories of assistance involved are discussed in the following sections.

2438.50.30.15 REFUGEE VOLUNTARY QUIT AND EMPLOYMENT REFUSAL (C)

For **RCA** only, an applicant may not voluntarily quit employment or have refused to accept an appropriate offer of employment without good cause within **30 days** prior to the date of application.

The good cause determination is discussed in Section 2438.45.35.

If the applicant or recipient voluntarily quits or refuses employment, he is sanctioned in accordance with Section 2438.45.35.05.

2438.50.30.20 VOLUNTARY QUIT OR REDUCTION OF HOURS (C)

The policy stated in this section applies only to members of Two-Parent TANF and Regular TANF assistance groups (**not RCA**).

An applicant or recipient who voluntarily quits a job or reduces hours of employment of twenty (20) or more per week, without good cause, during the **six (6) month period** immediately preceding the date of application, or at any time thereafter during which the applicant or recipient is not IMPACT mandatory, shall be subject to the following fiscal penalty:

- The TANF benefit will be re-calculated without consideration of the needs of that individual, but the individual's income, if any, will be considered in the grant calculation for a period of six (6) months from the date of the quit (or reduction in hours). (f118a)
 - **Note:** If an individual loses employment for reasons over which the individual has no control, such as documented illness or consistent threat of violence or harassment from a spouse or significant other, it would not be considered a Voluntary Quit.

As used in this section, good cause means any of the following:

- A substantiated incident of discrimination by any employer based on age, race, sex, color, handicap, religious beliefs, national origin, political beliefs, or marital status.
- Work demands or conditions that render continued employment financially unacceptable, such as working without being paid on schedule.
- Leaving a job in connection with patterns of employment in which workers frequently move from one employer to another, such as migrant farm labor or construction work.
- The individual quit, with the approval of the IMPACT case manager, to accept a bona fide job offer that resulted in increased earnings and/or benefits.
- The individual was unable to obtain or maintain necessary care for a dependent minor child, or an incapacitated adult residing in the home.
- The employment site violates applicable state or federal health and safety standards.

2438.60.00 REGISTRATION WITH WORKFORCE DEVELOPMENT (C)

At the time of application and at all subsequent redeterminations, an electronic interface between the Department of Workforce Development (DWD) and the eligibility system will accomplish Work Registration for all able-bodied individuals aged 18 and over who are applying for, or receiving, TANF benefits for themselves and their dependent children.

The registration is automatic and requires no initial action on the part of the registrant. The eligibility worker must, however, inform the applicant/recipient during the eligibility interview that the registration will occur.

Note: If an AG includes more than one participating adult, there will be more than one registrant.

Non-parent caretaker relatives who are not requesting or receiving TANF benefits for themselves will not be included in the interface.

2440.00.00 COOPERATION WITH QUALITY CONTROL (S)

Any individual who refuses to cooperate with Quality Control's (QC) investigation may be assessed a penalty by QC. The individual cannot be certified for SNAP within the QC non-cooperation penalty period indicated on the QC referral unless the AG cooperates before the end of the QC review period. If the individual cooperates, the DFR will be notified by QC. QC non-cooperation results in the ineligibility of the entire AG. The DFR will be notified by QC of this non-cooperation.

2442.00.00 INTENTIONAL PROGRAM VIOLATION (S)

Any person, whom a court or Administrative Law Judge has officially determined to have committed an Intentional Program Violation (IPV), cannot be certified for SNAP within the penalty period of disqualification. If a person is still within the penalty period, then the person is not counted in the AG size, but all their income and expenses count.

For claim calculation and recovery information, see Section 4600.

2446.00.00 STRIKE PARTICIPATION (C)

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

A strike is defined as a concerted failure to report for duty, willful absence from one's position, stoppage of work, or abstinence in whole or in part from the full, faithful, and proper performance of the duties of employment, without the lawful approval of the employer, or in any concerted manner interfering with the operation of an employer.

Participating in a strike is engaging in any activity or lack of activity included in the above definition of "strike".

An employee who terminates employment with a striking company, or is fired, is not considered to be participating in a strike.

2446.05.00 INELIGIBILITY DUE TO STRIKE PARTICIPATION (C)

Within the C category, the policy in this section only applies to Two-Parent TANF and Regular TANF.

An AG is ineligible for TANF cash assistance for any payment month in which the natural or adoptive parent residing in the home (regardless of whether the parent is included in the award), the caretaker relative or the only eligible child, is participating in a strike on the last day of the month. (f140) If any other participating member of the AG is on strike on the last day of the month, the member is ineligible for TANF cash assistance, and the member's needs are not to be included when determining eligibility for the remainder of the AG. (f141) The term "month", as used above, means "payment month".

EXAMPLE:

AG receives TANF check on 9/1. Parent/caretaker goes on strike 9/15 and continues strike through the end of the month. The AG is not eligible for the September check and recoupment should be pursued.

2447.00.00 INELIGIBILITY DUE TO STRIKE PARTICIPATION (S)

Households with a striking member are not eligible to participate in the program unless the household was eligible at the time of application. Households with a striker must be evaluated by Prestrike eligibility by considering the day prior to the strike as the day of application and assuming the strike did not occur.

2450.00.00 PERSONAL RESPONSIBILITY AGREEMENT (C)

The policy in this section affects both the Two-Parent TANF and Regular TANF categories of cash assistance.

The Personal Responsibility Agreement (PRA) represents a partnership between the DFR, and the parent or caretaker committed to the goal of economic independence for the client. The PRA is a vehicle for recipients to declare their understanding of the program expectations and consequences for non-compliance as well as affirm their willingness to comply with the requirements. (f1444)

By signing the PRA, parents/caretaker relatives specifically agree as recipients of cash benefits to:

- Ensure that the children under their care and control receive all age-appropriate immunizations as recommended by the American Academy of Pediatrics
- Ensure that the school-aged children under their care and control are in compliance with the school district's attendance standards.
- Ensure that children under their care and control are raised in a safe, secure home.
- If the recipients are minor parents, live in the home of a qualifying relative.
- Ensure no use of illegal drugs or abuse other substances that would interfere with the ability to be self-sufficient.
- Cooperate with the IMPACT worker in developing a self- sufficiency plan.

The clients' signature on the PRA also indicates having been informed of the following penalties and are aware of the actions likely to cause the penalties to be imposed:

- The imposition of a program fiscal penalty against recipients who voluntarily terminate employment while receiving TANF or during the six (6) month period immediately preceding the date of application for TANF.
- The disqualification from TANF of individuals found to have committed intentional violations of the TANF Program (IPV's)
- The imposition of program sanctions against individuals who refuse or fail to cooperate in developing a self-sufficiency plan or to comply with the requirements of an already established plan.
- The 24-month time-limitation placed on the receipt of cash benefits by individuals who are mandatory employment and training participants.
- The reduction of TANF benefits to the assistance groups of recipients who fail or refuse (without good cause) to sign the Personal Responsibility Agreement.

All TANF recipient parents and TANF recipient non-parent caretakers are required to sign the PRA. This includes minor parents as well as adults. When the participating assistance group includes two parents, both parents must sign an agreement.

The following individuals may be asked to sign the PRA but suffer no penalties for failure to sign the agreement or comply with program requirements:

- Non-recipient non-parent caretakers of TANF recipient children
- Non-recipient qualifying relatives with whom minor parents are living.
- Parents and other caretaker relatives who are SSI recipients.
- Parents who are TANF-ineligible aliens
- Parents who are TANF-ineligible drug felons.

During an in-office interview for TANF eligibility (whether because of a new application or a reapplication for benefits which were previously discontinued) the PRA is to be discussed and signed. In the case of a phone interview, the PRA should be mailed, along with a Pending Verification Checklist giving thirteen (13) days to return the signed PRA.

A recipient parent/caretaker who joins an active assistance group would be required to sign the PRA at an in-office interview, or a PRA should be mailed as indicated above.

NOTE: The PRA requirements should only be presented during a redetermination if the AG is reporting a change that would necessitate presenting the PRA or there is a fiscal penalty already in place for previous failures to sign the PRA. The failure to sign the PRA at redetermination for valid changes should not result in discontinuance of benefits, but rather the appropriate fiscal penalty should be applied to the AG.

Changes which would necessitate presenting the PRA requirement prior to a redetermination include:

- The addition of a recipient parent or other caretaker relative to an assistance group
- The birth of a child to a minor who is receiving assistance.

The notification requirements for these situations are identical to those outlined for imposing the PRA requirement after initial authorization.

Refusal or failure (without good cause) to sign the PRA within the designated time period results in a reduction of the TANF grant in the amount of \$90 per non-compliant recipient adult. The non-compliant parent/caretaker relative continues to be an eligible TANF recipient and is:

- Subject to TANF IMPACT requirements
- Entitled to receive supportive services if participating in employment and training activities.
- Entitled to be referred for childcare assistance, if otherwise eligible.

The penalty will be invoked throughout the length of the non-compliance and is lifted when the recipient:

- Signs the PRA
- Has shown good cause for failure to sign.
- Timely appeals the Personal PRA fiscal penalty. The fiscal penalty is removed until the issue is resolved through the fair hearing process.

If the recipient comes into compliance before the effective date of the fiscal penalty, the penalty is not to be imposed. When compliance occurs after cut-off, the following month's reduced benefits must be augmented with an auxiliary payment to remove the penalty.

A recipient caretaker relative will be considered to have "good cause" for refusing or failing to sign the PRA only if determined to be mentally incompetent and incapable of understanding the requirements of the PRA by a licensed physician or a licensed mental health professional. If verification of mental incompetence has been obtained, the caseworker enters the good cause reason in the eligibility system to prevent a fiscal penalty.

Since there is only one condition of good cause, every attempt should be made to assist clients who are willing, but unable (due to circumstances beyond their control) to sign the PRA in a timely manner.

2450.05.00 THE REQUIREMENT TO COMPLY WITH SCHOOL ATTENDANCE POLICY (C)

The policy stated in this section affects only the Two- Parent TANF and Regular TANF categories of cash assistance.

ONLY when the school system reports a problem is the DFR to investigate or initiate any attendance policy action.

If a TANF recipient child aged seven through seventeen has more than three (3) unexcused absences as defined by the school district during a semester or grading period, their recipient caretaker relative is required to comply with a written improvement plan, developed by the school or by the DFR in conjunction with the caretaker relative. (f142)

The provision applies to all school-aged children except those who are:

- Not part of the TANF assistance group due to their receipt of SSI
- Excluded from the assistance group because of TANF ineligibility.
- Children in the care of relatives who are not included in the TANF award.
- Children whose parents are excluded from the TANF assistance group due to the receipt of SSI.
 - **Note:** This would not apply if both child's parents were in the home and one of the parents did not receive SSI.

The procedure used to verify the number of unexcused absences will depend upon the arrangement established between the DFR and each school system to provide notification of all children whose attendance is unacceptable.

When a child has been identified as having more than three (3) unexcused absences, the circumstances must be evaluated to determine the reasons for the unexcused absences. The caseworker should accomplish this by discussing the attendance problem with any or all the following:

- School personnel
- The parent
- The child

Identified causative factors should be documented on the eligibility system. Any hard copy material pertaining to the reasons for the child's absenteeism should be maintained in the case file.

After the reasons for excessive absenteeism have been determined and documented, a written plan of action will be developed with the parent. If the school has a plan in place, the DFR need

not devise another. The plan should explain specific barriers to school attendance and specific measures to be taken by the parent to remove them. It is necessary that the plan be developed as a collaborative effort between the eligibility worker and the recipient caretaker. By working with the eligibility worker, the recipient caretaker is more likely to gain a clear understanding of what is expected and the consequences of failure to fulfill their part of the agreement.

A parent or other recipient caretaker is in compliance with the school attendance requirement unless there is refusal or failure (without good cause) to:

- Cooperate in developing a written plan.
- Perform the specific activities included in the written plan.
- Consent to release the school attendance information when such consent is required to obtain school attendance information.

A parent or caretaker relative may be penalized (the \$90 fiscal penalty) immediately after failing or refusing to cooperate with the treatment plan after the child has three (3) unexcused absences. Refusal or failure to comply with a treatment plan can occur at any time and as early as at the time of plan development. The child may only be penalized (the \$59 fiscal penalty) if there is three or more unexcused absences in a subsequent grading period or semester.

Therefore, if, attendance is acceptable in a subsequent semester or grading period, there is no parental non-compliance, even if the adult ceases or fails to follow the improvement plan. Conversely, the caretaker relative is considered to be in compliance as long as he is following the improvement plan, whether the child's attendance improves or not.

The monitoring of the adult recipient's cooperation with the improvement plan will involve obtaining verification (no less frequently than at each subsequent redetermination of TANF eligibility) that each specific required action in the plan is being taken.

A penalty for non-compliance is not to be imposed without verification that the recipient caretaker relative failed or refused (without good cause) to perform the specified, mutually agreed-upon activities included in the school attendance improvement plan.

If the parent or caretaker relative is in compliance but the child continues to have unexcused absences in any subsequent grading period, the grant will be reduced by an amount equal to removing the child's needs from the grant determination. The earliest a penalty against a child can occur is a subsequent grading period. Penalties against a child last until the end of the grading period and start again with the fourth unexcused absence in the following grading period.

If the parent or caretaker relative fails or refuses to cooperate in the attendance improvement plan and the child does not meet the attendance standard in a subsequent semester or grading period, the TANF benefit amount will be reduced by an amount equal to removing the needs of the parent or caretaker relative and the child. In a two-parent TANF cash assistance group, both parents must assist in developing and complying with the plan. If one parent is non-compliant without good cause, the TANF benefit is reduced by an amount equal to removing their and the child's needs. If both parents are out of compliance without good cause, the grant is reduced by an amount equal to removing both parents and the child's needs from the grant determination. Penalties against parent/caretaker relatives last until compliance or the child's attendance is satisfactory whichever is earliest. Penalties against a child last until the end of the grading period.

The non-compliance penalty is a fiscal penalty assessed against the TANF payment of the assistance group and is not to be confused with an ineligibility sanction (IV-D or IMPACT) which is applied to individuals. In an assistance group under the fiscal penalty, all assistance group members (including the non-compliant adult) continue to be TANF cash recipients and are:

- Subject to TANF IMPACT requirements; and
- Eligible to receive supportive services if participating in employment and training activities.

Because school systems vary so much when their grading periods or semesters start and stop, the eligibility system will not be able to track when the non-compliance penalties end. It is up to the DFR to contact the school systems for this information.

The eligibility system uses the information entered in determining whether to apply the fiscal penalty. It is, therefore, essential to review the screen prior to imposing a penalty to ensure that the individual is actually subject to the requirement. Non-recipient caretaker relatives such as parents who are ineligible aliens and non-parent caretaker relatives who have opted not to receive TANF are not subject to the school attendance requirement. Therefore, no penalty can be assessed on their assistance groups for their failure to comply with a plan to improve attendance.

If the caretaker relative comes into compliance prior to the effective date of the fiscal penalty, it is not to be imposed.

A recipient caretaker relative is considered to have good cause for non-compliance with the written plan of the school or the DFR if:

- The child is suspended or expelled for behavior problems and the school has verified that no alternative educational situation exists. For good cause to exist, the recipient caretaker relative would have to be in compliance with a plan established by a treatment professional that is monitoring the situation.
- The child has a mental or physical condition as determined by a licensed health care professional, that prohibits the child from integrating into the normal school environment and there is no alternative educational situation.
- The actions required in the improvement plan were beyond the capability of the recipient caretaker relative; or
- The division did not provide the services needed by the recipient caretaker relative to perform the required actions.

Compliance exists and no penalty is imposed on the parent or caretaker relative if there is cooperation with the written improvement plan.

Minor parents are not subject to the school attendance provision unless (according to traditional TANF rules) assuming the role of a dependent child in an assistance group which includes the minor's applicant or recipient sibling(s) and their parent or caretaker relative. If minor parents head their own assistance groups, the school attendance provision does not apply. Minor parents living in the home of a supervisory adult (see PPM 3215.05.25.05) for the TANF benefit are still considered to be the head of their assistance group.

2450.10.00 THE IMMUNIZATION REQUIREMENT (C)

The policy stated in this section affects only the Two- Parent TANF and Regular TANF categories of cash assistance.

TANF recipient parent/caretakers must provide verification that all children who receive TANF benefits in the AG have received all standard childhood immunizations appropriate to the age level. Documentation that the immunization requirement is met must be provided as follows: (f143)

- At the next scheduled redetermination following initial eligibility; and
- At each subsequent redetermination of eligibility.

Immunizations are required for school attendance. Therefore, a school-aged child who is currently enrolled may be presumed to be immunized or to have been excused from the requirement (by the school system) for good cause. In either case, the child would meet the TANF immunization requirement. Verification would be limited to information confirming the child's enrollment.

Medical documentation is necessary if the child is under school-age or receives "alternative" schooling.

If the recipient parent/caretaker provides clear medical documentation that the child has received all age- appropriate immunizations, the requirement is met.

Children are not subject to the immunization requirement if:

- Not part of the TANF cash assistance group due to their receipt of SSI
- Excluded from the assistance group because of categorical eligibility for TANF cash assistance.
- Not mandatory members of the assistance group and the caretaker relative did not wish to include them in the TANF award.
- Children in the care of relatives who are not included in the TANF award.
- Children whose parents are excluded from the TANF cash assistance group due to the receipt of SSI.
 - **NOTE:** This does not apply if both of the child's parents are in the home and one of the parents does not receive SSI.

If the recipient caretaker relative of a child who is subject to the immunization requirement fails or refuses to comply, without good cause, the AG's TANF benefits are to be reduced by \$90 per month until the requirement is met.

The good cause reasons for non-compliance include:

- That the recipient refuses to have the child immunized because of religious beliefs.
- That the recipient has documented medical evidence from a licensed health care professional that an immunization is not appropriate for the child.

2450.15.00 THE REQUIREMENT TO RAISE CHILDREN IN A SAFE, SECURE, HOME (C)

The policy stated in this section affects only the Two- Parent TANF and Regular TANF categories of cash assistance.

Parents/caretaker relatives are required to raise the children under their care and control in a safe, secure home. As defined for this provision, a safe, secure home is one that is free of substantiated domestic violence or substantiated incidents of child abuse or neglect. (f143a)

Individuals are not subject to this provision if:

- Not part of the TANF assistance group due to their receipt of SSI
- Excluded from the assistance group because of categorical ineligibility for TANF cash assistance.
- Not mandatory members of the assistance group and the caretaker relative did not wish to include them in the TANF award.
- Caretaker relatives who are not mandatory members of the assistance group, and have elected not to be included in the cash award.

Non-compliance with this provision occurs when:

- There is a substantiated incident of child abuse or neglect or domestic violence involving an AG member.
- It has been determined that the parent/caretaker relative is in need of counseling or other actions to prevent further incidences.
- The parent/caretaker relative fails or refuses, without good cause, to comply with the counseling or other actions determined to be appropriate.

Good cause is considered to exist when:

- The required actions were beyond the capability of the individual to perform; and
- The agency did not provide the services needed by the individual to perform the required actions.

The non-compliance penalty is a \$90 fiscal penalty assessed against the TANF payment of the assistance group and is not to be confused with an ineligibility sanction (IV-D or IMPACT). A \$90 per month fiscal penalty will be assessed for each member who is out of compliance. For example, in a two parent TANF cash assistance group, if both parents are out of compliance, the penalty will be \$180.

In an assistance group under the \$90 fiscal penalty, all assistance group members (including the non-compliant member) continue to be TANF recipients and are:

- Subject to TANF IMPACT requirements; and
- Eligible to receive supportive services if participating in employment and training activities.

If compliance occurs prior to the effective date of the fiscal penalty, it is not to be imposed.

In cases of substantiated child abuse or neglect, the child welfare staff maintains responsibility for monitoring the family situation and compliance with a service plan.

Consequently, the DFR will need to establish procedures with DCS to notify the eligibility worker when a TANF parent/caretaker does not comply with the Child Welfare Service Plan.

In cases of domestic violence, monitoring will depend on the worker's interviewing ability and the recipient's willingness to share information. At the point where the worker has been notified of domestic violence, it will be necessary to obtain verification that an actual substantiated case exists. The individual should be given notice that verification is required (i.e., a police report or statement from a certified counselor) and the regular change reporting/verification procedures should be followed. If no verification is obtained, no penalties will be applied.

If verification is obtained that a substantiated case of domestic violence does exist, the individual will need to provide documentation as to the recommended treatment plan.

The monitoring of the individual's cooperation with the recommended plan will involve obtaining verification (no less frequently than at each subsequent redetermination of eligibility, or until that time that the service provider indicates service is no longer required) that each specific required action in the plan is being taken. The individual is considered to be in compliance while following the treatment plan, whether there are further incidences of domestic violence or not.

2450.20.00 THE REQUIREMENT TO ABSTAIN FROM DRUG OR SUBSTANCE ABUSE (C)

The policy stated in this section affects only the Two- Parent TANF and Regular TANF categories of cash assistance.

Recipient parent/caretaker relatives are prohibited from using illegal drugs or abusing other substances that would interfere with their ability to be self-sufficient. (f143b)

Individuals are not subject to this provision if:

- Not part of the TANF cash assistance group due to their receipt of SSI.
- Not an adult required to sign a Personal Responsibility Agreement (PRA).
- Excluded from the assistance group because of categorical ineligibility for TANF cash assistance.
- Not mandatory members of the assistance group and the caretaker relative did not wish to include them in the TANF award; and
- Caretaker relatives who are not mandatory members of the assistance group, and have elected not to be included in the cash award.

Once an individual has been found out of compliance with this provision, the individual is to be referred to a state approved alcohol and drug addiction service provider (which can be found by accessing the Department of Mental Health & Addiction website) for assessment and treatment recommendation. If the individual fails or refuses, without good cause, to comply with the assessment or recommended treatment, it will result in the imposition of a \$90 fiscal penalty per

month for each individual assessed against the assistance group. For example, in a two-parent TANF cash assistance group, if both parents are out of compliance, the penalty will be \$180.

In an assistance group under the \$90 fiscal penalty, all assistance group members (including the non-compliant member) continue to be TANF recipients and are:

- Subject to TANF IMPACT requirements; and
- Eligible to receive supportive services if participating in employment and training activities.

Good cause for purposes of this requirement is defined as:

- The required actions were beyond the capability of the individual to perform; and
- The agency or addiction service provider did not provide the services needed by the individual to perform the required actions.

If compliance occurs prior to the effective date of the fiscal penalty, the penalty is not to be imposed.

Individuals should not be referred to a service provider for treatment unless there is substantiated or documented evidence of illegal drug use or abusing other substances that would interfere with the ability to be self-sufficient, for example:

- The recipient admits to using illegal drugs or abusing other substances or has a drug related conviction; and
- The recipient is referred for a job and fails the drug screening or is fired from a job for failing a drug screening.

When a questionable situation arises, keep in mind that you would not make a referral unless the evidence would be such that it could be used in a legal action. We do not act on suspicions.

The individual who has been determined to be out of compliance with this provision should be referred to a state approved alcohol and drug addiction service provider. For purposes of this provision, a state approved provider is defined as:

- A provider who offers a broad range of planned and continuing care, treatment, and rehabilitation, including, but not limited to, counseling, psychological, medical, and social service care designed to influence the behavior of individual alcohol abusers, or drug abusers based on an individual treatment plan; and has regular certification or outpatient certification.

Individuals should be instructed to provide verification from the provider where services are being received. Any hard copy verification should be maintained in the case file. Accompanying documentation should be made in the eligibility system.

Monitoring of compliance with the treatment plan should occur no less frequently than at each subsequent redetermination of eligibility, or until that time when the service provider indicates service is no longer required.

Individuals are considered to be in compliance while under a submitted for an assessment and are following the treatment plan, whether there are further abuses of the substances or not.

2452.00.00 TANF 60-MONTH BENEFIT LIMIT (C)

The policy, stated in this sub-section, affects both the Two-Parent TANF and Regular TANF categories of cash assistance, as well as the former Incapacitated-Parent category.

Effective 04/01/02 (10/01/06 for Two-Parent TANF), TANF cash assistance groups that include a parent or caretaker relative, are subject to a 60-month lifetime limit on cash assistance. (f146)

The 60-month limit is separate and distinct from the 24- month limit discussed in section 2453.00.00.

Only months where a parent or caretaker relative is receiving TANF cash assistance in the assistance group will count in the 60-month limit. Once an individual has reached the 60-month limit, the assistance group in which that individual is a participating member whose income and resources are/were used to determine eligibility and benefit level is prohibited from receiving TANF cash assistance for the lifetime of the individual while remaining the specified relative of the assistance group.

This means that non-parent caretakers, who have exhausted the 60-month limit, may serve as non-participating caretakers, and receive benefits for any qualifying children in their case other than their own natural or adoptive children.

EXAMPLE:

A mother has received TANF for herself and her children and she has exhausted her 60-month limit, so her case was closed. She now has applied for her nephew. She may serve as the nephew's non-parent caretaker and as a non-participating member of the AG receive a child only benefit for him.

The 60-month clock does not apply to children independently; children are only affected by the limit based on the parent or caretaker relative, as specified above, in their assistance group who is subject to the limit.

Only months starting with April 1, 2002, will count toward the 60 months. For Two-Parent TANF, only months starting with October 1, 2006, would be included in the count, unless previously in Incapacitated-Parent TANF or Regular TANF.

The 60-month lifetime limit is a federal mandate. See PPM 2452.05.00 to determine how these months are to be considered.

Effective October 1, 2011, months where the assistance group receives the \$10 minimum grant due to earned income putting them over the adjusted need standard will not count toward the 60-month clock; however, the months will count toward the 24-month clock (see PPM 2453.00.00).

The 60-month limit results in ineligibility for the parent/caretaker as well as the children included in the assistance group while the 24-month period affects only the parent or caretaker.

2452.05.00 OUT OF STATE TANF AND THE 60-MONTH LIMIT (C)

The policy in this section affects Two-Parent TANF and Regular TANF categories.

When an individual applies for TANF cash assistance, the individual should be asked for all addresses/states where the individual or any other member of their immediate family have lived since October 1, 1996, and the eligibility worker should then contact any other states provided to determine whether the applicant received assistance that would count against the 60-month benefit level. (f151)

When updating the system with out of state months of assistance received, it is only necessary to enter the months for adults.

2452.10.00 OUT OF STATE 60-MONTH LIMIT PENALTIES (C)

The policy in this section affects both the Two-Parent TANF and Regular TANF categories.

If an individual refuses or fails to provide the department with the information required, the TANF benefit is to be denied. (f152)

2453.00.00 24-MONTH BENEFIT LIMIT (C)

Cash assistance received in Indiana is limited to twenty-four (24) months for adults in the Two-Parent TANF and Regular TANF categories of assistance who are mandatory for IMPACT. The months that TANF benefits were received in another state do not count towards the 24 months clock, the months are collected for the 60-month clock only. Any assistance months an adult was subject to the time limit prior to 6/1/97 (Placement Track) are counted towards the 24-month time limit. Effective 6/1/97, only months that the adult received assistance are counted.

At application, the 24-month clock will start with the effective date of the first month's TANF benefits for IMPACT mandatory adults. For on-going cases when an exempt adult becomes IMPACT mandatory, the 24-month clock starts with the next possible month allowed by adverse action.

When adding an IMPACT mandatory adult to an on-going case, the 24-month clock starts with the first month in which the adult's needs are considered in the grant.

Note: When an IMPACT mandatory minor parent caretaker turns 18, both the IMPACT and eligibility worker will receive alerts. The eligibility worker initiates the 24-month clock by running EDBC and authorizing the TANF Assistance Group (AG). The clock will start with the next possible month allowed by adverse action.

Upon expiration of the 24-month period, an individual who has cooperated with the IMPACT program requirements and their Self-Sufficiency Plan (See IPPM 2454.00.00) may receive an extension under the following circumstances:

- The DFR substantially failed to provide the services specified in the individual's Self-Sufficiency Plan.
- Both during and after the 24-month time limit (in spite of continuous efforts), the individual was unable to find employment, or lost employment without cause, that would have provided the assistance group with income at least equal to the TANF grant plus the ninety-dollar (\$90) work expense allowance if combined with other income.
- There were other unique circumstances beyond the control of the individual like the adverse effects of a natural disaster, or other catastrophic events such as the individual's exposure to domestic violence, that resulted in the individual's inability to obtain or retain employment.

In addition, recipients may earn one (1) month of TANF benefits for every six (6) consecutive months during which the recipients were employed full time.

- For employed individuals, "full time" is defined by the employer.
- For self-employed individuals, full time is defined as
- 35 hours per week at minimum wage, which is calculated by dividing the self-employment income by the federal minimum wage. (f146b)

Credit cannot be earned for periods of employment prior to 6/1/97, or for employment prior to the recipient's first application for TANF. A month during which an individual was ineligible for TANF due to a IV-D or IMPACT sanction is not considered a consecutive month of full time employment for purposes of calculating entitlement to additional months. An individual may not retain credit for more than 24 months at any one time. The individual is automatically entitled to an extension for a period equal to the number of accrued months, but only if the individual requests an extension.

Sixty (60) days prior to the end of the 24 months, the recipient will be notified of the date the 24 months ends. The notice will explain how to request an extension, who qualifies and on what grounds, and where to return the request.

Upon receiving the recommendations in the extension request package from the appropriate IMPACT staff, the Division Director will make the final determination as to whether an extension, or earned time, will be granted.

Recipients may request an extension at any time before or after their 24-month period has ended. However, individuals who receive a sixty (60) day advance notice are asked to return the extension request portion of the notice within thirteen (13) days of the mailing date of the notice to expedite the process. (No penalty is imposed if the recipient does not request an extension within the thirteen (13) day period.) The request must include an explanation of why the recipient feels eligible for the extension, and any verification the recipient can provide to substantiate this claim.

An extension should be for a period sufficient to allow IMPACT staff and the recipient to determine and remove the barriers that continue to prevent the individual from achieving self-

sufficiency. Extensions may be granted for up to twelve (12) months, are renewable, and go into effect in the month following approval to allow for system processing time frames.

The IMPACT case manager will have five (5) days from the receipt of the individual's extension request to review and draft a response which will ultimately be submitted to the DFR Director for a final decision. The response should contain all documentation necessary to explain the individual's situation with regard to attaining financial independence within 24 months. The response package for the Director is to include, at a minimum:

- A copy of the Self-Sufficiency Plan with all updates.
- A detailed explanation of any barriers facing the recipient and all services provided by the Local IMPACT Office to address these barriers.
- A detailed explanation of the actions taken by the IMPACT case manager to help the individual overcome the barriers which were identified within the last two years, and why these efforts were unsuccessful.
- A direct response for the justification provided by the recipient to support the request if different from the barriers listed above, and
- A recommendation to approve or deny the request. If approval is proposed, the IMPACT case manager is also to recommend the length of time (not to exceed twelve (12) months) the recipient's benefits should be extended and provide a rationale for the recommendation.

Processing an Extension Request:

- A hard copy package containing the following is forwarded to the Regional IMPACT Consultant.
 - the recipient's request.
 - the IMPACT case manager's response package
 - recommendations from other appropriate personnel to approve or deny the request.
- The IMPACT Consultant will have ten (10) days to review the package and, if necessary, return it to the IMPACT case manager for additional documentation and/or corrections. The IMPACT case manager will have five (5) days to provide the required documentation and/or corrected information and return the completed package to the IMPACT Consultant. The IMPACT Consultant will forward the completed package to the TANF consultants in Central Office for their recommendation.
- TANF consultants will have ten (10) days to review and include their recommendation in the package and forward the complete hard copy package to the DFR Director who is responsible for the official and final decision to either approve or deny the request. The Director's approval or denial response is returned to the appropriate Local IMPACT Office for implementation.
- Central Office IMPACT will send a letter to the individual notifying them of the DFR Director's decision. The State Regional Manager (or designee), the State Eligibility Manager (SEM), and the appropriate IMPACT Regional Manager (or designee) also receive copies of the decision.
- The decision information will be updated in the eligibility system by the SEM (who will also complete any authorizations that may be needed). If approved, the length of the extension must be entered. If denied, the reason for the denial must be coded on the eligibility system. The

- Local IMPACT Office will update the IMPACT case file notes which will be reflected on the eligibility system.

Anyone may "bank" time so that months may be used at a later date, if needed, by withdrawing their AG from TANF or, if the individual in the time clock is an optional AG member, by having the optional person withdraw from TANF.

If the individual in the 24-month clock loses eligibility for cash benefits solely because the 24-month benefit period has expired, the rest of the assistance group will remain eligible for a cash payment as long as the AG continues to meet all other eligibility criteria. Because the individual subject to the 24-month limit is still considered a recipient, the recipient must continue to cooperate with IMPACT and IV-D.

2454.00.00 SELF-SUFFICIENCY PLAN (C)

The policy stated in this sub-section affects only the Two- Parent TANF and Regular TANF categories of cash assistance.

The Self-Sufficiency Plan (SSP) is developed jointly by the recipient and the IMPACT case manager and specifies, in writing, the activities required of the client and the services required of the agency during the 24-month period. The IMPACT case manager is required to initiate the development of a Self-Sufficiency Plan within 30 days of the individual's referral to IMPACT. The client's participation in the IMPACT activities outlined in the SSP is to begin immediately. The Self-Sufficiency Plan must be reviewed with the recipient and updated appropriately when circumstances change and, at a minimum, every 90 days.

2499.00.00

FOOTNOTES FOR CHAPTER 2400

Following are the footnotes for Chapter 2400:

- (f1) Social Security Act, Section 1137(d)(f2) 8 CFR 320.2
- (f2) PRWORA Sec 403(a)(d)
- (f4) Social Security Act, Section 1903(v)
- (f4a) HCFA Letter to State Officials, 10/6/99: Provisions OnAccess and Cost Sharing for American Indian/Alaska Native Children).
- (f6) Social Security Act, Section 1137(a)(1)(f9) Social Security Act, Section 402 (a)(7)(f10) 7 CFR 273.3
- (f13) 7 CFR 273.3
- (f15a) 1902(a) (10) (A) (ii) (XV) and 1902(a) (10) (A) (ii) (XVI) of the Social Security Act(f23) 470 IAC 2.1-2-1
- (f24) 470 IAC 2.1-2-1
- (f26) 470 IAC 2.1-1-2
- (f27) 470 IAC 2.1-1-2
- (f27a) IC 12-14-15-1 as amended by P.L. 67- 2000and P.L. 218-2003
- (f28) IC 12-14-15-1
- (f29) 470 IAC 2.1-1-2
- (f34) 470 IAC 2.1-1-2
- (f35) 470 IAC 2.1-1-2
- (f36) Social Security Act, Section 402(a)(24);45 CFR 233.20
- (f37) Social Security Act, Section 1619(b)(3); (f38) Social Security Act), Section 1902(a)(10)(E)(f39) Social Security Act, Section 1905(p) (1) As amended by the Technical and Miscellaneous Revenue Act of 1988
- (f40) Social Security Act, Section 1902(a) (10) (E) (f41) Social Security Act, Section 1905(s) (4) as added by P.L. 101-239)
- (f42) Section 1902(a) (10) (E) (iii)
- (f42a) Social Security Act, Section 1902(A) (10) (E)(f42b) Social Security Act, Section 1902(A) (10) (E)(f65) Social Security Act, Section 406(a) (c) (f66a) IC 31-14-7-2
- (f77) Social Security Act, Section 1905(i)
- (f79) Social Security Act, Section 1905(n) (1)(f80) Social Security Act, Section 1902(e) (4)
- (f84a) Section 2110(b) (2) of the Social Security Act (f88) 470 IAC 2.1-4-5
- (f89) 470 IAC 2.1-4-6
- (f92) IC 12-14-2-24; IC 12-14-7-1
- (f93) IC 12-1-7-5.1
- (f94) Social Security Act, Section 402(a) (26); (f96) Social Security Act, Section 402(a) (26); 470 IAC 10.3-8-1
- (f106) Social Security Act, Section 402(a) (26); IC12-14-2-24; 470IAC10.3- 8-1(f107a) 470IAC10.3-10-1
- (f107b) 470IAC10.3-10-1
- (f107c) 470IAC10.3-10-1
- (f107d)470IAC10.3-10-1
- (f107e) 470IAC10.3-10-1
- (f108) Section 6(o) of the Food Stamp Act of 1977 as amended by Section 824 of P.L. 104 -193 (PRWORA)

(f109) Section 6(o) of the Food Stamp Act of 1977 as amended
by Section 824 of P.L. 104 -193 (PRWORA)
(f112) 45 CFR 400.81
(f115) 45 CFR 400.82(b) (3) (ii)
(f115b) 470 IAC 10.3-8-3
(f117) Social Security Act, Section 402(a) (8);45 CFR 233.20
(f118a) 470 IAC 10.3-8-2
(f118c) IC 12-14-5.5-1
(f118d) IC 12-14-5.5-1
(f140) Social Security Act, Section 402(a) (21); (f141) Social Security Act, Section 402(a) (21); 45
CFR 233.106
(f142) 470 IAC 10.3-9-4
(f143a) 470 IAC 10.3-9-5
(F143b) 470 IAC 10.3-9-6
(f144) 470 IAC 10.3-9-1
(f146) PROWRA of 1996 Section 103
(f146a) 470 IAC 10.3-5-10
(f146b) 470 IAC 10.3-5-10
(f151) IC 12-14-2-25
(f152) IC 12-14-2-25
(f153) 470 IAC 10.3-10-1

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2500.00.00 IMPACT PROCESSING

This chapter contains IMPACT policy including:

- Participation Rates (Section 2505.00.00)
- Applicant Services (Section 2510.00.00)
- Case Management (Section 2515.00.00)
- IMPACT Assessment (Section 2525.00.00)
- Self-Sufficiency Plans (Section 2530.00.00)
- IMPACT Activities (Section 2540.00.00)
- IMPACT Compliance (Section 2545.00.00)
- IMPACT Supportive Services (Section 2550.00.00)

2505.00.00 WORK PARTICIPATION RATE (C)

The TANF IMPACT Program must meet a specific federally mandated “Work Participation Rate” in order to receive all possible federal funds by the participation rate and participation hours.

The participation rate is defined as the percentage of work-eligible individuals who are meeting all of their required participation hours.

Participation hours are defined as the number of hours in which each work-eligible individual is participating in an approved IMPACT activity.

All TANF families, not just those with IMPACT mandatory individuals, are counted in the participation rate calculation.

2505.05.00 TANF WORK PARTICIPATION RATES FOR ALL FAMILIES (C)

The All-Family work participation rate is calculated by dividing the number of Two-Parent TANF and Regular TANF AGs which meet the average number of hours of employment and/or work activities by the total number of Two-Parent TANF and Regular TANF AGs.

If a sanction is imposed, the TANF case is closed and will not be considered in the calculation of the participation rate after the effective date of closure which could be either the end of the current month or the next month.

Families that are not included in this calculation:

- AGs headed by single parents with a child under twelve (12) months of age.
- AGs receiving a \$0 grant due to income.
- Child only AGs

Meeting the requirement: Individuals meet the work requirement if one of the following is true:

- The case head is an adult who is participating an average of 30 hours per week in work-related activities/components of which at least 20 hours are in one or more of the “core” activities listed below.

- A two-parent family, at least one parent is meeting the preceding work participation requirement.
- The case head is age 20 or older and the only parent/caretaker relative of a child under age six (6) and is participating an average of 20 hours per week in “core” activities.
- The case head is a teen parent aged 19 or under who is either maintaining satisfactory school attendance or involved in education directly related to employment for an average of at least 20 hours per week.

Core activities/components:

- Unsubsidized private and public Employment
- Subsidized Private and Public Sector Employment
- Community Work Experience Program - (CWEP)
- Community Service
- Vocational Educational Training
- On-the-Job Training
- Job Search/Job Readiness

Indiana restricts total participation in job search/job readiness to 12 weeks. Only 4 weeks in any combination of these 2 activities may be consecutive.

Non-Core Activities/components: Recipients may participate in non-Core activities after the 20 hour per week Core requirement has been met. Non-Core activities include:

- Academic Training.
- Vocational training (if an IMPACT participant for less than 12 months).
- Vocational training that will lead to an advanced degree (must be completed within the 24-month limit for cash assistance).
- Job Skills Training (if employed or seeking employment at least 20 hours per week).

WPR compliance for non-graduate parent/caretaker under 20 with children under 6:

- Satisfactory attendance (as defined by the school) in high school or high school equivalency.
- 20 hours or more per week of adult basic education or English language proficiency.

2505.10.00 IMPACT REQUIREMENTS FOR THE TWO-PARENT TANF AG (C)

Work-eligible parents in the family must participate in work activities as defined below:

- If receiving federally funded childcare assistance (CCDF), and no adult or child has a disability, at least 55 hours per week.
- Not receiving CCDF or one or more members of AG have a disability, at 35 hours per week.

2510.00.00 APPLICANT SERVICES (C)

As a condition of eligibility for TANF Cash Assistance, TANF applicants deemed IMPACT mandatory during the data gathering process, are required to:

- Complete Applicant Job Search (AJS) Orientation; Applicant Job Search; Self-Sufficiency Assessment and Self- Sufficiency Plan.

- Complete 6 contacts with employers; 3 of which need to be Applications.

IMPACT Supportive Services for AJS:

- Transportation services- This is only to be given if participant is unable to complete their 6 contacts during their Orientation appointment.
- Childcare is limited to 6 weeks for an AJS participant- This is only to be given if participant is unable to complete their 6 contacts during their Orientation appointment.

AJS Exemptions:

- is less than eighteen (18) years of age.
- is more than sixty-four (64) years of age.
- is medically certified as unfit for employment.
- is pregnant.
- is a parent or caretaker who personally provides care for someone with a disability/serious medical condition.
- is receiving unemployment compensation and complying with DWD.
- is participating in a treatment and rehabilitation program or a drug or alcohol addiction program.
- Is participating in:
 - An adult basic education program
 - Course of Study at a post-secondary institution
 - Has been awarded a federal or state financial aid award or grant.
- is a victim of domestic or family violence in last 60 days.
- separated from service in the armed forces not more than one hundred eighty (180) days before applying for TANF assistance; or
- has experienced homelessness in the last 60 days.
- has a child under 12 weeks of age.
- is in a county that the unemployment rate exempts them due to greater than 10% rate, designated as a labor surplus area.

AJS Compliance:

- Failure to attend a scheduled Orientation/Assessment Interview and participate in the activities specified on the individual's SSP will result in a Notice of non-compliance.
- Applicant may provide a good cause explanation by the time frame noted in the notice.
- If good cause is granted, an exemption to AJS will be granted.
- If good cause is not granted, the TANF application will be denied, and applicant must reapply.

Reasons for good cause include:

- The required actions were beyond the capability of the participant to perform, or the circumstances were beyond the individual's ability to control. A supervisory determination is required to grant a good cause exemption from AJS and allow TANF to be authorized.
- TANF applicant is residing in a domestic violence shelter.

2515.00.00 IMPACT CASE MANAGER RESPONSIBILITIES

During the initial IMPACT appointment, the IMPACT case manager (CM) must explain to the payee/caretaker relative of the Assistance Group (AG), or the individual required to participate, both orally and in writing, the following information:

- The participation requirements.
- Each allowable exemption.
- The right to a fair hearing.
- The requirement that changes which would affect IMPACT status (for example, child aged 16 or 17 no longer in school, or recovery from illness or incapacity) be reported to the IMPACT Office within 10 days of the change.
- The penalties for refusing to participate.

The payee of the AG is responsible for sharing this information with all other AG members required to participate. Any AG member may contact the IMPACT case manager for clarification of the information.

An authorized rep (AR) cannot complete an orientation, other appointments, or participate for a client referred to IMPACT. An authorized rep can assist the participant in understanding their responsibilities but cannot complete any IMPACT responsibilities for the client. The client is solely responsible to complete all IMPACT requirements and sign all documents accordingly.

2520.00.00 CASE MANAGEMENT

There is a requirement of an uninterrupted continuum of service that begins at orientation and ends when the client chooses to disengage with E & T services, or when the federal limit of job retention services is met. This continuum of service is focused on customer centered case management. A personal relationship between an assigned case worker and an E & T client must be developed beginning at the time of assessment, and it is expected that a single case manager will remain assigned to the client throughout the duration of services. Client engagement is encouraged, supported, and nurtured by the personal relationship with the case manager and demonstration of interest in the client's needs, strengths, and challenges. Services are individualized to meet the needs and goals identified at assessment. All decisions about component participation, area of career interest, pursuit of job opportunities, etc. should be based on the personal goals and objectives of the client with the input, knowledge, and expertise of the case manager.

Case managers will provide the minimum services noted below:

- Individual Self-Sufficiency Plan Assessment
- Assisting AJS participants in meeting the AJS requirements
- Development of the Self-Sufficiency Plan (SSP) with the participant that will include both short and long-term goals for attaining self-sufficiency.
- Acknowledge and support client's own goals and objectives and incorporating them into plans and interactions.
- Communicate the options and opportunities the IMPACT program offers.
- Provide referrals to appropriate community resources or services.

- Monitor participation hours.
- Provide supportive services.
- Evaluate outcomes.
- Assist in troubleshooting and resolving issues that are preventing client from succeeding.
- Maintain confidentiality.

2525.00.00 IMPACT ASSESSMENT

The purpose of the four-page IMPACT Self-Sufficiency Plan Assessment, completed between client and IMPACT case manager, is to:

- identify individual and family strengths upon which to build;
- barriers to employment and/or self-sufficiency;
- supportive services necessary to help the participant comply with IMPACT Program requirements; and/or
- the need for other services available within the community.

The Self-Sufficiency Assessment and the Self-Sufficiency Plan (SSP) will be completed at the initial IMPACT Orientation session.

Assessments should be updated as needed based on the participant's circumstances or at minimum every six (6) months.

The participant must be actively involved in the completion of the assessment and in creating the self-sufficiency plan, including in identifying strengths, interests, and goals. Details about IMPACT rights, responsibilities, activities, and supportive services are also included as part of the assessment process. Upon completion of the Self-Sufficiency Plan Assessment, an individualized Self-Sufficiency Plan (SSP) is developed with the participant.

The SNAP IMPACT Reporting Requirements Notification is to be signed by all SNAP participants to acknowledge receipt of this notification. The form will also be signed by IMPACT staff.

An assessment must include:

- Work Experience:
 - Listing of all jobs with details including dates of employment, duration, and reason for leaving.
- Education and Training:
 - Current levels of education completed. Training details including type of training, dates of training, and credentials received.
- Job Skills:
 - Skills/experience obtained via employment, training, hobbies, etc.
- Career/Occupational Interests:
 - type of employment desired, shift availability, travel distance, limitations on work, etc.
- Military Service:
 - Branch, period of active duty, rank at discharge and duties.
- Personal and Family Health:

- Physical and mental health status of the participant and the individual's immediate family members and how they may affect the participant's employment. If caring for an incapacitated person, the relationship and time required.
- Transportation Resources:
 - What type of transportation is accessible and used, and if transportation assistance is needed.
- Child Care Needs:
 - Determine the need for reliable childcare and the presence of any special needs that must be addressed in the development of the childcare plan.
- Support Network:
 - Identify those persons who provide emotional, social, or other support to the individual and family.
- Other Barriers to Participation:
 - Legal problems, criminal background, health issues, lack of appropriate clothing, housing concerns, and lack of recent work history.
- ABAWD Screening for Fitness for Work:
 - SNAP ABAWD participant that states or indicates on the IMPACT Assessment, a physical or mental disability or condition that is a barrier to obtaining or maintaining employment, a Statement of Medical Condition is to be provided.

An IMPACT staff person must determine if the work registration status needs to change. If a change is necessary, the IMPACT staff must notify eligibility staff via the appropriate regional mailbox.

Provider Determination:

If an ABAWD E&T participant is assigned to a given activity, and the provider of that activity determines that the individual is not suited to that activity (known as provider determination), the month in which the determination is made will not be included as a countable month. If the ABAWD remains non-compliant with work requirements in subsequent months, the months will be countable months.

If a provider determination is made and there is no suitable option for E&T participation via IMPACT for the individual, a manual override of the month in which the determination is made will be made by an eligibility worker. A request for the override will be made by an IMPACT staff person (contractor or state) to a regional mailbox. The state must be notified within 2 business days.

Any time there is a provider determination, an alternate suitable activity should be pursued for the individual. If it is suspected that the individual should be exempt from work registration, a request for review of work registration status should be submitted to eligibility staff via the appropriate regional mailbox.

State eligibility staff should notify the client by phone within 2 business days and document thoroughly in case notes.

2530.00.00 SELF-SUFFICIENCY PLANS

The Self-sufficiency plan is completed with the client upon completion of the self-assessment, on the same day as the orientation appointment. The SSP is an agreement signed by the participant and the IMPACT case manager. Participation in allowable work activities must begin as soon as possible for TANF mandatory IMPACT participants and SNAP participants.

The Self-Sufficiency Plan (SSP) should:

- Be developed based on the results of the self-assessment.
- Be individualized and clear regarding specific goals and accompanying timelines for completion.
- Be detailed including being: “Specific, Measurable, Attainable, Result Oriented, and Time-Limited” (SMART).
- Be designed to move the individual into appropriate employment or training.

Each SSP will address:

- Have A clearly defined and realistic employment goal stating that the participant is expected to seek, accept, and maintain full-time employment unless participating in employment and training activities intended to prepare one for employment.
- Include the strengths and barriers identified during the assessment process.
- Include clearly defined activities necessary to achieve the primary goal of economic self-sufficiency for the family; listed under the “IMPACT Activity” on SSP.
- Identify detailed steps, addressing identified barriers, that will help the individual follow through and/or fulfill the requirements of the activities through IMPACT supportive services or other community resources.
- Address needed supportive services.
- Identify anticipated outcome details including all aspects of the expectations and desired results.
- Set realistic time frames for completing each activity by specifying a realistic “Assignment Date,” a “Projected Completion Date,” and “Weekly Participation Hours” that is anticipated will be needed to achieve self- sufficiency. Participation hours are entered daily for AJS and weekly for TANF and SNAP.
- Address the TANF 24-month clock: A reminder of the time remaining for those individuals who are, or will be, subject to the 24-month limit to cash benefits.
- Address the ABAWD 3-month clock: A reminder of the time remaining for those individuals who are subject to the 3-month limit for ABAWDs and should be included as part of the ‘actions or steps details of the IMPACT activity that will help the participant fulfill the work requirement.
- Include signature of the participant and IMPACT case manager.

By signing the Self-Sufficiency Plan (SSP), participants agree to perform the activities assigned on the SSP. SSP’s are signed by case manager and participant and client must receive a copy of the signed SSP.

NOTE: Individuals in treatment for domestic violence, substance abuse, or mental health problems may find it difficult to participate all the hours necessary to meet IMPACT requirements. Therefore, following consultation with the participant’s treatment professional and the IMPACT

supervisor, the Case Manager may approve reduced participation hours, if appropriate. This must be documented in the System of Record.

Good cause for AJS/TANF: There may be instances in which an individual will require up to 90 days, or more, of good cause time due to a verified medical condition before beginning or resuming IMPACT activities. The SF 54717 – STATEMENT OF MEDICAL CONDITION FOR DETERMINATION OF PARTICIPATION IN THE IMPACT PROGRAM, or other approved medical verification, is required to complete the Good Cause SSP. Good cause is not allowable for SNAP participants. Follow-up calls with the IMPACT case manager are to be done every 3 months to re-assess the individual's condition. A new medical form is not needed unless the form we have on file is expired, or the client states their condition has changed.

2540.00.00 IMPACT ACTIVITIES

IMPACT activities are the employment, training, and educational activities, assigned to participants, to help participants move towards economic self-sufficiency. Activities should reflect the needs of the family and focus on removing barriers to employment. Activities may differ for TANF, SNAP volunteers, and ABAWD's.

2540.05.00 REPORTING IMPACT HOURS (C)

Scheduled activity hours are recorded in the system of record (SOR), which is the IMPACT System. TANF IMPACT recipients' actual weekly hours of participation and excused absences are to be entered by the 10th of the month. Accurate recording of countable hours is required for accurate TANF Work Participation Rate (WPR) reporting. Employment hours for WPR reporting is gathered from information recorded in IEDSS. An IMPACT worker is required to report the employment verification two days of becoming aware of the information. Hours are counted per activity when activities are stacked by case manager.

Countable participation hours include:

- Homework time (secondary and post-secondary educational activities such as instructional certificate programs and industry skill certification):
 - Client receives one hour of homework credit per credit hour. If there are no credited hour count, such as for short term CNA or similar class, report "hours only" and document in notes. "Hours Only" may be appropriate method when there are no course credits assigned and should be noted on attendance form. If required, one hour of unsupervised homework for each hour of class is countable, except clients in high school.
 - Participation for short term skills training and certification programs be reported as course credits plus weekly homework hours on the weekly attendance report form and signed by instructor and participant. Hours cannot exceed the scheduled weekly course credits or class hours.
- Unsupervised study time (post-secondary associate, bachelor, and advanced degree programs):
 - Number of credits per course and the required or advised number of weekly unsupervised study hours, verified by the institution in writing and cannot exceed

one hour of participation per course credit. For post-secondary accelerated programs in which clients enrolled in one or two courses offered for 4 or 5 weeks and requires on-site attendance 4 or more hours a day, case manager should consider whether activity hours are best represented by hours or credits. Not applicable to distance learning/internet courses.

- Holidays:
 - When regularly scheduled unpaid work activities fall on one of the holidays listed below, and prevent the individual from participating in an assigned activity, the individual is deemed to have participated for the assigned hours that would have been completed were it not for the holiday:
 - New Year's Day
 - Martin Luther King, Jr Day
 - Good Friday
 - Memorial Day
 - Independence Day
 - Labor Day
 - Thanksgiving
 - Friday after Thanksgiving
 - Christmas Eve
 - Christmas Day
 - Participants may receive credit for either holiday hours, not exceeding scheduled daily hours or actual participation hours. With the exception of clients aged 19 and under attending high school or HSE classes, clients engaged in educational activities must participate in the assigned number of weekly hours in a countable activity during semester breaks, spring or fall break, and Christmas break. During summer break, clients must complete the scheduled number of weekly hours in a countable work activity even if they plan to return to school the following academic year. All countable participation hours are to be recorded in the SOR.
- Absences:
 - Participants are allowed 16 hours per month for excused absences, a maximum of 80 hours in a rolling 12-month period, to complete the required number of monthly participation hours.

Commuting hours to and from assignment or to childcare provider are not countable.

2540.10.00 TANF AND SNAP IMPACT ACTIVITIES

Except for employment, scheduled hours of weekly participation in IMPACT activities are recorded in the System of Record (SOR).

TANF activities/components include:

- Unsubsidized Private and Public Sector Employment
- Subsidized Private and Public Sector Employment
- Job Search and Job Readiness
- Community Work Experience Program (CWEP)
- Community Service Programs
- Vocational Training

- Job Skills Training
- Academic Activities
- High School (HS) attendance and High School Equivalency (HSE) classes for TANF recipients aged 19 and under who are heads of household.
- On-the-Job Training (OJT)
- Job Retention Services

SNAP activities/Components:

- Supervised Job Search
- Job Readiness
- Work Experience Program (WE)
- Community Work Experience Program (CWEP/Workfare (W))
- Vocational Training
- Educational (Academic)
- Job retention Services

2540.10.05 UNSUBSIDIZED EMPLOYMENT (C)

Unsubsidized Employment (including Self-Employment) is defined as any activity involving effort on the part of the participant for which wages, salaries, commissions, or profits are paid and this payment is not subsidized by the State or Federal programs such as IMPACT, Workforce Investment Act (WIA) and Vocational Rehabilitation, or would be paid if the participant had not chosen the option to receive goods for services for the performed activity (in-kind earnings). Unsubsidized employment (including self-employment) is included in case notes; recorded in Eligibility and/or IMPACT SOR; and documentation retained.

Counting unsubsidized employment hours/income:

- The number of actual participation hours are verified from employer produced documentation substantiating number of hours worked/income. Projected hours up to 6 months are based upon one full pay period representing continuing circumstances.

Counting self-employment income:

- Self-employed individuals must verify gross earned income and expenses. Countable monthly hours are based on gross income minus 40 percent for expenses or actual expenses, whichever is greater, divided by the federal minimum wage. Monthly hours are divided by 4.33 to find the countable weekly participation hours.

2540.10.10 SUBSIDIZED PRIVATE AND PUBLIC SECTOR EMPLOYMENT (C)

Subsidized Private or Public Sector Employment includes paid employment for which an employer receives a subsidy from TANF or other public funds to offset the cost of some or all the wages and costs of employing a participant.

Counting subsidized employment hours:

- Hours worked are verified and recorded in the same way as “unsubsidized employment” described above.

2540.10.15 JOB SEARCH

Job Search activities are designed to assist a recipient to immediately apply for and find employment leading to economic self-sufficiency for participants who has recent work experience, satisfactory work history or able to re-enter the workforce with minimal time or IMPACT assistance. Job search activities must be documented on Job Search Worksheet provided by case manager. The Job Search Worksheet, verifying employer contacts, must be submitted to IMPACT office at least weekly unless specified on SSP. SNAP participants in the supervised job search component must be directly supervised at state approved locations or employ website with contact from the case manager.

Job Search and Job Readiness activities include how to:

- Search for job openings.
- Complete employment applications.
- Interview for positions, including follow-up contacts.
- Write thank you notes to potential employers.

“Actual time” utilized is credited for each internet and “in-person” employer contact. The number of hours reported by the recipient is not to include travel time to the first or from the last “in-person” employer contact.

We will allow 30 min of job search time per application submitted. We will not count any time over 30 min unless the job searching is verified by being completed in the DFR office or by using an approved online job search engine that tracks job search time. Verification of job searching more than 30 min per app will need provided. Verification can include a printout from the job search engine showing hours job search was completed, or JSW signed off by CM that the job search was done in office.

Printed applications or the receipt issued verifying application was received, is required for online applications. “Start” and “End” times per job search, must be included on Job Search worksheet for hours to be calculated.

Counting participation hours:

- **For TANF IMPACT participants:**
 - Job Search and Job Readiness activities will NOT count toward the work participation rate after a combined total of twelve (12) weeks of Job Search and Job Readiness activities have been completed, within a rolling 12-month period.
 - Only four of those weeks may be consecutive.
 - A single reported hour of Job Search will count as one (1) week of Job Search activities in both the four (4) consecutive weeks and the remaining eight (8) weeks of the rolling 12-month period.
 - Participants may continue in this activity with other activities, to enhance their employability, if self-sufficiency through employment has not been obtained. However, the job search activity hours will not be counted when calculating the TANF work participation rate (WPR).

- **For SNAP ABAWDs:**
 - Supervised Job Search is not a qualifying activity unless offered in combination with other IMPACT activities and comprises less than half (10 hours) of the 20-hour requirement.
 - ABAWDs may also participate for a total of eight (8) weeks in Supervised Job Search in any 12 consecutive months when the activity counts for <50% of the total weekly required hours.

2540.10.20 JOB READINESS

Job Readiness:

- Provides employment preparation for IMPACT participants.
- Prepares the participant for employment of at least 20 hours per week.
- Familiarizes them with general workplace expectations, behavior, and attitudes necessary to compete successfully in the labor market.
- Provides practice in completing job applications, resume development, and interviewing techniques, job retention and job coping provided through workshops.
- Substance Abuse and Mental Health Treatment or Rehabilitation Services to retain employment (not applicable to SNAP only recipients), will be considered Job Search and Job Readiness activities if deemed necessary by a qualified medical or mental health professional.

2540.10.25.05 JOB RETENTION (S)

The job retention component is meant to provide supportive services for at least 30 days and up to 90 days to individuals who have secured employment. Individuals are eligible to receive job retention services if:

- Received SNAP benefits in the month of or the month before they start job retention activity/component.
- After leaving SNAP unless the individual leaving SNAP due to a failure to comply with the general work requirement or an intentional program violation.

Individuals must have obtained employment while actively participating in SNAP E&T and completed at least one hour in an allowable activity. There is no limit to the number of times an individual may receive job retention services, if the individual has re-engaged with E&T prior to obtaining new employment.

Job retention services can include:

- Job coaching and troubleshooting issues that may impact employment.
- Helping a participant identify a childcare provider.
- Supportive services such as clothing required for the job, transportation, and childcare.

2540.10.30

IMPACT COMMUNITY WORK EXPERIENCE PROGRAM- CWEP

The Community Work Experience Program (CWEP) work activity provides a participant an opportunity to acquire general skills, knowledge, and work habits necessary to obtain employment with the purpose to improve the employability of those who cannot find unsubsidized full-time employment. The primary goal of CWEP is to improve employability and encourage individuals to move into regular employment, a short-term preparation for employment.

TANF participants can perform work at private sector employment sites or for the direct benefit of the community such as health, social service, environmental protection, education, recreation, public facilities, and public safety.

SNAP recipients can perform work in a public service capacity, limited to public and private non-profit employers.

Sites are supervised by an employer, work site supervisor, or other responsible party daily. The CWEP site employer receives the services of an additional worker at no cost; and may hire the participant as a trained employee.

The IMPACT Office staff will:

- Define the CWEP requirements for each participant.
- Informs the work site supervisor of the maximum number of hours each participant is to participate and the expected length of the placement.
- Establish Community Work Experience Program sites.
- Visit potential sites to assess work environments.
- Review the participants SSP within 3 months of being placed at the worksite.
- Determine if the employer intends to hire the participant within 3 months.
- If no employment is offered within 3 months another activity will be assigned.

The CWEP employer will:

- Provide work-related guidance and mentoring, daily oversight of work assignments.
- Evaluate work skills as part of the formal agreement between the IMPACT Program and the employer.
- Meet regularly with the participant to discuss the participant's work.

CWEP activities are designed to help participants:

- Gain work experience while fulfilling activity program hours.
- Attain and improve key work skills and attitudes needed for transitioning into the workplace.
- Benefit from positive role models.
- Increase self-esteem.
- Enhance their resume.

CWEP assignments are limited to six (6) months per client in a thirty-six (36) month period, for ninety (90) days at a time. Additional months must be approved by state policy in advance of any additional months being assigned.

ABAWD's may participate in up to thirty (30) consecutive calendar days of Supervised Job Search as part of their CWEP assignment following their initial SNAP certification but prior to placement at CWEP site. Participants are considered participating and complying with IMPACT during this Supervised Job Search period and fulfilling the ABAWD work requirement if they are meeting their household's calculated CWEP participation hours.

Community Work Experience Program (CWEP) and Work Experience (WE) Job Request forms must be completed before a site is active. The site will remain active until IMPACT staff or site management ends the agreement. The CWEP site manager agrees the site will:

- Provide a sanitary and non-hazardous work environment that ensures the health and safety of participants with the same health and safety standards established under state and federal laws for employees.
- CWEP participants will not be placed on assignments that replace or prevent the employment of regular employees and assignments provide the same benefits and working conditions provided to regular employees performing comparable work for comparable hours.
 - If a union position, all union rules, and contractual agreements must be followed.
- CWEP participants will not be involved in any unethical, political, or religious activities.
- CWEP participants will be provided adequate supervision and training necessary for performing the job duties.
- Provide a description of duties the participant will be expected to perform, including the frequency of the activities.
- Complete IMPACT attendance and evaluation forms and provide them at least monthly to the local IMPACT office.

2540.10.30.10

DETERMINING CWEP PARTICIPATION HOURS

CWEP hours can be stacked with part-time employment. Hours are separated per activity and the number of hours included in the weekly participation requirement may not be less than the hours determined by the CWEP formula, less the number exceeds the weekly "core" requirement and should be clearly explained in case.

For TANF recipients, child support collected by Indiana is included in determining the maximum number of participation hours. The formula below must be used to calculate the maximum number of monthly participation hours:

- Determine the amount of child support received by IV-D in the prior month even if the family was not on TANF in that month.
- Arrearage and/or excess child support payments and collections recorded in the Eligibility System in the calculation.
- Do not include current child support payments received by the family which were used to calculate the AG's TANF grant when determining the amount of the prior month's child support. (Check the Eligibility System for current child support collections.)
- Subtract this prior month's amount of child support collections from the AG's current TANF grant.
- Add this amount to the AG's monthly SNAP allotment. If an ineligible TANF individual is included in the SNAP AG, the SNAP benefits must be pro-rated to exclude both the

individual and their SNAP benefits before adding the (new) monthly SNAP allotment to the CWEP calculation.

- Divide the result by the federal minimum wage to obtain the monthly participation requirement.
- To obtain the “weekly” hours of participation, divide the monthly amount by five (5) and round down to the nearest whole number.

TANF recipients may not volunteer for additional CWEP hours and should not be scheduled participation for more than the number of hours determined by the above formula. Ways reduced CWEP hours can be fulfilled, single and 2-parent AG’s, include:

- Child under 6 TANF AG required 20 hours of weekly participation and CWEP formula exceeds 20 hours, the participant will be complying when participating for a weekly average of 20 hours.
- One-parent AG required 30 hours or 50 hours for mandatory two-parents of weekly participation and CWEP formula exceeds hours, the participant(s) will be complying when participating average required hours.

When both parents in a Two-Parent TANF AG are required to participate, the hours determined by the formula described above are to be allocated among those AG members. Employment takes precedence over other work activities, if one parent is employed, the CWEP hours are assigned to the other AG parent.

Deeming CWEP hours, when the CWEP formula results in less than the required 20, 30, or 50 hours, the weekly “core” activity requirement is considered to have been met using the hours from the CWEP formula (rounded down). The hours remaining up to the core weekly requirement are then deemed with the following exceptions:

- If a single parent AG is required to participate 30 hours per week and the CWEP formula results in less than 20 hours, the hours remaining up to the 20 mandated core hours are deemed. The remaining 10 hours must be assigned to another core or non- core activity.
- If the CWEP formula results in more than the 20 mandated core hours, but less than the required 30 hours, the individual is to be scheduled for the total number of CWEP hours. The remaining hours needed to achieve an average of 30 hours per week must be assigned in another core or non- core activity.

When a CWEP placement is stacked with another activity, the CWEP hours take precedence over the weekly hourly requirement of the other activity. However, unsubsidized employment will have priority over participation in any other work-related activity.

For SNAP AG’s only, monthly participation hours in voluntary Community Work Experience (CWEP), are based on the AG’s monthly SNAP allotment divided by the federal minimum wage rounded down to the nearest whole number. Weekly hours are obtained by dividing monthly hours by the number of weeks in a month, determined by the number of Wednesdays, rounded to the nearest quarter of an hour.

Counting CWEP participation hours, actual hours of participation in each activity must be recorded daily on Record of IMPACT form and must be submitted to IMPACT case manager weekly, due

date indicated on the Self-Sufficiency Plan (SSP), and/or at the completion of each CWEP assignment.

2540.10.35 WORK EXPERIENCE PROGRAM - WE (S)

Work Experience is a work component designed to improve the employability of participants through actual work experience and/or training and to enable them to move into regular employment. Assignments may not replace the employment of a regularly employed individual and must provide the same working conditions provided to regularly employed individuals performing comparable work for comparable hours.

Work Experience may include activities such as on-the-job training, pre-apprenticeship, or apprenticeship placements. The following criteria is to be considered in developing components:

- On-the-Job Training:
 - A work placement made through a contract with an employer or registered apprenticeship program sponsor in the public, private nonprofit, or private sector.
- Pre-Apprenticeship/Apprenticeship:
 - Programs, directly linked to an apprentice program, provides individuals with the basic and technical skills necessary to enter an apprenticeship program.
- Internship or Work Experience:
 - Planned, structured learning experience that takes place in a workplace for a limited period.

Work Experience sites are developed by IMPACT Office staff and approved by the Division of Family Resources. Providers must also comply with the daily supervision and attendance requirements and all other conditions outlined in the Work Experience Agreement between the IMPACT Office and the employer.

SNAP Work Experience placements may be with private for-profit as well as public sector entities, and have a 20-hour weekly work requirement, or 80 hours per month. Participants must be monitored weekly; job performance is to be evaluated at least monthly or as needed. Actual participation hours are recorded on RECORD OF IMPACT ATTENDANCE form and sent to the IMPACT case manager at least monthly and recorded in the System of Record (SOR).

Self-Sufficiency Plan (SSP) review for participant must be completed after three (3) months to determine if the employer intends to hire the individual within the next 60 days. If the employer expresses an intent to hire the participant within three (3) months or less, the placement may be extended for up to nine (9) months. If not hired, the participant is to be placed at another Work Experience site, or in another activity.

Calculating participation hours:

- Calculation of monthly participation hours are the same as SNAP CWEP formula.
- If calculated hours total less than 20 per week, ABAWDs may volunteer to supplement Work Experience with additional hours either in Work Experience alone, or in combination with another countable activity, to meet the work requirement of 20 hours per week for a total of 80 hours per month.

- If more than one AG member is required to participate, hours may be apportioned amount those AG members but may not exceed the maximum number of hours determined by the formula.

SNAP benefits received by the participants are not considered wages, nor are participants considered to be employed.

2540.10.40 COMMUNITY SERVICE PROGRAMS (C)

Community Service Programs are structured programs in which TANF recipients perform work that directly benefits the community through the support of public or nonprofit organizations. Currently, VISTA, AmeriCorps, and State programs.

Self-initiated community service activities must be approved by IMPACT Office staff to determine if the activity and service site can comply with the daily supervision attendance requirements and other conditions outlined in the Community Service Agreement between the IMPACT Office and a Community Service provider.

Calculating participation hours:

- Calculation of weekly participation hours are calculated by CWEP formula.
- Participation recorded on attendance and/or activity log, sent at least monthly to IMPACT case manager to be recorded in IMPACT SOR and participants are supervised daily.

2540.10.40.05 VOCATIONAL TRAINING (S)

Vocational Training includes short-term educational programs where individuals prepare for employment in current or emerging occupations requiring training. The training may last from a few weeks up to a maximum of twelve months. Trainings must be accredited or licensed by the appropriate State agency. Educational institutions must be approved for Federal and State grants. Privately owned vocational and trade schools that do not serve the general public are not subject to accreditation by the Commission on Proprietary Education.

There must be reasonable expectation of new or upgraded employment resulting from the training documented in the Self-Sufficiency Plan (SSP). Vocational Training includes, but are not limited to the following:

- Licensed Practical Nurse (LPN)
- Data Entry Operator
- Auto Mechanic
- Welder
- Certified Nursing Assistant (CAN)
- Dental Assistant

Counting participation hours:

- The total number of weekly course credits plus allowable class time reported and verified on the Client Attendance Report, are countable and can include up to one hour of

unsupervised homework time for each hour of class time if advised or required by the instructor.

All educational institutions of Vocational Training must be in-state and public. Exceptions may be made for out-of-state or private institutions when an extenuating circumstance exists or a participant who lives in a county which borders another state. The institution and participant must agree to provide attendance records on the appropriate State Form, and grade reports at specified intervals.

IMPACT will not pay for supplies such as notebooks, paper, pencils, pens, briefcases, or clothing.

All Vocational Training programs must be approved by the IMPACT supervisor, case manager, or a designee, in writing affirming:

- the local job market offers employment opportunities in training that the participant is requesting; and
- the participant appears to have the motivation and aptitude to complete the training.

2540.10.45 JOB SKILLS TRAINING PROGRAM - JST

Job Skills Training (JST) Program, funded by the Family and Social Services Administration (FSSA), is available to TANF recipients, SNAP IMPACT volunteers and ABAWD E&T participants who in general have shown they are highly motivated to succeed.

The type of training offered must be cost effective relative to comparable trainings available, is determined by the demands of the local job market and the expectation of employment immediately following the completion of training or soon thereafter. Additional criteria are outlined below.

Funding for individual participants is dependent upon the availability of funds and the following Hierarchy of Need in which priority is given to participants who:

- Lack both job skills and experience in areas of high demand for labor.
- Have barriers to employment but are otherwise job ready.
- Have limited job skills and need additional training to advance to a higher level.

In addition to complying with the requirements of their Self-Sufficiency Plan (SSP), lacking job skills and experience in areas of high demand, and have completed the FSSA Funded Job Skills Training Procedures and Checklist, which includes the following:

- A high school diploma, GED certification or HSE diploma.
- Expressed an interest and commitment in improving their employment preparedness.
- Completed a Career Assessment to determine their aptitude and career interests.
- Complete 5-day Job readiness workshop (20 hours) or 30 days of job search

If selected for this Job Skills Training Program, the course of study must be State of Indiana approved (DWD/WIOA) as well as:

- Consistent with the interests and aptitude indicated on the Career Assessment.
- In an area of the local job market with employment opportunities.
- Within an acceptable commuting distance from the participant's residence.

- If eligible, participants must apply for Financial Aid such as Pell Grants, etc.

IMPACT Policy will review, pre-approve, and make a determination on all submitted training requests. Approved trainings must be documented in case notes.

The training may not exceed sixteen (16) weeks and may include post-secondary certificate programs consisting of several short-term classes required for certification or licensure.

Counting Job Skills Training Hours:

- **TANF and SNAP recipients** must track “actual time” spent in JST activities.
- Hours are to be recorded on the Client Attendance Report; signed and dated by instructor; and
- submitted to case manager weekly.
- Participants may report classroom hours plus homework time, if applicable, or “hours only.”

When course credits are assigned to short term skills training and certification programs, the total number of weekly homework hours required or advised in writing by the instructor/trainer, may not exceed the scheduled weekly course credits or class hours, and participants must maintain a “passing grade” according to the standards of the institution providing the training.

Participants who fail to complete their FSSA Funded Job Skills Training assignment may be subject to a case review to determine their eligibility for future training.

2540.10.50 VOCATIONAL EDUCATIONAL TRAINING (C)

For TANF, Vocational Educational Training (12-month lifetime limit per individual) refers to short-term educational programs that are directly related to the preparation of individuals for employment in current or emerging occupations requiring training. The training may last from a few days or weeks up to a maximum of twelve months and must be accredited or licensed by the appropriate State agency and be approved for federal and State grants.

Prior to approving Vocational Educational Training, the IMPACT case manager must determine if there is a reasonable expectation of new or upgraded employment in current or emerging occupations requiring training and document this in the SSP.

Recipients who have used their 24-month time limit for cash benefits, may participate in Vocational Educational Training if they have an open TANF case and are cooperating with IMPACT requirements.

Vocational education training is a core activity in which total weekly course credit hours and allowable unsupervised study time can be used to meet required weekly participation. Hours must be verified and submitted on the client attendance form.

The participant has and must continue to make satisfactory progress in the institution, school, or course. Satisfactory progress is defined as maintaining at least a “C” average or its equivalent at the educational institution or facility.

If the training is provided in an educational institution, Vocational Educational Training must be in-state and public. Exceptions may be made for out-of-state or private institutions when an extenuating circumstance exists.

IMPACT will not pay for supplies such as notebooks, paper, pencils, pens, briefcases, or clothing that is part of the client's normal wardrobe.

The institution and participant agree to provide attendance records on the appropriate State Form, and grade reports at specified intervals.

All Vocational Educational Training programs must be approved by the IMPACT case manager, or a designee, in writing affirming that:

- The local job market offers employment opportunities in the area in which the participant is pursuing training.
- The participant has the motivation and aptitude to complete the training.
- The training is likely to result in employment.

2540.10.55 SELF-INITIATED VOCATIONAL TRAINING (C)

Participants who are already attending an institution of higher education or a Vocational Training Program when they become mandatory for TANF are considered to be in Self-Initiated Vocational Training.

An Assessment and Self-Sufficiency Plan must be completed for a self-initiated participant to determine the appropriateness of the Vocational Training activity and what assistance the participant may need to successfully complete the training.

2540.10.60 DISTANCE LEARNING (C)

Distance Learning includes Vocational Educational Training performed off-site via the internet or correspondence. Distance Learning is subject to the same reporting requirements as on-site educational activities.

Counting participation hours:

- Participants may receive one hour of credit per week for unsupervised study for each course credit.
- Homework required in writing by the instructor, may not exceed the predetermined amount.
- Hours may reflect less than, but no more than, the weekly scheduled hours recorded in the SOR. Accumulated study hours may not carry over.

2540.10.65 EDUCATIONAL (ACADEMIC) ACTIVITIES

Educational/Academic activities includes:

- High School Equivalency Diploma (HSE),
- High School (HS),
- Adult Basic Education (ABE), and
- English as a Second Language (ESL).

High School and HSE preparation are “core” activities for TANF recipients aged 19 and under who are heads of household but are “non-core” activities for TANF recipients aged 20 and older.

For ABAWDs, when Supervised Job Search is combined with the above Educational (Academic) Activities, it must comprise less than 50% of the 20 hours per week work requirement.

2540.10.65.05 HIGH SCHOOL EQUIVALENCY DIPLOMA - HSE

High School Equivalency (HSE) test preparation is defined as classroom instruction to assist a participant who has not graduated from high school to obtain the HSE Diploma. The test measures the individual’s level of achievement relative to that of graduating high school seniors as well as readiness for college and the workforce. It is available in paper-and-pencil form and on-line.

Upon completion of HSE classes, and meeting all local and state requirements, the participant will take the HSE test. Individuals who pass the test will receive a High School Equivalency Diploma.

The participant must provide justification that the individual is prepared to take the test and obtain pre-approval from IMPACT supervisory staff to pay the fee. The HSE test fee is a one-time only (lifetime) payment regardless of whether the individual passes or fails the test.

Once the test has been administered, the test center will provide the IMPACT Office with verification of the testing date and scores.

Participants must record and instructors must verify participation on RECORD OF IMPACT ATTENDANCE, for every hour of class time for every day of every month. Countable hours include supervised study activities and up to one hour of unsupervised homework time for each hour of class time if advised or required in writing by the instructor. Attendance and excused absences must be recorded in the System of Record (SOR).

2540.10.65.10 HIGH SCHOOL

High School (or secondary school attendance) is defined as credit for classes needed by a participant to obtain a high school diploma. Instruction is provided at a secondary school. The schedule of classes and hours of participation are known to the IMPACT case manager prior to approval of the activity and are documented in the individual’s Self- Sufficiency Plan. High school attendance is considered a “core” activity for TANF recipients aged 19 and under who are heads of household.

Counting participation hours:

- There is no hourly participation requirement for a teen parent/caretaker aged 19 and under who is satisfactorily attending high school.

- The number of participation hours is obtained from verified school attendance records.
- Daily attendance must be reported at least monthly to the IMPACT case manager.
- For the hours to be counted, the individual must maintain at least the minimum passing grade required for receiving a high school diploma.
- Educational activities, hours of attendance, and excused absences are to be recorded in the System of Record.

For ABAWDs, when HSE preparation does not meet the 20 hours per week work requirement and is combined with Supervised Job Search, Supervised Job Search activities must comprise of less than half (<50%) of the 20 hours.

2540.10.65.15 ADULT BASIC EDUCATION - ABE

Adult Basic Education (ABE) is educational training directly related to employment. Instruction is designed to improve a participant's reading and math skills (at least to an 8.9 grade level) and enhance basic academic and life skills competencies. ABE classes are offered to adult participants who:

- Are non-high school graduates who score in the low range on math and reading evaluations.
- Need further education to enter a specific occupation, obtain employment, or accept an offer of employment.
- May have a diploma or equivalent but may need remedial instruction in a given area to be employable.

Counting participation hours:

- Participants must record, and instructors must verify actual hours of participation on RECORD OF IMPACT ATTENDANCE form, for every day of the week in each month.
- Countable hours include supervised homework and study activities and up to one hour of unsupervised homework time for each hour of class time if advised or required in writing by the instructor.
- Total unsupervised homework hours may not exceed the number of hours required or advised for the educational program.
- Client must also attain a "passing grade," or its equivalent, according to the standards set by the educational institution.
- Attendance and excused absences are to be recorded in the SOR.

2540.10.65.20 ENGLISH AS A SECOND LANGUAGE - ESL

English as a Second Language (ESL) is defined as instruction in English for those whose native language is not English. These participants need assistance with speaking, reading, writing, and comprehending the English language.

Counting participation hours:

- Participants may need assistance from the instructor to record actual hours of participation on RECORD OF IMPACT ATTENDANCE form, for every day of the week in each month.

- Countable hours consist of supervised homework and study activities verified by the instructor, and up to one hour of unsupervised homework for each hour of class time if advised or required in writing by the instructor.
- Total homework time cannot exceed the hours required or advised by the education program.
- Client must attain a “passing grade” or its equivalent according to the standards established by the educational institution.

2540.10.70 ON-THE-JOB TRAINING – OJT (C)

On-the-Job Training (OJT) is defined as training in the public or private sector provided to a paid employee while engaging in productive work to gain the knowledge and skills essential to the full and adequate performance of the job.

The training is:

- Supervised.
- Occupational specific.
- Provided for a specific period of time.
- Under a contractual agreement.

The following criteria and procedures apply to TANF IMPACT funded OJT’S:

- The participant’s current skill level, work experience, interests, prior trainings, education, and aptitude are assessed to determine the appropriateness of an OJT activity.
- To the extent possible, an OJT activity must relate to the participant’s interests and abilities.

An OJT contract may only be written with an employer who:

- Is providing full-time, permanent, long-term employment.
- Agrees to contact the IMPACT case manager for assistance in helping alleviate any problem(s).
- Will provide Worker’s Compensation or the equivalent to cover medical care for on-the-job injuries and provide accident (tort claim) protection for on-site injury.

An IMPACT case manager must:

- Establish and submit an OJT marketing strategy to Central Office IMPACT containing the types of jobs that will be marketed, and the qualitative measures for making good or satisfactory progress.
- Monitor the OJT contracts monthly and complete the ON-THE-JOB TRAINING REVIEW.
- Document to ensure that each client placed in an OJT training is:
 - Making satisfactory progress.
 - Provided with the skills outlined.
 - Able to resolve problems which affect the job.
 - The training completed by the designated date.
 - The participant is obtaining the same wages and benefits as similarly situated employees or trainees and are working the hours designated on the contract.

Prior to the development of the OJT, the contract must be approved by IMPACT Central Office have signatures of the applicable state agencies and Include Attachment A Record of client data.

The length of training may not exceed 130 day/26 weeks.

Contracts can be extended due to paid holidays, scheduled plant shutdowns, and sick leave. However, actual training time cannot exceed 130 days/26 weeks.

To determine the maximum number of days/weeks of training for a specific occupation, the following steps must be followed:

- The employer must provide a job description in writing.
- The Dictionary of Occupation Titles (DOT) must be used to determine the skill level of the job description by matching the description with the occupational title and nine-digit code number assigned to that title.

Transfer the Specific Vocational Preparation (SVP) into training maximum days/weeks by following the formula below:

SVP LEVEL CODE MAXIMUM DAYS/WEEKS	
1-2	30 DAYS/6 WEEKS
3	45 DAYS/9 WEEKS
4	90 DAYS/18 WEEKS
5-6	130 DAYS/26 WEEKS

When determining actual number of days/weeks the following must be considered:

- The number of days/weeks that the employer states it will take to train a person in the job.
- The TANF participant's knowledge of several tasks outlined in the training plan.
- The TANF participant's capability to perform the job.
- The maximum number of days/weeks for the SVP level.

Payments to an employer for OJT shall not exceed an average of 50% of the wages paid by the employer to the participant during the period of such training. The average maximum percentage of wages to reimburse the employer depends on the skill level of the specific occupation. The IMPACT case manager may negotiate the contract for a lower reimbursement rate.

SVP LEVEL CODE	MAXIMUM REIMBURSEMENT
1/2	25%
3	35%
4-5	50%

An employer may not be reimbursed for hours that the participant did not work such as paid holidays, vacations, sick leave, etc., or for hours that exceed 40 hours a week.

The employer will submit monthly:

- A letter on company letterhead detailing the name, social security number of the participants, the total reimbursement for the OJT, the number of hours worked, total wages, the reimbursement rate and the wages being reimbursed for each.
- The payroll record for each participant.
- The attendance record for each participant.
- The appropriate State claim-voucher.

The employer must provide the participant a copy of the “Benefits and Grievance Procedures,” specific rules and regulations by which the client is expected to abide, and a copy of the training program.

Wages paid to a participant in an OJT will be considered earned income.

If a participant becomes ineligible for TANF benefits, the individual will remain an IMPACT participant for the duration of the OJT contract and will be eligible for all appropriate IMPACT supportive services. The employer remains eligible for reimbursement of the training cost for the duration of the original OJT contract.

No SNAP IMPACT funding (including supportive services) can be utilized. If non-IMPACT funding is available, the service provider may locate and write a contract with an employer for a specific job. The contract must contain at a minimum:

- Job duties
- Wages to be paid, (at least federal minimum wage)
- Hours to be worked
- Length of the training
- Non-displacement language
- The length of the contract may last from one (1) to six (6) months.

Counting OJT participation hours:

- The number of actual participation hours is determined by written documentation from the employer through pay stubs or other employer-produced documents substantiating the hours worked and are to be recorded in the appropriate automated systems.

2545.00.00 NON-COMPLIANCE WITH TANF IMPACT PROGRAM REQUIREMENTS (C)

IMPACT Non-compliance applies to the individual’s failure to comply with IMPACT without good cause and can result in a sanction, loss of benefits and discontinuance of supportive services. At application, non-compliance can result in application denial.

The following actions constitute non-compliance and can result in a sanction and AG closure:

- Failure to attend a scheduled Orientation/Assessment Interview.
- Failure to attend a scheduled Self-Sufficiency Plan development appointment.
- Failure to provide required documentation of participation in assigned IMPACT activities.
- Failure to participate 100% in any assigned IMPACT activity.
- Refusal or failure to attend a scheduled job interview.

- Refusal or failure to seek, accept, and maintain employment at 20 hours or more per week at minimum wage or higher.
- Refusal or failure to cooperate with any other service agency to which referred through the IMPACT Program.

Once non-compliance date is entered into SOR, non-compliance with IMPACT requirements will result in:

- A “Notice of Non-Compliance with IMPACT Requirements”, generated by SOR, will be mailed.
- An applicable minimum sanction period is initiated on the same day.

The Notice of Non-Compliance gives the deadline for the participant’s good cause response which is thirteen (13) calendar days from the date the notice is mailed. If the 13th day falls on a weekend day or holiday, the deadline is the first working day after the weekend or holiday. If the participant:

- Responds in writing with good cause by the deadline stated on the Notice, the sanction is to be deleted in the Eligibility System.
- Responds by the deadline but good cause is not approved, client is to be notified that the good cause documents provided did not meet requirements.
- Fails to respond by the deadline stated on the Notice and does not have good cause, the individual must serve the minimum sanction period and demonstrate compliance, whichever is later.
- Fails to respond by the deadline stated on the Notice because of unusual or extraordinary circumstances, and provides good cause later, the sanction is to be deleted in the Eligibility System.

IMPACT Compliance Requirements; the sanctioned individual must:

- Re-apply for TANF Cash Assistance.
- If determined mandatory for IMPACT participation, complete Applicant Job Search (AJS) Orientation, and participate successfully in AJS activities. Minimum of 6 employer contacts, 3 of which have to be applications.
- At re-application, if the sanctioned individual is determined mandatory for IMPACT participation and is serving, or has served, the minimum penalty period and completes the AJS requirements, the sanction will be end-dated using the date of the last day of the month of application, or the end of the minimum sanction period, whichever is later.
- Sanctioned individuals should not re-apply for TANF benefits prior to the last month of the minimum sanction period.

When TANF IMPACT mandatory individuals do not comply with IMPACT Program requirements:

- A Notice of Non-Compliance with IMPACT Requirements is generated by the System when the failure date of the participant’s non-compliance is entered in the SOR.
- The applicable minimum sanction period is initiated simultaneously.

The Notice of Non-Compliance gives the deadline for the participant’s good cause response which is thirteen (13) calendar days from the date the notice is mailed. If the 13th day falls on a weekend day or holiday, the deadline is the first working day after the weekend or holiday. If the participant:

- Responds in writing with good cause by the deadline stated on the Notice, the sanction is to be deleted in the Eligibility System.
- Responds by the deadline but good cause is not approved, client is to be notified that the good cause documents provided did not meet requirements.
- Fails to respond by the deadline stated on the Notice and does not have good cause, the individual must serve the minimum sanction period and demonstrate compliance, whichever is later.
- Fails to respond by the deadline stated on the Notice because of unusual or extraordinary circumstances, and provides good cause later, the sanction is to be deleted in the Eligibility System.

2545.05.00 CASE MANAGER RESPONSIBILITIES FOR NON-COMPLIANCE (C)

It is the responsibility of the IMPACT case manager to ensure:

- Non-compliance information is reflected in the SOR and ensuring that the applicant's status is accurately displayed in the Eligibility System as "N" for non-compliance.
- Determine Level I good cause when a TANF recipient fails to comply with an assigned IMPACT activity.

2545.10.00 IMPACT GOOD CAUSE DETERMINATION (C)

The policy stated in this section applies only to Two-Parent TANF and Regular TANF Assistance Groups (AGs).

A determination that good cause exists for non-compliance with IMPACT Program requirements shall be made in accordance with the process described in Section 2545.10.05.

For occurrences of non-compliance with the Self-Sufficiency Plan (SSP) which are not related to Voluntary Quit or Reduction of Hours/Earnings, good cause reasons are limited to the following:

- The required actions were beyond the capability of the participant to perform, or the circumstances were beyond the individual's ability to control, such as childcare for child under age 6, transportation breakdown with no alternative, illness or hospitalization verified by licensed medical professional, victim of domestic violence, family crisis or other unusual circumstances.
- The agency failed to provide participant with services needed to perform the required actions.

For occurrences of non-compliance with the requirements of the SSP related to voluntarily quitting employment (Voluntary Quit), good cause reasons include:

- A substantiated incident of discrimination by any employer based on age, race, sex, color, handicap, religious beliefs, national origin, political beliefs, or marital status.
- Work demands or conditions that render continued employment financially unacceptable, such as working without being paid on schedule.
- Leaving a job in connection with patterns of employment in which workers frequently move from one employer to another, such as migrant farm labor or construction work.

- The individual quit, with the approval of the IMPACT case manager, to accept a bona fide job offer that resulted in increased earnings and/or benefits.
- The individual was unable to obtain or maintain necessary care for a minor child residing in the home.
- The employment site violated applicable state or federal health and safety standards.

For occurrences of non-compliance with the requirements of the SSP by voluntarily reducing earnings (Reduction of Hours/Earnings), good cause exists if the reduction was due to the inability to obtain or maintain necessary care for a dependent minor child residing in the home.

2545.10.05 IMPACT GOOD CAUSE DETERMINATION PROCESS – LEVELS OF AUTHORITY (C)

The Levels of Authority cited below for determining good cause for non-compliance with IMPACT Program requirements have been established to minimize the occurrence of situations that may require a good cause determination.

A determination that good cause exists for failing to cooperate with IMPACT Program requirements is limited to the following two (2) reasons:

- The required actions were beyond the capability of the individual to perform, or the circumstances were beyond the individual's ability to control.
- The agency failed to provide the services needed for the individual to perform the required actions.

Actions of non-compliance requiring a good cause determination include, but are not limited to, the following:

- Refusal or failure to comply with any IMPACT Program requirements.
- Refusal to accept employment.
- Termination of employment.
- Reduction of employment hours.

Levels of Authority for Determining Good Cause for Non-Compliance include IMPACT case managers, supervisory and administrative staff.

IMPACT case managers have authority to grant a first request for good cause for the following reasons:

- Lack of childcare for a child under age 6.
- A breakdown in transportation arrangements with no ready access to alternative transportation.
- Actions of non-compliance resulting in refusal.
- Failure to comply with IMPACT Program requirements.
- The case manager must document efforts to eliminate barriers to participation that may have been addressed in the SSP or may not have been a barrier prior to the first occurrence.

Supervisory have authority to grant a second request for good cause reasons stated under the Case Manager Level I, and a first request for the following reasons:

- Refusal to accept employment.
- Termination of employment.
- Reduction of employment hours.
- Unsafe employment situations.
- Illness or hospitalization of the participant verified by a licensed medical professional.

Administrative have authority to grant a third request for good cause for reasons listed under the Case Manager Level I, a second or third request for the reasons listed under the Supervisory Level II, and a first, second or third request for the following reasons:

- Domestic violence.
- Family crisis.
- Other circumstances alleged by the participant to be beyond their ability to control.

The IMPACT case manager should be informed of good cause determination decision within two working days of receipt of request for good cause.

2545.15.00 SANCTION FOR IMPACT NON-COMPLIANCE (C)

A Non-Compliance sanction is initiated when an IMPACT participant is found non-compliant with IMPACT. For a Two-Parent TANF AG, a third sanction by either individual, can lead to a lifetime disqualification from the TANF Program for the entire AG.

A sanction may not be initiated if a participant requests a voluntary withdrawal (VW) from TANF prior to the individual's "Notice of Non-Compliance" form is generated. The VW takes precedence and may be verbal or written. All staff should assist the individual in the VW process and ensure that the request is recorded in the SOR.

2545.15.05 IMPACT SANCTIONS (C)

The policy stated in this sub-section affects only the IMPACT mandatory Two-Parent TANF and Regular TANF Assistance Groups (AGs).

IMPACT participants will have their AG closed if they fail or refuse, without good cause, to:

- Attend a scheduled Orientation Workshop
- Complete a Self-Sufficiency Plan Assessment Interview and cooperate in developing a Self-Sufficiency Plan (SSP)
- Comply with the participation requirements set forth in the Comply with IMPACT requirements.
- Failure to cooperate with IMPACT requirements will result in a Notice of Non-Compliance with IMPACT Requirements, and the initiation of a Full Family Sanction on the same day.

The only exception would be if the participant has requested a Voluntary Withdrawal (VW) before the Notice of Non-Compliance is generated. A sanction may not be initiated if a participant requests a voluntary withdrawal (VW) from TANF prior to the individual's "non-compliance." The

VW takes precedence and may be verbal or written. All staff should assist the individual in the VW process and ensure that the request is recorded in the SOR.

Minimum sanction periods will apply to non-compliant TANF IMPACT participants who do not have good cause:

- First occurrence:
 - Loss of TANF Cash Assistance (CA) and eligibility for supportive services for the entire AG for a minimum of one (1) month, or until the sanctioned individual demonstrates compliance.
- Second occurrence:
 - Loss of TANF Cash Assistance and eligibility for supportive services for the entire AG for a minimum of three (3) months, or until the sanctioned individual demonstrates compliance, whichever is later.
- Third occurrence:
 - Lifetime disqualification from the TANF Program for the entire Assistance Group, and any subsequent AG in which the sanctioned individual(s) is either the case head or a member.

Two-Parent TANF AG's:

While each parent is allowed the first two (2) sanction occurrences, the first parent to incur the third sanction will initiate a lifetime disqualification from the TANF Program for the entire Assistance Group, regardless of whether the other parent has ever been sanctioned.

The Notice of Non-Compliance with IMPACT Requirements also provides the individual with the opportunity to show good cause for the non-compliance.

If good cause for the non-compliance exists, the sanction will be deleted in the Eligibility System. The client should be re-engaged immediately when the good cause reason is no longer applicable.

- If good cause for the non-compliance does not exist, the minimum penalty period must be served:
 - If the individual re-applies and demonstrates compliance by completing Applicant Job Search (AJS) Orientation and 6 contacts, 3 of which are required to be applications while serving the minimum penalty period, the sanction will be end-dated in the Eligibility System using the date of the last day of the minimum sanction period, or the last day of the month of re-application, whichever is later.
 - If the individual re-applies after serving the minimum penalty period, and demonstrates compliance by completing all AJS requirements, the sanction will be end-dated using the date of the last day of the month of re-application. If the individual does not complete all AJS requirements, their application will be denied.

The individual should not re-apply for TANF prior to the last month of the minimum penalty period.

2545.20.00

NON-COMPLIANCE OF SNAP ONLY RECIPIENTS (S)

SNAP IMPACT volunteers who do not comply with their SNAP IMPACT requirements will be removed from the IMPACT Program without loss of benefits or the imposition of a sanction. Their supportive services will also be terminated.

ABAWDs who have exhausted their countable three (3) months of benefits and do not comply with ABAWD work requirements, will lose their SNAP benefits and supportive services for the remainder of the 36-month period. The first three (3) months do not have to be consecutive. If the AG is comprised of more than one member, the case will remain open and the individual's income, resources, and expenses will continue to be included in the SNAP budget.

2550.00.00 IMPACT SUPPORTIVE SERVICES

Supportive services are provided to the individual while participating in IMPACT activities, including employment. Supportive services are provided to help remove barriers that are preventing the individual from moving toward self-sufficiency.

The Self-Sufficiency Plan (SSP) must include the type of supportive services to be provided to the participant. The needs of participants are to be discussed with IMPACT staff and supportive services arranged when the Self-Sufficiency Plan is being developed. Services are to be terminated if attendance for IMPACT activities and compliance with SSP cannot be verified.

Supportive services are provided directly to clients via gas card; bus pass; clothing voucher, etc. Childcare is provided via the state agency that manages CCDF.

If a non-compliant TANF participant fails to provide good cause verification or submit the required attendance form (s) by the due date, supportive services are to be discontinued no later than the last day of the month in which the individual was eligible for TANF benefits.

2550.05.00 ESTABLISHING VENDORS FOR IMPACT SUPPORTIVE SERVICES

The contracted IMPACT provider is responsible for establishing a relationship with vendors to provide supportive services such as interview clothing and uniforms (CA), bus passes and tokens (BU), vehicle repairs (VE), gas cards (GC), and HSE testing (HE).

2550.10.00 PROCESSING SUPPORTIVE SERVICES

The IMPACT case manager will facilitate the provision of supportive services and the appropriate supervisory staff will review and approve the services to ensure compliance with supportive services guidelines.

2550.10.05 CORRECTING DISCREPANCIES IN AUTHORIZED SERVICES

When there is a discrepancy between the authorized services and the services received, the situation must be brought to the attention of the IMPACT case manager and supervisory staff and

resolved with the vendor and/or participant. Participants who purchase unauthorized items could be asked to return items or arrange to purchase them with their own funds.

Payment should not be withheld from vendors who have allowed the purchase of unauthorized items or services; a discussion should take place with the vendor to emphasize the importance of providing only those services and items that are allowed and approved. If a vendor persists in providing unauthorized services or allowing unauthorized items to be purchased, the relationship should be terminated.

2550.10.10 AVOIDING SUPPORTIVE SERVICES PAYMENT ERRORS

All authorizations for supportive services for IMPACT participants must follow the guidelines and dollar limits listed in Sections 2550.20.05, 2550.20.10, 2550.20.10.05 and 2550.20.15. In the dollar maximum statement for each category of supportive services, “per a 12-month period” is defined as 12 months from the initial expenditure under each category. A subsequent 12-month period for a category begins when a new expenditure occurs, not immediately after the first 12-month period ends (also called a “rolling” 12- month period).

2550.20.00 IMPACT SUPPORTIVE SERVICES LIMITS

The limits designated for each category of service described below are the same for both the TANF and SNAP programs unless otherwise noted.

TANF recipients who receive TANF and SNAP benefits concurrently, are not eligible for the supportive service limits in each category under both programs.

For SNAP recipients the Federal Food and Nutrition Service (FNS), supports the use of Federal SNAP Employment and Training (E&T) funds to provide training and educational activities to assist SNAP IMPACT participants in becoming employed.

SNAP recipients who obtain employment while participating in IMPACT may now receive clothing and transportation assistance, if needed, up to a maximum of 90 days from the begin date of their employment unless they lose eligibility for IMPACT services because of:

- Case closure.
- Removal from IMPACT.

Both TANF and SNAP participants are subject to a rolling 12-month period for each category of assistance.

Supportive services are not provided to self-employed participants.

SNAP participants are limited to a combined monthly total of \$175 for supportive services (excluding Dependent Care).

The total dollar amounts received by the participant in each category for a rolling 12-month period is recorded in the System of Record and reflect supportive services paid under both programs.

2550.20.05 SNAP ONLY RECIPIENTS (S)

Only SNAP volunteers and ABAWDs that are participating in IMPACT, are eligible for IMPACT supportive services in the following categories and amounts up to the monthly maximum of \$175 for all services combined:

- Clothing (CA):
 - Up to a maximum of \$300 per 12-month period not to exceed \$175 per month for dress clothing, uniforms, and shoes, if needed, to attend a job interview, begin and maintain employment up to a maximum of 90 days after the job begins, or participate in an assigned IMPACT activity requiring specific clothing such as uniforms, scrubs, steel-toed shoes or boots, safety glasses, or other safety attire. Accessories such as belts, gloves, undergarments, hosiery, cosmetics, jewelry, and other employment related expenses are not allowable.
- Transportation services (BU, GC):
 - Services may be authorized if needed to help the client find employment or participate in an assigned IMPACT activity.
 - Public transportation (BU) may be provided up to the \$175 maximum per month.
 - Private transportation (GC) services provided by the client, friends, or relatives, and paid with a gas card (GC) may be authorized up to a maximum monthly amount of \$175. Mileage must be documented.
- Car Repair: Maximum of \$500 for lifetime
- High School Equivalency (HSE) Diploma (HE) is a one-time only (lifetime) payment up to a maximum of \$90 for a participant to take the HSE test regardless of whether the individual passes or fails the test. The individual must provide justification that the individual is prepared to take the test before payment can be approved.
- Drug testing: Will pay for drug testing needed to obtain employment. Maximum of \$75 annually
- Driver's license: One time only per participant if reasonably necessary
- Birth Certificate: \$40 One time only per participant
- Background check: \$20 annually per participant if needed to obtain employment

Other supportive services may be offered through one of our third-party partners, these are listed in our most current employment and training plan. Full list can be requested from IMPACT policy if needed.

2550.20.10 TANF IMPACT MANDATORY PARTICIPANTS (C)

TANF IMPACT mandatory participants are eligible for supportive services in the following categories and amounts:

- Clothing (CA):
 - Up to \$300 per 12-month period per participant for dress clothing, uniforms, scrubs, steel-toed boots, and shoes if needed to attend a job interview, begin or maintain employment, or to participate in an IMPACT activity. Accessories such as belts, gloves, under garments, hosiery, cosmetics, and jewelry are not allowable.
- Transportation (BU, GC):

- Services may be authorized, if needed, to help the participant obtain and maintain employment, or to participate in an IMPACT activity. Expenses are projected by using best available information (may include mileage data from MapQuest, Google Maps, or other appropriate sources) shortest distance.
- Public transportation (BU) may be provided up to a \$200 maximum per month.
- Private transportation (GC) services provided by the client, friends, or relatives, and paid with a gas card (GC) may be authorized up to a \$200 maximum per month.
- Vehicle Repair (VE) may be authorized up to \$750 per 12-month period per participant only when the vehicle is:
 - Owned or co-owned by the participant, participant's spouse, or participant's parent if the client is under age 21.
 - Licensed with a current plate and registration.
 - Insured.
 - The repair(s) is necessary to make the vehicle operable in order to have transportation to begin or maintain employment, or to participate in assigned IMPACT activities.
 - Public transportation is not available or accessible.
- High School Equivalency (HSE) Test (HE) is a one-time only (lifetime) payment up to a maximum of \$90 for a recipient to take the HSE test regardless of whether the individual passes or fails the test. The individual must provide justification that the individual is prepared to take the test before the payment can be approved.

2550.20.10.05

VEHICLE REPAIR ESTIMATES (C)

ESTIMATES:

- Two (2) free estimates are required for vehicle repair(s). The repair for which the estimate is being requested must be clearly stated. Minimal repairs are to be authorized only for the condition(s) that will make the vehicle operable. All estimates must be pre-approved. A repair cannot be considered or approved if the cost exceeds the maximum amount "allowable" or still "available" to the client during the rolling 12-month cycle.
- Second estimates may be waived if a tow would be required to obtain a second estimate and must be clearly documented in the SOR.

VENDOR REQUIREMENTS

- The vendor must indicate on the VEHICLE REPAIR ESTIMATE Form whether the vehicle is worth repairing based on its age, mileage, and overall condition. The vendor's estimate of worth does NOT preclude further evaluation by IMPACT staff regarding the value of the car relative to the estimated cost of the repair and if the repair is appropriate.

REPAIRS

- Maintenance services will not be covered unless considered integral to repair, for example replacing or repairing a radiator would most likely require replacing the fluid.
- All repairs require prior approval by IMPACT Office staff once verification of ownership, auto insurance, and two estimates containing a statement about the car's worth have been received.

- Any exceptions to having an approved auto repair business complete all repair work must be approved by IMPACT policy.

SERVICES COVERED:

- Minimal vehicle repairs only (battery replacement, tire replacement including balancing, mufflers, brakes, etc.) at a cost of less than \$750. Repairs must be necessary (not desirable) and limited to that service which will make the vehicle operable.

SERVICES NOT COVERED:

- Preventive maintenance services scheduled or otherwise (any fluid changes - oil, transmission, anti-freeze, brake, windshield wiper, etc.).
- Tune ups.
- Alignments.
- Shocks, struts, motor mounts, catalytic converters, tie rods.
- Body work, unless it is absolutely necessary for the safe operation of the vehicle and not covered by insurance.
- Diagnostic fees.
- Major transmission/engine repairs or replacements.
- Insurance premiums.
- License plates or driver's licenses.
- Vehicle down payments/purchases.
- Car payments.

2550.20.15 PRIVATE TRANSPORTATION EXPENSES

TANF and SNAP recipients who are provided with a gas card (GC) to cover travel expenses in order to participate in assigned IMPACT activities must accurately project round trip mileage multiplied by the number of trips. The current mileage rate is \$.65 per mile.

Round trip mileage projections must be reflected in the eligibility system and must include the following addresses, if applicable:

- Client's home
- Childcare site
- Location of the IMPACT activity
- Employment site

Fines for illegal acts such as parking, traffic violations, and driver's license suspension penalties are not to be paid under any category or circumstance.

2550.25.00 TANF IMPACT TRANSITIONAL SUPPORTIVE SERVICES (C)

A TANF IMPACT participant whose assistance group (AG) loses eligibility for TANF benefits due to the participant's employment, may receive assistance with transportation and vehicle repair expenses for up to 90 days. The costs must be necessary and directly related to employment.

- Transportation assistance may be provided up to 90 days after the TANF AG closure date. Limited to \$200 per month, not to exceed \$600 during the 90-day period.

- Vehicle Repair assistance may be provided for up to 90 days after the TANF AG closure date if the vehicle becomes inoperable. Repairs must not exceed \$750 per service year.

2550.30.00 SUPPORTIVE SERVICES FOR INELIGIBLE PARTICIPANTS

No payment for program activities or supportive services may be made for a month in which the participant is/was ineligible for TANF or SNAP benefits except for the following:

- Participants whose 24-months of eligibility have expired, but the individual's TANF AG remains open.
- Participant's TANF AG closes due to employment, but the individual is eligible for TANF IMPACT transitional supportive services.
- Clients who participated in Applicant Job Search (AJS) may be paid for the period in which they participated and former TANF IMPACT participants may be paid for the duration of their OJT contract.

2550.40.00 CCDF CHILDCARE FOR SNAP RECIPIENTS (S)

Funding is established via the annual SNAP E & T plan to provide childcare for eligible children of SNAP recipients who are participating in SNAP E&T. SNAP E&T clients receive priority assistance via CCDF once they leave SNAP due to employment if they meet the CCDF qualifications. SNAP childcare is managed by the childcare agency via intake agents in each county of the state. Payments are based on the age of the child and market rates set for each county based on the type of care (licensed center, licensed home, ministry, and legally licensed exempt).

An eligible child is a recipient of SNAP who is under the age of thirteen (13) when childcare is approved. The parent and child must be in the same assistance group and the parent must be participating in IMPACT.

Childcare is allowable while participating in assigned activities and employment obtained while in E&T services and up to 90 days after becoming ineligible for SNAP.

IMPACT staff is responsible for completing the DFR/CCDF SNAP Referral and sending it via secure email. Due to security requirements, the Referral form is not to be faxed or mailed to the Intake Agent. The intake agent will treat the emailed name of the IMPACT case manager and address as the IMPACT staff's signature.

Complete Referrals include:

- A subsidy period of four (4) weeks.
- Begin Date and Projected End Date noted on the referral.
- Referrals for employment have a limitation of 90 days after the begin date.
- The "General Comments" section of the referral should indicate the required number of weekly hours per week of childcare.
- Upon authorization completion, the Intake Agent should complete the "Notification of Action" section and FAX the Referral Form to the Service Center at 800-403-0864 to be attached to the case.

If all appropriate sections on the Referral are not completed, the referral will be considered incomplete, and the client will be denied services.

2550.40.05 CHOOSING A DEPENDENT CARE PROVIDER (S)

IMPACT staff should discuss the participant's dependent care needs and provide information on the available resources and what to look for in selecting a provider. The IMPACT case manager will ensure that the necessary childcare is in place prior to participation in the IMPACT Program.

Participants are responsible for choosing an approved dependent care provider and should be made aware that the list of Licensed childcare homes, facilities, and Unlicensed Registered Ministry or Legally Licensed Exempt providers provided is not an endorsement of the quality of the childcare provided.

2550.45.00 CCDF CHILDCARE FOR TANF ELIGIBLE PARTICIPANTS (C)

Priority childcare assistance is available through the Child Care and Development Fund (CCDF) to support approved IMPACT activities of a parent or caretaker who receives TANF assistance. Childcare assistance is provided through subcontractors or "Intake Agents" in different regions throughout the state. Priority is given to families in which the parent or caretaker is TANF IMPACT mandatory. If a family does not qualify for a priority category, they may be placed on a waiting list and will be notified when funds become available.

Parents who are TANF eligible and exempt from IMPACT participation, but in need of childcare assistance, may volunteer for IMPACT. These parents must be made aware that once they volunteer for IMPACT and their childcare barrier is removed, their status will be changed to mandatory and will not change back to "exempt" unless a new barrier or exemption reason applies.

Minor parents who wish to attend high school and whose TANF grant is in their parent's name, may also volunteer for IMPACT. They also need to know how this status change will affect their 24-month clock. For CCDF purposes, the TANF/IMPACT case must be in the minor parent's name, not her mother or father's.

A TANF IMPACT mandatory recipient, who is in an approved IMPACT activity or employed, must be in an active status in the Eligibility System. They must also meet the CCDF "initial" income eligibility standard of 127% (or below) of the Federal Poverty Level (FPL).

Priority childcare services may also be available for a TANF applicant participating in AJS. If childcare is needed, the IMPACT case manager will make a referral to the CCDF Intake Agent.

Once childcare is authorized, the family may continue to receive childcare services until their next re-certification period, which may not be greater than fifteen (15) weeks for TANF recipients, with the CCDF Intake Agent.

The maximum income limit for a family already receiving CCDF vouchers is 170% of the FPL. If the family's income increases during the CCDF certification period, they may continue to receive vouchers until the Intake Agent recertifies them.

2550.45.05 PRIORITY CHILDCARE REFERRALS (C)

The IMPACT staff is responsible for completing the DFR/CCDF REFERRAL Form and sending form to Intake Agent's via secure email. Due to security requirements, the REFERRAL form is not to be FAXED or mailed to the Intake Agent. The Intake Agent will treat the e-mailed name of the IMPACT case manager and address as the IMPACT staff's signature. All appropriate sections on referrals need to be completed. Incomplete referrals will cause the client to denied services. If the "Current TANF benefit amount" section on referral is zero, the worker needs to enter a zero in the field.

A CCDF subsidy for TANF recipients may be authorized for fifteen (15) weeks only. Upon authorization completion, or expiration of a referral, the Intake Agent should complete Section B of the REFERRAL Form and FAX it to the DFR/FSSA Document Service Center to be attached to the case.

2550.45.10 GENERAL COMMENTS SECTION OF REFERRAL FORM (C)

The "general comments" section should indicate whether the client requires more than the customary thirty (30) hours per week of childcare.

2550.45.15 REPORTING CHANGES TO THE INTAKE AGENT (C)

After referral, IMPACT staff is to notify the Intake Agent of changes in activities, employment starts and stops, breaks in participation, and loss of TANF eligibility or Assistance Group (AG) closures via secure E-mail.

2550.50.00 TRANSITIONAL CHILDCARE (C)

TANF participants who are employed and "transitioning off TANF", client may receive childcare vouchers depending on availability of funds. For CCDF purposes, "transitioning off TANF" means client's TANF AG is active in the current month but will be closed at the beginning of the upcoming month.

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**CHAPTER: 2600
RESOURCES**

**SECTION: 2600.00.00
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2600.00.00 RESOURCES

This chapter presents requirements for determining eligibility based on resources. The chapter contains the following main sections:

- Principles of Resources (Section 2605); Resource Limits (Section 2610);
- Types and Value of Personal Property Resources (Section 2615);
- Types and Value of Real Property Resources (Section 2620);
- Plan for Achieving Self-Support (Section 2625);
- Resources Exempted Under Federal Law (Section 2630);
- Resource Eligibility Determination (Section 2635);
- Transfer of Property (Section 2640); and
- Footnotes for Chapter 2600 (Section 2699)

2605.00.00 PRINCIPLES OF RESOURCES

The resources owned by specific individuals must be identified and evaluated according to the requirements of each program. A distinction between resources and income must always be made so that proper consideration is given to each.

Section 2605 outlines principles which apply to the consideration of resources in the determination of eligibility for assistance.

All property not specifically exempted in the following sections are countable as a resource or, in the case of real property, may be required to be offered for sale or rent, according to the requirements of the particular program.

2605.05.00 DEFINITION OF RESOURCES

Resources are real or personal property that is owned solely or jointly by an individual.

Real property is land, including buildings or immovable objects attached permanently to the land. Real property also includes life estates, remainder interests, and mineral rights. (Refer to Sections 2605.25.10 and 2620.00.00)

Personal property includes all property that is not real property. The eligibility system resource screens identify the following types of personal property as liquid resources:

- cash on hand (including balances on a pay card);
- checking accounts;
- savings accounts, including Christmas Club;
- savings certificates;

- trust funds;
- individual retirement accounts;
- Keogh plans;
- credit union accounts;
- prepaid funeral agreements;
- stocks;
- bonds;
- cryptocurrency (such as Bitcoin, Litecoin, etc.)
- nursing home accounts.

2605.10.00 OWNERSHIP OF RESOURCES

The owner of a resource is any individual who has the ability to liquidate or dispose of the resource. A resource can be solely or jointly owned.

2605.10.05 JOINT OWNERSHIP OF RESOURCES

Joint ownership of resources, consisting of real or personal property, exists when the right to liquidate or dispose of the property is shared by more than one individual. When the resource is jointly owned by a married couple, one half (1/2) of the resource is to be attributed to each spouse; otherwise, the percentage of ownership is to be assigned as described below.

When any type of account held in a financial institution is jointly owned, the caseworker is to presume that all of the funds belong to each owner. The individuals are to be advised of this presumption and given the opportunity to rebut it. If an applicant/recipient rebuts, then the applicant/recipient is responsible for providing proof of ownership of the funds, which includes a record of deposits and withdrawals from the account.

Following a successful rebuttal, the funds must be separated and placed in separate accounts. Only the funds belonging to the applicant/recipient will then be counted as a resource to the applicant/recipient. This procedure applies whether the joint owners are all applying for or receiving assistance. If the funds are not separated, the balance is counted in its entirety by each joint owner.

In addition to bank accounts, other real and personal property may be jointly owned. If an applicant/recipient owns real property or non-liquid personal property with another applicant/recipient of any assistance program the real property screen is to be completed for each owner. Then proportionate shares of the property are to be assigned to the joint owners in the eligibility system.

The percentage amount of the share owned by each individual is counted as a resource. Refer to Section 2605.10.10 regarding the availability determination for jointly owned vehicles.

When a non-recipient is one of the joint owners of real or personal property, the availability of the applicant/recipient's proportionate share must be determined. If the individual has the unrestricted right, authority, or legal ability to liquidate or dispose of the property or their share

of it, the proportionate share is available to them. If the joint owners do not have unrestricted rights to sell their interest in real property according to the title or other legal document, statements must be obtained from all joint owners to determine if they are all willing to sell the property. If all joint owners are willing to sell, then the property will be considered available.

2605.10.10 JOINT OWNERSHIP OF VEHICLES

This section addresses the determination of "availability" of jointly owned vehicles. A jointly owned vehicle is considered an available resource to the Assistance Group (AG) when:

- It is jointly owned with other applicant/recipient(s) who may or may not be in the same AG, or living at the same address;
- It is jointly owned with a non-recipient who lives with the AG and either owner has physical possession and/or use of the vehicle and the non-recipient owner agrees to sell the vehicle;
- It is jointly owned with a non-recipient who does not reside with the AG, but the AG has physical possession or use of the vehicle, and the non-recipient owner agrees to sell the vehicle;
- It is jointly owned with a non-recipient who does not live with the AG and the AG does not have physical possession or use of the vehicle but, the joint owner is willing to sell the vehicle, thus enabling the client to obtain their share of the vehicle's value.

If the client cannot legally sell the vehicle or take action to remove their name from the title the vehicle will not be considered to be available even in the situations listed above. The client must provide proof that the vehicle is not legally available by presenting court or BMV documents.

Therefore, when a vehicle is found to be jointly owned with a non-recipient, the AG must be asked if the non-recipient is willing to sell the vehicle. If the non-recipient is not willing to sell, verification of the non-recipient's statement must be obtained. The recipient must cooperate in locating and obtaining verification from the non-recipient.

2605.15.00 AVAILABILITY OF RESOURCES

Resources are available if the owner has the unrestricted right, authority, or legal ability to liquidate or dispose of the property or their share of the property. Resources must be available to be counted in the eligibility determination. Refer to Section 2605.10.10 regarding the availability determination of jointly owned vehicles.

2605.15.05 INSIGNIFICANT RESOURCES (S)

Resources are exempt if the AG is unable to sell the resources for any significant return because the AG's interest is relatively slight or because the cost of selling the AG's interest would be relatively great. This exclusion applies only to non-liquid resources such as:

- vehicles; and
- real or personal property.

It does not apply to liquid resources such as stocks and bonds. An example of this exemption is real property which is worth little on the market, or which would be very difficult to sell because of the location or condition of the property.

The insignificant return determination for real and personal property must be calculated off-line and the result entered on Real Property page. If the sale of the real or personal property would result in an insignificant return the property will be exempt, and its value will not be counted as a resource.

The insignificant return determination for vehicles is completed by the eligibility system based on the information entered. If the sale of a vehicle would result in an insignificant return, the vehicle will be exempt, and its value will not be included. There is no limit to the number of vehicles that a household can have determined as insignificant resources. Therefore, all vehicles should be checked to determine if they meet the standards for insignificant resources.

A jointly owned vehicle is determined to be an insignificant resource using the entire value of the vehicle instead of the proportionate value.

Significant return for real and personal property is considered to be a profit realized from the sale of at least \$1500.

Significant return for vehicles is a profit from the sale after expenses are deducted, of at least \$1,500.

Verification of a significant return is required to determine if a resource is exempt or countable.

Verification of the Fair Market Value (FMV) and all expenses necessary to complete the sale must be obtained to calculate if a significant return is likely.

2605.20.05 RESOURCE ELIGIBILITY DATE (S)

For applicants, the resource eligibility determination is based on the available countable resources as of the date of the interview. The eligibility system does not support this policy and uses the first day of the month to determine resource eligibility. Since it is rare for the resources to differ enough to cause the AG to be ineligible for the month of application due to this variance, a fiat must be done under this circumstance.

For open AGs, the projected value of resources for the first day of the recurring month is counted in determining resource eligibility. The projected value is based on the current value plus any new amounts which can reasonably be anticipated to be received and any subtractions that can reasonably be anticipated to occur, by the first of the month.

If the AG reports a resource change during the certification period which exceeds the allowable resource limit, the AG should be given an opportunity to update its entire resource statement. If it declines to do so or the resource value still exceeds the limit, the AG will be closed.

2605.20.10 RESOURCE ELIGIBILITY (C)

The resource eligibility determination is based on resources owned as of the first day of a month. The first day of the month means the first moment of the first day. Therefore, a financial transaction occurring on the first day does not affect the first of the month resource amount.

For retroactive months, resources must be verified as of the first day of each retroactive month and the month of application. For the budget month, verification of the most current value of resources must be obtained. The value is then used to project resource eligibility for the following month.

2605.25.00 DETERMINING RESOURCE VALUE

The value of a resource must be determined in order to establish the amount that must be counted toward the resource limit. With a few exceptions, the amount of any resource to be counted is the equity value. Equity value is the current fair market value minus the total amount of liens against the property. (f4)

The exceptions to this procedure are vehicles (Section 2605.25.05) and, in certain instances, real property (Section 2605.25.10).

2605.25.05 VEHICLE VALUATIONS

The fair market value of a vehicle is the lowest "wholesale" value as listed in publications written for the purpose of providing guidance to automobile dealers and loan companies. The National Automobile Dealers Association's (NADA) used car guidebook, or the Red Book published by National Market Reports, Inc. may be used. If these publications are not available, any publication which provides guidance to automobile dealers and loan companies may be used provided they have been updated within the last six months. If the applicant/recipient disputes the "book value" a written statement must be obtained from a licensed automobile dealer.

The AG should be asked to acquire verification of the value of antique, custom made, or classic vehicles, if the eligibility worker is unable to make an accurate appraisal.

If a vehicle is especially equipped with apparatus for the handicapped, the book value is to be assigned as if the vehicle were not so equipped.

If a vehicle is no longer listed in a book due to the age of the vehicle, the AG's estimate of the value of vehicle is to be accepted. If there is reason to believe that the estimate is incorrect, then a written statement must be obtained from a licensed automobile dealer.

Vehicle verification must include verification of the following:

- ownership;
- License status;
- fair market value and
- amount owed.

Eligibility workers must keep in mind that equity value will increase with each monthly loan payment. Also, the fair market value may decrease whenever the publication used to establish the value is published. For those recipients who are very close to the resource limit, the value of nonexempt vehicles may have to be verified monthly to ensure that the recipient does not have excess resources as of the first day of a month.

2605.25.10 REAL PROPERTY VALUE

Fair market value is the reasonable price that real property can be expected to sell for on the open market in the geographic area involved. (Refer to 2605.05.00 and 2620.00.00 for definition of real property)

The fair market (FMV) value of real property can be obtained through tax records or from an estimate by a knowledgeable source. When tax records are used, the most recent property tax assessment must be obtained. The fair market value is the assessed value divided by the assessment ratio. The tax assessment cannot be used if:

It is more than one year old; It is under appeal;

It is based on a fixed rate per acre method; or

The taxing authority does not provide an assessment ratio, or only provides a range, for example, between 50% and 75%.

If the eligibility worker questions an estimate from a knowledgeable source, one or more additional estimates are to be obtained and averaged in order to establish the fair market value.

If the lesser value is accepted, it must be entered on Real Property page. The eligibility system calculates the equity based on the worker entered FMV of property, the equity override (EO) field must be answered "Y" to enable the lesser equity to be entered and used by the system in the eligibility determination.

2605.25.10.05 LIFE ESTATE AND REMAINDER VALUE

Life Estate:

- A life estate conveys to an individual certain rights in property for his lifetime. The owner of a life estate generally has the right of possession and use of the property, as well as the right to obtain profits from the property and to sell his life estate interest.

Remainder Interest:

- When an individual conveys property to one person for life (life estate holder) and to a second person (the remainderman) upon the death of the life estate holder, both a life estate interest and a remainder interest are created in the property. A remainderman cannot sell his interest in the property while the life estate holder is alive unless otherwise specified in the deed. At the death of the life estate holder, the remainderman will hold full title.

The fair market value of a life estate or remainder interest is determined as follows:

- Determine the fair market value of the property (Section 2605.25.10) in the usual manner;
- Refer to the Life Estate and Remainder Interest Tables in Section 2605.25.10.10; and
- Using the individual's age as of their last birthday, multiply the figure in the Life Estate or Remainder Interest column for that age by the fair market value of the property to obtain the value of the life estate or remainder interest.

Advise the individual or person acting on their behalf of the presumed value of the life estate obtained from the table and provide that individual with the opportunity to submit documentation of a lesser value. Such documentation will be acceptable only if it is provided by a knowledgeable source based on an evaluation of the specific life estate in question.

If the lesser value is accepted, it must be entered on the Real Property page. The eligibility system calculates the equity based on the worker entered FMV of property, the equity override (EO) field must be answered "Y" to enable the lesser equity to be entered and used by the system in the eligibility determination.

2605.25.10.10

LIFE ESTATE AND REMAINDER TABLES

AGE	LIFE ESTATE	REMAINDER
0	.97188	.02812
1	.98988	.01012
2	.99017	.00983
3	.99008	.00992
4	.98981	.01019
5	.98938	.01062
6	.98884	.01116
7	.98822	.01178
8	.98748	.01252
9	.98663	.01337
10	.98565	.01435
11	.98453	.01547
12	.98329	.01671
13	.98198	.01802
14	.98066	.01934
15	.97937	.02063
16	.97815	.02185
17	.97700	.02300
18	.97590	.02410
19	.97480	.02520
20	.97365	.02635
21	.97245	.02755
22	.97120	.02880
23	.96986	.03014
24	.96841	.03159
25	.96678	.03322
26	.96495	.03505

27	.96290	.03710
28	.96062	.03938
29	.95813	.04187
30	.95543	.04457
31	.95254	.04746
32	.94942	.05058
33	.94608	.05392
34	.94250	.05750
35	.93868	.06132
36	.93460	.06540
37	.93026	.06974
38	.92567	.07433
39	.92083	.07917
40	.91571	.08429
41	.91030	.08970
42	.90457	.09543
43	.89855	.10145
44	.89221	.10779
45	.88558	.11442
46	.87863	.12137
47	.87137	.12863
48	.86374	.13626
49	.85578	.14422
50	.84743	.15257
51	.83674	.16126
52	.82969	.17031
53	.82028	.17972
54	.81054	.18946
55	.80046	.19954
56	.79006	.20994
57	.77931	.22069
58	.76822	.23178
59	.75675	.24325
60	.74491	.25509
61	.73267	.26733
62	.72002	.27998
63	.70696	.29304
64	.69352	.30648
65	.67970	.32030
66	.66551	.33449
67	.65098	.34902
68	.63610	.36390
69	.62086	.37914
70	.60522	.39478
71	.58914	.41086
72	.57261	.42739

73	.55571	.44429
74	.53862	.46138
75	.52149	.47851
76	.50441	.49559
77	.48742	.51258
78	.47049	.52951
79	.45357	.54643
80	.43659	.56341
81	.41967	.58033
82	.40295	.59705
83	.38642	.61358
84	.36998	.63002
85	.35359	.64641
86	.33764	.66236
87	.32262	.67738
88	.30859	.69141
89	.29526	.70474
90	.28221	.71779
91	.26955	.73045
92	.25771	.74229
93	.24692	.75308
94	.23728	.76272
95	.22887	.77113
96	.22181	.77819
97	.21550	.78450
98	.21000	.79000
99	.20486	.79514
100	.19975	.80025
101	.19532	.80468
102	.19054	.80946
103	.18437	.81563
104	.17856	.82144
105	.16962	.83038
106	.15488	.84512
107	.13409	.86591
108	.10068	.89932
109	.04545	.95455

2605.25.10.15

MINERAL RIGHTS VALUE

A mineral right is an ownership interest in certain natural resources such as coal, Sulphur, petroleum, sand, natural gas, and others which are usually obtained from the ground. If the individual owns the land to which the mineral rights pertain, the fair market value of the land can be assumed to include the value of the mineral rights. If the individual does not own the land to which the mineral rights pertain, a fair market value must be obtained from a knowledgeable source such as:

- The Bureau of Land Management;
- The U. S. Geological Survey; or
- Any mining company that holds leases.

2605.30.00 CONVERSION OF RESOURCES

Whenever a resource is sold or converted from one form to another, the proceeds remain a resource rather than income. Verification concerning the new resource must be obtained.

These exceptions are counted as income:

- On-going payments received from the sale for personal property.
- On-going payments from land sales contracts (refer to 2615.55.05 for SNAP and 2615.55.10 for CASH)

2605.35.00 VERIFICATION OF RESOURCES

All verification of resources must be obtained from the source (for example, by the bank where the account is held) or through a source document.

Verification of resources is required in all programs. However, the individual's signed statement as to the amount of cash on hand is sufficient. (Refer to Section 2615.05.00) When resources are jointly owned, the portion belonging to the individual must be identified and verified.

2605.40.00 MONITORING OF RESOURCES

Each applicant/recipient must be advised of the resource limits of the assistance programs and the responsibility to report any changes in resource amounts which may affect eligibility for assistance.

Resources are verified at each redetermination and must be monitored more frequently if changes are anticipated, or resources are close to the limit. When payments are being made on real property or vehicles, the equity value may require monitoring as each payment will increase the property's equity.

Special emphasis must be placed on the need for the recipient to maintain resources within the program's limits in order for assistance to continue. Additionally, eligibility workers are responsible for monitoring resources between redeterminations.

In cases where resources are close to the resource limits, the eligibility worker should check resources frequently or on a monthly basis when necessary. Monthly monitoring of the value of resources would not be required for SNAP assistance groups that are subject to simplified reporting. Refer to Section 2215.05.00.

2610.00.00 RESOURCE LIMITS

The resource limit is the maximum value of nonexempt resources which the AG may retain without affecting eligibility. It is dependent on the composition and living arrangement of the AG and the specific rules that govern each program. An AG with countable resources in excess of the applicable resource limit is ineligible for benefits.

Refer to Section 3005.00.00 for the specific resource limits.

2615.00.00 TYPES AND VALUE OF PERSONAL PROPERTY

This section describes the policy for determining the value of personal property resources. The different types of such resources and their consideration are discussed.

2615.05.00 CASH ON HAND

Cash which is not part of a current month's income is counted as a resource. Cash includes money the individual owns, no matter where it is located. Cash on hand includes:

- Amounts carried by the individual;
- Amounts the individual has at home and
- Amounts held for the individual elsewhere.

A signed statement from the individual owning the cash is sufficient verification.

2615.10.00 BANK AND OTHER ACCOUNTS

Bank accounts refer to funds in a bank, credit union, savings and loan association, or any other financial institution, which are usually payable on demand. Bank accounts may be solely or jointly owned. Joint ownership exists when the right to liquidate the account is shared by more than one individual.

This section provides information on:

- Checking and savings accounts;
- Time deposits, including IRAs and Keogh Plans; and
- Guardianship accounts.

2615.10.05 SAVINGS AND CHECKING ACCOUNTS

It is assumed that all of the funds in a savings or checking account are owned by and available to the individual designated as owner in the account title.

If the account is jointly owned, it is to be presumed that all of the funds belong to each owner. The individuals are to be advised of this presumption and given the opportunity to rebut it. An applicant/recipient who rebuts is responsible for providing proof of ownership of the funds, which includes a record of deposits and withdrawals from the account. Following a successful rebuttal, the funds must be separated and placed in separate accounts. Only the funds belonging to the applicant/recipient will then be counted as a resource.

The resource value of savings and checking accounts is the balance in the account on the date on which eligibility is established, according to the requirements of the specific program. (Refer to Section 2605.20.00) However, when determining the balance of a checking account for resource eligibility purposes, any checks which have not cleared the bank as of the date on which eligibility is determined, are to be subtracted from the balance. The eligibility worker should also subtract any current month's income which has been deposited in the account before entering the amount in the eligibility system. This includes the "direct deposit" benefit check which is sometimes recorded by the bank at the end of one month instead of early in the next month, when it would normally be received.

EXAMPLE:

A "direct deposit" RSDI (Social Security) check shown as a deposit on May 31, but which is truly the June check, will be considered as income for the month of June and will not become a resource until July.

The total value of all bank accounts must be verified at the time of application and at each redetermination. Bank accounts must be verified by documentation obtained directly from the financial institution. In addition to using a bank collateral form, monthly account statements can be utilized to verify bank account balances.

2615.10.05.05 BUSINESS ACCOUNTS (S)

When funds are in a bank account which has been properly identified as a business account, it is assumed that the funds are being used for the operation of the business and are not counted as a resource. If a business account is not clearly distinguishable from personal resources, such funds must be considered personal resources when determining resource eligibility.

2615.10.05.10 PAYMENT PROCESSING APPS

Applications such as Venmo, Cash App and others of the same nature may be used as a pass through for the purpose of transferring funds from one account to another. If used solely for that purpose, it would not be considered its own resource.

The account to which it is attached must be evaluated for resources and income just as any bank account.

Some of these applications offer banking accounts within the application. In that case, the account(s) would be evaluated for resources and income just as any bank account. It would be important to take note of whether the account within the application is also attached to another bank account, which would also need to be evaluated for resources and income. Eligibility staff must determine how the account is being used at the time of the eligibility interview and identify the account accordingly.

2615.10.10 TIME DEPOSITS

Time deposits held by financial institutions may be solely or jointly owned. If a time deposit is solely owned, the availability of funds is the deciding factor in determining if the time deposit is a resource. A time deposit such as a savings certificate or certificate of deposit usually is available to the individual and is counted as a resource.

When a time deposit is jointly owned and available, the eligibility worker is to presume that all of the funds belong to each owner. The individuals are to be advised of this presumption and given the opportunity to rebut it. An individual who rebuts is responsible for providing proof of ownership of the funds, which includes a record of deposits and withdrawals from the time deposit account. Immediately following a successful rebuttal, the funds must be separated and placed in separate accounts. Only the funds belonging to the individual will then be counted as a resource. If funds are not separated, the balance is counted in its entirety by each joint owner.

Any interest penalties imposed for withdrawing the time deposit funds prior to maturity are deducted from the total amount when determining the value of the time deposit resource. Interest penalties may involve a reduction in the interest rate and/or loss of interest for a short period of time.

In rare instances time deposits cannot be withdrawn prior to maturity under any circumstances. Funds in this type of account are not included as an asset until they reach maturity and become available.

Verification of a time deposit certificate from the financial institution must include information on when the funds can be withdrawn and any penalties for early withdrawal.

2615.10.15 SAFETY DEPOSIT BOX

The applicant/recipient must present to the eligibility worker a signed statement listing all of the contents of a safety deposit box. The contents must then be evaluated in terms of their countability as a resource.

2615.10.20 COMMINGLED FUNDS (S)

Exempt resources that are kept in a separate account and not commingled in an account with other nonexempt funds shall remain exempt indefinitely.

Resources of students and persons who are self-employed that are exempt as mentioned in Section 2615.90.00 and is commingled in an account with other nonexempt funds shall remain exempt over the period they have been prorated as income.

All other exempt resources that are commingled in an account with other nonexempt funds shall remain exempt for six months from the date they are commingled. After the six months all funds in the commingled account must be counted as a resource.

2615.10.25 COLLEGE SAVINGS ACCOUNTS

College Savings Accounts, such as 529 College Savings Plans, are exempt as resources.

2615.10.30 COVERDELL EDUCATIONAL ACCOUNTS

Coverdell Educational Accounts are exempt as resources.

2615.10.35 ABLE ACCOUNTS

ABLE (Achieving a Better Life Experience) accounts, tax-favored savings accounts established to provide secure funding for disability related expenses on behalf of designated beneficiaries deemed disabled before age 26, are exempt as resources.

2615.15.00 RETIREMENT ACCOUNTS

Retirement accounts are financial plans for providing income when employment ends. They may be in the form of Individual Retirement Accounts (IRAs), Keogh Plans, 401K Plans, pensions, annuities, and work-related plans. Also, some profit-sharing plans may qualify as retirement accounts. Savings accounts, checking accounts and certificates of deposits held at banks or credit unions are not retirement accounts.

2615.15.05 RETIREMENT ACCOUNTS (S)

Retirement accounts with tax-preferred status are exempt as resources for SNAP. Other retirement accounts (such as through a financial institution) should be evaluated for availability. Once the account is available for withdrawal, the account is considered as a resource unless otherwise exempt.

The following types of retirement accounts are excluded from consideration as resources regardless of availability (as of Oct. 1, 2008):

IRS Code	Plan	What is it?
Section 401	Traditional Defined- Benefit Plan	Employer-based retirement plan that promises retirees a certain benefit upon retirement, regardless investment performance.
Section 401(a)	Cash Balance Plan	Employer-based "hybrid" plan that combines features of defined benefit and defined contribution plans. Each employee is allocated a hypothetical account, but

		account balances accrue at a specified rate, rather than depending on investment performance.
Section 401(a)	Employee Stock Ownership Plan	Similar to a profit-sharing plan that must be primarily invested in the employer's stock, and under which distributed benefits must be offered in the form of the employer's stock.
Section 401(a)	Keogh Plan	"Informal" term for retirement plans available to self-employed people.
Section 401(a)	Money Purchase Pension Plan	Employer-based defined contribution plan under which annual contributions are fixed by a set formula.
Section 401(a)	Simple 401(k)	401(k)-type plans available only to small businesses: exempt from certain restrictions and subject to some limitations on employer contributions.
Section 401(a)	Profit-Sharing Plan	Employer-based defined contribution plan under which employer contributions may, but need not be, linked to profits. Usually refers to non-matching employer contributions
Section 401 (a)	Simple 401 (k)	401(k)-type plans available only to small businesses: exempt from certain restrictions and subject to some limitations on employer contributions.
Section 401(a)	401(k)	Defined contribution plan that allows employees to defer receiving compensation in order to have the amount contributed to the plan. Commonly referred to as a "cash or deferred

		arrangement” (CODA). Some 401(k) plans allow after- tax Roth 401(k) Contributions.
Section 403(a)	403(a)	Plans that are similar to 401(a) plans but Are funded through annuity insurance.
Section 403(b)	403(b)	Tax-sheltered annuity or custodial account plan offered by tax-exempt section501(c) organizations or public schools. Many are funded by employee contributions that resemble 401(k)s.
Section 408	IRA	Mechanism for tax-deferred retirement savings controlled by individuals rather than employers.
Section 408(p)	Simple retirement account IRA.	Employer-based IRA (to which employers and employees contribute) available only to small businesses.
Section 408(k)	Simplified Employee Pension Plan (SEP)	Employer-sponsored plan available only to small businesses; allows employer to contribute to employee accounts that function as IRAs and are subject mostly to IRA rules. Generally ceased to apply in 1996.
Section 408A	Roth IRA	Same as IRA, except that qualified distributions are tax exempt.
Section 408 A	myRA	Same as IRA, except that qualified distributions are tax exempt
Section 457(b)	Eligible 457(b) Plan	Funded plan offered by state and local governments or

		unfunded plan offered by nonprofit organizations.
Section 501(c)	501(c)18 Plan	Plan offered mostly by unions. Had to be set by June 1959 and are now largely obsolete.
Section 8439 of Title 5 USC	Federal Thrift Savings Plan	Plan offered by the federal government to its employees.

2615.15.10 RETIREMENT ACCOUNTS (C)

A retirement account is an available resource to an individual if there is the option of withdrawing an amount for any reason, despite not yet being eligible for periodic payments. However, a retirement account is not considered an available resource if an individual must terminate employment in order to obtain any payment.

The value of a retirement account is the amount that the individual can currently withdraw less any penalty for early withdrawal. Taxes due are not deducted from the retirement account's value. Verification is to be obtained from the administrator of the retirement plan.

Another type of retirement account is intended for self-employed individuals and is often referred to as a Keogh plan. Funds on deposit in Keogh Plans are counted as resources if the plan does not involve a contractual obligation with anyone who is not an AG member. If the plan includes a contractual obligation with a non-AG member, the money may not be accessible to the AG member and, therefore, is an unavailable resource. The value is the total amount of the Keogh less any withdrawal penalty.

2615.20.00 BURIAL RELATED RESOURCES

Burial related resources include various methods for reserving funds for burial such as prepaid funeral agreements, funeral trusts, life insurance, and burial accounts on deposit in financial institutions. Each assistance program has specific requirements regarding burial related resources. In evaluating any of these entities as resources, eligibility workers must carefully apply resource eligibility principles applicable to each program.

2615.20.10 FUNERAL PLANNING PROGRAMS (S)

There are various methods by which an individual may reserve funds for burial, such as burial accounts, prepaid funeral agreements, funeral trusts, and life insurance

In most situations, the determination of availability of funds reserved by any type of prepaid funeral arrangement will be based on whether the contract is revocable or irrevocable. However, a prepaid funeral agreement does not become irrevocable until 30 days after the contract is signed by the purchaser and seller, unless the 30-day period is waived as described below. (f6)

During the 30-day waiting period the contract can be revoked, and a revocable contract is a countable resource except in the circumstances explained in Section 2615.20.10.05.

If the funeral agreement was established on or after July 1, 1997, and includes a waiver of the 30-day waiting period or similar language making the trust immediately irrevocable, the funds in the trust are unavailable and exempt beginning on the date the agreement is signed. When necessary, the attorney for the Local Office should be consulted.

EXAMPLE:

Client signs a prepaid funeral agreement on 7/12. The contract is revocable for 30 days, so the value of the agreement is a countable resource for 8/1. The contract becomes irrevocable 30 days after signing, so the value is unavailable and, therefore, not a countable resource for 9/1.

When an irrevocable assignment of life insurance (an action which eliminates the owner's right to obtain the cash surrender value) is involved as a means of funding an irrevocable funeral trust, the eligibility worker must verify two dates:

- The date of the assignment; and
- The date the insurance company accepted the assignment.

The date of a legally executed irrevocable assignment of a life insurance policy which will fund a funeral trust is the date that the cash surrender value is considered to be unavailable, provided that the home office of the insurance company subsequently accepts the assignment.

2615.20.10.05

PREPAID FUNERAL AGREEMENTS (S)

The cash value of a prepaid funeral agreement with a funeral home is exempt as a resource, up to a maximum of \$1500. One such exemption is allowable for each member of the AG. The amount of cash value exceeding \$1500 must be counted as a resource.

However, any prepaid funeral agreement must be reviewed to verify not only its value, but its terms. A determination must be made as to whether the agreement is revocable or irrevocable. Per Indiana statute, a prepaid funeral agreement does not become irrevocable until 30 days after the contract is signed by the purchaser and seller. (f8) During the 30-day waiting period the contract can be revoked. The Local Office attorney may be consulted in the determination of revocable or irrevocable. The value of any type of prepaid funeral agreement is considered available to the individual if the contract is revocable; however, the \$1500 exemption explained above is applicable. Refer to Section 2615.20.15 for information regarding funeral trusts.

Funds set aside in a financial institution and designated for burial are counted as a resource to the individual.

2615.20.15 FUNERAL TRUSTS

A valid irrevocable Indiana funeral trust is an exempt resource regardless of the value of the trust.

Indiana's funeral trust statute is found at I.C. 30-2-10 et seq. and applies to funeral trusts established on or after July 1, 1982. I.C. 30-2-9 et seq. is applicable to funeral trusts established after June 30, 1978, but before July 1, 1982. The DFR must determine that an Indiana funeral trust is valid and irrevocable in accordance with the criteria specified in the applicable statute. The value of the trust must also be verified.

Interest earned on an irrevocable trust is also exempt if the interest accrues to the principal of the trust.

Irrevocable funeral trusts may be reviewed by the DFR attorney if necessary.

A funeral trust established in a state other than Indiana must be evaluated in terms of that state's laws. Such a trust may or may not be irrevocable.

2615.20.20 BURIAL PLOTS (S)

A burial space that is purchased for the burial of an AG member is exempt. Only one burial space is allowed per AG member. (f10)

2615.20.20.05 BURIAL PLOTS (C)

A burial plot for each participating member of the AG is exempt. This includes a conventional gravesite, crypt, mausoleum, urn, or any other type of repository. (f11)

2615.25.00 INSURANCE

Insurance policies owned by an individual may affect eligibility and must be identified and evaluated. Some types of insurance that may be taken into consideration are:

- Life Insurance;
- Casualty Insurance; and
- Indiana Long Term Care Insurance

Sections 2615.25.05.05 through 2615.25.15 discuss how these types of insurance are treated in the eligibility determinations for the different assistance programs.

2615.25.05 LIFE INSURANCE

The following definitions are pertinent in the consideration of life insurance as a resource:

- The insured is the individual whose life is covered by the policy.

- The beneficiary is the individual or entity named in the contract to receive the proceeds of the policy upon the death of the insured.
- The owner is the individual who has all rights and privileges of the contract and has the absolute right to liquidate the policy, exercise policy loans, change beneficiary, elect settlement options, determine the manner in which dividends will be treated, or any other rights and privileges granted in the policy.
- The face value is the amount stated as such on the face of the policy.
- The cash surrender value (CSV) is the amount which the insurer will pay upon cancellation of the policy before death or maturity. This value usually increases as more premiums are paid toward the policy.

There are various types of life insurance. However, not all types of life insurance have cash value (for example, term insurance). Policies which have no cash value prior to payment of the death benefit are not counted in the resource determination.

The CSV of insurance is available to the owner unless assigned or in some other manner transferred on the records of the insurance company to the insured or another person. Therefore, insurance is to be considered a resource to the owner and not to the insured if the specific assistance program takes the CSV into consideration.

2615.25.05.05 LIFE INSURANCE (S)

The cash surrender value of life insurance policies is exempt. No verification is required. Once cashed, the amount obtained is a countable resource. (f13)

2615.25.05.10 LIFE INSURANCE (C)

The Cash Surrender Value (CSV) of a life insurance policy is counted as a resource if the owner is the applicant/recipient or a person whose resources are deemed to the AG.

The owner of a life insurance policy may be indicated on the policy; however, verification of the CSV must be obtained from the insurance company. As this will usually take several weeks, the eligibility worker must be sure to follow up and, whenever possible, should enlist the assistance of the applicant/recipient and the local insurance office or agent.

Awaiting verification of the cash surrender value is a valid extenuating circumstance for pending a case beyond the time standard. If there is no possibility that the CSV will cause excess resources (for example, the policy has been in force a short time and the person's other resources are minimal), the application can be approved prior to receipt of verification of the CSV. Efforts to obtain the CSV, however, must be continued.

The CSV must be verified at each redetermination. In cases where resources are close to the resource limits the eligibility worker should check resources frequently; at a minimum, on a monthly basis. It is recommended that, at the time of application, eligibility workers request that the insurance company verify future cash surrender values as well as the current CSV.

2615.25.10 CASUALTY INSURANCE (C)

The proceeds (including interest earned) of casualty insurance received as a result of damage, destruction, loss, or theft of exempt real or personal property are not to be counted as a resource if the applicant/recipient demonstrates that the proceeds are being used to repair or replace the property. (f15)

2615.30.00 HOUSEHOLD GOODS AND PERSONAL EFFECTS

Household goods and personal effects are exempt as resources. (f16) Household goods are items of personal property customarily found in the home and used in connection with the maintenance and occupancy of the home. They include (but are not limited to) furniture, appliances, kitchen utensils, linens, and television sets.

Personal effects are those items of personal property which are worn or carried by an individual. Some examples are clothing, jewelry, and hobby items.

2615.35.00 INCOME PRODUCING PERSONAL PROPERTY

Income producing personal property consists of items such as farm machinery, livestock, tools, equipment, a vehicle used in a business, business inventory, and furnishings and appliances included with a rental unit.

Such personal property may be solely or jointly owned. If an applicant/recipient jointly owns personal property with another applicant/recipient of any assistance group (AG), for any program, proportionate shares of the property are to be assigned to the joint owners and considered as a resource in accordance with the program requirements. (Refer to Section 2605.10.05)

When a non-recipient is one of the joint owners of real or personal property, the availability of the applicant/recipient's proportionate share must be determined. If the applicant/recipient's proportionate share is available, it is to be considered a resource as required by the specific assistance category, as discussed in the following sections.

2615.35.05 INCOME PRODUCING PERSONAL PROPERTY (S)

Work related equipment, such as the tools of a tradesman or the machinery of a farmer, which is essential to the employment or self-employment of an AG member, is exempt. (f17)

The equipment of a farmer remains exempt for one year after termination of the farm self-employment.

The entire value of any licensed vehicle such as, but not limited to, a taxi, tractor, or fishing boat, is excluded if one of the following apply:

- The vehicle is used primarily (over 50% of the time the vehicle is used) for income producing purposes. Vehicles owned by farmers meeting this criterion remain exempt as a resource for one year from the date self-employment from farming is terminated.
- The vehicle annually produces income consistent with its fair market value, even if used only on a seasonal basis; or
- The vehicle is necessary for long distance travel, other than daily commuting, that is essential to the employment of an AG member; for example, the vehicle of a traveling salesperson or a migrant farm worker following the work stream.

The exemptions will also apply during temporary periods of unemployment when the vehicle is not in use; for example, if a taxi driver is ill or if a fishing boat is frozen in the harbor.

2615.35.10 INCOME PRODUCING PERSONAL PROPERTY (C)

The equity value of farm or business equipment is a countable resource.

2615.40.00 PERSONAL PROPERTY USED TO PRODUCE FOOD (C)

Personal property necessary for the production of food for home consumption is also exempt as a resource. (f19) This would include such things as garden equipment, farm implements, chickens, and livestock.

2615.45.00 STOCKS, BONDS, AND MUTUAL FUND SHARES

Stocks, mutual fund shares, and bonds may be solely or jointly owned. If jointly owned, refer to Section 2605.10.05 for instructions regarding personal property. Stocks, mutual fund shares, and bonds are considered in the eligibility determination as follows:

- Stocks and Mutual Fund Shares
 - The current market value of shares of stock and mutual fund shares can be verified by reviewing the closing or "bid" price listed in the financial section of the newspaper, or by contacting a brokerage firm. The value to be considered as a resource is the current market value less the legitimate expenses related to the sale of the shares.
- Municipal, Corporate, and Government Bonds
 - A bond is a written obligation to pay a sum of money at a future specified date. It is a negotiable instrument and is transferable.
 - The eligibility worker must verify the current market value of bonds by contacting a securities dealer. As with stocks and mutual fund shares, expenses related to the sale of a bond must be deducted from the current market value to determine the cash value to be counted as a resource.
- United States Savings Bonds
 - A United States Savings Bond is an obligation of the federal government but, unlike other government bonds, it is not transferable in that it can only be sold back to the government.

- Although many bonds have a table of values on the reverse side of the bond, it is often inaccurate because the interest rate may have changed since the bond was issued. Therefore, the eligibility worker should contact a bank to verify the current value. Also, the Department of Treasury's web site can be used to calculate the value of bonds. [Home — TreasuryDirect \(www.treasurydirect.gov\)](http://www.treasurydirect.gov)

2615.45.05 CRYPTOCURRENCY/VIRTUAL CURRENCY (S)

Cryptocurrency/virtual currency is a non-exempt, non-excludable resource. It is not considered legal tender nor is it considered a household goods or personal effect. It can be used to obtain goods and services, but some virtual currency can be exchanged for real currency. (f72)

2615.45.05.05 DETERMINING VALUE OF CRYPTOCURRENCY/VIRTUAL CURRENCY (S)

For the purposes of determining SNAP eligibility, the value of available resources is determined at the time of interview; therefore, the current market value of cryptocurrency/virtual currency (such as Bitcoin, Litecoin, etc.) should be determined at the time the household is interviewed. (f73) The applicant/recipient needs to provide a current account statement showing the number of virtual coins owned.

If the virtual currency is listed on an exchange, the value should be determined by using that exchange. If the virtual currency is not held on an exchange, utilize www.coinbase.com to determine the value. The exchanges website and the exact exchange rate at the time of verification must be documented in case notes. (f72)

2615.50.00 MORTGAGES, LOANS, AND PROMISSORY NOTES

A negotiable mortgage, loan, or promissory note held by an individual is a countable resource. Such items are negotiable when they can be sold (there is no legal barrier to the transfer of ownership). The value counted as a resource is the amount of the outstanding principal balance. Also, any payment received on the principal is a resource. The interest portion of any such payment is unearned income.

If the mortgage, loan, or note is non-negotiable, it is not a resource. In that case total payments received, whether principal or interest, are unearned income.

A mortgage, loan, or promissory note should be reviewed to resolve questions of negotiability. If the worker is unsure, management should be consulted. If necessary, the issue can be sent to Policy via a Policy Answer Line (PAL). Policy will then consult with legal if needed.

2615.55.00 LAND SALES CONTRACT

A land contract must be evaluated according to the requirements of each assistance category. Property which is being sold on contract is to be entered in the eligibility system.

2615.55.05 LAND SALES CONTRACT (S)

Sales contracts for the sale of land or buildings are not counted as resources to the owner of the contract if it is producing income consistent with its fair market value. (f20)

2615.55.10 LAND SALES CONTRACT (C)

When an applicant/recipient is the owner of a contract for the sale of real property, the equity value of the contract is counted toward the resource limit of the AG.

The equity value is equal to the principal balance remaining to be paid on the contract, which is referred to as a land contract or installment contract.

The equity value of a contract is to be considered a resource except when the contract contains a clause that prohibits the owner from selling or transferring the contract. In such an instance, the equity value is exempt. However, the portion of the periodic payment that represents payment toward the principal is counted as a resource.

EXAMPLE:

A TANF applicant contracted to sell a piece of real estate for \$15,000. To date, \$8700 has been paid on the principal. The remainder, \$6300, is considered a resource to the applicant.

2615.60.00 VEHICLES

Each assistance program has different requirements for considering vehicles. Requirements may differ between the categories. The following sections describe how to determine the resource value of vehicles.

2615.60.05 DEFINITION OF VEHICLE

A vehicle is any conveyance that provides transportation or conveyance of persons or goods from place to place. Automobiles, trucks, vans, motorcycles, mopeds, boats, snowmobiles, and so forth are classified as vehicles.

2615.60.10 EXEMPT VEHICLES (S)

Federal regulations allow States to align vehicle exemptions with other programs. In Indiana, SNAP rules match the Child Care Program guidelines in determining values for vehicles. All vehicles are basically considered as exempt if used for or intended to be used for household transportation. Therefore, most vehicles should be considered as household transportation

unless the AG claims the vehicle is specifically used for another purpose. For example: an AG states the car is a classic and only used to take to car shows.

Vehicles can also be totally exempt if one of the following applies: (f21)

- The vehicle is used primarily (over 50% of the time the vehicle is used) for income producing purposes. Vehicles that meet these criteria and are owned by farmers remain exempt as a resource for one year from the date that self-employment from farming is terminated.
- The vehicle annually produces income consistent with its fair market value, even if used only on a seasonal basis.
 - The exemptions will also apply during temporary periods of unemployment when the vehicle is not in use; for example, if a taxi driver is ill or if a fishing boat is frozen in the harbor.
- The vehicle is necessary for long distance travel, other than daily commuting, that is essential to the employment of an AG member, such as the vehicle of a traveling salesperson or a migrant farm worker following the work stream.
- The vehicle is used as the AG's home.
- If the AG has a disabled member requiring transportation, that AG is entitled to vehicle exclusion. The exemption is limited to one vehicle per physically disabled member.
 - A member is considered to be disabled if the individual meets the criteria in Section 3210.10.25.05. A member is also considered to be disabled if the eligibility worker determines that the individual has a permanent or temporary physical disability. If the person appears to be disabled, no further verification is required.
 - If the person does not appear to be disabled and a physical disability is claimed, then the AG shall be required to provide a statement from a physician.
- The value of vehicles necessary to carry the primary source of fuel for heating or water for home use is exempt.
 - This exception is only allowed when it is anticipated that the transported fuel or water will be the AG's primary source of fuel or water during the certification period. The AG should not be required to provide verification of the use of the vehicle unless the basis for the exclusion is questionable.

The value of vehicles used for household transportation regardless of the value, license, or mechanical condition of the vehicle, are exempt. The caseworker and the client must assign a scrap or junk value for inoperable vehicles that are not used for transportation. The book value assigned by the system must not be used for these vehicles.

2615.60.10.05 NON-EXEMPT VEHICLES (S)

All licensed vehicles not exempted for a reason in Section 2615.60.10 shall individually be evaluated for fair market value. See Section 2605.25.05 for instructions in determining the fair market value of vehicles.

All non-exempt licensed vehicles which are not used for transportation shall be assigned both a fair market value in excess of \$4650 and an equity value. Equity value is fair market value (FMV) minus any liens. The greater of the two amounts is counted as a resource.

2615.60.10.10 UNLICENSED VEHICLES (S)

An unlicensed vehicle which is not exempt is to be evaluated for equity value. The equity value is counted toward the AG's resource level.

2615.60.15 TREATMENT OF VEHICLES (C)

Each AG is allowed an exclusion of \$10,000 of the equity income vehicle until 6/30/2022. (f21a) Equity is the vehicle's fair market value less any liens.

If more than one vehicle is owned, the equity in each vehicle is to be determined. Since the \$10,000 disregard can be applied to only one vehicle, it is to be applied to the vehicle with the highest equity value. No amount is excluded from the equity value of the remaining vehicle even if the value of the first vehicle is less than the \$10,000 disregard.

Effective 7/1/2022, each AG will be allowed an exclusion of \$20,000 of total equity value in motor vehicles that belong to one or more members of a child's family. (f11)

2615.60.25 RECREATIONAL VEHICLES AND EQUIPMENT

Recreational vehicles such as campers, trailers, and boats must be counted according to their current equity value.

If the recreational or other vehicle serves as the AG's home, it should be evaluated according to the guidelines in Sections 2620.15.05 and 2620.15.10.

2615.65.00 NON-RECURRING LUMP SUM PAYMENTS

A lump sum payment may include retroactive benefits such as SSI, Social Security, and VA benefits. A lump sum may also be a refund of Medicare Part B premiums, an insurance settlement, an inheritance, or other such nonrecurring payment.

For TANF (f21b) and SNAP eligibility purposes, lump sum payments are considered resources except for certain recurring lump sum payments. (See Section 2880.05.00 for income policy.)

2615.65.05 LUMP SUM PAYMENTS

Non-recurring lump sum payments are considered resources. Non-recurring lump sum payments are counted as resources starting in the month received, unless specifically excluded from consideration as a resource by other federal laws. Non-recurring means this payment is not expected to be received as a lump sum again. It is a one-time only payment.

At the time it is anticipated or known that a certain lump sum payment will be received more than once it is considered recurring and counted as income to the AG (see Section 2880.05.00).

If a reported lump sum added to existing resources exceeds the allowable resource limit, the AG should be given an opportunity to provide updated verification of current resources. If the AG declines to do so, or the amount of resources still exceeds the limit, assistance will be discontinued.

At application point, eligibility for the budget month, is determined based on resources owned on the date of the interview.

2615.75.00 TRUST FUNDS

All trusts which involve a member of the AG must be carefully evaluated to determine whether the trust principal will be counted as a resource.

2615.75.05 TRUST FUNDS (S)

Any funds in a trust (or transferred to a trust), the income produced by that trust will be considered inaccessible to the AG if all four of the following criteria apply:

- The trust arrangement is not likely to cease during the certification period, and no AG member has the power to revoke the trust arrangement or change the name of the beneficiary during the certification period.
- The trustee administering the funds is either:
 - a court, or an institution, corporation, or organization which is not under the direction or ownership of any AG member; or
 - an individual appointed by the court who has court-imposed limitations placed on his use of the funds.
- Trust investments made on behalf of the trust do not directly involve or assist any business or corporation under the control, direction, or influence of an AG member.
- The funds held in irrevocable trust are either:
 - established from the AG's own funds, if the trustee uses the funds solely to make investments on behalf of the trust or to pay the educational; or
 - medical expense of any person named by the AG creating the trust; or
 - established from non-AG funds by a non-AG member.

2615.75.10 TRUST FUNDS (C)

Trust funds are normally considered available if the recipient is the creator (settlor) of a revocable trust. Questions regarding the availability of trust funds are to be referred to the DFR attorney for a decision.

2615.80.00 LEGAL GUARDIANSHIP/REPRESENTATIVE PAYEE (C)

An individual who serves as legal guardian/representative payee for another person is responsible for administering that person's funds and will be listed in bank records as having access to the person's bank accounts.

Resources that are managed by an individual's legal guardian, representative payee, or other person acting as an agent on behalf of the applicant/recipient are counted as resources to the individual.

The resources are not counted as being available to the guardian/payee for their own use. However, the resources must be held in a form that clearly shows the resource belongs to another individual. For example, a bank account that is held by the guardian/payee must be clearly designated as being administered by the guardian/payee on another person's behalf.

2615.80.05 GUARDIANSHIP ACCOUNTS (S)

Any funds held by a guardian on behalf of another AG member or ineligible member shall be considered inaccessible as indicated in the court order.

If the document establishing the guardianship designates that funds can be withdrawn for specific reasons (clothing, medical expenses) or a certain amount can be withdrawn each year the funds are not countable unless/until they are withdrawn.

2615.85.00 RETROACTIVE PAYMENTS (S)

Payments for a past period of time are always considered resources. If a retroactive payment is received in addition to a payment for a current month, only the retroactive payment is a resource; the current month payment is income. (Refer to Section 2615.65)

2615.90.00 PRORATED INCOME

Income that is prorated (educational income, self-employment income) cannot be counted as a resource for any month during the prorated period. (f24)

2620.00.00 TYPES AND VALUE OF REAL PROPERTY RESOURCES

Real property consisting of land, which includes buildings or immovable objects attached permanently to the land, is to be evaluated as a resource according to the requirements of each assistance category.

2620.05.00 REAL PROPERTY OWNERSHIP

Real property is to be considered as a resource according to the requirements of each assistance category and the type of ownership of the property. (Refer to Sections 2605.05.00 and 2605.25.10.) Ownership of real property can consist of an interest in the title as follows:

- Sole Ownership:
 - When property is solely owned by one individual, only the individual or their legal guardian may sell the ownership interest without conditions imposed by others.

The individual is legally entitled to all income which may be generated from the property.

- Joint Ownership:
 - Joint ownership is the holding of property by two or more persons who have an equal interest in the whole property. At the death of one of two joint owners, the survivor usually becomes the sole owner. At the death of one of three or more joint owners, the survivors become joint owners.
 - If an applicant/recipient jointly owns real property with another applicant/recipient of any assistance program, proportionate shares of the property are to be assigned to the joint owners and considered as a resource in accordance with the program requirements.
 - When a non-recipient is one of the joint owners of real property, the availability of the applicant/recipient's proportionate share must be determined. (Refer to Section 2605.15.00.) If the applicant/recipient's proportionate share is available, it is to be considered a resource as required by the specific assistance program. If the applicant/recipient's proportionate share is not available, the resource is exempt.
- Ownership in Common:
 - An ownership in common is the holding by two or more persons of separate titles in the same real estate. Each owner has a divided interest in the whole property. There is no right of survivorship to an ownership in common. It is not a joint ownership.
- Ownership by the Entirety:
 - Ownership by the entirety refers to property owned by two spouses whereby each member has ownership interest in the whole property which is indivisible. Upon the death of one, the survivor becomes sole owner. When a marriage has been legally dissolved, the former spouses become owners in common of the property.

Ownership of real property can also consist of a legal right to the use of property without having title to it, as follows:

- Life Estate:
 - A life estate conveys to an individual certain rights in property for life. The owner of a life estate generally has the right of possession and use of the property, as well as the right to obtain profits from the property, and to sell the life estate interest. However, the deed establishing the life estate may restrict one or more rights of the individual. Ownership of a life estate interest may affect eligibility for certain assistance programs. (Refer to Section 2605.25.10.05.)
- Remainder Interest:
 - When an individual conveys property to one person for life (life estate holder) and to a second person (the remainderman) upon the death of the life estate holder, both a life estate interest and a remainder interest are created in the property. A remainderman cannot sell their interest in the property while the life estate holder is alive, unless otherwise specified in the deed. At the death of the life estate holder, the remainderman will hold full title. (Refer to Section 2605.25.10.05.)
- Reversion Interest:

- When an individual owner conveys property to another person for life (life estate holder) and to themselves (the reversioner) upon the death of the life estate holder, both a life estate interest and a reversion interest are created in the property. A reversioner cannot sell the property while the life estate holder is alive. At the death of the life estate holder, the reversioner will hold full title. (Refer to Section 2605.25.10.05.)

2620.10.00 VERIFICATION OF REAL PROPERTY OWNERSHIP

Ownership of real property can be verified from one or more of the following sources:

- deed;
- mortgage;
- property tax receipts (current only);
- county treasurer's records; or
- title search.

2620.15.00 EXEMPT REAL PROPERTY RESOURCES

Certain real property is exempt from being considered as a resource. This determination is program specific so that the exemption or non-exemption of real property must be in accordance with program requirements as explained in the following passages.

2620.15.05 THE HOME

The home occupied by the AG and surrounding property which is not separated from the home by intervening property owned by others is exempt.

Public rights of way, such as roads which run through the surrounding property and separate it from the home, will not affect the exemption of the property.

Buildings on the lot, such as sheds, outbuildings, and garages are also exempt.

2620.15.05.05 TEMPORARILY UNOCCUPIED HOME

The home and surrounding property remains exempt when temporarily unoccupied for reasons of employment, training for future employment, illness, vacation, or uninhabitable due to casualty or natural disaster.

In addition, the AG must intend to return if the home is to remain exempt. If the AG does not already own a home, the value of a lot purchased for construction of a home or placement of a trailer is exempt. If the new home is partially completed, the value of it is also exempt.

2620.15.10.05 HOME REPLACEMENT (C)

The proceeds from the sale of an exempt home can also be exempt from consideration under certain conditions. If, within a specified time period, the proceeds are used (or obligated to be used) to purchase a replacement home and cover the costs incurred in occupying it, the proceeds can be disregarded.

The individual must be committed to the transactions within the "home replacement period", the time period beginning with the date of the receipt of the proceeds and ending on the last day of the third full month following receipt of the funds.

2620.15.15 INCOME PRODUCING REAL PROPERTY (S)

Certain types of non-homestead properties are exempt as explained below:

- Property is exempt which annually produces income consistent with its fair market value even if used only on a seasonal basis, such as time share property. Vacation homes which do not produce income consistent with the fair market value are not exempt.
- When it is necessary to determine if property is producing income consistent with its fair market value, the worker may contact local realtors, local tax assessors, the Small Business Administration, Farmers Home Administration, or other similar sources to determine the prevailing rate of return, e.g., square foot rental for similar usage or real property in the area.
- Property such as farmland and rental homes which is essential to the employment, or the self-employment of an AG member is exempt.
- Property exempt for the self-employment of a farmer remains exempt for one year after the termination of the self-employment.
- Rental homes which are used by AGs for vacation purposes at some time during the year which annually produce income consistent with their fair market value are exempt.
- Installment contracts for the sale of land or buildings (if the contract or agreement is producing income consistent with its market value) are exempt. The value of the property sold under the installment contract or held as security in exchange for a purchase price consistent with the fair market value of that property is also exempt.

2620.20.00 TREATMENT OF NON-EXEMPT REAL PROPERTY

Real property that is not classified as exempt is taken into consideration in the resource eligibility determination. Non-exempt real property must be considered under the requirements of each assistance program as explained in the following passages.

2620.20.05 COUNTING NON-EXEMPT REAL PROPERTY (S)

The equity value (fair market value minus liens) of nonexempt real property is to be counted as a resource.

However, real property that the AG is making a good faith effort to sell at a reasonable price is exempt as a resource. The eligibility worker must verify that the property is for sale and that a

reasonable offer for the property has not been refused. Verification may be obtained through a collateral contact, a newspaper ad, or a real estate broker.

2620.20.15 EXEMPTION OF REAL PROPERTY (C)

The equity value of any real property other than the home is a resource and must be counted toward the resource limitation. If the AG has excess resources due to the equity value of non-exempt real property, the property can be exempted for one six-month period if the owner is willing to offer it for sale and agrees to repay Cash Assistance received during the period that the property is exempted.

- If the applicant/recipient is unwilling to offer the property for sale, the case is to be denied/discontinued due to excess resources.
- If the applicant/recipient chooses to comply, or if the property is already up for sale, State Form 37588/FI-0118, Agreement to Offer Property for Sale and Repay Public Assistance, must be signed. The signature on the form must be witnessed by an eligibility worker. The date that the agreement was signed must be entered in the eligibility system.
- State Form 37588/FI-0118 is a twofold agreement. First, the owner of the property must agree to offer it for sale. Second, there is an agreement to repay assistance that was received during the disposal period.

Assistance can be awarded upon the signing of the Form 118 if all other eligibility factors are met. The property must be offered for sale within 30 days of the date the Local Office mails the notice of eligibility or of the date the Form 118 is signed, whichever is later.

The eligibility system will monitor the 30-day period that is allowed to actually offer the property for sale or rent and will issue an alert. The owner must list the property with a realtor or place a sign in a conspicuous location on the property. The sign must clearly indicate the property is for sale and provide instructions for contacting the seller. The selling price should be a reasonable figure reflecting the true value of the property on the market.

Within the 30-day limit, the eligibility worker must verify and document in the case record that the property has been offered for sale. Use of Form 118A, Report on Property for Sale or Rent, is suggested, but not mandatory. The eligibility worker must also stress to the recipient the responsibility to notify the agency when the property is sold.

When the Form 118 is signed and the property is offered for sale, the equity value of the property is exempted as a resource for up to six months. The six-month disposal period begins on the date Form 118 is signed. It ends on the last day of the sixth month.

The AG is entitled to only one six-month disposal period. (f30) This total can be accumulated during one unbroken six-month period or in increments if there is intermittent assistance.

2620.20.15.05 PROPERTY NOT MARKETED WITHIN 30 DAYS (C)

If an applicant/recipient signs Form 118 but does not then offer the property for sale within 30 days, the case must be discontinued. (Refer to Section 2620.20.15.)

Timely notice must be issued early enough to allow an effective date for the action which is the first of the month after the expiration of the 30-day marketing period. The reason for discontinuance would be excess resources. Cash benefits paid during this period are overpayments.

2620.20.15.10 OVERPAYMENT CALCULATION AFTER PROPERTY SALE (C)

In the event the exempted property sells, there must be a determination of the net proceeds to the recipient. Net proceeds are defined as the gross selling price minus all expenses relating to the sale of the property, for example, realtor and/or attorney fees, taxes, liens, closing costs paid by the seller, and so forth.

If the net proceeds, combined with all other resources from the original resource determination, are within the resource limit, no overpayment would exist. Continuing eligibility must be determined.

2620.20.15.15 PROPERTY UNSOLD AFTER SIX MONTHS (C)

If the exempted property is marketed for six months and fails to sell, its equity value must, at that point, be counted toward the resource limitation. Eligibility for continuing payments ceases unless the recipient no longer has excess resources due to the disposal of resources other than the property.

If assistance is to be discontinued, timely notice must be issued to make the effective date of discontinuance the first of the month after the six-month disposal period ends. If the AG becomes ineligible for other reasons during the disposal period, the case is to be discontinued in the usual manner.

Regardless of whether ineligibility occurs during the six-month period or afterwards, the amount of the resulting overpayment may not be calculated, nor may recovery be initiated until the property is sold. The situation must be monitored regarding a continuing good faith effort to dispose of the property. When the property is sold, recovery of the overpayment should be initiated.

If the net proceeds, together with all other resources from the original resource determination, exceed the resource limit, there is an overpayment. The amount to be recovered, however, cannot exceed the net proceeds from the sale of the property. Continuing eligibility based on current resources and all other factors must be determined.

The recovery of any overpayments unrelated to the sale of the property and the conditional payment agreement, such as an overpayment resulting from unreported earnings, would not be delayed pending the sale of the property.

2625.05.00 PLAN FOR ACHIEVING SELF-SUPPORT (S)

Resources necessary for the fulfillment of a Plan for Achieving Self-Support (PASS) under SSI are exempt.

2627.00.00 HEALTH SAVINGS ACCOUNTS

Health Savings Accounts are exempt as a resource if the account is restricted to use for qualified medical expenses only. The terms of the Health Savings Account are required to be verified to determine if the account can be used for purposes other than qualified medical expenses.

2630.00.00 RESOURCES EXEMPTED UNDER FEDERAL LAW

Each program has specific resources which are exempt by federal law. These exemptions are discussed in the following sections.

2630.05.00 BENEFITS UNDER FEDERAL NUTRITION PROGRAM

Certain benefits which are intended to meet the nutritional needs of low-income individuals are exempt. (f35)

2630.05.05 WIC BENEFITS

Benefits received through the Women's, Infant's, and Children's (WIC) Program are exempt. (f36)
These payments are usually made through vouchers and can be used to purchase specific items for pregnant or nursing women and young children.

2630.05.10 OLDER AMERICANS ACT (C)

Benefits received under Title VII (7), Nutrition Program for the Elderly of the Older Americans Act of 1965, as amended, are exempt. (f37)

2630.05.15 CHILD NUTRITION ACT (C)

The value of supplemental food assistance received under the Child Nutrition Act of 1966, as amended, is exempt.

2630.05.20 NATIONAL SCHOOL LUNCH ACT (C)

The special food service program for children under the National School Lunch Act, as amended, is exempt.

2630.05.25 SNAP BENEFITS/COMMODITIES

The value of SNAP benefits and the value of United States Department of Agriculture donated foods (surplus commodities), are exempt.

2630.10.00 HUD ASSISTANCE

Housing assistance paid directly or indirectly by HUD under the following is exempt:

- The Housing Authorization Act of 1976 with respect to a dwelling unit under the United States Housing Act of 1937, as amended (Sections 8, 10, and 23 and the Experimental Housing Allowance Program);
- The National Housing Act (loans for housing renovation, mortgage insurance, and investment insurance);
- Title V of the Housing Act of 1949 (loans to elderly individuals, farmers, and developers for the construction, improvement, or replacement of farm homes and other buildings); and
- Section 101 of the Housing and Urban Development Act of 1965 (payments to certain mortgagors on behalf of tenants with low income who are displaced by government action, age 62 or over, physically handicapped, living in substandard housing, present or past tenants of dwellings damaged or destroyed by disaster, or whose head of the household is on active duty with the armed forces). (f41)

2630.15.00 RELOCATION ASSISTANCE ACT PAYMENTS

Relocation assistance provided under Title II (2) of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 is exempt. (f42)

1630.20.00 HOME ENERGY ASSISTANCE PAYMENTS

Payments received through the Home Energy Assistance Program (EAP) are exempt. (f43)

2630.25.00 ASSISTANCE FOR CERTAIN INDIAN TRIBES/ALASKAN NATIVES

The following Section discusses federal law pertaining to Indian tribes and Alaska natives.

P.L. 92-203, section 29, dated 1/2/76, the Alaska Native Claims Settlement Act, and Section 15 of P.L. 100-241, 2/3/88, the Alaska Native Claims Settlement Act Amendments of 1987:

- All compensation (including cash, stock, partnership interest, land, interest in land, and other benefits) received under this Act are excluded from income and resources.

P.L. 93-134, the Judgment Award Authorization Act, as amended by P.L. 97-458, Section 1407, 11/12/83 and P.L. 98-64, 8/2/83, the Per Capita Distribution Act.

P.L. 97-458:

- required the exclusion of per capita payments under the Indian Judgment Fund Act (judgment awards) of \$2000 or less from income and resources. The exclusion applies to each payment made to each individual. Initial purchases made with exempt payments distributed between 1/1/82 and 1/12/83 is excluded from resources to the extent that excluded funds were used.

P.L. 98-64:

- extended the exclusion to cover per capita payments from funds which are held in trust by the Secretary of Interior (trust fund distributions).

P.L. 93-531, Section 22:

- Relocation assistance payments to members of the Navajo and Hopi Tribes are excluded from income and resources.

P.L. 94-114, Section 6

- Income derived from certain sub marginal land held in trust for certain Indian tribes is excluded from income and resources. The tribes that may benefit are:
 - Bad River Band of the Lake Superior Tribe of Chippewa Indians of Wisconsin
 - Blackfeet Tribe
 - Cherokee Nation of Oklahoma
 - Cheyenne River Sioux Tribe
 - Crow Creek Sioux Tribe
 - Lower Brule Sioux Tribe
 - Devils Lake Sioux Tribe
 - Fort Belknap Indian Community
 - Assiniboine and Sioux Tribes
 - Lac Courte Oreilles Band of Lake Superior Chippewa Indians
 - Keweenaw Bay Indian Community
 - Minnesota Chippewa Tribe
 - Navajo Tribe

P.L. 94-189, Section 6, 12/31/75

- Funds distributed per capita to the Sac and Fox Indians or held in trust are excluded from income and resources. The funds are divided between members of the Sac and Fox Tribe of the Mississippi in Iowa. The judgments were awarded in Indian Claims Commission dockets numbered 219, 153, 135, 158, 231, 83, and 95.

P.L. 94-540

- Payments from the disposition of funds to the Grand River Band of Ottawa Indians is excluded from income and resources.

P.L. 95-433, Section 2

- Indian Claims Commission payments made pursuant to this Public Law to the Confederated Tribes and Bands of the Yakima Indian Nation and the Apache Tribe of the Mescalero Reservation are excluded from income and resources.

P.L. 96-420, Section 9(c), 10/10/80, Maine Indian Claims Settlement Act of 1980

- Payments made to the Passamaquoddy Tribe, the Penobscot Nation, and the Houlton Band of Maliseet are excluded from income and resources.

P.L. 97-403

- Payments to the Turtle Mountain Band of Chippewas, Arizona are excluded from income and resources.

P.L. 97-408

- Payments to the Blackfeet, Grosventre, and Assiniboine tribes, Montana, and the Papago, Arizona, are excluded from income and resources.

P.L. 98-123, Section 3, 10/13/83

- Funds distributed under this Act to members of the Red Lake Band of Chippewa Indians are excluded from income and resources. Funds were awarded in docket number 15-72 of the United States Court of Claims.

P.L. 98-124, Section 5

- Per capita and interest payments made to members of the Assiniboine Tribe of the Fort Belknap Indian Community, Montana, and the Assiniboine Tribe of the Fort Peck Indian Reservation, Montana, under this Act are excluded from income and resources. Funds were awarded in docket 10-81L.

P.L. 98-500, Section 8, 10/17/84, Old Age Assistance Claims Settlement Act

- Provides that funds made to heirs of deceased Indians under this Act shall not be considered as income or resources nor otherwise used to reduce or deny food stamp benefits except for per capita shares in excess of \$2000.

P.L. 99-146, Section 6(b), 11/11/85

- Funds distributed per capita or held in trust for members of the Chippewas of Lake Superior are excluded from income and resources. Judgments were awarded in Dockets numbered 18-S, 18-U, 18-C and 18-T. Dockets 18-S and 18-U are divided among the following reservations:
 - Wisconsin
 - Bad River Reservation
 - Lac du Flambeau Reservation
 - Lac Courte Oreilles Reservation
 - Sokaogon Chippewa Community
 - Red Cliff Reservation
 - St. Croix Reservation Michigan
 - Keweenaw Bay Indian Community (L'Anse, Lac Vieux Desert, and Ontonagon Bands)
 - Minnesota
 - Fond du Lac Reservation
 - Grand Portage Reservation
 - Nett Lake Reservation (including Vermillion Lake and Deer Creek)
 - White Earth Reservation

Under Dockets 18-C and 18-T

- Funds are given to the Lac Courte Oreilles Band of the Lake Superior Bands of Chippewa Indians of the Lac Courte Oreilles Reservation of Wisconsin, the Bad River Band of the Lake Superior Tribe of Chippewa Indians of the Bad River Reservation, the Sokaogon Chippewa Community of the Mole Lake Band of Chippewa Indians, and the St. Croix Chippewa Indians of Wisconsin.

P.L. 99-264, White Earth Reservation Land Settlement Act of 1985, 3/24/86, Section 16:

- Excludes moneys paid under this Act from income and resources. This Act involves members of the White Earth Band of Chippewa Indians in Minnesota.

P.L. 99-346, Section 6(b) (2)

- Payments to the Saginaw Chippewa Indian Tribe of Michigan are excluded from income and resources.

P.L. 99-377, Section 4(b), 8/8/86

- Funds distributed per capita to the Chippewas of the Mississippi or held in trust under this Act are excluded from income and resources. The judgments were awarded in Docket Number 18-S. The funds are divided by reservation affiliation for the Mille Lac Reservation, Minnesota; White Earth Reservation, Minnesota; and Leech Lake Reservation, Minnesota.

P.L. 101-41, 6/21/89, the Puyallup Tribe of Indians Settlement Act of 1989, Section 10(b)

- Provides that nothing in this Act shall affect the eligibility of the Tribe or any of its members for any Federal program. Section 10(c) provides that none of the funds, assets or income from the trust fund established in Section 6(b) shall at any time be used as a basis for denying or reducing funds to the Tribe or its members under any Federal, State, or local program. (The Puyallup Tribe is located in the State of Washington.)

P.L. 101-277, 4/30/90,

- Funds appropriated in satisfaction of judgments awarded to the Seminole Indians in Dockets 73, 151 and 73-A of the Indian Claims Commission are excluded from income and resources except for per capita payments in excess of \$2000. Payments were allocated to the Seminole Nation of Oklahoma, the Seminole Tribe of Florida, the Miccosukee Tribe of Indians of Florida, and the independent Seminole Indians of Florida.

P.L. 101-503, Section 8(b), Seneca Nation Settlement Act of 1990, dated 11/3/90,

- Provides that none of the payments, funds or distributions authorized, established, or directed by this Act, and none of the income derived there from, shall affect the eligibility of the Seneca Nation or its members for, or be used as a basis for denying or reducing funds under, any Federal program.

P.L. 93-134, Section 8, 10/19/73, the Indian Tribal Judgment Fund Use or Distribution Act, as amended by P.L. 103-66, Section 13736, 10/7/93,

- Provides that interest of individual Indians in trust or restricted lands shall not be considered a resource and up to \$2000 per year of income received by individual Indians that is derived from such interests shall not be considered income in determining

eligibility for assistance under the Social Security Act or any other Federal or federally assisted program.

If other types, not on this list, are encountered, contact the Central Office for guidance.

2630.30.00 COMPENSATION TO JAPANESE/ALEUTS

Payments made under P.L. 100-383 to U.S. citizens of Japanese ancestry and resident Japanese aliens of up to 20,000 each, and payments to Aleuts of up to \$12,000 each, are exempt.

2630.35.00 GERMAN REPARATION PAYMENTS (S)

German reparation payments are payments made by the Republic of Germany to certain survivors of the Holocaust and may be received periodically or in a lump sum. They are exempt resources by federal law. (f45)

2630.40.00 DOMESTIC VOLUNTEER SERVICE ACT COMPENSATION

The following is exempt as a resource by federal law:

- Compensation of any kind (including stipends, supportive services, remuneration for out-of-pocket expenses, and so forth) provided to individuals who are volunteers in programs administered directly or through sponsoring agencies by the United States action Agency under Titles I, II, and III of the Domestic Volunteer Service Act of 1973, is exempt. These programs include:
 - The Foster Grandparents Program,
 - Retired Senior Volunteer Program (RSVP),
 - Service Corps of Retired Executives (SCORE),
 - Active Corps of Executives (ACE),
 - Action Cooperative Volunteer Program (ACV),
 - Senior Companion Program,
 - Volunteers in Service to America (VISTA), and
 - University Year for Action (UYA). (f46)

2630.45.00 PAYMENTS TO STUDENTS

For TANF, Education grants and loans received under Title IV of the Higher Education Act, or the Bureau of Indian Affairs (BIA) programs are exempt for undergraduate students.

For SNAP, this is exempt for all students. These exclusions are allowed for students in high school and GED programs as well as post-secondary education. Examples include:

- Basic Educational Opportunity Grants (BEOG);
- Supplemental Educational Opportunity Grants (SEOG);
- College Work Study;
- National Direct Student Loans (NDSL);
- Guaranteed Student Loans;

- Pell Grants;
- and Federal Perkins Loans.

Refer to Section 2860.05 for a comprehensive listing.

2630.50.00 YOUTH PROJECT PAYMENTS (S)

The payments received from the Youth Incentive Entitlement Pilot Projects, the Youth Community Conservation and Improvement Projects, and the Youth Employment and Training Programs under Title IV of the Comprehensive Employment and Training Act of 1978 (f49) are exempt resources by federal law.

2630.55.00 DISASTER ASSISTANCE PAYMENTS

Assistance received under the Disaster and Emergency Assistance Act of 1974 (f50) or another federal statute because of a presidentially declared major disaster is permanently exempted as a resource.

2630.60.00 RADIATION EXPOSURE ACT BENEFITS

Payments made from the Radiation Exposure Compensation Trust Fund established under the Radiation Exposure Compensation Act are exempt resources. (f51)

2630.65.00 AGENT ORANGE SETTLEMENT ACT PAYMENTS

Payments made from the Agent Orange settlement fund, or any fund established as a result of the Agent Orange product liability litigation, are exempt from resource consideration.

2630.70.00 RESOURCES EXEMPTED BY TANF/SSI (S)

All resources of an AG member who receives SSI or TANF are exempt for SNAP purposes. (f53)

2630.75.00 PROPERTY SUBJECT TO LIEN (S)

When non-liquid real or personal property has a lien against it, solely as a result of a loan for business purposes, and the security or lien agreement prohibits the sale of the property, the property is exempt as a resource. However, the lien must have been the result of a loan for business purposes for this exemption to apply. (f54)

2630.80.00 PROPERTY NECESSARY TO VEHICLE MAINTENANCE (S)

An exemption is applied to real or personal property necessary to the maintenance or use of a vehicle which has been exempted because it is used for specific income producing purposes or for long distance travel essential to the employment of an AG member.

This exemption applies only to that portion of the property which is necessary to the maintenance or use of the exempted vehicles. (f55) An example would be a building utilized to house a vehicle which is used for employment when not in use.

2630.85.00 FEDERAL TAX REFUND PAYMENTS

Federal Tax refunds are disregarded as income in the month received and as a resource for a period of 12 months for TANF and SNAP. The resource exclusion lasts for 12 months.

The federal tax refund is to be excluded as a resource by subtracting any tax refund received by the AG in the last 12 months from the AG's resources. If the difference between the resources and the amount of the federal tax refund is less than the resource limit, the AG meets the resource limit.

EXAMPLE:

AG applies today and has total resources of \$4000. AG verified receipt of a federal refund in the amount of \$3287 received in January of this year. This federal refund amount would need to be deducted from the total resources and the difference of \$713 would be countable as a resource.

2630.85.05 EARNED INCOME TAX CREDIT (EITC) PAYMENTS (C)

Payments from federal income taxes for earned income tax credit (EITC) are exempt as resources. (f56)

2630.90.00 INCOME/RESOURCES/CONTRIBUTIONS OF SSI RECIPIENT (C)

The income, resources, and contributions of a Supplemental Security Income (SSI) recipient is exempt as resources.

2630.95.00 INDIVIDUAL DEVELOPMENT ACCOUNT

Individual Development Accounts (IDA) operated under the Assets for Independence Act (AFIA), Public Law 106-554, are established by or on behalf of eligible TANF recipients for the purpose of purchasing a home, attending postsecondary education, or purchasing a business.

Eligible individuals may receive matching funds for their IDA through a community development corporation (CDC). Any funds deposited in an IDA are exempt from being counted as a resource. (See also IPPM 2850.05.00)

2635.00.00 RESOURCE ELIGIBILITY DETERMINATION

Resource eligibility requirements for each assistance program must be met for eligibility to be established. The eligibility worker is responsible for obtaining and verifying all pertinent information regarding the resources of the appropriate AG members.

The consideration of resources for each assistance program will vary according to the age, marital status, and living arrangement of the AG members. The following sections explain the methods used in determining resource eligibility.

2635.05.00 RESOURCES OF AG MEMBERS (S)

Countable resources owned by the following individuals must be considered in the determination of the AG's resource eligibility:

- All participating AG members
- IPV ineligible members;
- Members ineligible due to SSN noncompliance;
- Members disqualified due to noncompliance with IMPACT or Work Registration requirements; and
- Members who are ineligible aliens.

Resources of non-AG members, including ineligible students, are not included in the resource determination.

2635.05.05 RESOURCE ELIGIBILITY DETERMINATION FOR ALIENS

For the resource eligibility determination for aliens, it must be established if the alien has been sponsored.

2635.05.10 RESOURCE DEEMED FROM ALIEN'S SPONSOR/SPOUSE

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF.

In the resource evaluation for aliens, the eligibility worker must determine whether the alien has been sponsored. A sponsor is defined as any individual, or any public or private agency or organization that executed an affidavit of support or similar agreement on behalf of an alien (who is not the sponsor's spouse or child) as a condition of the alien's entry into the United States. (f58) A sponsor cannot be considered a sponsor of their own spouse or child.

Only the resources of an individual sponsor or sponsor's spouse (living with the sponsor) are counted in the eligibility determination. Additional requirements are discussed in the following sections.

For SNAP, the deeming of sponsor's income and resources do not apply to:

- Aliens who are members of their sponsor's SNAP assistance group;
- Aliens who are sponsored by an organization or group as opposed to an individual;
- Aliens who are not required to have a sponsor under the INA (such as a refugee, a parolee, asylee or a Cuban or a Haitian entrant);
- Indigent aliens that the State has determined are unable to obtain food and shelter taking into account the alien's income plus any case, food, housing, or other assistance provided by other individuals; or
- Battered alien's spouse, alien parents of battered children or children of a battered alien for 12 months after the State determines that the battering is substantially connected to the need for benefits.
- During the period the alien is subject to deeming, the eligible sponsored alien is responsible for obtaining the cooperation of the sponsor and for providing the State with the information and documentation necessary to calculate deemed income and resources. Until the alien provides information or verification necessary to carry out deeming, the sponsored alien is ineligible.

For SNAP, the resources and income of the sponsor and the sponsor's spouse are not included in determining the resources and income of an ineligible sponsored alien.

2635.05.15 INDIVIDUAL SPONSOR LIABILITY (C)

The policy stated in this section only applies to the Two- Parent TANF and Regular TANF categories of CASH assistance.

The resources of an individual sponsor and the sponsor's spouse (if living with the spouse) are counted as available to the alien for a three-year period, beginning with the alien's date of entry into the U.S., if the following conditions are met:

- The alien applies for TANF for the first time on or after September 30, 1981;
- The alien is not:
 - Admitted into the U.S. as a conditional entrant refugee prior to April 1, 1980, under the provisions of Section 203(a)(7) of the Immigration and Nationality Act (INA);
 - Admitted into the U.S. as a refugee after March 31, 1980, under the provisions of Section 207(c) of the INA;
 - Paroled into the U.S. as a refugee under Section 212(d)(5) of the INA;
 - Granted political asylum by the Attorney General under Section 208 of the INA;
 - A Cuban or Haitian entrant, as defined in Section 501(e) of the Refugee Education Assistance Act of 1980 (f60); or
- The dependent child of the sponsor or the sponsor's spouse. (f61)

The sponsor's and sponsor's spouse's resources are deemed available to the alien regardless of whether:

- The alien lives with the sponsor;
- The sponsor claims no financial responsibility; or The sponsor and his spouse were married after the sponsor signed an affidavit of support or similar agreement.
- However, the resources of a sponsor or sponsor's spouse who receives SSI or Cash Assistance are not deemed available to the alien. (f62)

2635.05.20 AMOUNT DEEMED FROM SPONSOR TO ALIEN

Within the C category, the policy stated in this section only applies to Two-Parent TANF and Regular TANF, not RCA.

The amount of resources deemed to an alien from a sponsor or the sponsor's spouse (who is living with the sponsor) is calculated as follows:

- The total amounts of resources of the sponsor are determined as if the sponsor was applying for TANF and SNAP in Indiana. All resource provisions are applicable.
- \$1500 is deducted from countable resources.
- Any remaining amount is a countable (deemed) resource to the alien. (f63)

EXAMPLE 1: CASH ASSISTANCE

\$5000 - Total Resources
-1000 - TANF Resource Provision
 \$4000
-1500 – Allowable Deduction
 \$2500 – Countable Resources

EXAMPLE 2: SNAP

\$5000 - Total Resources
- 1500 - Allowable Deduction
 \$3500 - Countable Resources

When the individual is the sponsor of two or more aliens, the deemed number of resources is divided equally among the aliens.

Resources deemed to a sponsored alien are not counted in determining the eligibility of non-sponsored members of the alien's family, except to the extent the resources are available. (f64)

2640.00.00 TRANSFERS OF PROPERTY (S)

The transfers of certain real or personal property to another individual must be considered in relation to the law and/or regulations in effect on the date that the transfer occurred.

2640.05.00 PROPERTY TRANSFERS AFFECTING ELIGIBILITY (S)

The intentional transfer of assets by any member of the AG may result in disqualification of the AG for up to one year from the date of discovery of the transfer. (f71)

The AG may be disqualified if the AG transferred resources within the 3-month period immediately preceding the date of the application or any time after the AG is determined eligible for benefits. The disqualification will occur when the AG transferred resources knowingly for the purpose of qualifying or attempting to qualify for SNAP benefits.

(See Section 2640.05.10 for transfers which do not result in a disqualification.)

2640.05.05 DETERMINING THE PERIOD FOR DISQUALIFICATION (S)

The countable value is calculated by taking the value of the transferred resource and adjusting to that amount which would be considered a resource in the eligibility determination.

For vehicles, that requires a determination of the countable value in excess of the FMV minus the vehicle standard.

EXAMPLE 1:

An AG transferred a vehicle with a FMV of \$6000. They also have \$500.00 in a bank account and another car (which is used for employment) worth \$5500. There are no elderly AG members.

The countable value is:

$\$6000 - \$4650 = \$1350$ (transferred vehicle)

Total of \$1350 is the countable value.

The \$1350 is added to the other resources (\$500 bank account and \$850 countable value for the other vehicle) to show the total value of \$2700. Then the resources standard of \$2000 is subtracted from the total value of \$2700 to the resultant \$700.

The \$700 is used to determine the disqualification period of 3 months.

EXAMPLE 2:

The AG containing an elderly member transferred non-homestead property valued at \$5000. The AG has no other resources.

The countable value is \$5000. Other resources are then added to the countable resource (none for this AG). Then subtracts the AG's resource standard of \$3500 leaving \$1500.

The \$1500 is used to determine the period of disqualification which is 6 months.

The following is a chart which determines the period of disqualification based on the amount of resources in excess of the resource limit:

Amount in Excess of Resource Limit	Period of Disqualification
\$0-\$249.99	1 month
\$250-\$999.99	3 months
\$1000-\$2999.99	6 months
\$3000-\$4999.99	9 months
\$5000- and up	12 months

2640.05.10 TRANSFERS NOT AFFECTING ELIGIBILITY (S)

The following transfers do not affect eligibility:

- Resources that would not otherwise affect eligibility.
- Resources that are sold or traded at, or near, fair market value.
- Resources transferred between members of the same AG.
- Resources transferred for reasons other than qualifying (or attempting to qualify) for benefits.

2699.00.00

FOOTNOTES FOR CHAPTER 2600

Following are the footnotes for Chapter 2600:

- (f4) 7 CFR 273.8(c)(2)-S; 470 IAC 10.3-4-2 C;
- (f6) IC 30-2-13-12
- (f8) IC 30-2-13-12
- (f10) 7 CFR 273.8(e)(2)
- (f11) 470 IAC 10.3-4-2
- (f13) 7 CFR 273.8(e)(2)
- (f15) 405 IAC 2-3-15; 470 IAC 10.3-4-2
- (f16) 7 CFR 273.8(e)(2)-S; 470 IAC 10.3-4-2 - C;
- (f17) 7 CFR 273.8(e)(5)
- (f19) 470 IAC 10.3-4-2-C;
- (f20) 7 CFR 273.8(e)(6)
- (f21) 7 CFR 273.8
- (f21a) IC 12-14-2-1(b)(2)
- (f21b) 470 IAC 10.3-4-5
- (f24) 7 CFR 273.8(e)(9)
- (f30) 470 IAC 10.3-4-2
- (f35) 7 CFR 273.8(e)(11);
- (f36) 7 CFR 273.8(e)(11)(iii)
- (f41) 7 CFR 273.8(e)(11)
- (f42) 7 CFR 273.8(e)(11)(ii);
- (f43) 7 CFR 273.8(e)(11)
- (f45) Section 1902(r)(1) of the Social Security Act as amended by OBRA-90; P.L. 101-508
- (f46) P.L. 93-113, Sections 404(g) and 418;
- (f48) Higher Education Amendments of 1992, P.L. 102- 325
- (f49) 7 CFR 273.8(e)(11)
- (f50) P.L. 93-288;
- (f51) P.L. 101-426 as amended by P.L. 101-510; 20 CFR 416.1236
- (f53) 7 CFR 273.8(e)(17)
- (f54) 7 CFR 273.8(e)(15)
- (f55) 7 CFR 273.8(e)(16)
- (f56) Social Security Act, Section 402(a)(7)(B) as amended by P.L. 101-508 (OBRA-90)
- (f58) 470 IAC 10.3-3-2
- (f60) P.L. 96-422
- (f61) Social Security Act, Section 415; (f62) 470 IAC 10.3-3-6
- (f63) Social Security Act, Section 415; 470 IAC 10.3-3-2
- (f64) Social Security Act, Section 415;
- (f71) 7 CFR 273.8(h)
- (f72) 273.8 (c)(2)
- (f73) 7 CFR 273.10(b)

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ICES Program Policy Manual	
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2800.00.00 INCOME

This chapter discusses types of income. Refer to Chapter 3200 to determine which assistance group (AG) members must have their income considered.

The specific income situations discussed in this chapter are:

- Definition on Income (Section 2805);
- Earned Income (Section 2810);
- In-kind Income (Section 2815);
- Vendor Payments (Section 2820);
- Infrequent or Irregular Income (Section 2825);
- Support, Child, Spousal (Section 2830);
- Assistance from Government Programs (Section 2835);
- Benefit Programs (Section 2840);
- Benefits Due to Federal Law (Section 2845);
- Dividends and Interest (Section 2850);
- Reimbursements (Section 2855);
- Student Loans, Grants, and Scholarships (Section 2860);
- Loans (Section 2865);
- Contributions (Section 2870);
- Residential Living Allowances (Section 2835.50);
- Real Estate Income (Section 2875);
- Lump Sum Payments (Section 2880);
- Deemed Income (Section 2885);
- Verification of Income (Section 2890); and
- Footnotes for Chapter 2800 (Section 2899).

2805.00.00 DEFINITION OF INCOME

Income is the gain or benefit, earned or unearned, which is received or is available to the AG.

All unearned and earned income, unless specifically exempted, disregarded, deducted for work expenses, or allocated to dependents as allowed by state or federal regulation, is to be evaluated in determining initial and continuing eligibility.

2805.05.00 EARNED AND UNEARNED INCOME

Income is broken down into two categories for budgeting purposes:
earned income.
unearned income.

Earned income is payment received in the form of:

- Wages, salaries, and commissions from an employer or from self-employment.
- In-kind earnings such as goods or services received in lieu of wages are also considered earned income.
- It can also be profits from the sale of farm crops, livestock, or poultry.

Unearned income is income for which there is no performance of work or services. Unearned income may include:

- retirement, disability payments, unemployment/worker's compensation, and so forth;
- annuities, pensions, and other regular payments; alimony and support payments;
- dividends, interest, and royalties;
- proceeds of life insurance policies (when paid in installments);
- winnings, prizes, and awards; gifts and inheritances; and
- benefits administered through the Social Security Administration.

2805.10.00 AVAILABILITY OF INCOME

Income is considered available when it is actually received and/or when the individual has the ability to make the income available. Refer to Section 3405.00.00 regarding the income budgeting principals.

2805.15.00 OWNERSHIP OF INCOME

The individual who has title to the proceeds of a payment or property is the individual who "owns" the income.

If the income is received by an individual's legal representative or guardian, the individual still owns the income.

When a legal representative receives the income, ownership through one of the following documents must be verified:

- the designation on the payment, check, award letter, or other document; or
- the title to the property.

2805.15.05 ESTABLISHING INCOME OWNERSHIP

The ownership of all sources of income must be determined according to the criteria listed below. This process also establishes the income attributable to each individual to be used in budgeting. The DFR should consult with their legal staff when necessary to determine income ownership, particularly when trust funds are involved.

Income received and used for the care and maintenance of an individual who is not an AG member is not counted as income. When a single payment is received for AG and non- AG members, the portion intended and used for the care and maintenance of the non-AG member will not be counted as income to the AG.

When a legal representative receives the income, ownership may be verified:

- by specific designation on the payment, check, award letter, or other document; or
- by contacting the payment source to ascertain for whom payment is intended and for what purpose is payment being made.

After ownership has been established, each income source must be attributed to the appropriate owner(s).

2805.15.05.05 INCOME FROM NON-TRUST PROPERTY

Consider income paid in the name of one individual to be the income of that individual.

For income paid in the name of one individual and another person or persons, consider available to each person the amount representing the individual's proportionate interest.

Consider child support income to be the income of the child.

Consider income paid in the name of one spouse to be the income of that spouse.

For income paid in the names of both spouses, consider one-half of the income to be available to each spouse.

For income paid in the name of one or both spouses and to another person or persons, consider available to each spouse the amount representing the spouse's proportionate interest. When no interest is specified, consider available to each spouse one-half of the couple's joint interest.

2805.15.05.10 INCOME FROM TRUST PROPERTY

The income from a trust source should be considered as available to each individual or to each spouse in accordance with the specific terms of the trust. In the absence of specific provisions, the preceding rules for ownership of income from a non-trust source will apply.

2805.20.00 INCOME THAT IS GARNISHED

Income earned by an AG member that is garnished by an employer and paid to a third party, such as child support or IRS garnishments, is included as income. For budgeting purposes refer to Section 3440.06.00.

2805.25.00 INVOLUNTARY WITHHOLDING OF TAXES (C)

The amount of tax that is involuntarily withheld from an individual's unearned income is an allowable deduction from income.

In order for the tax to be considered involuntarily withheld, the payee must have no choice as to whether the tax is withheld or not. If the payee can choose the amount of a mandatory withholding, the deduction must be allowed in the smallest permissible amount.

The amount of tax that is being voluntarily withheld from an individual's unearned income is not an allowable deduction from income.

The amount of the withheld tax is entered in the eligibility system.

2810.00.00 EARNED INCOME

Earned income is earnings received through wages, salaries, commissions, or profit from activities in which a person is engaged through either employment or self-employment.

Income, in order to be considered as "earned", must entail personal involvement and effort on the part of the recipient, including managerial responsibilities.

Examples of earned income include, but are not limited to:

- Wages, salaries, commissions, bonuses, or profit received as a result of holding a job or being self-employed;
- this would include earnings from a graduate assistantship, if subject to taxation and available to the student for meeting non-educational living expenses;
- Wages received from sheltered workshop employment;
- Compensation for jury duty;
- Tips;

When goods and services are received in lieu of wages for work performed, the dollar value, as established by the employer, of those goods and services received in lieu of wages. Refer to Section 2815.05.00.

2810.05.00 STRIKER INCOME (S)

Striker income is addressed in the eligibility system where the pre-strike income is entered. If the AG member who is a striker also receives strike benefits, this is designated in the eligibility system. Refer to Section 3425.00.00 regarding budgeting of striker income. Refer to Section 2840.35.00 regarding strike benefits.

2810.10.00 SALE OF BLOOD OR PLASMA

Income from the sale of blood or plasma is included as earned income.

2810.15.00 TIPS

The amount of tips reported by the employee is included as earned income. Many times, an employer will include on the pay stub of the employee an amount the employer must report to the IRS for tax purposes. This is an allocated amount which may or may not be considered as the amount actually earned or received by the employee. The tip amount reported by the employee can be accepted unless questioned.

In some instances, the employee reports actual tips to the employer. In this instance, the employer can verify actual tips earned. The individual should keep records on a daily basis if the tips are not reported to the employer, so this information can be used for verification.

NOTE: The eligibility worker should be aware that when the hourly wage is less than the minimum wage, the possibility of tips may exist.

2810.20.00 SHELTERED WORKSHOP EARNINGS

Any payments from a sheltered workshop are included as earned income. A sheltered workshop is a special workshop offering limited employment experience for the mentally or physically handicapped.

2810.25.00 EARNINGS OF CHILDREN (S)

The earned income of children who live with their parent(s), who are 17 years old or younger, and attend elementary or high school (including those attending GED or home-school classes recognized by the State) is exempt.

This includes living with a natural, adoptive or step- parent or living under parental control of an AG member other than a parent. In order for the income to be exempt, the child must be shown as under the care and control of another household member, in the eligibility system.

Their income is excluded even during temporary interruptions in school attendance due to semester or vacation breaks, provided the child's enrollment will resume following the break.

If the child's earnings or the amount of work performed cannot be differentiated from that of the other AG members, the total earnings shall be prorated equally among the working members and the child's share excluded.

If it is determined that the child is attending school, the income will be exempt, and verification of that child's income is not required at application point. It will be necessary to verify the exemption status at the next certification point.

2810.25.05 EARNINGS OF CHILDREN (C)

The consideration of a dependent child's earnings is based upon the child's student status. If the child is not a student, the income counts both in the eligibility determination and the benefit determination.

A student is defined as one who is attending a school, college, university, or a course of vocational/technical training designed to prepare the individual for gainful employment, including a participant in the Job Corps program. The student's full-time or part-time status is determined by the school's designation.

The following sections provide specific earnings considerations.

2810.25.05.05 FULL-TIME STUDENT/FULL OR PART-TIME EMPLOYEE (C)

The earnings of a dependent child who is a full-time student and who works either full-time or part-time are totally disregarded in the 185% gross income test at initial eligibility, and the 100% FPL net income test and benefit determination.

2810.25.05.10 PART-TIME STUDENT/FULL-TIME EMPLOYEE (C)

The earnings of a dependent child who is a part-time student and who works full-time are counted in the eligibility determination.

For initial eligibility, gross earnings are counted in the eligibility determination (185% test).

For continuing eligibility, net countable income is used in the continuing eligibility determination (compared to the 100% Federal Poverty Level).

If the eligibility determination is passed, the 75% work disregard is deducted from gross earnings and any earnings remaining are used in the benefit determination.

2810.25.05.15 PART-TIME STUDENT/PART-TIME EMPLOYEE (C)

The earnings of a dependent child who is a part-time student and who works part-time are counted in the eligibility determination.

Earnings are considered as follows:

- At initial eligibility, applicable work disregards are deducted from the student's gross earnings. If still eligible, the earnings are totally disregarded in the benefit determination.
- For continuing eligibility, earnings are totally disregarded in the benefit determination.

2810.25.05.20

STRUCTURED CARE/DIFFICULTY OF CARE PAYMENTS

Structured Family Caregiving (SFC) is an available service under the Aged and Disabled Waiver, Community integration and Habilitation Waiver, or PACE. SFC allows families to be paid for providing personal care services, mainly assistance with activities of daily living. These can also be referred to as Difficulty of Care payments.

These payments are considered to be income to the person providing the care and should be budgeted as self-employment income. See PPM 3410.00.00 regarding self-employment.

2810.30.00

SELF-EMPLOYMENT

An individual is self-employed when the individual owns a business or otherwise engages in a private enterprise.

Income derived from self-employment is considered earned income. Refer to Section 3410.05.00 for specific definitions.

This includes, but is not limited to:

- operating a small business;
- sales from a franchise company;
- picking up and selling cans;
- Babysitting;
- farm self-employment;
- selling newspapers;
- Income from roomers and boarders;
- **For CASH:** income from rental property is treated as self-employment; (Refer to Section 2875.05.10)
- **For SNAP:** income from rental property must involve an average of 20 hours per week management to be treated as self-employment income for SNAP. (Refer to Sections 2875.05.05).

Refer to Section 3410.00.00 to determine how self-employment income is budgeted for each of the programs.

Refer to Section 2890.05.05 for proper verification of self-employment income.

Refer to Section 3415.00 for budgeting of roomer and boarder income for SNAP.

2810.35.00

EARNED INCOME RECEIVED FROM TRAINING PROGRAMS

When an individual participates in a work or on-the-job training program that involves work for payment, the payment is included as earned income.

Training allowances from vocational and rehabilitative programs recognized by a government agency are also included income, unless excludable as a reimbursement or otherwise identified as excluded income.

Refer to Sections 2810.35.05 (S) and 2810.35.10 (C) for information on income received through the Workforce Innovation and Opportunity Act (WIOA).

Refer to Section 2855.00.00 for additional information on reimbursements.

2810.35.05 WORKFORCE INNOVATION AND OPPORTUNITY ACT (S)

Income received through WIOA is included as earned income for both on-the-job training and not on-the-job training programs, with the following exception:

- WIOA income paid to an individual who is under 19 and under parental control of another AG member.
- Reimbursements of training expenses such as clothing, childcare, transportation, and other supportive services are excluded. (f4)

2810.35.10 WORKFORCE INNOVATION AND OPPORTUNITY ACT (C)

Income received through the WIOA is excluded from consideration in determining TANF eligibility and the amount of the TANF assistance payment. (f5)

2815.00.00 IN-KIND INCOME

Non-cash or in-kind benefits are discussed in the following sections.

2815.05.00 IN-KIND EARNINGS

In-kind earnings are goods and services received in exchange for working i.e., in lieu of cash. The dollar value of the work performed as established by the employer is counted as earned income only in situations where the employee has the option of receiving cash for the performed work. If the employee does not have the option of receiving cash for the performed work, the goods and services received are exempt as income.

EXAMPLE:

If an AG member works off his rent and the landlord states he would pay the client \$200/month, but he prefers to receive free rent in lieu of the money, then \$200 is counted as income and \$200 is allowed as a shelter cost.

If the landlord states he would not pay the client to do the work, do not count any income or allow any shelter deduction.

2815.10.00 IN-KIND CONTRIBUTIONS

In-kind contributions or assistance (non-monetary benefits in the form of goods or services) are exempt. For example, meals, clothing, and produce from a garden are exempt as income. Document as exempt in the eligibility system.

2820.00.00 VENDOR PAYMENTS

Payments made by a third party directly to a provider of goods or services on behalf of an AG member without obligation are not counted as income.

Some examples are:

- A relative who is not an AG member pays the rent directly to the landlord;
- medical payments made by a third party to a medical provider;
- township trustee payments;
- HUD housing subsidies;
- childcare voucher payments

A payment made on behalf of an AG is considered a vendor payment whenever a person or organization outside of the AG uses its own funds to make a direct payment to either an AG's creditors or a person or organization providing a service to the AG.

Payments specified by court order or other legally binding agreement to go directly to the third party rather than to the AG, and support payments not required by a court order or other legally binding agreement (including payments in excess of amount specified in a court order or written agreement) which are paid to a third party rather than the AG, are considered to be a vendor payment and are excluded, even if the AG agrees to the arrangement. Refer to Section 2870.00 regarding contributions.

2825.00.00 INFREQUENT OR IRREGULAR INCOME (\$)

Infrequent or irregular income not in excess of \$30 in a calendar quarter is excluded when receipt cannot be anticipated. This includes one-time gifts of cash for special occasions such as birthdays or Christmas from someone whose income is not included in the AG.

If excluded, documentation to justify the exclusion should be entered in notes. It is not to be entered on any screen.

If the income is anticipated on a regular basis, it will be included in the eligibility system regardless of the amount. (f6)

2825.05.00 CHARITABLE DONATIONS (S)

An income exclusion of no more than \$300 per quarter may be granted when cash donations, based on need, are received from one or more private nonprofit charitable organizations. (f7) Refer to Section 2870.05.00.

2825.10.00 INFREQUENT OR IRREGULAR INCOME (C)

Each member of the AG is entitled to a \$30 disregard of certain contributions received during a calendar quarter, (for example, January-March, April-June, July-September, October-December). The contributions which are subject to consideration under this provision are those cash gifts of \$30 or less which are received less frequently than once a month from the same source.

The \$30 disregard provision cannot be applied to:

- single contributions in an amount in excess of \$30; or
- any contribution received on a monthly basis from the same source, no matter how minimal the contribution amount.

Gifts are considered in the order in which they are received. This becomes important when the total of all the inconsequential cash gifts received during the quarter exceeds \$30. The combined gift total in excess of \$30 is considered as unearned income in the budget month in which the person's contributions exceed the \$30 disregard.

A gift received by one member of the AG will be considered the income of that member unless the member states that the contribution was intended for the benefit of other individuals. When it is determined by the AG member's statement that the gift was designated for the benefit of part or all of the AG members, the value of the gift is divided equally among the beneficiaries. The \$30 disregard is then applied against each AG member's share of the contribution according to the member's disregard entitlement.

2830.00.00 CHILD AND SPOUSAL SUPPORT

For SNAP purposes, child support payments are those funds paid by a legal, adjudicated, or alleged parent intended for the support or maintenance of a child. Child support can be voluntarily paid by the non-custodial parent, or court ordered. However, in order for voluntary payments to be considered child support for eligibility purposes, both parents must be in agreement that the payments are for the support or maintenance of a child. Without this agreement, the payments are considered to be contributions rather than child support.

For TANF purposes, only payments that have been court ordered are considered child support.

Child support is unearned income and is considered the child's income.

Spousal support or alimony is an amount of money allocated from one spouse to another by a court in a divorce or separation agreement. A spousal support or alimony payment is unearned income.

2830.05.00 CHILD SUPPORT (S)

Child support paid to the AG, either through the Child Support Bureau (IV-D) or directly to the AG, is counted as unearned income, unless it is designated as a retroactive payment by the Child Support Bureau or County Clerk. If an AG is receiving TANF, only the support actually released to the client by IV-D is counted as unearned income. Retroactive payments are considered as a resource.

Regularly scheduled arrearage payments required by a court order are considered income when paid as ordered.

Child support received and used for the care and maintenance of a child who is not receiving assistance is to be disregarded for SNAP.

Payments received for a child no longer in the home and not used for the child's benefit count as a contribution.

Refer to Section 3440.06.00 regarding a deduction in SNAP budgets for court ordered child support payments made to non-AG members.

2830.10.00 CHILD SUPPORT (C)

The amount of child support received or anticipated to be received for any member of the AG is unearned income.

Child support is budgeted as follows:

- Child support received and used for the care and maintenance of a child who is not receiving assistance is to be disregarded.
- Payments received for a child no longer in the home and not used for the child's benefit count as a contribution.

When child support is received:

- for an adult-child (18 yrs. of age or older) and,
- who is living in the home, but is not in the same assistance group with their parent (who is named on the court order to receive the support) and,
- it is verified that the parent is not providing the support to the adult child.

Then the support is to be considered unavailable to the adult child and would not be included in their TANF budget. This would also apply to support paid on behalf of minor parents who are independently receiving a TANF cash benefit as the eligible caretaker for their child (see IPPM 3215.05.25.05).

2830.10.05 SUPPORT PAYMENTS (C)

Support payments received directly by the AG are counted as unearned income. Recipients who receive TANF are required to forward payments of child support, spousal support, and alimony to

which they are entitled to the Child Support Bureau. The conversion date of support payments will be determined by the eligibility system at the time of authorization.

Prior to the conversion date, support received by the AG will be included in the budget. If there are system direct payments after the conversion date, the eligibility worker should contact the Child Support Bureau to ascertain what payments the amounts represent and what actions need to be taken.

2830.10.10 SUPPORT EXCESS PAYMENTS (C)

TANF recipients may receive payments out of the support collected on their behalf, such as child support distributed to a TANF \$0 grant recipient, or excess child support payments. The recipient will receive an excess payment when support collected in the month exceeds:

- The current TANF award; and
- all past TANF assistance paid out on behalf of the AG.

The excess payment is the difference between a month of the support collection minus the current award and the unpaid past assistance.

2830.10.10.05 EXCESS PAYMENT BUDGET CONSIDERATION (C)

Any excess child support payment collected is to be budgeted as income to the TANF AG. Initial excess payments through the IV-D system must be researched by IV-D to determine the validity of the payment. Due to the research, these initial payments vary in when the payment is made.

Any subsequent excess payments will be sent to the client in the third month after collection.

For ongoing TANF assistance groups, the excess payment, in combination with all other countable income, is compared to 100% of the Federal Poverty Level (FPL). If the net income figure is below this income standard, the AG remains TANF eligible (with the excess payment considered as countable income in calculating the benefit amount). The AG will lose TANF eligibility, however, if the excess support plus all other countable income equals or exceeds the 100% of FPL income standard for two consecutive months.

Excess payments will not necessarily result in case closure since the budget which produced an excess may no longer be in effect. (For example, earned income may have terminated.) If the AG remains eligible for assistance, the appropriate month's excess is recorded as countable income in computing the benefit for the projected month.

2835.00.00 ASSISTANCE FROM GOVERNMENT PROGRAMS

The treatment of assistance from government agencies will vary depending on the nature of the program and the payment.

2835.05.00 ENERGY ASSISTANCE PAYMENTS

Home energy assistance payments made to or on behalf of the AG by the Indiana Department on Aging and Community Services under the Energy Assistance to Low Income Families Program are excluded for all categories. (f10) This includes the Energy Assistance Program (EAP), Project SAFE, and Project HEAT.

For SNAP all federal energy assistance payments are excluded except those provided under Part A of Title IV of the Social Security Act, including utility reimbursements made by HUD and the Rural Housing Service. Additionally, any one-time payment made under federal or state law for the costs of weatherization, emergency repair or replacement of an unsafe or inoperative furnace or heating or cooling device are excluded. A down payment followed by a final payment upon completion of the work is considered a one-time payment for this provision.

2835.15.00 TOWNSHIP TRUSTEE ASSISTANCE

All payments made by Township Trustees are exempt as income for all programs.

2835.15.00 HUD PAYMENTS

HUD payments are payments made by the Department of Housing and Urban Development. How they are treated for specific programs is discussed in the following sections.

2835.15.05 HUD PAYMENTS (S)

The Department of Housing and Urban Development (HUD) payments made for an AG's utility costs are considered exempt income.

Rent paid to a landlord or mortgages paid by HUD or by state or local housing authorities are also considered exempt income. Expenses paid by the exempt HUD payments are not allowable as deductions in the SNAP budget. Refer to Section 2845.55.00.

2835.15.10 HUD PAYMENTS (C)

Housing assistance paid directly or indirectly by the United States Department of Housing and Urban Development under the following Acts are exempt:

- the Housing Authorization Act of 1976 with respect to a dwelling unit under the United States Housing Act of 1937, as amended (Sections 8, 10, and 23 and the Experimental Housing Allowance Program);
- the National Housing Act (loans for housing renovation, mortgage insurance, and investment insurance);
- Title V of the Housing Act of 1949 (loans to elderly individuals, farmers, and developers for the construction, improvement, or replacement of farm homes and other buildings); and

- Section 101 of the Housing and Urban Development Act of 1965 (payments to certain mortgagors on behalf of tenants with low income who are displaced by government action, age 62 or over, physically handicapped, living in substandard housing, present or past tenants of dwellings damaged or destroyed by disaster, or the head of the household is on active duty with the armed forces. (f11)

2835.20.00 RELOCATION ASSISTANCE ACT PAYMENTS

Relocation assistance provided under Title II of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 (f12) is exempt for all programs.

2835.25.00 DISASTER ASSISTANCE PAYMENTS

Payments made under the Disaster Relief and Emergency Assistance Act of 1988 (f13) are excluded for all programs. There must be a presidentially declared disaster for these payments to be excluded.

2835.30.00 FOSTER CARE AND ADOPTION ASSISTANCE PAYMENTS

The following section describes SNAP program specific policy on foster care and adoption assistance payments for children and adults received from any agency. For additional information regarding foster care payments and adoption assistance, refer to Section 3210.15.05.20 (for S) and 3215.05.20 (for C).

2835.30.05 FOSTER CARE PAYMENTS (S)

Foster care payments for children or adults are included as unearned income if the foster care child or adult is included as a SNAP AG member. Should the AG choose to exclude the foster care child or adult, the income will not be counted. The child or adult will be treated as a boarder.

In this instance, however, the income from the foster boarder is not counted as boarder income. It must be totally excluded if the foster child/adult is not included as an AG member. (f14)

2835.35.00 SUPPLEMENTAL SECURITY INCOME

The following sections discuss program specific policy on the inclusion or exclusion of income received from the Supplemental Security Income (SSI) program.

SSI benefits are available through the Social Security Administration under Title XVI of the Social Security Act to individuals aged 65 or older, blind, or disabled, and who meet specific income and resource requirements.

Individuals who have never paid into the Social Security program may be eligible for SSI as well as individuals who are receiving RSDI in an amount less than the current SSI maximum benefit. Refer to Section 2890.10.10 for appropriate verification sources.

2835.35.05 SUPPLEMENTAL SECURITY INCOME (S)

SSI assistance payments are included as unearned income. (f16) SSI benefits recouped by SSA that are not received by the household are not counted as income. An exception is a recoupment due to fraud. The SSI recoupment amount is to be listed in the eligibility system.

All SSI payments to individuals whose disability is based on Drug Addiction and/or Alcoholism (DAA) are required to be paid to a representative payee. Some organizations act as the representative payee but charge a fee for providing payee services. For SNAP, the amount of the fee which the representative payee withholds from the funds it receives on behalf of the SSI recipient is not counted as income. (f40)

SSI payments to individuals whose disability is based on Drug Addiction and/or Alcoholism (DAA) may receive retroactive payments in installments for two or more months depending on the amount due the individual. Because these payments will be recurring, they must be counted as income instead of a resource. The individual will receive a notice from SSA informing them whether one or more installments will be issued, when to expect each installment and the amount of each installment. (f41)

2835.35.10 SUPPLEMENTAL SECURITY INCOME (C)

Income, resources, and contributions of an SSI recipient are exempt when determining an AG's eligibility due to those individuals being excluded from inclusion in the AG. (f17)

2835.40.00 TANF/RCA PAYMENTS (S)

Cash assistance (TANF and RCA) must be included as unearned income. This includes a payment for an AG which has a protective payee. TANF paid in the name of an ineligible parent is the child's income for SNAP. TANF/RCA payments received from another state for the budget month are to be recorded in the eligibility system as other non-exempt.

2835.40.05 RETROACTIVE/CORRECTIVE TANF/RCA PAYMENTS

Retroactive/corrective TANF/RCA payments are exempt as income or as a resource in the month of receipt. (f20) Thereafter, amounts retained are treated as a resource.

2835.45.00 SNAP/NUTRITION PROGRAMS (C)

Benefits received under the following federal or federally assisted programs seeking to improve the nutrition of low-and-moderate-income families and individuals are exempt:

- Food Stamp Act of 1977, as amended; (f21)
- Child Nutrition Act of 1966 (WIC), as amended; (f22) National School Lunch Act, as amended; (f23)
- Title VII Nutrition Program for the Elderly of the Older Americans Act of 1965 (Meals on Wheels), as amended; (f24)

2835.50.00 RESIDENTIAL LIVING ALLOWANCES

Residential Living Allowances provided by the Semi-Independent Living Program, or the Alternative Family Program are exempt.

2840.00.00 BENEFIT PROGRAMS

The following sections discuss types of benefits payable to individuals and their treatment as unearned income.

2840.05.00 SOCIAL SECURITY INCOME

Benefits that are paid by the Social Security Administration (SSA) are unearned income for all programs. These types of benefits include Retirement, Survivors, and Disability Insurance (RSDI), special age 72 payments (PROUTY), and black lung benefits. These benefits may be available through the SSA under Title II of the Social Security Act to the covered former wage earner and his dependents or survivors.

Black Lung benefits may be available through the United States Department of Labor under Title IV of the Federal Coal Mine Health and Safety Act of 1969 to the former miner and his dependents or survivors. Application for benefits is to be made through the nearest Social Security Administration District Office.

Social Security benefits recouped by SSA that are not received by the household are not counted as income. Refer to Section 2890.10.15 for verification requirements.

All Social Security payments to individuals whose disability is based on Drug Addiction and/or Alcoholism (DAA) are required to be paid to a representative payee. Some organizations act as the representative payee but charge a fee for providing payee services. For SNAP, the amount of the fee which the representative payee withholds from the funds it receives on behalf of the SSI recipient is not counted as income. (f40) The worker will enter the required information regarding this deduction on the Income Deductions page in the system.

2840.10.00 VETERANS' BENEFITS

Veterans' benefits are unearned income in the form of compensation or pension benefits available through the Department of Veterans' Affairs to veterans and their dependents or survivors.

Compensation is paid to veterans with service-connected disabilities and is based on the degree of the disability. Pensions are available to certain wartime veterans who are permanently and totally disabled. (f25)

Any portion of the VA benefit which is allowed for a dependent(s) is considered unearned income of the dependent. Refer to Section 2890.10.20 concerning verification requirements.

The amount being recouped from a veteran's benefit is an allowable deduction.

2840.10.05 SPINA BIFIDA ALLOWANCE FOR VETERANS' CHILDREN

Allowances paid to children who are born with Spina Bifida and are children of Vietnam veterans will have this allowance excluded from the income and resource determination for SNAP and TANF. (f25a)

The monthly payment is to be considered as exempt income.

Left over amounts (previous month's payment that isn't spent in that previous month) of this allowance from previous months payments and/or lump sum payments of this allowance are to be considered as an exempt resource and documented in the eligibility system. If the client has this in an account with other countable resources, the client must supply the worker with the amount of money that is the Spina Bifida amount so this amount may be exempt from the resource determination. It does not have to be in a separate account, but the client or a family member must keep track of the amount.

EXAMPLE:

A client is receiving a monthly payment of \$700 for Spina Bifida for his children and the client is a Vietnam veteran. The \$700 is exempt income and is listed with the proper code in the eligibility system.

The next month the client receives another payment of \$700 which is directly deposited into his bank account. The client also has \$500 in the account of which \$400 is money left over from the Spina Bifida allowance received in the previous month. For the resource determination, only \$100 would be listed as a countable resource in the system and the remaining \$400 would be documented as being left over Spina Bifida allowance from the previous month's payment, and this \$400 would be an exempt resource.

2840.15.00 RAILROAD RETIREMENT BENEFITS

Railroad Retirement Benefits are unearned income and may be available to former railroad workers and their dependents or survivors. Included are retirement and disability benefits. The Railroad Retirement benefit and Social Security benefit are usually combined in one payment if

the individual is entitled to both benefits. Verification of benefits is essential. Refer to Section 2890.10.25.

2840.20.00 PENSIONS

Payments may be available from private industry, local or state governments, or the federal government to former employees and their dependents or survivors. These payments are the result of purchase of an annuity, retirement from employment, survivor benefits for a former employee's dependents, or injury or disability, and may be made by an employer, an insurance company, or public or private funds. Pensions are counted as unearned income.

Refer to Section 2890.10.35 for verification requirements. The amount of funds being recouped from a pension is an allowable deduction and is to be entered in the eligibility system.

2840.25.00 UNEMPLOYMENT COMPENSATION BENEFITS

Unemployment compensation benefits (UCB) may be available through Indiana Workforce Development to unemployed individuals who have a recent history of "covered" work and who are currently available for work. UCB is counted as unearned income.

Refer to Section 2890.10.40 for verification requirements and Section 4430.30.00 for information on Interfaces.

2840.30.00 WORKER'S COMPENSATION

Worker's Compensation may be awarded to an injured employee or his survivors under federal and state worker's compensation statutes. Payment may be made in a lump sum payment or in monthly payments and is treated as unearned income.

Refer to Section 2890.10.45 for verification requirements.

2840.35.00 STRIKE BENEFITS

Strike benefits may be awarded to employees who are striking against their employer. Strike benefits are counted as unearned income. Refer to Section 2447.00.00 for "S" striker ineligibility and Section 2446.05.00 for "C" category information.

2840.35.05 INELIGIBILITY DUE TO STRIKING (C)

An AG is ineligible for TANF for any month in which the natural or adoptive parent residing in the home (regardless of whether the parent is included in the award), or the only eligible child is participating in a strike on the last day of the month. (f26) If any other member of the AG is participating in a strike on the last day of the month, that member is ineligible for TANF and their

needs are not to be included when determining eligibility for the remainder of the AG. The term "month", as used above, means "payment month".

2840.40.00 MILITARY ALLOTMENTS

An individual may be receiving or be eligible to receive a military allotment if the spouse, adult child, or parent, is in the United States Armed Forces. These payments are counted as unearned income.

If the individual in the military makes money available to the applicant or participating AG, the money is a contribution to the AG. Usually, this is done by direct deposit into a joint checking account.

For SNAP, if any portion of the contribution from the military member is a result of deployment to a combat zone, that portion is excluded from income to the AG. The deployed person's military pay record, the Leave and Earnings Statement (LES) will identify if the member has been deployed to a combat zone and the amount of the combat pay. Contact PAL with questions in regard to combat zones.

2840.45.00 DISABILITY PAYMENTS

An individual may have insurance coverage that pays a specified amount for a specific period of time during which the individual is unable to work because of a disabling condition. Disability payments are counted as unearned income. The gross amount of the payments is always entered in the system.

2845.00.00 BENEFITS RECEIVED DUE TO FEDERAL LAW

The benefits that are listed in the following sections are those that are received due to federal statute.

2845.05.00 DOMESTIC VOLUNTEER SERVICE ACT COMPENSATION

The following sections discuss benefits received due to federal laws pertaining to the Domestic Volunteer Service Act.

2845.05.05 DOMESTIC VOLUNTEER SERVICE ACT COMPENSATION (S)

The following payments to volunteers under Title II, the Domestic Volunteer Services Act of 1973, (f28) as amended, are exempt income:

- Vista payments under Title I of the above act, made to volunteers are excluded for those households receiving SNAP or Cash Assistance at the time they joined the Title I program. Verification of participation in the SNAP or another Cash Assistance program at the time the client joined VISTA is mandatory. New applicants who were not receiving Cash

Assistance or SNAP at the time they joined VISTA will have these volunteer payments included as earned income.

- Payments under Title II such as RSVP, and Foster Grandparents and Senior Companion Program are exempt regardless of whether or not SNAP was received before or after this income began.

2845.05.10 DOMESTIC VOLUNTEER SERVICE ACT COMPENSATION (C)

The following is exempt income:

- Assistance to volunteers who participate in ACTION programs funded under Public Law 93-113, including VISTA and other programs under Title I of that law; and
- Payments for supportive services or reimbursement for expenses made to volunteers serving as foster grandparents, senior health aids, or senior companions, and to persons serving on the Service Corps of Retired Executives, Active Corps of Executives, and other programs under Title II and III of the Act.

2845.10.00 OLDER AMERICANS ACT

The organizations involved in this program are:

Green Thumb,
National Council on Aging,
National Council on Senior Citizens,
American Association of Retired Persons,
U.S. Forestry Services,
National Association of Spanish Speaking Elderly,
National Urban League, and
the National Council on Black Aging.

For SNAP, Funds received by individuals under the Community Service Employment Program (Title V) are exempt as income.

For CASH, payments other than wages/salaries made under the Older Americans' Act are exempt unearned income. Wages/salaries are earned income.

2845.10.05 GREEN THUMB EARNINGS

For SNAP, Funds received by individuals under the Community Service Employment Program (Title V) are exempt as income. Green Thumb earnings are exempt for SNAP. See Section 2845.10.00.

For TANF, Green Thumb earnings are counted as earned income.

2845.15.00 ASSISTANCE FOR CERTAIN INDIAN TRIBES/ALASKAN NATIVES

The following Section discusses federal law pertaining to Indian tribes and Alaska natives.

P.L. 92-203, section 29, dated 1/2/76, the Alaska Native Claims Settlement Act, and Section 15 of P.L. 100-241, 2/3/88, the Alaska Native Claims Settlement Act Amendments of 1987:

- All compensation (including cash, stock, partnership interest, land, interest in land, and other benefits) received under this Act are excluded from income and resources.

P.L. 93-134, the Judgment Award Authorization Act, as amended by P.L. 97-458, Section 1407, 11/12/83 and P.L. 98-64, 8/2/83, the Per Capita Distribution Act:

- P.L. 97-458 required the exclusion of per capita payments under the Indian Judgment Fund Act (judgment awards) of \$2000 or less from income and resources.
- The exclusion applies to each payment made to each individual. Initial purchases made with exempt payments distributed between 1/1/82 and 1/12/83 are excluded from resources to the extent that excluded funds were used. P.L. 98-64 extended the exclusion to cover per capita payments from funds which are held in trust by the Secretary of Interior (trust fund distributions).

P.L. 93-531, Section 22:

- Relocation assistance payments to members of the Navajo and Hopi Tribes are excluded from income and resources.

P.L. 94-114, Section 6:

- Income derived from certain sub-marginal land held in trust for certain Indian tribes is excluded from income and resources.
- The tribes that may benefit are:
 - Bad River Band of the Lake Superior Tribe of Chippewa Indians of Wisconsin
 - Blackfeet Tribe
 - Cherokee Nation of Oklahoma
 - Cheyenne River Sioux Tribe
 - Crow Creek Sioux Tribe
 - Lower Brule Sioux Tribe
 - Devils Lake Sioux Tribe
 - Fort Belknap Indian Community
 - Assiniboine and Sioux Tribes
 - Lac Courte Oreilles Band of Lake Superior Chippewa Indians
 - Keweenaw Bay Indian Community
 - Minnesota Chippewa Tribe
 - Navajo Tribe

P.L. 94-189, Section 6, 12/31/75:

- Funds distributed per capita to the Sac and Fox Indians or held in trust are excluded from income and resources. The funds are divided between members of the Sac and Fox Tribe of the Mississippi in Iowa. The judgments were awarded in Indian Claims Commission dockets numbered 219, 153, 135, 158, 231, 83, and 95.

P.L. 94-540:

- Payments from the disposition of funds to the Grand River Band of Ottawa Indians are excluded from income and resources.

P.L. 95-433, Section 2:

- Indian Claims Commission payments made pursuant to this Public Law to the Confederated Tribes and Bands of the Yakima Indian Nation and the Apache Tribe of the Mescalero Reservation are excluded from income and resources.

P.L. 96-420, Section 9(c), 10/10/80, Maine Indian Claims Settlement Act of 1980:

- Payments made to the Passamaquoddy Tribe, the Penobscot Nation, and the Houlton Band of Maliseet are excluded from income and resources.

P.L. 97-403:

- Payments to the Turtle Mountain Band of Chippewas, Arizona are excluded from income and resources.

P.L. 97-408:

- Payments to the Blackfeet, Gros Ventre, and Assiniboine tribes, Montana, and the Papago, Arizona, are excluded from income and resources.

P.L. 98-123, Section 3, 10/13/83:

- Funds distributed under this Act to members of the Red Lake Band of Chippewa Indians are excluded from income and resources. Funds were awarded in docket number 15-72 of the United States Court of Claims.

P.L. 98-124, Section 5:

- Per capita and interest payments made to members of the Assiniboine Tribe of the Fort Belknap Indian Community, Montana, and the Assiniboine Tribe of the Fort Peck Indian Reservation, Montana, under this Act are excluded from income and resources. Funds were awarded in docket 10-81L.

P.L. 98-500, Section 8, 10/17/84, Old Age Assistance Claims Settlement Act:

- provides that funds made to heirs of deceased Indians under this Act shall not be considered as income or resources nor otherwise used to reduce or deny SNAP benefits except for per capita shares in excess of \$2000.

P.L. 99-146, Section 6(b), 11/11/85:

- Funds distributed per capita or held in trust for members of the Chippewas of Lake Superior are excluded from income and resources.
- Judgments were awarded in Dockets numbered 18-S, 18-U, 18-C and 18-T. Dockets 18-S and 18-U are divided among the following reservations:
 - Wisconsin
 - Bad River Reservation
 - Lac du Flambeau Reservation
 - Lac Courte Oreilles Reservation
 - Sokaogon Chippewa Community
 - Red Cliff Reservation
 - St. Croix Reservation Michigan

- Keweenaw Bay Indian Community (L'Anse, Lac Vieux Desert, and Ontonagon Bands)
 - Minnesota
 - Fond du Lac Reservation
 - Grand Portage Reservation
 - Nett Lake Reservation (including Vermillion Lake and Deer Creek)
 - White Earth Reservation
- Under Dockets 18-C and 18-T funds are given to the Lac Courte Oreilles Band of the Lake Superior Bands of Chippewa Indians of the Lac Courte Oreilles Reservation of Wisconsin, the Bad River Band of the Lake Superior Tribe of Chippewa Indians of the Bad River Reservation, the Sokaogon Chippewa Community of the Mole Lake Band of Chippewa Indians, and the St. Croix Chippewa Indians of Wisconsin.

P.L. 99-264, White Earth Reservation Land Settlement Act of 1985, 3/24/86, Section 16:

- excludes moneys paid under this Act from income and resources. This Act involves members of the White Earth Band of Chippewa Indians in Minnesota.

P.L. 99-346, Section 6(b)(2):

- Payments to the Saginaw Chippewa Indian Tribe of Michigan are excluded from income and resources.

P.L. 99-377, Section 4(b), 8/8/86:

- Funds distributed per capita to the Chippewas of the Mississippi or held in trust under this Act are excluded from income and resources. The judgments were awarded in Docket Number 18-S.
- The funds are divided by reservation affiliation for the Mille Lac Reservation, Minnesota; White Earth Reservation, Minnesota; and Leech Lake Reservation, Minnesota.

P.L. 101-41, 6/21/89, the Puyallup Tribe of Indians Settlement Act of 1989, Section 10(b):

- provides that nothing in this Act shall affect the eligibility of the Tribe or any of its members for any Federal program. Section 10(c) provides that none of the funds, assets or income from the trust fund established in Section 6(b) shall at any time be used as a basis for denying or reducing funds to the Tribe or its members under any Federal, State or local program. (The Puyallup Tribe is located in the State of Washington.)

P.L. 101-277, 4/30/90:

- funds appropriated in satisfaction of judgments awarded to the Seminole Indians in Dockets 73, 151 and 73-A of the Indian Claims Commission are excluded from income and resources except for per capita payments in excess of \$2000. Payments were allocated to the Seminole Nation of Oklahoma, the Seminole Tribe of Florida, the Miccosukee Tribe of Indians of Florida, and the independent Seminole Indians of Florida.

P.L. 101-503, Section 8(b), Seneca Nation Settlement Act of 1990, dated 11/3/90:

- provides that none of the payments, funds or distributions authorized, established, or directed by this Act, and none of the income derived therefrom, shall affect the eligibility of the Seneca Nation or its members for, or be used as a basis for denying or reducing funds under, any Federal program.

P.L. 93-134, Section 8, 10/19/73, the Indian Tribal Judgment Fund Use or Distribution Act, as amended by P.L. 103-66, Section 13736, 10/7/93:

- provides that interest of individual Indians in trust or restricted lands shall not be considered a resource and up to \$2000 per year of income received by individual Indians that is derived from such interests shall not be considered income in determining eligibility for assistance under the Social Security Act or any other Federal or federally assisted program.

If other types, not on this list, are encountered, contact the Central Office for guidance.

2845.20.00 COMPENSATION TO GERMANS, JAPANESE, AND ALEUTS

German reparation and Japanese and Aleutian restitution payments are discussed in the following sections.

2845.20.05 PAYMENTS TO JAPANESE AND ALEUTS

Payments made under P.L. 100-383 to U.S. citizens of Japanese ancestry and resident Japanese aliens of up to \$20,000 each and payments to eligible Aleuts of up to \$12,000 each are excluded as income.

2845.20.10 GERMAN REPARATION PAYMENTS

Payments made by the Republic of Germany to certain survivors of the Holocaust may be received periodically or in a lump sum. The payments are exempt.

2845.25.00 AGENT ORANGE BENEFITS

Payments made from the Agent Orange Settlement Program (f30) are excluded as income to the veteran receiving the benefit as well as the veteran's survivors. The veteran receives a payment once per year while he is disabled for the life of the program. Survivors of the deceased veteran receive a one-time lump sum payment.

2845.30.00 FEDERAL TAX REFUND PAYMENTS

Federal Tax refunds received after December 31, 2009, are disregarded as income in the month received and as a resource for a period of 12 months for all federal means- tested programs including TANF and SNAP. The resource exclusion lasts for 12 months.

The federal tax refund is to be excluded as a resource by subtracting any tax refund received by the AG in the last 12 months from the AG's resources. If the difference between the resources and the amount of the federal tax refund is less than the resource limit, the AG meets the resource limit.

EXAMPLE:

AG applies today and has total resources of \$4000. AG verified receipt of a federal refund in the amount of \$3287 received in January of this year. This federal refund amount would need to be deducted from the total resources and the difference of \$713 would be countable as a resource. This calculation will need to be completed off-line and requires documentation in the system.

2845.35.00 YOUTH PROJECT PAYMENTS (S)

Payments received from the youth incentive entitlement pilot projects, the youth community conservation and improvement projects, and the youth employment and training programs under Title IV of the Comprehensive Employment and Training Act Amendments of 1978, (f31) are exempt as income.

2845.40.00 CHILDCARE PAYMENTS (C)

Childcare payments from Step Ahead voucher agents and other government agencies made on behalf of TANF recipients, former TANF recipients transitioning from TANF and families at risk of becoming eligible for TANF are exempt as income.

Additionally, no deduction is allowed for dependent care covered by these payments. These payments are income for the childcare provider who receives them.

2845.45.00 MIGRANT NEW SOURCE INCOME (S)

If a migrant household is determined eligible for expedited service according to Section 1830.25.00, only income received between the first of the month and the application date is included in the budget. All income anticipated from a new source after the application date is disregarded for the month of application.

In regard to the recertification of migrants, income from a new source is disregarded in the first month of the new certification period if income of more than \$25 will not be received from the new source by the 10th calendar day after the date of the AG's normal issuance cycle.

Travel advances should be considered as income to the AG when written into a contract that it will be subtracted from wages by the new employer. Any travel advances which are not considered an advance of wages are not to be considered as income to the AG nor included in the budget determination. Should the travel advance be considered as income as written into a contract by a new employer, use the criteria mentioned in Section 1830.25.00 to determine if the AG is destitute. (f31a)

2845.50.00 RADIATION EXPOSURE ACT BENEFITS

Payments made from the Radiation Exposure Compensation Trust Fund established under the Radiation Exposure Compensation Act are exempt as income. (f32)

2845.50.05 AMERICORPS PROGRAM (S)

Payments made from the Americorps Program are excluded from income for SNAP purposes, except when the individual is participating in an OJT (On the Job Training) Program and the individual is not a dependent, (age 18 or under).

If verification of participation in Americorp cannot be obtained locally you may call (202) 606-5000 to verify a recipient's Americorp Membership status. You must provide the recipient's Social Security number to Americorp. (f33)

2845.50.10 CRIME VICTIM PAYMENTS

If a crime victim applies for assistance from any federal, state, or local government program that uses federal funds, the program may not include victim compensation benefits paid through the Crime Act of 1984 when determining income eligibility. (f34)

Victim compensation payments are made to crime victims or their dependents for expenses such as medical expenses, funeral expenses, lost wages, and psychological counseling. In Indiana, victim compensation payments are made through the Indiana Criminal Justice Institute's Violent Crime Compensation Division.

2845.52.00 PLAN FOR ACHIEVING SELF-SUPPORT (S)

Income necessary for the fulfillment of a Plan for Achieving Self-Support (PASS) under SSI is exempt. This income may be earned or unearned income. The amount and type of income exempted must be verified by the Social Security Administration.

2845.55.00 UTILITY EXPENSE PAYMENTS

Payments made as a result of any Federal law, such as HUD or FMHA, for the purpose of paying an AG's utility expenses, are exempt as income regardless of how they are paid. Refer to Section 3440.50 (S).

2845.60.00 TRANSITIONAL HOUSING PAYMENTS (S)

Any public assistance housing payments made to a third party on behalf of an AG living in transitional housing for the homeless are exempt as income. Housing is transitional if it serves as an AG's residence until permanent housing is obtained.

2845.70.00 MILITARY SUBSISTENCE ALLOWANCES

Enlisted members of the Armed Forces may receive a cash benefit up to \$500 per month. The benefits are issued by the Department of Defense and are shown on the member's Leave and Earnings Statement as Family Subsistence Supplemental Allowance. This form is the standard wage information form used by the military.

These benefits are to be considered as earned income for all Programs and entered in the eligibility system.

2845.75.00 COLLEGE SAVINGS ACCOUNTS/ABLE ACCOUNTS (S)

ABLE (Achieving a Better Life Experience) accounts, tax-favored savings accounts established to provide secure funding for disability related expenses on behalf of designated beneficiaries deemed disabled before age 26, are excluded as both income and resources in determining SNAP eligibility.

2850.00.00 DIVIDENDS, INTEREST, AND ROYALTIES

Payments of dividends, interest, and royalties are considered unearned income. This includes interest on checking accounts and trust accounts.

Dividends that the household has the option of either receiving as income or reinvesting in the trust stock or bond are to be considered as income in the month, they become available to the household.

2850.05.00 INTEREST ON INDIVIDUAL DEVELOPMENT ACCOUNTS

Interest income that is earned on an Individual Development Account (IDA) under the Assets for Independence Act (AFIA), Public Law 106-554, is excluded from income. (See also IPPM 2630.95.00).

2855.00.00 REIMBURSEMENTS

Reimbursements for past or future expenses are exempt if they do not exceed actual expenses and do not represent a gain or benefit. To be exempt, these payments must be specifically intended and used for expenses other than normal living expenses. Normal living expenses include the amount spent for rent or mortgage, personal clothing, and food eaten at home.

Any part of the reimbursement amount that exceeds the actual expense is included as income. However, reimbursements are not considered to exceed actual expenses, unless the AG or the provider indicates the amount is excessive.

Reimbursements for normal household living expenses such as rent or mortgage, personal clothing, or food eaten at home are a gain or benefit and, therefore, are included as income.

Reimbursements from employers over and above the basic wages for necessary job-related expenses are exempt. (f35)

2860.00.00 EDUCATIONAL INCOME DEFINITION

Educational income includes, but is not limited to, grants, scholarships, fellowships, work-study, veterans' educational benefits, and deferred educational loans (loans received for educational expenses which are to be repaid at a later date, usually after graduation), that is used for tuition and mandatory fees at an institution of post-secondary education, including correspondence schools at that level or a school at any level for the physically or mentally handicapped.

Wages from graduate assistantships are not treated as educational income if they are subject to taxation and are available for meeting the individual's non-educational living expenses; they are budgeted as earned income.

A loan on which repayment must begin within 60 days after receipt is not considered a deferred loan.

Educational income received by any person determined to be an eligible AG member is to be considered in the budget calculation.

2860.05.00 EXEMPT EDUCATIONAL INCOME

Grants, awards, scholarships, and work study income received under Title IV of the Higher Education Act, or the Bureau of Indian Affairs (BIA) programs are exempt.

For SNAP, these types of income are exempt for all students.

For TANF, they are exempt only for undergraduate students.

Included are the following:

- Basic Educational Opportunity Grants (BEOG or PELL Grants);
- Presidential Access Scholarships (Super PELL Grants);
- Supplemental Educational Opportunity Grants (SEOG);
- State Student Incentives Grants (SSIG);
- Federal Work Study Funds;
- TRIO Grants (Go to organizations or institutions for students from disadvantaged backgrounds):
- Upward Bound (Some stipends go to students);
- Student Support Services;
- Robert E. McNair Post-Baccalaureate Achievement.
- Robert C. Byrd Honors Scholarship Program;
- College Assistance Migrant Program (CAMP) for students whose families are engaged in migrant and seasonal farm work;
- High School Equivalency Program (HEP);
- National Early Intervention Scholarship and Partnership Program.

Federally funded educational loans are exempt for all students (undergraduate and graduate) for all programs. They include the following:

- Federal Direct Student Loan Programs (FDSLPL) (formerly GSL and FFELP);
- Federal Direct Supplemental Loan Program (provides loans to students);
- Federal Direct PLUS Program (provides loans to parents);
- Federal Direct Stafford Loan Program; and Federal Consolidated Loan Program; Perkins Loan.

2860.10.00 NON-EXEMPT EDUCATIONAL INCOME

Student financial assistance received from a source not listed in Section 2860.05.00 is considered as non-exempt income. However, it is not necessarily budgeted as income to the AG.

Non-exempt educational income is included only to the extent that it is accessible for meeting the AG's general living expenses. When educational income is inaccessible (received directly by the school in an amount less than or equal to the student's educational expenses as verified by the financial aid office), it is excluded from budgeting for all programs.

Non-exempt educational income sent directly to the student or refunded by the school after tuition and fees have been paid is budgeted.

However, any remaining allowable educational expenses are deducted from it. This applies to undergraduate and graduate students alike. Non-exempt educational income includes assistance provided under the Carl D. Perkins Vocational Educational Act.

Programs under this Act include the following:

- Indian Vocational Education Program;
- Native Hawaiian Vocational Education Program;
- State Vocational and Applied Technology Education Program which contains the:
 - State Program and State Leadership Activities;
 - Program for Single Parents, Displaced Homemakers, and Single Pregnant Women;
 - Sex Equity Program;
 - Programs for Criminal Offenders;
 - Secondary School Vocational Education Program;
 - Post-secondary and Adult Vocational Education Program;
 - State Assistance for Vocational Education Support Programs by Community Based Organizations;
 - Consumer and Homemaking Education Program;
 - Comprehensive Career Guidance and Counseling Program;
 - Business-Labor-Education Partnership for Training Program;
 - National Tech-Prep Education Program;
 - State-administered State Grants for Facilities and Equipment and Other Program Improvement Activities;
 - Community Education Employment Centers Program;
 - Vocational Education Lighthouse Schools Program;
 - Tribally Controlled Post-secondary Vocational Institutions Program;

- Vocational Education Research Program;
- National Network for Curriculum Coordination in Vocational and Technical Education;
- National Center or Centers for Research in Vocational Education;
- Materials Development in Telecommunications Program;
- Demonstration Centers for the Training of Dislocated Workers Program;
- Vocational Education Training and Study Grants Program;
- Vocational Education Leadership Development Awards Program;
- Vocational Educator Training Fellowships Program;
- Internships for Gifted and Talented Vocational Education Students Program;
- Business and Education Standards Program;
- Blue Ribbon Vocational Education Program;
- Educational Programs for Federal Correctional Institutions;
- Vocational Education Dropout Prevention Program;
- Model Programs of Regional Training for Skilled Trades;
- Demonstration Projects for the Integration of Vocational and Academic Learning Program;
- Cooperative Demonstration Programs;
- Bilingual Vocational Training Program;
- Bilingual Vocational Instructor Training Program;
- Bilingual Materials, Methods, and Techniques Program.

2865.00.00 LOANS

A loan in the month of receipt is exempt providing there is a verifiable repayment schedule in effect. A source with which to repay the loan need not exist for the loan to be exempt. (f36)

2866.00.00 REVERSE MORTGAGES

A reverse mortgage is a mortgage contract that allows a homeowner, age 62 or older, to borrow a percentage of the appraised value of his home. The homeowner then receives either a periodic payment or a line of credit which does not have to be repaid as long as they live in the home.

The proceeds from a reverse mortgage are not counted as income in the month received. However, if they are retained into the following month, they must be evaluated as resources.

Another reverse mortgage arrangement consists of the purchase of an annuity and is called a reverse annuity mortgage (RAM). Annuity payments from a reverse annuity mortgage are counted as unearned income.

2870.00.00 CONTRIBUTIONS

All direct money payments from any source that represent a gain or benefit to the individual, with no obligation to repay, are included as unearned income.

2870.05.00 CONTRIBUTIONS

Cash contributions made by non-recipient household members toward living expenses shared with the AG are exempt as income (and cannot be counted as an expense). (See Section 3440.50.00 for SNAP).

Refer to Section 2825.05.00 concerning the treatment of charitable donations for SNAP.

2875.00.00 REAL ESTATE INCOME

Income from real estate includes any funds resulting from property ownership. This income can be earned or unearned, depending on the program involved and the individual's management activity.

The following sections describe income received from rental property, sales contracts on property, and room and board.

2875.05.00 RENTAL INCOME

Rental income is any payment for using real or personal property. Examples of rent include payments for the use of:

- land;
- buildings;
- an apartment, room, or house; or
- machinery or equipment.

2875.05.05 RENTAL INCOME (S)

If an individual spends less than 20 hours per week actively managing the rental property as a business, the net rent income (gross income minus expenses) is included as unearned income. If an individual spends 20 or more hours per week actively managing the rental property, the net rent income is included as earned income. Income from roomers/boarders is always earned income, regardless of time spent managing. Refer to Section 2810.30.

2875.05.10 RENTAL INCOME (C)

Income received from the rental of real estate is considered earned income if the arrangement requires participation by the assistance group member in managing the property. If the property is managed by someone else, the income received from the rental of the real estate is unearned income. Refer to Section 2810.30.

2875.10.00 INCOME FROM CONTRACT SALES

Income from land contract sales is paid in installments. The following sections discuss the treatment of payments from contract sales.

2875.10.05 INCOME FROM CONTRACT SALES (S)

Income received in installments from the sale of a home is included as unearned income when it exceeds expenses.

Income from property sales is handled the same as self-employment income in that expenses may be deducted from the cost of producing the income. Typical expenses that may be deducted from the income include the interest portion of any mortgage still owed, taxes, insurance, or broker fees.

If the income derived is from sale of business equipment or property connected with the self-employment enterprise, then the total gain from sale of capital goods or equipment related to the business is considered earned income from self-employment. Appropriate deductions as above may be allowed.

2875.10.10 INCOME FROM CONTRACT SALES (C)

When property is sold on contract, any payment of interest received as a result of the sales contract, including the interest portion of a periodic payment, is unearned income. The portion of the payment which represents principal is considered a non-exempt resource.

The equity value of a contract is to be considered a resource except when the contract contains a clause that prohibits the owner from selling or transferring the contract. In such an instance, the equity value is exempt.

2880.00.00 LUMP SUM PAYMENTS

A lump sum is any type of cumulative payment made to an individual. A payment of retroactive benefits such as SSI, Social Security, Veterans' benefits, or a refund of Medicare Part B premiums is considered a lump sum.

Insurance settlements, inheritances, and lottery winnings are also examples of lump sum payments. When evaluating a lump sum, the eligibility worker must carefully determine whether it is a recurring payment or a non-recurring payment. Non-recurring means the payment is a one-time payment; is not expected to be received from the same source for the same reason as a lump sum again.

Conversely, if a payment is expected to be received again from the same source, it is considered to be a recurring lump sum payment. Each assistance program has specific requirements for the treatment of lump sum payments as resources or income. The SNAP and TANF cash assistance (f37a) resource provisions are contained in section 2615.65.05. Lump sum income provisions are contained in sections, 2880.05.

2880.05.00 RECURRING LUMP SUM PAYMENTS

Money received in the form of recurring lump sum payments are considered as income. At the time it becomes known that a series of lump sum payments will be received it is considered income to the AG. Recurring lump sum payments are counted as income in the month received, unless specifically excluded from consideration as income by other federal laws.

SSI payments to individuals whose disability is based on Drug Addiction and/or Alcoholism (DAA) may receive retroactive payments in installments for two or more months depending on the amount due the individual. Because these payments will be recurring, they must be counted as income instead of a resource. The individual will receive a notice from SSA indicating whether one or more installments will be issued, when to expect each installment and the amount of each installment. (f23)

SSI has begun to issue recurring lump sum payments to recipients who are due retroactive amounts that equal or exceed 12 times the benefit rate. These retroactive benefits will be paid in no more than 3 installments and the installment payments will be made at 6-month intervals.

These recurring lump sum installments are excluded as income.

2880.10.00 SUBSTANTIAL LOTTERY OR GAMBLING WINNINGS

Lottery/gambling winnings of \$4250 (amount effective 10/01/2022) or more (amount to be updated with COLA changes annually) result in discontinuance of SNAP benefits. Lottery/gambling winnings in excess of the threshold results in a loss of eligibility without regard to whether the assistance group is in excess of income or resource limits. (f42)

2885.00.00 DEEMED INCOME

Deemed income refers to a special budgeting calculation in which a portion of an individual's income is considered available to participating AG members. An individual whose income may be deemed differs by program. Deemed income is considered as unearned income in the budget.

For additional information regarding deeming, refer to Section 3450.45.

2890.00.00 VERIFICATION OF INCOME

All income must be documented and verified.

Income can be verified through a written, phone, or personal collateral contact with the employer or source of income. When verifying income, the date and source of verification and the receipt date and amount of income received must be recorded.

If verification is obtained by phone, the name, position, and phone number of the person providing the information must be recorded in the system along with the date of contact.

The eligibility worker is responsible for obtaining and verifying all pertinent information regarding the financial situation of the applicant/recipient in order to make accurate determinations of initial and continuing eligibility. The applicant/recipient must supply required documents and records and must assist in obtaining verifications.

All documents must be completed and signed by the appropriate individuals (for example, the employer, and the client). Documentation may also be supported by comments entered in the eligibility system. For time standards and responsibility for verification refer to Sections 2025.00, 2215.15.00 and 2220.00.

2890.05.00 VERIFICATION OF EARNED INCOME

All earned income must be verified by the source. Information that must be verified includes:

- the first and last dates of employment;
- the first and last day of pay;
- gross income, including overtime and tips;
- frequency of payment;
- date payment is received; and
- the number of hours employed.

Acceptable forms of verification include, but are not limited to, the following:

- wage receipts;
- wage statements;
- pay stubs;
- employment verification form or written statements containing the required information;
- collateral contact with employer;
- work calendar (for tips and daily cash payments);

2890.05.05 VERIFICATION OF SELF-EMPLOYMENT INCOME/EXPENSES

Self-employed individuals must verify earned income. In addition, these individuals must make all business records which are necessary to verify income and/or expenses available to the eligibility worker. Examples of business records include documentation on:

- income tax records necessary to determine gross income and deductible expenses;
- purchases;
- sales;
- salaries;
- capital improvements; and
- utility, transportation, and other operating costs.

2890.10.00 VERIFICATION OF UNEARNED INCOME

All unearned income must be verified. The following sources may be used to verify unearned income:

- BENDEX or SDX;
- SSA award letters;
- TPQY computer cards;
- VA award letter;
- pension check or award letter;
- correspondence with the payor;
- Unemployment Compensation award letter;
- support court statement and/or current statement from payor; and
- interest on bank account statements.

Accessing the Interface Match - Summary by SSN or RID will list any data exchange matches for all AG members. The compliance tracking screen will be used to track "matches" from the Interface with the agencies that provide income eligibility verification system (IEVS) matching. The agencies and the type of match(es) they provide are as follows:

- Internal Revenue Service (IRS):
 - Unverified Unearned Income Data Exchange (UUIIDX)
- Social Security Administration (SSA):
 - Beneficiary Earnings Exchange Record (BEER)
 - Beneficiary Data Exchange (BENDEX)
 - State Data Exchange (SDX)
- Indiana Department of Employment and Training (IDETS):
 - Wage Data Exchange (WDX)
 - Unemployment Insurance (UI)

More information concerning Data Exchange is found in:

- Section 4430.05.00 - BEER
- Section 4430.10.00 - BENDEX
- Section 4430.15.00 - SDX
- Section 4430.35.00 - WDX
- Section 4430.30.00 - UI
- Section 4430.40.00 - UUIIDX

2890.10.05 VERIFICATION OF SUPPORT PAYMENTS

Verification of support payments must be obtained. The following sources may be used to verify support:

- Verification from the County Clerk's Office if paid through the court;
- If the absent parent does not pay through the County Clerk's Office, a signed statement showing the amount paid and how often it is paid must be obtained from the absent parent; or
- Child support payment information in the system.

2890.10.10 VERIFICATION OF SUPPLEMENTAL SECURITY INCOME (SSI)

Sources of verification of SSI include:

- SDX;
- the entitlement letter; or
- the benefit check, which will be the net payment.

If the individual does not appear on the SDX, the following sources may be used:

- Form SSA 1610;
- TPQY computer cards.

Refer to Section 2835.35 for discussion on inclusion or exclusion of SSI income.

2890.10.15 VERIFICATION OF SOCIAL SECURITY INCOME

The Social Security Administration rounds down the entitlement amount to the nearest whole dollar. The amount of all Social Security checks (with a few rare exceptions) are in whole dollars.

When verifying Social Security benefits, the "unrounded gross benefit amount" and the "net payment amount" (Medicare Part B is withheld) are required. The "gross payment amount" is the unrounded amount with the cents dropped and is the amount of the benefit check for an individual who does not have the Medicare Part B deducted. Enter the unrounded gross benefit in the eligibility system for individuals who have Medicare Part B deducted. Enter Medicare Part B in the eligibility system as self-pay or bought in. Refer to Section 3440.45.00 (S).

Sources of verification of Social Security include:

- The un-cashed benefit check (by itself) if:
 - the individual does not have Medicare Part B coverage; or
 - the individual is on Buy-In.
- Form SSA-1610:
 - request verification of the "unrounded gross benefit amount" and
 - the "net payment amount".
- TPQY computer cards;
- BENDEX; or
- the entitlement letter if the unrounded gross benefit and "net payment amount" is clearly specified.

2890.10.20 VERIFICATION OF VETERANS' BENEFITS

Verification of Veterans' Benefits generally must be obtained by contacting the Department of Veterans' Affairs. If the veteran has no dependents, the amount can be verified by the benefit check or entitlement letter.

However, if the benefit includes an allowance for dependents, the eligibility worker must request a breakdown of the benefit. If the Department of Veterans' Affairs will not provide such breakdown, the entire amount is considered income to the veteran. Refer to Section 2840.10.00.

2890.10.25 VERIFICATION OF RAILROAD RETIREMENT

Verification of the gross monthly entitlement must be obtained and entered in the system. This is the full entitlement amount without the deduction of the Medicare Part B premium. Sources of verification include:

- Railroad Retirement Board; or
- the entitlement letter.

The Railroad Retirement benefit is combined with the Social Security amount and is contained in one check for most railroad retirement recipients. Enter the Social Security amount and the Railroad Retirement amount separately in the eligibility system. Refer to Section 2840.15.00.

2890.10.30 VERIFICATION OF BLACK LUNG BENEFITS

Sources of Black Lung benefits verification include:

- the benefit check;
- the SSA District Office for benefit checks received on the third of the month;
- for benefits paid on the 15th of the month, contact:
 - the United States Department of Labor, Division of Coal Mine Workers Compensation, 121 East State Street, Columbus, Ohio 43215
 - Telephone: (614) 469-5227

2890.10.35 VERIFICATION OF PENSIONS

Verification of the gross amount of a pension payment must be obtained. Viewing the check will not provide accurate information since optional deductions, such as federal income taxes and health insurance premiums, are often withheld. The worker must verify if any deductions are mandatory or optional. Sources of verification include:

- notices regarding benefit amounts,
- deductions, and payments in the possession of the individual; and
- correspondence from the payor.

Verification of the gross amount of a federal pension can be obtained by writing to the Office of Personnel Management, Insurance and Retirement Programs, Washington, D.C. 20415.

The request for information must contain the individual's name and Civil Service Annuitant (CSA) number. Any medical insurance premium and medical insurance coverage should be entered in the eligibility system. Refer to Section 3440.45.00 (S).

2890.10.40 VERIFICATION OF UNEMPLOYMENT COMPENSATION BENEFITS (UCB)

An automatic request for verification of Unemployment Compensation Benefits (UCB) is accomplished through data exchange for all AG members, age 16 and over, at Application, for ongoing cases, and for all AG members who are receiving UCB.

Each eligibility worker who has such a case receives an alert so the file on the Unemployment Interface can be reviewed in a timely manner. The information from Indiana Workforce Development includes wage and unemployment verification from the prior month.

A Discrepant Information Request Notice can be generated to send to the AG to verify what caused a change in unemployment benefits. If an unpaid balance is listed, the client may have returned to work. If only part of the maximum benefit is being paid out there may be a deduction for child support, recoupment, or part-time earnings. Refer to Sections 2840.25.00 and 4430.30.00.

UI and work history information for individuals not in the eligibility system may be requested by the Local Office.

Information older than 1½ years is not available on CICS. This information must be requested in writing by DFR Claims Staff and sent to:

- DWD Benefit Payment Control Unit Room SE 203, 10 North Senate Avenue Indianapolis, IN 46204
- The request must include the full name, SSN and time period needed (prior to the most recent six quarters which are available on CICS).

2890.10.45 VERIFICATION OF WORKER'S COMPENSATION

Inquiries regarding entitlement to Worker's Compensation benefits are to be directed to:

- The Industrial Board, Indiana Government Center South, 402 West Washington Street, Room W-196, Indianapolis, Indiana 46204.

Verification of the amount of such payment, payment receipt date intervals, and the length of time for which payments are approved is to be obtained by viewing the award notice in the possession of the individual, or by contacting the Industrial Board. When contacting the Industrial Board, the name of the employee, the date of injury, and the name of the employer should be given.

If a portion of the award is verified as being designated for medical, legal, or related expenses paid or deducted at the source and is not controlled by the individual, that portion is to be deducted from the amount of the award when determining the amount of the payment that is available to the individual. Refer to Section 2840.30.00.

2890.10.50 VERIFICATION OF EDUCATIONAL INCOME

All student income from educational grants, scholarships, and loans must be verified and documented. Documentation must include:

- The name of the educational institution; and
- the amounts of any:
 - grants,
 - scholarships, and

- loans;
- the type of assistance,
- the dates covered, and
- expenses covered (earmarked by each source of income).

If the income includes grants or scholarships which are not automatically exempt (see Section 2860.10.00), the school must also verify whether the funds are sent directly to the school or to the student. If the school receives the educational income directly and the amount exceeds the student's documented educational expenses, a financial aid administrator must be questioned as to whether the school expects to refund the difference to the student at some point. The Expected Changes page may be used to alert eligibility workers to a future refund.

Verification may be obtained in writing or by telephoning the school or loan office. If collateral verification is obtained, the date of contact and name, position, and phone number of the person providing the information must be recorded in the system.

A written agreement with the lending institution which contains the necessary dates and that is signed by the individual will also serve as documentation.

2899.00.00**FOOTNOTES FOR CHAPTER 2800**

Following are the footnotes for Chapter 2800:

- (f4) 7 CFR 273.9(b)(1)(iii)
- (f5) 470 IAC 10.3-4-4 (a)(6)
- (f6) 7 CFR 273.9(c)(2)
- (f7) 7 CFR 273.9(c)(12)
- (f8) 470 IAC 10.3-4-4
- (f10) 470 IAC 10.1-3-4; (C)
7 CFR 273.9(c)(11); (F)
- (f11) P.L. 94-375, Section 2 (h);
P.L. 92-213, Section 9;
- (f12) P.L. 91-646, Section 216;
- (f13) P.L. 100-707;
- (f15) 470 IAC 10.3-3-7
- (f15a) 470 IAC 10.3-3-7
- (f16) 7 CFR 273.9(b)(2)
- (f16a) 7 CFR 273.9(c)(1)
- (f16b) 7 CFR 273.9 (c)(8)
- (f17) 470 IAC 10.3-3-6
- (f18) Social Security Act, Section 1902(f)
- (f19) Section 1619 of the Social Security Act
- (f20) Social Security Act, Section 402(a)(22)
- (f21) P.L. 88-525, Section 7(c)
- (f22) P.L. 89-642, Section 11(b)
- (f23) P.L. 90-302, Section 13(h)
- (f24) P.L. 92-258, Section 709
- (f25) Section 3203 of Title 38 U.S.C. as amended by OBRA- 90
- (f25a) P.L. 104-204
- (f26) Social Security Act, Section 402(a)(21)
- (f28) P.L. 93-113
- (f30) P.L. 101-201
- (f31) P.L. 95-524
- (f31a) 7 CFR 273.10(e)(vi)(E)(3)
- (f32) P.L. 101-426
- (f33) P.L. 101-610
- (f34) P.L. 103-322
- (f34a) Section 4735 of the Balanced Budget Act of 1997 (P.L. 105-33)
- (f35) 7 CFR 273.9(c)(5)
- (f36) 470 IAC 10.3-4-4
7 CFR 273.9(c)(4)
- (f37a) 470 IAC 10.3-4-5 (f40)
7 CFR 273.9(c)(1)
- (f41) 7 CFR 273.9(c)(8)
- (f42) 7 CFR 272.17, 273.11(r)

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3000.00.00 ELIGIBILITY STANDARDS

Each program has separate standards established by law or regulation which must be used to determine eligibility for assistance. This chapter includes information on the following:

- Resource Limits (Section 3005).
- Facility Private Pay Rate (Section 3006).
- Income/Need Standards (Section 3010).
- Dependent Care Standards (Section 3015).
- Utility Standards (Section 3020).
- SNAP Related Standards (Section 3025).
- Work Expense Disregard (Section 3030).
- Maximum Benefits (Section 3050).

3005.00.00 RESOURCE LIMITS

The resource limit is the maximum value of non-exempt resources which an assistance group (AG) may retain in order to be eligible for assistance. The following sections list the limits for each program.

3005.05.00 RESOURCE LIMITS (S)

The resource limit is \$2750 for all AGs that do not include an elderly or disabled member effective 10/02/2022.

The resource limit is \$4250 for any AG which contains a member aged 60 or older or a member who is blind or disabled (according to the policy in Section 3210.10.25.05) effective 10/02/2022.

The resource limit for BBCE eligible assistance groups is \$5000 effective 1/1/2021.

3005.10.00 RESOURCE LIMITS (C)

As of 7/1/2022:

- The resource limit is \$1000 for applicants. (f1)
- For recipients, the resource limit is \$10,000. (f2)

3010.00.00 INCOME/NEED STANDARDS

Income and Need Standards are the maximum income or expense consideration that is given to an AG in order to determine financial eligibility. For some programs, both a gross income and net income comparison are necessary. The specific income or need standards of each program are discussed in the following sections.

3010.05.00 INCOME STANDARDS (S)

This chart lists the SNAP Program's maximum monthly gross and net income standards. For financial eligibility to exist, income may not exceed these standards. The maximum gross income amounts are based on 130% of the Federal Poverty Guidelines, and the maximum net income amounts are based on 100% of the Federal Poverty Guidelines. Following are the amounts effective 10/01/2023.

NOTE: Households which contain an elderly or disabled member are not subject to the gross income limit, but are subject to the net income limit.

AG Size	Maximum Gross Monthly Income	Maximum Net Monthly Income	AG Size	Maximum Gross Monthly Income	Maximum Net Monthly Income
1	\$1580	\$1215	6	\$4364	\$3357
2	\$2137	\$1644	7	\$4921	\$3785
3	\$2694	\$2072	8	\$5478	\$4214
4	\$3250	\$2500	9	\$6035	\$4643
5	\$3807	\$2929	10	\$6592	\$5072

Each Additional Member **Gross** + \$557

Each Additional Member **Net** + \$429

3010.05.05 INCOME STANDARDS – ELDERLY/DISABLED SEPARATE AG (S)

This chart lists the SNAP Program's maximum monthly gross and net income standards for AGs containing an elderly and disabled member who have one or more members who would purchase and prepare separately if they were capable of doing so. The test will be used to determine if it is beneficial to make the elderly/disabled individual(s) a separate assistance group. The maximum gross income amounts are based on 165% of the Federal Poverty

Guidelines, and the maximum net income amounts are based on 100% of the Federal Poverty Guidelines.

AG Size	Maximum Gross Monthly Income	Maximum Net Monthly Income	AG Size	Maximum Gross Monthly Income	Maximum Net Monthly Income
1	\$2005	\$1215	5	\$4832	\$2929
2	\$2712	\$1644	6	\$5539	\$3357
3	\$3419	\$2072	7	\$6246	\$3785
4	\$4125	\$2500	8	\$6952	\$4214

Each Additional Member **Gross** + \$707

Each Additional Member **Net** + \$429

3010.10.00 NEEDS STANDARDS (C)

The need standard is the maximum expense consideration given to a Cash Assistance group. It is a flat maintenance allowance which varies by AG participating member size and composition. One chart lists the need standard for an AG with a recipient parent and/or caretaker, and the second chart lists the standard for an AG with children only. (f3)

NEED STANDARD FOR AG WITH A RECIPIENT PARENT AND/OR CARETAKER

AG Size	Need Standard	AG Size	Need Standard
1	\$155	6	\$515
2	\$255	7	\$580
3	\$320	8	\$645
4	\$385	9	\$710
5	\$450	10	\$775

EACH ADDITIONAL MEMBER + \$65

NEED STANDARD FOR AG WITH RECIPIENT CHILDREN ONLY

1	\$155	6	\$480
2	\$220	7	\$545
3	\$285	8	\$610
4	\$350	9	\$675
5	\$415	10	\$740

EACH ADDITIONAL MEMBER + \$65

3010.15.00 185% INCOME STANDARDS (C)

This chart lists the maximum monthly gross income and net income standards for Cash Assistance groups. The gross income standard is used when the 185% test is completed for initial eligibility

for all cash assistance groups. For financial eligibility to exist, income must be less than these standards. The gross income standard is 185% of the need standard, and the net income standard is 100% of the need standard. There are separate charts for AGs which include a recipient parent/caretaker and AGs which only include children.

Charts below list the maximum monthly gross income and net income standards for Cash Assistance Groups:

INCOME STANDARD AG WITH A RECIPIENT PARENT AND/OR CARETAKER					
AG Size	Gross Income Standard	Net Income Standard	AG Size	Gross Income Standard	Net Income Standard
1	\$286.75	\$155	6	\$952.75	\$515
2	\$471.75	\$255	7	\$1073.00	\$580
3	\$592.00	\$320	8	\$1193.25	\$645
4	\$712.25	\$385	9	\$1313.50	\$710
5	\$832.50	\$450	10	\$1433.75	\$775
Each Additional Member Gross + \$120.25 / Net + \$65					

INCOME STANDARD AG WITH A RECIPIENT CHILDREN ONLY					
AG Size	Gross Income Standard	Net Income Standard	AG Size	Gross Income Standard	Net Income Standard
1	\$286.75	\$155	6	\$888.00	\$480
2	\$407.00	\$220	7	\$1008.25	\$545
3	\$527.25	\$285	8	\$1128.50	\$610
4	\$647.50	\$350	9	\$1248.75	\$675
5	\$767.75	\$415	10	\$1369.00	\$740
Each Additional Member Gross + \$120.25 / Net + \$65					

3010.15.05 100% INCOME STANDARDS (C)

This chart lists the maximum monthly countable net income standards and the adjusted needs standard for cash assistance for a TANF AG. The countable net income standard is 100% of the Federal Poverty Level. There are separate charts for AG's which include a recipient parent/caretaker and AG's which only include children.

An AG will lose eligibility when its countable net income equals or exceeds 100% of Federal Poverty Level (FPL) for a family of the same size. (f4)

INCOME STANDARD AG WITH A RECIPIENT PARENT AND/OR CARETAKER					
AG SIZE	COUNTABLE NET INCOME STANDARD	NEEDS STANDARD	AG SIZE	COUNTABLE NET INCOME STANDARD	NEEDS STANDARD
1	\$1255	\$155	6	\$3497	\$515
2	\$1703	\$255	7	\$3945	\$580
3	\$2152	\$320	8	\$4393	\$645
4	\$2600	\$385	9	\$4841	\$710
5	\$3048	\$450	10	\$5289	\$775
For AG sizes 11-24, add \$448 per person - effective 1/1/24.					

INCOME STANDARD AG WITH RECIPIENT CHILDREN ONLY					
AG SIZE	COUNTABLE NET INCOME STANDARD	ADJUSTED NEEDS STANDARD	AG SIZE	COUNTABLE NET INCOME STANDARD	ADJUSTED NEEDS STANDARD
1	\$1255	\$155	6	\$3497	\$480
2	\$1703	\$220	7	\$3945	\$545
3	\$2152	\$285	8	\$4393	\$610
4	\$2600	\$350	9	\$4841	\$675
5	\$3048	\$415	10	\$5289	\$740
For AG sizes 11-24 add \$448 per person - effective 1/1/24.					

3015.00.00 DEPENDENT CARE STANDARDS (S)

The dependent care standard is the maximum expense deduction for dependent care costs that is allowed for an assistance group in order to determine financial eligibility or provide childcare payment. The actual cost of care up to the standard amount is allowed.

Effective 10/2008 there is no maximum expense deduction for dependent care costs for SNAP. The assistance group's actual cost is allowed as a deduction in the budget unless it is already accounted for by another expense, such as excess medical expense.

3020.00.00 UTILITY STANDARDS (S)

There are four utility standards (SUAs) for SNAP recipients who incur utility costs:

- SUA 1- AGs that have a primary heating/cooling expense or receive/expect to receive LIHEAP (Low Income Home Energy Assistance Program) are eligible for this deduction.
- SUA 2- AG's that do not have a primary heating/cooling expense but do have at least two of the following expenses: Electricity or fuel for purposes other than heating or cooling,

water, sewer, well and septic installation and maintenance, telephone, trash collection, are eligible for this deduction.

- **Note:** both the first and second SUAs include the standard telephone amount regardless of whether the AG has a current telephone expense.
- SUA 3- AGs that have a utility expense other than heating/cooling expense, or a telephone are eligible for this deduction.
- SUA 4- If the AG has a basic telephone expense but no other expenses, they are eligible for this deduction.

The standard amounts are as follows and do not change regardless of AG size:

STANDARD UTILITY ALLOWANCES	FROM 5/1/2023 THROUGH 4/30/2024	AS OF 5/1/2024
HEATING AND COOLING (SUA 1)	\$502	\$473
NON-HEATING AND COOLING (SUA 2)	\$274	\$276
SINGLE UTILITY (SUA 3)	\$60	\$60
TELEPHONE (SUA 4)	\$35	\$35

3025.00.00 SNAP RELATED STANDARDS (S)

In the calculation of the SNAP budget, certain standard deductions are allowed in addition to the deductions stated in the previous sections. The following sections discuss the earned income deduction and the standard deduction.

3025.05.00 EARNED INCOME DEDUCTION (S)

Twenty percent (20%) of gross earned income is allowed as an earned income deduction in the financial eligibility determination. No additional deductions are allowed from earned income except for costs of self-employment. (f26)

3025.10.00 STANDARD DEDUCTION (S)

All assistance groups receive a flat standard deduction in the financial eligibility determination. This deduction varies according to household size and is adjusted annually for cost-of-living increases. Larger households receive a higher deduction.

Effective 10/01/2023, the following standard deduction figures apply:

1 Member	\$198
2 Members	\$198
3 Members	\$198
4 Members	\$208
5 Members	\$244
6 Members or More	\$279

3025.15.00 EXCESS SHELTER EXPENSE DEDUCTION (S)

All assistance groups which do not contain an elderly or disabled member(s) may receive a shelter deduction up to a maximum of \$672 effective 10/01/2023. See Section 3445.20.05.

An ineligible alien/SSN ineligible individual who is elderly or disabled does not entitle the assistance group to the uncapped shelter deduction. The ineligible alien is subject to the maximum shelter deduction amount.

3025.15.05 HOMELESS SHELTER DEDUCTION

An individual who is homeless must be asked if they have incurred expense for shelter within the last 30 days at time of interview. If so, (and have verified expense per PPM 3440.15.10) they are eligible for the homeless shelter deduction of \$179.66. Effective 10/1/2023.

3030.00.00 WORK EXPENSE DISREGARD (C)

An earned income work expense disregard of \$90 is allowed to participating AG members in the financial eligibility determination. An earned income work expense disregard of \$90 is allowed to nonparticipating AG members.

3050.00.00 MAXIMUM BENEFITS

There is a maximum benefit amount based on AG size for the SNAP and Cash Assistance programs. These maximum amounts are listed in the following sections.

3050.05.00 MAXIMUM BENEFITS (S)

This chart lists the maximum monthly SNAP benefits per AG effective 10/01/2023:

AG SIZE	MAXIMUM BENEFIT	AG SIZE	MAXIMUM BENEFIT
1	\$291	6	\$1,386
2	\$535	7	\$1,532
3	\$766	8	\$1,751
4	\$973	9	\$1,970
5	\$1,155	10	\$2,189
EACH ADDITIONAL MEMBER + \$219			

3050.10.00 MAXIMUM BENEFITS (C)

The following charts indicate the maximum monthly Cash Assistance benefits per AG based upon the composition of the AG and number of participating members. There are separate charts for AGs which include a recipient parent/caretaker and AGs which only include children.

The maximum benefit is based on 100% of an AG's need standard, rounded down to the next whole dollar.

MAXIMUM BENEFITS AG WITH A RECIPIENT PARENT AND/OR CARETAKER			
Participating Members	Maximum Benefit	Participating Members	Maximum Benefit
1	\$155	6	\$515
2	255	7	580
3	320	8	645
4	385	9	710
5	450	10	775

MAXIMUM BENEFITS AG WITH RECIPIENT PARENT CHILDREN ONLY			
Participating Members	Maximum Benefit	Participating Members	Maximum Benefit
1	\$155	6	\$480
2	220	7	545
3	285	8	610
4	350	9	675
5	415	10	740

For AGs containing more than 10 participating members, add \$65 to the need standard (Section 3010.10.00) for each additional AG member.

3099.00.00 FOOTNOTES FOR CHAPTER 3000

(f1) 470 IAC 10.3-4-2(1)

(f2) 470 IAC 10.3-4-2(2) amended 7/1/22 - IC 12-14-1-1,

(f3) 470 IAC 10.3-4-3

(f4) 470 IAC 10.3-4-1

(f26) 7CFR 273.9 (c)

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3200.00.00 ASSISTANCE GROUPS

This chapter contains the following sections:

- Assistance Group Definition (Section 3205).
- SNAP Groups (Section 3210).
- Cash Assistance Groups (Section 3215).

The program specific sections will discuss policy on mandatory and optional members of the assistance groups, whose needs or expenses must (or may be) included or excluded, and whose income and resources must be counted.

3205.00.00 ASSISTANCE GROUP DEFINITION

The assistance group (AG) is an individual or group of individuals whose income, resources, needs, and/or expenses are considered together in the eligibility determination for an assistance category.

The AG determination is based upon relationship and living arrangement. Within the AG, individuals may be participating or nonparticipating members, depending upon each program's eligibility requirements. Participating members are individuals for whom eligibility for a benefit is considered. Nonparticipating members are those individuals whose needs, income, expenses and/or resources are considered in determining the eligibility and benefit level of the participating members, but who are not eligible for benefit consideration on their own behalf.

Household members who are not, according to specific program regulations, eligible for membership in the AG as participants or non-participants, are excluded from consideration in the eligibility determination; as such, they are also excluded from any requirement to provide personal demographic or financial information to the agency. (See Section 2025.05.00, Verification Requirements.)

3205.05.00 PRIMARY RESIDENCE DETERMINATION

The first step in determining the Assistance Group is to decide who "lives" together. Sometimes this means that the eligibility worker must determine the residence of an individual. The residence of an individual is the address where the individual states to be living. The address can be established by rent receipts, mail received by the individual, employment or benefits records, utility companies, credit bureau, etc. When there is some indication that the individual does not spend any time at this residence, it is important to determine whether the individual has established another residence. If the individual states that there is no other address established for the individual, the individual is considered to reside at the reported address regardless of the number of hours they spend on the premises.

Some assistance groups may include members who have multiple addresses, such as children in school or under joint physical custody. In order to determine whether these members are to be included as members of the group for TANF and SNAP eligibility and benefit purposes, it is necessary to determine the primary residence of that member.

The primary residence is the location where the individual spends the majority of time during the month. If the individual's primary residence is located somewhere other than the residence of the assistance group, the individual is not eligible to receive TANF or SNAP as a member of the assistance group.

An individual who spends the majority of their time away from the residence of the assistance group but who has no consistent alternative location due to employment which requires frequent travel, is considered a member of the assistance group. However, if the individual establishes a residence away from the assistance group, then they would not be considered as a member. This also applies to students who live away at school and only return home on weekends.

When the entire assistance group has multiple residences, the primary residence is determined in the manner described above.

3205.05.05 AGS LIVING TOGETHER (S)

The SNAP AG consists of one individual, or a group of individuals, who live together and customarily purchase and prepare food together. It is not necessary that the group of individuals share other expenses. Also, there is no requirement that the AG have cooking facilities or separate food storage. Parents, children, and siblings are generally mandatory members of the AG because of their relationship.

When person(s) are living in the same building and claim they do not live together, consider them as not living together if one of the following criteria is met:

- Each AG lives in a space separate from the others that is an apartment which is regularly rented on a commercial basis.
- Each lives in a space separate from the other which is self-contained. Self-contained is defined as complete in itself. That is, the AG does not need to use the others space for basic living functions such as sleeping, bathing, etc. Using a joint entrance is not considered using the space of others.

When persons are living on the same property, in separate shelters (including trailers, tents, houses, cars, garages, etc.) and claim they do not live together, consider them as not living together if they each have a self-contained space as described above.

3205.05.10 TEMPORARY ABSENCE

An AG member included in an application who is not present at the time of the application interview is eligible for TANF or SNAP only if the person is expected to return to the home to live by the end of the first benefit month. When the absent AG member is not expected to return to

the home until sometime later, the absent AG member is not included in the TANF or SNAP AG until the person actually returns.

An AG member who leaves the home during the month is to be removed from the AG unless the individual is expected to return to the residence by the end of the payment month following the initial move.

3210.05.00 VERIFICATION OF AG SIZE AND COMPOSITION (S)

Assistance group size, which refers to the number of individuals in the AG, must be verified prior to the authorization of benefits only if questionable.

Due to the difficulty in verifying whether or not a group of individuals who live together customarily purchase and prepare food together and, therefore, constitute an AG, the caseworker generally accepts the AG's statement regarding food preparation and purchase. However, the caseworker may take the following steps to verify questionable situations when people who live together claim they do not "eat" meals together:

- Verify household composition with the landlord or another third party (non-household member) who is in a position to know who lives with the AGs.
- Obtain a signed statement from each adult explaining how they customarily purchase and prepare their meals. (Routine separate maintenance can be verified by an oral statement from the client and documented. Therefore, signed statements should only be secured when separate maintenance is questionable as opposed to securing them in all situations.)
- Verify with a person outside the household who has knowledge of the family's situation of how the members of the AG purchase and prepare their food.
- Schedule a pre-arranged home visit with the AG to see how meals are prepared.

3210.10.00 SNAP MANDATORY PARTICIPATING AG MEMBERS (S)

Certain individuals who live together must be included as mandatory participants in the AG due to their relationship. From the information gathered, the eligibility system determines who the mandatory participating members are for each AG. Mandatory individuals must be considered in the AG even if they do not purchase food and prepare meals together.

The income and resources of mandatory AG participants are counted in the financial eligibility determination.

3210.10.05 PARENTS AND CHILDREN INCLUDED (S)

Parents and their children who live together are mandatory members of the same AG, with the following exception:

- Parents and their adult children aged 22 or older, may have separate AGs if they purchase and prepare food separately. Eligibility as a separate AG begins in the month the child obtains age 22 at application. If the child turns 22 during the certification period, the individual may have a separate AG at the next redetermination.

For this provision, parents are defined as individuals with natural, adopted, or stepchildren. In addition, individuals are mandatory members of the AG, regardless of relationship, if they provide care and control of minor children, (with the exception of foster children, see 3210.15.05.20). A natural parent who has had their parental rights legally terminated by a juvenile or probate court is no longer considered the natural parent. Their parental rights are permanently terminated.

The stepparent and stepchild relationship continues as long as the individuals live together, even if the natural parent leaves or dies. A stepparent who is divorced from the natural parent is no longer considered a stepparent, and has no parental rights over the stepchild, unless the stepparent has adopted the child.

3210.10.10 SIBLINGS INCLUDED (S)

There is no mandatory relationship requirement for siblings living together. If siblings purchase and prepare separately, they may each have their own assistance group. However, if one sibling is under 18 and under the parental control of another sibling, they must be included in the same AG, even if they purchase and prepare separately.

EXAMPLES:

Sheila (22) and Sally (20) live together. Sheila applies for SNAP. At the interview she states they purchase and prepare separately. Sheila may receive SNAP in an AG of her own.

Mary (25) is caring for her 16-year-old brother, Ted. Her grandparents give Mary money to help buy Ted's food. She is applying for SNAP for Ted only. Because Ted is under 18 and under Mary's parental control, he and Mary must be included together in the same AG.

3210.10.15 SPOUSES INCLUDED (S)

Spouses who live together are mandatory members of an AG. Spouses are granted separate AG status when one spouse establishes a separate residence outside the home.

A spouse is defined as either of two people who are married to each other or who represent as married to relatives, friends, neighbors, or tradespeople. This may include two husbands or wives of the same gender.

3210.10.20 CHILDREN UNDER TWENTY-TWO INCLUDED (S)

Children under the age of 22 are mandatory AG members when they live in the parent's household. Children under 18 who are under parental control must be included in the AG of the person exercising parental control.

Children under age 22 who are natural, adopted, or stepchildren must be included in the same AG as the parent even if they purchase food and prepare meals separately. Beginning with the

month the child turns 22 they may have a separate AG, providing they purchase and prepare separately.

One exception to this rule is if the child is a foster child. The foster parent must choose whether or not to include the foster child in the AG. If the foster parent chooses to exclude the foster child from the AG, the income and resources of the foster child, including the foster care payment, are not counted in the eligibility determination. However, if the foster parent chooses to include the foster child in the AG, the income and resources of the child are counted in the eligibility determination. This rule also applies to foster adults.

3210.10.25 ELDERLY AND DISABLED INDIVIDUALS EATING WITH OTHERS (S)

A group of individuals living together who purchase and prepare meals together usually comprise a single AG. However, an individual age 60 or older who is disabled and is unable to purchase and prepare meals for himself may qualify for separate AG status. If it is obvious to the eligibility worker that the elderly and disabled individual is unable to purchase and prepare meals for himself, separate AG status is granted. When the inability to purchase and prepare meals is not obvious, the eligibility worker is to request a doctor's statement for verification.

In addition to inability to purchase and prepare meals, a financial determination is required for separate AG status. If the income of the remaining members with whom the elderly and disabled individual resides, excluding the income of the elderly and disabled individual and his spouse, does not exceed 165% of the gross monthly income standard for the remaining member's AG size, the elderly and disabled individual and his spouse qualify as a separate AG. Refer to Section 3445.30.00.

3210.10.25.05 DEFINITION OF ELDERLY OR DISABLED (S)

An individual is considered to be elderly or disabled when he meets one of the following criteria:

- Is age 60 or older.
- Receives or has been certified as eligible for SSI (not essential person benefits).
- Receives or has been certified as eligible for Social Security disability or blindness benefits.
- Receives or has been certified by the state to receive Medicaid as a blind or disabled individual (If the individual loses Medicaid because of an action by MRT, the individual will no longer be considered disabled; however, if the Medicaid terminates because of another reason such as excess income or insufficient medical expenses, the disability will continue for SNAP. If the SNAP eligibility ends, disability must be reestablished at reapplication.).
- Receives State Supplemental Assistance based on disability or blindness criteria under Social Security.
- Receives disability retirement benefits from a governmental agency based on permanent disability criteria under Social Security.
- Is a veteran with a service connected or non-service-connected disability rated or paid as total, according to the Veterans' Administration.

- Is a veteran or veteran's surviving spouse considered in need of regular aid and attendance, or considered permanently housebound according to the Veterans' Administration.
- Is a veteran's surviving child who is considered to be permanently incapable of self-support, according to the Veterans' Administration.
- Is a veteran's surviving spouse or child receiving or approved by the Veterans' Administration for compensation for a service-connected death or for pension benefits for a non-service-connected death, and has a disability considered permanent under Social Security; or
- Receives a Railroad Retirement disability annuity and is determined eligible for Medicare.

If it is not clear that an individual's VA disability of less than 100% qualifies them as disabled according to the Social Security Administration, the applicant's/recipient's physician should be able to provide verification that the VA disability meets this criteria.

3210.15.00 SNAP OPTIONAL AG MEMBERS (S)

A SNAP AG may include the following:

- Boarders who live with the AG, if otherwise eligible, are included at the AG's request.
- Residents of eligible institutions (these individuals may qualify for assistance at the institution where they reside); or
- Eligible students (these individuals are subject to additional eligibility criteria to determine whether they are included in or excluded from AG participation.

The following sections discuss these situations in detail.

Any individual who is included as a participating AG member has their needs included in the eligibility determination. His income and resources are also counted in the financial eligibility determination.

3210.15.05 BOARDERS (S)

Boarders are individuals or groups of individuals residing with the AG and paying reasonable compensation to the AG for lodging and meals (excluding residents of a commercial boarding house). They are ineligible to participate in the program independent of the AG providing the board. They may participate as eligible members of the AG if the AG providing the service requests it, or they must participate if it is determined that they are not providing reasonable compensation.

3210.15.05.05 DETERMINATION OF BOARDER STATUS (S)

If the payee claims that an individual in the AG is a boarder, the individual must be determined to be paying the AG a reasonable amount of compensation for room and board. If the individual does not pay a reasonable amount of compensation, or is a mandatory AG member, then they

are not considered a boarder. The payment for room and board must be in cash and not an in-kind benefit.

3210.15.05.10 REASONABLE COMPENSATION (S)

A reasonable amount of compensation is a monthly payment equaling one of the following:

- Boarders whose board arrangement is for more than two meals a day must pay an amount equal to or exceeding the maximum SNAP benefit for the appropriate number of boarders; or
- Boarders whose board arrangement is for two meals or less per day must pay an amount equal to or exceeding two-thirds of the maximum SNAP benefit for the appropriate number of boarders.

If the amount a boarder pays for meals can be separated from the amount paid for room, the amount paid for meals is compared to the maximum benefit. If, however, the amount a boarder pays for meals cannot be separated from the amount they pay for room, the total amount paid for room and board is compared to the maximum benefit.

3210.15.05.15 INDIVIDUALS WHO CANNOT BE CLASSIFIED AS BOARDERS (S)

The following individuals may never be considered boarders for SNAP purposes:

- Children under 18 under the parental control of an AG member (unless they are foster care children, see 3210.15.05.20);
- Minor children under parental control living with parents including all those under the age of 22 who are mandatory members of the AG due to the parent child relationship; (refer to Section 3210.10.05)
- Minor siblings;
- A spouse of an AG member; and
- Persons paying less than reasonable compensation for meals.

3210.15.05.20 FOSTER CARE PERSONS (S)

Foster care individuals may only receive SNAP benefits when in an AG with those responsible for providing their care. Individuals in foster care cannot participate independently from those providing foster care services. The person who is responsible for the foster care individual may choose not to include this individual in their AG, but this excludes the foster care individual from participation in the SNAP program.

3210.15.10 LIVE-IN ATTENDANTS (S)

Live-in attendants are individuals who reside with an AG for the purpose of providing medical, housekeeping, child-care, or other similar personal services. The attendant may participate as a

separate AG along with anyone who is in the mandatory relationship with them. The attendant cannot be included in the AG with the person they are serving.

Note: Someone in a mandatory relationship may not be considered a live-in attendant. For example, a spouse can't be a live-in attendant nor can a child under the age of 22 be a live-in attendant for a parent.

3210.15.15 RESIDENTS OF INSTITUTIONS (S)

The first step in the process to determine if residents of a facility are optional members is to determine if the facility meets the definition of an "institution" for SNAP purposes:

- A facility is an "institution" for SNAP purposes if it provides its residents with the majority of their meals (50% of three meals or at least two meals a day) as a part of its normal services.
- A facility that does not provide the majority of its residents' meals is not an "institution" for SNAP purposes. Its residents will be subject to the regular application and processing rules rather than rules that pertain to institutions.

If the facility meets the definition of an "institution" for SNAP purposes, the second step is to determine if the institution is eligible or ineligible according to the following criteria. The following individuals living in institutions have the option of participating as a SNAP AG:

- Residents of federally subsidized housing for the elderly, built under either Section 222 of the Housing Act of 1959 or Section 236 of the National Act;
- Any narcotics addict or alcoholic who resides at a public or private non-profit facility or treatment center under the supervision of a drug alcohol treatment and rehabilitation program. (f6a)
- Disabled or blind individuals according to Section 3210.10.25.05, who are residents of public or private/nonprofit group living arrangements that serve no more than 16 persons and is certified under Section 1616(e) of the Social Security Act by the appropriate State agency.
- Persons temporarily residing in a public or private non-profit residential shelter for battered persons.
- Residents of public or private non-profit shelters for homeless persons.

Any individual residing in a facility that meets the definition of an "institution" but fails to meet the criteria outlined above for an eligible institution is not entitled to receive SNAP.

3210.15.20 RESIDENTS OF ADDICTION TREATMENT FACILITIES (S)

If a facility is identified as Drug Addict and Alcohol Treatment Programs (DAA) as indicated in 1460.10.15, individuals of that facility who are certified for SNAP will be advised of the rules that apply to EBT card usage for that facility.

3210.15.20.05 CERTIFICATION OF RESIDENTS IN ADDICTION TREATMENT FACILITY (S)

Eligibility for residents of Drug Addict and Alcohol Treatment Programs (DAA) who regularly participate in their programs will be determined by using the same policy that applies to other AGs, with certain exceptions as outlined below:

- Residents of treatment centers must have an authorized representative designated by the center.
- If the client is residing at the facility with their own children, the children should be included in the assistance group.
- Resident AGs have the same rights to notices of adverse action, fair hearings, and entitlement to lost benefits as do all other SNAP AGs. A resident of a treatment center has the right to an application and has the right to same day filing. The applicant or authorized representative may complete interview and application process.

3210.15.20.10 REVIEW OF RESIDENTS OF ADDICTION TREATMENT FACILITIES

Activities at Drug Addict and Alcohol Treatment (DAA) Facilities are monitored on a regular basis by the SNAP Policy Unit. A desk review of EBT activity and who resides at each facility is conducted at least monthly. DFR may also conduct in person visits to each DAA facility to ensure that all regulatory requirements are met. The results of these reviews are to be kept on file with SNAP Policy Unit and are to be made available upon request for FNS audits and reviews. Any discrepancies the local office may discover shall be immediately reported to the SNAP Policy Unit.

3210.15.25 RESIDENTS OF GROUP LIVING ARRANGEMENTS (S)

Disabled or blind residents of an eligible group living arrangement may voluntarily apply for the SNAP program on their own or through an authorized representative. The AG size shall be in accordance with AG composition and food purchase and preparation rules. These residents shall be certified using the same provisions that apply to all other AGs. Prior to certifying any residents for SNAP, verification shall be obtained that the group living arrangement is certified by the appropriate State agency. Shelter and medical expenses, which can be separately identified, are allowable deductions for clients in eligible group living arrangements who have a personal obligation to pay these expenses. Shelter and medical expenses that are combined with other costs can be separated as follows:

- If the cost for room and board is combined into one amount, the amount which exceeds the SNAP maximum allotment for a one-person household can be allowed as the shelter expense.
- If the cost for room and board is combined into one amount and more than one resident applies as part of the same SNAP household, the SNAP maximum allotment amount for a one-person household would be deducted from the room and board payment for each resident. The remainder for each resident would be totaled and allowed as the shelter expense for the household.

- Some group living arrangement residents are charged a basic rate for room and board, others are charged a higher rate depending on the amount of medical care they require. Residents with the higher rate will have their shelter expense determined by subtracting the SNAP maximum allotment for a one-person AG from the basic rate amount.
- The medical expense for those residents with the higher room and board rate is determined by subtracting the basic room rate from the higher room rate.

If the amount paid for medical and shelter expenses cannot be separately identified from other expenses, as described above, no deduction should be allowed in the SNAP budget.

3210.15.25.05 CERTIFICATION OF RESIDENTS IN GROUP LIVING ARRANGEMENTS (S)

Residents of group living arrangements shall either apply and be certified through use of an authorized representative employed and designated by the group living arrangement or apply and be certified on their own behalf or through an authorized representative of their own choice.

The group living arrangement shall determine if any resident may apply for SNAP on their own behalf; the determination should be based on the resident's physical and mental ability to handle their own affairs.

The group living arrangement is encouraged to consult with any other agencies of the state providing other services to individual residents prior to a determination. All of the residents of the group living arrangement do not have to be certified either through an authorized representative or individually in order for one or the other method to be used. Applications shall be accepted for any individual applying as a one-person unit, or for any grouping of residents applying together.

If the resident applies through the use of an authorized representative who is an employee of the facility, the facility may receive and/or spend the SNAP benefit allotment for food prepared and served to the resident.

If the residents are certified on their own behalf, the SNAP benefit allotment may be:

- Returned to the facility to be used to purchase food for meals served either communally or individually to eligible residents;
- Used by eligible residents to purchase and prepare food for their own consumption; and/or
- To purchase meals prepared and served by the group living arrangement.

If the group living arrangement has its status as an authorized retail food store suspended by FNS, the DFR shall also suspend its authorized representative status. However, residents applying on their own behalf shall still be able to participate, if otherwise eligible.

3210.15.25.10 REVIEW OF GROUP LIVING ARRANGEMENTS (S)

Each group living arrangement shall provide the DFR with a list of currently participating residents. This list shall include a statement signed by a responsible center official attesting to the validity of the list. The DFR shall require the list on a periodic basis.

Periodic random on-site visits to group living arrangements shall be conducted to ensure the accuracy of the listings of currently participating residents and that the DFR's records are consistent and up to date. These visits are to be conducted at least once every four months, but more often if discrepancies occur.

Appointments do not have to be made in advance of the DFR's visits. During these visits the reviewer may ask to see certain residents of these group living arrangements, but may not ask questions of, or require information from, the residents themselves if the application has been through an authorized representative. The results of these visits are to be kept on file in the DFR and are to be made available upon request for Central Office and/or FNS audits and reviews. Any discrepancies shall be immediately reported to the SNAP Policy Unit.

3210.15.30 RESIDENTS OF SHELTERS FOR BATTERED PERSONS (S)

A shelter for battered persons is defined as a public or private non-profit residential facility that serves battered persons. If such a facility serves other individuals, to be an eligible institution a portion of the facility must be set aside on a long-term basis to serve only battered persons. Shelters having FNS authorization to redeem SNAP benefits through wholesalers meet this definition.

3210.15.30.05 CERTIFICATION OF SHELTER RESIDENTS (S)

Residents of shelters for persons who wish to participate in the SNAP program are subject to the same policies and procedures that apply to other households, with certain exceptions. Shelter residents may apply on their own behalf; however, they are free to designate a shelter staff member or volunteer or some other individual as an authorized representative. The eligibility worker should consider the possibility that shelter residents could be in danger should they leave the shelter and waive the office interview on a case-by-case basis. Persons temporarily residing in a shelter for battered women and children are individual AGs for the purpose of applying for and participating in the program.

3210.15.30.10 RESIDENTS' CERTIFICATION BASED ON CURRENT CIRCUMSTANCES (S)

Shelter residents are certified based on their current circumstances in the shelter. Only the income, resources, and expenses of the current AG are counted in the eligibility determination while the income, resources, and expenses of their former living arrangement are not considered. Resources owned jointly by shelter residents and any individual in the former household are considered inaccessible to the resident if access to the value of the resource is dependent on the agreement of a joint owner who still resides in the former household.

3210.15.30.15

RESIDENTS WHO LEAVE AGS TO ENTER SHELTER (S)

Many shelter residents have recently left an AG containing the individual who has abused them to reside in a domestic violence shelter. Their former AG may be participating in the SNAP program, and its entitlement may be based on an AG size that includes the persons who have just left. Shelter residents who are included in such AGs may, if otherwise eligible, be approved and participate as separate AGs, if their former AGs contain the individual who subjected them to abuse. In other words, shelter residents who are included in such AGs may receive an allotment beginning with the month they enter the shelter, even though they were included in the allotment for the former AG. Residents should be issued auxiliary benefits whenever they are entitled to additional allotments. However, residents may receive an additional allotment only one month.

This is the only situation when an individual may receive duplicate benefits in a month. Note that the individual must be residing in a domestic violence shelter for this policy to apply.

3210.15.30.20

HOMELESS SHELTERS (S)

Individuals who reside in a public or private non-profit shelter for homeless persons are considered to be residing in an eligible institution. Individuals who reside in such shelters, may voluntarily apply for SNAP and if eligible, may be certified for SNAP.

The shelter may act as authorized representative and buy food for the individual but cannot use the SNAP benefits or the purchased food for communal dining purposes. The shelter cannot accept the SNAP as payment for meals unless they have been certified by USDA-FNS as a meal provider.

Residents of shelters for homeless are subject to all policy and regulations as others applying with the exception of the requirement to verify residency.

Residents of homeless shelters are given the same rights as all other SNAP AG's.

3210.15.35

STUDENT ELIGIBILITY (S)

Students who must be evaluated to determine if they are eligible to be included in the AG are those who are:

- At least 18 but under 50;
- Physically and mentally fit. If the individual alleges mental or physical impairment that is not evident to the worker, proof of the impairment must be required. Adequate verification may be receipt of disability benefits, a statement from a physician or licensed or certified psychologist, or a current medically frail determination. Students who are participating in Vocational Rehabilitation are considered mentally or physically unfit; and
- Enrolled at least half time (as defined by the institution) in an institution of higher education. A student is considered enrolled in an institution of higher education if the person is enrolled in a business, technical, trade, or vocational school that normally requires a high school diploma or equivalency certificate for enrollment in the curriculum

or if the individual is enrolled in a regular curriculum at a college or university that offers degree programs regardless of whether a diploma is required.

Student eligibility criteria do not apply to the following:

- Individuals under 18 or over 50;
- Individuals mentally or physically disabled; (If the individual alleges a mental or physical impairment that is not evident to the worker, proof of the impairment must be required. Adequate verification may be receipt disability benefits issued by governmental or private sources, a statement from a physician or licensed or certified psychologist, or a current medically frail determination.)
- Individuals attending high school;
- Individuals not attending school at least half time; or
- Individuals enrolled full time in schools and training programs which are not institutions of higher education.

3210.15.35.05 STUDENT ELIGIBILITY TEST (S)

To determine if a student may be eligible to be included in the AG, a student eligibility test must be completed. Students who are determined ineligible are not considered to be AG members even if they are living with parents.

A student, regardless of where the student is living, is ineligible to participate in the SNAP program unless the student meets at least one of the following criteria:

- The student works for someone for an average of 20 hours per week (calculated monthly) and is paid for it. A week in this situation is the period of time covered by the individual's work week.
- The student is self-employed and works an average of 20 hours per week and receives weekly earnings at least equal to the federal minimum wage multiplied by 20 hours.
- The student is approved for federally or State funded work study at the time of application for SNAP. The work study must be approved for the school term, and the student must anticipate actually working during that time. The exemption will begin with the month in which the school term begins, or the month work study is approved, whichever is later. Once begun, the exemption will continue until the end of the month in which the school term ends, or it becomes known that the student has refused an assignment. The exemption will not continue between terms when there is a break of a full month or longer unless the student is participating in work study during the break.
- The student is responsible for the care of a dependent AG member under age six. Only one parent/stepparent per household can be responsible for the care of dependent household members under age 6. The parents must decide who has primary responsibility.
- The student is responsible for the care of a dependent AG member aged six and over but under the age of 12 for whom adequate childcare is not available.
- The student is a single parent enrolled in an institution of higher education on a full-time basis (as determined by the institution) and is responsible for the care of a dependent child under age 12. This applies in those situations where only one natural, adoptive or stepparent (regardless of their marital status) is in the same SNAP AG as the child.

- If a parent is not in the same SNAP AG as the child, another full-time student in the same SNAP AG as the child may qualify for eligible student status if that AG member has parental control over the child and is not living with their spouse.
- The student receives TANF benefits.
- The student is enrolled as a result of participation in the Job Opportunities and Basic Skills (JOBS) Program.
- The student is participating in an on-the-job training program only during the period of time the person is being trained by the employer.
- The student is assigned or placed in school due to their participation in one of the following:
 - Workforce Innovation and Opportunity Act (WIOA) program;
 - An E&T program under the SNAP Act such as IMPACT;
 - An E&T program operated by a state or local government;
 - A program under Section 236 of the Trade Act of 1974. This program is called the Trade Adjustment Assistance (TAA) and participants may receive Trade Readjustment Allowances (TRA) while receiving reemployment services. Participation in TAA can be verified with the TAA coordinator at the local E&T office.
- The student is in a self-initiated placement while they are enrolled in one of the employment and training programs provided the program has a component for enrollment in an institution of higher education and the program accepts the placement.

3210.15.35.10 DURATION OF STUDENT STATUS (S)

Once the student enrolls in an institution of higher education, such enrollment is considered to continue through normal periods of class attendance, vacation, and recess, unless the student graduates, is suspended or expelled, drops out, or does not intend to register for the next normal school term. Students not eligible during the school year will remain ineligible during vacation and recess periods unless they obtain work and/or otherwise meet the criteria applied to determine student eligibility.

3210.15.35.15 CONTINUOUS ENROLLMENT (S)

Students who fail to maintain continuous enrollment status, or who do not intend to register for the next normal school session, will lose their student status and be treated as any other individual. Continuous enrollment by a student is determined according to the school's definition of a normal school term and the student's attendance or intent to attend. For example, the school is on the semester system and considered the two-semester encompassing September through May as the normal school year.

A student in this setting maintains student status during the summer months regardless of whether he attends summer school, provided the student intends to register for the fall semester. However, if he attends summer school, but plans to skip the fall semester and register again in January, the student will lose student status during the fall semester.

3210.20.00 SNAP MANDATORY NON-PARTICIPATING AG MEMBERS (S)

Individuals who are required to be included in the AG, but who are not eligible to receive SNAP, include the following disqualified members:

- Individuals who do not meet citizenship or eligible alien requirements; (refer to Section 2402.00)
- Individuals who fail to comply with citizenship/alienage declaration and/or verification requirements;
- Individuals disqualified due to Intentional Program Violation (IPV); (refer to Section 4630.10.00)
- Individuals who fail to comply with Social Security number requirements; (refer to Section 2404.00) or
- Individuals who fail to comply with SNAP Work Registration or IMPACT requirements. (Refer to Sections 2438.20.00 and 2438.45.00)

See Section 3445.50.00 for instructions concerning how the income and expenses of these individuals is considered.

3210.25.00 EXCLUDED MEMBERS (S)

Certain individuals who live with the AG are always excluded from participation in the AG. Those individuals include roomers, ineligible students and individuals who share living quarters with the AG but do not customarily purchase with the AG and are not mandatory members. The following sections discuss these individuals.

The income and resources of excluded individuals are never counted in the AG's financial determination.

3210.25.05 ROOMERS (S)

Roomers are individuals who pay the AG for lodging, but not for meals, and do not eat with the AG. Roomers may qualify for SNAP as a separate AG.

3210.25.10 OTHER HOUSEHOLD MEMBERS (S)

Other individuals who share living quarters with the AG, but who do not customarily purchase food and prepare meals with the AG, are excluded from the AG. For example, if the applicant household shares living quarters with another family to save on rent but does not purchase and prepare food together with that family, the members of the other family are not members of the applicant AG.

3210.25.15 FLEEING FELONS AND PROBATION AND PAROLE VIOLATORS

An individual is ineligible to receive SNAP or TANF during any period in which he is fleeing to avoid prosecution, or custody or confinement after conviction, for a crime or attempt to commit a crime that is a felony under the law of the place from which the individual is fleeing or is violating a condition of federal or state probation or parole.

At every application and redetermination, the applicant must be asked if any member falls into one of these categories. If a positive response is coded, the eligibility worker must document the explanation of how verification was obtained. (See Section 3210.25.15.05).

3210.25.15.05 VERIFICATION OF FLEEING FELON STATUS

If an individual is suspected of being a fleeing felon, either by their own admission, or based on a report or request from law enforcement, the fleeing status must be verified in order to determine if client is eligible for SNAP benefits.

If a warrant exists (or is presented by law enforcement) the following four-part test must be used to determine if an individual would be considered a fleeing felon for SNAP purposes:

- There must be a felony warrant for the individual.
- The individual must be aware of, or should reasonably be able to expect that, a warrant has or would have been issued.
- The individual has taken some action to avoid being arrested or jailed.
- A law enforcement agency is actively seeking the individual, and that they intend to try to apprehend the individual within 20 days.

All 4 conditions must exist in order to determine if the individual is a fleeing felon for SNAP purposes.

Questions about applying the four-part test should be directed to SNAP Policy Unit.

3210.25.20 FELONY DRUG CONVICTION

As of 8/22/1996, individuals convicted of a federal or state felony which has an element of the offense of possession, use, or distribution of a controlled substance are ineligible for SNAP for their lifetime, unless, as of January 1, 2020, they are in compliance with all post-conviction supervision requirements. Post-conviction supervision can include: no post-conviction supervision assigned, probation, parole, or participation in a re-entry program.

Effective January 1, 2020, individuals who have been convicted of a drug felony may be eligible for SNAP. If they are in compliance with post-conviction supervision. Compliance would include cooperation with current supervision (probation, parole, re-entry program, etc.). If no post-conviction supervision was required, or supervision has been discharged, or felony conviction has been reduced to a misdemeanor, the individual would not be excluded due to the drug felony conviction. Written attestation via state form #56751 will suffice as verification that individual is in compliance with supervision.

If the individual is not in compliance with supervision, or becomes non-compliant while in receipt of SNAP, they will be ineligible for SNAP unless and until compliance has been verified. If the individual is found to be non-compliant and then reports compliance again, compliance will need to be verified via the supervising agency.

Applicants or recipients of TANF who have been convicted of a federal or state felony which has as an element of the offense the possession, use, or distribution of a controlled substance and the date of the criminal act has been since 8/22/96 will be subject to an ineligibility period of 10 years.

A felony conviction for possession of a precursor (I.C. 35-48-4-14.5) is a felony drug conviction for SNAP and TANF.

At every application point, including redeterminations, individuals applying for assistance are to be asked if anyone in the assistance group has been convicted of a drug felony. The Indiana Department of Correction website "offender locator" page and Odyssey Case Management system accessible from IN.gov are two sources of verification for state level offenses and date the offense was committed. If the conviction was from another state or under a local or federal jurisdiction, the applicant/recipient will be required to provide verification of the nature and date of the offense.

Excluded offenses:

- Felony convictions for drug offenses that include the characteristic of "conspiracy" (i.e., Conspiracy/Dealing Cocaine) and felony convictions for Possession of Paraphernalia (I.C. 35-48-4-8.3) do not qualify as drug offenses for the purposes of determining eligibility for SNAP or TANF.

Included offenses:

- It is not required that the "possession; use or distribution" be included in the title of the offense to make it a drug offense, rather, possession, use or distribution must be an element of the offense. Most offenses are readily identifiable (i.e., "Possession of Cocaine"), while others are not as obvious.
- Maintaining a Common Nuisance (I.C. 35-48-4-13) and Controlled Substance Registration (I.C. 35-48-4-14) are included as drug felonies.

All questions regarding whether an offense should be considered as a drug offense should be forwarded to the policy help desk for clarification.

SNAP benefits will be determined by not including this member in the household, but their income, expenses and resources will be considered to be income, expenses, and resources of the household.

For TANF the convicted individual is not a recipient and is not included in the TANF assistance group size, although their income will be included in the benefit calculation.

For SNAP, the conviction of the felony in IPPM 3210.25.20 is a change that is not required to be reported. Consequently, any convictions subsequent to application will not require a claim to be initiated. If the worker would become aware that the client had this particular conviction on their record (i.e., policy record, newspaper, client report) but failed to report it at application point, the worker would initiate a claim. Likewise, if a client attests to being in compliance with post-conviction supervision and it is later discovered to be false, a claim should be initiated.

EXAMPLES:

A client applies on 1/2 and states in writing that they have no felony convictions for the possession, use or distribution of controlled substances. The client then has a felony conviction on 4/3 for illegal drug usage. The client comes in 6/5 for a redetermination, reports this conviction and will be made ineligible for the 7/1 effective date of the redetermination. No claim needs to be done as the client correctly reported the conviction information at application point.

Same example as before, but the client did not report the 4/3 conviction at the 6/5 redetermination interview. The local office then becomes aware of this conviction on 1/12 of the next year. The local office will initiate a claim starting with the 7/1 of the previous year effective date since the client did not report the conviction at application point. Also, the local office will make the client ineligible for the next recurring month.

Should the client report a change between recertifications confirming that a member of the household had recently been convicted of a drug related felony; the worker must take timely action to disqualify that member.

3215.00.00 CASH ASSISTANCE GROUPS (C)

Cash assistance is available to groups of eligible family members who live together. This group of individuals is referred to as participating members of the assistance group (AG). For individuals who receive cash assistance under the TANF Program, eligibility is determined based upon the presence of eligible dependent children.

Depending upon family composition and circumstances, an AG's TANF eligibility will be determined under one of two categories:

- Regular TANF - Eligibility is based upon the absence of one or both of the parents of the dependent child.
- Two-Parent TANF - Eligibility is based upon the presence in the home of both of the child's parents. Changes in family composition or circumstances can generate a change from one type of TANF AG to another.

Another type of cash assistance, Refugee Cash Assistance (RCA), differs from TANF in that eligibility is based upon refugee status, not the presence in the home of a dependent child. (Otherwise, eligible refugee families which include a dependent child are awarded TANF, not Refugee Cash Assistance.)

3215.05.00 TANF ASSISTANCE GROUPS (C)

TANF eligibility is determined on the basis of the eligibility of the child. An eligible child is a dependent child under age 18 who is a citizen of the United States, or an alien lawfully admitted for permanent residence. The roles served by individuals within the AG are defined as follows:

- The dependent child is a child under the age of 18. The child must live with a specified relative who exercises the primary responsibility for the care and control of the child. (Specified relatives are discussed in Section 2420.00.00.)
- A married person whose marital relationship is intact is not considered to be a dependent child, regardless of age.
- The caretaker relative is the individual living in the home who bears a specific, qualifying relationship to the dependent child. (See Section 2420.00.00) The caretaker relative must have the primary responsibility for the care and control of the child and may be his parent or another relative.
- The non-caretaker parent is a parent who is living with his child but does not assume responsibility for his care and control. In this situation, another relative who is responsible for care and control of the child would have to be in the home for TANF eligibility to exist.

To qualify for TANF, an AG MUST include at least one individual who meets the above definition of dependent child AND a parent or other caretaker who qualifies as his specified relative.

Due to the complexity of family living situations and the requirements of the AG, there may be AGs in which the children are under the care and control of different caretakers. These situations may result in the inclusion of multiple caretakers in one AG. The following sections discuss additional AG requirements.

3215.05.05 TANF PARTICIPATING AG MEMBERS (C)

The TANF eligibility determination MUST include the following mandatory participants who live together if they meet the categorical requirements of the program:

- All natural, adoptive, or half-siblings who meet the definition of dependent child;
- The biological or legal parents of these dependent children provided parental rights have not been terminated.

When determining the mandatory participating members of the AG, the focal point is the dependent child. The relationship between the dependent child and each household member must be considered. It is helpful to view the dependent child as a magnet who draws others into the AG. As members are drawn in, their relationship to others must be examined. The result may be the inclusion of mandatory members who do not bear a parental or sibling relationship to one or more of the dependent children.

EXAMPLE:

Karen Martin requests assistance for her 12-year-old daughter, Tammy Hall. Karen is divorced from Tammy's father and is remarried to Norman Martin. Karen and Norman have a common child, Jody, age three. Tammy is the dependent child around whom the AG is built. Karen is a

mandatory AG member because of her parental relationship to Tammy. Jody is also a mandatory member of the AG because she has a half-sibling relationship to Tammy. Jody's inclusion in the AG requires that her father, Norman, be included. Even though Norman has no parental or sibling relationship to Tammy, his inclusion is mandatory because Jody's inclusion is mandatory.

The income and resources of mandatory participants are counted in the eligibility determination.

3215.05.10 TANF OPTIONAL AG PARTICIPANTS (C)

The AG may include the following individuals who live with the AG if otherwise eligible and the applicant/recipient so desires:

- Other dependent children who are not mandatory participants; or
- A caretaker relative other than a parent. In instances where a caretaker relative who has the responsibility for care and control and a parent live in the same home with the child, both individuals may be included in the AG. The parent is a mandatory participating member, while the caretaker relative has the option of being included.

If an optional individual chooses to be included in the AG as a participating member, their needs, income, and resources are counted in the eligibility determination.

Example:

Tom and Kathy Brown are married and live together with Kathy's two (2) children from a previous relationship. Kathy has some issues, and they have indicated that Tom exercises 'care & control' of the children (his stepchildren). As the children's stepparent, Tom does qualify as a specified relative. As he is exercising care & control, he has the option of being included in the AG. If he is included, his needs and income will be considered in the TANF eligibility determination. If he chooses not to be included, his income (if any) will be deemed to the AG.

Now they have reported that Kathy is to leave the household and Tom will be living alone with the children. Their marriage is still intact, and he may still choose as to whether he wants to be included in the AG.

Some months later, Tom reports that he & Kathy have divorced. In spite of this, he still qualifies as a specified relative (refer to section 2420.05.00), and maintains the option of being included in the AG.

3215.05.15 TANF MANDATORY NONPARTICIPATING AG MEMBERS (C)

Individuals living with the AG who are required to be included in the AG, but who are not eligible to receive TANF, include:

- Aliens who do not meet citizenship or alienage requirements (refer to Section 2402.00.00);

- Aliens whose sponsor's income or resources are sufficient to meet the needs of the alien (refer to Section 3450.45.35);
- Non-recipient stepparents (Regular TANF only; refer to Section 3450.45.05);
- Non-recipient parent(s) of a minor parent;
- Stepparent's dependent child, not in common with TANF parent (Regular TANF only); and
- Alien sponsor, spouse, and dependents. An alien sponsor may or may not be living with the AG.

The income of ineligible parents, non-recipient stepparents, non-recipient parents of a minor parent, and an alien's sponsor and spouse is deemed to the participating AG members. resources of ineligible parents and an alien's sponsor or spouse are also deemed. However, the resources of non-recipient stepparents and non-recipient parents of a minor parent are not counted in the AG financial determination. (Refer to Section 3450.45.00)

3215.05.20 TANF EXCLUDED MEMBERS (C)

Individuals who live with the AG, but who are excluded from the AG due to federal program requirements, include:

- SSI recipients;
- Children receiving federal, state, or local foster care payments;
- Children for whom federal, state, or local adoption assistance payments are made; or
- Children receiving Guardianship Assistance Payments (GAP)

The needs, income, expenses, and resources of excluded individuals are NOT counted in the TANF eligibility determination.

3215.05.25 MINOR PARENT CONSIDERATION (C)

A minor parent is defined as an individual under age 18 with his own child. When a minor parent is living in a household, additional factors must be considered in the AG determination. These factors are discussed in the following sections.

3215.05.25.05 MINOR PARENTS (C)

The policy stated in this section affects only the Two-Parent TANF and Regular TANF categories of cash assistance. It applies to all minor parents who are not mandatory members of a parent/caretaker relative's existing AG.

A minor parent may independently receive a TANF cash benefit as the eligible caretaker for his child when the minor parent is not a mandatory member of an existing AG.

A minor parent is not a mandatory member of a TANF AG if:

- The applicant or recipient assistance group does not include a sibling or half sibling of the minor parent; or

- The applicant or recipient assistance group includes a sibling or 1/2 sibling of the minor parent but at least one of them fails to meet the definition of dependent child, (i.e., age or "living with specified relative" criteria are not met). (f26)

Minor parents who are not mandatory members of another AG must live with a parent, stepparent, grandparent, legal guardian, or other adult holding legal custody of the minor (these individuals will hereafter be known as "qualifying relatives") to qualify for TANF benefits. (f27) In certain circumstances, the minor is exempt from this requirement.

They are as follows:

- The minor parent lived apart from the parent's or guardian's home for a period of at least one year prior to the date of application for TANF or the birth of the minor's oldest dependent child;
- The minor has no living parent or legal guardian;
- The location of the minor's parent or legal guardian is unknown;
- The parent or legal guardian of the minor refuses to allow the minor parent to live in the home; and
- The physical and/or emotional health or safety of the minor parent or the dependent child would be jeopardized if the minor and dependent child resided with the minor's parent or legal guardian;

If the minor parent is not exempt from the requirement, both their residence in the home and their relationship to the adult must be verified. Acceptable verifications of the living arrangement include, but are not limited to:

- Signed statement from the adult;
- Landlord's statement;
- Medical records;
- School records;
- Court Records

Acceptable verifications of the biological or legal relationship between the minor parent and the adult include:

- Birth Certificate;
- Marriage records (if the adult is a stepparent; the minor parent's relationship to her birth or adopted parent must be verified and the marriage between the minor's parent and the stepparent must be verified);
- Court Records;
- Social Security Administration records;
- Records of social service agencies (including the DFR).

Acceptable verifications that a minor parent is exempt from the requirement to live with a qualifying relative include but are not limited to:

- A lease agreement, landlord's statement, utility bills or corroborating a statement from a knowledgeable individual verifying the period of time the minor parent has lived independently;
- If parents are deceased:

- A birth certificate or other acceptable documentation (as listed in IPPM, Section 2420.05.05) of the parental relationship for each known parent; and
- A death certificate, death notice or other documentation (as listed in IPPM, Section 2418.05.10.25) for each known parent;
- A statement from a social service or governmental agency or a knowledgeable individual corroborating the minor's assertion that his parent's whereabouts are unknown;
- A statement from the parent, a social service or governmental agency, or a knowledgeable individual as evidence that the minor's parent or guardian refuses to allow the minor parent to live in the home; and
- A statement from a social service or governmental agency or a knowledgeable individual corroborating the minor's assertion that his parent's whereabouts are unknown;
- Court records, police records, child protection records or statements from knowledgeable individuals supporting the minor parent's assertion that living with the parent would jeopardize the minor parent or the child's physical/emotional health or safety; and
- Legal verification that the adult is pursuing legal guardianship or custody (if the minor parent is not living with a parent, stepparent, grandparent, or legal guardian/custodian and is not otherwise exempt from the requirement).

A minor parent who is required to live with a qualifying relative may, nevertheless, assume an adult role as parent/caretaker of her dependent child. In this situation, the AG's payment amount should reflect the presence of an adult caretaker (the minor parent) and an eligible child (the minor parent's child).

EXAMPLE:

Susan is a minor parent who assumes primary responsibility for the day-to-day care of her child, Emily. The two of them live with Susan's grandmother, Carol. Susan has no siblings in the home. Carol acts as Susan's mentor and supervises her parenting and other activities, but Susan is Emily's caretaker. Susan is therefore in compliance with the requirement to live with a responsible adult. Carol is not Emily's non-parent caretaker. As a result, Susan may serve in the role as eligible caretaker and the AG receives the benefit amount for an AG with a parent/caretaker rather than the amount for a "children only" AG.

Married parents under 18 years of age are not subject to the requirement to live with an adult.

NOTE: There has been no change in policy regarding the determination of financial eligibility for parents under the age of 18. If living with a parent of the minor parent, the AGs of those individuals (whether unmarried or married) are subject to the deeming of income from the parent of the minor parent. (See Sections 3450.45.15, 3450.45.20, 3450.45.25, and 3450.45.30 for budgeting procedures.)

TANF payments made on behalf of minor parents and their dependent children must be paid in the form of protective payments to the adults assuming responsibility for them unless the minor parent is exempt from the requirement to live with a qualifying relative.

In the rare circumstance where the minor parent is experiencing significant problems with the protective payment arrangement, a decision to alter the payment arrangement may be necessary. It is important to note that a problem with the payment arrangement should be viewed as a signal to investigate the minor's situation thoroughly, to determine whether the living arrangement actually meets program requirements. An adult who willfully and repeatedly fails to utilize the payment to meet the needs of the minor and his child would not qualify as a supportive supervising adult. In this situation, the minor parent and his child would be ineligible for TANF. Therefore, at the initial reported instance of a problem with the protective payee, it may be advisable to suggest that the minor parent consider seeking a more appropriate living arrangement with a more responsible qualifying relative.

Once this decision is made, it should be fully documented.

Procedures for the authorization of protective payees may be found in Section 3605.25.35.

3215.05.25.10 MINOR PARENT IN AN EXISTING TANF AG (C)

A minor parent must be included in the TANF AG of his parent or other relative when the minor parent is directly related to the dependent child (sibling, half sibling) who is applying for or receiving assistance. The minor caretaker who is required to be included in the TANF determination with his siblings is considered a dependent child.

Note: The requirement that a minor parent live with a parent, grandparent, stepparent, or legal guardian (Section 3215.05.25.05) does not apply to minors whose mandatory relationship to an applicant/ recipient sibling forces them into the role of dependent child. However, these minor parents are required to live with a specified relative (a less limited designation) as are the other dependent children in the AG. (See Section 2420.05.00 for information regarding specified relationships.)

The child of the minor parent is not automatically required to be included in the existing AG. The minor parent may decide whether his child is to be considered for TANF eligibility. If a decision is made to apply for the minor's child, this child must be included in the existing AG with the minor parent.

If the minor parent is the caretaker, upon reaching age 18, both the minor parent and his child are removed from the AG and a separate AG is formed containing the 18-year-old and his child. The minor parent may then apply for assistance if he wishes.

However, if the responsibility for care and control remains with another specified relative, the minor parent is not removed from the grant. He remains a mandatory member of the AG due to his parental relationship to his child.

3215.10.00 REFUGEE CASH ASSISTANCE GROUPS (C)

Refugee Cash Assistance (RCA) eligibility is determined on the basis of need. A refugee AG is comprised of either a single refugee or a spousal couple who live together. The following sections discuss additional AG requirements.

3215.10.05 RCA MANDATORY PARTICIPATING MEMBERS (C)

The RCA eligibility determination must include the following mandatory AG participants who live together:

- The applicant/recipient; and
- The applicant's/recipient's spouse who has refugee status;

3215.10.15 RCA MANDATORY NONPARTICIPATING AG MEMBERS (C)

Individuals who live with the AG and are excluded from the AG include:

- Sanctioned individuals;
- Non-recipient stepparents;
- Stepparent's dependent children;
- Non-recipient parent of a minor parent; and
- The refugee's spouse who does not have refugee status.

The income of these individuals is counted in the eligibility determination. The resources of sanctioned members, and a non-refugee spouse are also counted. However, resources of the remaining nonparticipating AG members are not counted.

3215.10.20 REFUGEE EXCLUDED MEMBERS (C)

Individuals who live with the AG, but are excluded from participation in the AG, include:
SSI recipients;

- A child receiving IV-E payments; and
- Children for whom foster care maintenance or adoption assistance payments are made, whether provided by a federal, state, or local agency.

The income, needs, expenses, and resources of these individuals are not counted in the Refugee Cash Assistance eligibility determination.

3299.00.00

FOOTNOTES FOR CHAPTER 3200

Following are footnotes for Chapter 3200:

- (f1) 7 CFR 273.1(a)(1)
- (f2) 7 CFR 273.1(a)(2)(i)
- (f2a) Section 13931 of P.L. 103-66, the Mickey Leland Childhood Hunger Relief Act
- (f2b) Section 13931 of P.L. 103-66, the Mickey Leland Childhood Hunger Relief Act
- (f3) 7 CFR 273.1(a)(2)(ii)
- (f4) 7 CFR 271.2
- (f5) 7 CFR 273.1 (b)(3) (ii)
- (f6) 7 CFR 273.1(e)(1)
- (f6a) 7 CFR 273.1(b)(7)(vi)(B)
- (f7) 7 CFR 273.11(e)(1)
- (f8) 7 CFR 273.11(f)(1)
- (f9) 7 CFR 273.11(g)(1)
- (f10) 7 CFR 273.5(a)(1)
- (f11) 7 CFR 273.5(b)(1)
- (f12) 7 CFR 273.1(b)(2)
- (f13) 7 CFR 273.1(b)(6)
- (f13a) Social Security Act, Section 408(a)(9) Section 6 of the Food Stamp Act As amended by Section 821 of P.L. 104-193
- (f13b) Section 115 of P. L. 104-193; IC 12-14-28-3.3
- (f13c) Section 115 of P. L. 104-193
- (f14) 4 CFR 233.90
- (f15) 45 CFR 233.90
- (f16) 45 CFR 206.10
- (f17) 405 IAC 2-1-1
- (f18) 405 IAC 2-1-1
- (f19) 405 IAC 2-1-1
- (f20) 405 IAC 2-1-1
- (f21) 405 IAC 2-1-1
- (f22) 405 IAC 2-1-1
- (f23) Section 1924 of the Social Security Act
- (f24) 405 IAC 2-3-15
- (f25) 45 CFR 256.2
- (f26) IC 12-14-1-1
- (f27) 470 IAC 10.3-3-3
- (f28) 45 CFR 233.107
- (f29) Section 115 of P. L. 104-193; IC 12-14-28-3.3
- (f30) Section 115 of P. L. 104-193; IC 12-14-28-3.3

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BUDGETING AND BENEFIT CALCULATION	TABLE OF CONTENTS

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BUDGETING AND BENEFIT CALCULATION	BUDGETING AND BENEFIT CALCULATION

3400.00.00 BUDGETING AND BENEFIT CALCULATION

This chapter discusses the budgeting of income, income deductions, and the calculations necessary to determine financial eligibility. Specific information includes:

- Income Budgeting Principles (Section 3405);
- Budgeting Self-Employment Income (Section 3410);
- Budgeting Boarder Income (Section 3415);
- Rental Income (Section 3420);
- Budgeting Striker's Income (Section 3425);
- Budgeting Educational Income (Section 3430);
- Lump Sum Calculation (Section 3435);
- Budgeting Expenses (Section 3440);
- Benefit Calculation (F) (Section 3445);
- Benefit Calculation (C) (Section 3450);
- Footnotes for Chapter 3400 (Section 3499).

3405.00.00 INCOME BUDGETING PRINCIPLES

Financial eligibility is based on the best estimate of income and circumstances which will exist in the month for which the assistance is being considered. This estimate should be founded upon the most complete information available to the Local Office as of the authorization date. This eligibility determination requires knowledge of an individual's and/or AG's current, past, or anticipated future circumstances.

A presumption that current or historical trends will continue in the future cannot be made. Use of historical trends is appropriate if there is reason to believe, with supporting documentation, that the trends will continue.

Prospective budgeting rules require that the AG's assistance for a given month be based on the income expected to be received during that month. (f1)

To calculate monthly amounts, the frequency and budgeting method of the income must first be determined.

3405.05.00 INCOME FREQUENCY

Frequency is defined as how often income is received. Amounts may be received:

- weekly,
- bi-weekly,

- semi-monthly,
- monthly,
- quarterly,
- semi-annually,
- annually,
- less often than monthly, or
- irregular.

3405.10.00 BUDGET METHODS

Once the frequency of an income is determined, the method of budgeting the amount is determined.

The following sections list the various budget methods and the circumstances under which they are used.

3405.10.05 REGULAR BUDGET METHOD

Regular income is income received in the same amount each pay period with no variances.

The monthly amount is determined using the appropriate conversion factor as follows (f2):

- The gross amount of income received weekly is to be multiplied by 4.3.
- The gross amount of income received biweekly is to be multiplied by 2.15.
- The gross amount of income received semimonthly is to be multiplied by 2.

Enter the amount of the income which corresponds to the frequency. The eligibility calculator will convert it to a monthly amount.

3405.10.10 FLUCTUATING BUDGET METHOD

Income which varies each pay is to be converted to a monthly amount. The client can request that the "averaging" method be used. Refer to 3405.10.15 for the averaging budget method.

The payments received during the months being reviewed are added together and the total is divided by the number of payments. Then, the appropriate conversion factor as explained in Section 3405.10.05 is applied.

A pay which is unusually high or unusually low should not be included in the calculation. The budget method "Exclude" should be entered for a pay which is not reflective of what can be expected to be received in the future. When utilizing the "Exclude" budget method extra care should be taken to ensure that it is being used appropriately. Any time "Exclude" is used there should be clear and thorough notes explaining why.

If "Exclude" is used in an application month, the pay amount will be included for the application month calculation but will be skipped for months past the application month.

3405.10.15 AVERAGING BUDGET METHOD

The Average budget method may be used with income received weekly, bi-weekly, semi-monthly, or monthly. Averaging may only be used when complete monthly amounts are available and there are two or more months of history.

Migrant AGs applying for SNAP may not have their income averaged.

An AG has the option of choosing this budget method. However, if complete monthly amounts are not provided, it may not be used.

3405.10.20 PRORATED BUDGET METHOD

The Prorated budget method distributes an income over the period associated with the income or expense. This budget method is only used with the frequency less often than monthly. Educational income is a common example of income which is often calculated using this frequency and budget method.

This is also the only budget method with which it is appropriate to enter the begin and end date in eligibility system. This entry is used by the eligibility calculator to determine how many months by which to divide the income amount.

This budget method is not used for earned income.

3405.10.25 BEGINNING/TERMINATING BUDGET METHOD

Income is projected when an individual has:

- just begun working,
- has changed jobs, or
- has had a change in rate of pay.

If the person has just begun to work, verified earnings to the date of the budget computation are to be used. Otherwise, an estimate of anticipated earnings can be obtained from the employer and used as a basis for projection on a monthly basis.

When an employed person loses their employment, which includes being laid off or on strike, an evaluation is to be made of the expected length of time without income.

If the period without income is expected to be at least one month, a new budget showing loss of income is to be computed.

3410.00.00 BUDGETING SELF-EMPLOYMENT INCOME

Self-employment budgeting procedures are outlined in the following sections. Self-employment income is generally determined by subtracting allowable expenses from the gross income.

3410.05.00 DEFINITION OF SELF-EMPLOYMENT

The determination of whether an individual is self-employed will generally be verified by federal income tax returns and there is no need to further question the existence of a trade or business. However, in some instances, it may be necessary to inquire further into the situation to determine if a person is self-employed when tax returns are not a definitive measure. Consider the following when determining that a person is self-employed:

- The good faith intention of making a profit or producing income as a regular occupation;
- The holding out to others as being engaged in a business of selling of goods or services;
- The continuity of operations or regularity of activities;
- The lack of an “employer” relationship in the regular sense of the word in which the employer pays wages and or provides benefits;
- The existence of documentation in the person’s possession that supports their claim of self-employment;
- Being a member of a business or trade association;

A single factor is not always sufficient to determine whether a person is self-employed, nor must all the above factors be met. Eligibility workers must apply the factors listed, as well as others that may exist, to determine whether an income producing activity is self-employment. In some cases, it may be necessary to distinguish self-employment from a hobby. Also, persons working as contractors or subcontractors may or may not be self-employed.

A person is not self-employed if they receive a W-2 form showing wages paid, the employer pays FICA taxes, or the person is paid a salary from a corporation or business entity.

The net profit from self-employment income may be determined through a review of past books or records of the previous year's Federal Income Tax Report. The method of determining the net profit is to be documented in the case record.

IRS regulations are not used in all programs in determining whether a given expense is deducted as an expense in the calculation of self-employment income. (Not all the expenses listed on tax returns can be allowed as self-employment costs for all programs when a self-employed individual files an income tax return.)

3410.10.00 ESTABLISHING ANNUAL SELF-EMPLOYMENT INCOME

Current income from self-employment may be determined by using the individual's tax return filed for the previous year if a review of their current business records indicate no substantial variance. If the previous year's tax return is not an accurate reflection of current income, their recent records are to be used to project the annual income.

When the individual is engaged in a new business, they must supply business records for their taxable year-to-date and annual income is to be projected.

When they are engaged in a new business and records are not yet available or the business has been going on for some time, but no records were kept, annual income is determined by using the individual's best estimate.

For TANF, if approved for assistance, the individual must keep records and after no longer than two months actual income must be verified.

For SNAP, if the AG is subject to simplified reporting rules, the AG must report only if the actual income exceeds 130% of the gross income limit for the AG. However, if the AG reports new verification for TANF after two months, the new income is also included in the SNAP budget.

Seasonal self-employment income which is intended to meet the household's needs for only part of the year should be prorated over the period the income is intended to cover. For example, clients who are self-employed only during the summer months to supplement their annual income will have their summer self-employment income prorated over the summer months.

3410.15.00 ALLOWABLE SELF-EMPLOYMENT COSTS

Allowable costs of producing self-employment income differ depending on the program.

Examples of allowable costs for all programs are:

- Wages, commissions, and mandated costs relating to the wages for employees of the self-employed;
- The cost of shelter in the form of rent, the interest on mortgage or contract payments, taxes, and utilities;
- The cost of machinery and equipment in the form of rent or the interest on mortgage or contract payments;
- Insurance on the real and/or personal property involved;
- The cost of any repairs needed; and
- The cost of any travel required. If the actual cost cannot be determined, 40 cents per mile may be used to calculate the expense. The number of miles must be verified to allow the 40 cents per mile.

For SNAP expenses which are not allowable costs of doing business include income net losses from previous periods, work related expenses covered by the 20 percent earned income deduction and depreciation. When calculating the costs of producing self-employment for SNAP the greater deduction, either 40% of the gross income or actual verified expenses directly related to the production of income, is used unless the business involves boarders or day care.

When calculating the income for **SNAP boarders**, either the maximum SNAP allotment for a household size that is equal to the number of boarders or actual costs is deducted as a cost of business.

When calculating the income for **SNAP clients** who are day care providers, use either the actual costs or the amounts used in the Child and Adult Care Food Program which are \$1.58 for breakfast, \$2.93 for lunch or supper or \$0.80 per snack or a State Standard of \$3.78 per day as a cost of

doing business. These determinations must be made off-line and entered in eligibility system as a cost of doing business.

Actual expenses for items other than the cost of food and meals can be used in addition to the state standard and child and adult care food program prices.

SNAP also allows payments on the principal of the purchase price of income producing real estate and capital assets. Capital assets may be vehicles, real property or equipment used in the self-employment business.

For TANF, the AG may have the greater deduction, either 40% of the gross income or actual verified expenses directly related to the production of income, deducted. (f4)

Net profit is the total income derived from a self-employment enterprise less allowable deduction.

3410.20.00 HOME USED FOR SELF-EMPLOYMENT (S)

When a room of an AG's home is used only for a self-employment enterprise, a prorated share of the interest paid on the mortgage is an allowable business cost.

When the SNAP AG qualifies for a Standard Utility Allowance #1, a utility expense cannot be deducted from the self-employment income. The chosen SUA is listed only as a utility expense on eligibility screen; a utility expense is not listed on self-employment eligibility page.

However, if the home is equipped with two meters, one for the AG's residence and one for the self-employment enterprise, the AG will receive a SUA for the residence. The actual utility bills are deducted from the self-employment income. The AG would not be entitled to use a standard utility allowance for the residence as well as a standard utility allowance for the self-employment enterprise in this situation.

3410.25.00 FARM LOSS BUDGETING (S)

If the cost of producing self-employment income exceeds the income derived from self-employment as a farmer, such losses are offset against any other countable income received by the AG.

Losses from farm self-employment enterprises are offset in two phases:

- The first phase is an offsetting against nonfarm self-employment income.
- The second phase is offsetting against the total of earned and unearned income.

For purposes of this provision, to be considered a self-employed farmer, the farmer must receive or anticipate receiving annual gross proceeds of \$1000 or more from the farming enterprise. If less than \$1000 annual gross income is anticipated, the farm loss calculation is not considered.

3415.00.00 BUDGETING BOARDER INCOME (S)

The income from boarders includes all direct payments to the AG for room and meals, including contributions to the AG's shelter expenses. (f6)

Shelter expenses paid directly by boarders to someone outside of the AG are not counted as income to the AG.

NOTE: This does not include the income of payments made to persons in foster care who are considered boarders for SNAP purposes when they are not included in the AG.

3415.05.00 BOARDER COST OF BUSINESS (S)

After determining the income received from the boarders, the portion of the boarder payment which is a cost of doing business is excluded as income. Provided that the amount allowed as the cost of doing business does not exceed the payment the AG received from the boarder for lodging and meals, the cost of doing business is equal to one of the following:

- The maximum SNAP allotment for an AG size that is equal to the number of boarders; or
- The actual documented cost of providing room and meals if the actual cost exceeds the maximum SNAP allotment.
 - If actual costs are used, only separate and identifiable costs of providing room and board to the boarder are excluded.

3415.05.05 NET BOARDER INCOME (S)

The net income from self-employment is added to other earned income and the 20% earned income deduction applied to the total. Shelter costs the AG incurs, even if the boarder contributes to the AG for part of the AG's shelter expenses, is computed to determine if the AG will receive a shelter deduction. However, the shelter costs must not include any shelter expenses directly paid by the boarder to a third party, such as the landlord or utility company.

3415.10.00 BUDGETING ROOMER AND BOARDER INCOME (S)

In a roomer and boarder situation, net rental income is determined by deducting allowable expenses (see Section 3420.05.05) proportionately to the number of rooms (excluding bathrooms) in a private house or by the number of people living in the house.

EXAMPLE ROOMER SITUATION:

The applicant owns a seven-room house (excluding bathrooms) and rents one bedroom. The roomer pays \$100 a month. All allowable expenses equal \$400 a month. One-seventh of those expenses (\$57.14) is deducted from gross rental income. \$42.86 is budgeted as net rental income.

EXAMPLE BOARDER SITUATION:

The applicant and his wife have a five-room house (excluding bathrooms) and rents one room with meals provided. The boarder pays \$200 a month. Allowable income producing costs equal \$200 a month and food costs equal \$300. One-fifth of \$200 = \$40. One-third of \$300 = \$100. \$140 is deducted from gross rental income. \$60 is budgeted as net rental income.

3420.00.00 RENTAL INCOME

Rental income is payment for the use of real or personal property. Rental payments may be received for the use of land (including farmland), for land and buildings, for a room, apartment, or house, or for machinery and equipment.

3420.05.00 BUDGETING RENTAL INCOME

Rental income may be considered either unearned or earned income. Regardless, for all programs, income from rental property is determined by the costs of doing business being deducted from the gross income.

For SNAP, rental income is unearned unless a member of the AG is actively engaged in the management of the property at least an average of 20 hours per week. If the income is earned, the 20% earned income disregard is subtracted from the gross.

For CASH, rental income is unearned unless the production of income includes some type of personal involvement and effort on the part of an AG member.

3420.05.05 ALLOWABLE RENTAL EXPENSES

Allowable rental expenses include most costs allowed by the Internal Revenue Service. Examples of rental expenses allowed are:

- Property taxes;
- Interest payments (and principal payments for SNAP);
- Repairs;
- Advertising expenses;
- Lawn care;
- Insurance premium for property only;
- Trash removal expenses;
- Snow removal expenses;
- Water;
- Utilities; and
- Other necessary expenses.

The following costs are allowed by the Internal Revenue Service, but are not allowable deductions for all assistance programs:

- Depreciation;
- Payments on mortgage principal (Note: these are allowable for SNAP);
- Personal expenses of the owner;
- Insurance to pay off the mortgage in the event of death or disability; and
- Capital expenditures.

3425.00.00 BUDGETING STRIKER'S INCOME (S)

The following section outlines the policy relating to budgeting striker's income for SNAP.

3425.05.00 DEFINITION OF STRIKER (S)

For SNAP purposes, a striker is anyone involved in a strike or concerted stoppage of work by employees (including a stoppage by reason of the expiration of a collective bargaining agreement) and any concerted slowdown or other concerted interruption of operations by employees.

Any employee affected by a lockout, however, should not be determined to be a striker. Further, any individual exempt from work registration in accordance with Section 2438.00.00 (other than those exempt solely on the grounds that they are employed) who may go on strike should not be determined to be a striker.

If an AG member is a striker according to the above definition, apply the criteria below to determine if the AG member is a striker for the budget month:

- The AG member is a striker if on strike the last known point in the month; or
- The AG member is not a striker if:
 - They would have been exempt from Work Registration for a reason other than employment (such as child under age six) on the day prior to the strike;
 - is unable to work because other related professions are on strike;
 - is not a part of the bargaining unit on strike;
 - will not cross the picket line due to fear of injury or death;
 - is fired or officially resigns from their job; or
 - is replaced by permanent employees hired by the company.

3425.10.00 DETERMINING STRIKER'S INCOME (S)

Determining striker's income is done by comparing worker's pre-strike income with worker's current income.

To determine pre-strike income, use only the income of the striker prior to going on strike. If the month is not over, anticipate the amount the striker would have received for the month had they not gone on strike. To determine the current income amount, anticipate the amount the striker will receive for the month in system of record. The system of record then compares the striker's pre-strike income to their current income and the higher of the two is used as the striker's income.

(f7)

To determine eligibility and benefit amount, the striker's income is added to the current income of non-striking AG members and the total compared to the appropriate income limits.

3430.00.00 BUDGETING EDUCATIONAL INCOME

If an AG member has both exempt and non-exempt income (see Sections 2860.05.00) then:

- allowable educational expenses are deducted from exempt income first.
- All remaining allowable expenses are then deducted from the non-exempt income.
- If any non-exempt income remains, it is prorated over the number of months it was intended to cover and counted as unearned income.

Note: The second step only applies to non-exempt educational income received directly by the student. If the entire amount is received and retained by the school, it is completely excluded from the budgeting process. If the school receives the income directly and refunds any unused portion to the student, only the refunded amount is budgeted as unearned income (after allowable additional educational expenses are deducted).

EXAMPLE:	
Mr. Smith is a graduate student. His verified educational income and expenses are listed below:	
Financial Aid:	Educational Expenses:
\$3000 Perkins Loan (exempt)	\$4000 tuition, fees
\$3500 Kiwanis Scholarship (non-exempt)	\$500 books, supplies
	\$100 transportation
	= \$4600 (total)
<p><u>Step One:</u> Subtract exempt educational income from the expenses:</p> $ \begin{array}{r} \$4600 \\ -\$3000 \\ \hline =\$1600 \text{ (unmet educational expenses)} \end{array} $	
<p><u>Step Two:</u></p> <p>Establish what portion, if any, of the non-exempt scholarship money is accessible to the student. It has been verified that the scholarship funds are sent directly to the school. The financial aid office verifies that a refund check for \$2500 will be sent to Mr. Smith. \$1000 of the total scholarship money is excluded from consideration since it was retained by the school and is not available to the recipient/student. This leaves \$2500 available non-exempt income.</p>	
<p><u>Step Three:</u></p>	

Subtract the unmet expenses in Step One (\$1600) from the remaining non-exempt income:
\$2500 (available non-exempt educational income)
-\$1600 (unmet educational expenses)
=\$900 countable educational income

Countable educational income is prorated over the month it was intended to cover and budgeted as unearned income to the AG.

3430.05.00 ALLOWABLE EXPENSES FROM EDUCATIONAL INCOME

Allowable expenses for undergraduates and graduate students include tuition, mandatory fees, supplies, books, and transportation. Mandatory fees include the costs of rental or purchase of equipment, materials and supplies related to the pursuit of the course of study involved for all programs. Transportation is allowed at 25 cents per mile if the actual cost cannot be determined.

Miscellaneous personal expenses (other than normal living expenses) are also allowable deductions if they are incidental to attending the school, institution, or program. Such expenses could include such things as subscriptions to educational publications or dues for a professional association. Normal living expenses which are not allowable would include such items as food, rent, board, clothes, laundry, haircuts, and personal hygiene items.

For SNAP, students attending vocational and technical schools and those attending a program in which a high school diploma, or equivalent is received, may also receive expenses from educational income.

In addition to those listed above, **for SNAP**, allowable expenses also include insurance premiums on loans and personal expenses necessary to the course of study.

3435.00.00 RECURRING LUMP SUM PAYMENT CALCULATIONS (C)

Within the programs designated above, this policy applies only to the following categories: Regular TANF and Two-Parent TANF.

Recurring lump sum income received on the date of application or after by a person whose income is counted in the eligibility determination is counted as income in the month received.

3437.00.00 CONTRACT SALE OF REAL PROPERTY

For SNAP, when property is sold on contract, the monthly land contract payments, less ownership expenses, are counted as income. Payments received on a basis other than monthly are to be prorated to establish a monthly amount.

For CASH, any payment of interest received because of the sales contract (including that portion of any periodic payment) is to be budgeted as unearned income in the month of receipt.

The portion of the periodic payment that represents payment toward the principal is considered a non-exempt resource.

3439.00.00 CONTRACTUAL INCOME (S)

Contractual income that is a household's annual income (intended to provide support for the household for the entire year) and is not paid on an hourly or piece work basis, should be prorated over 12 months.

Contractual income that is not the household's annual income (intended to provide support for the household for only a portion of the year) and is not paid on an hourly or piece work basis, shall be prorated over the period the income is intended to cover.

EXAMPLE:

Clients who receive contractual income only during the summer months to supplement their annual income will have their contractual income prorated over the summer months. (See 3410.10.00 for budgeting contractual income received from self-employment. Contractual income that is from the sale of real property is addressed in 3437.00.00.)

Contractual income received other than monthly (for example, quarterly, semi-annually, or annually) should be prorated over that period to establish a monthly amount.

3440.00.00 BUDGETING EXPENSES (S)

The following sections outline which expenses are allowable and the correct policy for budgeting expenses.

3440.05.00 DEPENDENT CARE EXPENSE/DEDUCTION (S)

Expenses for dependent care for a child or other dependent which are incurred by an AG member and are necessary for the member to seek/accept/continue employment or attend training/education in the amount of the actual cost. (f15)

The costs of any adult-supervised activity provided to dependents of any age, before and after school or when school is not in session, are allowable. Such costs may include:

- the cost of care,
- transportation to and from care,
- co-payments for subsidized care,
- un-reimbursed payments for care, and
- fees for unused care.

Dependent care expenses covered by payments from Step Ahead voucher agents and other government agencies are not allowed as deductions.

If the expense qualifies as both a dependent care and a medical expense, the expense is counted as a medical expense.

Refer to section 3445.50.00 regarding the budgeting of dependent care expenses of ineligible/disqualified AG members.

3440.05.05 CHILD SUPPORT DEDUCTION (S)

Child support payments paid by a SNAP AG to a non-AG member are considered as an allowable deduction if the payments have been ordered by the court.

The deduction may be allowed if the payment is made to an individual or agency outside the household even if the child for whom the support is paid is an AG member. For example, if the payment is being made to IV-D, the deduction would be allowable.

No deduction is allowed if the payment is made to another AG member.

A deduction is to be allowed for any legally obligated Child Support, whether paid directly to the household or as a vendor payment. For example, Child Support that is provided in-kind, such as payment of rent directly to the landlord would also be eligible as a deduction if it is court ordered.

Arrearage payments may be included in the deduction if anticipated to continue. The support order or separation agreement does not have to require payment of arrearages.

The AG must provide verification that the payments have been ordered by the court as well as proof that payments are being made for a deduction to be given.

The AG may use an average of prior month payments as a determining factor in which to base the amount of the deduction. The AG is not required to report fluctuations in the amount of the support received within the certification period when an average has been used to determine the amount of support in the budget. However, the worker must act on changes that the AG voluntarily reports.

If a history of payments does not exist, the deduction will be based on the obligated amount.

At redetermination, verification must be obtained of changes in the legal obligation, including the amount of the obligation and the amount of child support the AG member pays.

Unchanged information must not be verified at redetermination unless the information is incomplete, inaccurate, inconsistent, or outdated.

AG's which contain all elderly and/or disabled members and have a 12-month certification is required to report changes in the legal obligation to pay child support.

If the allowable child support deduction is paid by an ineligible member, the deduction is divided by all AG members (including the ineligible member) and everyone, but the ineligible member's share is counted as deduction in the SNAP budget. See Section 3445.50.00 regarding members who are ineligible/disqualified.

3440.10.00 SHELTER EXPENSE/DEDUCTIONS (S)

Allowable shelter deductions are listed in the following sections. Allowable deductions include continuing charges, taxes, assessments, insurance, and utility expenses and homeless shelter deduction.

3440.10.05 CONTINUING CHARGES (S)

Continuing charges for the shelter occupied by the AG including rent, mortgage, or other continuing charges leading to the ownership of shelter, such as loan repayments for the purchase of a mobile home, including interest on such payments, are allowed as deductions. Condo and association fees are also allowable shelter expenses.

Continuing charges include second mortgages or "home equity loans" as they are commonly known. Regardless of the terminology used or the purpose of the loan the determining factor is whether the loan is secured by a lien placed on the property by the lending institution. Payments on secured loans meet the criteria of continuing charges for the shelter and are considered shelter costs.

Payments made on unsecured, or "personal" loans are not considered shelter costs. Loans provided under the Homestead Act are also allowable as they are continuing charges that lead to ownership of the shelter. Under the Homestead Act, homes are given to households and loans are provided so the shelter can be repaired.

See Section 3445.50.00 regarding the budgeting of expenses of AGs containing ineligible/disqualified members.

3440.10.10 PROPERTY TAXES, ASSESSMENTS, INSURANCE (S)

Property taxes, state and local assessments, and insurance on the structure itself are allowed as deductions.

Separate costs for insuring furniture or personal belongings are not allowed as deductions. If structure/content insurance cannot be separated, the entire premium is allowed.

Service charges for installment payments of insurance premiums are not allowable.

See Section 3445.50.00 regarding the budgeting of expenses of AGs containing ineligible/disqualified members.

3440.15.00 STANDARD UTILITY ALLOWANCES (S)

Four Standard Utility Allowances (SUA) are available. (f17)

The SUA 1 is the heating/cooling allowance. The SUA 1 requires that:

- the AG has a recurring primary heating or cooling expense or
- that the AG receives an Energy Assistance Payment (EAP) through the Low-Income Home Energy Assistance Program (LIHEAP) or other similar energy assistance benefits.
 - The household must receive a payment greater than \$20 annually from one of these sources in the current month or in the immediately preceding 12 months to automatically qualify for the SUA1.

It is not necessary that the AG have both a heating and a cooling expense. If the AG has only a heating or only a cooling expense obligation and the need for that particular expense has ended solely because the seasonal need for that expense is ended the AG continues to be entitled to the heating/cooling SUA. Also, an AG that has a room air conditioner is entitled to the Heating/Cooling SUA.

Persons in private rental housing who are billed by their landlords based on individual usage or who are charged a flat rate separately from their rent are eligible for the heating or cooling standard (SUA 1).

Persons in public housing units which have central utility meters and which charge households only for excess heating or cooling costs are entitled to the heating/cooling standard (SUA 1).

The heating/cooling SUA 1 includes gas, electricity, water, sewer, trash collection expenses and the telephone standard.

The SUA 2 is the non-heating/cooling allowance. The SUA 2 includes:

- electricity and fuel for purposes other than heating or cooling,
- water,
- sewage, well and septic tank installation and maintenance,
- telephone and
- garbage or trash collection.

In order to qualify for the SUA 2, the AG must be billed for at least two of the expenses included in the SUA 2.

A third option, the Single SUA may be used if the AG has a utility expense other than heating/cooling or telephone. For example, AGs that pay for trash removal only would receive the Single SUA.

The fourth SUA option is the Telephone Standard. It is allowed for AGs that incur only a telephone expense but do not have a heating or cooling expense. (The telephone is included in the SUA 1 and SUA 2.)

There is never a prorating of utility expenses. If an SSN ineligible, ineligible alien, or disqualified member pays part or all of the utility cost for the AG, the entire applicable standard is allowed in the budget. Ineligible students are considered non-household members. If an ineligible student pays all an expense, no SUA is allowed in the budget.

SUA amounts are included in Section 3020.00.00

3440.15.05 TELEPHONE STANDARD (S)

An AG which incurs the cost of telephone service that is associated with a specific device and is not eligible for the SUA 1 or SUA 2 is entitled to the Standard Telephone Expense. This includes:

- traditional land-line service,
- cellular service and
- Voice Over Internet Protocol (VoIP, or internet phone service).

Regarding cellular telephone service, the cost is deductible whether the household pays a monthly fee or buys a pre-paid card with a certain dollar value or number of minutes. The cost of pay phones and of phone cards that are not associated with specific devices are not allowed. Actual expenses for telephone service are not allowed.

All AGs living together which share the cost of telephone service that is associated with a specific device (and have no other utility expenses) are eligible for the Telephone Standard. See Section 3440.15.00 regarding members who are ineligible/disqualified.

The cost of special telephone equipment for the handicapped is allowed as a medical expense rather than a shelter deduction.

SUA amounts are included in Section 3020.00.00

3440.15.10 VERIFICATION OF SHELTER EXPENSES (S)

At application, each AG must verify a utility obligation of a primary heating or cooling expense or receipt of Low-Income Home Energy Assistance Program (LIHEAP) for the SUA 1.

The AG must verify the obligation for the relevant utility types if SUA 2, Single Utility Standard, or the telephone standard is allowed. Specific amounts of the obligation are not required.

Homeless AGs may not be able to provide the normal verification of shelter expenses. If a homeless person reports shelter expenses for several nights but is unable to provide verification, the eligibility worker must use good judgment to decide if verification is adequate or otherwise obtainable. If the costs reported are comparable to the costs incurred by others in the community, the eligibility worker may decide to accept the household's statement as adequate verification. The eligibility worker may anticipate expenses and allow the shelter expenses based on the verification.

Verification at recertification is not required if there has been no change in residence or obligation for expenses since previously verified.

Non-expedited SNAP AGs will be pended for shelter/utility verifications for 30 days. After 30 days, if verifications are still incomplete for SUA choice, no shelter/utility costs are allowed in the budget.

3440.20.00 HUD UTILITY PAYMENTS (S)

HUD rent and utility payments are exempt as income.

The HUD payments should be deducted from the actual expense and only the excess portion the AG must pay is to be deducted.

Case notes should document the explanation for the deduction.

3440.25.00 REPAIR COST EXPENSES (S)

Charges for the repair of the home which was substantially damaged or destroyed due to a natural disaster such as a fire or flood are allowable as a shelter deduction.

Shelter costs may not include charges for repair of the home that have been or will be reimbursed by private or public relief agencies, insurance companies, or from any other source. Only the non-reimbursed costs of repairs are allowable.

3440.30.00 SHELTER EXPENSES OF UNOCCUPIED HOMES (S)

Shelter costs are allowable for a home that is not actually occupied for one of the following reasons:

- Employment or training away from home;
- Illness;
- Abandonment of the home due to natural disaster; or
- Casualty loss.

Additionally, the shelter costs of an unoccupied home are only allowed if:

- the AG intends to return to the home; and
- the home is not leased or rented in the AG's absence; and
- the current occupants of the home, if any, must not be claiming the shelter costs for SNAP purposes during the absence of the AG; and
- AGs claiming shelter costs for unoccupied homes must verify the actual expenses to include them in the budget.

If the above stated criteria are met, shelter costs are allowable for the unoccupied home. It is possible for an AG to be eligible for shelter deductions for an occupied home and an unoccupied home during the same month(s).

However, the AG is only allowed one SUA in the budget. The SUA for either the occupied home or unoccupied home may be counted. Whichever SUA is most advantageous to the AG should be budgeted.

If the entire AG moves in the middle of a month and there are shelter expenses for two residences for the same month, the costs from both residences are allowable. However, if a member moves and the AG splits, that member who moved is not allowed the shelter expenses from the former home as a deduction.

3440.45.00 ALLOWABLE MEDICAL EXPENSES FOR SNAP (S)

This section lists allowable medical expenses and how they are used in the eligibility determination for SNAP. Medical expenses more than \$35 which are incurred by AG members who are elderly (60 or over), or disabled are allowed if the expenses are not paid by Medicaid and not subject to payment by a third party. This means that if an expense is reimbursable by a third party such as health insurance, it is not an allowable expense. The difference between the amount paid by the third party and the amount of the expense is allowable. Note, in this context the Medicaid program is not a third party. For additional SNAP budgeting information, refer to Section 3440.45.05.

Special diets are not allowable medical expenses. Allowable medical expenses include the following: (f19)

- Medical and dental care, including psychotherapy and rehabilitation services provided by a licensed practitioner authorized by state law or other qualified health professional;
- Hospitalization or outpatient treatment, nursing care, and nursing home care. For SNAP, payments by the AG for an individual who was an AG member immediately prior to entering a hospital or nursing home provided by a facility recognized by the state are allowed.
- Prescription drugs when prescribed or approved by a licensed practitioner authorized under state law and other over the counter medication (including insulin) when prescribed by a licensed practitioner or other qualified health care professional.
- A medical deduction can be claimed for the cost of vitamins which are prescribed by a licensed practitioner authorized under State law and for vitamins which can be purchased over the counter when approved by a licensed practitioner or other qualified health professional. A medical expense deduction is allowed since vitamins cannot be purchased with SNAP.
- The cost of postage incurred by the individual for mail-order prescriptions is also an allowable medical expense.
- Medical supplies and durable medical equipment.
- Health and hospitalization insurance policy premiums. Premiums for health and accident policies such as those payable in lump sum settlements for death or dismemberment, or income maintenance policies such as those that continue mortgage or loan payments while the beneficiary is disabled, are not allowed.
- The premiums paid for indemnity policies are not allowed since indemnity policies do not limit benefits and the purposes for which benefits can be used.

- If the insurance premium includes AG members not eligible for the deduction and the eligible AG member's portion cannot be broken out, prorate the premiums among all insured AG members and allow only the portion for the eligible AG member(s).
- Medicare Part A and Medicare Part B premiums which are paid by the individual; For Medicare recipients on Buy-In, the state pays their premiums and, therefore, the premiums are not allowable in the SNAP budget.
- Home health care is a medical expense provided by a licensed health care professional.
- Dentures, hearing aids, prosthetics, and eyeglasses (including repairs) prescribed by an ophthalmologist or optometrist.
- Actual verified cost of transportation necessary to obtain medical care or items that are allowable expenses. If the person has driven their own car, and cannot prove the actual cost, 40 cents per mile is allowed.
- The Medicaid co-payment. This is a nominal fee assessed to certain Medicaid recipients for prescription drugs, non-emergency visits to a hospital emergency room, and transportation services.
- Services approved for a recipient under one of the Medicaid Home and Community-Based Services (HCBS) waivers, except case management and home-delivered meals.
- The M.E.D. Works Premium.
- Cost of purchasing/renting an air conditioner and other equipment which are not considered medical supplies or durable medical equipment, but are prescribed by a qualified health care professional;
- Costs associated with securing and maintaining any animal specially trained to serve the needs of elderly or disabled persons such as Seeing Eye dogs, hearing guide dogs, and housekeeper monkeys trained to assist quadriplegics. Specific types of training, credentials or certifications are not required, but the animal must be specially trained to perform a function that the elderly or disabled person cannot readily perform on their own;
- Lodging expenses spent to obtain medical treatment or services;
- Cost of an attendant, homemaker, childcare services, or housekeeper necessary due to age, infirmity, or illness. If the AG furnishes most of the attendant's meals, an additional medical expense is allowed equal to the maximum one person SNAP benefit allotment.
- The Medicaid liability paid by the client when they are residing in a Medicaid certified group living arrangement.
- Payments made on an old bill that has not been previously counted in the SNAP budget.
- Home repairs and remodeling costs to accommodate a disabled person (example-ramps or handrails).
- Expenses for an individual who was or would have been an AG member immediately prior to entering the hospital or nursing home.
- Special telephone equipment related to medical needs.

3440.45.05 MEDICAL EXPENSES IN THE SNAP BUDGET (S)

An allowable medical expense is deducted in the SNAP budget if the person who incurs the medical expense is elderly or disabled as defined in Section 3210.10.25.05.

The amount of the medical expense deducted in the SNAP budget depends upon whether the person with the medical expense has been determined eligible for:

- SNAP only;
- SNAP and regular Medicaid; or
- SNAP with Medicaid under QMB-only.

The total amount of the medical expense that exceeds \$35 and is not reimbursable by a third party is allowed in the SNAP budget. If a medical expense is reimbursable, only the difference between the amount of the expense and the amount of the reimbursement can be allowed in the SNAP budget. The types of medical expenses which are allowed in the SNAP budget are listed in Section 3440.45.00.

The following discusses how expenses are included:

- when all members of the SNAP AG receive SNAP only (Example #1);
- when the member of the SNAP AG who incurs the medical expenses is also participating in a regular Medicaid AG (Example #2);
- when a member in the SNAP AG who incurs the medical expense is also participating in a QMB-only Medicaid AG (Example #3).

For elderly or disabled individuals who receive SNAP only, the SNAP budget will include all allowable medical expenses listed in items A and B of Section 3440.45.00 which exceed \$35. These expenses are indicated in the eligibility system. See Example #1.

However, if a medical expense has been listed as reimbursable, the amount of the medical expense will not be included in the SNAP budget until the amount of the reimbursement is entered. Once the amount of the reimbursement has been entered, the difference between the amount of the expense and the amount of the reimbursement is allowed in the SNAP budget when the amount exceeds \$35 see Example #1.

EXAMPLE #1:

Client A receives SNAP only, he has the following medical expenses:

\$75 durable medical expense (monthly)

\$200 eyeglass expense (one time only)

\$50 prescription (monthly)

The SNAP budget will include $\$75 + \$200 + \$50 = \$325 -$

$\$35 = \290 . The following month the \$200 one-time only expense will be removed and the $\$75 + \$50 = \$125$

$- \$35 = \90 medical expense will be budgeted.

(The AG could have also had the one-time only expense prorated over the cert period which would have to be completed by a fiat if the client is also on Medicaid.) See Section 3440.65.05.

For elderly or disabled individuals who receive SNAP and regular Medicaid, the SNAP budget will include all medical expenses which are allowed for SNAP only and medical expenses not covered by Medicaid which exceed \$35.

However, if a medical expense has been listed as reimbursable, the amount of the medical expense will not be included in the SNAP budget until the amount of the reimbursement is entered on screen. Once the amount of the reimbursement has been entered, the difference between the amount of the expense and the amount of the reimbursement is allowed in the SNAP budget when the amount exceeds \$35.

Some of these expenses are Medicaid co-payment, lodging expenses to obtain medical treatment or services and securing and maintaining a helping animal. Some of these expenses are Medicare Part B premium which is paid by the individual and health and hospital insurance premiums. See Example #2.

EXAMPLE #2:

Client B receives SNAP and Medicaid. She has the following medical expenses, prescription, physical therapy and doctor visits, and health insurance.

\$125 prescriptions (monthly)
\$50 physical therapy expense (monthly)
\$60 doctor visit expense (monthly)
\$45 health insurance premium (monthly)

The SNAP budget will include the health insurance premium only, $\$45 - \$35 = \$10$ because Medicaid will pay for the remaining medical expenses.

The Medicare Premium Part B (self-pay) is always an allowable expense in the SNAP budget. The possibility that it may be paid or bought-in by the State does not make it a reimbursable expense.

Transportation and other medical services provided by neighbors or other non-Medicaid approved providers must be coded as non-Medicaid covered expense, to allow the actual out-of-pocket expenses in the SNAP budget.

If the SNAP AG member who has medical expenses is on the Medicare Savings Program as QMB-only (not full coverage Medicaid), Medicare covered services are not allowed in the SNAP budget because any out-of-pocket expense such as the coinsurance and deductibles will be paid by Medicaid.

EXAMPLE #3:

Mrs. B. has SNAP and QMB-only Medicaid coverage. medical expenses are as follows:
\$135 in prescriptions

\$500 in monthly oxygen rental (Medicare covered)

\$100 (\$135 minus the \$35 threshold) is allowed in the SNAP budget because Mrs. B. has no out-of-pocket expense for the oxygen.

3440.47.00 ENTERING MEDICAL EXPENSES IN ELIGIBILITY SYSTEM (S)

Medical expenses must be correctly entered to be reflected in the SNAP budget. Any amount of an expense that is shown as the reimbursable amount will be deducted from the total amount of the expense to be included in the SNAP budget.

For Medicare covered services, the “Medicare approved amount” is the amount of the expense to enter, not the provider's private rate. This amount is discernible on the provider bill to the patient and on the Medicare Summary Notice that the individual receives. Amounts shown as “Medicare write off” are not allowed in the budget. If the provider does not know the Medicare approved amount, the amount that the provider would charge a non-Medicare beneficiary is to be entered. This will likely happen if a bill is presented to the eligibility worker prior to adjudication by Medicare or other insurance. In this situation the verification code for both the expense and the reimbursable amount must be entered as ‘unverified’. Follow regular program verification guidelines. If the eligibility worker does not receive verification of a third-party payment or medical expense amount, the expense is disallowed.

3440.48.00 VERIFICATION OF MEDICAL EXPENSES (S)

Verification of medical expenses will include:

- the type and amount of the expense,
- the date the expense is incurred,
- whether it is reimbursable by a third party, and
- the reimbursed amount.
- For bills on which a monthly payment has been arranged, verification must be obtained from the provider to prove the arrangement.

Medical expenses and third party reimbursed amounts can be verified by the following:

- Bill from a provider;
- Receipt from a provider;
- Written statement from a provider; and/or
- Telephone contact with the provider, as a last resort.

Verification must show whether a third party has or will be billed, and if a third party has paid, the amount of the payment must be shown so that the caseworker can determine the individual's out-of-pocket expense.

Medicare or other insurance reimbursement can also be verified by the Medicare Summary Notices that Medicare sends to beneficiaries and other explanation of benefit notices from insurance payers.

3440.50.00 EXPENSES NOT ALLOWED AS DEDUCTIONS (S)

An expense covered by excluded reimbursements or vendor payments shall not be deductible. This would include rent paid by exempt HUD payments (see 2835.15.05 and 2845.55.00). The portion of the rent or utility expense covered by HUD is not calculated as part of the shelter or utility deduction. (f20) The AG would only be entitled to an SUA if they are responsible for paying a portion of the applicable utility.

EXAMPLE:

The AG's rent is paid by a relative who is not an AG member. The relative pays the rent directly to the landlord. The rent payment is not counted as income to the AG nor is it allowed as a shelter expense.

Expenses are only deductible if the service is provided by someone outside of the AG and the AG owes a money payment for the service. For example, a dependent care deduction is not allowed if another AG member provides the care or if compensation for the care is provided in the form of an in-kind benefit such as food. Contributions made by non-recipient household members toward living expenses shared with the AG are exempt as income and the expense is not allowed (see Section 2870.05.00).

Also, expenses covered by in-kind earnings which are not countable (See Section 2815.05.00) are not allowed as deductions.

EXAMPLE:

The AG "works off" \$200 of their \$400 rent. The landlord verifies he would not give the AG the option to receive the \$200 in cash. In this situation, the SNAP budget would not count the \$200 as income. The \$200 portion of the rent covered by the in-kind earnings is not allowed as a deduction; only \$200 is allowed as a shelter cost.

An exception to this rule is expenses paid through LIHEAP (see 2835.05.00). These expenses are to be allowed as a deduction expense if the amount due is current, even though the payment is not considered as income.

3440.55.00 BUDGETING ACTUAL EXPENSES (S)

A deduction is allowed in the month the expense is due, regardless of when the AG intends to pay the expense, unless it is a one-time only or less often than monthly expense. For example, rent which is due each month is included in the AG's shelter costs, even if the AG has not yet paid the expense. (f21)

The due date is the date by which the expense should be paid that is indicated on the bill or statement. If a due date cannot be determined, consider the date the bill or statement is issued to be the due date.

Amounts carried forward from past billing periods are not deductible even if included with the most recent billing and actually paid by the AG. In any event, a particular expense may only be deducted once.

3440.60.00 ANTICIPATING EXPENSES (S)

If actual expenses are not known, an AG's expenses should be based on the expenses the AG expects to be due during the eligibility period. Anticipation of the expense should be based on the most recent month's bills unless the AG is reasonably certain a change will occur.

In the situation where the shelter has recently changed, the AG should be asked to provide proof that they incur the utility expense for the applicable SUA.

Medical expenses for the entire certification period must be reported and verified at the time of certification and budgeted in the appropriate month provided the amount is based on a reasonable estimate of the expense and verification of the change is provided. (See Section 3440.45.15 regarding verifications.) If an AG reports an anticipated change at the time of certification but is unable to provide verification, the AG must be told that the expense will be allowed in the appropriate budget month when the verification is provided. If a change in medical expenses is discovered from a source other than the AG, the change is to be acted upon provided complete verification of the change is obtained without contacting the AG. If the AG voluntarily provides verification of a change, action must be taken according to Sections 2215.00.00 and 2220.00.00.

SNAP AGs are not required to report or verify changes in medical expenses during the certification period. If a new or different expense is reported during the certification period but not verified, the expenses verified previously will be left in the budget. Claims will not be established, nor will auxiliaries be provided for AGs that do not report or verify expenses during the certification period.

3440.65.00 BUDGETING ONE-TIME ONLY EXPENSES (S)

A one-time only expense is an expense which the AG cannot state with certainty when the AG will be billed for again. An example is a prescription which is taken as needed. The AG may choose to have the total expense allowed for one month or averaged over the certification period as follows.

3440.65.05 ONE-TIME ONLY MEDICAL EXPENSES (S)

AGs with medical insurance that are entitled to the medical deduction will have the portion of their medical expenses, which have not been paid by an insurance company or another third party, considered as a one-time only expense when the information about the client's share of the expense is received. This will usually be known when the statement is received from Medicare

or the insurance company explaining what amount was paid and the remaining portion of the bill that is the client's responsibility to pay. When the amount paid by the 3rd party is entered in the reimbursed amount field, the remainder of the bill will be counted.

One-time only medical expenses are budgeted in one of two ways:

- A one-month deduction in the budget month in which the bill is due during the application process month, or the first month the caseworker will be able to allow the expense if reported as a change; or
- A deduction prorated over each of the rest of the months of the certification period. The caseworker will prorate the expense over the period beginning with the first budget month in which the expense may be included and ending with the last budget month of the certification period.

If the person with the expense also receives MED I, the SNAP AG must be FIATed, because none of the MED I categories allow the pro-ration of one-time medical expenses. If the expense is a SNAP only expense, then FIATing is not necessary.

3440.65.10 ONE-TIME ONLY NON-MEDICAL EXPENSES (S)

All one-time only expenses except medical expenses are budgeted in one of the two ways:

- A one-month deduction in the budget month in which the bill is due during the application process month or the first month the expense may be budgeted; or
- A deduction prorated over the remaining months of the eligibility period regardless of when it is reported. The expense will be prorated over the period beginning with the next budget month of the eligibility period and ending with the last month of the eligibility period.

3440.65.05 CHANGES IN ONE-TIME ONLY EXPENSES (S)

If the AG reports a change in a one-time expense, the new expense is added to the current expenses.

The worker must explain the budgeting options to the client and assist with determining which option is to the AG's advantage.

Case notes should include a statement about which option the client selected.

3440.70.00 BUDGETING LESS OFTEN THAN MONTHLY EXPENSES (S)

A less often than monthly expense is an expense the AG can state when it will occur again, but that will not occur each month. The AG may choose to have the total expense allowed for one month or prorated as follows:

- A one-month deduction in the budget month the expense is due, if reported as a change or during the application process.

- A deduction prorated over the period intended to cover or prorated over the interval between scheduled billings. The AG must be able to state what period the expense is intended to cover and when the next bill will be due. The caseworker will prorate the expense over the period beginning with the first month the expense is due and ending with the last month the bill is intended to cover, or the month before the next bill is due. The prorated amount will be counted in each budget month included in the proration. This may be the new certification period.

If a second billing for a type of expense coded less often than monthly is received, the second billing may be added to the first if the same budget method is chosen and the period intended to cover is the same.

If a different budget method or the period intended to cover is different, another type of code must be used as the eligibility system will not budget 2 expenses with the same "Type" code. Select "Other" and document the client's option in case notes.

3440.75.00 BUDGETING ONGOING EXPENSES (S)

Ongoing expenses are received at regularly scheduled intervals. The amount of an ongoing expense which is counted is the current amount (including taxes) reported and verified at application. This amount remains in the budget until a subsequent change is reported. If a monthly variation is anticipated, the variable amount will be used for the appropriate budget month.

Whenever an expense is received or anticipated to be received on a weekly, biweekly, or semimonthly basis for the entire month, the expense is to be converted to a monthly amount by multiplying weekly amounts by 4.3, biweekly amounts by 2.15, and semimonthly amounts by 2.
(f22)

3440.90.00 SHARING EXPENSES (S)

The amount to be used when an AG/ineligible member is responsible to a third party for a shelter expense, but has a nonparticipating member contribute toward the expense, is determined by subtracting the amount contributed by the nonparticipating member from the total expense.

Documentation in case notes should support the reason.

3440.95.00 EXPENSES OF DISQUALIFIED MEMBERS (S)

The entire amount of allowable medical and dependent care expenses incurred by or paid by an IPV ineligible, fleeing felons, parole/probation violator, drug felon or Work Requirement noncompliant member is allowed as a deduction.

A pro-rata share of dependent care expenses, which is either paid by or billed to the SSN ineligible member or ineligible alien, is counted as a deduction for the remaining members. The system of eligibility makes this determination automatically.

3445.00.00 BENEFIT CALCULATION (S)

The method used to determine an AG's benefit is dependent on the composition of the AG. However, all AGs are given a standard deduction. AGs with earned income are allowed an earned income deduction.

3445.05.00 STANDARD DISREGARD (S)

All AGs are allowed a standard deduction based on the household size as determined by federal regulations. The current standard amounts are listed in Section 3025.10.00. The amount is established by federal regulations and is adjusted each October. (f23)

3445.10.00 EARNED INCOME DEDUCTION (S)

Twenty percent of gross earned income is allowed as a deduction. No additional deductions are allowed from earned income except for costs of self-employment. (f24)

The earned income deduction is not allowed on any portion of income earned under a work supplementation (Grant Diversion) program that is attributable to public assistance (TANF). If there is additional money received by the client that is non-subsidized, the earned income deduction will be applied to this portion of the client's income.

3445.15.00 CATEGORICALLY ELIGIBLE AGS (S)

An AG comprised entirely of persons receiving or authorized to receive TANF and/or SSI does not have the gross or net income figure compared to the limits to determine eligibility. Such AGs are considered categorically eligible for the SNAP program but may or may not receive a SNAP allotment.

The allotment for these AGs is designated on the issuance charts. These AGs are to be suspended if not eligible for an allotment. Their benefit level is determined as other AGs according to the following sections.

In addition to the income and resource information other eligibility factors deemed to be met and verified for categorically eligible SNAP AGs include Social Security number, sponsored alien information and residency.

3445.20.00 GROSS INCOME ELIGIBILITY DETERMINATION (S)

The total gross income of all AG members and disqualified members is the gross income. This figure will include both earned and unearned income.

Exempt income is not included in this total. This gross income figure is compared to the Gross Income Eligibility Standards to determine eligibility for AGs which do not contain an elderly/disabled member and/or is not categorically eligible.

If the AG's gross income exceeds the gross income limit for the AG size, the AG is ineligible. If the AG's gross income is below the limit, eligibility is based on the AG's net income.

3445.20.05 NET INCOME CALCULATION FOR AGS BELOW THE GROSS INCOME LIMIT (S)

The following steps outline the determination of the net income for those AGs determined to be gross income eligible:

- The total gross income of all AG members is added together.
 - This figure will include both earned and unearned income. The gross earned income (except any portion of grant diverted income) is multiplied by 20% and this figure is subtracted from the total gross income.
- The standard deduction is subtracted from the income amount.
- The child support deduction is subtracted from the remaining income.
- The monthly dependent care deduction is subtracted from the remaining income.
- The allowable shelter expenses are added to determine total shelter costs. 50% of the adjusted income (the AG's monthly income after all the above deductions have been subtracted) is subtracted from the total shelter costs. The remaining amount, if any, is the excess shelter deduction.
 - If there is no excess shelter deduction, the net monthly income has been determined.
 - If there is excess shelter deduction, the excess shelter deduction is subtracted up to the maximum amount allowed.
- The AG's net income is determined.

NOTE: It is possible that certain AGs may meet the gross income eligibility determination, but not be eligible for any benefits due to excess net income. This case shall be denied if at application or cancelled if a change has been reported.

3445.25.00 NET INCOME CALCULATION FOR ELDERLY/DISABLED AGS (S)

The following steps outline the determination of an AG's net income if the AG has at least one-member aged 60 or over or who is disabled:

- The total non-excluded gross income of all members of the AG is added to the income of disqualified members (see Budgeting AGs with Disqualified Members, Section 3445.50.00). This figure will include both earned and unearned income.
- The total gross earned income is multiplied by 20% and this figure is subtracted from the total gross income.
- The standard deduction is subtracted from the income amount.
- The child support deduction is subtracted from the remaining income.
- \$35 is subtracted from the verified non-reimbursable medical expenses.
- The monthly dependent care expense is subtracted from the remaining income.
- The allowable shelter expenses are added to determine total shelter costs. 50% of the adjusted income (the AG's monthly income after all the above deductions have been

subtracted) is subtracted from the total shelter costs. The remaining amount, if any, is the excess shelter cost.

- If there is no excess shelter cost, the net monthly income has been determined.
- If there is excess shelter cost, the excess shelter cost is subtracted from the AG's monthly income after all the above deductions have been made.
- The AG's net SNAP income is determined.

3445.30.00 165% INCOME LIMIT BENEFIT CALCULATION (S)

When an individual is 60 years of age or older and resides with others but is unable to purchase and prepare meals, they may be able to be a separate AG if the following conditions apply:

- They suffers from a disability considered permanent by the Social Security Administration (SSA) or suffers from a non-disease-related, severe, permanent disability, and
- The gross income of the others with whom they resides (excluding the income of the individual's spouse) is less than the 165% Gross Income Limit (found in Chapter 3000).

If eligible, the individual's spouse (and dependent children) must also be included in the AG.

The eligibility system will determine eligibility for this provision by including all those who eat together and their income. If the AG passes the 165% gross standard it will fail the AG with all included and then form separate AGs with the elderly disabled individual (their spouse and their dependent children) in a separate AG.

3445.35.00 ROUNDING (S)

In calculating net SNAP income, cents are retained in all calculations made to determine the SNAP income. The final income figure is rounded to the closest dollar amount. The amount is rounded down if the income figure ends in one cent through 49 cents and rounded up if the income figure ends in 50 cents through 99 cents.

3445.40.00 SNAP BENEFIT LEVEL (S)

The net monthly income is compared to the net income eligibility standards for the appropriate AG's size. If the AG is determined eligible, the eligibility system will determine benefit levels based on the Thrifty Food Plan.

The eligibility system will prorate benefits if the AG is subject to prorated benefits.

If the calculation of benefits for any AG size would yield an allotment of less than \$10 during an initial month, no benefit will be issued for that initial, prorated month.

All eligible one or two person AGs will receive at least the minimum benefit of \$23 for ongoing months effective 10/01/2022.

Categorically eligible AGs not eligible for a benefit should be suspended.

If the net income exceeds the limit the AG is denied benefits except for categorically eligible assistance groups (which will be suspended).

3445.40.05 PRORATING BENEFITS (S)

An AG's allotment for the initial month of entitlement is based on the day of the month it applies for benefits. AGs receive allotments prorated from the day of application to the end of the month. (f25)

An exception to the above occurs with migrant and seasonal farm workers. These AGS do not have their allotment prorated. They receive a full month's allotment for the initial month of participation if the AG has participated in the SNAP program in any state within 30 days prior to the date of application.

At application, AGs which provide untimely verifications (after the 30th day) will not receive benefits for the month in which the application was filed if the household was at fault for the delay. (f25a)

The eligibility system calculates the prorated allotment, provided verifications are input into eligibility system on the day they are received. However, if the proration must be completed off-line the following formula may be used:

- The full month's benefits are multiplied by the:
 - (Number of days in the month minus the date of the application + 1) divided by the:
 - Number of days in the month
- Equals the allotment amount.

EXAMPLE:

The date of application is 5/20/XXXX and the full month allotment for the AG is \$218.

1. Number of days in may is 31, minus the date of the application (5/20) = 11 + 1= 12
2. $12 \div 31$ (number of days in May) = .387
3. 218 times .387 = \$84

218 divided by 31 (number of days in the month) times 12 equals the prorated benefit amount.

To figure the 2nd month proration, the worker will enter the date the final verification(s) came in by entering this date in eligibility system. The system will automatically prorate the 2nd month's benefits from this date.

3445.50.00 BUDGETING AGS WITH DISQUALIFIED MEMBERS (S)

Individual AG members may be disqualified for:

- IPV;
- failure to obtain or refusal to provide an SSN;
- failure to comply with a work requirement;
- ineligibility as an alien;
- failure to comply with ABAWD (Able Bodied Adults Without Dependents) requirements.
- fleeing to avoid prosecution, custody, or confinement after conviction.
- violating a condition of federal or state probation or parole
- felony conviction under state or federal law for an offense related to the possession, use or distribution of a controlled substance.

During the period an AG member is disqualified, the following procedures are used to determine the eligibility and benefit level of any remaining AG members. (f26) The eligibility system determines the amounts of resources, income, and expenses of disqualified members automatically.

The entire amount of income and expenses of an AG member disqualified for IPV, Work Registration, IMPACT, fleeing felon, parole/probation violation or felony drug conviction is considered in the eligibility and benefit calculation.

A prorated share of the income and expenses of the SSN ineligible member, ineligible alien disqualified member, or ABAWD non-compliance member is counted as income to the remaining members. This prorated share is calculated by first subtracting the allowable exclusions from the disqualified member's income and dividing the income evenly among the AG members, including the disqualified member.

All but the disqualified members' share is counted as income to the remaining AG members. The 20% earned income deduction applies to the prorated income.

An ineligible individual(s) is not considered when determining the AG's gross/net income limits or allotment level. The eligibility system determines the prorated income and determines the eligibility/allotment.

The resources of all disqualified members are considered in their entirety along with the resources of eligible members to determine eligibility. However, the disqualified member is not included when determining the AG's size for the purpose of comparing the AG's resources with the resource eligibility limits. This means the AG would be subject to the \$2000 rather than \$3000 limit if the only elderly/disabled member is the disqualified member.

The resources and income of the sponsor and the sponsor's spouse are not included in determining the resources and income of an ineligible sponsored alien.

3445.55.00 BENEFIT CALCULATION WITH INCOME FROM SPONSORS (S)

If an alien is sponsored by an individual rather than an organization, a portion of the sponsor's income is available to meet the needs of the alien.

Note: The income and resources of a sponsored alien child or a citizen child under 18 years of age are not counted.

The monthly income considered available to the alien from the sponsor (and the sponsor's spouse) is determined according to the following standard:

Sponsor + spouse's total gross earned income	=	\$ _____
Earned income deduction	=	- (20%) _____
Countable earned income	=	\$ _____
Sponsor + spouse's total unearned income	=	\$ _____
Total of countable earned and unearned income	=	\$ _____
Gross income limit for sponsor's household size (sponsor, sponsor's spouse & tax dependents)	=	_____
Total unearned deemed income from sponsor	=	\$ _____

NOTE: Total deemed income from sponsor is divided by the number of this sponsor's sponsored aliens in SNAP recipient AGs and the result attributed to each AG. No changes in this attributed income are needed unless/until recertification, the alien's sponsor changes, or the sponsor dies. (f27)

3445.60.00 NO SNAP INCREASE WHEN TANF DECREASED DUE TO NON-COOPERATION (S)

SNAP will not be increased when failure to comply with public assistance programs requirements results in a decrease of the public assistance payment for the AG if the noncompliance involves an IV-D, Voluntary Quit or Fiscal penalty. (f27a) Currently only SSI and TANF benefits fall under this definition.

This rule only applies to Assistance Groups (AG) that are authorized to receive benefits at a reduced level due to non-cooperation with TANF or SSI as determined by these programs. This policy will be applied when TANF clients are sanctioned or disqualified for IMPACT, IV-D, Intentional Program Violations and when fiscal penalties are applied to the TANF AG. It does not apply in situations where an AG does not meet program requirements. For example, reduced benefits due to the 24-month time limit, or new alien requirements would not be considered non-compliance.

If a TANF AG is approved with a fiscal penalty or an individual member is sanctioned for any month, the SNAP benefits for the AG will be calculated with the full TANF amount before the sanction or fiscal penalty is deducted. Eligibility System-EDBC will have to recalculate the TANF grant without the fiscal penalty and/or sanction and use this amount in the SNAP budget to ensure there is no increase in SNAP as a result of the TANF reduction.

This policy only applies when the individual is receiving SNAP or was an ineligible SNAP member at the time of the penalty for failure to comply with the requirement for TANF or SSI is authorized.

Because TANF sanctions and fiscal penalties by themselves do not terminate TANF eligibility for the AG, this policy will not apply when a TANF case is closed, and a sanction or penalty is in effect and the SNAP case remains open. For example, a TANF case with an IMPACT sanctioned member is closed due to earnings effective 3-1-1999. The TANF award will be removed from the SNAP budget for 3-1-1999. Should the client reapply later and the TANF sanction is continued when the case is reopened, the SNAP budget should reflect what the new TANF award would be without the sanction.

The policy will not be applied when the act of non-compliance results in a "Dual" SNAP sanction as well as a TANF or SSI sanction. For example, a person exempt from SNAP work registration because they are referred to the TANF work program will be sanctioned/disqualified by both programs resulting in decreased benefits for both programs. In this situation benefits will be reduced for both programs when the person is disqualified. For example, an individual who receives a penalty in both TANF and SNAP for Voluntary Quit will have the actual TANF amount after the penalty is applied budgeted for SNAP.

As options under PRWORA are taken to extend all TANF disqualifications to the SNAP Program the application of this policy may be limited to situations where "fiscal sanctions" are applied to TANF recipients who retain eligibility for both programs.

If information about SSI sanctions is not available to the State Agency, the State agency will not be penalized by QC for increasing SNAP benefits.

Occasionally, the Food and Nutrition Service has provided lists of SSI recipients who were overpaid SSI benefits due to a fraudulent act as determined by an SSA hearing. These lists have never included a current Indiana resident, however, if you suspect an SSI recipient's benefit has been reduced due to fraud you must contact the Social Security Administration to attempt to verify the reason for the reduction. If the SSI payment is reduced due to a fraudulent act, we must budget the SSI amount prior to the reduction to ensure "no SNAP increase".

TANF recoupments to collect over issued benefits that resulted from an IPV will not be deducted from the SNAP budget. This amount may be in addition to the reduction of benefits due to the disqualification of an individual. The eligibility system will continue to include any recoupment of TANF benefits to repay a TANF IPV over issuance in the SNAP budget. This policy has been in effect for many years but was not applied because TANF did not determine if over issuances were the result of an IPV. (f27b)

If it is later determined that the reduction of TANF was not appropriate, the reduction in the SNAP benefits must be restored.

3450.00.00 FINANCIAL ELIGIBILITY & BENEFIT CALCULATION (C)

After the AG members have been determined in accordance with Chapter 3200.00.00 and the need standard established as directed in the following section, a determination of the assistance group's financial eligibility is made. The Cash Assistance financial eligibility determination is a comparison of the AG's needs to the AG's countable income.

Budgeting procedures are discussed in the following sections.

3450.05.00 CASH ASSISTANCE NEED STANDARD (C)

The need standard is the maximum expense consideration allowed to any Cash AG in the determination of financial eligibility. The need standard includes consideration for expenses of daily living such as rent, utilities, food, clothing, and personal needs. Indiana's need standard is a flat maintenance allowance which varies by AG participation member size and composition.

Indiana's consolidated need standard assumes that all people have expenses without the justification or verification of those expenses. It further assumes that greater need exists for AGs which include a parent/caretaker than for those compared solely of dependent children.

3450.05.05 185% GROSS INCOME TEST (C)

The following applies to TANF applicants, and Refugee Cash Assistance applicants.

Current process until June 30, 2025:

To be financially eligible, the AG's total nonexempt gross income (including deemed income in accordance with Section 3450.45.00) cannot meet or exceed the AG's total need times 185%. If allocation from a parent's income is required, allocation is discussed in Section 3450.40.05. To determine eligibility under this provision:

- Multiply the total need standard of the AG by 1.85 and compare the resulting figure to the total of earned, unearned, and deemed income.
- If the income meets or exceeds the needs in this calculation, the AG is ineligible for a Cash assistance benefit. (f28)
- If the income is less than the needs, further calculations are required to determine the AG's benefit amount.

After June 30, 2025, and before July 1, 2027, a dependent child and woman who otherwise qualifies for assistance and is part of an assistance group that has gross income that is not more than thirty-five (35%) percent of the federal income poverty level; is eligible for TANF assistance.

After June 30, 2027, a dependent child and woman who otherwise qualifies for assistance and is part of an assistance group that has gross income that is not more than fifty (50%) percent of the federal income poverty level is eligible for TANF assistance.

3450.15.00 EARNED INCOME DEDUCTIONS (C)

Certain deductions are allowed in determining the amount of countable earned income for the purposes of financial eligibility and Cash Assistance benefit calculation. These earned income deductions are discussed in the following sections.

3450.20.00 WORK EXPENSE DISREGARD (C)

A monthly work expense disregard is allowed from gross earned income as follows:

- A work expense disregard of \$90 is allowed as a deduction per each employed participating AG member.
- A work expense disregard of \$90 is allowed as a deduction per each employed nonparticipating AG member. For example, a nonparticipating member may be a parent of a minor pregnant applicant/recipient or a spouse of an applicant/recipient.

3450.25.00 \$30 AND 1/3RD DISREGARD (C)

The policy stated in this section applies to all categories of cash assistance.

In addition to the work expense disregard, a work incentive disregard of \$30 and 1/3rd is applied to the remaining earned income of participating AG members. This disregard is applied for four consecutive months.

The following sections discuss when this incentive deduction may be applied.

3450.25.05 \$30 AND 1/3RD DISREGARD AT INITIAL ELIGIBILITY (C)

The policy stated in this section applies to all categories of cash assistance.

When determining initial eligibility, the \$30 and 1/3rd disregard is applied if the AG's gross income minus deductions for the \$90 work expense disregards results in a net income figure which is less than the AG's total adjusted needs.

For TANF or Refugee Cash Assistance (RCA), the earliest the disregard can be applied is for the first payment month.

Once the \$30 and 1/3rd disregard has been applied to an individual's income, subsequent entitlement to the disregard is determined as explained in Section 3450.25.15.

3450.25.10 \$30 AND 1/3RD DISREGARD AT REAPPLICATION (C)

The policy stated in this section applies to all categories of cash assistance.

When determining eligibility at reapplication for TANF (or Refugee Cash Assistance (RCA)), the \$30 and 1/3rd disregard is deducted from the income of any individual who is a member of a TANF (or RCA) unit:

- which received assistance in one of the preceding four months (must have previous TANF for TANF disregard, RCA for the RCA); or
- whose AG's gross income minus deductions for the \$90 work expense disregard results in a net income figure which is less than the TANF (or RCA) AG's total adjusted needs; and

- had not previously had the \$30 and 1/3 deduction applied against his earnings for four consecutive months or has had the four consecutive months of \$30 and 1/3 deduction but has been off assistance for a period of 12 consecutive months after receiving the disregard.

3450.25.15 \$30 AND 1/3RD DISREGARD FOR ONGOING CASES (C)

The policy stated in this section applies to all categories of cash assistance.

When determining ongoing eligibility, the \$30 and 1/3 disregard is deducted if:

- The AG received assistance in one of the preceding four months (must have previous TANF for TANF disregard, previous RCA for the RCA disregard); and
- The AG member with earnings had not previously received four consecutive months of the disregard, or had received four consecutive months of the disregard, but has been off assistance for a period of 12 consecutive months after receiving four months of \$30 and 1/3 disregard.

3450.25.20 DETERMINING COUNTABLE MONTHS OF \$30 AND 1/3RD DISREGARD (C)

The policy stated in this section applies to all categories of cash assistance.

The \$30 and 1/3 disregard are applied to earned income for four consecutive months. In determining the months, the following guidelines apply:

- If any part of the \$30 and 1/3 disregard is applied (even less than \$30), a month of \$30 and 1/3 is counted.
- When receipt of the \$30 and 1/3 disregard is interrupted before the expiration of four consecutive months, the four consecutive month period begins over when the first month disregards are again applied.

Overpayment calculations involving the \$30 and 1/3 disregard count as a month of disregard. These calculations may change a previously calculated expiration of \$30 and 1/3.

3450.25.25 \$30 DISREGARD (C)

The policy stated in this section applies to all categories of cash assistance.

Upon expiration of the \$30 and 1/3 disregard, an applicant/recipient is entitled to a deduction of \$30 from the earned income remaining after the standard work expense disregard is subtracted. The entitlement to the \$30 disregard is limited to a period of eight consecutive months (regarding Refugee Cash Assistance (RCA), until the end of their eight (8) month period) and begins the month following the month the \$30 and 1/3 disregard expired.

This period continues for eight calendar months regardless of whether the \$30 disregard is utilized.

If an individual becomes ineligible for TANF after receiving the \$30 and 1/3 disregard for four consecutive months, but before the eight additional months of the \$30 disregard expires, the individual is eligible for the remaining months of the \$30 disregard if they return to apply for TANF during that time.

This deduction is allowed for participating AG members and nonparticipating sanctioned AG members.

3450.30.00 DISREGARD OF QUALIFYING STUDENT INCOME FOR ONGOING ASSISTANCE (C)

After being determined eligible for ongoing TANF assistance, additional annual income (based on calendar year) of up to fifteen thousand dollars (\$15000) which is more than the TANF income standard and earned by each qualifying student in the AG may be excluded. An individual is considered a qualifying student if they:

- Reside in the household.
- Are less than twenty-four (24) years of age; and
- Earn the additional annual income while they are a student participating or pursuing one of the following:
 - Post-secondary degree
 - Workforce certificate
 - Pre-apprenticeship
 - Apprenticeship

Qualifying individuals will have 13 days to verify their participation and eligibility for the disregard. If verification is not received, the system will apply regular TANF budgeting rules without the disregard.

3450.30.05 DETERMINING STUDENT DISREGARD AMOUNT (C)

If the total income is less than the income standard for TANF, no disregard is applied. This allows the student to save the disregard for when it is needed.

If the total income exceeds the income standard for TANF, the excess earnings will be disregarded to allow the AG to remain eligible.

When an AG has the disregard applied, it will be re-evaluated monthly through an interface to determine the monthly income to be disregarded until the annual limit of \$15000 is reached.

3450.35.05 BENEFIT CALCULATION (C)

If allocation from a parent is required, the calculations discussed in Section 3450.40.10 are used.

To determine benefit entitlement for Cash Assistance (after allocation from a parent if required):

- Determine the total need standard of the participating AG members;
- Determine the amount of non-exempt gross earned, unearned, and deemed income;
- Subtract applicable earned income deductions from gross income, including:
 - work expense disregard,
 - \$30 and 1/3 disregard, and
 - incapacitated adult care expenses.
- The result is the net countable income.

For new applications, if the adjusted net income equals or exceeds the adjusted needs, the assistance group is ineligible for TANF. If less, the benefits are determined by disregarding 75% of the gross earned income and applying 25%. The maximum benefit amounts are listed at 3050.10.00.

An on-going AG's countable income must be less than 100% of the Federal Poverty Guideline to be eligible for cash assistance, and the benefits are determined as above. (f33a) If the adjusted net income equals or exceeds the adjusted needs; the assistance group is eligible for TANF with:

- In AGs where a parent or essential person receiving assistance has earned income and is the sole contributing factor (no sanctions, Voluntary Quit or fiscal penalties), a minimum grant of ten dollars (\$10); (f75)
- In AG's where there is no earned income, a zero grant (\$0). (f76)

3450.40.00 ALLOCATION OF PARENTS' INCOME (C)

Allocation is the process of allowing a participating AG parent's income to be used to meet the needs of certain nonparticipating AG members prior to the consideration of the income in the benefit calculation. A parent's income may be allocated to meet the need standard of a nonparticipating spouse. Income is never allocated to stepchildren or SSI recipients.

Allocation to a spouse occurs only when the spouse does not have sufficient income to meet their needs.

Budgeting procedures are discussed in the following sections.

3450.40.05 ALLOCATION/185% TEST (C)

To determine the amount of income to be counted in the 185% test when allocating income from a parent:

- Determine the amount of the parent's gross income;
- Subtract an amount equal to the unmet needs of the nonparticipating spouse and their non-participating children by:
 - Determining the nonparticipating spouse's gross income;
 - Subtracting the work expense disregard;
 - Subtracting the total need standard of the non- participating spouse and non-participating children in the home who are solely their responsibility;
- If the spouse has insufficient income to meet the needs of children who are solely their responsibility, the allocation equals the need standard of the nonparticipating spouse.

- The remainder of the parent's income, if any, is counted in the 185% test.

3450.40.10 ALLOCATION/BENEFIT CALCULATION (C)

To determine eligibility and the benefit amount when allocating income from a parent:

- Determine the amount of the parent's gross income;
- Subtract applicable earned income deductions including:
 - work expense disregard;
 - \$30 and 1/3 disregard; and
 - incapacitated adult care expense;
- Subtract an amount equal to the unmet needs of the spouse by:
 - Determining the nonparticipating spouse's gross income;
 - Subtracting the work expense disregard from earned income;
 - Subtracting the total need standard of nonparticipating children in the home under age 18 who are solely the spouse's responsibility;
 - Subtracting the total need standard of the nonparticipating spouse.
- If the spouse has insufficient income to meet the needs of children who are solely their responsibility, the allocation equals the need standard of the nonparticipating spouse.
- The remainder of the parent's income, if any, is counted in the benefit calculation and amount as described in section 3450.35.05.

3450.45.00 DEEMED INCOME CALCULATION (C)

Deeming is the process of counting a portion of the income of certain non-participating AG members in the Cash Assistance benefit calculation. The income of the following persons is deemed available to the participating members of the AG:

- Ineligible parents (Section 3450.45.10.05);
- Disqualified Parents (Section 3450.45.10.10);
- Stepparents (Section 3450.45.05);
- Spouses of non-parental caretaker relatives who are participating members of the AG (Section 3450.45.05);
- Parents of minor parents living in the home (Section 3450.45.15); and
- Sponsors of aliens (Section 3450.45.35).

The deeming calculations are discussed in the following sections.

3450.45.05 INCOME DEEMED FROM A STEPPARENT/NON-RECIPIENT SPOUSE (C)

The non-exempt income of a stepparent living in the home or that of a non-parent caretaker relative's spouse (provided that the caretaker has opted to be included on the grant) is first considered to meet the needs of the stepparent/spouse and their dependents.

The needs of an SSI recipient are not included when determining the amount of the stepparent's or spouse's income necessary to meet their and their dependents' needs.

When determining the amount to be deemed to the TANF AG from the stepparent, the Local Office is to:

- Determine the amount of the stepparent or spouse's gross income (to determine gross income from self-employment, see Section 3410.00.00);
- Subtract the \$90 work expense disregard from earned income. Subtract mandatory deductions actually being withheld from unearned income; (f34)
- Subtract an amount equal to the need standard of the stepparent or spouse and their non-common dependent children living in the home;
- Subtract the actual amount paid to dependents living outside the home (a dependent is any person who is or could be claimed by the stepparent for tax purposes);
- Subtract the actual amount of child support or alimony paid to persons living outside the home regardless of whether or not they are or could be claimed for tax purposes; and
- The remaining income is to be counted in all eligibility determinations for the TANF AG. (f35)

When the above determination includes the needs of the ineligible parent of an TANF child, any countable income that the parent has in their own right, either earned or unearned, is to be taken into account in determining the eligibility of the TANF AG, see IPPM 3450.45.10.05.

3450.45.10.05 INCOME DEEMED FROM AN INELIGIBLE PARENT (C)

Ineligible parents, aliens who do not meet the citizenship or alienage requirements, and aliens with sponsors whose income and resources are sufficient to meet the needs of the alien are specifically precluded from receiving TANF benefits. When this ineligible person is a parent of a TANF child, the ineligible parent's income is to be considered in determining the financial eligibility of their child applying for or receiving assistance.

In determining the amount of income deemed available to the TANF AG from the ineligible parent, the Local Office is to: (f38)

- Determine the parent's countable income (the parent is allowed only the \$90 work expense disregard against their earnings); (f39)
- Subtract from the parent's countable income the need standard of the ineligible parent and their nonrecipient dependents who live with him. These dependents include only the parent's non-eligible natural or adoptive children under age 18 and the parent's spouse without income or with income which is insufficient to meet their needs. However, the needs of a spouse or a child who receives SSI are not considered in this determination.
- When the ineligible parent's spouse has income, but the spouse's income is insufficient to meet the need standard of their dependents and themselves, an additional computation is necessary. The purpose of this computation is to determine the amount of the allocation necessary from the parent's income to meet the deficit between the spouse's and their dependent's needs and the spouse's income.
- The ineligible parent's remaining income is deemed available to the TANF AG (budgeted in the 185% test) and is considered in the eligibility determination and benefit calculation.

3450.45.10.10

INCOME DEEMED FROM A DISQUALIFIED PARENT (C)

Disqualified parents, those serving penalties for either:

- a Felony Drug Conviction; or
- an Intentional Program Violation (IPV) are specifically precluded from receiving TANF benefits.

When this disqualified person is a parent of a TANF child, the disqualified parent's income is to be considered in determining the financial eligibility of their child applying for or receiving assistance. In determining the amount of income deemed available to the TANF AG from the disqualified parent, the Local Office is to:

- Include the income of each disqualified individual in the benefit calculation as if the individual was in the benefit group; however,
- the disqualified individual(s) will not be included in the AG household size and their needs won't be considered.

3450.45.15

INCOME DEEMED FROM THE PARENTS OF A MINOR PARENT

(C)

The non-exempt earned and unearned income of a non-recipient parent of the minor parent who is living in the home is deemed available to the minor's TANF AG.

Income is deemed from the non-recipient parent of a minor parent even when the minor parent is married if the parent and their spouse reside with the parent.

There is no income allocated to meet the needs of SSI recipients or sanctioned individuals.

3450.45.25

INCOME DEEMED FROM NON-RECIPIENT PARENT WITH

SPOUSE (C)

When determining the amount to be deemed to the TANF AG, the Local Office is to:

- Determine the amount of the parent's gross income (see Section 3410.00.00 for determination of gross self-employment income);
- Subtract the \$90 work expense disregard from earned income.
- Subtract any mandatory deductions actually being withheld from unearned income;
- Subtract an amount equal to the need standard of the parent and the parent's dependent child under 18 years of age living in the home who is solely the parent's responsibility;
- Subtract from the parent's income the actual amount paid for a dependent living outside the home, child support or alimony;
- Determine the spouse's available income by using the same procedures as the stepparent deeming procedures to determine what are the needs.
- Deduct an amount equal to the verified unmet needs of the spouse and any common children. (If the spouse refuses to provide verification of income no allocation can be made to the spouse or common children.)
- Remainder is income to the TANF AG.

3450.45.30 INCOME DEEMED FROM A NON-RECIPIENT PARENT WITH NO SPOUSE (C)

When determining the amount to be deemed to the TANF AG, the Local Office is to:

- Determine the amount of the parent's gross income (see Section 3410.00.00 for determination of gross self-employment income);
- Subtract the \$90 work expense disregard from earned income.
- Subtract any mandatory deductions actually being withheld from unearned income;
- Subtract from the parent's income the actual amount paid for a dependent living outside the home, support payments or alimony;
- Subtract an amount equal to the need standard of the parent and any dependent child under the age of 18 years living in the home;
- Remainder is income to the TANF AG.

3450.45.35 INCOME DEEMED FROM AN ALIEN'S SPONSOR (C)

The income of an individual sponsoring an alien is considered in determining the alien's eligibility for TANF and Refugee cash assistance.

To determine monthly income deemed available to the alien from the sponsor (and the sponsor's spouse if living with the sponsor) not receiving TANF or SSI:

- Total the earned and unearned gross income of the sponsor and the sponsor's spouse;
- Subtract 20% of the earned income amount not to exceed \$175;
- Subtract the total need standard of the sponsor and other individuals living in the sponsor's home who are claimed by the sponsor as dependents to determine their federal personal income tax liability. Do not include individuals who receive TANF or SSI.
- Subtract support payments made by the sponsor or spouse, including:
 - spousal or child support to individuals outside the home; and
 - amounts paid by the sponsor to individuals outside the home who are claimed by the sponsor as dependents to determine their federal personal income tax liability; (f41)
- The remainder of the income if any, is counted in the 185% test and benefit calculation.

When an individual is a sponsor of two or more aliens living in the same home, the sponsor's deemed income is equally divided among the aliens. (f42)

3450.50.00 INCOME OF THE MINOR PARENT (C)

When the child of a minor parent is added to an existing TANF AG, the income of the minor parent who is also an eligible child in the grant of their parent or caretaker is to be treated in the same manner as that of any other child. The income is to be given the same consideration with respect to disregards, exemptions, and so forth.

When the minor parent is considered in the AG as the parent or caretaker and the minor aged parent has no applicant/recipient siblings which would force the minor parent to take a

dependent child role within the AG, only the income which is available to the minor parent is to be budgeted in all eligibility determinations. The income is to be given the same consideration with respect to disregards, exemptions, and so forth as that of any other caretaker relative applicant or recipient.

Any income that is drawn for the direct benefit of a minor parent is available in total when such benefit is made payable to the minor or to a representative payee who lives with the AG.

3450.55.00 PRORATING BENEFITS (C)

Cash benefits are prorated when an application is filed on the first day of any month containing 31 days. When this occurs, a one-day benefit is payable for that month.

Proration does not occur in any other situation.

3499.00.00

FOOTNOTES FOR CHAPTER 3400

Following are the footnotes for Chapter 3400:

- (f1) 7 CFR 273.10(a)(1) i) ;
- (f1a) 405 IAC 2-5-1(b) (f2)
7 CFR 273.10(c)(2)(i)
- (f3) 7 CFR 273.11(a)(4)
- (f4) 470 IAC 10.1-3-4
- (f5) 405 IAC 2-3-3
- (f6) 7 CFR 273.11(b)
- (f7) 7 CFR 273.1(d)(2)
- (f8) Higher Education Amendments of 1992, P.L. 102-325 (
- (f15) P.L. 110-246, Food, Conservation and Energy Act Of 2008 (FCEA)
- (f16) Social Security Act, Section 402(a)(8)(A) 7CFR 273.9 (d) (5)
- (f17) 7 CFR 273.9(d)(6)
- (f18) 7 CFR 273.9(d)(5)
- (f19) 7 CFR 273.9(d)(3)
- (f20) 7 CFR 273.9(c)(11)
- (f21) 7 CFR 273.10(d)(2)
- (f22) 7 CFR 273.10(d)(5)
- (f23) 7 CFR 273.9 (d)(1)
- (f24) 7 CFR 273.9(d)(2)
- (f25) 7 CFR 273.10(a)(1)(ii)
- (f25a) 7 CFR 273.2 (h)(2)(ii)
- (f26) 7 CFR 273.11(c)
- (f27) 7 CFR 273.11(j)
- (f27a) P.L.104-193, Personal Responsibility and Work Opportunity Reconciliation Act, Section 829
- (f27b) 7 CFR 273.11(k)
- (f28) Social Security Act, Section 402(a)(18);
45 CFR 233.20
- (f29) IC 12-1-7-3
- (f30) 45 CFR 233.20
- (f31) Social Security Act, Section 402(a)(8);
45 CFR 233.20
- (f32) 45 CFR 233.20
470 IAC 10.1-3-5
- (f33) Social Security Act, Section 402(a)(34);
45 CFR 233.20
- (f33a) SSA 1931(b)(2)(C) as added by Sec 114(a) as amended by Indiana Amended Waiver Terms and Conditions, Section 2.6
- (f33B) IC 12-14-2-5.1
- (f33C) IC 12-14-2-5.1
- (f34) 45 CFR 233.20 as amended by OBRA-93 (f35) Social Security Act, Section 402(a)(31);
45 CFR 233.20
- (f36) 45 CFR 233.20
- (f37) Simpson et al v. Hegstrom et al Court of Appeals, 9th Circuit

- (f38) 45 CFR 233.20;
470 IAC 10.3-4-4
- (f39) 45 CFR 233.20 as amended by OBRA-93
- (f41) Social Security Act, Section 415;
45 CFR 233.51
- (f42) Social Security Act, Section 415; 45 CFR 233.51
- (f43) 45 CFR 233.20; Social Security Act, Section 402(a)(32)
- (f44) 45 CFR 233.20; Social Security Act, Section 402(a)(32)
- (f45) 405 IAC 2-3-20
- (f46) 42 CFR 435.134
- (f47) Social Security Act, Section 1905(p)(2)(D) as amended by OBRA-90
- (f48) 405 IAC 2-3-3
- (f49) 405 IAC 2-1-1
- (f50) 405 IAC 2-3-20(b)
- (f51) 405 IAC 2-1-1
- (f52) 405 IAC 2-3-20
- (f53) 405 IAC 2-3-19
- (f55) IC 12-15-41-9
- (f56) Social Security Act, Section 1611(e)(1)(E); Public Law 99-643
- (f57) Section 3203 of Title 38 USC as amended by OBRA-90 (P.L. 101-508)
- (f58) Social Security Act, Section 1902(r)(1) as amended by OBRA-90 (P.L. 101-508)
- (f59) 405 IAC 2-3-17;
405 IAC 2-3-21
- (f60) IC 12-15-7-4
- (f61) 42 CFR 435.113
- (f62) 42 CFR 435.602
- (f63) 42 CFR 435.113;
Reed v Blinzinger, U.S. District Court, IP 85-1385-C
- (f64) 42 CFR 435.110
- (f65) 45 CFR 400.100
- (f66) 45 CFR 400.103
- (f67) 405 IAC 2-6-1
- (f68) Social Security Act, Section 1905(p)(1)
- (f69) Social Security Act, Section 1905(s)(4) (as amended by P.L. 101-239)
- (f73) Social Security Act, Section 1619(b)(3)
- (f74) Social Security Act, Section 1611(e)(1)(E);
Public Law 99-643
- (f75) IC 12-14-2-5.1(c)
- (f76) IC 12-14-2-5.1(b)

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CHAPTER: 3600 BENEFIT ISSUANCE	SECTION: 3600.00.00 BENEFIT ISSUANCE

3600.00.00 BENEFIT ISSUANCE

This chapter presents policy regarding benefit issuance. The chapter covers:

- Representatives and Protective Payees (Section 3605);
- SNAP Issuance/Benefits, Cash Benefits/Issuance (Section 3610);
- SNAP and MA Identification Cards (Section 3615);
- SNAP Issuance/Accountability (Section 3620); and
- Footnotes for Chapter 3600 (Section 3699).

3605.00.00 REPRESENTATIVES AND PROTECTIVE PAYEES

An AG may designate an authorized representative to receive SNAP benefits, use SNAP benefits, or present medical expense verification for Medicaid spend-down eligibility purposes. Additionally, in certain defined circumstances a protective payee may be assigned by the Local Office to receive the TANF payment.

3605.05.00 AUTHORIZED REPRESENTATIVES (S)

The SNAP AG may designate an authorized representative to receive SNAP and/or use the SNAP on behalf of the AG. The authorized representative is named on in the eligibility system and the name appears on the EBT card if the person is authorized to access the SNAP.

There is no limit on the number of individuals that may be designated as authorized representatives by the AG; however, only one representative can be on the EBT card. The authorized representative must not be an AG member.

Authorized representatives designated for application processing purposes for SNAP may also carry out other household responsibilities during the certification period such as reporting changes for the household. State agency employees who are involved in the certification or issuance processes, contract employees and retailers who are authorized to accept SNAP benefits may not act as authorized representatives.

3605.05.05 WITHDRAWAL OF AUTHORIZATION (S)

The authorized representative authorization is valid only for the current entitlement period. The payee or another responsible AG member may withdraw the authorization at any time. Withdrawal of authorization will be made upon request in person, by telephone, or in writing. Requests made in person or by telephone must be entered into the eligibility system. Written requests will be placed in the case record.

State employees and SNAP retailers authorized to accept SNAP benefits cannot act as authorized representatives.

3605.05.10 RESTRICTIONS ON REPRESENTATIVES (S)

The following restrictions apply to authorized representatives:

- State employees, contract employees, and SNAP retailers authorized to accept SNAP benefits cannot act as authorized representatives.
- Individuals disqualified for fraud cannot act as authorized representatives during the period of disqualification, unless the disqualified individual is the only adult member of the AG able to act on the AG's behalf; and
- Providers of meals for the homeless may not act as authorized representatives for homeless individuals.

3605.05.15 DOCUMENTATION AND CONTROL OF REPRESENTATIVES (S)

There is no limit placed on the number of individuals a representative may represent. When employers such as those employing migrant/seasonal farm workers are named as representatives, or when a single representative has access to a large number of EBT cards or SNAP benefits, caution should be exercised to ensure the following:

- that the payee or another responsible AG member freely requested the representative
- that the individual's situation is correctly represented
- that the representative is receiving the correct amount of benefits; and
- that the representative is using the SNAP benefits properly.

3605.15.05 EVIDENCE OF MISREPRESENTATION (S)

When evidence is obtained that an authorized representative has misrepresented an individual's circumstances and has knowingly provided false information or has improperly used SNAP benefits, the representative may be disqualified from participating as an authorized representative. This disqualification may be for a period of up to one year.

A written notice must be sent to the affected AG and the authorized representative 30 days prior to the date of disqualification. This notification will include:

- the proposed action
- the reason for the action
- the AG's right to request a fair hearing
- the telephone number of the Local Office
- the name of the caseworker to contact for more information

Disqualification of representatives does not apply in the case of drug/alcohol treatment centers and those group facilities which act as authorized representatives for their residents. In these instances, the facility is liable for any over issuance which may occur.

3605.15.00 SPECIAL REPRESENTATIVE CIRCUMSTANCES (S)

Special provisions exist for authorized representatives for residents of drug/alcohol rehabilitation centers, residents of facilities for the blind and disabled, and residents of shelters for battered persons. These situations are discussed in the following sections.

3605.15.05 DRUG/ALCOHOL TREATMENT CENTER REPRESENTATIVE (S)

The resident in the facility is prohibited from applying on his own behalf. The residents of drug/alcohol treatment centers shall apply and be certified through the use of an authorized representative who shall be an employee. The employee of the facility will apply for as well as receive and spend benefits on behalf of the residents.

3605.15.05.05 WHEN THE AG LEAVES THE FACILITY (S)

Once the AG leaves, the center is no longer allowed to act as that AG's authorized representative. The center shall, if possible, provide the AG with a change report form to report to the Local Office the individual's new address and other circumstances after leaving the center, and shall advise the AG to return the form to the Local Office within 10 days.

When the AG leaves the center, the center shall provide the resident AG with the client's EBT card. The departing AG shall also receive its full allotment if benefits have been spent on behalf of that individual AG. These procedures are applicable any time during the month. However, if the SNAP benefits have already been issued and any portion spent on behalf of the individual, and the AG leaves the treatment and rehabilitation program prior to the 16th day of the month, the treatment center shall provide the AG with one-half of its monthly SNAP benefit allotment. If the AG leaves after the 16th day of the month and the allotment has already been issued and used, the AG's allotment is gone for the month.

3605.15.05.10 LIABILITIES AND PENALTIES OF FACILITIES (S)

Facilities will be held responsible for any misrepresentation or fraud it commits in the certification of facility residents. As an authorized representative, the facility must be knowledgeable about the individual's circumstances and should carefully review those circumstances with residents prior to applying on their behalf.

In addition, facilities will be held liable for all losses or misuse of SNAP benefits held on behalf of residents and for any over issuances which occur while the individual is a resident of the facility. A benefit recovery referral will be filed against the facility for any over-issuance of SNAP benefits.

If there is reason to believe a facility has misappropriated or used SNAP benefits for purchases that did not contribute to an entitled individual's meals, the Local Office will promptly notify the Central Office, who will notify the United States Department of Agriculture (USDA). USDA may disqualify a facility as an authorized retail food store and may suspend the facility's authorized representative status for the same period.

If the facility loses its authorization from USDA (whereby the facility can no longer act as the authorized representative) or, if the facility loses its certification from USDA, the facility is no longer an eligible institution. As a result, residents of the center are no longer eligible to participate.

3605.15.05.15 GROUP LIVING ARRANGEMENT (S)

Residents in these facilities may apply on their own behalf or through an authorized representative. The group facility must ensure that each resident's SNAP benefits are used for meals intended for that resident, regardless of whether the facility purchases and prepares food consumed by eligible residents or if the residents purchase and prepare food for their own consumption.

If the resident applies with the facility as the authorized representative, the facility may obtain and use the SNAP benefit allotment for food prepared by and/or served to the residents, or the facility may allow the resident to use all or any portion of the allotment on his own behalf.

If the resident is certified on his own behalf, the SNAP benefit allotment may be:

- returned to the facility to be used to purchase food for meals served either communally or individually.
- used by eligible residents to purchase and prepare food for their own consumption.
- used to purchase meals prepared and served by the facility.

3605.15.05.20 SNAP BENEFITS USED IN SHELTERS FOR BATTERED PERSONS (S)

SNAP benefits may be used by shelter residents in any one of the following ways:

- Shelter residents may use the SNAP benefits to purchase meals prepared specifically for them at the shelter.
- A shelter resident may designate the shelter as an authorized representative so that the shelter can purchase food for meals served to the resident.
- Shelter residents may use the SNAP benefits to purchase food for their own consumption.

3605.25.00 PROTECTIVE PAYMENTS (C)

The protective payment system is a procedure by which a non-AG member is appointed by the Local Office to receive and manage the TANF payments. Protective payments are to be utilized when:

- The TANF payee has demonstrated such an inability to manage funds that the TANF payments have not been used in the best interest of the child.
- The parent is a minor required to live with a supervisory adult who receives the minor's TANF benefit in the form of protective payments.

The protective payment procedure enables the Local Office, without the intervention of the court, to select and appoint another individual to receive the TANF payment. The protective payee is

expected to manage or supervise the expenditure of the TANF payment so as to protect the best interest of the child until discharged from such responsibility by the Local Office.

3605.25.05 MONEY MISMANAGEMENT (C)

Protective payments may be made when the payee mismanages funds deliberately or because of inexperience or lack of training in money management. They are intended for caretaker relatives who have the capacity to learn to manage their funds. They are not intended for caretaker relatives whose mental or physical limitations would prevent them from learning how to manage their own affairs.

3605.25.05.05 CRITERIA FOR DETERMINING MISMANAGEMENT TO EXIST (C)

Consideration is to be given to the appointment of a protective payee when it is clearly established that the caretaker relative persistently mismanages the TANF payments to the detriment of the child. Evidence of such mismanagement must be clear and specific. Examples of such evidence include, but are not limited to:

- Continued refusal or inability to properly feed or clothe the dependent child.
- Continued expenditures made for nonessentials or for other items so as to threaten the child's chances for healthy growth and development.
- Continued, persistent, and deliberate failure to meet obligations for rent, food, or other essentials.
- Repeated evictions or incurring of debts with attachments or levies made against current income.
- Continued inability to plan and spread necessary expenditures over the usual period between assistance checks;

Documentation is to be entered in the case record of the evidence that demonstrates the need for protective payments.

Before steps are taken to appoint a protective payee, the Local Office must first undertake special efforts to develop greater ability on the part of the caretaker relative to manage funds. Specialized services are to be given on family budgeting and purchasing, meeting financial obligations, debt management, and so forth. The individual must be notified that continued misuse of the TANF payments will result in protective payments. If there is then continued evidence of persistent mismanagement of the TANF payments, protective payments are to be arranged.

3605.25.15 STANDARDS FOR SELECTION OF THE PROTECTIVE PAYEE (C)

The selection and appointment of the individual designated to receive the TANF payment on behalf of the AG is to be made by the Local Office in accordance with the following standards:

- Interest in and concern with the well-being of the AG members. This interest may have been demonstrated by regular and frequent visits to the AG or past efforts to help the AG at time of crisis.

- Ability in ordinary household budgeting, experience in purchasing food, clothing, and household supplies within a restricted income, and knowledge of effective household money management practices.
- Willingness to serve as a protective payee without remuneration.
- Geographical proximity or means of transportation to the AG to be accessible for frequent consultation on budgeting and other money payment problems.
- Ability to establish and maintain positive relationships with members of the AG. The protective payee must assume a teaching role to facilitate the acquisition of new money management skills in money mismanagement cases.
- Capacity to handle highly confidential AG information.

The protective payee may be:

- A relative, friend, or neighbor
- A member of the clergy
- A member of a church or community service group
- A staff member of the Local Office or another social service agency
- A home economist with a public or voluntary organization.

The protective payee may not be:

- The Director of a Local Office
- The caseworker/supervisor determining financial eligibility for the AG.
- Special investigative or resource staff
- Staff handling fiscal processes related to the AG.
- A landlord, grocer, or other vendor of goods or services dealing directly with the AG.

To the extent feasible, the TANF AG is to participate in and consent to the selection of the person designated as the protective payee.

The Local Office should make a potential protective payee aware of his responsibilities by:

- Reviewing the responsibilities listed on Form SF 49884/FI0024 Protective Payee for Hoosier Works Card; and
- Supplementing the agreement by an oral discussion of said responsibilities, the objectives of protective payments, and the nature and frequency of the reporting expected by the Local Office.

3605.25.20 RESPONSIBILITIES OF THE PROTECTIVE PAYEE (C)

Responsibilities of the protective payee include:

- Paying maintenance needs (such as rent, utilities, food, clothing, and so forth) from the cash benefit.
- Explaining to the TANF AG how the cash benefit will be spent.
- Keeping records of payments received and disbursements made and providing the Local Office with a general report of the disbursements every six months; and
- Treating confidentially all personal information concerning the AG.

For money mismanagement situations, helping the caretaker relative to appropriately handle and manage the AG's funds. It is recommended that the protective payee allow the caretaker relative to participate in decisions or at least have the opportunity to discuss expenditures before they are made. As the caretaker relative demonstrates the ability to use the funds appropriately, the protective payee is to gradually increase self-management until the caretaker relative is able to manage the entire TANF payment.

3605.25.25 PROTECTIVE PAYMENT REVIEW PERIOD (C)

The Local Office is responsible for reviewing and evaluating each protective payment case at least every six months to determine if the protective payee is carrying out these responsibilities in the best interest of the child. In addition, for cases involving money mismanagement, the situation is to be reviewed to determine if progress is being made by the AG in overcoming money mismanagement problems. A decision is to be made to:

- Restore the AG to regular money payment status;
- Continue the AG under protective payment status; or
- Arrange for the appointment of a legal guardian when it appears that the AG is unable to respond to the beneficial effects of the protective payment plan or progress is so slow as to require continuation of the plan beyond the 24-month limitation on protective payments. (f1)

3605.25.30 PROTECTIVE PAYMENT TIME LIMITATION (C)

A protective payment arrangement in money mismanagement cases is limited to 24 months. (f2) The protective payee and caseworker are to make every effort to eliminate the money mismanagement problem sooner than the 24-month limitation.

There is no specific time limitation on the protective payment arrangement in minor parent cases.

For TANF AGs headed by minor parents, protective payments are discontinued if the minor parent:

- reaches the age of 18; or
- becomes exempt from the requirement (See Section 3215.05.25.05)

3605.25.35 PROTECTIVE PAYEE AUTHORIZATION PROCEDURES (C)

The following procedures are to be used in authorizing a protective payee:

- The new payee must acknowledge acceptance of protective payee responsibilities in writing. Both the new payee and the Director of the Local Office are to sign Form SF 49884/FI0024 Protective Payee for Hoosier Works Card, one copy of which is sent to the AG. The protective payee receives the original while a third copy is retained in the case file.
- A system-generated notice advises the protective payee and the AG that the protective payee will be receiving the TANF warrant directly for use in providing for the needs of the

AG. The protective payee will also receive copies of all TANF eligibility notices sent to the AG.

3605.25.40 CHANGE OF PROTECTIVE PAYEE (C)

In the event that it is necessary to change the protective payee, the authorization procedures contained in the previous section are to be followed in authorizing a new protective payee.

3610.00.00 SNAP ISSUANCE/BENEFITS

Sections 3610.05.00 through 3610.30.20 discuss SNAP issuance and benefits.

3610.05.00 ISSUANCE TYPES (S)

Issuance of SNAP is performed by Electronic Benefit Transfer (EBT) where the client uses a debit card at the store to make food purchases.

3610.05.25 STAGGERED ISSUANCE (S)

AGs that access SNAP benefits on the normal issuance cycle have their issuance days staggered from the 5th through the 23rd of each month. The EBT issuance cycle is as follows:

1st Letter	Day	1st Letter	Day
A, B	5 th	M, N	15 th
C, D	7 th	O, P, G, R	17 th
E, F, G	9 th	S	19 th
H, I	11 th	T, U, V	21 st
J, K, L	13 th	W, X, Y, Z	23 rd

Exceptions to Staggered Issuance requirements are:

- AGs that are receiving their initial month's benefits; and
- AGs that meet expedited criteria.

3610.05.30 VALIDITY PERIODS

SNAP allotments have a validity period of nine (9) months from the month the benefits are authorized. If not used within the nine (9) month time period, the benefits are expunged. (f3)

Assistance groups whose benefits are pending expungement will be mailed a notice 30 days prior to the expungement date. (f4)

Deceased participants validity period ends the following month after death all benefits will be expunged unless there is another payee in the SNAP assistance group.

Cash allotments have a validity period of 180 days from the month the benefits are authorized. If not used within the 180-day time period, the benefits are expunged.

3610.05.35 COMBINED ISSUANCE (S)

An AG must receive the prorated allotment for the month of application and the first full month at the same time when the following situation exists:

- The AG is not eligible for expedited service, and
- The application is made after the 15th day of the month, and
- All required information/verification is provided, and
- All necessary activities to determine eligibility are completed by the 30th day from application, and
- The AG is determined eligible for the month of application and the following month.

The AG must also receive a combined issuance if the AG applies after the 15th of the month and is eligible for expedited service.

The following are exceptions to this rule:

- The combined issuance rule does not apply to migrant and seasonal farm worker AGs unless there were more than 30 days during which the AG did not participate. This would mean that the initial month's benefits would not be prorated. Therefore, if there is no proration for the migrant/seasonal farm worker AGs, the first month they do not receive combined allotments.
- If the first month's allotment of less than \$10 is prorated to zero, the issuances are not to be combined; however, the AG must receive benefits by the eighth day of the first full month, if eligible.

3610.05.40 MAXIMUM TIME BETWEEN ISSUANCES (S)

AGs that participate longer than two consecutive, complete months should have no more than 40 days elapse between any two issuance dates. Since each AG is placed on an issuance schedule that will allow it to receive benefits on the same date each month, this will not be a problem.

3610.10.00 MANUAL ISSUANCE

The system automatically generates benefits for current and future months once they have been authorized. However, it is necessary to manually issue benefits whenever the recurring SNAP or Cash Assistance benefit must be augmented or replaced. When an underpayment occurs for a month prior to the recurring month, procedures should be followed to restore benefits. (Refer to Section 3610.15.00)

Examples of situations requiring manual issuance include:

- Verified SNAP and TANF changes after cut-off which will increase benefits for the following month.
- The replacement of lost, stolen, or destroyed benefits (TANF only)

- A warrant has been cashed, as shown on the State Auditor’s Recon File
- The refund of SNAP and TANF claim overpayments.
- Timely fair hearing requests necessitating an increase in SNAP or TANF benefits after cut-off.
- Fair hearing results requiring the issuance of retroactively higher SNAP or TANF benefits.
- Changes in agency policy which require SNAP or TANF retroactive benefit increases or next month increases after cut-off.

3610.10.05 LOST, STOLEN, DESTROYED WARRENTS (C)

A manually issued benefit is never authorized for a lost, stolen or destroyed warrant. An affidavit is signed and sent to the State Auditor’s Office for a rewrite warrant.

Only if a warrant has been cashed, as shown on the State Auditor’s Recon File, and the client certified that the signature is not their own, would a manually issued benefit be authorized.

3610.10.10 LOST OR STOLEN EBT CARD

Individuals whose EBT card is lost, damaged or stolen, must request a replacement card via EBT Customer Service: 877-768-5098.

3610.10.15 STOLEN BENEFITS

EBT benefits that are reported stolen cannot be replaced, except in a specific circumstance in accordance with Consolidated Appropriations Act 2023 Pub Law 117, which applies to benefits that are stolen via electronic methods such as cloning and skimming.

Benefits that are reported stolen via electronic methods must be reported by the SNAP recipient. DFR staff will request an affidavit regarding the reported theft and will investigate to determine if the loss fits the conditions of P.L. 117. If so, a replacement will be provided. Replacements under these conditions are restricted to two replacements per year for a maximum of 2 months of benefits per replacement.

Only benefits that are validated as stolen will be replaced. The requestor will receive a notice regarding approval or denial of the request, and if there was a replacement, the amount of the replacement. The recipient may appeal if there is a disagreement with the decision.

3610.15.00 RESTORING BENEFITS (S)

The Local Office must restore benefits when a determination is made that benefits were under issued because all or part of the AG’s benefits were denied, delayed, or terminated due to administrative error. Benefits must be restored even if the AG is currently ineligible.

For SNAP only:

- Benefits will be restored to the AG for not more than 12 months prior to whichever of the following occurred first:
 - The date the Local Office was notified by the AG or by another individual or agency in writing or orally of the possibility of lost benefits; or
 - The date the Local Office discovered in the normal course of business that a loss of AG benefits occurred.

EXCEPTION: Benefits must be restored when the collections on a claim exceed the amount owed, without regard of the 12-month time frame.

3610.15.05 PAYMENTS OF BENEFITS WRONGLY WITHHELD (S)

An AG's benefits which were found to have been wrongfully withheld will be restored.

Benefits will be restored for a period of not more than 12 months from whichever of the following dates occurred first:

- The date the Local Office receives a request for restoration; or
- The date fair hearing action was initiated.

Benefits will not be restored for any period more than one year from the date the Local Office is notified of, or discovers, the loss.

3610.15.10 ERRORS DISCOVERED BY THE LOCAL OFFICE

If the Local Office determines that an AG is entitled to additional SNAP benefits as a result of an under issuance, appropriate action must be taken to issue the difference in benefits. It is the responsibility of the eligibility worker to determine the difference for current and/or recurring months. Any previous month(s) under-issuance(s) should be referred to Benefit Recovery.

If the eligibility worker determines the AG is entitled to additional SNAP benefits for the current and recurring months, the eligibility worker must complete a manual issuance.

3610.15.15 DISPUTED RESTORATIONS (S)

If an AG believes it is entitled to restoration of under issued benefits but the Local Office, after reviewing the case information, does not agree, the AG has 90 days from the date of the determination by the Local Office to request a fair hearing. The Local Office must restore under issued benefits to the AG only if the fair hearing decision is favorable to the AG.

Benefits lost more than 12 months prior to the date the Local Office was initially informed of the AG's possible entitlement will not be restored.

If the AG disagrees with the amount to be restored as calculated by the Local Office or any other action taken by the Local Office to restore under issued benefits, the AG may request a fair hearing within 90 days of the date the AG is notified of its entitlement.

If the fair hearing decision is favorable to the AG, the Local Office must restore any under issued benefits in addition to those previously restored, in accordance with that decision.

3610.15.20 COMPUTING THE AMOUNT TO BE RESTORED (S)

To prevent future losses, correct the error and then determine the months affected (excluding those months for which benefits may have been lost prior to the 12-month limit) and calculate the amount to be restored.

3610.15.20.05 DETERMINING THE MONTHS AFFECTED (S)

If the AG was eligible but received an incorrect allotment, the under issuance of benefits must be calculated only for those months the AG participated.

If the under issuance was caused by an incorrect delay, denial, or termination of benefits, the months affected by the under issuance must be calculated as follows:

- For an under issuance due to erroneous denial, the month the under issuance initially occurred will be the month of application;
- For an eligible AG filing a timely reapplication, the month following the expiration of its entitlement period will be the month of application;
- For an under issuance due to erroneous delay, the months for which benefits may have been lost due to the Local Office's delay must be calculated; and for an under issuance due to erroneous termination, the month the under issuance initially occurred will be the first month benefits were not received as a result of the erroneous action.

3610.15.20.10 CALCULATION OF UNDER ISSUED BENEFITS (S)

The caseworker must then calculate the amount of the restoration for each month subsequent to the date the under issuance initially occurred until either the first month the error was corrected, or the first month the AG is found ineligible.

Documentation must establish the AG's eligibility for each month affected by the loss. If information is not available that verifies the AG's eligibility, the Local Office must advise the AG of the information that must be provided to determine eligibility for those months. For each month the AG cannot provide the necessary information to demonstrate its eligibility, the AG must be considered ineligible.

3610.15.20.15 DETERMINING AMOUNT TO BE RESTORED (S)

The amount of the restoration due to an AG is to be based on the issuance tables that were in effect at the time of the incorrect issuance. If the AG received a smaller allotment than it was eligible to receive, the difference between the actual and correct allotment equals the amount to be restored.

3610.15.20.20

RESERVED

3610.15.25 LOST BENEFITS – IPV (S)

If the decision of disqualification for Intentional Program Violation (IPV) is subsequently reversed, the individual is entitled to restoration of benefits lost during the period of disqualification not to exceed 12 months prior to the date of Local Office notification.

The amount to be restored must be determined by comparing the allotment the AG received with the allotment the AG would have received had the disqualified member been allowed to participate.

3610.15.30 METHOD OF RESTORATION (S)

Regardless of current eligibility, benefits must be restored by issuing an allotment equal to the amount of benefits that were under issued minus any offset when an outstanding benefit recovery claim exists.

For eligible AGs, the total amount to be restored must be issued in addition to the current amount. For ineligible AGs, the amount to be restored must be issued in a lump sum.

The Local Office must honor reasonable requests by AGs to restore benefits in monthly installments if, for example, the AG fears that the amount restored is more than it can use in a reasonable amount of time.

Whenever a restoration of benefits is due an AG and the AG's composition has changed, lost benefits must be restored to the AG containing the majority of individuals who were AG members at the time the loss occurred. If the Local Office cannot locate or determine the AG which contains the majority, benefits must be restored to the AG containing the payee at the time the under issuance occurred.

3610.15.35 REPLACEMENT OF FOOD DESTROYED (S)

An Assistance Group (AG) may request replacements for any food purchased with SNAP benefits which has been destroyed in a household misfortune. A misfortune occurs as a result of circumstances over which the household has no control such as weather-related issues or power outages. Appliance malfunction or human error is not considered as a misfortune.

The AG may be eligible for a replacement issuance provided in the amount of the loss, up to a maximum of one month's allotment, unless the issuance included restored benefits, which shall be replaced up to their full value.

To qualify for a replacement the AG must report the destruction to the Local Office within 10 days of the incident and sign an Affidavit for Replacement of Supplemental Nutrition Assistance

Program form attesting to the destruction of the AG's food. If mailed, the Affidavit for Replacement must be sent to the client within one business day of the client's report of food loss due to the household misfortune. If the Affidavit for Replacement is not returned within 12 days of mailing, no replacement shall be made.

A replacement shall be considered invalid if it is processed without having a properly completed Affidavit for Replacement.

Upon receiving an Affidavit for Replacement, the Local Office must:

- Speak personally with the client regarding the nature of the misfortune and the amount of the loss. If the client submits the affidavit in person, the client should be interviewed at that time, if the client submits the affidavit via fax or mail, the client must be contacted via telephone to discuss the nature of misfortune and the amount of the loss. In order to help the client, determine the amount of SNAP lost, verify the amount of benefits which have been spent since the last allotment via the EBT system.
- Verify the misfortune through a collateral contact.
- If loss is due to a power outage, verification must be obtained that the power outage was a minimum of 4 hours. Outages lasting less than 4 hours do not qualify for a replacement. If a loss (including a power outage) is verified via collateral contact, the name and telephone number of the individual providing the verification must be documented in case notes.

If loss is due to a power outage, discuss with client what amount of food was refrigerated/frozen and was therefore lost. Food items unaffected by the power outage (dry goods, canned goods, etc.) are not eligible for replacement.

There is no limit to the number of replacement issuance for food purchased with SNAP benefits which was destroyed in an AG misfortune; however, each replacement must be validated individually and per policy.

The replacement issuance shall be provided to the AG within 10 days after the report of the loss or within two working days of receiving the Affidavit for Replacement, whichever date is later.

When the request for a replacement for food lost in a misfortune is approved or denied, a manual notice must be sent to the Assistance Group.

When a major disaster occurs affecting an extended area, the State may implement a State Disaster SNAP Program. Under these circumstances a household may receive both a replacement and disaster benefits. Instructions will always be sent from Central Office when a Disaster Program is operational.

3610.20.00 CASH BENEFIT ISSUANCE (C)

When cash benefits have been authorized in the system, all relevant benefit information is sent through an interface to the Electronic Benefit Transfer (EBT) system.

Benefits which have been approved are generated automatically from month to month until a change is put into the system. This type of issuance is known as the recurring cash payment and is made available to the payee on (or as near as possible to) the first business day of the month.

The issuance of non-recurring (manually issued) benefits, unlike the automatically generated monthly payment, requires on-line intervention. When the monthly benefit must be augmented or replaced, a manual issuance request is made in the system. (See Section 3610.10.00 for a discussion of manual issuance.)

3610.20.10 UNRESTRICTED MONEY PAYMENT (C)

The TANF benefit is delivered without restriction to the payee. This means that the TANF benefit is for the sole use and benefit of the AG in whose behalf the award has been made.

See 3610.20.15 for those locations where EBT use is prohibited.

When the TANF benefit is issued, the AG is responsible for handling the funds. The Local Office may assist in planning expenditures, but such service is to be provided in such manner that the expenditures are not controlled.

A payee may find it necessary to delegate the actual expenditure of the AG's money to relatives and friends, but such an arrangement is not considered a restrictive action. If the Local Office determines that the payee is unable to handle the funds in the best interest of the child(ren), steps are to be taken to appoint a protective payee. (f5) (See Section 3605.25.00)

3610.20.15 CASH BENEFITS AND THE EBT HOOSIER WORKS CARD (C)

In order to access benefits, an AG must obtain an EBT Hoosier Works Card. The card is used at participating retailers and automated teller machines (ATM's). Access to EBT cards is restricted to authorized individuals.

The EBT card will contain:

- The name of the payee; and
- The 16-digit card number;

If there is a Protective Payee, the card will be issued to that individual. The Protective Payee will sign the card.

The AG must immediately report the loss or theft of the EBT card to Customer Service or liability for its misuse is solely the responsibility of the AG. The client must request a new card be sent. When a new card is issued, the old card is no longer valid for transactions.

Use of the EBT card is prohibited at the following locations:

- Liquor stores
- Gambling establishments
- Horse racing facilities

- Gun stores
- Adult entertainment establishments

The use of the EBT card at any of these locations is a Class C misdemeanor which can involve jail time for up to sixty (60) days and a fine of up to five hundred dollars (\$500).

3615.00.00 SNAP EBT (HOOSIER WORKS) CARDS (S)

To participate in SNAP, an AG must obtain an EBT Hoosier Works card. The card is used at participating retailers where food items may be purchased. When an eligible AG purchases a Specialty Meal (Communal Dining or Meal Delivery Service), see Section 1460.10.05 - 1460.10.10).

Any EBT Hoosier Works card delivered to the Local Office on behalf of an Assistance Group (AG) must be handled and secured by State employees only and tracking and the delivery of EBT Hoosier Works card to the AG should be monitored by State employees.

EBT cards may be released to any of the individuals named on the card. Access to EBT cards is restricted to authorized individuals. The EBT card will contain:

- The name of the payee and the 16-digit card number.
- If there is an authorized representative, this person has their own card.
- The authorized representative will sign their own card.

The AG must immediately report loss or theft of the EBT card to customer service or liability for its misuse is solely the responsibility of the AG. The client must request a new card be sent. When a new card is issued, the old card is no longer valid for transactions.

3620.00.00 SNAP ACCOUNTABILITY (S)

This section provides guidelines for accountability of SNAP records.

3620.10.05 RETENTION OF ISSUANCE MATERIALS (S)

All issuance related materials like the Affidavit for Replacement of Food Benefits (SNAP 48) forms must be retained for three years and six months after the report or activity month. See the EBT Policy Guide for additional instructions for issuance materials maintenance.

3620.15.10 OTHER RETURNED SNAP BENEFITS (S)

Occasionally AGs will request that SNAP benefits be applied to a repayment on a claim. The benefits are paid back in the EBT Admin system.

Other reasons for repayments in EBT Admin system are as follows:

- The AG voluntarily withdraws;
- The AG moves out of state;
- Death of all AG members;

- The client requests that the benefits be returned in order to avoid a claim.

3699.00.00

FOOTNOTES FOR CHAPTER 3600

Following are footnotes for Chapter 3600:

- (f1) 45 CFR 234.60
- (f2) 45 CFR 234.60
- (f3) 7 CFR 274.2(i)(1)(ii)
- (f4) 7 CFR 274.2(i)(2)
- (f5) 45 CFR 234.60

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CHAPTER: 4200 APPEALS AND FAIR HEARINGS	SECTION: 4200.00.00 APPEALS AND FAIR HEARINGS

4200.00.00 APPEALS AND FAIR HEARINGS

This chapter presents information relating to appeals, fair hearings, and Administrative Disqualification Hearings (ADH), and includes:

- Appeals (Section 4205);
- Fair Hearings (Section 4210);
- Administrative Disqualification Hearings (Section 4215); and Footnotes for Chapter 4200 (Section 4299).

4205.00.00 APPEAL REQUEST

An appeal is a request for a fair hearing before a representative of the Central Office Hearings and Appeals Section for the purpose of deciding whether the action taken or proposed by the DFR is correct. It is any clear, written expression by the applicant/recipient, or individual authorized to act for the applicant/recipient that an appeal is being requested. (f1)

For SNAP only, an appeal request may be made verbally as well as in writing. (f2)

For all other programs, if a verbal request is made, the request is to be noted and the AG informed that the request must be made in writing.

Written appeal requests must be filed with the Division of Family Resources in one of the following ways:

- Mail or fax to the FSSA document center;
- File in person with the DFR.

An Administrative Law Judge (ALJ) of the Central Office, Hearings and Appeals Section, will conduct a fair hearing on the action(s) under appeal and will render a decision on the findings of the hearing. This decision is binding on the DFR.

4205.05.00 RIGHT TO APPEAL

All individuals must be informed in writing at the time of application and when action is taken which affects their benefits, of:

- The right to a fair hearing; and
- The method for requesting a hearing. (f4)

This information is contained in the Rights and Responsibilities which is given to applicants and is also on all eligibility notices.

The freedom to make such a request must not be limited or interfered with in any way.

4205.05.05 ASSISTANCE IN EXERCISING THE RIGHT TO APPEAL

The DFR is responsible for assisting an individual so that the right to appeal may be exercised. (f6) Any time an individual expresses a disagreement with any action taken, the person who is addressing the disagreement must verbally advise of the right to request a fair hearing. Assistance is to be provided to the individual who is having difficulty in preparing the written request for an appeal.

Individuals must be informed that they may self-represent at the hearing or be represented by an attorney, a relative, a friend, or any other spokesman of their choice. Information and referral services should also be provided to help the individual make use of any free legal services that are available in the community. This information is included on the eligibility notices.

4205.10.00 APPEALABLE ACTIONS

Any action with which an applicant/recipient disagrees may be appealed, for example when an application for SNAP or Cash Assistance is denied or not acted upon with reasonable promptness, (f7) when it is believed the DFR has taken erroneous action to reduce, suspend or discontinue assistance, or for TANF, when a determination is made that a protective payee should be assigned or discontinued.

4205.15.00 GROUP APPEALS

The Central Office Hearings and Appeals Section may respond to a series of requests for hearings by providing group hearings on similar questions or changes in federal or state law or regulation. (f12) Similarly, a group of individuals who wish to appeal some aspect of policy may request to be heard as a group.

If there is disagreement as to whether the issue is one of federal or state law or regulation or the facts of an appellant's personal situation, Hearings and Appeals will make the decision as to whether the appeal may be included in a group hearing.

The ALJ may limit the discussion in a group hearing to the sole issue under appeal. When an appellant's request for a hearing involves additional issues to the one serving as the basis for the group hearing, the appeal will be handled individually.

An appellant scheduled for a group hearing may choose to withdraw and be granted an individual hearing regardless of whether the grievance is limited to the sole issue involved in the group hearing.

Policies governing the conduct of individual hearings are pertinent to group hearings. Each appellant or representative will be given full opportunity to present the case or have the case presented by a representative.

4205.20.00 TIME LIMITS FOR APPEALS

A request for an appeal must be made within a specified period of time. The time periods vary by program and are outlined in the following sections.

If the appeal request is not received within the required time limits, the appeal is invalid, and a hearing will not be scheduled. This determination that an appeal is untimely and therefore invalid is made by the Office of Administrative Law Proceedings (OALP), not the DFR. (f13)

4205.20.05 TIME LIMITS FOR REQUESTING APPEALS (S)

To be considered for continued benefits, an appeal must be received within 13 days. An AG is allowed to request a hearing on any action by the DFR or loss of benefits which occurred in the prior 90 days. Appeals must be received by close of business within 90 days from date of notice or the end of the current certification period, whichever is later. Close of business is 4:30 P.M., local time on the business day where the appeal is received.

The DFR must deny or dismiss a request for a hearing untimely filed. The DFR must act on the untimely appeal request as a request for a restoration and review the case. (See Section 4205.45.05 and Section 3610.15.15.)

In addition, at any time within an eligibility period an AG may request a fair hearing to dispute its current level of benefits. (f14)

4205.20.10 TIME LIMITS FOR REQUESTING APPEALS (C)

To be considered for continued benefits, an appeal must be received within 13 days. Appeals must be received by close of business not later than 33 days of the date of the action or issue being appealed. (f15) The 33-day period includes 3 days for mailing. Close of business is 4:30 P.M., local time on the business day that the appeal is received.

For recipients, the 33-day period is measured from the effective date of the action as recorded on the Notice. For actions taken on applications, the 33-day period is measured from the mailing date of the Notice. (f16) Additionally, if the last day of the 33-day time period falls on a non-business day, the appeal request is considered timely if it is received on the next business day.

In cases involving a delay in acting on the application, the time limit for appealing begins as follows:

- 30 days after the date of application for TANF;

In cases in which action has not been taken on a reported change in circumstances:

- The time limit for appealing begins with the first day of the second month following the month in which the change in circumstances was reported to the DFR.

4205.25.00 CONTINUATION OF BENEFITS

The recipient is entitled to continued benefits after requesting a hearing only if the request is received within the following time periods.

For SNAP the request must be received within:

- 13 days of the mailing date of the Notice of Action;
- The 13-day limit may be extended if there is good cause.
- 10 days after a hand delivered Notice of Action is received by the recipient. (f18)

For CASH (TANF/RCA) the request must be received within:

- 13-days of the mailing date of the Notice of Action.
- 10-days after a hand delivered Notice of Action is received by the recipient. (f18)

If the last day of the time period falls on a non-business day, the appeal request is considered timely if it is received on the next business day.

Continued benefits are not available for appeals regarding the 24-month or 60-month limit of benefits.

Once continued benefits are allowed, benefits are not to be reduced or terminated prior to receipt of the official hearing decision unless one of the following conditions apply: (f19)

- A change affecting the AG's eligibility or basis of issuance occurs while the hearing decision is pending, and the AG fails to request a hearing after the subsequent notice of adverse action;
- For SNAP, the ALJ makes a preliminary determination, in writing and at the hearing, that the sole issue is one of federal law or regulation and that the AG's claim that the Local Office improperly computed the benefits or misinterpreted or misapplied such law or regulation is invalid;
- For SNAP only, the eligibility period expires. The AG may reapply and may be determined eligible for a new eligibility period with a benefit amount as determined by the Local Office;

4205.30.00 APPEAL PROCEDURES

All written appeals filed with the DFR are to be immediately forwarded to the Office of Administrative Law Proceedings (OALP). All requests must be entered into the system within one day of receipt.

The DFR should inform the OALP if a hearing request is received from AGs such as farm workers that plan to move, so that the request can be expedited to enable a decision to be reached before the AG leaves the area.

4205.35.00 THE HEARING NOTICE

The OALP sends a notice acknowledging the appeal to the AG and the DFR. (f21)

The notice:

- includes a statement of the date, time, place, and nature of the hearing which is always conducted in the appellant's county of residency.
- advises the appellant of the name, address, and phone number of the person to notify in if a request to reschedule is necessary.
- specifies that the hearing request will be dismissed if the appellant fails to appear for the hearing without good cause;
- specifies that the appellant may request a continuance of the hearing if good cause is shown;
- includes the appellant's rights, information, and procedures to provide the appellant with an understanding of the hearing process; and
- explains that the appellant may examine the case record prior to the hearing.

This notice is to be sent so that it reaches the appellant at least ten (10) days prior to the hearing.

4205.40.00 REQUEST FOR CONTINUANCE FROM THE APPELLANT

A written request for a continuance is to be directed to the Hearings and Appeals Section. Good cause must exist for a continuance to be granted. Good cause is defined as a valid reason for the appellant's inability to be present at the scheduled hearing such as a death in the family, personal injury or illness, or a sudden and unexpected emergency. If good cause exists and a continuance is granted, the hearing is rescheduled.

4205.40.05 REQUEST FOR CONTINUANCE FROM THE APPELLANT (C)

A continuance may be requested (in writing) to allow the appellant time to obtain additional medical evidence on his condition. If the ALJ orders the additional medical assessment, it must be made at the expense of the DFR and made part of the record when the issue under appeal is:

- A decision concerning the ability of a TANF participating AG member to accept employment.

The written request for a continuance on a medical related issue must be submitted to the Hearings and Appeals Section within ten (10) days of the mailing of the hearing notice. The additional medical evidence must be submitted to the DFR within thirty (30) days of the mailing of the hearing notice unless a written request for an extension of time is received by the Hearings and Appeals Section within the 30- day period. An extension will be granted only for good cause.

The DFR is to forward the original or most legible copy of the additional medical evidence to the Hearings and Appeals Section and retain a copy for the appellant's case record. The Hearings and Appeals Section will forward said evidence to the appropriate Central Office medical staff.

The granting of a continuance to the appellant extends the time frame by which the hearing decision must be issued.

4205.40.10 REQUEST FOR CONTINUANCE FROM THE DFR

Although the DFR may also request a continuance, one should not be routinely requested. Unlike the continuance given to an appellant, the granting of a continuance to the DFR does not extend the time frame by which the hearing decision must be issued.

4205.45.00 REVIEW OF ACTION BY THE DFR

The DFR should carefully review the appellant's situation to determine whether the action on the case was correct or any adjustment is indicated. The eligibility worker will attempt to call the appellant via the phone to discuss the issue under appeal.

Important: this review must not in any way interfere with a prompt continuation of benefits in accordance with Sections 4205.25.00 if a timely appeal of an adverse action is received by the DFR.

4205.45.05.05 AGENCY CONFERENCES (S)

The DFR must offer agency conferences to AGs who wish to contest an adverse agency action. AGs should be advised that the agency conference is optional and in no way delays or replaces the fair hearing.

A conference for AGs contesting a denial for expedited service should be scheduled within two (2) working days unless the AG requests that it be scheduled later or chooses not to have a conference.

An agency conference may be attended by the eligibility worker, the supervisor and/or director, the AG and/or its representative.

The agency conference may lead to an informal resolution of the dispute. At this point the appellant may make a written withdrawal; however, DFR staff is prohibited from coercion or inappropriate actions which would influence the household or its representative to withdraw the household's fair hearing request. The DFR may also accept an oral request for withdrawal. See Section 4205.50.05.

42.05.50.00 DISPOSAL OF APPEAL WITHOUT A FAIR HEARING

An appeal request may be disposed of without holding a fair hearing in the situations discussed in the following sections.

4205.50.05 ADJUSTING ACTION BY DFR

If an adjusting action is determined upon pre-hearing review by DFR, the appellant and OALP are to be notified promptly. The appellant may choose to withdraw from the hearing, or may continue to pursue the hearing. A withdrawal from the appeal may be verbal or written for TANF and SNAP.

If the withdrawal is verbal, OALP will notify the appellant that no further action will be taken unless the appellant contacts OALP within 10 days of receiving the notice.

4205.50.10 WITHDRAWAL OF APPEAL BY APPELLANT

Withdrawal from appeal may be verbal or written for SNAP and TANF. No pressure is to be exerted on the applicant/recipient to withdraw the appeal. DFR will notify OALP, who will acknowledge the withdrawal in writing. The appeal is then closed.

4205.50.15 ABANDONMENT

An appeal is abandoned when the appellant or their representative, without good cause, does not appear at a scheduled hearing. The appeal will be closed, and the appellant so notified. (f24)

4210.00.00 THE FAIR HEARING

A fair hearing is an administrative review of the action taken or proposed concerning an individual's eligibility and/or amount of assistance. An Administrative Law Judge (ALJ), who is a State employee of FSSA, is designated to hold fair hearings and to issue findings of fact and decision on an appeal request.

A fair hearing allows the applicant/recipient an opportunity to present grievances and to provide a personal account of the circumstances. The appellant may also be represented by legal counsel, relatives, friends, or any other spokesman of their choice. DFR staff also attend the hearing and present the facts on which the action was based.

4210.05.00 PREPARATION FOR HEARING BY APPELLANT

Prior to the hearing the applicant and/or representative is to be given an opportunity to:

- Discuss the issue being appealed with the DFR;
- Examine the entire case record, including all documents and records that will be used by the DFR at the hearing.
 - For **SNAP**, confidential information, such as names of individuals disclosed about the AG without their knowledge or nature and/or pending criminal prosecution is protected from release if requested by the AG and/or representative. (f25) and
- Obtain free of charge copies of all exhibits that will be used as evidence by the DFR at the hearing.

The appellant is to be advised of any legal services available that can provide representation at the hearing.

4210.10.00 PREPARATION FOR HEARING BY THE DFR

The most important factor behind an ALJ's decision to sustain a DFR action is correct application of federal or state law or regulation to the appellant's situation. It is important that the DFR representative presents thorough support at the hearing for the action of the DFR.

To prepare for the hearing, the DFR representative is to:

- Review the case record checking for all issues leading to the action of the appeal;
- Discuss the issues with the appellant and/or their representative.
- Allow the appellant and/or representative to review the case documentation.
- Label all documents pertinent to the issue under appeal (example: DFR Exhibit A, etc.)
- Make a copy for the appellant and/or representative and one for the ALJ.
- Provide a written outline as a presenting tool in the hearing, including:
 - Staff representative must be identified by name and position.
 - The time period the worker assisted the appellant and/or representative.
 - Short explanation of the issue under appeal
 - Explanation regarding action proposed and/or taken and why it was appropriate.
 - Verification of federal and state laws and regulations regarding the action taken

During the hearing provide labeled exhibits during the presentation:

- Personal Identification:
 - Name
 - Position
 - Months/years as an eligibility worker
- Issue:
 - Example: Discontinuance of TANF effective April due to earnings from employment
- Sources of Information:
 - Copy of letter from recipient dated February 20 reporting employment beginning February 3 (DFR Exhibit A);
 - Copies of three check stubs dated February 11, February 18, and February 25 showing gross wages of \$225 per week from XYZ Manufacturing Company (DFR Exhibit B);
 - Screen prints from the eligibility system showing the computation of the budget for April (DFR Exhibit C).

Explain the entire budget computation from the number in the TANF AG to the final calculation of ineligibility.

- Notice of Action sent on March 8 informing appellant of the proposed action (DFR Exhibit D).
- Request for appeal received on March 14 (DFR Exhibit E).

4210.15.00 CONDUCT OF THE HEARING

The ALJ conducts the hearing. Both the appellant and DFR has the opportunity to:

- Present the case or have it presented by legal counsel or another person; Present testimony of witnesses;
- Introduce relevant documentary evidence;

- Establish all pertinent facts and circumstances;
- Present any arguments without interference;
- Question or refute any testimony or evidence presented by the other party, including the opportunity to confront and cross-examine any adverse witnesses; and
- Examine the appellant's entire case record and all documents and records used by the DFR at the hearing. (f26)

The parties are advised at the close of the hearing that the parties will be informed in writing of the ALJ's findings and decision on the appeal as soon as possible.

4210.15.05 DFR'S RESPONSIBILITY AT THE HEARING

The DFR representative at the hearing is to:

- Present the testimony of the DFR according to the outline prepared prior to the hearing;
- Limit remarks to facts (not speculation or guessing);
- Avoid the use of jargon used only by employees;
- Offer labeled exhibits into evidence at appropriate points in the testimony and explain what the exhibits are and how the exhibits relate to the issue; and
- Offer the labeled exhibits to the appellant and/or their representative for examination and objections (if any).

The DFR representative should be prepared to question the appellant about any statements made which need further explanation.

4210.20.00 CONTINUANCE OF THE HEARING

The decision will be delayed if the ALJ determines additional evidence is needed. If needed, the hearing may be reconvened to obtain additional testimony. All parties will be notified of the date, time, and method for obtaining this evidence. Any evidence submitted must be copied and given to the appellant, who then has the opportunity for rebuttal.

4210.25.00 THE HEARING RECORD

The hearing record is an official report containing the substance of what transpired at the hearing, together with all papers and requests filed in the proceeding, and the decision of the ALJ.

This record shall be available to the appellant/representative at an accessible place and reasonable time.

4210.30.00 THE FAIR HEARING DECISION

A written copy of the ALJ's hearing decision is sent to the appellant and the DFR. The decision includes:

- The findings of fact and conclusion regarding the issue under appeal; and
- Supporting laws and regulations.

In all cases the decision of the ALJ is based solely on the evidence introduced at the hearing and the appropriate federal and state laws and regulations. The finding of fact and decision is signed by the ALJ. The decision is to be explained to the appellant upon request.

4210.30.05 FAIR HEARING DECISION TIME LIMIT

For **SNAP**, According to federal law, the final hearing decision must be made by the ALJ and communicated to the appellant and the DFR within 60 calendar days of the hearing request unless there is a request for a continuance.

For **Cash**, the final hearing decision must be made by the ALJ and communicated to the appellant and the DFR within 90 calendar days of the hearing request.

4210.30.10 ACTION REQUIRED AS A RESULT OF THE HEARING DECISION

The decision of the Hearings and Appeals Section shall be binding upon the DFR and is to be enacted by the DFR even if one of the parties requests an Agency Review. (f29)

Such decisions do not preclude modifying the benefit thereafter to meet changed conditions.

4210.30.10.05 ACTION IS SUSTAINED

No further action or response is required by the DFR if the hearing decision sustains an adverse action which was not appealed in a timely manner.

If the hearing decision sustains an adverse action and continued benefits were received, the DFR must immediately take appropriate corrective action, establishing a claim for benefits which were received pending the hearing decision. Additionally, action to implement the correct budget should be taken. (f30)

4210.30.10.10 ACTION IS MODIFIED

DFR actions which are modified by the hearing decision must be immediately corrected as directed by the hearing decision. This may require a claim for incorrectly issued benefits or a restoration if benefits were under issued.

4210.30.10.15 ACTION IS REVERSED

If the hearing decision reverses the DFR's action, and continued benefits were received, no further action is required. However, if the hearing decision reverses the DFR's action, and continued benefits were not received, immediate corrective action must be taken. Please refer to Section 4210.30.00.

4210.35.00 AVAILABILITY OF AGENCY REVIEW

The appellant or the DFR may request an Agency Review of the case by the Family and Social Services Administration if dissatisfied with the decision made by the ALJ. The agency review is explained to the appellant in the decision. (f31) The request must be made in writing to the OALP within ten (10) days following receipt of the hearing decision. (f32)

4210.35.05 AGENCY REVIEW

Once an Agency Review is requested, the Hearings and Appeals Section writes to the DFR and the appellant to acknowledge receipt of the request and to provide information concerning the review.

The parties may choose to submit a written memorandum of law for consideration. The Agency Review's decision will be sent to appropriate parties by certified mail.

Action required by the hearing decision must be enforced while awaiting the Agency Review.

Any party aggrieved by the decision of the Agency Review may file a petition for Judicial Review in the appropriate court by following the procedures required by IC 4- 21.5-5-5 et seq.

4210.40.00 LAWSUITS

When an applicant/recipient (plaintiff) sues the DFR, a DFR employee, or group of employees (defendant) and DFR staff are subsequently contacted by the plaintiff's attorney, the attorney should be advised to contact the defendant's attorney of record. The defendant's attorneys of record would be the Deputy Attorney General who represents the Central Office and the DFR attorney for specific DFR staff or group of staff who may be named as a defendant in the case. These attorneys are known to the plaintiff's attorney through the pleadings filed in the case.

4215.00.00 ADMINISTRATIVE DISQUALIFICATION HEARINGS

Administrative disqualification hearings (ADH) are requested by the DFR when there is sufficient documentary evidence to prove an individual has committed an intentional program violation (IPV). The request is made in the eligibility system on the Appeals Request/Appeals – Search Page and Form 2235, Request for Administrative Disqualification Hearing.

The DFR initiates an ADH when the program violations and/or case facts do not warrant criminal prosecution, according to the guidelines established by the County Prosecutor. The DFR may initiate this type of hearing regardless of the individual's current eligibility. The DFR may initiate an ADH and criminal prosecution against an individual for the same offense but not at the same time. Therefore, if the criminal prosecution results in a not guilty verdict the DFR may request an ADH. Conversely, if an ADH is not sustained and then new evidence is discovered, the claim may be taken for criminal prosecution.

4215.05.00 REQUESTING AN ADH

In order to request an administrative disqualification hearing, there must be clear and convincing evidence which demonstrates that the individual committed, and intended to commit, an Intentional Program Violation (IPV). (See Section 4610.15.05 for the definition of an IPV.)

Hearsay evidence alone is insufficient for the ALJ to render a decision of a finding of IPV. The burden of proof is on the DFR to substantiate the charge. (f33)

The charge (in narrative form) and the evidence (called Exhibits) to be presented at the hearing must be included on the Form 2235, Request for Administrative Disqualification Hearing, and forwarded to the OALP. Although an ADH may be requested in the eligibility system on the Appeals Request/Appeals Search Page, the hearing will not be scheduled until the Form 2235 is received by OALP.

Specific charge(s) and a summary of the evidence to support the request must be recorded on this form.

Evidence not included on the form cannot be presented at the hearing.

If the DFR receives some further documentation after the ADH is requested, withdraw the Request for ADH and re-submit it, listing the newly received documentation as an exhibit.

The DFR may offer a waiver to the client before submitting the Form 2235 and requesting the ADH. See Section 4610.15.40.

4215.05.05 EXAMPLES OF EVIDENCE

Evidence of IPV exists when it can be shown that the individual either willfully provided false information, or omitted information in order to receive an over issuance.

In order to prove the individual's actions were intentional, it must be verified that the individual fully understood their responsibilities for reporting the information. This type of verification can come from documents such as the signed Rights and Responsibilities section of the application.

Sources of evidence include:

- Written proof of all information that the individual intentionally failed to report;
- An application or Change Report Form submitted during the period of suspected violation;
- Documents such as signed SNAP issuance records showing that the individual visited the DFR during the period of suspected violation and failed to report a change and an overpayment resulted;
- The Report of Claim Determination which documents the months and amount of overpayment; and
- Oral evidence that is either provided under oath or affirmed by another person.

4215.10.00 TIME LIMIT FOR ADH

The final decision for an Administrative Disqualification Hearing (ADH) must be made and communicated within ninety (90) days of the date the individual is notified in writing of the scheduled hearing. Administrative actions necessary to make the decision effective must also begin within this time period. (f34)

The individual can postpone the hearing for up to thirty (30) days as long as the postponement request is made at least ten (10) days before the scheduled hearing. Hearings and Appeals Section may limit the number of postponements to one. The length of any postponement is added to the 90- day time limit for making and communicating the final hearing decision.

4215.15.00 ADVANCE NOTICE OF ADH

Hearings and Appeals Section must provide the individual written notice of the ADH schedule at least thirty (30) days before the hearing date. The notice is to be sent by first class mail to the last known address of the respondent. It is not necessary to acquire proof that the notice was received by the individual accused of an IPV.

4215.15.05 CONTENTS OF NOTICE

The advance notice of the hearing must contain:

- The date, time, and place of the hearing;
- The charge against the AG member;
- A statement that the DFR should be contacted regarding the charges;
- A copy of hearing procedures as an attachment;
- A warning that the decision will be based solely on information provided by the DFR if the individual fails to appear at the hearing;
- A statement that the individual or representative will have ten (10) days after the hearing to present good cause for failing to appear and to schedule a new hearing;
- A warning that a proven IPV will result in a disqualification period;
- A description of the individual's rights;
- A statement that the hearing does not prevent the state or federal government from prosecuting the individual for fraud in a civil or criminal court, or from collecting the overpayment; (f35)
- Information regarding a waiver for the hearing;

The notice must also state that the individual can call the Hearings and Appeals Section office to get the name and phone number of any available source of free legal advice. If free legal advice is not available, DFR Staff must provide, upon request, the phone number of the lawyer referral service of the local bar association. (f36)

4215.20.00 FAILURE TO APPEAR

If the client and/or representative fails to appear, the hearing will be held without the client or representative.

If the client appears but can prove the notice was received less than 30 days in advance, the hearing may be rescheduled, or the client may be allowed additional time to present evidence to the ALJ.

If the client or representative fails to appear for the scheduled hearing and claim the Notice of ADH Hearing was not received, the client or Authorized Representative has thirty (30) days from the date of the release of the hearing decision to claim good cause for not appearing for the hearing.

If the client or Authorized Representative fails to appear for the hearing for a reason other than non-receipt of the notice of an ADH hearing, the AG has ten (10) days from the scheduled date of the hearing to claim good cause for not appearing. If good cause is provided, Hearings and Appeals will schedule a new hearing date.

The ADH must be conducted in the same manner as a fair hearing. The ALJ must advise the AG member or representative that they may refuse to answer questions during the hearing.

4215.25.00 PARTICIPATION OF ASSISTANCE GROUP AWAITING A HEARING

A pending disqualification hearing must not affect the individual's right to participate in the program. The DFR cannot disqualify an AG member for IPV until the ALJ finds that the individual has committed the violation. The eligibility and benefit level of the individual must be determined in the same manner it would be determined for any individual. (f37)

4215.30.00 CONSOLIDATION OF ADH WITH FAIR HEARING

Hearings and Appeals staff may combine a fair hearing and an ADH into a single hearing, if the factual issues arise out of the same or related circumstances and the individual receives prior notice that the hearings will be combined.

If the disqualification hearing and fair hearing are combined, the Hearings and Appeals Section will follow the time frames for conducting disqualification hearings.

If the hearings are combined for the purpose of settling the amount of the claim at the same time as determining whether or not IPV has occurred, the individual does not have a right to a subsequent fair hearing on the amount of the claim. However, the Hearings and Appeals Section shall, upon AG request, allow the AG to waive the 30-day advance notice period. (f38)

4215.35.00 THE ADH DECISION

The Information contained in Section 4210.30.00 applies to ADH decisions as well as fair hearings. Additionally, if OALP enters a no-show date, the Hearings and Appeals staff must enter the

decision date ten (10) days subsequent to the release of the hearings decision to allow timeliness for a reschedule request by the recipient and a possible change to the decision.

The determination of IPV made by the ALJ cannot be reversed by a subsequent fair hearing decision. No further administrative appeal to DFR exists after an adverse ADH decision. However, the individual is entitled to seek relief in a court having appropriate jurisdiction. The period of disqualification may be subject to stay or corrective action by a court having appropriate jurisdiction.

4215.35.05 NOTIFICATION OF ADH DECISION

The AG and the DFR will both receive the full findings and decision of the ALJ. If the decision does not sustain the county's allegation that an IPV occurred, the DFR will collect any related claim(s) as an Inadvertent Error. No other action is required by the DFR.

If the ALJ finds that the AG member committed IPV, the OALP provides written notice to the DFR and the AG member via the written hearing decision.

The notice informs the individual of the decision and the reason for the decision. The DFR is required to send a manual notice, FI 2246 Notice of Disqualification, to the disqualified individual. (See Section 4630.15.00)

4215.35.10 WAIVED HEARINGS

Individuals accused of IPV have the right to waive an ADH. The written notification which informs the members of the right to waive the hearing is mailed by the OALP along with the notice of the scheduled hearing. (f39)

If the member signs the waiver, the DFR will be sent a copy of the signed waiver by the OALP.

When the DFR receives a copy of the signed waiver, the individual is considered to have committed an IPV and the appropriate penalties are then implemented according to Section 4215.40.00.

4215.40.00 IMPLEMENTATION OF ADH DECISION

If the ALJ rules that the AG member has committed an IPV, the individual must be disqualified in accordance with the disqualification periods specified in Section 4215.45.00. For SNAP, the disqualification period begins the first month following the date the AG member received written notification of the hearing decision.

The AG must be notified (form 2246) of the effective date and length of the person's disqualification period as well as the new benefit amount. If recoupment is the repayment method indicated, the recoupment will be calculated and included on the notice.

The SNAP IPV disqualification and the IPV collection should begin the month after the notice of disqualification is sent to the AG. See Manual Section 4630.15.00 regarding time limits for sending the notice of disqualification. An exception exists for court determined IPV's. If the court does not specify the date a disqualification is to begin, the disqualification is to be imposed within forty-five (45) days of the decision date. See Manual Section 4610.25.00 for TANF court determined fraud penalties.

4215.45.00 ADMINISTRATIVE DISQUALIFICATION PERIODS

The length of disqualification for an IPV will be determined as follows: (f40)

For **SNAP**:

- One year for the first violation;
- Two years for the second violation;
- Permanently for the third violation;
- Two years for a first finding by a court for purchasing a controlled substance with SNAP benefits;
- Ten years for a finding that a fraudulent statement or representation about identity or place of residence was made in order to receive duplicate benefits (there do not have to be benefits issued in order for this rule to apply).
- Unsuccessful attempts to commit fraud in this manner will be dealt with in the same manner as successful attempts;
- Permanently for a conviction(s) of trafficking offense of \$500 or more (this rule applies whether the trafficking of \$500 occurred in a single transaction or multiple transactions);
- Permanently for the second finding by a court for purchasing a controlled substance with SNAP benefits; or
- Permanently for the first finding by a court for purchasing firearms, ammunition, or explosives with SNAP benefits.

For **TANF**:

- First occurrence results in a six-month disqualification;
- Second occurrence results in a twelve-month disqualification;
- Third occurrence results in permanent TANF ineligibility.

Note: A court-imposed disqualification period different from the above listed periods would take precedence and supersede any administratively established disqualification period.

In instances where the court does not determine a period of ineligibility, the following penalties are to be applied(f40a):

- For an individual who is convicted of a misdemeanor;
 - The first occurrence will result in a twelve (12) month disqualification;
 - the second occurrence will result in a twelve (12) month disqualification;
 - the third occurrence will result in a permanent disqualification.
- For an individual who is convicted of a felony;
 - The first occurrence will result in a ten (10) year disqualification;
 - the second occurrence will result in a ten (10) year disqualification;

- the third occurrence will result in a permanent disqualification.

Note: A ten-year disqualification is entered in the appropriate eligibility system screens as 97 (months) and a permanent disqualification is entered as 99 (months).

The period of disqualification begins the first month following the date the assistance group member received the written notice of the hearing decision. If the individual is not currently in TANF eligible status, the penalty will be delayed until the individual has applied and is determined eligible for program benefits.

4215.45.05 CONTINUATION OF THE DISQUALIFICATION PERIOD

Once a disqualification penalty has been imposed, it will continue uninterrupted until completed regardless of the eligibility of the disqualified individual's AG. However, the disqualified individual's AG will continue to be responsible for the repayment of any over issuance. (f41)

4215.50.00 COURT IMPOSED DISQUALIFICATIONS

DFR must disqualify an individual found guilty of IPV for the length of time specified by the court. If the court fails to impose a disqualification period, DFR must impose a disqualification period in accordance with the provisions in Section 4215.45.00, unless this contradicts the court order.

If the court imposes a disqualification period for an individual and does not specify the start date, DFR must initiate the disqualification period within 45 days of the date the disqualification was ordered. Any other court-imposed disqualification will begin within forty-five (45) days of the date the court found the individual guilty of civil or criminal misrepresentation or fraud. See Section 4215.45.00 for TANF court determined fraud penalties.

4215.55.00 REVERSED DISQUALIFICATION

In cases where the determination of IPV is reversed by a court of appropriate jurisdiction, the DFR must reinstate the individual if he is eligible. The DFR must restore any benefits that were lost as a result of the disqualification in accordance with Benefit Recovery procedures. See Section 4600.00.00.

4215.55.05 LOST BENEFITS - IPV

Individuals disqualified for IPV are entitled to restoration of any benefits lost during the months of disqualification only if the disqualification decision is subsequently reversed.

The restoration amount is determined by subtracting the amount the individual actually received from the amount for which the individual was eligible.

4299.00.00

FOOTNOTES FOR CHAPTER 4200

Following are the footnotes for Chapter 4200:

- (f1) 470 IAC 1-4-3;
- (f2) 7CFR 273.15(h) - SNAP
- (f4) 7CFR 273.15(f) - SNAP
- (f6) 470 IAC 1-4-3; 7 CFR 273.15(f) - SNAP;
- (f7) Social Security Act, Section 402(9)(4) - TANF
- (f11) Social Security Act, Section 1924(a)(3) 7 CFR 273.15(e)
- (f12) SNAP
- (f13)
- (f14) 7 CFR 273.15(j) - SNAP; 7 CFR 273.15(g) - SNAP
- (f15) 470 IAC 1-4-3; IC 4-21.5-5-5
- (f16) 405 IAC 1.1-1-3
- (f18) 7 CFR 273.15(k) - SNAP
- (f19) 7 CFR 273.15(k)(2) - SNAP;
- (f19a) 7 CFR 273.15(k)(2)(v) - SNAP
- (f21) 470 IAC 1-4-3, 405 IAC 1.1-1-3
- (f24) 7 CFR 273.15(l)(2) - SNAP; IC 4-21.5-3-24
- (f25) 7 CFR 273.15(l)(4) - SNAP
- (f26) 7 CFR 273.15(p) - SNAP
- (f29) 7 CFR 273.15(q) - SNAP;
- (f30) 7 CFR 273.15(r) - SNAP;
- (f31) IC 4-21.5-5-16
- (f32) 7 CFR 273.15(q)(3) - SNAP; 470 IAC 1-4-6 - TANF
- (f33) 7 CFR 273.16(c) - SNAP
- (f34) 7 CFR 273.16(d)(2)(iv) - SNAP
- (f35) 7 CFR 273.16(e)(3) - SNAP
- (f36) 7 CFR 273.16(e)(3) - SNAP
- (f37) 7 CFR 273.16(e)(5) - SNAP
- (f38) 7 CFR 273.16(e)(1) - SNAP
- (f39) 7 CFR 273.16(f) - SNAP
- (f40) 7 CFR 273.16(b); Section 13942 of P.L.103-66 - FS
- (f40a) 470 IAC 10.3-7-1 (TANF)
- (f41) 7 CFR 273.16(g)(2)(ii) - SNAP

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4400.00.00 INTERFACES

Interfaces are a process of sharing information between DFR and other agencies or systems. This chapter contains information about the following:

- Interface Purpose (Section 4405);
- Interface Review Types (Section 4410);
- Review Requirements (Section 4415);
- Interface Notices (Section 4420);
- Security (Section 4425);
- Sources of Interface Information (Section 4430); and
- Footnotes for Chapter 4400 (Section 4499).

4405.00.00 INTERFACES PURPOSE

Interface are performed to comply with Compliance Tracking System regulations and to:

- validate and/or identify multiple SSNs;
- verify the receipt of benefits from other sources;
- verify reported information; and
- obtain previously unreported information.

4405.05.00 INTERFACES PROCESS

Interfaces are triggered when the eligibility system sends a request for information to another agency or system and a response is received with information from their data files.

The eligibility system automatically selects the proper individuals, applicants, and recipients, and using their SSN, matches reported data with the Interface source. The eligibility system continually exchanges data with other systems to confirm and update information known to DFR about individuals receiving benefits and services.

The frequency of interfaces varies depending on the interface source, the type of match, and the timing of updates to data in other files. For active cases, the response frequency is noted in the outline of each match (see Section 4430).

If a match is found through the interface process, the system compares the exchange response with the information already on file. The system determines which cases exceed the matched targeting limits and alerts the eligibility worker which information needs to be reviewed. If the matched information does not meet the targeting limits, it is stored on the interface section. To find these matches, the eligibility worker must review each interface by each AG member's SSN or PID.

The eligibility system tracks and reports compliance with the interface requirements. Detailed reports are provided to support the review process, monitor compliance, and report findings. See Section 4415.00.00 for reporting requirements.

4405.10.00 SOLQ VERIFICATION EXCHANGE

The individual's SSN is used as the basis for identifying common individuals between the eligibility system and all sources.

If multiple SSNs for the same individual are discovered, all SSNs are used.

4405.15.00 INDIVIDUALS REQUIRED TO VALIDATE AGAINST INTERFACE MATCHES

The eligibility system will request matches on all SNAP and TANF applicants and recipients as required by IEVS or specific program regulations. These requests will include persons whose SSN is listed in the eligibility system although they are not applying for or receiving assistance themselves. Matches will be recorded if these persons:

- are applying for or receiving assistance; or
- must have their income or resources counted or deemed to an AG that is receiving or applying for benefits.

4410.00.00 INTERFACE SOURCES AND TYPES

Social Security Administration:

- 40 quarters
- SOLQ Verifications (State Online Query)
- IEVS (Income and Eligibility Verification System)
- Department of Education-list of children on assistance
- BBDS-Waiver information files
- Hoosier Lottery
- NDNH- (National Directory for New Hires)
- CaMAS-waiver processing
- Asset Verification System (AVS)
- Indiana State Department of Health (ISDH)- Birth, Death, Ryan White, CSHCS (Children with Special Health Care Services)
- MAGIK-linking PID to DCS case.
- Equifax- Work Number
- CMS-Work Number for FDSH (Federal Data Service Hub), FDSH/Federal Save, Lawful presence
- FSSA/Financial Management-Tax intercept, State Auditor SAPN check
- HHS/ACF-PARIS match (Public Assistance Reporting Information System)
- Moser-IMPACT information to eligibility system for AJS compliance, ABAWD activity hours, AJS closure, appointments, referral.

- FNS (Food and Nutrition Services)-sDARS
- Conduent (EBT Portal)-Demographic info, CASH and SNAP benefits, Expungement information
- Moser-DPS (document processing services)

Internal Revenue Service:

- UUIDX - Unverified Unearned Income Data Exchange Indiana

Workforce Development:

- Unemployment Insurance (UI) - Claimant and WDX*
- IDWD Unemployment Insurance (UI) – Payment*
- IDWD Unemployment Insurance (UI) and WDX
- IDWD Unemployment Insurance (UI)*
- IDWD Wage Data Exchange (WDX)

Child Support Bureau of the Department of Child Services:

- CSB - Master Participation Index (MPI)
- CSB - Passback Collections
- CSB - Send Referrals
- CSB - Zero Grant Report

4415.00.00 REVIEW REQUIREMENTS

The eligibility worker must review the interface responses when alerts or Mass Change Exception reports are received and resolve any discrepancies. This may require a contact with the individual, collection of additional verifications, correction of the information entered in the system, and/or a referral to the Claims unit.

Interface matches can be divided into two categories. These are IEVS matches that require the completion of the compliance tracking to track when the match was reviewed and the impact of the match on the AG. All IEVS matches are listed in the eligibility system. Some may be implemented by mass change which updates the appropriate screen(s) in the eligibility system and completes compliance tracking:

- IEVS
 - BEER
 - BENDEX
 - SDX
 - UUIDX
- NON-IEVS
 - NUMIDENT
 - XRPT
 - CSE
 - WDX

Non-IEVS matches do not require completion of compliance tracking screen, and, in most cases, they update the appropriate screens automatically with the new/verified information via mass

change. If the mass change is unable to update the appropriate screens, tasks or Error reports are generated from the system to be worked by a caseworker. The discrepant match results must be reviewed, and verification of discrepant information must be obtained from the client, the source of the match, or a third party.

4415.05.00 IEVS COMPLIANCE TRACKING

Alerts will be generated on all IEVS matches that are not automatically updated by Mass Change because the matched information is discrepant, or the amount(s) exceed the targeting guidelines for each specific match.

For pending cases Mass Change will update the income screen(s) in the eligibility system and update the compliance tracking upon completion of the benefit calculation process.

The BEER, UUIIDX and WDX matches will not be updated by Mass Change because the information must be verified with the income source. Instead, tasks will be generated when the results of these matches exceed the targeting guidelines.

Targeting serves to eliminate information that has little or no impact on eligibility or benefit levels. Matches that exceed the targeting limits must be reviewed by approved staff and updated on the compliance tracking.

Eligibility workers must review and complete the compliance tracker for 80% of the BEER, WDX, and UUIIDX within 45 days of the match date. The 20% not processed must only result from pending third party verifications.

Due to security guidelines BEER and UUIIDX matches will be deleted from the eligibility system after 45 days. Therefore, eligibility workers must review the interface match, and generate a notice to client and the third party if the information is discrepant so that compliance tracking can be completed after 45 days if necessary.

4415.10.00 TIME STANDARDS FOR REVIEW OF MATCHES

The eligibility worker must review 80% of the IEVS matches within 45 days of the date the response is received.

If the review cannot be completed within 45 days because verification necessary to resolve the discrepancy has not been received, the review must be completed within five days of receipt of the verification or during the next case action, whichever is sooner.

The eligibility worker must review and resolve all non-IEVS matches within 30 days of the date the response is received.

If the review cannot be completed within 30 days because verification necessary to resolve the discrepancy has not been received, the review must be completed within five days of receipt of the verification or during the next case action, whichever is sooner.

4420.05.00 ERROR RATES

NUMIDENT, SDX and BENDEX error or activity reports are generated when a match occurs but Mass Change cannot update the appropriate eligibility system screen because the name, date of birth or SSN does not match.

In this situation, the worker must review the eligibility system data and pursue other forms of verification. The Mass Change may not update the interface screens with the NUMIDENT, BENDEX or SDX match because demographic data is discrepant.

4425.00.00 SECURITY

The Internal Revenue Service (UUIIDX) and Social Security Administration (BEER) matches exchange confidential tax and benefit information with state agencies only under the condition that strict security guidelines will be followed by the state in the storage, use, and disclosure of that information.

This sensitive data is available to authorized DFR employees through the interface process for the purpose of making accurate eligibility determinations. Each employee is personally liable for any willful disclosure or misuse of the data and, therefore, must be aware of the security procedures and penalties for improper use or disclosure.

Some security controls are built into the automated system. Other controls are assured through manual procedures. See Section 4425.10.00 for security procedures and Sections 4425.05.00 and 4425.05.05 for the penalties.

4425.05.00 PENALTIES FOR DISCLOSURE OF INFORMATION

Federal regulations require that security and confidentiality be maintained for all data received from the IRS. The DFR has been provided with the IRS publication number 1075 titled "TAX INFORMATION SECURITY GUIDELINES" as a reference. The following information applies to both the UNVERIFIED UNEARNED INCOME DATA EXCHANGE (UUIIDX) and the BENEFICIARY EARNINGS EXCHANGE REPORT (BEER).

Section 7213(a) of the Internal Revenue Code makes unauthorized disclosure of information from a Federal income tax return a crime that may be punishable by a \$5000 fine, five years imprisonment, or both. A copy of Section 7213(a) is in Section 4425.05.05.

Section 7431 of the Internal Revenue Code permits a taxpayer to bring suit for civil damages in a United States District Court for unauthorized disclosures of return information. A copy of Section 7431 is in Section 4425.05.05.

Employees must be aware that these civil and criminal penalties apply even if the unauthorized disclosures were made after their employment with the agency has terminated.

In addition to the penalties described in Section 4425.05.05, an employee shall be discharged from employment upon conviction.

4425.05.05 INTERNAL REVENUE CODE PENALTIES

The Internal Revenue Service (IRS) exchanges Federal Tax Information (FTI) with the Division of Family Resources (DFR) through the UUIIDX and BEER matches. This information is provided under the condition that strict security guidelines will be followed in the storage, use and disclosure of the FTI. FTI must be restricted to employees within the agency whose duties or responsibilities require access to determine eligibility. FTI obtained through the UUIIDX and BEER matches may not be viewed online, revealed in writing or verbally to unauthorized persons.

Any DFR staff who disclose FTI to an unauthorized person will be subject to the penalties described in Internal Revenue Code (IRC) Sections 7213, 7213A and 7431 that are copied in this manual section. Therefore, all eligibility staff must be aware of the safeguarding procedures and penalties for disclosure of FTI that is found on UUIIDX or BEER interfaces. Safeguarding procedures include the following:

- Do not print the UUIIDX or BEER screens.
- Secure copies of FTI in secure rooms or containers
- Properly destroy FTI.
- Use the "Cover Letter For FI 0014 and FI 0065" (FI 0023) when verifying FTI.
- Do not mention "IRS" as the source of information.
- Do not disclose unverified FTI to third parties.
- Do not file FTI in case files.

These safeguarding procedures are explained in the Internal Revenue Service (IRS) Publication 1075 (September 2016)

Following is a copy of **IRC Section 7213. Unauthorized disclosure of information:**

(1) Returns and return information:

(2) Federal employees and other persons. -It shall be unlawful for any officer or employee of the United States, or any person described in section 6103(n) (or an officer or employee of any such person), or any former officer or employee, willfully to disclose to any person, except as authorized in this title, any return or return information (as defined in section 6103(b)). Any violation of this paragraph shall be a felony punishable upon conviction by a fine in any amount not exceeding \$5,000, or imprisonment of not more than 5 years, or both, together with the costs of prosecution, and if such offense is committed by any officer or employee of the United States, he shall, in addition to any other punishment, be dismissed from office or discharged from employment upon conviction for such offense.

(3) State and other employees.-It shall be unlawful for any person (not described in paragraph (1)) willfully to disclose to any person, except as authorized in this title, any return or return information (as defined in section 6103(b)) acquired by him or another person under subsection (d)(i)(3)(B)(i)(I)(6), (7), (8), (9), (10), or (11) or (m)(2) or (4) of section 6103. Any violation of this paragraph shall be a felony punishable by a fine in any amount not exceeding \$5,000, or imprisonment of not more than 5 years, or both, together with the costs of prosecution.

(4) Other persons. -It shall be unlawful for any person to whom any return or return information (as defined in section 6103(b)) is disclosed in a manner unauthorized by this title thereafter willfully to print or publish in any manner not provided by law any such return or return

information. Any violation of this paragraph shall be a felony punishable by a fine in any amount not exceeding \$5,000, or imprisonment of not more than 5 years, or both, together with the costs of prosecution.

(5) Solicitation. -It shall be unlawful for any person willfully to offer any item of material value in exchange for any return or return information (as defined in section 6103(b)) and to receive as a result of such solicitation any such return or return information. Any violation of this paragraph shall be a felony punishable by a fine in any amount not exceeding \$5,000, or imprisonment of not more than 5 years, or both, together with the costs of prosecution.

(6) Shareholders. -It shall be unlawful for any person to whom a return or return information (as defined in section 6103(b)) is disclosed pursuant to the provisions of section 6103(e)(1)(D)(iii) willfully to disclose such return or return information in any manner not provided by law. Any violation of this paragraph shall be a felony punishable by a fine in any amount not to exceed \$5,000, or imprisonment of not more than 5 years, or both, together with the costs of prosecution.

Following is a copy of **IRC Section 7431. Civil damages for unauthorized disclosure of returns and return information:**

(a) In general. -

(1) Inspection or Disclosure by employee of United States. -If any officer or employee of the United States knowingly, or by reason of negligence, discloses any return or return information with respect to a taxpayer in violation of any provision of section 6103, such taxpayer may bring a civil action for damages against the United States in a district court of the United States.

(2) Inspection or Disclosure by a person who is not an employee of United States.-If any person who is not an officer or employee of the United States knowingly, or by reason of negligence, discloses any return or return information with respect to a taxpayer in violation of any provision of section 6103, such taxpayer may bring a civil action for damages against such person in a district court of the United States.

(b) Exceptions. -No liability for good faith but erroneous interpretation. -No liability shall arise under this section with respect to any disclosure which results from a good faith, but erroneous, interpretation of section 6103.

(c) Damages. -In any action brought under subsection (a), upon a finding of liability on the part of the defendant, the defendant shall be liable to the plaintiff in an amount equal to the sum of

(1) the greater of-

(A) \$1,000 for each act of unauthorized disclosure of a return or return information with respect to which such defendant is found liable, or

(B) the sum of-

(i) the actual damages sustained by the plaintiff as a result of such unauthorized disclosure, plus

(ii) in the case of a willful disclosure or a disclosure which is the result of gross negligence, punitive damages, plus

(2) the costs of the action.

(d) Period for bringing action. -Notwithstanding any other provision of law, an action to enforce any liability created under this section may be brought, without regard to the amount in controversy, at any time within 2 years after the date of discovery by the plaintiff of the unauthorized disclosure.

(e) Notification of Unlawful Inspection and Disclosure. – If any person is criminally charged by indictment or information with inspection or disclosure of a taxpayer's return or return information in violation of-

(1) paragraph (1) or (2) of Section 7213(a),

(2) Section 7213(a), or

(3) Subparagraph (B) of Section 1030(a)(2) of title 18, United States Code, the Secretary shall notify such taxpayer as soon as practicable of such inspection or disclosure.

(f) Definition. –For purposes of this section, the terms "return" and "return information" have the respective meanings given such terms in Section 6103(b).

(g) Extension to information obtained under section 3406.-

For purposes of this section:

(1) any information obtained under section 3406 (including information with respect to any payee certification failure under subsection (d) thereof) shall be treated as return information, and

(2) any use of such information other than for purposes of meeting any requirement under section 3406 or (subject to the safeguards set forth in section 6103) for purposes permitted under section 6103 shall be treated as a violation of section 6103.

For purposes of subsection (b), the reference to section 6103 shall be treated as including a reference to section 3406.

Following is a copy of **IRC Section 7213A. Unauthorized Inspection of Returns or Return Information:**

(a) Prohibitions. –

(1) Federal Employees and Other Persons. –It shall be unlawful for-

(A) any officer or employee of the United States, or

(B) any person described in Section 6103(n) or an officer willfully to inspect, except as authorized in this title, any return or return information.

(2) State and Other Employees. –It shall be unlawful for any person, not described in paragraph (1), willfully to inspect, except as authorized by this title, any return information acquired by such person or another person under a provision of Section 6103 referred to in Section 7213(a)(2).

(b) Penalty. -

(1) In General. –Any violation of subsection (a) shall be punishable upon conviction by a fine in any amount not exceeding \$1000, or imprisonment of not more than 1 year, or both, together with the costs of prosecution.

(2) Federal Officers or Employees. –An officer or employee of the United States who is convicted of any violation of subsection (a) shall, in addition to any other punishment, be dismissed from office or discharged from employment.

(c) Definitions. –For Purposes of this section, the terms "inspect", "return" and "return information" have respective meanings given such terms by Section 6103(b).

4425.10.00 IRS AND BEER DATA SECURITY REQUIREMENTS

The eligibility worker should not print information from BEER or IRS responses. The IRS mandates any agency obtaining IRS Tax and BEER Data maintain strict security guidelines. If this information is printed, the following procedures must be followed:

- Any hard copy or screen print of IRS or BEER data obtained through the system must be secured under lock and key and destroyed immediately after review with the individual.
- The time from initial receipt to destruction of the data may not exceed 45 days.
- The data must not be photocopied.
- Only the results of the review of the data may be recorded. Recording of IRS as the source of the information is prohibited.

- Under no circumstances may a copy of the IRS tax data be placed in the case record. When destroyed, the hard copy must be cut into strips not larger than 5/16th of an inch wide and must be cut perpendicular to the printing.
- Any third-party request for additional verification on IRS or BEERS data cannot be retained in the case record and must be treated with the same security provisions as the actual IRS or BEERS hit. The third-party response may be retained in the case record so long as it does not contain return information.
- Return information is defined as information obtained through IRS or BEERS match that contains data not otherwise available to the agency.

4425.15.00 SDX DATA SECURITY REQUIREMENTS

Information obtained from SDX must be used only for the following purposes:

Establishment and maintenance of state supplementation; and

Support for administration of other federally funded programs (SNAP, social services, and so forth).

4430.00.00 OUTLINE OF INDIVIDUAL DATA EXCHANGE MATCHES

This section discusses each data exchange and provides the following information:

- timeliness of data;
- file contents;
- match frequency;
- match type;
- notice requirements;
- review time standards;
- source; and
- verification requirements.

4430.05.00 BENEFICIARY EARNINGS EXCHANGE RECORD (BEER)

BEER data is subject to the special security requirements described in Sections 4425.00.00 and 4425.15.00.

Timeliness of Data:

- The prior tax year is usually available by mid-year.

File Contents:

- Earnings or wage data of all individuals for whom W-2 forms were submitted to IRS.

Frequency:

- Matches are performed monthly for new applications and annually for all open cases when SSA updates their file.

Match Type:

- SSA

Notice Requirement:

- Thirteen (13) days adverse action notice after verification is received. Refer to Section 4420.00.00 for additional information.

Review Time Standards:

- Forty-five days from the date of response. If the review cannot be completed within 45 days because verification necessary to resolve the discrepancy has not been received, the review must be completed within five days of receipt of the verification or during the next case action, whichever is sooner.

Source:

- United States Department of Health and Human Services, Social Security Administration

Verification Requirement:

- If there is a discrepancy, the amount of income and dates received must be verified.

4430.10.00 BENEFICIARY INTERFACE (BENDEX)

Timeliness of Data:

- Current information for the month following the run date.

File Contents:

- Payment status and amount of Social Security, Railroad Retirement, and Black Lung benefits.

Frequency:

- Matches are performed monthly and when SSA makes the annual (COLA) adjustment in November or December.

Match Type:

- SSA.

Notice Requirement:

- Thirteen (13) days adverse action notice. Refer to Section 4420.00.00 for additional information.

Review Time Standards:

- Forty-five days from the date of response. BENDEX information is considered verified upon receipt and does not require third party verification.

Source:

- United States Department of Health and Human Services, Social Security Administration.

Verification Requirement:

- No further verification is required unless the individual contests the amount.

4430.15.00 STATE INTERFACE (SDX)

Timeliness of Data:

- Current information for the month following the run date.

File Contents:

- Payment status and amount of SSI benefits for aged, blind, or disabled individuals.

Frequency:

- Matches are performed monthly for all members of pending and open cases.

Match Type:

- SSA.

Notice Requirement:

- Thirteen (13) days adverse action notice. Refer to Section 4425.15.00 for additional information.

Review Time Standards:

- Forty-five (45) days from the date of response. SDX information is considered verified upon receipt.

Source:

- United States Department of Health and Human Services, Social Security Administration.

Verification Requirement:

- No further verification is required unless the individual contests the amount.

4430.20.00 XRPIEN

Timeliness of Data:

- Current data.

File Contents:

- Results of SSN application filed by applicants or recipients referred by DFR.

Frequency:

- Monthly report of SSA action on all applications.

Match Type:

- Not an SSA match; tracking on compliance tracking screen not required.

Notice Requirement:

- Discrepancy notice sent to client if there is a discrepancy in the name or SSN that prevents Mass Change from updating verification in the eligibility system. Thirteen (13) day adverse action notice required before the individual who failed to apply for an SSN is disqualified.

Review Time Standards:

- All discrepant matches must be resolved within 30 days.

Source:

- United States Department of Health and Human Services, Social Security Administration.

Verification Requirement:

- Discrepancies that prevent verification of the Social Security Number must be resolved. Contact client or the SSA to verify the correct SSN.

4430.25.00 NUMIDENT

Timeliness of Data:

- Current data.

File Contents:

- Verification of SSN, additional SSNs, or error codes indicating the reason an SSN submitted could not be validated. This includes all possible combinations of names/alias names and SSN/alias SSNs.

Frequency:

- Matches are performed at application, whenever changes occur in the SSNs reported, or every 60 days until the SSN is validated.

Match Type:

- Not an SSA match; no tracking on compliance tracking screen.

Notice Requirement:

- Discrepancy notice sent to client requesting a response within 10 days. Thirteen (13) day adverse action notice required before disqualifying an individual who failed to provide a valid SSN.

Review Time Standards:

- All discrepancies must be resolved within 30 days.

Source:

- United States Department of Health and Human Services, Social Security Administration.

Verification Requirement:

- Discrepancies in demographic data must be researched and resolved. Any individual failing to provide a valid SSN will be disqualified.

4430.30.00 INDIANA DEPARTMENT OF WORKFORCE DEVELOPMENT
(IDWD)

Timeliness of Data:

- Data may be from the prior week to the past 12 months for AG members. If data is required for unreported non-AG members, the Local Office designee may obtain the information from CICS if it is less than 1 1/2 years prior to the current data. If it is more than 1 1/2 years old, it must be requested in writing. (See Section 2890.10.40).

File Contents:

- Claim type, date, and maximum benefit amount to be paid weekly. Voucher dates and amounts and a reason code to explain why the full weekly amount was not paid.

Frequency:

- At time of application;
- quarterly if no benefits received;
- monthly as long as benefits are received.
- Monthly for three months following application or loss of employment.

Match Type:

- Unemployment Interface matches should be completed on the compliance tracking screen in the eligibility system.

Notice Requirement:

- Thirteen-day notice of adverse action taken on verified information provided by this match.

Review Time Standards:

- Eighty percent, 80%, of matches must be reviewed within 45 days of the match. Mass Change will automatically update the eligibility system screens when the matched amount equals the amount in the system. The caseworker only needs to review discrepant matches and complete compliance tracking when the discrepancy is resolved.

Source:

- Indiana Workforce Development, formerly Indiana Department of Employment and Training.

Verification Requirement:

- No further verification of Unemployment Insurance is required because IN Workforce Development is the income source. An unreported change in unemployment benefits may indicate another change has occurred in the case.

4430.35.00 INDIANA DEPARTMENT OF WORKFORCE DEVELOPMENT
(IDWD) UNEMPLOYMENT AND WAGE INFORMATION (WDX)

Timeliness of Data:

- Wages for the quarter ending three months prior to the match and the three previous quarters for AG members. Some information for the current quarter is available from employers who report electronically to Workforce Development. If information is needed for unreported members, the Local Office designee may obtain the information from CICS. If the required information is for more than 1 1/2 years prior, it must be requested in writing from DWD. (See Manual Section 2890.10.40).

File Contents:

- Gross quarterly earnings paid from each employer.

Frequency:

- Weekly for new applications and
- quarterly for all active AG members.

Match Type:

- Match is listed on the compliance tracking and is to be completed with the results of the match on the AG.

Notice Requirement:

- Client must be notified of discrepancy and asked to assist in obtaining verification. When verification is obtained, 13-day notice must be provided of any adverse action.

Review Time Standards:

- Eighty percent, 80%, of matches must be reviewed and results listed on compliance tracking within 45 days of the match.

Source:

- Indiana Workforce Development.

Verification Requirement:

- Primary verification from the payor must be obtained before any action is taken.

4430.40.00 UNVERIFIED UNEARNED INCOME INTERFACE (UUIDX)

IRS data is subject to the special security requirements described in Section 4425.10.00.

Timeliness of Data:

- The prior tax year available in July of each year. (2021 income will be available July 2022.)

File Contents:

- Unearned income as reported to IRS on the 1099 form and other source documents. Amounts that exceed the tolerance limit will appear with the name and address of the payor.

Frequency:

- Matches are performed monthly for new applications and

- annually thereafter for all cases, usually in August.

Match Type:

- IEVS match listed on interface must be completed with the results of the match on the AG.

Notice Requirement:

- The client must be notified of the discrepancy and allowed 10 days to respond. Thirteen (13) days adverse action notice must be provided if benefits are decreased. Refer to Section 4420.00.00 for additional information.

Review Time Standards:

- Eighty percent of the matches must be reviewed, and results entered on the compliance tracking within 45 days from the date of the match. If the review cannot be completed within 45 days because verification necessary to resolve the discrepancy has not been received, the review must be completed within five days of receipt of the verification or during the next case action, whichever is sooner. Match information on UUIIDX will be deleted 45 days after the match.

Source:

- United States Internal Revenue Service (IRS).

Verification Requirement:

- If there is a discrepancy, the amount of income or assets received must be verified. Do not contact IRS or the Treasury Department to verify income or assets. Income or assets must be verified by the payor or payee before action is taken.

4430.50.00 CHILD SUPPORT BUREAU (CSB) PASSBACK COLLECTIONS

Timeliness of Data:

- Previous month's collection(s) will be available midway through the current month.

File Contents:

- Support collected over the four months immediately preceding the current month.

Frequency:

- Collections will be updated each month.

Match Type:

- Non-IVES.

Notice Requirement:

- Thirteen-day notice of adverse action will be provided by system when updated information is entered.

Review Time Standards:

- Discrepancy alerts will inform the worker which matches could not be completed by mass change. These discrepancies must be reviewed within 10 days.

Source:

- Child Support Bureau, the IV-D agency.

Verification Requirement:

- Information provided by CSE is considered verified because the Child Support Bureau is the payor.

4499.00.00

FOOTNOTES FOR CHAPTER 4400

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CHAPTER: 4600 BENEFIT RECOVERY	SECTION: 4600.00.00 BENEFIT RECOVERY

4600.00.00 BENEFIT RECOVERY

This chapter presents policy and procedures on the following:

- Identifying Over-Issuances (Section 4605);
- Types of Over-issuances (Section 4610);
- Time Limits for Over-Issuance Referrals (Section 4615);
- Over-Issuance Calculation (Section 4620);
- Official Determination of Fraud (Section 4625);
- Persons Responsible for Repayment (Section 4630);
- Cancelling a Claim (Section 4635);
- Initiating Collection Action (Section 4640);
- Recovery Methods (Section 4645);
- Transmittal of Repayment (Section 4650);
- Ending Collection Activity (Section 4655);
- Tracking IPV Disqualifications (Section 4660); and
- Footnotes for Chapter 4600 (Section 4699).

4605.00.00 IDENTIFYING OVER-ISSUANCES

The claims process begins with the identification of an over-issuance.

An over-issuance exists when an AG:

- received benefits it was not eligible to receive.
- received benefits in an amount greater than it was eligible to receive or,
- for SNAP only, when any benefits were trafficked. Trafficking is defined in 7 CFR 271.2.

The source of the identified discrepant information could be from:

- An untimely reported change;
- Information from individuals inside/outside the AG;
- Workers' review of Data Exchanges
- Fair hearing decision;
- Quality Control (QC) referral;
- Management Evaluation (ME) review;
- Compliance Division referral
- Central Office referral; or
- Reports made by other individuals.

Over-issuances may also occur when:

- Action on a reported change was not implemented or was not implemented timely;
- Data is entered incorrectly;
- Errors are made in benefit calculation;

- Continued benefits received after the release of a hearing decision; or
- Failure to implement a change in regulation.

4605.05.00 ELIGIBILITY WORKER RESPONSIBILITIES

When a possible over-issuance is identified, the eligibility worker must enter a Benefit Recovery Referral and record the following information in comments.

- The cause of the over-issuance;
- How the over-issuance was discovered;
- The date the agency became aware of an over-issuance;
- The recipient(s) involved;
- The date the income or change started and/or stopped;
- The estimated length of over-issuance;
- Any explanation given for failure to provide information accurately or in a timely manner;
- Corrective action taken and the date such action was taken; and
- In instances involving misuse of SNAP benefits or EBT cards (the dates and source of the referral must be recorded).

If possible, fraud is suspected, a suspected fraud task should be created in lieu of a referral.

When notified that attendance is required, prepare for appearance in court, a fair hearing, or for SNAP and TANF, an Administrative Disqualification Hearing (ADH).

4605.10.00 BENEFIT RECOVERY UNIT RESPONSIBILITIES

The Benefit Recovery (BV) unit is responsible for:

- the establishment of all over-issuance claims;
- the maintenance of the claim including repayment agreements and methods of repayment;
- Representing the state in hearings/court related to claim issues;
- Gathering evidence and preparing over-payments for possible fraud determination;
- Maintaining the Fraud Tracking System;
- Closing and terminating claims as needed;
- Working as a liaison between financial management, central office, compliance division, and other out of state and in state agencies; and
- Other duties related to claims and fraud investigations.

4610.00.00 TYPES OF OVER-ISSUANCES

An over-issuance must be classified as:

- Agency Error;
- Inadvertent Household Error;
- Client Error (for TANF only);
- Intentional Program Violation (fraud); or
- Any combination of the above.

In addition, there is one sub-type, PPV (Pending Program Violation). This type is used for SNAP when the claim is scheduled to go for an Administrative Disqualification Hearing, or to the county prosecutor.

4610.05.00 AGENCY ERROR DEFINITION

An Agency Error (AE) claim is any claim for an over-payment caused by an action or failure to take action by the Division of Family Resources.

An agency error over-issuance can occur as a result of:

- A misapplication of policy;
- A calculation error;
- A computer processing error;
- Failure to take prompt action on available information;
- Some other error over which DFR has control.

4610.05.05 AGENCY ERRORS NOT REQUIRING A REFERRAL (S)

A claim will not be established for the sole reason that the agency failed to ensure that an AG:

- Signed the application form;
- Completed redetermination in a timely manner; or
- Was asked to provide a required form for completion.

4610.10.00 INADVERTANT HOUSEHOLD ERROR CLIENT ERROR DEFINITION

Inadvertent household error is an over-issuance caused by a misunderstanding or an unintended error on the part of the AG. A TANF error of this type is coded client error (CE) and a SNAP error of this type is coded inadvertent household error (IHE).

For TANF or SNAP, a claim in which fraud is suspected is categorized as a client error until a fraud finding is established by an administrative hearing decision, a signed waiver, or a court of appropriate jurisdiction.

An inadvertent household/client error can occur as a result of:

- AG failure to provide correct or complete information;
- AG failure to report required changes in the AG's circumstances; and
- AG receipt of benefits (or more benefits than it was entitled to receive) pending a fair hearing decision.

4610.15.00 PENDING PROGRAM VIOLATION DEFINITION (S)

The pending program violation code (PPV) is used for the SNAP program only. This code is only used for claims where a fraud determination is pending through an Administrative Hearing Decision, a Waiver to the Administrative Hearing, or a court decision. Claims should only be

opened with a PPV error code if an Administrative Hearing has been requested or a Waiver to the Administrative Hearing has been sent.

4610.20.00 DEFINITION OF INTENTIONAL PROGRAM VIOLATION (FRAUD)

An Intentional Program Violation (IPV)/fraud is the act of:

- Deliberately, intentionally making a false or misleading statement, or
- Misrepresenting, concealing, or withholding facts from the agency for the purpose of establishing or maintaining benefit eligibility or increasing or preventing a reduction in the amount of the benefit. (f2)

Suspected fraud over-issuances can occur as a result of the AG:

- Misrepresenting information;
- Concealing information;
- Withholding information pertinent to determining eligibility, including untimely reporting;
- Failing to report a change in order to continue to receive benefits for which the AG was not entitled; or
- Intentionally altering or changing documents to obtain benefits to which the AG was not entitled.

A SNAP IPV may also exist if the AG:

- Intentionally used EBT card to buy nonfood items (such as alcohol, cigarettes, drugs, weapons, ammunition, or explosives);
- Intentionally used or possessed improperly obtained EBT card;
- Intentionally traded or sold EBT SNAP benefits for cash or consideration other than eligible food. (This is client trafficking); or
- Committed any act that constitutes a violation of SNAP regulations, or any State statute for the purpose of using, presenting, transferring, acquiring, receiving, possessing or trafficking of SNAP benefits or EBT cards.

Fraud is a matter of legal determination. An IPV or fraud determination must be made through court action or an Administrative Disqualification Hearing (ADH) or a signed ADH waiver. For lengths of disqualification, refer to Section 4625.15.10 for SNAP penalties and Section 4625.15.15 for TANF penalties.

4610.20.05 DETERRENTS AGAINST FRAUDULENT ACTIVITIES

Fraud is deterred by use of the following in the application/interview process:

- Careful explanation of all eligibility requirements and rights and responsibilities to applicants/recipients;
- Diligent use of collateral contacts and other sources of information;
- Verification of facts;
- Alertness to conflicting/questionable information as provided by the client or misunderstanding by client of policy and verification requirements;
- Follow-up investigations where indicated.

4610.20.10 IDENTIFICATION OF POSSIBLE FRAUD

A suspected fraud task must be created if an eligibility worker observes signs of possible fraudulent activity such as:

- Questionable information being provided that cannot be successfully verified;
- Expenses exceeding income that cannot be explained/verified;
- Reluctance to provide needed information about income and/or resources;
- Unexplained and continued refusal to have certain pertinent references or relatives contacted; or
- Complaints or remarks of other persons.

Pending fraud investigations should never be discussed with the client.

4610.20.15 INVESTIGATION OF POSSIBLE FRAUD

The investigation must be conducted in such manner that:

- The legal rights of the AG are preserved;
- The privacy of the home is not invaded without consent;
- Search and seizure are not committed;
- The AG's right to due process of law is protected;
- The right to legal counsel is not obstructed; and
- Confidential information is used only for the administration of assistance.

If the result of the investigation indicates a basis for suspected fraud, the period of time during which it is believed that the AG fraudulently obtained assistance is to be made a part of the record.

The fraud tracking system is to be used to record all investigations for all programs. All suspected fraud tasks, and benefits recovery referrals that result in suspected fraud, and referrals to the Bureau of Investigation must be entered in the fraud tracking system as well. Fraud tracking system cases must be maintained as case activity takes place.

4610.20.20 EVIDENCE USED TO SUBSTANTIATE FRAUD

Evidence to prove intent to fraud and the allegations regarding the specific fraud must be gathered and presented to support the case and use in calculating a possible over-issuance amount. Evidence for intent can include such things as:

- Signed application;
- Rights and responsibilities;
- Interim contact form;
- Change form;
- Other verified instances of changes that effected eligibility.

To support the particular allegations of fraud a worker should include such things as (but not limited to):

- Verifications of income or resources from the source of the income or resource;

- Written records, statements, or verbal testimony; or
- Recorded telephone calls to the agency or documentation of visits during which time the client had opportunity to report changes.

4615.00.00 TIME LIMITS FOR OVER-ISSUANCE REFERRALS (S)

For agency error (AE) and inadvertent error (IHE) cases, a Benefit Recovery referral will be made when the agency becomes aware that a potential over-payment has occurred.

An AE or IHE claim may go back 36 months or to the beginning of the over-payment, whichever is less.

An IPV claim must go back 72 months or to the beginning of the over-payment, whichever is less.
(f7)

4615.05.00 TIME LIMITS FOR OVER-ISSUANCE REFERRALS (C)

A Benefit Recovery referral will be made to recover any TANF over-issuance identified when:

- The AG or any member of the AG is ineligible for any payment month; or
- A benefit reduction would have occurred had a change of circumstances been appropriately and timely budgeted.

4615.10.00 TIME STANDARDS FOR INITIATING RECOVERY

For SNAP and TANF, claims must be established (opened) by the end of the quarter after the quarter in which the claim was discovered. If there is a delay in the ability to establish the claim within the preferred timeframe, the claim will still be established.

The discovery date is separate and distinct from the referral date, and how the date is determined is defined below:

Claim Type	Discovery Date
Agency Error	Date documentation is received by DFR that verifies an overpayment exists
Inadvertent HH/Client error	Date documentation is received by DFR that verifies an overpayment exists
Pending Program Violation	Date documentation is received by DFR that verifies an overpayment exists
Intentional Program Violation	Date of the court judgment, ADH decision, or signed waiver.

Example:

A new hire data match dated 4/9 was received for the client. Verification of employment was requested per policy and was returned to DFR on 4/28. The documentation verified that employment began 1/3, and the client was over the gross income limit in January. This

change was not reported on an Interim Report received 2/2. The claim would be calculated using 4/28 as the discovery date and the claim opened as type PPV. An Administrative Disqualification Hearing decision was received on 12/3, indicating an IPV. The discovery date would then be changed to 12/3 per the IPV rules for discovery date and thorough case notes would be used to explain the change in discovery dates.

Note: A claim is considered “open” when the client has been notified of the overpayment.

4615.15.00 PENDING CLAIM REFERRAL TIME PRIORITIES

A QC pending claim referral is to be completed within 30 days of the assignment **if possible**. All months affected by the QC discrepancy must be reviewed and included in the claim or restoration. The discovery date is per the rules above for AE, IHE, and PPV claim types. The remaining pending claim referrals will be worked per business rules, always working referrals on any open cases before those referrals on closed cases.

4620.00.00 COMPLETING THE BENEFIT RECOVERY REFERRAL

If it is discovered that an over-issuance has been made within the time frames noted in 4615.00.00, the eligibility worker is to complete the Benefit Recovery Referral including comments. Refer to Section 4605.05.00.

4620.05.00 ASSIGNING THE REFERRAL TO THE BENEFIT RECOVERY WORKER

After a Benefit Recovery referral has been made, a task is generated to the Benefit Recovery Unit. All claim referrals are to be assigned to a Benefit Recovery Worker within ten working days of the referral date.

4620.05.05 OVER-ISSUANCE CALCULATION

The BV worker is to complete a budget for each month an over-issuance is identified using the claim calculator. Calculations to determine over-issuances must be in accordance with eligibility requirements and budgetary procedures and allowances in effect at the time of the over-issuance (not at the time of discovery and computation).

4620.05.05.05 DETERMINING THE FIRST MONTH OF OVER-ISSUANCE (C)

The determination of the first month of over-issuance is based upon:

- when the AG had knowledge of the change; and
- the eligibility worker’s requirement to act upon reported information.

The first month of the claim will be the first of the month following the 36th day after the date the AG had knowledge of the change. The reason for this is as follows:

- 10 days for client to report change;
- 13 days for eligibility worker to act upon change; and
- 13 days for the mailed adverse action notice.

EXAMPLE:

Client began employment on July 15th and the 36th day would be August 20th, so the first month of the claim would be September 1.

For employment, the date of knowledge is defined as the first day worked. Exceptions:

- If the client withholds information or gives erroneous information at the time of application the claim starts with the month of award.
- In situations where a member of the AG begins receiving benefits which they are not allowed to receive while receiving TANF (SSI, Foster Care, Adoption Assistance, Assisted Guardianship, Child Support), change processing time frames do not apply, and the claim would start with the first month benefits were received (in the case of child support, it would only affect months after the conversion date).

4620.05.05.10 DETERMINING THE FIRST MONTH OF OVER-ISSUANCE, SIMPLIFIED REPORTING

The simplified reporting waiver allows for simplified reporting households (which is all SNAP households in Indiana) to report when the household income exceeds the Federal Poverty Level for their household size within ten days after the month in which the change occurs.

Therefore, if the change is reported by the 10th day of the following month, no error or inadvertent household error claim will be involved.

EXAMPLE:

Client gets a raise on July 1 that will take effect the next week. She calculates that the raise will not put her over the 130% FPL. With the raise comes an increase in hours worked, so that at the end of August she adds up her gross pays and she is over the 130% FPL. If she reports this by the 10th of September, there is no error and no claim even though she knew of the raise on July 1 and even if the verification does not arrive in time to make the budget change until after adverse action for October.

A claim will not be established for the reason that the AG failed to report a change that it was not required to report. However, all reported changes, including those received via interface or other sources than the client's self-report must be worked. Failure to act timely on any reported change may result in an agency error.

In the situation where the income over 130% was not reported and the income fluctuates over and under the limit in succeeding months, a claim must be done for all months, using projected income. The projected income amount will be based on the income received 30 days prior to the 23rd of the month in which it should have been reported. This projected income amount will be used each claim month until a change in income is reported, a redetermination is held, or an Interim Report is received. If the claim period continues past one of those points, then the converted income will be calculated using the pays received in the 30 days prior to that change, interim or redetermination date. Prior to 12/1/2020, actual gross income was used in these calculations.

Exception: If the client withholds information or gives erroneous information at the application or redetermination interview, the claim starts with the beginning of the new certification period, whether or not it is 36 days later. If information is withheld from the Interim Report, the claim starts with the effective date of the Interim Report.

4620.05.10 TOTAL INELIGIBILITY

Failure to meet certain eligibility requirements will render an AG totally ineligible, thus negating the necessity for individual monthly calculations. These eligibility factors are:

- State residency;
- Excess resources;
- Excess gross income;
- Duplicate participation of an AG;
- Entire AG made up of ineligible aliens and/or ineligible students or individuals who fail to comply with SSN requirements;
- For TANF only: AG's refusal to provide requested information/verification (use Form 2244) concerning AG composition, income, or resources.

For TANF:

Note: if the verifications are received by the 90th day from the mailing of the claim should be recalculated using actual information.

For SNAP:

Note: if verifications are not provided by the AG and cannot be obtained by any other method, there is not sufficient information to calculate a claim and therefore no claim may be calculated.

4620.10.00 DETERMINING THE AMOUNT OF OVER-ISSUANCE

General procedure:

- Eligibility factors that require individual monthly budgetary calculations to determine eligibility and allotment amounts will be figured offline.
- If an over-issuance was caused by the AG's failure to report income, the worker will not include any newly reported deductions from that income such as dependent care.
- Do not apply the earned income deduction to that part of any earned income that the household failed to report in a timely manner when this act is the basis for the claim.

- Benefits are considered “issued” when posted to the EBT account.
- Expunged benefits are not considered in the claim.

Recalculation by Element:

Household Composition other than ineligible member (including reclassification of AG members to non-AG members):

- Add or subtract the individual from the AG.
- Add or subtract resources owned by the individual.
- Add or subtract the income of the individual. Certain income, such as child support, will normally remain with the payee, so if a child is removed, it must be verified who is now receiving the child support.
- Add or subtract expenses billed to the individual. Certain deductions, such as shelter, will normally remain as an AG expense even though they were billed to/paid by an individual who leaves the AG.

Household Composition - Ineligible Member due to IMPACT sanction or IPV disqualification:

- Subtract the individual from the AG size.
- Retain income, resources, and expenses of disqualified member. Recheck gross/net income limits based on revised AG size.
- Determine the AG totally ineligible if it fails the gross/net income test.
- Determine the corrected allotment if the AG passes the gross/net income tests.

For other ineligible members (SSN, non-compliance, and ineligible aliens):

- Subtract the member from AG size. Retain their entire resource amount.
- Recalculate the gross income.
- Recalculate the net income prorating the ineligible member's income/expenses.
- Determine the corrected monthly allotment if the AG passes the gross/net income limits.

Income:

- Include actual TANF benefits received, even if there will be a TANF overpayment also.
- Compute correct actual gross income. Actual unconverted income for the month of claim is used if this income is the reason for the claim. Reported income or other elements do not need to be re-verified or re-calculated using actual amounts.
- Determine if the AG is gross income ineligible and therefore over-issued the total allotment.
- Determine correct net income if the AG is not gross income ineligible. Do not apply the 20% earned income deduction to that part of any earned income that the household failed to report in a timely manner when this act is the basis for the claim.
- Determine the corrected allotment if the AG is net income eligible.

Deductions:

- Replace the previously used deduction with the correct figure only if the deduction is part of the reason for the claim. If that is not so, there is no need to re-verify this figure. Keep in mind that an unreported deduction from unreported income is not allowed.

- Recalculate the net income based on the changed deduction. The actual deduction for the month of the claim is used. Deductions paid weekly or biweekly are converted to a monthly amount.
- Determine if the AG was over the net income limit.
- Calculate the correct allotment if net income eligible.
- AGs will be allowed the standard deductions in effect during the over issuance month.
- Dependent care and medical expense deductions that were previously verified are to be included in calculating the budget provided that the verification for these is recorded.
- The BV worker is not required to re-verify all factors pertaining to the household, only the discrepant data that the worker becomes aware of due to the circumstances regarding the claim.

4620.10.05 DETERMINING THE AMOUNT OF OVER-ISSUANCE FROM DWD DATA MATCHES

Unreported earnings that are identified by a data match with the Department of Workforce Development (DWD):

- Form 54455 should be sent to the client;
- Provide a 30-day period in which to provide verification of the earnings from the identified source;
- Advise client that if a response is not received, the agency will calculate and open a claim using the information available;
- The client is solely responsible for obtaining the wage information;
- The 10-13-13 rule does not apply in this process;
- If client fails to respond within 30 days, the agency will calculate the over-issuance by dividing the quarterly wage data into three equal parts and multiplying each by 30 percent;
- The above calculation approximates the SNAP allotment method used to calculate benefit amounts. This will be used as the over-issuance amount but must not exceed the actual issuance amount.

Example:

$$\text{Quarterly Wages} = \$2550.00 \div 3 = \$850.00 \times 30\% = \$255.00$$

\$255.00 is the amount of the over-payment. The client received \$367.00 each month, so the corrected benefit amount would be \$112.00 so the overpayment amount = \$250.00 for each month of the quarter.

4620.10.10 DETERMINING THE AMOUNT OF OVER-ISSUANCE IN TRAFFICKING RELATED CLAIMS (S)

"Trafficking" means the buying or selling of SNAP or other benefit instruments for cash or consideration other than eligible food. Claims arising from trafficking-related offenses will be the

value of the trafficked benefits as determined by a signed waiver of ADH or an ADH or court decision. The claim is not established unless and until a decision of trafficking for a specific amount has been made.

4620.15.00 CLAIM THRESHOLDS (S)

In order to process claims faster and more efficiently, over-payment referrals on claims for SNAP non-recipients:

- may be cancelled if the claim will be under \$125.00.

Overpayment referrals on claims for SNAP recipients:

- may be cancelled if the claim will be under \$75.00.

At any point the BV worker determines the claim will be under the threshold, the BV worker may cancel the claim referral.

Exceptions to the claim referral thresholds:

- All QC overpayments are to be established without regard to thresholds.
- Effective 10/19, any case reviewed by Quality Control that incurred an error between \$1 and \$37 should also have an overpayment or under-issuance established without regard to thresholds.
- A claim of any amount (even zero) may be referred for an Administrative Disqualification Hearing (ADH) because IPV disqualifications are a deterrent to future fraud attempts. (f10)

4620.20.00 AGENCY AND INADVERTENT ERROR IN SAME MONTH

In the event that both an agency error and inadvertent household/client error are identified within the same month, the steps below must be taken. If an IPV existed within the same month as an IHE/CE and AE, the IPV would be calculated in the same manner after the IHE/CE.

- Secure the actual calculations for the month of possible over-issuance.
- Determine the eligibility/allotment after correcting only on the factors which were agency error(s).
- Determine the total over-issuance caused by agency error (step 1).
- Use the recalculated budget which contains the corrected agency error information and recalculate that budget using the information which was originally incorrect due to Inadvertent Household Error (IHE)/Client Error (CE) or Intentional Program Violation (IPV) (step 2).
- Compare the allotment/benefit recalculated in step one to the allotment/benefit recalculated in step two. The difference will be the amount of over-issuance used to calculate an IHE/CE/IPV claim.

NOTE: The total over-issuance due to AE, IHE/CE or IPV error cannot exceed the actual amount originally issued.

4620.25.00 CATEGORICALLY ELIGIBLE AGS WITH OVER-ISSUANCES (S)

AGs cannot be retroactively determined to be not categorically eligible for SNAP.

If it is determined that the entire AG was not eligible for TANF or included as a member of the TANF AG (see Section 2414.10.05) or SSI for a period of time when the AG was receiving SNAP as a categorically eligible AG, a determination of the reason the AG was ineligible for TANF, or SSI needs to be made. If the AG received an over-issuance during this period because a change that was required to be reported occurred in AG composition or income and was not reported or reflected in the budget calculations, a claim may exist.

4620.30.00 DETERMINING THE AMOUNT OF OVER-ISSUANCE (C)

The agency is to recover any over-issuance identified when:

- The AG or any member thereof is ineligible for any payment month; or
- A benefit reduction would have occurred had a change of circumstances been appropriately budgeted.

Actual income and circumstances must be used in determining over-issuances for past time periods.

4620.30.05 BUDGETING IMPROPERLY RETAINED SUPPORT PAYMENTS (C)

If assigned support is not sent to the Indiana Child Support Bureau, that income must be included in the TANF budget to determine the AG's award. All monthly support payments received directly must be shown as unearned income to the AG in the month of receipt.

4620.30.10 REDUCING AN OVER-PAYMENT WITH CHILD SUPPORT COLLECTIONS (C)

When child support collections have been made for a month when a TANF over-issuance has been calculated, it is necessary to determine whether the support retained by the Child Support Bureau completely reimbursed the TANF grant in that month. If the child support payment fully reimbursed the original TANF grant, no TANF over-issuance exists. However, child support payments that partially repay the TANF grant require further consideration as follows:

- Child support collections which equal or are less than the corrected TANF grant do not result in a reduction in the TANF over-issuance as the support did not fully reimburse the corrected grant.
- Child support collections which are greater than the corrected TANF grant require an adjustment in the over-issuance calculation. The over-issuance is reduced by the amount of surplus support which was left after the corrected grant was reimbursed.

4625.00.00 OFFICIAL DETERMINATION OF FRAUD

Fraud **must** be determined by one of the following:

- A court with appropriate criminal jurisdiction,
- A disqualification consent agreement;
- An administrative disqualification hearing;
- A waiver of administrative hearing.
- Only the above circumstances can determine if a person has committed fraud.
- In all these cases an IPV disqualification must be imposed.

NOTE: Once an ADH has been requested Hearings and Appeals staff will offer a waiver to the client scheduled for the ADH. If the client signs a waiver, the ADH is not required.

For TANF only: the incident of alleged fraud must have occurred on or after May 1, 1995. (f4)

4625.05.00 REFERRAL TO COUNTY PROSECUTOR

The Bureau of Investigation (B of I) will decide whether to refer a case for prosecution. Prosecutors determine whether a case will be prosecuted. The Bureau of Investigation is responsible for providing the necessary documentation to the prosecutor, and all available evidence is provided with the referral. The referral must be recorded in the fraud tracking system.

Claim repayment is not to be discussed with a client who has a pending court action. Claims will **NOT** be opened until the case is adjudicated. The PPV/CE claim should be calculated using IPV guidelines as listed in Section 4620.10.00. The amount of the over-issuance will be needed for the court action. The claim status should be changed to RP (Referred for Prosecution) status.

The Indiana welfare fraud statute (35-43-5-7) requires that the accused person must knowingly or intentionally:

- Obtain public relief (or assistance) by impersonation, false statement, or other means;
- Acquire, possess, use, transfer, sell, trade, issue or dispose of public relief or an authorization document used to obtain public relief;
- Use, transfer, acquire, issue, or possess a blank or incomplete authorization document to secure public relief;
- Counterfeit or alter an authorization document to receive public relief or use, transfer, acquire or possess a counterfeit or altered authorization document; or
- Conceal information for the purpose of receiving public relief or assistance.

4625.05.05 COURT DETERMINATION OF FRAUD

Fraud must be determined by a court of appropriate jurisdiction. When a conviction of Welfare fraud is made, the error type should be changed to IPV prior to sending the notice and entering the disqualification. If the conviction is for a charge other than Welfare Fraud, then the error type will be changed to IHE for SNAP and left CE for TANF and no disqualification will take place. If the court designates a repayment schedule through the court or probation, Court Probation (CP) must be entered as the repayment method. A court ordered disqualification penalty takes precedence over the standard disqualification penalty.

Prior to April 1, 2018, if the court ordered restitution was less than the claim, unless the court order strictly forbade any further collection after the restitution was paid, the court ordered amount was opened as IPV, and the balance could be collected as an IHE claim. These IHE over-issuances that were established prior to April 1, 2018, are still enforceable.

Effective April 1, 2018, only IPV over-issuances for the court ordered judgment will be opened. The balance of the over-issuance will not be subject to an IHE over-issuance. Small Claims Court can no longer be used to determine fraud, but it can be utilized to assist in collection efforts (See Section 4645.25.00).

4625.10.00 REFERRAL FOR ADMINISTRATIVE DISQUALIFICATION HEARING/WAIVER TO ADH

For suspected fraud involving SNAP and/or TANF, the agency may elect to refer the fraud to the Office of Hearings and Appeals (OHA) or send the client a waiver of the administrative hearing. If a signed waiver is received admitting or not admitting to the issue, an ADH is not needed. The referral for ADH or the sending of a waiver must be recorded in the fraud tracking system.

For SNAP only, when using an ADH to establish the IPV category, the BV worker must change the error type to PPV (Pending Program Violation) and open the claim before the ADH. If the AG is currently receiving SNAP benefits, an allotment reduction should be started immediately.

Sending the notice of overpayment and requesting the ADH should be done concurrently so that an IPV hearing may be consolidated with a fair hearing if requested. The only exception to this is if it is a trafficking over-issuance where an ADH decision must be made before opening the over-payment.

If the over-payment is for TANF benefits, leave the error type as CE (Client Error) when opening the over-payment and requesting the IPV hearing.

If the administrative law judge (ALJ) sustains the request for the IPV, the error type must be changed to IPV before entering the disqualification information.

4625.15.00 IPV DISQUALIFICATION

An IPV disqualification is a penalty or period of ineligibility imposed on an individual who has been found guilty of fraud as a result of:

- An Administrative Law Judge Decision granting the request for disqualification;
- The agency receives a waiver signed by the client;
- The agency is notified of a criminal court determination that Welfare fraud was committed. Both a misdemeanor and a felony are considered fraud. Or:
- A judicial disqualification consent agreement is signed. This can only be presented by a prosecutor.

4625.15.05 IMPOSING THE IPV DISQUALIFICATION

The IPV penalty is imposed after receiving notification that the individual has been found guilty of an IPV.

For SNAP, the period of disqualification begins the first month following the month that the Agency received the written notice of the hearing decision, waiver, or court consent agreement, regardless of whether the individual is currently receiving SNAP. For individuals being disqualified based on a court decision, the disqualification must begin within 45 days of that decision.

For TANF, the period of disqualification may not be imposed on an individual who is not currently in TANF-eligible status. When there is no current TANF eligibility, the begin and end dates do not display in the eligibility system. The Fraud information is entered, and the dates will not display, nor will the disqualification be in place until the individual reapplies and is found eligible. The system will begin the disqualification at the appropriate time (no later than the first day of the second month which follows the date of notice) if the client is currently eligible for TANF. (f5)

The benefit recovery worker must send the AG a Notice of Disqualification within one working day, regardless of their participation status.

The disqualified individual's income is budgeted, but the individual's needs are not. (f6) For more information see Section 3450.45.10.10.

Collection action as an IPV claim is to be implemented the month after the Notice of Disqualification is received by the AG.

If the claim error type of the related claim is CE or PPV, it must be changed to IPV.

SNAP disqualifications must be entered immediately into the state system, which will interface with the national electronic Disqualified Recipients System (eDRS). eDRS is used by all states to share disqualification information for applicants/recipients, and therefore information must be shared as soon as it is known.

A copy of the Notice of Disqualification, the ADH decision, judicial review, waiver of ADH or Disqualification Consent Agreement is required to be present in the electronic case file before a disqualification can be applied. It must also be placed in the fraud tracking system.

If the request for disqualification is denied or the individual is found not guilty in criminal court or through an ADH, change the error type to IHE for SNAP and collection activity will continue based on the IHE/CE category requirements.

4625.15.10 SNAP IPV DISQUALIFICATION PERIODS (S)

The length of disqualification for a SNAP IPV will be determined as follows (f5a):

- One year for the first violation;
- Two years for the second violation;

- Permanently for the third violation;

Unless the following conditions exist:

- Two years for a first finding by a court for purchasing a controlled substance with SNAP;
- Permanently for the second finding by a court for purchasing a controlled substance with SNAP;
- Ten years for a finding that a fraudulent statement or representation about identity or place of residence was made in order to receive duplicate benefits (there do not have to be benefits issued in order for this rule to apply). Unsuccessful attempts to commit fraud in this manner will be treated in the same manner as successful attempts;
- Permanently for a court conviction of a trafficking offense of \$500 or more occurred in a single transaction or multiple transactions;
- Permanently for the first finding by a court for purchasing firearms, ammunition, or explosives with SNAP.

4625.15.15 TANF FRAUD DISQUALIFICATION PERIODS (C)

When the fraud is determined by an ADH or an ADH Waiver:

- First occurrence results in a six-month disqualification;
- Second occurrence results in a twelve-month disqualification; or
- Third occurrence results in permanent TANF ineligibility.

For an individual who is convicted of a (Welfare fraud) misdemeanor:

- The first occurrence will result in a twelve- month disqualification;
- The second occurrence will result in a twelve- month disqualification; or
- The third occurrence will result in a permanent disqualification. (f5b)

For an individual who is convicted of a (Welfare fraud) felony:

- The first occurrence will result in a ten-year disqualification;
- The second occurrence will result in a ten-year disqualification;
- The third occurrence will result in a permanent disqualification. (f6b)

4630.00.00 PERSONS RESPONSIBLE FOR REPAYMENT

The individuals who are responsible for repayment of an over-issuance vary by program. The following sections discuss these differences.

4630.05.00 PERSONS RESPONSIBLE FOR REPAYMENT (S)

All adult AG members, 18 years or older, who were adult members of the AG at the time the over-issuance occurred will be jointly and individually liable for the value of any over-issuance of benefits.

- If the claim is because an adult was not in the household, that person is not liable.
- If the claim is because a mandatory adult was actually in the household and their income and resources should have been counted, they are considered liable.

- A person connected to the household, such as an authorized representative or alien sponsor, who actually traffics or otherwise causes an overpayment or trafficking is liable. (f11)
- If there were no AG members aged 18 or older at the time the over-issuance occurred, the payee will be held liable.
- If an AG member under age 18 is found guilty of an IPV, that member will also be held liable for the associated claim.

Liabile individuals must be carefully and accurately identified at the time that the claim is opened.

The BV unit may pursue recovery action against any AG which contains an identified liable member of an over-issuance, regardless of what AG they are now a member. The BV unit will pursue recovery action against an AG which contained an AG member found guilty of committing an IPV and which received the over-issuance for which the claim was established.

4630.10.00 PERSONS RESPONSIBLE FOR REPAYMENT (C)

For TANF claims that occurred after 8/22/1996, all adult AG members, 18 years or older, who were adult members of the AG at the time the over-issuance occurred will be jointly and individually liable for the value of any over-issuance of benefits.

Note: The caretaker relative is considered a member of the AG even while sanctioned.

If there were no AG members aged 18 or older at the time the over-issuance occurred, the payee will be held liable. If an AG member under age 18 is found guilty of an IPV, that member will also be held liable for the associated claim.

4630.15.00 RESPONSIBILITY FOR REPAYMENT IN ALIEN/SPONSOR CASES

Any individual sponsor of an alien, and the alien, will be jointly and individually liable for any over-issuance made to the alien during the three years after the alien's entry into the United States due to the sponsor's failure to provide correct information. (f13)

For all TANF claims, if the sponsor had good cause, he will not be held liable for the over-issuance and recovery will not be made from him. (f14) Good cause for the sponsor's failure to provide correct information regarding his income and resources is limited to the legal incompetence of the sponsor at the time the information was provided to the agency. (f15)

For SNAP, if the alien's sponsor had good cause or was without fault for supplying the incorrect information, the alien's unit shall be solely liable for repayment of the over-issuance.

4630.20.00 OVER-ISSUANCES AGAINST DRUG/ALCOHOLIC TREATMENT CENTERS (S)

The drug/alcoholic treatment center is strictly liable for all losses or misuse of SNAP benefits held on behalf of residents and for all over-issuances which occur while the individuals are residents of the treatment center. (f16)

This means that individual claims against center residents cannot be filed, and collection action cannot be taken against the resident. The name of the resident shall be retained, however, for audit/review purposes.

If it is determined that a drug/alcoholic rehabilitation center has misused the SNAP benefits in its possession, the Central Office will notify Benefit Recovery and request that a claim be prepared.

4630.25.00 OVER-ISSUANCE AGAINST GROUP LIVING ARRANGEMENT PERSONS (S)

Individuals in a group living arrangement who apply for benefits on their own behalf are solely responsible should an over-issuance occur.

If a group living arrangement is designated as the authorized representative and applies for benefits on behalf of an individual, the group living facility will be solely responsible should an over-issuance occur.

4635.00.00 CANCELING A CLAIM

Claims should be cancelled under the following circumstances:

- A claim was entered in error.
- A hearing decision determines the claim is incorrect.

Cancelled claims should have all payments reversed before cancelling. If all payments were allotment reductions and the claim is cancelled before reversing, a manual issuance will automatically be generated to the client for the amount of the allotment reductions. No payments can be posted to a cancelled claim.

4640.00.00 INITIATING COLLECTION ACTION (S)

Collection activity will begin once the Benefit Recovery worker opens the claim. This will generate the Demand Notice to the payee of the AG for repayment of the claim.

Claims against an AG with multiple claims will be collected in sequence. When a collection or allotment reduction is received, the payment will be posted to the oldest IPV claim first, then IHE claims, then AE claims. Maximum involuntary allotment reduction amounts are identified in Sections 4645.10.05

For SNAP only, allotment reduction is entered the same day the claim is opened.

4640.05.00 RECIPIENT NOTIFICATION OF OVER-ISSUANCE (S)

The notice of overpayment must be issued to the household who is subject to collection of a claim. The Notice of Overpayment contains:

- A statement that a claim due to an over-issuance of SNAP benefits exists;
- The amount of the over-issuance;
- The reason for the claim;
- The name(s) of the liable individual(s);
- The AG's right to a fair hearing;
- A demand for repayment; and
- A statement that allotment reduction is mandatory while any liable individual is receiving SNAP; and
- The available methods of repayment. (f17)

Allotment reduction must be entered in the eligibility system immediately after opening the claim. Only one Notice of Overpayment is sent.

- Each liable individual is listed on the one notice that is mailed to the payee.
- Collections can continue as long as the notice is not returned in the mail, the claim is not under appeal, or the client is not paying through the court.

Note: When fraud has been determined by a court of appropriate jurisdiction, the error type is changed from PPV to IPV before the claim is opened, generating the notice of overpayment as an IPV.

4640.10.00 MONITORING RESPONSES TO NOTICES (S)

Responses to the notice of over-issuance must be monitored to assure adequate follow-up on financial recovery activities.

The Notice of Overpayment requires that an AG select a method of repaying the claim within 30 days of the notice. Mandatory allotment reduction will be imposed on cases currently certified and begins with the allotment after the next recurring run.

For recipients/non-recipients, responses can be categorized as:

- Mail is returned as undeliverable;
- A partial payment or a repayment in full is returned; or
- A request for a fair hearing is received.

NOTE: If an ADH has also been requested, contact Central Office Hearings Section with the request for fair hearing so that the hearings can be consolidated. If the notice is for a claim that was determined to be fraud unjudicial court, the reduction of benefits is appealable; the removal of an IPV disqualified individual is not.

The benefit recovery worker is responsible for:

- Monitoring all responses to the over-issuance notices
- Entering appropriate repayment methods

- Forwarding a repayment agreement (FI0047) upon client request.

4640.15.00 RECIPIENT NOTIFICATION OF OVER-ISSUANCE (C)

After determining the amount of over-issuance, Benefit Recovery must notify the AG of the over-issuance. This notice allows the AG the opportunity to indicate a method and amount of voluntary repayment. Thirty days are to be allowed for the completion and return of the form.

- If a current AG fails to return the form, Benefit Recovery is to initiate recovery by benefit reduction wherever possible.
- If a former AG fails to return the form, other collection methods may be pursued.

4640.15.05 REPAYMENT NEGOTIATION (C)

If the BV worker and a current AG cannot reach an agreement on a repayment schedule or the AG fails to sign a repayment agreement, the BV worker is to begin mandatory recovery procedures. Timely notice must include the reason for the mandatory benefit reduction.

The guidelines for an acceptable repayment schedule for inactive recipients are:

- A minimum monthly payment of \$50; or
- A monthly payment of 3% of the original claim amount (that would allow for complete repayment within three years), whichever is greater.

If the BV worker is unable to negotiate a repayment agreement with an AG who is no longer a recipient, appropriate action under state law is to be taken.

4640.15.05.05 ACTION TAKEN WHEN PAYOR DEFAULTS (C)

Default occurs when an AG fails to perform as he has agreed under the repayment agreement.

Active Cases:

- When an individual or a current AG defaults on the repayment agreement, the benefit recovery worker is to initiate mandatory benefit reduction. Timely notice must include the reason for initiating benefit reduction.

Inactive Cases:

- When an individual or an AG who is not currently active defaults on the repayment agreement, the agency may pursue collection through State Tax Intercept.

4645.00.00 RECOVERY METHODS

Recovery of amounts of over-issuance will be made by one or more of the following methods:

- Lump sum and/or installment payments;
- Benefit/allotment reduction; (TANF and SNAP)
- Offset of under-paid benefits (restorations); (SNAP and TANF) (f18)
- Voluntary repayment of electronic benefits

- Child support credit (TANF only); Interception of lottery winnings;
- Federal pay and/or State tax refund interceptions; or
- A combination of the above.

The agency must notify the overpaid AG of the amount and cause of over-issuance as well as the various repayment methods available.

For SNAP, the benefit recovery worker shall initiate allotment reduction immediately, when possible.

For TANF, the benefit recovery worker must allow a minimum of 30 days for the AG to respond prior to initiating recovery activity.

Sections 4645.05.00 through 4645.10.30 describe methods of repayment.

4645.05.00 LUMP SUM AND INSTALLMENT PAYMENTS

AG's may repay in a lump sum or in approved installments, including those who have been court ordered to repay, as long as the court does not require a specific manner of payment.

Any payment will be accepted and credited to the claim, but only payments for the minimum amount of 3% or the original claim amount or \$50.00, whichever is greater, will prevent the claim from being delinquent.

Payments are due between the 1st and the 28th of each month. If the minimum acceptable payment is not made by that date, the claim is delinquent. When a SNAP claim is delinquent for 120 days, federal payments can be intercepted. See Treasury Offset Program (TOP) section 4645.40.00.

If the client has both a TANF and SNAP over-payment and does not specify to which claim a repayment should be applied, the payment is to be divided equally between each program. (f18a)

When the claim is paid in full, the system will automatically close the claim. All payments and reversal of payments are managed by FSSA Financial Management.

4645.05.05 EBT VOLUNTARY REPAYMENTS

Voluntary repayments of over-issued benefits can be deducted from benefit accounts on the EBT Administrative Terminal (AT). The client must provide a written or verbal statement approving the repayment and the EBT Coordinator or their designee will enter the repayment amount into the AT and Debit the SNAP or TANF account.

In cases where the over-issuance claim has not yet been established (opened) the return transaction can be recorded in the system by a state worker. This will then show in the issuance history that the benefits were returned, and a claim will not be necessary. It is important that all

"repayments" listed on the Monthly Administrative Transaction Detail Report (ARADMTM on EBT Cognos reports) are recorded on the issuance history screens.

4645.10.00 BENEFIT/ALLOTMENT REDUCTION

Benefit/allotment reduction is used to recover over-issuance from active AGs.

4645.10.05 ALLOTMENT REDUCTION (S)

The system will determine the maximum amount of the allotment reduction and alert the benefit recovery worker if a repayment method has not been chosen.

For non-fraud (AE, IHE, and PPV) claims, the amount of SNAP recovered each month will be 10% of the AG's monthly allotment or \$10 per month, whichever is greater.

For cases in which a fraud determination has been made, the amount will be 20% of the AG's entitlement (which is computed by the system and is based on what the benefit would be with the disqualified individual included in the household) or \$20, whichever is greater. (f20)

The system will automatically adjust the allotment reduction amount when the allotment changes.

The minimum benefit for a one or two person AG is not applicable when allotment reduction is applied.

4645.10.10 BENEFIT REDUCTION (C)

Benefit reduction may be used to recover over-issuances from current AGs. This may be a voluntary arrangement. In some situations, it is a mandatory process. The system will alert the benefit recovery worker to initiate benefit reduction. All categories of TANF may be recouped from each other.

The AG will be given at least 13 days advance notice of the benefit reduction.

If benefit reduction is made from the TANF grant, the AG must retain from a combination of the assistance payment, liquid resources, and gross income, 90% of the amount a family of the same composition with no income would receive in TANF benefits. (f22)

Prior to initiating benefit reduction procedures, the eligibility worker should ascertain whether the Child Support Bureau has already repaid all or part of the TANF grant for the month in question.

When the amount of the TANF payment for a month prior to any benefit reduction is \$10 or more but benefit reduction reduces the amount of the TANF payment to under \$10, a TANF benefit is to be issued for the under \$10 amount.

If the recoupable amount exceeds the TANF grant, the entire grant must be recouped. If, through benefit reduction, the amount payable to the TANF AG is reduced to zero, members of the TANF AG are still considered TANF recipients. (f21)

4645.10.10.05 COMPUTATION OF THE AMOUNT OF RECOUPABLE INCOME (C)

Computing the amount of recoupable income an AG has is a six-step procedure:

- Step 1: Compute the amount of the over-issuance by comparing the corrected budget to the original TANF budget for the month the over-issuance occurred. The difference between the corrected budget and the original TANF budget for the month in which the over-issuance occurred is the amount of over-issuance.
- Step 2: Determine the amount the family is to retain each month from all sources:
 - Total adjusted needs;
 - Compute TANF grant without counting income;
 - Multiply the above figure by .90;
 - This equals the amount to be retained.
- Step 3: Determine the amount of the TANF grant before benefit reduction:
 - Total adjusted needs;
 - Subtract countable income; drop the cents.
 - This equals the TANF grant.
- Step 4: Determine the total income:
 - TANF grant from Step 3;
 - Add gross income;
 - Add liquid resources;
 - This equals the total income.
- Step 5: Determine the monthly income available for benefit reduction:
 - Total available income from Step 4;
 - Subtract amount to be retained from Step 2.
 - Drop the cents.
- Step 6: Determine the amount of grant to which the family is entitled:
 - TANF grant from Step 3;
 - Subtract income available for benefit reduction in Step 5 from Step 3.

The system will alert a benefit recovery worker at the time of reapplication when there is an outstanding claim balance. It will also calculate the monthly benefit reduction amount.

EXAMPLE 1:

A mother received unemployment compensation benefits of \$120.00 per month for 2 months prior to reporting the income. She started receiving benefits on 12-10 and the reduction would have been budgeted for February. For February and March, she was overpaid \$120.00 per month, for a total of \$240.00. She failed to respond to a notice of overpayment and failed to sign a repayment agreement, so a mandatory benefit reduction was initiated.

1. Amount of overpayment \$240.00
2. Amount to be retained.
 - a. Adjusted needs \$346.50.
 - b. Grant without income \$346.00
 - c. Grant x .90 = \$311.40
3. Grant before benefit reduction
 - a. Adjusted needs \$346.50.
 - b. Income -\$120.00
 - c. TANF grant \$226.00.
4. Income
 - a. TANF grant \$226.00.
 - b. Add income of + \$120.00
 - c. Add liquid resources of + \$0.
 - d. Total \$346.00
5. Income available for benefit reduction
 - a. Income \$346.00
 - b. Subtract amount to be retained of \$311.40.
 - c. Amount available \$34.00.
6. Amount of grant entitled to
 - a. TANF grant \$226.00.
 - b. Amount to be recouped -\$34.00.
 - c. Current grant entitlement \$192.00

If no other changes occur, \$34.00 would be recouped from the TANF grant for 7 months. In the 8th month the remaining \$2.00 would be recouped.

If the benefit reduction amount exceeds the TANF grant, the entire grant must be recouped. If, through benefit reduction, the amount payable to the TANF assistance group is reduced to zero, members of the AG are still considered TANF recipients.

EXAMPLE TWO:

For one month, a TANF unit had resources totaling \$10,700.00, making them totally ineligible. The TANF payment was \$288.00. The unit now has \$700.00 savings and is otherwise eligible.

1. Amount of overpayment \$288.00
2. Amount to be retained:
 - a. Adjusted needs \$288.00.
 - b. Grant without income \$288.00
 - c. Grant x .90 = \$259.20
3. Grant before benefit reduction
 - a. Adjusted needs \$288.00.
 - b. Income -\$0
 - c. TANF grant \$288.00.
4. Income

- a. TANF grant \$288.00.
 - b. Income +\$0
 - c. Liquid resources +\$700.00
 - d. Total \$988.00
5. Income available for benefit reduction
- a. Income \$988.00
 - b. Amount to be retained -\$259.20.
 - c. Amount available \$728.00.
6. Amount of grant entitled to
- a. TANF grant \$288.00.
 - b. Amount available \$728.00.
 - c. New grant \$0

The entire TANF grant would be recouped for one month.

The monthly amount of benefit reduction is subject to change if the income or liquid resources fluctuate. Grant reductions due to benefit reduction must receive timely and adequate notice.

When a former AG with an outstanding over-issuance reapplies and is found to be eligible, the agency must recover the over-issuance. If benefit reduction is necessary, current income, liquid resources, and the TANF payment, are to be used to determine the monthly benefit reduction amount.

4645.15.00 OFFSET OF OVER-ISSUANCE

An under-issuance results when an AG receives fewer benefits than it should receive in a month.

For the current month, the restoration must be done by a manual issuance. For previous months, the restoration must be done by the benefit recovery under-issuance system.

Fiats and manual issuances must be completed by eligibility staff.

Federal regulations stipulate that in the event a claim has been established against a household, any benefits to be restored due to an under-issuance to the AG can be offset against the claim amount. If the amount of benefits to be restored exceeds the claim amount for an over-issuance, the remaining balance will be restored to the AG and the claim will be satisfied. A system generated notice is sent to the household if the benefit recovery under-issuance system is utilized. If the restoration is done by manual issuance, a manual notice is required.

For TANF, the agency is required to restore benefits to an AG that was under-issued benefits. (f23)

For SNAP, the agency is to restore benefits to an AG that was under-issued benefits only when the under-issuance was the result of an agency error or an administrative disqualification which was later reversed. Restoration must not go back further than 12 months from the time the agency knew or was told of the under-issuance (f24)

EXCEPTION: Retroactive initial benefits (could include fiats) are not to be offset against outstanding claims.

For TANF, retroactive corrective payments are not to be considered as income or as a resource to the AG in the month of receipt or the following month. (f25)

A referral to the benefit recovery unit for the determination of possible over-issuance does not constitute an outstanding claim. The restoration of benefits to a household must not be delayed on the basis of a referral to benefit recovery.

4645.20.00 COMMUNITY SERVICE CREDIT HOURS (S)

AGs who have been court ordered to complete community service hours as part of their restitution may have the amount of their over-issuance reduced by the dollar value of the service they perform. Each hour is assumed to be worth federal minimum wage unless specified otherwise by the court. When all hours ordered have been completed, documentation must be received by the County Prosecuting Attorney's office prior to adjusting the over-issuance amount.

4645.25.00 CIVIL ACTION

All steps necessary to institute civil action can be taken when the benefit recovery unit determines that such action is required to recover over-issuances from former AGs. If there is a judgment from Small Claims Court, a repayment method of SC must be entered.

If the former AGs receive SNAP or TANF benefits at a later date, appropriate benefit/allotment reduction action must be taken.

4645.30.00 HEARING REQUESTED ON OVER-ISSUANCE

An AG can request a fair hearing in written form or verbally for the SNAP AG, regarding the circumstances of an over-issuance, the amount of over-issuance, or the repayment plan established by the benefit recovery unit.

When an AG requests an appeal of the claim, the benefit recovery worker must code the claim as being under appeal. This prevents the claim from being referred to TOP. If a delinquency date has already been set, Financial Management must be notified of the appeal. Once a hearing decision is issued, an alert will be generated to notify the worker of the results. If the agency decision is sustained, the worker will request a new notice be generated to the AG giving them another 30 days to sign a repayment agreement and make their first payment.

If the agency decision is not sustained, the claim will need to be cancelled and any payments that had been collected will need to be refunded. The Administrative Law Judge may remand it back to the county to make adjustments in which case a new Notice of Overpayment would be sent.

- For TANF only: When an AG requests a hearing in response to the notice regarding the amount of repayment, the benefit recovery worker is responsible for submitting the request for hearing to Hearings and Appeals Section.

- For SNAP and TANF, if the AG requests a hearing within 13 days from the date of the Notice of Case Action, the benefit reduction will be removed, and the previous benefit continued pending the hearing. When the final hearing decision is received, repayment will begin the following month in the amount specified by the hearing decision.

For claims that are appealed untimely, the ALJ must first address the timeliness issue before allowing a hearing to be held. The claim should not be coded as under appeal until the ALJ makes the decision to allow the hearing. If the hearing is allowed, the above steps must be followed.

4645.35.00 TREASURY OFFSET PROGRAM (TOP) (S)

TOP is the name for Treasury Offset Program (TOP). In addition to tax refunds, TOP can intercept portions of Federal salaries and future collections from RSDI and other Federal payments. The client is charged a fee for every TOP collection done.

Inactive persons who do not sign a repayment agreement or make a minimum payment within 30 days of the mail date of the Notice of Overpayment will be referred to Financial Management. Financial Management will conduct an address verification check. For all valid addresses, a one-time 60- day demand letter will be sent by Financial Management.

Federal policy allows for a TOP intercept even if this letter is returned in the mail because the address provided by the Treasury Department is considered a person's legal address.

If an agreement has not been made by the 60th day, the claim may be eligible for the Treasury Offset Program (TOP).

After 120 days of delinquency these debts will be referred to TOP for collection.

A separate 60-day notice will be sent for each claim. A payment must be received for each debt monthly to avoid being referred to TOP. Federal pay intercepted by TOP will be electronically posted in the system. If the Financial Management Section receives voluntary payments that are made to avoid offset, they will be posted also.

4645.35.05 BENEFIT RECOVERY RESPONSIBILITY FOR TOP (S)

Each established claim must be supported by Benefit Recovery records. The Benefit Recovery worker must ensure that the correct liable individuals are listed for each claim. If a claim is appealed, a notice is returned in the mail, or the payments are being made through court/probation department, the proper coding must be entered to prevent a referral to TOP. Financial Management must be notified if one of these codes is entered after the delinquency date is set. If a claim that is being cancelled or terminated has been previously sent to Financial Management for TOP collections, Financial Management must be notified of the cancellation/termination.

4645.35.10 REQUEST FOR TOP REVIEW (S)

A Fair Hearing Request should not be accepted for TOP collection efforts. Instead, a state review should be done per the following instruction.

Benefit Recovery should review all past due SNAP claims to determine if they are legally enforceable and meet the following criteria for TOP:

- Claims have a balance of at least \$25, and
- The liable individuals are not actively receiving SNAP in Indiana, and
- Collection is not barred by bankruptcy, and
- The former recipient is not making claim payments according to a current agreement.

Provide the former recipient with written notification of the results of the review with the State Form FI-0044, Results of Treasury Offset Program (TOP) Review.

This notice informs the former recipient that the DFR was either correct to pursue a Treasury Offset because the debt is past due and legally enforceable, or it was incorrect, and any money inadvertently withheld through a Treasury Offset will be refunded. It also informs the former recipient that they may ask for a federal review by writing to:

Treasury Offset Program Food and Nutrition Service
77 W. Jackson Blvd., 20th Floor Chicago, IL 60604-3591

The request must be received within 30 days of the date of this letter and include the name and Social Security Number or case number. While FNS is reviewing the case the claim will not be referred to TOP for collection. When the review is completed FNS will provide a written notice stating its decision and the reason(s) for the decision.

FNS will contact Benefit Recovery for copies of the claims material to review the claim. FNS will send a written notice of the decision to Benefit Recovery.

FNS will review the claim only once. Benefit Recovery will send a copy of the FNS decision letter to the Financial Management Section.

4645.40.00 STATE TAX INTERCEPT PROGRAM

State tax refunds are calculated by IDOR (Indiana Department of Revenue). IDOR then reviews the file to determine a match/no match of certified candidates provided by FSSA Financial Management (FM) for an offset of taxpayer's refunds. Priorities as established by IDOR and FSSA are:

- IDOR
- Child Support
- DWD
- TANF
- SNAP
- CCDF
- Housing

The state program is similar to TOP with these exceptions:

- The letter to the former recipient has a 30-day deadline.
- The 30-day letter is sent each time the former recipient is certified for intercept and includes a repayment agreement which states the minimum amount acceptable. I
- If a repayment agreement was previously signed and all payments have not been made, the former recipient does not have the option to sign another agreement.
- ALL payments must be current from the previous agreement in order to prevent an offset of their tax return. It is therefore important that repayment agreements be noted in the claim comments so that refunds will not be erroneously released in the future.
- If a repayment agreement has never been signed the former recipient may sign the repayment agreement and make the required minimum repayment amount to avoid the tax offset.
- Former recipients must be informed that payments must be made every month by the due date to avoid tax offset and that they have only one opportunity to sign the repayment agreement.
- Former recipients have the right to appeal the tax offset. (f27a) Appeals will not stop the offset, but if the decision is favorable to the former recipient, they will receive a refund from Financial Management after a hard copy of the decision is received, unless another category is delinquent and notice has been issued, i.e. SNAP tax offset appeal was found favorable to client, but there was a delinquent debt owed for Section 8 Housing, the offset would then be applied to it.

4650.00.00 TRANSMITTAL OF REPAYMENT

Payments must be mailed to:

FSSA Claim Repayment
P.O. Box 621007
Indianapolis, IN 46262-1007

All checks or money orders should be made payable to "State of Indiana". The person's name, claim number, RID number or Social Security Number should be on the payment. The check and/or money order are receipts of payment.

Financial Management will post all payments. Payments will be refunded if no claim exists.

4655.00.00 ENDING COLLECTION ACTIVITY

Collection activity is terminated when certain events occur which make it virtually certain no further payments will be received.

4655.10.00 TERMINATING COLLECTION

Bankruptcy:

- Office of Attorney General Attorneys shall act on behalf of, and as, USDA-FNS in any bankruptcy proceeding against bankrupt AGs owing SNAP claims. FSSA shall possess any

rights, priorities, interests, liens, or privileges, and shall participate in any distribution of resources, to the same extent as USDA. Acting as USDA-FNS, the Office of the Attorney General shall have the power and authority to file objections to discharge, proofs-of claims, exceptions to discharge, petitions for revocation of discharge, and any other documents, motions, or objections which USDA-FNS might have filed. Office of Attorney General also has this authority for TANF claims.

- When an overpayment claim is listed as a debt in a bankruptcy proceeding, Central Office will receive a notice entitled Order for Meeting of Creditors and Fixing Times for Filing Objections to Discharge and for Filing Complaints to Determine discharge ability of Certain Debts, Combined with Notice Thereof and of Automatic Stay.
- Upon receipt of this notice Benefit Recovery should stop collection immediately and send a copy of this order to the Central Office Financial Management Section, 402 West Washington Street, Room E442, Indianapolis, Indiana 46204. Certain acts and proceedings against the debtor are automatically stayed. (11 USC Section 364(a)) Before further collection activity is continued or initiated, FSSA must get an exception to the stay. The criteria for obtaining an exception to the stay are set forth in 11 USC Section 362(b). Under the provisions of this subsection, it is unlikely that an exception to the stay could be sought in good faith and it most likely would not be granted even if sought, unless the claim is IPV.
- Benefit Recovery will consult with the Office of Attorney General regarding the filing of an objection to the discharge of the debt or the filing of a complaint to determine discharge ability. 11 USC Section 523 provides for certain exceptions to discharge. Subsection (a)(2)(B) might cover the SNAP claims determined to be IPV's if all criteria set out therein were met. The Order referenced in the above subsection will specify deadlines by which objections and complaints must be filed.

Claims other than IPV/fraud will most likely be dischargeable. For IPV/frauds, contact Office of Attorney General.

- Whether to seek an exception to the discharge must be carefully evaluated because 11 USC Section 523(d) provides for a judgment against the creditor for costs and attorney's fees if the court finds the position of the creditor in requesting a determination of discharge ability was not substantially justified.
- If the bankruptcy results in discharge of the claim (release of the debt) and all liable individuals are parties to the Bankruptcy, then Benefit Recovery will list this claim as terminated. If there is a liable individual who is not a party to the bankruptcy, do NOT use status 'TB'. Instead, code the individual as terminated.
- If the bankruptcy results in a distribution of assets where the DFR is allotted an amount of that distribution, the amount collected shall be credited against the claim overpayment. Claims in 'TB' status can be re-opened if necessary.
- If an exception to the discharge is obtained, Benefit Recovery and Financial Management will be informed and shall resume collection.
- Bankruptcy does not terminate pending SNAP IPV disqualifications.

Paid-in-Full:

- A claim is terminated when a claim is paid in full. If other claims exist, allotment/benefit reduction is to be initiated on the next claim(s).

NOTE: FSSA/DFR may not collect more than the total amount of over-issued benefits unless a court orders interest payment. In the event of court ordered interest, Benefit Recovery should contact the Central Office Financial Management Section for instructions.

Death of All Adult AG Members:

- Benefit Recovery will terminate a claim against an AG when all liable individuals who were members of the AG at the time the over-issuance occurred have died, leaving no estate or redeemable property.

Terminated Claims:

- A SNAP claim may be determined uncollectible and subject to termination when it is ten years old and there is no court judgment. The ten years are counted from the establishment of the claim (the date the initial notice is sent). No claims which have been referred for TOP will be terminated. There is no time limit for TANF and Medicaid claims, however all claims over 10 years old with a balance under \$25.00 will be terminated. Voluntary payments on this type of terminated claim will be accepted or restorations due an AG may be used to offset a terminated (status TR) claim.
- If the liable individual on a terminated claim again becomes a recipient, allotment reduction will be resumed.

4655.20.00 TRANSFER OF CLAIMS

When Benefit Recovery learns that an uncollected SNAP claim exists in another state that claim may be transferred to the state where a liable person is currently receiving assistance.

There is no procedure for transferring a TANF claim to or from another state but see 4660.05.20 for entering an out of state TANF IPV disqualification.

4655.20.10 INTER-STATE CLAIMS TRANSFERS (S)

SNAP claims may be transferred from one State to another to increase the possibility of full claims collection.

If another State with a claim against an individual or group of individuals, learns that they are receiving SNAP benefits in Indiana, that State may contact Benefit Recovery. They will inquire as to whether Indiana will accept the claim. If Indiana agrees to accept the claim, the other State will send copies of all claim material, including any recomputed budgets. If an individual or group of individuals for whom a claim exists in Indiana is receiving SNAP benefits in another State, Benefit Recovery is to contact the state where the liable individuals are receiving SNAP and ask if they will accept the claim if the liable person(s) requested this transfer.

Once a claim is transferred to another State, any funds collected by the receiving State belong to that State and the USDA-FNS. None of the repayment will be diverted to the State that originated the claim.

If the claim has already been sent to TOP, then Indiana will keep the claim and not transfer.

4655.25.00 REVERSED DISQUALIFICATION

In cases in which the determination of IPV is reversed by a court of appropriate jurisdiction, the disqualification must be reversed, and Benefit Recovery must initiate reinstatement of the individual in the program if the AG is otherwise eligible. If benefits were lost as a result of the disqualification, they must be restored.

If the claim is to be re-entered as an inadvertent or agency error, the payments must first be reversed by Financial Management before the claim is cancelled. After the claim has been re-entered and opened, the payments can be added to the new claim. The disqualification will be removed from Indiana's system which will update the national eDRS.

4660.00.00 TRACKING IPV DISQUALIFICATIONS

The electronic Disqualified Recipient System (eDRS) is a Federal program in which States are required to participate. The purpose of eDRS is to track IPV disqualifications both current and already served, nationwide.

In Indiana, data for eDRS is tracked on our disqualification screens. This information is necessary to determine the length of any future disqualification periods. In order for an IPV disqualification to be imposed Benefit Recovery must have a copy of the ADH decision, Waiver of ADH, judicial review or Disqualification Consent Form, or a copy of the Notice of Disqualification.

If an IPV disqualification is in effect in Indiana or in another State, the eligibility worker will be alerted during application processing.

Disqualification information must be reviewed to determine if the person listed as disqualified in another State is the same individual that is appearing in our system. If it is determined that there is a match, Benefit Recovery must immediately contact the contact person in the other State and request a copy of the decision or the notice of disqualification. The contact person and the contact person's phone number are listed on the disqualification screen. **The disqualification cannot occur until Benefit Recovery receives this documentation.** Authorization of the case may not be delayed in order to receive this information, so it is vital to request this documentation as soon as the pending IPV is discovered.

Benefit Recovery should also ask the other State if a claim exists and the status of the claim. The other State has the option of transferring the claim to Indiana. See Manual Section 4655.20.00.

4660.05.00 ENTERING IPV DISQUALIFICATIONS (S)

Once it has been determined that an IPV disqualification exists, the benefit recovery worker must enter this information in the eligibility system. A new disqualification is created using the PID of the disqualified individual. It is possible to pursue a disqualification (ADH) without establishing a claim. In that scenario, no claim is calculated. If a claim referral was created at any point during the investigation, that claim should be cancelled and noted. Disqualification from another state can also be entered without entering a claim.

4660.05.05 ENTERING DISQUALIFICATIONS AT APPLICATION (S)

When a current IPV disqualification from out of state is discovered at application processing and the disqualified individual has applied for the program for which the IPV exists and they have never been known to our current system, contact the Policy Help Desk for how to proceed prior to authorization. Allotment Reduction is not to be deducted from the initial benefits including the current month and any previous months authorized at application.

4660.05.10 ENTERING DISQUALIFICATIONS DURING CERTIFICATION (S)

If the individual is already certified for SNAP when a current IPV is discovered, use standard claims procedures when entering the claim unless no claim amount exists. Out of State Disqualifications will be input on the appropriate screen. If the disqualification is not started timely, an agency error claim may exist.

4660.05.15 ENTERING PRIOR DISQUALIFICATIONS (S)

Individuals who have served an IPV disqualification from another state before they became known to Indiana's system, will have that disqualification information entered so that if subsequent disqualifications are entered, the correct timeframe for the disqualification is entered.

Documentation must be secured from the other state before any disqualification can be entered.

4660.05.20 ENTERING OUT-OF-STATE IPVS (C)

If an individual has been found guilty of a TANF Intentional Program Violation (IPV) in another state, the disqualification(s) must be entered in the eligibility system after copies of the disqualification findings or notices of disqualification have been obtained from the other state. The disqualification for these IPVS **cannot be imposed**; but if the individual is found guilty of committing an IPV in Indiana, the violations committed in other states will be used in determining the length of any subsequent TANF IPV disqualification. (f35)

4660.10.00 REQUESTS FROM OTHER STATES REGARDING DISQUALIFICATIONS (S)

Disqualification information from Indiana is being made available to the DRS - Disqualified Recipient Subsystem, for distribution to other State agencies. (f36)

Representatives from these agencies will phone/email requesting copies of disqualification findings and/or notices of disqualification. Copies of all available documents must be sent within 24 hours of request. The original documents must also be retained with the state.

4699.00.00

FOOTNOTES FOR CHAPTER 4600

Following are the footnotes for Chapter 4600:

- (f1) 7 CFR 273.18(a)(ii)
- (f2) 470 IAC 10.1-12
- (f3) 470 IAC 14-3-7
- (f4) IC 12-15-2-19
- (f5a) 45 CFR 233.20;
- (f5b) 470 IAC 14-3-7
- (f6) 42 CFR 431.230
- (f6a) 7 CFR 273.16(b); Section 13942 of P.L. 103-66
- (f6b) 470 IAC 14-3-7
- (f7) 7 CFR 273.18(c)(1)(i)
- (f8) 7 CFR 273.18(d)(1)
- (f9) 7 CFR 273.18(c)(2)
- (f10) 7 CFR 273.18(e)(2)
- (f11) 7 CFR 273.18(a)(4)
- (f12) 45 CFR 233.20 (a)(13)(i)(A)(1) and (B)
- (f13) Social Security Act, Section 415; 45 CFR 233-52
- (f14) 45 CFR 233.52
- (f15) 470 IAC 10.1-5-2
- (f16) 7 CFR 273.11(e)(6)
- (f17) 7 CFR 273.18(e)(3)
- (f18) 470 IAC 10.1-5-2
- (f18a) 7 CFR 273.18(g)(9)
- (f19) 7 CFR 273.18(g)(2)
- (f20) 7 CFR 273.18(g)(1)(ii)
- (f21) Social Security Act, Section 402 (a)(22); 45 CFR 233.20
- (f22) 470 IAC 10.1-5-2
- (f23) 45 CFR 233.20
- (f24) 7 CFR 273.17
- (f25) Social Security Act, Section 402 (a)(22);
45 CFR 233.20
- (f26) 42 CFR 433.36
- (f27) IC 33-11.6-4-13
- (f28) IC 12-15-9-1; Social Security Act, Section 1917 (b)(1) as amended by P.L. 103-66 (OBRA-93)
- (f29) IC 12-15-2-19
- (f30) IC 12-15-9-5
- (f31) IC 12-15-9-2
- (f32) 405 IAC 2-8-1(e)(2)
- (f33) IC 29-1-8-1
- (f34) IC 12-15-9-6; 405 IAC 2-8-2
- (f35) 45 CFR 235.112(c)(3)
- (f36) 7 CFR 273.16(h)(2)(i)

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4800.00.00 BURIAL ASSISTANCE (C)

This chapter includes policy and procedures on the following:

- Estate of the Deceased (Section 4805);
- Maximum Payments for Burial Expenses (Section 4810);
- Submission of Burial Claims to the DFR (Section 4815);
- Consideration of Burial Claims by the DFR (Section 4820);
- Verification by Central Office of Burial Contributions (Section 4825);
- Available Death Benefits (Section 4830); and Footnotes for Chapter 4800 (Section 4899).

Deceased TANF recipients are eligible for Burial Assistance. Payment is made by the Local Office of the Division of Family Resources. The State reimbursement is 60% of the amount expended by the Local Office.

A recipient is eligible for Burial Assistance regardless of where their death occurs or whether the funeral and interment takes place in Indiana or elsewhere.

An individual who was receiving TANF cash assistance at the time of death, or who applied for benefits prior to his death and was subsequently determined eligible is eligible for Burial Assistance. (f1)

4805.00.00 ESTATE OF THE DECEASED (C)

The estate consists of all assets, including both real and personal property, owned by the deceased recipient. An estate need not be established by formal legal proceedings. However, the value of the estate may be established by the DFR, and a determination made of the total amount payable for burial expenses. The total value of the real and personal property may be considered, but the DFR will not sell such property since this exceeds its legal authority.

If it is determined that the estate can make full or partial payment, the funeral director and/or cemetery representative are to be advised that they should file a claim against the estate.

4805.05.00 RESOURCES OF THE DECEASED (C)

The resources of the deceased recipient, such as a burial trust, bank account, or personal funds remaining on account in a nursing home, shall be used to meet burial expenses.

The funeral director and/or cemetery representative must obtain these funds as payment for burial expenses in accordance with Indiana Probate Code (IC 29-1-1 et seq.).

Nursing home administrators should be guided by their own legal counsel regarding the disposition of deceased residents' resources. The DFR will not offer advice in this area.

4810.00.00 MAXIMUM PAYMENTS FOR BURIAL EXPENSES (C)

The maximum allowable burial assistance payments are \$1,200 for the funeral director's expenses and \$800 for cemetery expenses, for a total of \$2,000. The age of the deceased is not a factor in the amount of any payment.

4810.05.00 PAYMENT FOR FUNERAL DIRECTOR'S EXPENSES (C)

If there are no other resources, payment not to exceed \$600 (including sales tax) will be paid to meet the expenses of the funeral director. (f2)

The funeral director's expenses include:

- reasonable expenses connected with preparation of the body, including cremation;
- purchase of necessary clothing;
- purchase of a casket;
- funeral services;
- transportation of the body; and
- professional services of the funeral director.

4810.05.05 COMPUTATION OF FUNERAL DIRECTOR'S PAYMENT (C)

Relatives and/or friends may contribute as much as they wish toward the funeral expenses of the deceased recipient. However, all contributions and the resources of the deceased must be considered when determining the amount, if any, of the funeral expenses to be paid by the DFR.

An amount of \$1750 in contributions and resources is exempted in the computation of the amount of the payment to the funeral director. (f3) Contributions and payments made from the estate of the deceased recipient in excess of the \$1750 exclusion are subtracted from the statutory maximum of \$1,200. The balance of the funeral director's unpaid expenses, up to the statutory maximum of \$1,200, will be paid.

4810.05.05.05 CONTRIBUTIONS/RESOURCES OF \$2950 OR MORE (C)

If all contributions plus the resources of the deceased total \$2,950 or more, none of the funeral director's expenses will be paid.

4810.05.05.10 CONTRIBUTIONS/RESOURCES OF \$1759 TO \$2950 (C)

If all contributions plus the resources of the deceased exceed \$1750, but are less than \$2,950, the \$1,200 maximum payment from state funds to the funeral director will be reduced dollar for

dollar by the amount in excess of \$1750. The funeral director will be paid up to \$1,200 or the amount of his unpaid expenses, whichever is less.

EXAMPLE #1:

Contributions = \$1850

Funeral Expenses = \$3,000

$\$1850 - \1750 (exclusion) = \$100

$\$1200$ (maximum payment) - \$100 = \$1100

Payment to Funeral Director = \$500

EXAMPLE #2:

Contributions = \$1850

Funeral Expenses = \$2000 – \$1850 paid = \$150 still owed

$\$1850 - \1750 (exclusion) = \$100

$\$1200$ (maximum payment) - \$100 = \$1100

Payment to Funeral Director = \$150 (unpaid balance of funeral expenses)

4810.05.05.15

CONTRIBUTIONS/RESOURCES OF \$1750 OR LESS (C)

If all contributions plus the resources of the deceased total \$1750 or less, the funeral director's payment will be \$1,200 or the amount of his unpaid expenses, whichever is less.

EXAMPLE #1:

Resources = \$1750

Funeral Expenses = \$2200 – \$1750 paid = \$450 still owed

$\$1750 - \1750 (exclusion) = \$0

Payment to Funeral Director = \$600 (maximum)

EXAMPLE #2:

Contributions = \$1500

Funeral Expenses = \$2500

\$1500 - \$1750 (exclusion) = \$0

Payment to Funeral Director = \$600 (maximum)

4810.10.00 PAYMENT FOR CEMETERY EXPENSES (C)

Cemetery expenses include all expenses connected with the interment of the body or remains in a cemetery, such as:

- purchase of a burial plot; opening and closing the grave; purchase of a cemetery vault;
- purchase of a special wooden box or concrete slab when required by cemetery authorities;
- the cost of renting a lowering device; and
- tent and artificial grass, if required by cemetery authorities.

Cremated remains must be buried in a cemetery in order to receive payment for burial expense. A cremation vault on its own will not be considered a cemetery expense.

A monument or headstone is not considered a cemetery expense.

If there are no other resources, payment not to exceed \$400 shall be paid to meet the cemetery expenses. (f4)

4810.10.05 COMPUTATION OF CEMETERY PAYMENT (C)

Relatives and/or friends may contribute as much as they wish toward the cemetery expenses of the deceased recipient. However, all contributions and the resources of the deceased must be considered when determining the amount, if any, of the funeral expenses to be paid.

An amount of \$400 in contributions and resources is exempted in the computation of the amount of the payment to the cemetery. (f5) Contributions and payments made from the estate of the deceased recipient in excess of the \$800 exclusion are subtracted from the statutory maximum of \$400. The balance of the cemetery's unpaid expenses, up to the statutory maximum of \$800, will be paid.

4810.10.05.05 CONTRIBUTIONS/RESOURCES OF \$400 OR MORE (C)

If all contributions plus the resources of the deceased total \$1,200 or more, the cemetery representative's expenses will not be paid.

4810.10.05.10 CONTRIBUTIONS/RESOURCES OF \$800 TO \$1200 (C)

If all contributions plus the resources of the deceased exceed \$400 but are less than \$1,200, the \$800 maximum payment from state funds to the cemetery will be reduced dollar for dollar by the amount in excess of \$400. The cemetery representative's payment will be up to \$800 or the amount of his unpaid expenses, whichever is less.

EXAMPLE #1:

Contributions = \$500

Cemetery Expenses = \$1200

$\$500 - \400 (exclusion) = \$100

$\$800$ (maximum payment) - \$100 = \$700 payment to the cemetery

4810.10.05.15 CONTRIBUTIONS/RESOURCES OF \$400 OR LESS (C)

If all contributions plus the resources of the deceased total \$400 or less, the cemetery representative's payment will be \$800 or the amount of his unpaid expenses, whichever is less.

EXAMPLE #1:

Resources = \$300

Cemetery Expenses = \$1500

$\$300 - \400 (exclusion) = \$0

$\$800$ (maximum payment) to the cemetery

4815.00.00 SUBMISSION OF BURIAL CLAIMS TO THE DFR (C)

Except as provided in Subsection 4815.05.00, the funeral director and the cemetery representative are to file separately for payment of the deceased recipient's burial expenses. (f6) The form used for this purpose is State Form 35937 (R3/3-04)/ FM0033 Application and Claim for Funds to Defray Burial Costs of Medicaid Aged, Blind, and Disabled Recipients. When a determination has been made by the DFR that the estate of the deceased recipient could make full or partial payment for burial expenses, the claimant must attach documentation to the claim to substantiate that the estate was insufficient to pay the burial expenses.

4815.05.00 SUBMISSION OF CEMETERY CLAIM BY FUNERAL DIRECTOR (C)

A funeral director may file and receive payment for cemetery expenses if he attaches proof to the claim that:

- They is the cemetery representative; or
- They has been designated such by the cemetery representative.

In addition, the funeral director must attach a receipt for the cemetery expenses to the claim form. If there was no charge for opening and closing the grave, a notation to this effect must be entered on the claim by the funeral director. If the funeral director is designated as the cemetery representative, cemetery claims submitted by any other party will not be paid.

4820.00.00 CONSIDERATION OF BURIAL CLAIMS BY THE DFR (C)

The payment of funeral and cemetery expenses is based upon the charges for burial expenses, the existence of other funds to meet such expenses, and the legal maximum payments from public funds.

The DFR is to investigate the resources of the deceased recipient and record a summary of the findings and any additional pertinent information on the reverse side of the burial claim form. The amounts paid by all other sources toward burial expenses should be verified by the DFR before a recommendation for payment is made.

If the DFR determines that payments made toward burial expenses are insufficient to cover the costs, and payment of the claim is to be approved by the DFR, the Director of the DFR shall:

- Certify that State Form 35937 (R3/3-04)/ FM0033 is in proper form and that the amount being recommended for payment is correct based on information submitted by the funeral director or the cemetery representative;
- sign the form; and
- file copies in the deceased recipient's case record.

4825.00.00 VERIFICATION BY THE DFR OF BURIAL CONTRIBUTIONS (C)

In the event inaccurate information was recorded on the funeral and/or cemetery claim regarding the amount of the individual contribution, the DFR will follow up. If it is determined that there was collusion, misrepresentation, or apparent fraud on the part of the funeral director and/or the cemetery representative to obtain more payment, the DFR will refer the case for prosecution.

4830.00.00 PAYMENT FOR BURIAL EXPENSES (C)

Recommendations for payment of funeral and cemetery expenses of deceased recipients are to be submitted for final approval to the:

- Director of Medicaid Burials, 702 Goodwin Place, Suite A, Kendallville, IN 46755.

After final approval claims will be submitted for payment to:

- FSSA Administrative Services-Burials, 402 W Washington Street PO Box 28, Indianapolis, Indiana 46204.

Any business receiving payment from the Auditor of State must have a Vendor Information Form, State Form 53788 (R2/10-09), Request For Taxpayer Identification Number and Certification, on file in the State Auditor's office. If a business has never received payment through the State Auditor's office, a State Form 53788 (R2/10-09). W-9 must be attached to each business' initial claim form.

Remittance will be made directly to the claimant.

After the Director of the DFR has approved the claim as explained in section 4820.00.00, he enters the date the County Board approved the payment, signs the form, and files the original with the County Auditor for payment. Copies are filed in the deceased recipient's case record.

Once payment has been made by the County Auditor for the DFR, Form FM0039, Claim for Reimbursement of Burial Expenses under Part III of The Welfare Act of 1936, is to be completed in triplicate with the Director's signature for reimbursement. The original is sent to FSSA Financial Management, PO Box 7128, County Reimbursement, Indianapolis, Indiana 46207-7128, the second copy is sent to the County Auditor and the third copy is retained in the Local Office.

Reimbursements of burial expenses are made to vendors by direct deposit in the account on file through completed vendor information form, State Form 53788 (R2/10-09).

4835.00.00 INSURANCE SETTLEMENTS (C)

A surviving relative of a deceased recipient may be the beneficiary of a cash settlement from a life insurance policy on the deceased.

The insurance settlement is the income or resource of the surviving relative. However, if all or part of the insurance settlement is used to meet the burial expenses of the deceased recipient, the funds used for burial expenses are to be considered a contribution from a relative.

If the surviving relative is also an applicant or recipient, the insurance settlement may affect his eligibility depending on the program involved.

4899.00.00

FOOTNOTES FOR CHAPTER 4800

- (f1) 470 IAC 10.3-6-1;
405 IAC 2-4-1
- (f2) IC 12-14-6-1;
IC 12-14-17-2
- (f3) 12-14-6-3;
IC 12-14-17-4
- (f4) IC 12-14-6-2;
IC 12-14-17-3
- (f5) IC 12-14-6-4;
IC 12-14-17-5
- (f6) IC 12-14-6-5;
IC 12-14-17-6