



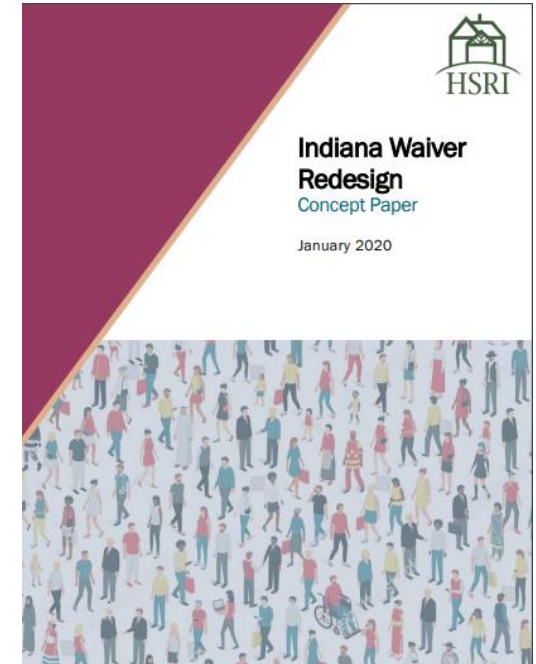
*To compassionately serve  
Hoosiers of all ages and  
connect them with  
social services, health care  
and their communities.*

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# Waiver Re-Design: Initial Concept Paper



**Presented by:**  
**Cathy Robinson, Director, Bureau of Developmental Disabilities Services**





# Background & Project Team

**NASDDDS**



Organization	Key Staff
Human Services Research Institute	John Agosta, Alena Vazquez, Yoshiko Kardell, and Brittany Taylor
IU - Institute on Disability and Community	Derek Nord and Teresa Grossi
UMKC - Institute for Human Development	Michelle Reynolds
Consortium on Innovative Practices	Rebecca Wright and Ric Zaharia
National Association of State Directors of Developmental Disability Services	Mary Sowers, Mary Lee Fay, Barb Brent and Robin Cooper
Burns and Associates	Stephen Pawlowski
Lawrance Policy Consulting	Kristy Lawrance
Specialty Consultant	Gail Grossman





# Goals and Guiding Principles

Increase Person-Centered Planning

Improve Coordination of Care

Increase Community Engagement

Enhance Member Experience

Maintain Qualified Providers

Comply with HCBS Rule

Promote Efficiency





# What is a concept paper?

- Way to share changes that are being considered
- Summarize feedback that has already been shared
- NOT a final decision





# Concept Paper Structure

- Two “Versions”
  - Full Report with Appendices
  - Overview / “Executive Summary”-like
- Each Section Includes “Key Questions” for Readers to Use as Their Guide to Share Thoughts and Feedback





# Waiver Configuration

- Currently: Family Support Waiver (FSW)  
Community Integration & Habilitation  
Waiver (CIH)
- Two possible paths moving forward





# Path 1



**Waiver 1**  
1915 (c)

All Eligible Individuals

**Waiver 2**  
1915 (c)

All Eligible Individuals







## Path 2



**Waiver 1**  
1915 (c)

All Eligible Individuals

**Waiver 2**  
1915 (c)

All Eligible Individuals

**Waiver 3**  
1915 (c)

All Eligible Individuals





## Key Question

**What path do you feel would work best in Indiana?**





# Case Management

- Identify needs and connecting them to services
- Guide the process of person-centered service planning
- Monitor health and safety
- Ensure services are delivered according to the service plan
- Coordinate across an array of paid and unpaid supports
- Addressing complex needs and relationships
- Responding to urgent needs and crises
- Advocating for the people they support





## Key Question

**What kinds of support would you like to see in the delivery of case management in Indiana?**







# Self Direction

- Participant Directed Goods and Services
- Agency with Choice





## Key Question

**Would the addition of a Participant-Directed Goods and Services service and Agency of Choice help individuals to have more choice and control in getting their needs met?**





# Service Changes

1. Clarify Service Names
2. Group or Simplify Services
3. Change or Remove Services
4. Add New Services





# Clarify Service Names

Extended Services



Support Employment

Prevocational Services



Learning and Work Experience



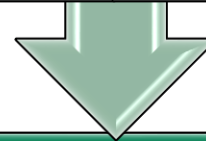




# Group or Simplify Services

Residential Habilitation and Support

Residential Habilitation and Support Daily



**Residential Habilitation and Support**





# Change or Remove Services

Family and  
Caregiver Training



Family/Caregiver  
Supports

Structured Family  
Caregiving



Shared Living





# Add New Services



**Housing Support Services**



**Healthy Living Services**



**Expressive Therapy Services**



**Peer Support and Community Connection**





## Key Questions

- Do you think these suggested changes could help meet some of the needs in your life that aren't currently being met?
- Which of these new services described as potential changes are most important to you? Do you have suggestions of other services that should be considered?
- Could any of these changes make it more difficult for you to find or use services?







## Quality Measures

- The percentage of sampled individuals who report that their services and supports are helping them to live a good life.
- The percentage of sampled participants who responded that their case manager asks what they want as part of their service plan
- The percentage of waiver participants who do not feel afraid or scared in their home or day program





## Key Questions

- What kinds of quality measures can DDRS use to make sure Hoosiers are living a good life?
- To better monitor safety, DDRS may need to seek information from individuals who use HCBS waivers more frequently. How often should this occur?
- Would you be comfortable sharing your thoughts directly with DDRS so that it could get the kinds of information it might need to answer some of its quality indicators and performance measures? If so, who would you like to ask you those questions (a case manager, your staff, a DDRS staff, someone else?)





## Share your thoughts and stay updated

- **Public Communication Channels:** DDRS website, DDRS Announcements, INvision newsletter, and BDDS Facebook page.
- **Public Meetings:** DDRS Advisory Council meetings and 1102 Task Force.
- **Self Advocate Public Meetings**
- **Building Bridges**
- **Electronic Survey**





## Next Steps

Milestone	Dates
Initial Concept Paper Released	January 2020
Public Input Period on Initial Concept Paper	January 2020 – April 2020
Concept Paper Expanded	April 2020 – June 2020
Final Concept Paper Released	June 2020
Public Input Period on Final Concept Paper	June 2020 – July 2020



