



# Case Management Innovation Project

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## Our Aim

To provide integrated supports and services  
within the context of person, family and  
community



## What is a 1915(b)(4)?

- **Selective Contracting** Waiver (Pursuing only for Case Management)
- Operates in coordination with the 1915(c)
- Provides mechanism and service delivery not otherwise available in 1915(c)
- Involves issuing a Request for Services (RFS) for procurement with selected entities
- Separate review and approval by CMS



# Opportunities in 1915 (b4) Implementation

## Quality Improvement

- ✓ Consistent Messaging
- ✓ Training Coordination and Planning
- ✓ Non-financial incentives
- ✓ Increase capacity of state staff to provide quality technical assistance
- ✓ Strengthened Relationship and Partnership



# Opportunities in 1915(b4) Implementation

## Greater Outcomes for Individuals & Families

- ✓ Connected to an array of supports
- ✓ Greater self-determination
- ✓ Meaningful engagement in family & community
- ✓ Enhanced quality of life
- ✓ More opportunities to develop skills in
  - Employment
  - Activities of daily living
  - Healthy relationships



## Our Why

Case management is a foundational service which all other supports and services are coordinated.



# Award Announcement

October 1, 2021, IDOA announced the awards for the RFS. The following case management organizations will be awarded a contract:

- Indiana Professional Management Group (IPMG): 866-672-4764
- Unity of Indiana: 317-888-1481
- Inspire Case Management: 317-652-6928
- Columbus Organization: 800-229-5116
- Connections Case Management: 317-710-7184
- CareStar of Indiana: 800-616-3718



# Timeline

Awards Announced October 1, 2021

**December 14, 2021**

Deadline to choose new case management company *if current case management company was not awarded*

January 1, 2022

Implementation





## What Does This Mean for You? *Choice*

- If your case management company was not chosen, you will need to choose a new company no later than December 14, 2021
- You will continue to be guaranteed freedom of choice and can change your case management company to any of the selected companies at any time.
- Case management is a required service therefore it is important that you choose a new company prior to December 14, 2021



## What Does This Mean for You? *Services*

- There will be no change or loss in your waiver or services, including your budget.
- If your current case manager is moving to a selected company, then you can ask them which company they are going to and follow them if the new company allows.
- All selected case management companies will be statewide.
  - *The address of the office does not represent where their case managers are located.*
  - *Case managers live and work in your community and have knowledge of the resources specific to where you live.*



# What Does This Mean for You?

## *Processes*

The following processes will remain as usual through the transition as they are tied to the individual and not the case manager/case management company:

- BMR/BRQ
- Transitions
- Incident Reports
- CCB

Providers can expect to receive an updated NOA when an individual chooses a new case management company.



# Choosing a Case Management Company

*Choosing a case management company is a personal choice and should be a decision made based upon your individualized needs and preferences.*

- Visit their website
- Visit their social media pages
- Attend virtual and in person fairs
- Talk with other individuals and families



# Information and Resources

*Information and Resources Available on  
Case Management Innovation Webpage*

- Toolkit for Individuals and Families
- FAQ for Individuals and Families
- Choosing a new case management company



# Ways to Stay Up to Date

- Visit Case Management Innovation Webpage
- Follow our Facebook Page
- Sign up to receive DDRS Announcements through the DDRS Webpage
- Webinar for Individuals and Families
  - December 2021