



Eric Holcomb, Governor  
State of Indiana

*Division of Disability and Rehabilitative Services*  
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To: Individuals, Bureau of Developmental Disabilities Services providers, case managers and families  
From: Jessica Harlan-York, Director, Bureau of Quality Improvement Services  
Re: Mandatory training for providers: Empowering individuals  
Date: April 13, 2022

The Bureau of Quality Improvement Services is committed to supporting our provider network in working toward a true person-centered system which includes ensuring providers are supporting individuals to be as independent as possible. This is a basic tenet of home-and community-based services.

As part of that commitment, BQIS is hosting a web-based training opportunity focused on empowering individuals. The presentation will explore the difference between support versus supervision, remedying over support, providing active support and person-centered planning.

This opportunity is being provided at no cost to participants and is **mandatory** for all current Bureau of Developmental Disabilities Services home-and community-based services providers. This means if your organization is a current BDDS service provider of **any** home-and community-based service, it is **required** that an executive level staff member of your organization attend this training. Sign-up, participation and completion of this training will be tracked and monitored throughout the training.

All others, including individuals with disabilities, program managers, direct support professionals, case managers and families are welcome to attend.

Advance registration is required to receive a link to join. You must use the registration link sent to you by Zoom in order for us to track attendance.

We are offering this training at two different times. Please be aware that each session is capped at 500 attendees, so if your first choice is full, please choose the other date.



- May 10, 2022, at 2 p.m. EDT [Register](#)
- May 19, 2022, at 2 p.m. EDT [Register](#)
- May 25, 2022, (view recording with live Q&A) 10 a.m. EDT [Register](#)

If you need reasonable accommodations to participate, please email [jennifer.akers@fssa.in.gov](mailto:jennifer.akers@fssa.in.gov) at least three days prior to the event.

If you have questions, need additional resources or support or have suggestions for additional training, please contact us at [BQIS.Help@fssa.IN.gov](mailto:BQIS.Help@fssa.IN.gov).

We look forward to continuing to educate and support providers to empower individuals to live, love, learn, work, play and pursue their dreams!