

Division of Disability and Rehabilitative Services 402 W. WASHINGTON STREET, P.O. BOX 7083 INDIANAPOLIS, IN 46207-7083 1-800-545-7763

Nov. 30, 2021

Recently, the Bureau of Developmental Disabilities Services announced that it selected six case management organizations to provide waiver case management services beginning Jan. 1, 2022. Our records show that you or your loved one is not currently supported by one of the selected case management organizations. Therefore, it is important that you select a new case management organization no later than Dec. 14, 2021.

It is important to us that you are supported in choosing your new case management organization. However, if you have not chosen a new case management organization by Dec. 14, BDDS will assign one to you. This will be done to ensure you are connected to an approved case management organization by Jan. 1. After that assignment, you may choose a different case management organization, at any time, for any reason from the options provided on the choice list.

Your current case manager or the local BDDS office can assist you in completing a choice list and answer any questions you may have. You may reach your local BDDS office by calling 800-545-7763.

If you are interested in continuing to work with your current case manager, you may ask them if they are continuing as a case manager with one of the six selected companies. You may then contact that selected company and request to follow your current case manager. If your case manager will not be working with one of the selected case management companies then you can contact each of the six companies to find the one that is the right fit for you.

For additional information and resources please visit the BDDS Case Management Innovation webpage at www.in.gov/fssa/ddrs/case-management-innovation/.

The case management organizations selected to continue to provide waiver case management services beginning Jan. 1, 2022, are as follows:

- Indiana Professional Management Group (IPMG)
- Unity of Indiana
- Inspire Case Management
- Connections Case Management
- The Columbus Organization
- CareStar of Indiana

