

Division of Disability and Rehabilitative Services
402 W. WASHINGTON STREET, P.O. BOX 7083
INDIANAPOLIS, IN 46207-7083
1-800-545-7763

Dear,

Recently, BDDS announced that it selected six case management organizations\* to provide waiver case management services beginning January 1, 2022. It appears that you or your loved one is not currently supported by one of the selected case management organizations. Therefore, it is important that you select a new case management organization no later than December 14, 2021.

Your current case manager has likely already shared information and resources to support you though the transition. If you are interested in continuing to work with your current case manager, you may ask them if they are continuing as a case manager and, if so, which selected company they will be working for. You may then contact that selected company and request to follow your current case manager.

In addition, BDDS is hosting multiple virtual, and in-person meet and greet opportunities for individuals and families to learn more about the CMOs. It is important to note that all of the awarded CMOs have CMs in your area who are knowledgeable of community resources. The upcoming in person meet and greet opportunities are as follows:

Tuesday, November 16	Thursday, November 18	Thursday, November 18
5 - 7 p.m. EST	4:30 - 6:30 p.m. CST	6 -8 p.m. EST
Noble of Indiana	Opportunity Enterprises	Caesars Foundation Assembly
7701 East 21st Street	32 S Fish Lake Road	Center - Ogle Hall
Indianapolis, IN 46256	Valparaiso, IN 46385	Ivy Tech Community College
		8204 Highway 311
		Sellersburg, IN 47172

The upcoming virtual meet and greet opportunities are as follows:

Wednesday, November 17	Thursday, November 18	Friday, November 19
7 – 8 p.m. EST	1-2 p.m. EST	10 – 11 a.m. EST
https://bit.ly/Nov17VMG	https://bit.ly/Nov18VMG	https://bit.ly/Nov19VMG



Your case manager and the local BDDS office is available to answer questions and support you through this transition. If you are unsure who your current case management company is or have any questions, please reach out to your local BDDS office who is there to assist you by calling 800-545-7763.

For additional information and resources please visit the BDDS Case Management Innovation webpage at <a href="https://www.in.gov/fssa/ddrs/case-management-innovation/">www.in.gov/fssa/ddrs/case-management-innovation/</a>.

\* The case management organizations selected to continue to provide waiver case management services beginning January 1, 2022, are as follows:

Indiana Professional Management Group Unity of Indiana Inspire Case Management Connections Case Management The Columbus Organization CareStar of Indiana