



Eric Holcomb, Governor
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Division of Disability and Rehabilitative Services
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Division of Disability and Rehabilitative Services/Bureau of Developmental Disabilities Services and
Division of Aging waiver providers, case managers, individuals, families, and staff
From: Holly Wimsatt, Director, Bureau of Developmental Disabilities Services and
Leslie Huckleberry, Director, Division of Aging

RE: BDDS Portal 2.0 will go-live on Nov. 21, 2022 – BDDS and Aging provider systems unavailable
at certain times

Date: Nov. 14, 2022

As part of the Bureau of Developmental Disabilities Services ongoing commitment to modernizing
its IT systems, BDDS is pleased to announce the BDDS Portal 2.0 will go-live on Nov. 21, 2022. As
previously shared, it will continue to be updated over time through ongoing, planned releases.

In preparation for the coming release, the following systems will be unavailable to BDDS and
Division of Aging waiver providers and staff during the times listed:

- The current version of the BDDS Portal beginning at 8 p.m. EST on Tuesday, Nov. 15, 2022, to
allow for data migration.
- INsite for CMOs beginning at 8 p.m. EST on Tuesday, Nov. 15, 2022.
- INsite for BDDS Staff beginning at noon EST on Wednesday, Nov. 16, 2022.
- DART and DART IR beginning at 7 p.m. EST on Thursday, Nov. 17, 2022.
- DDRS Provider Web Tools and subsystems (i.e. LOCSI, Document Library, Budget Requests,
Consumer search, etc.) beginning at 7 p.m. EST on Thursday, Nov. 17, 2022. (Note: This does
not include IFUR.)
- The BDDS Gateway will be down 7 – 11 p.m. EST on Thursday, Nov. 17, 2022, and again at 4
p.m. EST on Sunday, Nov. 20, 2022.
- IFUR beginning at 4 p.m. EST on Sunday, Nov. 20, 2022.

Please note that incident report processing will not occur between 7 p.m. EST on Thursday, Nov.
17, 2022, and 8 a.m. EST on Monday, Nov. 21, 2022.

All systems will be available at 8 a.m. EST on Monday, Nov. 21, 2022. Once the system is live, all
system issues must be reported by submitting a Jira ticket at
<https://dmha.fssa.in.gov/helpdesk/?div=ddrs>.



We appreciate the continued partnership on the important work of connecting people with disabilities and their families to resources and supports to live their best life.

Questions or comments related to the SCP Project or BDDS Gateway may be submitted to BDDS.SCPHelp@fssa.in.gov.