

**State of Indiana, Area Agency on Aging Designation for Planning and Service Area 9**  
**Attachment J - Historical Volume and Clients by Service Type**  
**DA RFF 19-001**

**Historical Volume and Clients by Service Type**

Services	Units	VOLUME			CLIENTS		
		SFY 18 Annual Volume	SFY 17 Annual Volume	SFY 16 Annual Volume	SFY 18 Annual Clients	SFY 17 Annual Clients	SFY 16 Annual Clients
Personal Care	1 Hour	15,776	11,761	15,427	84	48	52
Homemaker	1 Hour	3,180	3,221	3,046	47	38	23
Home-Delivered Meals	1 Meal	62,363	63,970	60,444	473	637	538
Adult Day Care	1 Hour	2,619	1,864	4,680	7	5	8
Case Management	1 Hour	2,982	3,908	501	756	2273	872
Congregate Meals	1 Meal	19,522	41,263	46,373	541	990	1029
Transportation	1 One Way Trip	49,293	42,727	37,023	6	12	13
Legal Assistance	1 Hour	242	326	238	1	2	1
Information and Assistance	1 Contact	1,137	3,481	3,816	1	3	3
Outreach	1 Contact	1,703	227	260	N/A	N/A	N/A
Health Promotion	N/A	332	965	2,930	68	117	81
Other Services	N/A	422	483	470	N/A	N/A	N/A

Services to Caregivers	Units	SFY 18 Annual Volume	SFY 17 Annual Volume	SFY 16 Annual Volume
Access Assistance	1 Contact	1722	2559	3852
Family Care Information	1 Activity	0	22398	27633
Respite	1 Hour	232	28.5	18.5
Counseling, Support Group, Training	1 Session per Participant	0	106	95