

February 26, 2021

Office of Mayor Joe Hogsett  
City of Indianapolis  
2501 City-County Building  
200 E. Washington St. Suite 2501  
Indianapolis, IN 46204  
Via Email: [city-County.council@indy.gov](mailto:city-County.council@indy.gov)

Ashley Gatlin  
Program Director, Rapid Response  
Indiana Department of Workforce Development  
Workforce Transition Unit, SE308  
10 North Senate Avenue  
Indianapolis, IN 46204-2277  
Via Email: [warn-notice@dwd.in.gov](mailto:warn-notice@dwd.in.gov)

To Whom It May Concern:

This notice is being provided pursuant to the Worker Adjustment and Retraining Notification (WARN) Act of 1988, which requires employers to provide notice to certain government units or officials of a pending mass layoff or permanent closure.

This is to advise you that between April 25, 2021 and May 7, 2021, Performant Recovery, Inc. reasonably expects to conduct a layoff affecting up to 75 currently active employees based out of our office located at 2002 Wellesley Blvd. #100, Indianapolis, IN 46219, that would permanently reduce the number of employees in applicable positions in that location. A list of the positions held by these currently active employees is attached as Exhibit A.

In addition, and in the interest of completeness, we call to your attention that 40 employees were previously placed on temporary furlough from this same location, pending the possibility of recall. Although these employees are on "inactive" status, we are nevertheless notifying them of formal layoff at this time. A list of the positions held by these inactive employees is attached as Exhibit B.

Numerous changes brought about by the COVID-19 global pandemic, together with recent government decisions regarding federal student loan processing, have significantly impacted our recovery business, resulting in these employment changes. While we are actively exploring strategic options that may provide continued work opportunities for some employees, we cannot guarantee that these opportunities will materialize.

Affected employees do not have bumping rights. Employees are not represented by a union. For further information, please contact me at (925) 960-4975 or [jsnyder@performantcorp.com](mailto:jsnyder@performantcorp.com)

Sincerely,



Julie Snyder  
Sr. Director, Human Resources

**Exhibit A**  
**Performant Recovery, Inc.**  
**2002 Wellesley Blvd. #100**  
**Indianapolis, IN 46219**

List of Affected Active Employee Positions

Job Title	#
Associate Business Analyst	1
AWG Support Specialist	2
Call Monitor	2
Client Services Representative	2
Compliance Specialist	1
Customer Care Representative	18
Data Transfer Analyst	1
IT Director	1
Office Assistant	2
Operations Project Analyst	1
Operations Team Lead	8
Payroll Specialist	1
Senior Collections Manager	1
Senior Collections Manager II	1
Sr. Sales Director	1
Student Loan Counselor	28
Trainer	1
Unit Collections Manager	2
Vice President of Operations	1

**Exhibit B**  
**Performant Recovery, Inc.**  
**2002 Wellesley Blvd. #100**  
**Indianapolis, IN 46219**

List of Affected Inactive Employee Positions

<b>Job Title</b>	<b>#</b>
AWG Support Specialist	2
Customer Care Representative	6
Operations Team Lead	4
Student Loan Counselor	25
Unit Collections Manager	3