

Hoosier Care Connect Medicaid Program: Residential Provider Information Sheet

What is Hoosier Care Connect?

Hoosier Care Connect is a coordinated care program for individuals that are aged, blind, or disabled and some groups of children in foster care or formerly in foster care. Children on Hoosier Care Connect will receive the same benefits as those children on traditional Medicaid, in addition to receiving the following services:

- Care coordination, including assistance in coordinating health care appointments and transportation
- Assistance in connecting with healthcare providers and specialists
- Disease management and wellness programs
- Access to a 24 hour Nurse Helpline

Those eligible for Hoosier Care Connect will select a Managed Care Entity (MCE), based on the child's provider history. An MCE is a health plan that will work in partnership with medical providers to coordinate health care. Anthem and MHS are the MCE providers.

Each MCE has a network of physicians, pharmacies, and hospitals that will provide health care to Hoosier Care Connect members. Care coordination will be customized based on an individual's level of need as determined by a health screening. If you feel the child's selected MCE needs to be changed, contact the FCM so he/she can inform MEU.

What are the benefits of Hoosier Care Connect?

The MCE care coordinators can assist you and/or the child's Family Case Manager (FCM) in coordinating health care appointments and transportation. Care coordinators will also provide reminders of upcoming health care appointments and can assist in identifying health care providers and specialists appropriate to a child's needs. Depending on the MCE selected, there may also be programs and educational opportunities available for the child to assist with their specific healthcare needs.

Who is eligible for Hoosier Care Connect?

Some children in foster care, youth in Collaborative Care, former foster care youth, and children receiving adoption or guardianship assistance may be eligible for Hoosier Care Connect. The DCS Medicaid Enrollment Unit (MEU) is responsible for assisting with the enrollment of eligible children on Hoosier Care Connect. Only MEU can request the enrollment of a child in Hoosier Care Connect.

Children that are on the Home and Community Based Services (HCBS) Medicaid waiver, Medicare, or placed in a Psychiatric Residential Treatment Facility (PRTF) are not eligible for Hoosier Care Connect.

Children placed in a PRTF will have Fee-For Service Medicaid while placed at the facility. If a child was in the Hoosier Care Connect program prior to entering a PRTF, an MCE care coordinator may contact your facility about discharge planning if the child will be discharged to a non-PRTF setting. It is important to work with the MCE regarding discharge planning if you are contacted by a care coordinator.

What do I need to do?

As a residential care provider, you may receive information about a child's enrollment in the Hoosier Care Connect program in the mail, and should review it carefully.

You will be responsible for completing the initial health assessment for each child in your care that is newly enrolled by the MEU in Hoosier Care Connect. Each child will need to have an initial health assessment completed upon entry into the Hoosier Care Connect program. The initial health assessment is a questionnaire that will help determine the level of care coordination that will be needed for the child. If you have questions about the health information for a child, please work with the FCM to fully complete the health assessment.

Once an MCE is selected, a care coordinator from the MCE may also contact you about the names of the child's physicians and other health care providers so that a primary medical provider (PMP) can be identified. The PMP is the doctor that the child will see for most of his/her health care services. The care coordinator may also contact you to assist in coordinating the child's health care appointments and transportation. If you are contacted by a care coordinator, it is important that you work with the FCM to ensure an appropriate PMP is selected, return the care coordinator's call and provide the requested information.

How can I become a Medicaid provider?

To enroll as an Indiana Health Coverage Program (IHCP) provider, please visit the following website to access provider enrollment forms and register for training opportunities:

<http://provider.indianamedicaid.com/>

Who can I contact with questions about Hoosier Care Connect?

If you have questions about Hoosier Care Connect, please contact DCS MEU MedicaidUnit@dcs.in.gov.