

BMV Communications



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BMV and Governor Cut Ribbon on 24-hour Branch Service Center

Fort Wayne, IN – Governor Eric J. Holcomb joined Bureau of Motor Vehicles (BMV) Commissioner Peter L. Lacy in a ribbon-cutting ceremony today marking a new and innovative BMV service center called *BMV Connect*. This first-of-its-kind center consists of four 24-hour secure self-service terminals, which offer multiple BMV services.

“Many Hoosiers are unable to visit a BMV branch during normal business hours and others do not have the ability to utilize the agency’s online services. Having the option to visit a BMV branch any time of the day and complete a routine transaction is something tax payers should be able to do and the Indiana BMV is proud to provide this service,” said BMV Commissioner Peter Lacy.

At the ceremony, Governor Holcomb helped demonstrate the ease and convenience of the touch-screen terminals used to complete these transactions.

The facility, located at Fort Wayne’s Pine Valley BMV branch, is staffed to provide technical support during the day. A monitored system provides security 24-hour a day.

Hoosiers can now complete standard transactions that previously would have required them to visit the branch during regular business hours. Transactions include: Vehicle registration renewal, duplicate registration, driver’s license renewal, duplicate driver’s license, official driver record, reinstatement fee payment, email address update, mailing address update, and duplicate title.

Following the ribbon-cutting ceremony Governor Holcomb and Commissioner Lacy toured the operations center of Intellectual Technology Inc. also located in Fort Wayne. ITI has worked with the Indiana BMV for over 20 years and is an integral partner in bringing advancements like BMV Connect to Hoosiers.

Photos from today’s event can be viewed on Governor Holcomb’s [Flickr page](#).

For a full list of BMV 24-hour kiosk locations, visit [myBMV.com](#).

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