## **BMV Communications**



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## BMV Hosts Grand Opening of Relocated DeMotte License Branch

New Location Features Increased Capacity

**INDIANAPOLIS**—Kent Abernathy, Commissioner of the Indiana Bureau of Motor Vehicles (BMV), hosted a Grand Opening of the relocated DeMotte license branch today. The new branch includes features designed to serve more customers in a shorter time.

The new license branch, located at 411 North Halleck Street, DeMotte, IN 46310, features new computer testing stations and a larger customer waiting area than the old location. The DeMotte branch last year processed more than 31,000 transactions and average visit times for customers is 12 minutes and 38 seconds this year.

"Updates at the new DeMotte location will help in serving more customers," said Commissioner Abernathy. "This new location includes more parking as well for peak demand times."

The new location features:

- Three new computer knowledge testing stations. The old location still used paperbased knowledge testing.
- A public restroom and a larger customer seating area.
- Improved accessibility for those with physical challenges.





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From the left is Customer Service Representative II Robyn Malec, Customer Service Representative Maria Stephenson, Assistant Branch Manager Cheri Nabours, BMV Commissioner Kent Abernathy, Regional Branch Manager Sandi Pancer and Branch Manager Sandra Swartz.

For more information about BMV Branch locations and hours or to complete an online transaction, please go to <u>www.myBMV.com</u>.

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