

Child Abuse and Neglect Hotline Process



2021 by the numbers

- 193,243 calls
- 231,091 reports
- Average of 656 calls per weekday, 237 per day on weekend

- Average time to answer call from law enforcement: 14 seconds
- Average time to answer non-law enforcement calls: 16 seconds



Child Abuse and Neglect Hotline – 800-800-5556