

Office of Medicaid Policy and Planning
Non-Emergency Medical Transportation Reports

Broker Name: Southeastrans
Version: 2020.01
Report Name: Missed Trips
Report Code: MO-MT
Code Citation: IC 12-15-30.5-4 (a)(1)(B) i-iii

Note: Data reflects the status of the trip on the date of the scheduled trip.

Experience Period >> 06/01/2020 - 06/30/2020

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
No Provider Assigned	731	777	1,508	2%
Inclement Wthr/Mbr	0	0	0	0%
Member Cancelled	1,451	1,613	3,064	5%
Member Deceased	59	67	126	0%
Member Hospitalized	135	160	295	0%
Member No-show	256	334	590	1%
Member Too Sick	90	92	182	0%
Inclement Wthr/Provider	0	0	0	0%
Provider No-Show	64	83	147	0%
Provider Too Late	12	13	25	0%
Holiday Closure	0	0	0	0%
Grand Total	2,798	3,139	5,937	9%