

**Report Name:** Number of Medicaid Members Eligible for NEMT  
**Report Code:** MO-MME  
**Code Citation:** IC 12-15-30.5 (4)(a)(2)(A)

	Number of NEMT Eligible Members
January 2024	269,603

**Note:** Data reflects the number of Traditional Medicaid fee-for-service members for whom capitation payment was made for the NEMT covered service.

**Broker Name:** Verida, Inc.  
**Report Name:** Requests Received & Scheduled  
**Report Code:** MO-RRS  
**Code Citation:** IC 12-15-30.5-4 (a)(3)(A)

Experience Period>> 1/1/2024 - 1/31/2024

Trip Status Count	Requests	Scheduled	% Scheduled	Fulfilled	% Fulfilled
Total	78,494	78,375	99.8%	58,764	74.9%

**Note:** Data reflects the number of ride requests made and the number scheduled/assigned to a transportation provider. A request may result in multiple scheduled trips.

Broker Name: Verida, Inc.  
Report Name: Member Call Center Performance  
Report Code: MO-MCC1  
Code Citation: IC 12-15-30.5-4 (a)(3)(B)

Experience Period>> 1/1/2024 - 1/31/2024

Item No.	Data Description	Data Entry
10	Number of Calls Received	46,496
11	Number of Calls Answered	45,834
12	Average Handle Time	04:13
13	Percent of Calls Abandoned	✓ 1.42%
14	After Hours On-Time Call Back %	✓ 100.0%
15	Calls Resolved in First Call	✓ 98.6%
16	Percentage of calls answered w/in 45 sec.	✓ 92.3%
17	Percentage of calls answered w/in 60 sec.	94.0%

**Broker Name:** Verida, Inc.  
**Report Name:** Missed Trips  
**Report Code:** MO-MT  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B)i-iii

**Experience Period>>** 1/1/2024 -1/31/2024

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Holiday Closure</i>	68	67	135	0.2%
<i>Inclement Wthr/Mbr</i>	125	128	253	0.3%
<i>Inclement Wthr/Provider</i>	19	21	40	0.1%
<i>Member Cancelled</i>	3,009	3,165	6,174	7.9%
<i>Member Deceased</i>	82	83	165	0.2%
<i>Member Hospitalized</i>	219	236	455	0.6%
<i>Member No-show</i>	502	652	1,154	1.5%
<i>Member Too Sick</i>	280	289	569	0.7%
<i>No Provider Assigned</i>	493	483	976	1.2%
<i>Provider No-Show</i>	128	166	294	0.4%
<i>Provider Too Late</i>	11	10	21	0.0%
<b>Grand Total</b>	<b>4,936</b>	<b>5,300</b>	<b>10,236</b>	<b>13.1%</b>

**Note:** Data reflects the status of the trip on the date of the scheduled trip.

**Broker Name:** Verida, Inc.  
**Report Name:** Missed Trips by Residence  
**Report Code:** MO-CSR  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B)

Experience Period>> **1/1/2024 - 1/31/2024**

Missed Trips by Res. Types	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Own Home</i>	4,603	4,948	9,551	12%
<i>Nursing Facility/ Assisted Living</i>	282	297	579	1%
<i>Hospital/Rehab</i>	4	4	8	0%
<i>Other Res. Facility</i>	6	6	12	0%
<i>Other (List below)</i>				0%
<i>Shelter</i>	4	7	11	0%
<i>Hotel</i>	37	38	75	0%
<b>Grand Total</b>	<b>4,936</b>	<b>5,300</b>	<b>10,236</b>	<b>13.0%</b>

**Note:** Data reflects the status of the trip on the date of the scheduled trip.

**Broker Name:** Verida, Inc.  
**Report Name:** Send Backs Summary  
**Report Code:** MO-SBS  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B)v

**Experience Period>>** 1/1/2024 - 1/31/2024

Total Assigned Trips	Total # of Sendbacks by Providers	Total % Assigned Trips Sent Back	Late Sendbacks (<=48 hours)				Timely Sendbacks (>48 hours)			
			# Late Sendbacks	% Late Sendbacks	# Late Sendbacks Successfully Re-assigned	% Late Sendbacks Successfully Re-assigned	Number Timely Sendbacks	Percent Timely Sendbacks	# Timely Sendbacks Successfully Re-assigned	% Timely Sendbacks Successfully Re-assigned
42,141	5,533	13.13%	1,076	19.45%	786	73.05%	4,457	80.55%	4,003	89.81%

**Note:** Data reflects the number of trips during the month that were sent back and were not re-assigned to another transportation provider by the date of the scheduled trip. All trips were initially assigned to a transportation provider.

Verida, Inc.  
 Complaint Summary  
 MO-CS  
 IC 12-15-30.5-4 (a)(1)(D)i-ii

Experience Period>>	1/1/2024 - 1/31/2024
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Description	Data Entry
<i>Number of Complaints Received this Reporting Period</i>	20
<i>Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period</i>	20
<i>Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period</i>	100.00%
<i>Number of Complaints Received in the Reporting Period that <b>Were</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	20
<i>Number of Complaints Received in the Reporting Period that <b>Were Not</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
<i>Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	100.00%

**Note:** Data includes complaints or concerns directed to FSSA and to Verida. A contact may include 1 or more issues.

**Broker Name:** Verida, Inc.  
**Report Name:** Complaint Summary by Residence  
**Report Code:** MO-CSR  
**Code Citation:** IC 12-15-30.5 (4)(a)(1)(D)iii

Experience Period>> 1/1/2024 - 1/31/2024

Complaints by Member residence See IC12-15-30.5-4	Grand Total	Percent of All Complaints
<i>Own Home</i>	20	100.0%
<i>Nursing Facility/</i>		0.0%
<i>Ast. Liv</i>		0.0%
<i>Hospital/Rehab</i>		0.0%
<i>Other Res. Facility</i>		0.0%
<i>Other (list below)</i>		0.0%
<b>Grand Total</b>	<b>20</b>	<b>100%</b>

**Note:** Data reflects the residence type for the complaints or concerns directed to FSSA and to Verida.



**Broker Name:** Verida, Inc.  
**Report Name:** Complaints & Appeals  
**Report Code:** MO-MCA1  
**Code Citation:** IC 12-15-30.5 (4)(a)(3)(E)

Experience Period>>	1/1/2024 - 1/31/2024
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### COMPLAINTS

Description	Data Entry
<i>Number of Complaints Received this Reporting Period</i>	20
<i>Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period</i>	20
<i>Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period</i>	100.0%
<i>Number of Complaints Received in the Reporting Period that <b>Were</b> Investigated, Remediated, and Closed within 15 Business Days of</i>	20
<i>Number of Complaints Received in the Reporting Period that <b>Were Not</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
<i>Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	100.0%

### APPEALS

Item No.	Details	Data Entry
7	<i>Number of Appeals Received this Reporting Period</i>	0
8	<i>Number of Appeals Acknowledged Received within One (1) Business Day in this Reporting Period</i>	0
9	<i>Percent of Appeals Acknowledged within One (1) Business Day for this Reporting Period</i>	NA
10	<i>Number of Appeals Received in the Reporting Period that <b>Were</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
11	<i>Number of Appeals Received in the Reporting Period that <b>Were Not</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
12	<i>Percent of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	NA

**Note:** Data includes the number of complaints received during the reporting month. One complaint may have one or more concerns.

Broker Name: Verida, Inc.

Report Name: Program Integrity Audits & Investigations

Report Code: MO-PIIS

Code Citation: IC 12-15-30.5 (4)(a)(3)(D)

Experience Period>> 1/1/2024 - 1/31/2024

Date Initiated	Provider Name	Driver(s), if Appropriate	Summary of Reason for Audit/Investigation	Actions Taken	Date Completed	Non-Contracted	Projected Activity for Next Month
7/8/2022	Embassy Integrated Logistics LLC	Driver/Member transporting members the same time and day he has an appointment.	Verida Indiana Compliance Department contacted the Program Integrity Department after a compliance agent discovered that from 10/12/2020 – 9/16/2021 member Brandon Stacker was a driver for Embassy Integrated Logistics LLC.	An SIU was emailed to Indiana Program Integrity Department informing that Verida Program Integrity Department will be performing a preliminary investigation on the provider. Provider no longer active and will not be returning to network; case closed	1/1/2024	N/A	N/A

Report Name: Number of NEMT Vehicles by County  
 Report Code: MO-VC  
 Submission Date: 2/29/2024  
 Code Citation: IC 12-15-30.5-4 (a)(1)(A)

Experience Period >>		1/1/2024 - 1/31/2024						
County	Ambulatory	Ambulatory/Wheelchair	Ambulatory/Wheelchair/Stretcher	Basic Life Support	Non-Contracted	Stretcher van	Wheelchair Lift Van	Total
Adams	4	5			1			10
Allen	33	88			2			123
Bartholomew	18	5			2			25
Benton	1							1
Blackford	3	19			1			23
Boone	9	17			2			28
Brown					1			1
Carroll	4	3			1		1	9
Cass	7	19			1			27
Clark	14	33			2			49
Clay	2	9			1			12
Clinton	5	9			2			16
Crawford	2	4						6
Daviess	4	15			1			20
Dearborn	4	11						15
Decatur	4	3						7
DeKalb	11	26						37
Delaware	27	31			2			60
Dubois	3	20			1			24
Elkhart	14	38			3			55
Fayette	3	23						26
Floyd	14	33			2			49
Fountain	2	6						8
Franklin		3						3

Fulton	3	8						11
Gibson	4	7			1			12
Grant	29	31			1			61
Greene	3	10			1			14
Hamilton	42	38			2			82
Hancock	7	13			1			21
Harrison	5	15						20
Hendricks	13	19			2			34
Henry	8	16			1			25
Howard	27	5						32
Huntington	8	29			2			39
Jackson	10	8			1			19
Jasper	1	1			1			3
Jay	4	14			1			19
Jefferson	9	14			1			24
Jennings	9	8			1			18
Johnson	31	27			2			60
Knox	4	33			1			38
Kosciusko	9	10						19
LaGrange	2	12						14
Lake	40	25			3			68
LaPorte	22	20			2			44
Lawrence	11	10			2			23
Madison	27	32			2			61
Marion	90	119			3			212
Marshall	7	18			1			26
Martin	1	2						3
Miami	19	3						22
Monroe	15	25			2			42
Montgomery	7	11						18
Morgan	4	13			2			19
Newton		4						4
Noble	11	23			1			35

Ohio	1	4						5
Orange	10	13			1			24
Owen	2	9			2			13
Parke	3	1						4
Perry	4	8			1			13
Pike	1	7						8
Porter	27	22			2			51
Posey	3	6						9
Pulaski	1	1			1			3
Putnam	3	9						12
Randolph	1	20			1			22
Ripley	6	12			1			19
Rush	2	6						8
Scott	8	13			1			22
Shelby	1	2						3
Spencer	4	6			1			11
St.Joseph	26	35			3			64
Starke	9	4			1			14
Steuben	4	4						8
Sullivan	2	10						12
Switzerland		6			1			7
Tippecanoe	23	28			2		1	54
Tipton	3	2						5
Union		10						10
Vanderburgh	19	28			2			49
Vermillion	1	8			2			11
Vigo	14	19			2			35
Wabash	13	6						19
Warren	1	3						4
Warrick	7	17			2			26
Washington	5	8			1			14
Wayne	13	22			1			36
Wells	5	22						27

White	7	11			1		1	20
Whitley	2	17						19

Broker Name: Verida, Inc.  
 Report Name: Claims Processing Summary  
 Report Code: MO-S1  
 Code Citation: IC 12-15-30.5 (4)(a)(3)(C)

Experience Period >>	1/1/2024 - 1/31/2024
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Item #	Measure	CMS1500	
		In-Network	Out-Of-Network
1	Total Submitted Dollars (not paid amount)	\$ 1,972,852.48	
<b>Clean Claims Received</b>			
2	Electronic	29,116	
3	Paper	24,755	
	<b>Total (calculated)</b>	<b>53,871</b>	<b>0</b>
<b>Clean Claims Adjudicated</b>			
4	Paid On Time	51,276	
5	Paid Late	4	
6	Denied	2,591	
	<b>Denial Rate (calculated)</b>	<b>5.05%</b>	<b>#DIV/0!</b>
<b>Claims Paid With Interest</b>			
7	Total Number of Claims Paid With Interest	0	
8	Total Dollar Amount of Interest Paid	\$0.00	
<b>Claims Lag</b>			
9	Average number of days between the last date of service on claim and MCE's receipt of claim from provider.	17	
10	Average number of days between the receipt date on claim and the adjudication date.	21	
11	Average number of days from the adjudication date to payment (remittance advice) date.	21	
12	Clean Claims Adjudicated and Submitted as Encounters to GWT	51,609	
13	Clean Claims Accepted by GWT	51,609	
14	Clean Claims Rejected by GWT	0	
	<b>Acceptance Rate (calculated)</b>	<b>100.0%</b>	<b>#DIV/0!</b>

Top Denial Reasons Count		
Item No.	Reason	# in Reporting Period
25	Missing or Invalid Time	815
26	Space Distance Variance	331
27	Altered Documents	173
28	Unauthorized No Show	166
29	Missing Mobility	145
30	Missing or Invalid Odometer Reading	129
31	Service not provided to member	107
32	Unauthorized Driver	89
33	Invalid Vehicle for the mobility	86
34	Other	550
35	<b>Total</b>	<b>2,591</b>

Report Name: Number of NEMT Vehicles by County Ratio

Report Code: MO-VBCR

Submission Date: 1/31/2024

Code Citation: IC 12-15-30.5-4 (a)(2)(B)

Experience Period>> 1/1/2024 - 1/31/2024

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Adams	4	5			1			10	945	94.50	236.25	189.00	#DIV/0!	#DIV/0!	945.00	#DIV/0!	#DIV/0!
Allen	33	88			2			123	16371	133.10	496.09	186.03	#DIV/0!	#DIV/0!	8185.50	#DIV/0!	#DIV/0!
Bartholomew	18	5			2			25	3163	126.52	175.72	632.60	#DIV/0!	#DIV/0!	1581.50	#DIV/0!	#DIV/0!
Benton	1							1	353	353.00	353.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Blackford	3	19			1			23	549	23.87	183.00	28.89	#DIV/0!	#DIV/0!	549.00	#DIV/0!	#DIV/0!
Boone	9	17			2			28	1744	62.29	193.78	102.59	#DIV/0!	#DIV/0!	872.00	#DIV/0!	#DIV/0!
Brown					1			1	562	562.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	562.00	#DIV/0!	#DIV/0!
Carroll	4	3			1		1	9	572	63.56	143.00	190.67	#DIV/0!	#DIV/0!	572.00	#DIV/0!	572.00
Cass	7	19			1			27	1925	71.30	275.00	101.32	#DIV/0!	#DIV/0!	1925.00	#DIV/0!	#DIV/0!
Clark	14	33			2			49	5156	105.22	368.29	156.24	#DIV/0!	#DIV/0!	2578.00	#DIV/0!	#DIV/0!
Clay	2	9			1			12	1136	94.67	568.00	126.22	#DIV/0!	#DIV/0!	1136.00	#DIV/0!	#DIV/0!
Clinton	5	9			2			16	1232	77.00	246.40	136.89	#DIV/0!	#DIV/0!	616.00	#DIV/0!	#DIV/0!
Crawford	2	4						6	509	84.83	254.50	127.25	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Daviess	4	15			1			20	1311	65.55	327.75	87.40	#DIV/0!	#DIV/0!	1311.00	#DIV/0!	#DIV/0!
Dearborn	4	11						15	1492	99.47	373.00	135.64	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Decatur	4	3						7	1132	161.71	283.00	377.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
DeKalb	11	26						37	1389	37.54	126.27	53.42	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Delaware	27	31			2			60	5327	88.78	197.30	171.84	#DIV/0!	#DIV/0!	2663.50	#DIV/0!	#DIV/0!
Dubois	3	20			1			24	1426	59.42	475.33	71.30	#DIV/0!	#DIV/0!	1426.00	#DIV/0!	#DIV/0!
Elkhart	14	38			3			55	6691	121.65	477.93	176.08	#DIV/0!	#DIV/0!	2230.33	#DIV/0!	#DIV/0!
Fayette	3	23						26	1684	64.77	561.33	73.22	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Floyd	14	33			2			49	3167	64.63	226.21	95.97	#DIV/0!	#DIV/0!	1583.50	#DIV/0!	#DIV/0!
Fountain	2	6						8	629	78.63	314.50	104.83	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Franklin		3						3	828	276.00	#DIV/0!	276.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Fulton	3	8						11	745	67.73	248.33	93.13	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Gibson	4	7			1			12	1277	106.42	319.25	182.43	#DIV/0!	#DIV/0!	1277.00	#DIV/0!	#DIV/0!
Grant	29	31			1			61	3554	58.26	122.55	114.65	#DIV/0!	#DIV/0!	3554.00	#DIV/0!	#DIV/0!
Greene	3	10			1			14	1344	96.00	448.00	134.40	#DIV/0!	#DIV/0!	1344.00	#DIV/0!	#DIV/0!
Hamilton	42	38			2			82	6723	81.99	160.07	176.92	#DIV/0!	#DIV/0!	3361.50	#DIV/0!	#DIV/0!
Hancock	7	13			1			21	2268	108.00	324.00	174.46	#DIV/0!	#DIV/0!	2268.00	#DIV/0!	#DIV/0!
Harrison	5	15						20	1366	68.30	273.20	91.07	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Hendricks	13	19			2			34	4453	130.97	342.54	234.37	#DIV/0!	#DIV/0!	2226.50	#DIV/0!	#DIV/0!
Henry	8	16			1			25	2308	92.32	288.50	144.25	#DIV/0!	#DIV/0!	2308.00	#DIV/0!	#DIV/0!
Howard	27	5						32	3667	114.59	135.81	733.40	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Huntington	8	29			2			39	1441	36.95	180.13	49.69	#DIV/0!	#DIV/0!	720.50	#DIV/0!	#DIV/0!



County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Jackson	10	8			1			19	1995	105.00	199.50	249.38	#DIV/0!	#DIV/0!	1995.00	#DIV/0!	#DIV/0!
Jasper	1	1			1			3	1073	357.67	1073.00	1073.00	#DIV/0!	#DIV/0!	1073.00	#DIV/0!	#DIV/0!
Jay	4	14			1			19	856	45.05	214.00	61.14	#DIV/0!	#DIV/0!	856.00	#DIV/0!	#DIV/0!
Jefferson	9	14			1			24	1422	59.25	158.00	101.57	#DIV/0!	#DIV/0!	1422.00	#DIV/0!	#DIV/0!
Jennings	9	8			1			18	1437	79.83	159.67	179.63	#DIV/0!	#DIV/0!	1437.00	#DIV/0!	#DIV/0!
Johnson	31	27			2			60	5315	88.58	171.45	196.85	#DIV/0!	#DIV/0!	2657.50	#DIV/0!	#DIV/0!
Knox	4	33			1			38	2003	52.71	500.75	60.70	#DIV/0!	#DIV/0!	2003.00	#DIV/0!	#DIV/0!
Kosciusko	9	10						19	2208	116.21	245.33	220.80	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
LaGrange	2	12						14	746	53.29	373.00	62.17	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Lake	40	25			3			68	19589	288.07	489.73	783.56	#DIV/0!	#DIV/0!	6529.67	#DIV/0!	#DIV/0!
LaPorte	22	20			2			44	4189	95.20	190.41	209.45	#DIV/0!	#DIV/0!	2094.50	#DIV/0!	#DIV/0!
Lawrence	11	10			2			23	2127	92.48	193.36	212.70	#DIV/0!	#DIV/0!	1063.50	#DIV/0!	#DIV/0!
Madison	27	32			2			61	6507	106.67	241.00	203.34	#DIV/0!	#DIV/0!	3253.50	#DIV/0!	#DIV/0!
Marion	90	119			3			212	52785	248.99	586.50	443.57	#DIV/0!	#DIV/0!	17595.00	#DIV/0!	#DIV/0!
Marshall	7	18			1			26	1480	56.92	211.43	82.22	#DIV/0!	#DIV/0!	1480.00	#DIV/0!	#DIV/0!
Martin	1	2						3	756	252.00	756.00	378.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Miami	19	3						22	1283	58.32	67.53	427.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Monroe	15	25			2			42	4125	98.21	275.00	165.00	#DIV/0!	#DIV/0!	2062.50	#DIV/0!	#DIV/0!
Montgomery	7	11						18	1493	82.94	213.29	135.73	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Morgan	4	13			2			19	2609	137.32	652.25	200.69	#DIV/0!	#DIV/0!	1304.50	#DIV/0!	#DIV/0!
Newton		4						4	443	110.75	#DIV/0!	110.75	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Noble	11	23			1			35	1588	45.37	144.36	69.04	#DIV/0!	#DIV/0!	1588.00	#DIV/0!	#DIV/0!
Ohio	1	4						5	202	40.40	202.00	50.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Orange	10	13			1			24	1122	46.75	112.20	86.31	#DIV/0!	#DIV/0!	1122.00	#DIV/0!	#DIV/0!
Owen	2	9			2			13	929	71.46	464.50	103.22	#DIV/0!	#DIV/0!	464.50	#DIV/0!	#DIV/0!
Parke	3	1						4	752	188.00	250.67	752.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Perry	4	8			1			13	766	58.92	191.50	95.75	#DIV/0!	#DIV/0!	766.00	#DIV/0!	#DIV/0!
Pike	1	7						8	959	119.88	959.00	137.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Porter	27	22			2			51	4626	90.71	171.33	210.27	#DIV/0!	#DIV/0!	2313.00	#DIV/0!	#DIV/0!
Posey	3	6						9	766	85.11	255.33	127.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Pulaski	1	1			1			3	514	171.33	514.00	514.00	#DIV/0!	#DIV/0!	514.00	#DIV/0!	#DIV/0!
Putnam	3	9						12	1320	110.00	440.00	146.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Randolph	1	20			1			22	1048	47.64	1048.00	52.40	#DIV/0!	#DIV/0!	1048.00	#DIV/0!	#DIV/0!
Ripley	6	12			1			19	1001	52.68	166.83	83.42	#DIV/0!	#DIV/0!	1001.00	#DIV/0!	#DIV/0!
Rush	2	6						8	676	84.50	338.00	112.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Scott	8	13			1			22	1522	69.18	190.25	117.08	#DIV/0!	#DIV/0!	1522.00	#DIV/0!	#DIV/0!
Shelby	1	2						3	1823	607.67	1823.00	911.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Spencer	4	6			1			11	706	64.18	176.50	117.67	#DIV/0!	#DIV/0!	706.00	#DIV/0!	#DIV/0!
St. Joseph	26	35			3			64	10511	164.23	404.27	300.31	#DIV/0!	#DIV/0!	3503.67	#DIV/0!	#DIV/0!
Starke	9	4			1			14	930	66.43	103.33	232.50	#DIV/0!	#DIV/0!	930.00	#DIV/0!	#DIV/0!
Steuben	4	4						8	1047	130.88	261.75	261.75	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Sullivan	2	10						12	788	65.67	394.00	78.80	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Switzerland		6			1			7	388	55.43	#DIV/0!	64.67	#DIV/0!	#DIV/0!	388.00	#DIV/0!	#DIV/0!

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Tippecanoe	23	28			2		1	54	5715	105.83	248.48	204.11	#DIV/0!	#DIV/0!	2857.50	#DIV/0!	5715.00
Tipton	3	2						5	427	85.40	142.33	213.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Union		10						10	268	26.80	#DIV/0!	26.80	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Vanderburgh	19	28			2			49	8709	177.73	458.37	311.04	#DIV/0!	#DIV/0!	4354.50	#DIV/0!	#DIV/0!
Vermillion	1	8			2			11	692	62.91	692.00	86.50	#DIV/0!	#DIV/0!	346.00	#DIV/0!	#DIV/0!
Vigo	14	19			2			35	5443	155.51	388.79	286.47	#DIV/0!	#DIV/0!	2721.50	#DIV/0!	#DIV/0!
Wabash	13	6						19	1343	70.68	103.31	223.83	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Warren	1	3						4	245	61.25	245.00	81.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Warrick	7	17			2			26	2064	79.38	294.86	121.41	#DIV/0!	#DIV/0!	1032.00	#DIV/0!	#DIV/0!
Washington	5	8			1			14	1217	86.93	243.40	152.13	#DIV/0!	#DIV/0!	1217.00	#DIV/0!	#DIV/0!
Wayne	13	22			1			36	3785	105.14	291.15	172.05	#DIV/0!	#DIV/0!	3785.00	#DIV/0!	#DIV/0!
Wells	5	22						27	1060	39.26	212.00	48.18	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
White	7	11			1		1	20	781	39.05	111.57	71.00	#DIV/0!	#DIV/0!	781.00	#DIV/0!	781.00
Whitley	2	17						19	884	46.53	442.00	52.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
<b>All Counties &amp; All Vehicles</b>	<b>901</b>	<b>1442</b>	<b>0</b>	<b>0</b>	<b>91</b>	<b>0</b>	<b>3</b>	<b>2437</b>	<b>269497</b>	<b>110.59</b>	<b>299.11</b>	<b>186.89</b>	<b>#DIV/0!</b>	<b>#DIV/0!</b>	<b>2961.51</b>	<b>#DIV/0!</b>	<b>89832.33</b>