

Report Name: Number of Medicaid Members Eligible for NEMT
Report Code: MO-MME
Code Citation: IC 12-15-30.5 (4)(a)(2)(A)

	Number of NEMT Eligible Members
December 2023	269,010

Note: Data reflects the number of Traditional Medicaid fee-for-service members for whom capitation payment was made for the NEMT covered service.

Broker Name: Verida, Inc.
Report Name: Requests Received & Scheduled
Report Code: MO-RRS
Code Citation: IC 12-15-30.5-4 (a)(3)(A)

Experience Period>> 12/1/2023 - 12/31/2023

Trip Status Count	Requests	Scheduled	% Scheduled	Fulfilled	% Fulfilled
Total	74,549	74,474	99.9%	57,403	77.0%

Note: Data reflects the number of ride requests made and the number scheduled/assigned to a transportation provider. A request may result in multiple scheduled trips.

Broker Name: Verida, Inc.
Report Name: Member Call Center Performance
Report Code: MO-MCC1
Code Citation: IC 12-15-30.5-4 (a)(3)(B)

Experience Period>> 12/1/2023 - 12/31/2023

Item No.	Data Description	Data Entry
10	Number of Calls Received	40,966
11	Number of Calls Answered	40,232
12	Average Handle Time	04:03
13	Percent of Calls Abandoned	✓ 1.79%
14	After Hours On-Time Call Back %	✓ 100.0%
15	Calls Resolved in First Call	✓ 98.2%
16	Percentage of calls answered w/in 45 sec.	✓ 94.1%
17	Percentage of calls answered w/in 60 sec.	95.7%

Broker Name: Verida, Inc.
Report Name: Missed Trips
Report Code: MO-MT
Code Citation: IC 12-15-30.5-4 (a)(1)(B)i-iii

Experience Period>> 12/1/2023 -12/31/2023

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Holiday Closure</i>	169	167	336	0.5%
<i>Inclement Wthr/Mbr</i>	4	5	9	0.0%
<i>Inclement Wthr/Provider</i>	0	0	0	0.0%
<i>Member Cancelled</i>	2,464	2,610	5,074	6.8%
<i>Member Deceased</i>	99	101	200	0.3%
<i>Member Hospitalized</i>	176	180	356	0.5%
<i>Member No-show</i>	328	462	790	1.1%
<i>Member Too Sick</i>	245	253	498	0.7%
<i>No Provider Assigned</i>	404	390	794	1.1%
<i>Provider No-Show</i>	66	103	169	0.2%
<i>Provider Too Late</i>	16	17	33	0.0%
Grand Total	3,971	4,288	8,259	11.2%

Note: Data reflects the status of the trip on the date of the scheduled trip.

Broker Name: Verida, Inc.
Report Name: Missed Trips by Residence
Report Code: MO-CSR
Code Citation: IC 12-15-30.5-4 (a)(1)(B)

Experience Period>> **12/1/2023 - 12/31/2023**

Missed Trips by Res. Types	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Own Home</i>	3,715	4,021	7,736	10.4%
<i>Nursing Facility/ Assisted Living</i>	212	221	433	0.6%
<i>Hospital/Rehab</i>	8	8	16	0.0%
<i>Other Res. Facility</i>	1	1	2	0.0%
<i>Other (List below)</i>				0.0%
<i>Shelter</i>	4	4	8	0.0%
<i>Hotel</i>	31	33	64	0.1%
Grand Total	3,971	4,288	8,259	11.1%

Note: Data reflects the status of the trip on the date of the scheduled trip.

Broker Name: Verida, Inc.
Report Name: Send Backs Summary
Report Code: MO-SBS
Code Citation: IC 12-15-30.5-4 (a)(1)(B)v

Experience Period>> 12/1/2023 - 12/31/2023

Total Assigned Trips	Total # of Sendbacks by Providers	Total % Assigned Trips Sent Back	Late Sendbacks (<=48 hours)				Timely Sendbacks (>48 hours)			
			# Late Sendbacks	% Late Sendbacks	# Late Sendbacks Successfully Re-assigned	% Late Sendbacks Successfully Re-assigned	Number Timely Sendbacks	Percent Timely Sendbacks	# Timely Sendbacks Successfully Re-assigned	% Timely Sendbacks Successfully Re-assigned
40,946	5,913	14.44%	964	16.30%	767	79.56%	4,949	83.70%	4,448	89.88%

Note: Data reflects the number of trips during the month that were sent back and were not re-assigned to another transportation provider by the date of the scheduled trip. All trips were initially assigned to a transportation provider.

Verida, Inc.
 Complaint Summary
 MO-CS
 IC 12-15-30.5-4 (a)(1)(D)i-ii

Experience Period>> 12/1/2023 - 12/31/2023

Description	Data Entry
<i>Number of Complaints Received this Reporting Period</i>	6
<i>Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period</i>	6
<i>Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period</i>	100.00%
<i>Number of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	6
<i>Number of Complaints Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
<i>Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	100.00%

Note: Data includes complaints or concerns directed to FSSA and to Verida. A contact may include 1 or more issues.

Broker Name: Verida, Inc.
Report Name: Complaint Summary by Residence
Report Code: MO-CSR
Code Citation: IC 12-15-30.5 (4)(a)(1)(D)iii

Experience Period>> 12/1/2023 - 12/31/2023

Complaints by Member residence See IC12-15-30.5-4	Grand Total	Percent of All Complaints
<i>Own Home</i>	6	100.0%
<i>Nursing Facility/</i>		0.0%
<i>Ast. Liv</i>		0.0%
<i>Hospital/Rehab</i>		0.0%
<i>Other Res. Facility</i>		0.0%
<i>Other (list below)</i>		0.0%
Grand Total	6	100%

Note: Data reflects the residence type for the complaints or concerns directed to FSSA and to Verida.

Broker Name: Verida, Inc.
Report Name: Complaints & Appeals
Report Code: MO-MCA1
Code Citation: IC 12-15-30.5 (4)(a)(3)(E)

Experience Period>>	12/1/2023 - 12/31/2023
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COMPLAINTS

Description	Data Entry
<i>Number of Complaints Received this Reporting Period</i>	6
<i>Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period</i>	6
<i>Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period</i>	100.0%
<i>Number of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	6
<i>Number of Complaints Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
<i>Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	100.0%

APPEALS

Item No.	Details	Data Entry
7	<i>Number of Appeals Received this Reporting Period</i>	0
8	<i>Number of Appeals Acknowledged Received within One (1) Business Day in this Reporting Period</i>	0
9	<i>Percent of Appeals Acknowledged within One (1) Business Day for this Reporting Period</i>	NA
10	<i>Number of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
11	<i>Number of Appeals Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
12	<i>Percent of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	NA

Note: Data includes the number of complaints received during the reporting month. One complaint may have one or more concerns.

Broker Name: Verida, Inc.

Report Name: Program Integrity Audits & Investigations

Report Code: MO-PIIS

Code Citation: IC 12-15-30.5 (4)(a)(3)(D)

Experience Period>> 12/1/2023 - 12/31/2023

<i>Date Initiated</i>	<i>Provider Name</i>	<i>Driver(s), if Appropriate</i>	<i>Summary of Reason for Audit/Investigation</i>	<i>Actions Taken</i>	<i>Date Completed</i>	<i>Non-Contracted</i>	<i>Projected Activity for Next Month</i>
NONE							

Report Name: Number of NEMT Vehicles by County
Report Code: MO-VC
Submission Date: 1/31/2024
Code Citation: IC 12-15-30.5-4 (a)(1)(A)

Experience Period >>		12/1/2023 - 12/31/2023						
County	Ambulatory	Ambulatory/Wheelchair	Ambulatory/Wheelchair/Stretcher	Basic Life Support	Non-Contracted	Stretch er van	Wheelch air Lift Van	Total
Adams	1	7			1			9
Allen	26	85			2			113
Bartholomew	19	11			2			32
Benton		3						3
Blackford	4	19						23
Boone	11	18			2			31
Brown								
Carroll	4	4						8
Cass	9	18			1			28
Clark	13	34			2			49
Clay	1	7						8
Clinton	4	2						6
Crawford		2						2
Daviess	4	15			1			20
Dearborn	3	13						16
Decatur	5	1						6
DeKalb	10	26						36
Delaware	30	34			2			66
Dubois	2	14			1			17
Elkhart	11	29			3			43
Fayette	5	21						26
Floyd	7	28			2			37
Fountain	3	4						7
Franklin	2	15						17
Fulton	1	9						10
Gibson	2	5			1			8

Grant	33	32			2			67
Greene	4	6			1			11
Hamilton	26	43			2			71
Hancock	2	18			1			21
Harrison	4	9						13
Hendricks	13	21			2			36
Henry	7	17			1			25
Howard	24	7			2			33
Huntington	10	33			1			44
Jackson	11	8			2			21
Jasper	2	4			1			7
Jay	7	14			1			22
Jefferson	10	12			1			23
Jennings	9	6			1			16
Johnson	23	26			2			51
Knox	4	34			1			39
Kosciusko	5	11			1			17
LaGrange	3	11						14
Lake	38	31			3			72
LaPorte	24	18			2			44
Lawrence	11	5			2			18
Madison	22	35			2			59
Marion	80	120			3			203
Marshall	5	19			3			27
Martin	1	5						6
Miami	12	7						19
Monroe	14	21			2			37
Montgomery	5	9						14
Morgan	4	12			2			18
Newton	2	4						6
Noble	9	23			1			33
Ohio		4						4
Orange	7	3			2			12
Owen		10			2			12

Parke	7	3						10
Perry	3	8			1			12
Pike	1	5						6
Porter	25	29			2			56
Posey	2	8						10
Pulaski	1	1			1			3
Putnam	1	6						7
Randolph	9	18			1			28
Ripley	6	15						21
Rush	1	8						9
Scott	7	12			1			20
Shelby	1	6			1			8
Spencer	2	8						10
St.Joseph	22	32			3			57
Starke	11	10			1			22
Steuben	5	10						15
Sullivan	1	10						11
Switzerland		5			1			6
Tippecanoe	24	25			2			51
Tipton		2						2
Union	1	9						10
Vanderburgh	15	33			2			50
Vermillion	2	5			1			8
Vigo	16	21			2			39
Wabash	13	10						23
Warren	1	4						5
Warrick	5	20			2			27
Washington	4	4						8
Wayne	9	28			1			38
Wells	1	24						25
White	8	11			1			20
Whitley	2	14						16

Broker Name: Verida, Inc.
Report Name: Claims Processing Summary
Report Code: MO-S1
Code Citation: IC 12-15-30.5 (4)(a)(3)(C)

Experience Period >>	12/1/2023 - 12/31/2023
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Item #	Measure	CMS1500	
		In-Network	Out-Of-Network
1	Total Submitted Dollars (not paid amount)	\$ 1,287,298.47	
Clean Claims Received			
2	Electronic	14,707	
3	Paper	17,839	
	Total (calculated)	32,546	0
Clean Claims Adjudicated			
4	Paid On Time	30,586	
5	Paid Late	0	
6	Denied	1,960	
	Denial Rate (calculated)	6.41%	#DIV/0!
Claims Paid With Interest			
7	Total Number of Claims Paid With Interest	0	
8	Total Dollar Amount of Interest Paid	\$0.00	
Claims Lag			
9	Average number of days between the last date of service on claim and MCE's receipt of claim from provider.	14	
10	Average number of days between the receipt date on claim and the adjudication date.	18	
11	Average number of days from the adjudication date to payment (remittance advice) date.	18	
12	Clean Claims Adjudicated and Submitted as Encounters to GWT	30,861	
13	Clean Claims Accepted by GWT	30,861	
14	Clean Claims Rejected by GWT	0	
15	Acceptance Rate (calculated)	100.0%	#DIV/0!

Top Denial Reasons Count		
Item No.	Reason	# in Reporting Period
25	Missing or Invalid Time	462
26	Space Distance Variance	203
27	Altered Documents	202
28	Unauthorized No Show	143
29	Missing Mobility	139
30	Missing or Invalid Odometer	126
31	Service not provided to member	79
32	Unauthorized Driver	78
33	Invalid Vehicle for the mobility	75
34	Other	453
35	Total	1,960

Report Name: Number of NEMT Vehicles by County Ratio

Experience Period>> 12/1/2023 - 12/31/2023

Report Code: MO-VBCR

Submission Date: 1/31/2024

Code Citation: IC 12-15-30.5-4 (a)(2)(B)

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Adams	1	7			1			9	992	110.22	992.00	141.71	#DIV/0!	#DIV/0!	992.00	#DIV/0!	#DIV/0!
Allen	26	85			2			113	16215	143.50	623.65	190.76	#DIV/0!	#DIV/0!	8107.50	#DIV/0!	#DIV/0!
Bartholomew	19	11			2			32	3142	98.19	165.37	285.64	#DIV/0!	#DIV/0!	1571.00	#DIV/0!	#DIV/0!
Benton		3						3	354	118.00	#DIV/0!	118.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Blackford	4	19						23	551	23.96	137.75	29.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Boone	11	18			2			31	1726	55.68	156.91	95.89	#DIV/0!	#DIV/0!	863.00	#DIV/0!	#DIV/0!
Brown									568	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Carroll	4	4						8	579	72.38	144.75	144.75	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Cass	9	18			1			28	1932	69.00	214.67	107.33	#DIV/0!	#DIV/0!	1932.00	#DIV/0!	#DIV/0!
Clark	13	34			2			49	5183	105.78	398.69	152.44	#DIV/0!	#DIV/0!	2591.50	#DIV/0!	#DIV/0!
Clay	1	7						8	1148	143.50	1148.00	164.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Clinton	4	2						6	1195	199.17	298.75	597.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Crawford		2						2	514	257.00	#DIV/0!	257.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Daviess	4	15			1			20	1336	66.80	334.00	89.07	#DIV/0!	#DIV/0!	1336.00	#DIV/0!	#DIV/0!
Dearborn	3	13						16	1538	96.13	512.67	118.31	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Decatur	5	1						6	1101	183.50	220.20	1101.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
DeKalb	10	26						36	1417	39.36	141.70	54.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Delaware	30	34			2			66	5377	81.47	179.23	158.15	#DIV/0!	#DIV/0!	2688.50	#DIV/0!	#DIV/0!
Dubois	2	14			1			17	1436	84.47	718.00	102.57	#DIV/0!	#DIV/0!	1436.00	#DIV/0!	#DIV/0!
Elkhart	11	29			3			43	6618	153.91	601.64	228.21	#DIV/0!	#DIV/0!	2206.00	#DIV/0!	#DIV/0!
Fayette	5	21						26	1717	66.04	343.40	81.76	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Floyd	7	28			2			37	3158	85.35	451.14	112.79	#DIV/0!	#DIV/0!	1579.00	#DIV/0!	#DIV/0!
Fountain	3	4						7	637	91.00	212.33	159.25	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Franklin	2	15						17	834	49.06	417.00	55.60	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Fulton	1	9						10	746	74.60	746.00	82.89	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Gibson	2	5			1			8	1272	159.00	636.00	254.40	#DIV/0!	#DIV/0!	1272.00	#DIV/0!	#DIV/0!
Grant	33	32			2			67	3542	52.87	107.33	110.69	#DIV/0!	#DIV/0!	1771.00	#DIV/0!	#DIV/0!
Greene	4	6			1			11	1359	123.55	339.75	226.50	#DIV/0!	#DIV/0!	1359.00	#DIV/0!	#DIV/0!
Hamilton	26	43			2			71	6665	93.87	256.35	155.00	#DIV/0!	#DIV/0!	3332.50	#DIV/0!	#DIV/0!
Hancock	2	18			1			21	2251	107.19	1125.50	125.06	#DIV/0!	#DIV/0!	2251.00	#DIV/0!	#DIV/0!
Harrison	4	9						13	1382	106.31	345.50	153.56	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Hendricks	13	21			2			36	4496	124.89	345.85	214.10	#DIV/0!	#DIV/0!	2248.00	#DIV/0!	#DIV/0!
Henry	7	17			1			25	2329	93.16	332.71	137.00	#DIV/0!	#DIV/0!	2329.00	#DIV/0!	#DIV/0!
Howard	24	7			2			33	3669	111.18	152.88	524.14	#DIV/0!	#DIV/0!	1834.50	#DIV/0!	#DIV/0!

Huntington	10	33			1			44	1415	32.16	141.50	42.88	#DIV/0!	#DIV/0!	1415.00	#DIV/0!	#DIV/0!
County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Jackson	11	8			2			21	2000	95.24	181.82	250.00	#DIV/0!	#DIV/0!	1000.00	#DIV/0!	#DIV/0!
Jasper	2	4			1			7	1100	157.14	550.00	275.00	#DIV/0!	#DIV/0!	1100.00	#DIV/0!	#DIV/0!
Jay	7	14			1			22	864	39.27	123.43	61.71	#DIV/0!	#DIV/0!	864.00	#DIV/0!	#DIV/0!
Jefferson	10	12			1			23	1445	62.83	144.50	120.42	#DIV/0!	#DIV/0!	1445.00	#DIV/0!	#DIV/0!
Jennings	9	6			1			16	1468	91.75	163.11	244.67	#DIV/0!	#DIV/0!	1468.00	#DIV/0!	#DIV/0!
Johnson	23	26			2			51	5193	101.82	225.78	199.73	#DIV/0!	#DIV/0!	2596.50	#DIV/0!	#DIV/0!
Knox	4	34			1			39	1972	50.56	493.00	58.00	#DIV/0!	#DIV/0!	1972.00	#DIV/0!	#DIV/0!
Kosciusko	5	11			1			17	2213	130.18	442.60	201.18	#DIV/0!	#DIV/0!	2213.00	#DIV/0!	#DIV/0!
LaGrange	3	11						14	754	53.86	251.33	68.55	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Lake	38	31			3			72	19718	273.86	518.89	636.06	#DIV/0!	#DIV/0!	6572.67	#DIV/0!	#DIV/0!
LaPorte	24	18			2			44	4229	96.11	176.21	234.94	#DIV/0!	#DIV/0!	2114.50	#DIV/0!	#DIV/0!
Lawrence	11	5			2			18	2106	117.00	191.45	421.20	#DIV/0!	#DIV/0!	1053.00	#DIV/0!	#DIV/0!
Madison	22	35			2			59	6479	109.81	294.50	185.11	#DIV/0!	#DIV/0!	3239.50	#DIV/0!	#DIV/0!
Marion	80	120			3			203	52008	256.20	650.10	433.40	#DIV/0!	#DIV/0!	17336.00	#DIV/0!	#DIV/0!
Marshall	5	19			3			27	1469	54.41	293.80	77.32	#DIV/0!	#DIV/0!	489.67	#DIV/0!	#DIV/0!
Martin	1	5						6	739	123.17	739.00	147.80	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Miami	12	7						19	1271	66.89	105.92	181.57	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Monroe	14	21			2			37	4141	111.92	295.79	197.19	#DIV/0!	#DIV/0!	2070.50	#DIV/0!	#DIV/0!
Montgomery	5	9						14	1483	105.93	296.60	164.78	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Morgan	4	12			2			18	2609	144.94	652.25	217.42	#DIV/0!	#DIV/0!	1304.50	#DIV/0!	#DIV/0!
Newton	2	4						6	478	79.67	239.00	119.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Noble	9	23			1			33	1587	48.09	176.33	69.00	#DIV/0!	#DIV/0!	1587.00	#DIV/0!	#DIV/0!
Ohio		4						4	212	53.00	#DIV/0!	53.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Orange	7	3			2			12	1141	95.08	163.00	380.33	#DIV/0!	#DIV/0!	570.50	#DIV/0!	#DIV/0!
Owen		10			2			12	944	78.67	#DIV/0!	94.40	#DIV/0!	#DIV/0!	472.00	#DIV/0!	#DIV/0!
Parke	7	3						10	784	78.40	112.00	261.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Perry	3	8			1			12	743	61.92	247.67	92.88	#DIV/0!	#DIV/0!	743.00	#DIV/0!	#DIV/0!
Pike	1	5						6	929	154.83	929.00	185.80	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Porter	25	29			2			56	4607	82.27	184.28	158.86	#DIV/0!	#DIV/0!	2303.50	#DIV/0!	#DIV/0!
Posey	2	8						10	768	76.80	384.00	96.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Pulaski	1	1			1			3	525	175.00	525.00	525.00	#DIV/0!	#DIV/0!	525.00	#DIV/0!	#DIV/0!
Putnam	1	6						7	1311	187.29	1311.00	218.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Randolph	9	18			1			28	1062	37.93	118.00	59.00	#DIV/0!	#DIV/0!	1062.00	#DIV/0!	#DIV/0!
Ripley	6	15						21	994	47.33	165.67	66.27	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Rush	1	8						9	691	76.78	691.00	86.38	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Scott	7	12			1			20	1528	76.40	218.29	127.33	#DIV/0!	#DIV/0!	1528.00	#DIV/0!	#DIV/0!
Shelby	1	6			1			8	1879	234.88	1879.00	313.17	#DIV/0!	#DIV/0!	1879.00	#DIV/0!	#DIV/0!
Spencer	2	8						10	732	73.20	366.00	91.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
St.Joseph	22	32			3			57	10557	185.21	479.86	329.91	#DIV/0!	#DIV/0!	3519.00	#DIV/0!	#DIV/0!
Starke	11	10			1			22	958	43.55	87.09	95.80	#DIV/0!	#DIV/0!	958.00	#DIV/0!	#DIV/0!
Steuben	5	10						15	1070	71.33	214.00	107.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Sullivan	1	10						11	809	73.55	809.00	80.90	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Switzerland		5			1			6	387	64.50	#DIV/0!	77.40	#DIV/0!	#DIV/0!	387.00	#DIV/0!	#DIV/0!

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Tippecanoe	24	25			2			51	5582	109.45	232.58	223.28	#DIV/0!	#DIV/0!	2791.00	#DIV/0!	#DIV/0!
Tipton		2						2	425	212.50	#DIV/0!	212.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Union	1	9						10	272	27.20	272.00	30.22	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Vanderburgh	15	33			2			50	8756	175.12	583.73	265.33	#DIV/0!	#DIV/0!	4378.00	#DIV/0!	#DIV/0!
Vermillion	2	5			1			8	701	87.63	350.50	140.20	#DIV/0!	#DIV/0!	701.00	#DIV/0!	#DIV/0!
Vigo	16	21			2			39	5371	137.72	335.69	255.76	#DIV/0!	#DIV/0!	2685.50	#DIV/0!	#DIV/0!
Wabash	13	10						23	1343	58.39	103.31	134.30	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Warren	1	4						5	235	47.00	235.00	58.75	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Warrick	5	20			2			27	2105	77.96	421.00	105.25	#DIV/0!	#DIV/0!	1052.50	#DIV/0!	#DIV/0!
Washington	4	4						8	1221	152.63	305.25	305.25	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Wayne	9	28			1			38	3829	100.76	425.44	136.75	#DIV/0!	#DIV/0!	3829.00	#DIV/0!	#DIV/0!
Wells	1	24						25	1084	43.36	1084.00	45.17	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
White	8	11			1			20	769	38.45	96.13	69.91	#DIV/0!	#DIV/0!	769.00	#DIV/0!	#DIV/0!
Whitley	2	14						16	869	54.31	434.50	62.07	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
All Counties & All Vehicles	814	1466	0	0	89	0	0	2369	268913	113.51	330.36	183.43	#DIV/0!	#DIV/0!	3021.49	#DIV/0!	#DIV/0!