



Eric Holcomb, Governor
State of Indiana

Division of Aging
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**Adult Day Notice of Mandatory Facility Closure
Division of Aging
March 30, 2020**

As we continue to navigate the rapidly evolving situation related to COVID-19, the Division of Aging is focused on ensuring that our office is connecting members and providing timely and current information. Adult day centers provide crucial services to many of our most vulnerable seniors and their families; however, given the imperative to prevent the transmission of COVID-19, the Division of Aging is mandating adult day centers temporarily suspend services for a minimum of 30 days. The Division of Aging will continue to provide guidance as to suspension of services beyond this time period. To protect the health, safety and welfare of our participants and provide as much notice to caregivers as possible each adult day center must close by the end of business on April 1, 2020.

Facility closure preparation should include the following:

- Adult day facilities coordinating with each participant, participant's family member(s), and care manager about a backup plan of care for receiving in home services.
- In-home care may be provided through attendant care, homemaker, unskilled respite, health care coordination and home delivered meals. Such care may be provided through an agency and/or informal caregiver.
- If an adult day participant does not have any of the above services on his/her care plan, the Division of Aging expects adult day providers to coordinate with the participant's care manager to have services added to a new care plan. If the participant already receives the above services on his/her care plan, the Division of Aging expects adult day providers to coordinate with the participant's care manager to evaluate whether more hours will need to be added to the participant's plan to ensure all needs are met.

Many adult day providers are enrolling as home- and community-based service providers for attendant care, homemaker, unskilled respite and health care coordination. Currently, the Division of Aging is waiving all provider requirements for existing providers to certify as the above alternative provider types. This policy change will allow adult day providers to continue



caring for clients, whether by covering all in-home service hours; or filling service gaps unable to be performed with an already existing provider agency.

The Division of Aging encourages adult day providers to use technology, such as, virtual “check-ins” by phone to offer support to clients and family members during temporary closure. This is a modified version of telehealth that providers may receive reimbursement for conducting in lieu of having the appropriate telehealth technology and licensure.

The Division of Aging is committed to protecting participants during this time and will continue to assist our partners across the Aging network as we collectively take steps to ensure continuity of care and minimize disruption of services.